

Bella 16-Cup Rice Cooker & Steamer Instruction Manual



IMPORTANT SAFEGUARDS

1. READ ALL INSTRUCTIONS.
2. Do not touch hot surfaces, it will cause burns to hands or limbs. Use handles or knobs.
3. To protect against risk of electric shock, do not immerse or partially immerse the cord, plugs, or the entire unit in water or any other liquid.
4. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
5. Close supervision is necessary when any appliance is used by or near children.
6. Unplug from wall outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
7. Never yank the cord to disconnect the appliance from the outlet, it could damage the cord. Instead, grasp the plug and pull to disconnect.
8. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair or adjustment.
9. The use of accessories attachments not recommended by the appliance manufacturer may cause fire, electrical shock or injuries.
10. Do not use outdoors. This is for household only.
11. Do not use for commercial purposes.
12. Use only on a level, dry and heat-resistant surface.

13. Do not let cord touch hot surfaces or hang over the edge of a counter or table.
14. Do not place on or near a hot gas or electric burner or in a heated oven.
15. Do not use the appliance for other than its intended use.
16. Extreme caution must be used when moving the appliance containing hot oil or other liquids.
17. Do not touch, cover or obstruct the steam valve on the top of the rice cooker as it is extremely hot and may cause scalding.
18. Use only with a 120V AC power outlet.
19. To disconnect, push control to "Warm", then remove plug from wall outlet.
20. The rice cooker should be operated on a separate electrical circuit from other operating appliances. If the electric circuit is overloaded with other appliances, this appliance may not operate properly.
21. Always make sure the outside of the inner pot is dry prior to use. If the inner pot is returned to cooker when wet, it may damage or cause the product to malfunction.
22. Use extreme caution when opening the lid during or after cooking. Hot steam will escape and may cause scalding.
23. The rice should not be left in the rice cooker with the "Keep-Warm" function for more than 3 hours.
24. To prevent damage or deformation, do not use the inner pot on a stovetop or burner.
25. To disconnect, remove the plug from the wall outlet.
26. CAUTION: To reduce the risk of electric shock, cook only in the removable container provided.

SAVE THESE INSTRUCTIONS FOR HOUSEHOLD USE ONLY

ADDITIONAL IMPORTANT SAFEGUARDS

CAUTION HOT SURFACES: This appliance generates heat and escaping steam during use. Proper precautions must be taken to prevent the risk of burns, fires or other damage to persons or property.

1. A person who has not read and understood all operating and safety instructions is not qualified to operate this appliance. All users of this appliance must read and understand the owner's manual before operating or cleaning this appliance.
2. If this appliance falls or accidentally becomes immersed in water, unplug it from the wall outlet immediately. Do not reach into the water!
3. When using this appliance, provide adequate air space above and on all sides for air circulation. Do not operate this appliance while it is touching or near curtains, wall coverings, clothing, dish towels or other flammable materials.
4. To reduce the risk of fire, do not leave this appliance unattended during use.
5. If this appliance begins to malfunction during use, immediately remove the plug from the wall outlet.

NOTES ON THE CORD

A. A short power-supply cord (or detachable power-supply cord) is to be provided to reduce risks resulting from becoming entangled in or tripping over a longer cord.

B. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use.

C. If a long detachable power-supply cord or extension cord is used:

1. The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance;

2. The longer cord should be arranged so that it does not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally; and

3. If the appliance is of the grounded type, the cord set or extension cord should be a grounding-type 3-wire cord.

NOTES ON THE PLUG

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug will fit in a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not modify the plug in any way.

PLASTICIZER WARNING

CAUTION: To prevent Plasticizers from migrating to the finish of the counter top or table top or other furniture, place NON-PLASTIC coasters or place mats between the appliance and the finish of the counter top or table top. Failure to do so may cause the finish to darken; permanent blemishes may occur or stains can appear.

ELECTRIC POWER

If the electrical circuit is overloaded with other appliances, your appliance may not operate properly. It should be operated on a separate electrical circuit from other appliances.

GETTING TO KNOW YOUR RICE COOKER



1. Glass Lid
2. Steam Valve
3. Steamer Basket
4. Steamer Basket Handles
5. Inner Pot
6. Rice Cooker Body
7. Handles
8. Indicator Lights
9. Cook Switch
10. Polarized Plug (not shown)
11. Measuring Cup
12. Rice Paddle

Product may vary slightly from illustrations

BEFORE USING FOR THE FIRST TIME

1. Read all instructions and important safeguards.
 2. Remove all packaging materials and make sure items are received in good condition.
 3. Tear up all plastic bags as they can pose a risk to children.
 4. Wash the lid, steamer and accessories in warm soap water. Rinse and dry thoroughly.
 5. Remove the inner pot from the rice cooker and clean with warm, soapy water. Rinse and dry thoroughly before returning to cooker.
 6. Wipe the rice cooker body clean with a damp cloth.
- Do not use abrasive cleaners or scouring pads.
 - Do not immerse the rice cooker body, cord or plug in water at any time.

OPERATING INSTRUCTIONS

1. Using the measuring cup provided (160ml), measure out the desired amount of rice. One full, level cup of uncooked rice will yield 2 cups of cooked rice. NOTE: please do not operate this product when the inner pot is empty
2. Rinse rice in a separate container until the water becomes relatively clear; drain.
3. Place rinsed rice in the inner pot.
4. Using the measuring cup provided and add the appropriate amount of water. See the "Cooking Guide" for suggested rice/water ratios. NOTE: To add an extra dimension of flavor to rice, try substituting a favorite variety of meat or vegetable broth or stock. The ratio of broth/stock to rice will be the same as water to rice.
5. Making sure that the exterior of the inner pot is clean, dry and free of debris; set the inner pot into the rice cooker. Place the lid securely into place on top of the rice cooker and plug the power cord into a wall outlet.
6. To begin cooking, press the cook switch. The cooking mode indicator light will illuminate. Once cooking is complete, the rice cooker will automatically switch to "Keep-Warm" mode. NOTE: During the first use, you will notice a slight odor and some smoke, this is normal and should quickly disappear. NOTE: For softer rice, allow rice to soak for 10-20 minutes prior to cooking.
7. Once the rice has finished cooking, remove the lid and use the rice paddle to stir the rice. This will release excess moisture and give the rice a fluffier texture. Then, replace the lid and allow the unit to remain on "Keep-Warm" mode for 5-10 minutes. This will ensure optimal rice texture and moisture level.
8. To turn off the rice cooker, unplug the power cord from the electrical outlet. WARNING: The rice cooker will remain on "Keep-Warm" until it is unplugged from the power outlet. It is not recommended to leave rice on "Keep-Warm" mode for more than 3 hours.

HOW TO USE THE STEAMER BASKET

1. Using the provided measuring cup, add 2 cups (or fill in up to line 2 marks) of water to the inner pot.
2. Place the inner pot into the unit base.
3. Place steam basket with food on top of the inner pot.
4. Place the tempered glass lid securely onto the steam basket.
5. Then plug the cord into an available 120V AC outlet.
6. Press the Cook switch down to begin. The Cook indicator light will illuminate as the rice cooker begins to heat.
7. Once the suggested amount of time has passed, carefully remove the lid and check food for doneness.
8. If food is fully cooked, push the Cook switch up to switch the rice cooker to Warm.
9. To prevent overcooking, remove steamed food immediately once it is cooked. Be sure to use a protective, heat-resistant glove when removing to avoid possible injury.
10. Unplug the rice cooker when it is not in use.

HOW TO STEAM WHILE COOKING RICE

1. Using the provided measuring cup, add rice and water into the inner pot.
2. Place food to be steamed onto the steam basket.
3. Place steam basket on the top on inner pot.
4. Place the lid securely on top of the steam basket.
5. Then plug the cord into an available 120V AC outlet.
6. Press the Cook switch down to begin. The Cook indicator light will illuminate as the rice cooker begins to heat. Note: Use caution when removing the lid to check if food is done as hot steam will escape.
7. If food is finished steaming, carefully remove steam tray. Use a protective, heat-resistant glove to avoid possible injury.
8. Allow the cooker to continue cooking rice.
9. Once rice is finished, the rice cooker will automatically switch to Warm.
10. Unplug the rice cooker when it is not in use.

INNER POT WATER MEASUREMENT LINES

The water lines in the inner pot may be used to measure the correct amount of water for rice. Be sure to add the desired amount of rice first. Then fill the inner pot with water to the corresponding line in the inner pot (i.e. 2 cups of uncooked rice would be filled to line 2 in the inner pot). This is a quick and easy method to achieve perfect rice results. The inner pot water lines are intended for white rice only. Due to the extra layers of bran on whole grain brown rice, it requires more water. See the "Cooking Guide" for suggested rice/water ratios.

COOKING GUIDE

White rice water measurement table:

Uncooked Rice	White Rice water with measuring cup	White rice water line inside pot	Approx. Cooked rice yield	approx. cooking time
2 cups	2 cups	Line 2	4 cups	14-18 mins
4 cups	4 cups	Line 4	8 cups	20-25 mins
6 cups	6 cups	Line 6	12 cups	24-29 mins
8 cups	8 cups	Line 8	16 cups	28-34 mins

Brown rice water measurement table:

Uncooked rice	Brown rice water with measuring cup	Approx. Cooked rice yield	Approx. Cooking time
2 cups	2 cups	4 cups	29-35 mins
4 cups	4 cups	8 cups	36-42 mins
6 cups	6 cups	12 cups	42-46 mins

The capacity of measuring cup is 160ml.

HINTS FOR BEST RESULTS

If your rice is dry or hard/chewy when the rice cooker switches to Keep-Warm mode, additional water and cooking time will soften the rice. Depending on how dry your rice is, add $\frac{1}{2}$ to 1 cup of water and stir through. Close the lid and press the power switch. When rice cooker switches to Keep-Warm mode, open the lid and stir the rice to check the consistency. Repeat as necessary until rice is soft and moist.

Rice is too moist/soggy after cooking. If your rice is still too wet or soggy when the rice cooker switches to Keep-Warm mode, use the rice paddle to stir the rice. This will redistribute the bottom (moistest) part of the rice as well as release excess moisture. Close the lid and allow to remain on Keep-Warm mode for 10-30 minutes as needed, opening the lid and stirring periodically to release excess moisture.

Spraying the inner pot with a light coating of nonstick cooking spray is a great way to make cleanup easier without adding flavour or calories to your meal.

When a recipe calls for salt, use kosher salt. It has no impurities or additives and dissolves easily. You will need to use about one and half more kosher salt than you would table salt.

If the rice cooker shuts off before the food is totally cooked, add more water and start the cooker again.

Stocks and broths can be used in place of water to add flavor and improve texture when cooking rice. Stocks and broths can be found in your local supermarket. Another option is to use bouillon cubes (they come in a wide variety of flavors). One cube and one cup of water usually makes one cup of stock.

SAFETY CONSIDERATIONS

Rice cookers cook at very high temperatures and will produce large amounts of steam. Use extreme caution when opening the rice cooker during and after the cooking cycle. When removing the lid, keep hands and face away from the rice cooker to avoid the escaping steam.

If a recipe calls for the sautéing of butter or oil, use extreme caution, as you would when cooking with other high-temperature devices like a stove or oven. The inner pot will be hot, so use a long-handled plastic or wooden spoon for stirring. **DO NOT USE** the short-handled rice paddle for this type of cooking.

It is important to remember that the cooking cycle of the rice cooker is controlled by the temperature of the inner pot. When liquid boils off, the temperature will rise, causing the rice cooker to automatically shift into the low temperature Keep-Warm mode. This is fine for making rice dishes but if a recipe calls for steaming or making soups, where copious quantities of liquid are used, the rice cooker will not shut off until all liquid is boiled away. Follow the recipe carefully and do not leave the rice cooker unattended as it will continue to cook at high temperatures when making soups, stews, chills and steaming. Monitor the cooking process. **MANUALLY TURN OFF** the rice cooker when the time that the recipe stipulates has elapsed.

USER MAINTENANCE INSTRUCTIONS

Your rice cooker should be cleaned regularly for best performance, long life and to reduce the risk of fire hazard. This appliance requires little maintenance. It contains no user serviceable parts. Do not try to repair it yourself. Any servicing that requires disassembly other than cleaning must be performed by a qualified appliance repair technician.

CARE AND CLEANING INSTRUCTIONS

1. Before cleaning unplug the appliance and allow it to cool completely.
2. Wash the inner pot, glass lid, measuring cup and rice paddle with mild, soapy water.
3. Do not use abrasive cleansers, scrubbing brushes and chemical cleaner as this will cause damage to the nonstick coating of inner pot.

4. Using a wet cloth to wipe the inside and outside of the rice cooker.
5. Never immerse the unit in water or other liquid.
6. Any other servicing should be performed by an authorized service representative.

STORING INSTRUCTIONS

Unplug unit, allow cooling, and cleaning before storing. Store rice cooker in its box in a clean and dry place. Never store appliance while it is hot or still plugged in. Never wrap cord tightly around the appliance. Do not put any stress on the cord where it enters the unit, as it could cause the cord to fray and break.

LIMITED TWO-YEAR WARRANTY

SENSIO Inc. hereby warrants that for a period of TWO YEARS from the date of purchase, this product will be free from mechanical defects in material and workmanship, and for 90 days in respect to non-mechanical parts. At its sole discretion, SENSIO Inc. will either repair or replace the product found to be defective, or issue a refund on the product during the warranty period.

The warranty is only valid for the original retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt, as proof of purchase is required to obtain warranty validation. Retail stores selling this product do not have the right to alter, modify, or in any way revise the terms and conditions of the warranty.

EXCLUSIONS:

The warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use of the product, use of improper voltage or current, improper routine maintenance, use contrary to the operating instructions, disassembly, repair, or alteration by anyone other than qualified SENSIO Inc. personnel. Also, the warranty does not cover Acts of God such as fire, floods, hurricanes, or tornadoes.

SENSIO Inc. shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Apart from the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in time to the duration of the warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, and therefore, the above exclusions or limitations may not apply to you. The warranty covers specific legal rights which may vary by state, province and/or jurisdiction.

HOW TO OBTAIN WARRANTY SERVICE:

You must contact Customer Service at our toll-free number: 1-866-832-4843. A Customer Service Representative will attempt to resolve warranty issues over the phone. If the Customer Service Representative is unable to resolve the problem, you will be provided with a case number and

asked to return the product to SENSIO Inc. Attach a tag to the product that includes: your name, address, daytime contact telephone number, case number, and description of the problem. Also, include a copy of the original sales receipt. Carefully package the tagged product with the sales receipt, and send it (with shipping and insurance prepaid) to SENSIO Inc.'s address. SENSIO Inc. shall bear no responsibility or liability for the returned product while in transit to SENSIO Inc.'s Customer Service Center.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.