

Washing machine - Instruction Manual and Installation Instructions

Models: XQG100-WBUM45080W, XQG100-WBUM45090W, XQG100-WBUM45000W, XQG100-WGA254X00W

Environmental protection

Packaging/used appliance



Dispose of packaging in an environmentally-responsible manner.

The following Do's and Don'ts provide a framework for the return and recycling of used products when available in your area.


Do's

- Hand over the old/discarded electronic equipment only to authorized collection centers for disposal
- Consult the authorized service center as to whether the Electronic Equipment can be repaired or not, before discarding
- Consult the retailer about appliance take back schemes

Don'ts

- Don't dump the discarded Electronic Equipment in the open or in any land fill site, as this will result in contamination of the soil and the ground water
- Don't dispose of the discarded Electronic Equipment in household bins or Municipal bins
- The product is not meant for re-sale to any unauthorized agencies/scrap dealers
- Don't keep any replaced spare part(s) from the product in an exposed area

Tips on economical use

- Always fill the appliance with the maximum amount of laundry for each programme.
- Wash normally soiled laundry without pretreating.
- For light and normal soiling in laundry, you can save energy and detergent.
- The selectable temperatures apply to the care labels on the textiles. The temperatures in the appliance may deviate from this so that you get the optimum mix of energy-saving and washing results.
- Low power mode: If the appliance is not operated for a prolonged period (approx. 5 minutes), the display panel lighting goes out before the programme starts and after the programme has ended, — (indicator lamp of Start/Reload  button) flashes. Select any

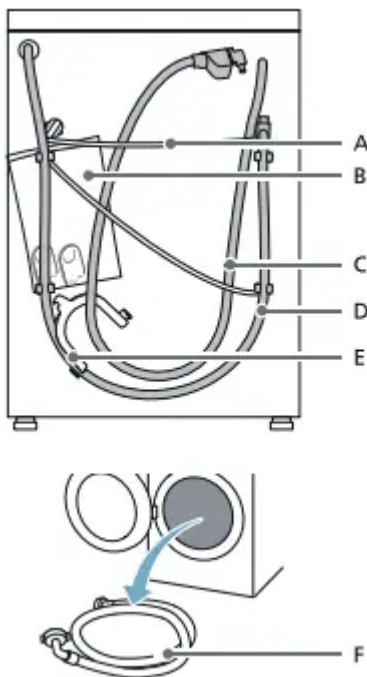
button to activate the display backlighting. Low power mode is not be activated when the programme is running.

- If the laundry will be dried in a dryer, select the spin speed according to the dryer manufacturer's instructions.

Positioning and connecting.

Standard accessories

Note: Check the appliance for transport damage. Never use a damaged appliance. If you have any complaints, contact the dealer from whom you purchased the appliance or our Customer Service.



A Mains lead

B Bag:

- Installation and operating instructions.
- Customer Service location directory*
- Warranty*
- Supplementary sheet for the installation and operating instructions*.
- Cover caps for openings after the transport braces have been removed.
- Home Connect Installation Guides*.

C Water inlet hose on aquaStop models.

D Water outlet hose.

E Elbow for securing the water outlet hose*

F Cold water inlet hose on Standard/Aqua-Secure models.

* Depending on the model

In addition, a hose clamp (24 - 40 mm diameter, available from specialist retailers) is required to connect the water outlet hose to a siphon.

Useful tool.

- Spirit level for aligning.
- Wrench with:
 - WAF13 for loosening the transport braces and.
 - WAF17 for aligning the appliance feet

Safety instructions



Warning Risk of injury!

- The appliance is very heavy. Be careful when lifting/transporting the appliance.
- When the appliance is lifted by its protruding parts (e.g. the appliance door), the components may break off and cause injuries. Do not lift the appliance by protruding parts.
- If the hose and mains cables are not routed properly, there is a risk of tripping and injury. Lay hoses and cables in such a way that there is no risk of tripping.

Caution!

Damage to the appliance

Frozen hoses may rip/burst. Do not install the appliance in areas exposed to frost or outdoors.

Caution! Water damage

The connection points for the water supply hose and water drain hose are under high water pressure. To prevent leaks and water damage, you must follow the instructions in this section.

Notes

- In addition to the safety information listed here, the local water and electricity supplier may have special requirements.
- If in doubt, have the appliance connected by a specialist.

Installation surface

Note: The appliance must be stable aligned so that it does not move around.

- The installation surface must be firm and level.
- Soft floors/floor coverings are not suitable.

Installation on a base or a wooden joist floor

Caution! Damage to the appliance

The appliance may "wander" and tip/ topple from the base when spinning. The feet of the appliance must be secured with holding brackets. Order no. WMZ 2200, WX 975600, CZ 110600, Z 7080X0.

Note: On wooden joist floors, install the appliance:

- In a corner, if possible,
- On a water-resistant wooden board (min. 30 mm thick) which is screwed tightly to the floor.

Installing the appliance in a kitchenette

 Warning Risk of death!

There is a risk of electric shock if you touch live components. Do not remove the appliance covering plate.

Notes

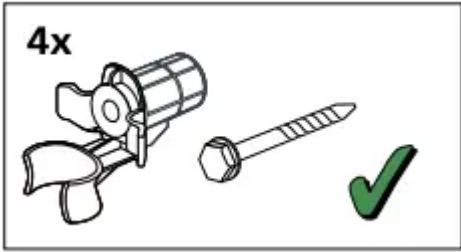
- Recess width of 60 cm required.
- Only install the appliance underneath a continuous worktop that is securely connected to adjacent cabinets.

Removing the transport locks

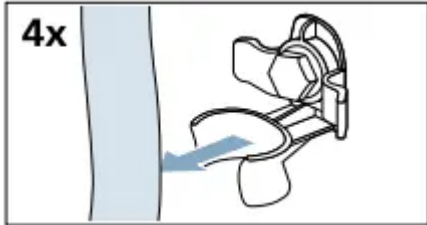
Caution! Damage to the appliance

- The appliance is secured for transportation using transport locks. If the transport locks are not removed, the appliance may become damaged when it is operated. Before using the appliance for the first time, make sure that you completely remove all four transport locks. Keep the locks in a safe place.
- To prevent transport damage from occurring if the appliance is moved at a later date, you must refit the transport locks before transporting the appliance.

Note: Keep the screws and sleeves in a safe place.



1. Take the hoses out of the holders.



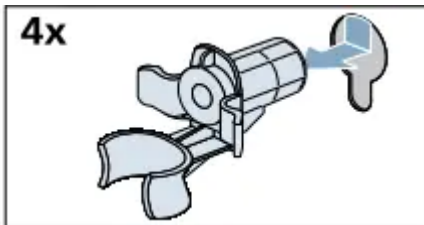
2. Unscrew and remove all four transport brace screws.



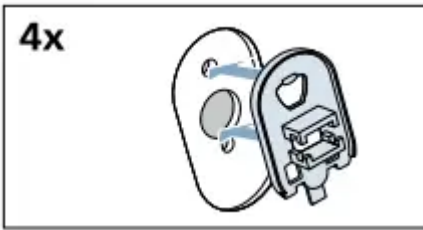
a) Remove the mains cable from the holders.



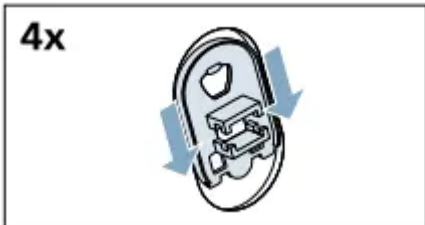
b) Remove the sleeves.



3. Fit the covers.



4. Lock the covers firmly in place by applying pressure to the snap-in hooks.



Removing the support struts

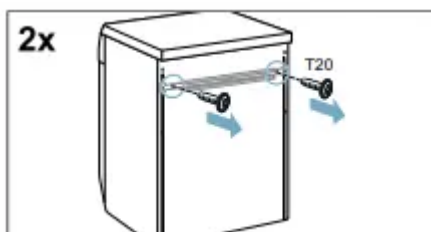
1. Unscrew and remove all screws in the vertical transport struts.



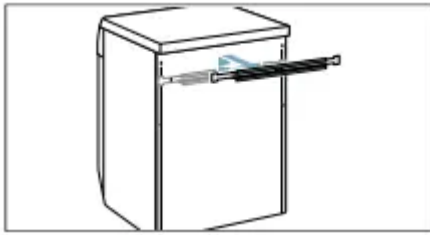
2. Remove the transport struts.



3. Undo and remove the screws on the horizontal transport strut.

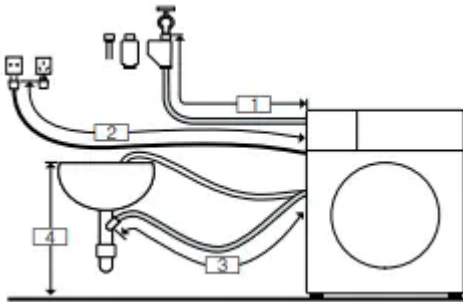


4. Remove the transport strut.



Hose and cable lengths

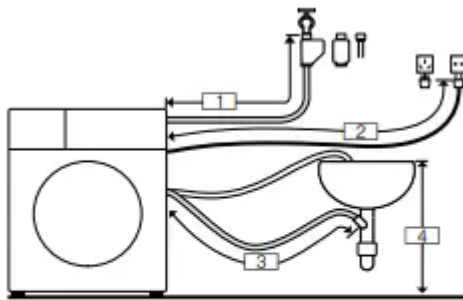
Connection on left side



- 1 ~ 135 cm
- 2 ~ 95 cm
- 3 ~ 90 cm
- 4 0 cm ~ 100 cm

or

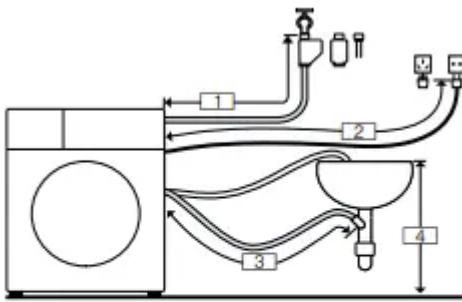
Connection on right side



- 1 ~ 95 cm
- 2 ~ 140 cm
- 3 ~ 145 cm
- 4 0 cm ~ 100 cm

Note: If the supply hose is too short for your connection, you can order an extension from the after-sales service.

Water inlet



- 1 ~ 95 cm
- 2 ~ 140 cm
- 3 ~ 145 cm
- 4 0 cm ~ 100 cm

Warning Risk of death!

There is a risk of electric shock if you touch live components. Do not immerse the Aqua-Stop safety valve* in water (it contains an electric valve).

* Depending on the model

Observe the following when connecting the appliance:

Notes

- Only operate the appliance using cold mains water.
- Do not connect the appliance to the mixer tap of an unpressurised hotwater boiler.
- Do not use a used supply hose. Only use the supply hose supplied or one that was purchased from an authorised specialist retailer.
- Do not bend, squash, modify or cut through the water supply hose (otherwise its strength is no longer guaranteed).
- Only tighten the screw connections by hand. If the screw connections are tightened too much with a tool (pliers), the thread may be damaged.

Optimum water pressure in the supply network

At least 100 kPa (1 bar)

Maximum 1000 kPa (10 bar) When the tap is open, the water flow is at least 8 l/min.

If the water pressure is higher than this, a pressure-reducing valve must be installed.

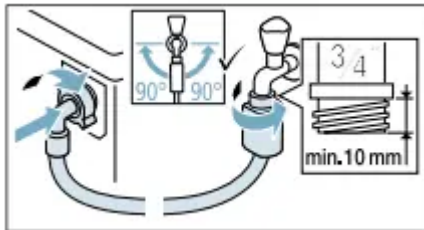
Connection

1. Connect the water supply hose to the water tap ($\frac{3}{4}$ " = 26.4 mm) and to the appliance:

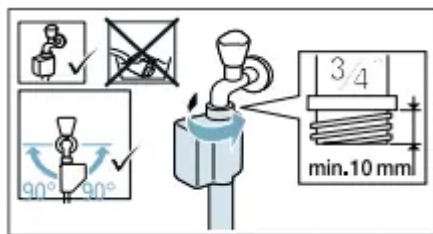
– Model: **Standard**



– Model: **AquaSecure**



– Model: **Aqua-Stop**



Tip: Connect also an external water filter (depending on the model) between water supply hose and tap. The filter filters dirt particles out of the water.

Water filter must be cleaned regularly to remove contaminants. This will prevent blockages. See also ~ separate installation and cleaning instruction for water filter.

2. Open the water tap carefully, checking the leak tightness of the connection points. The screw connection is under mains water pressure.

Water outlet

 **Warning Risk of scalding!**

When you are washing at high temperatures, there is a risk of scalding if you come into contact with hot water (e.g. when draining hot water into a washbasin).

Do not reach into the hot water.

Caution!

Water damage

When water is being pumped away, the outlet hose is under water pressure and may slip out of the wash basin or connection point. Secure the drain hose so that it cannot slip out.

Caution!

Damage to the appliance/fabrics

If the end of the drain hose is immersed in the drained water, water may be sucked back into the appliance and may damage the appliance/fabrics.

Make sure that:

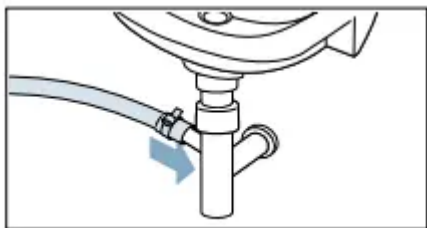
- The plug does not block drainage from the washbasin.
- The end of the drain hose is not immersed in the drained water.
- The water drains away quickly enough.

Note: Do not kink the water drain hose or put strain on it lengthways.

Connection

- Drainage into a siphon

The connection point must be secured using a hose clamp with a diameter of 24 - 40 mm (available from specialist dealers).

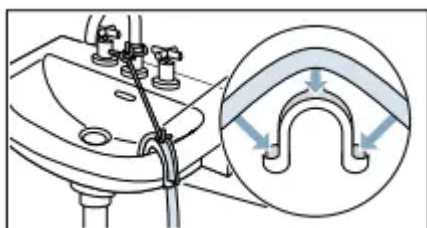


- Drainage into a washbasin

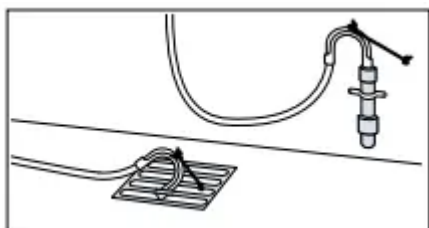
Secure the outlet hose so that it cannot slip out.

Elbow available from after-sales service:

Individual part number 00655300



Drainage into a plastic pipe with rubber bushing or into a drainage pit

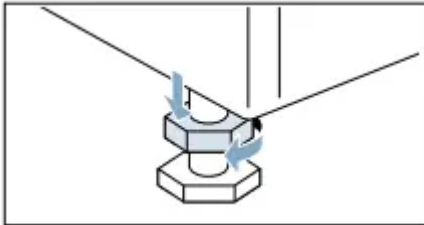


Note: The plastic pipe is not standard accessory, available from specialist dealers.

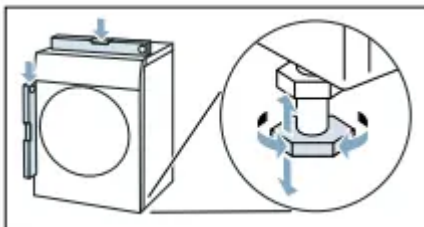
Alignment

Level the appliance using a spirit level. Incorrect levelling may result in intense noise, vibrations and "wandering".

1. Loosen the lock nuts using a wrench, by turning it in a clockwise direction.

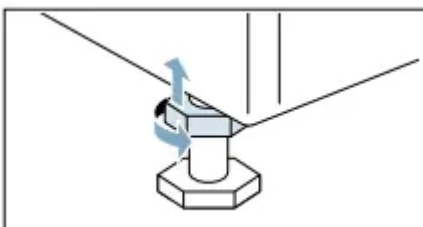


2. Check the alignment of the appliance with a spirit level, and adjust it if necessary. Change the height by turning the appliance feet. All four appliance feet must stand firmly on the ground.



3. Tighten the lock nut against the housing.

In doing so, hold the foot tight and do not adjust its height. The lock nuts on all four appliance feet must be screwed tightly against the housing.



Electrical connection


⚠ Warning Risk of death! There is a risk of electric shock if you touch live components.

- Never touch or hold the mains plug with wet hands.
- Only pull out the mains cable by the plug and never by the cable, as this could damage it.


Observe the following information and ensure that:

Notes

- The mains voltage and voltage indicated on the appliance (rating plate) are the same. The connected load and fuse required are specified on the rating plate.


- The appliance is only connected to an alternating current via a properly installed earthed socket.
- The mains plug fits the socket.
- The earthing system is properly installed.
- The mains cable is only replaced by a qualified electrician (if this is necessary). Replacement mains cables are available from the aftersales service.
- No multiple plugs/couplings or extension cables are used.
- If an earth-leakage circuit breaker is used, only a type which displays this symbol is used: . Only this symbol guarantees compliance with the currently applicable regulations.
- The mains plug can be accessed at all times.
- The mains cable is not bent, squashed, modified, cut through, or in contact with heat sources.

Before washing for the first time


The appliance was inspected thoroughly before leaving the factory. To remove any residual test water, run the Drum Clean  programme the first time without laundry.

Note:

- The appliance must have been installed and connected properly. → Positioning and connecting" on page 12
- Never switch on a damaged appliance.

1. Insert mains plug.
2. Turn the water tap on.
3. Close the door. Do not load any laundry.
4. Run two cycles of **Cottons**  **90 °C** programme.
5. Open the detergent drawer.
6. Pour approx. 1 litre of water into dispenser II.
7. Add standard detergent to dispenser II according to manufacturer's instructions for light soiling.

Note: To prevent frothing, use only half the recommended amount of detergent. Do not use any woollens or mild detergents.

8. Close the detergent drawer.
9. Select **Start/Reload** .
10. When the programme ends, turn the programme selector to **Off**.

Your appliance is now ready for use.

Transportation

e.g. when moving home Preparatory work:

1. Turn off the water tap.
2. Reduce the water pressure in the supply hose. → Page 40
3. Drain any residual water. → Page 39
4. Disconnect the appliance from the mains.
5. Remove the hoses.
6. Empty the dispensers.

Caution!

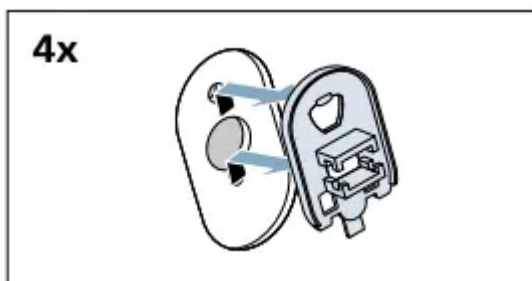
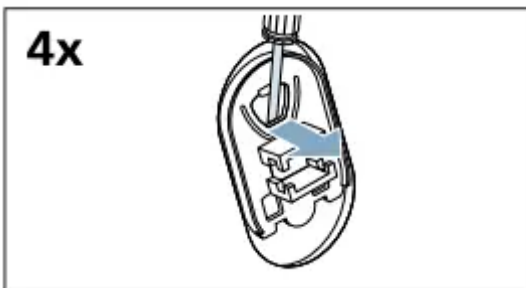
Risk of damage to the appliance caused by detergent/fabric softener leaking from the dispensers

Leaking detergent/fabric softener can prevent the appliance from working correctly, e.g. due to damage to the electronics. Empty the dispensers before transporting the appliance.

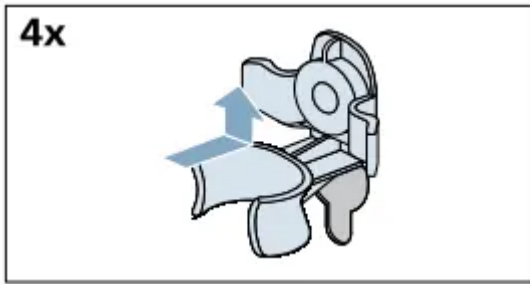
Installing the transport locks:

1. Remove the covers and keep them in a safe place.

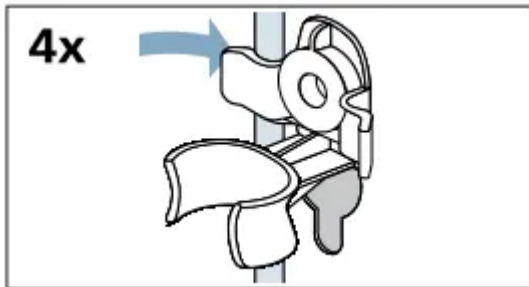
Note: Use a screwdriver if necessary.



2. Insert all four sleeves.



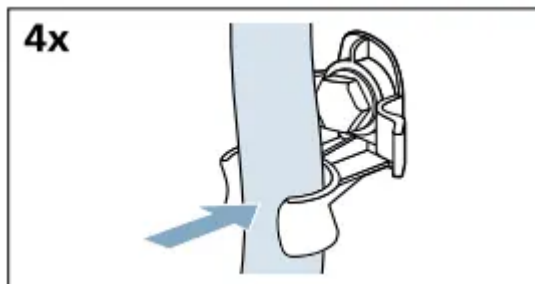
a) Clip the mains cable securely in the holders.



b) Insert and tighten the screws.




c) Clip the hoses securely in the holders.



Before switching on the appliance again:

Notes

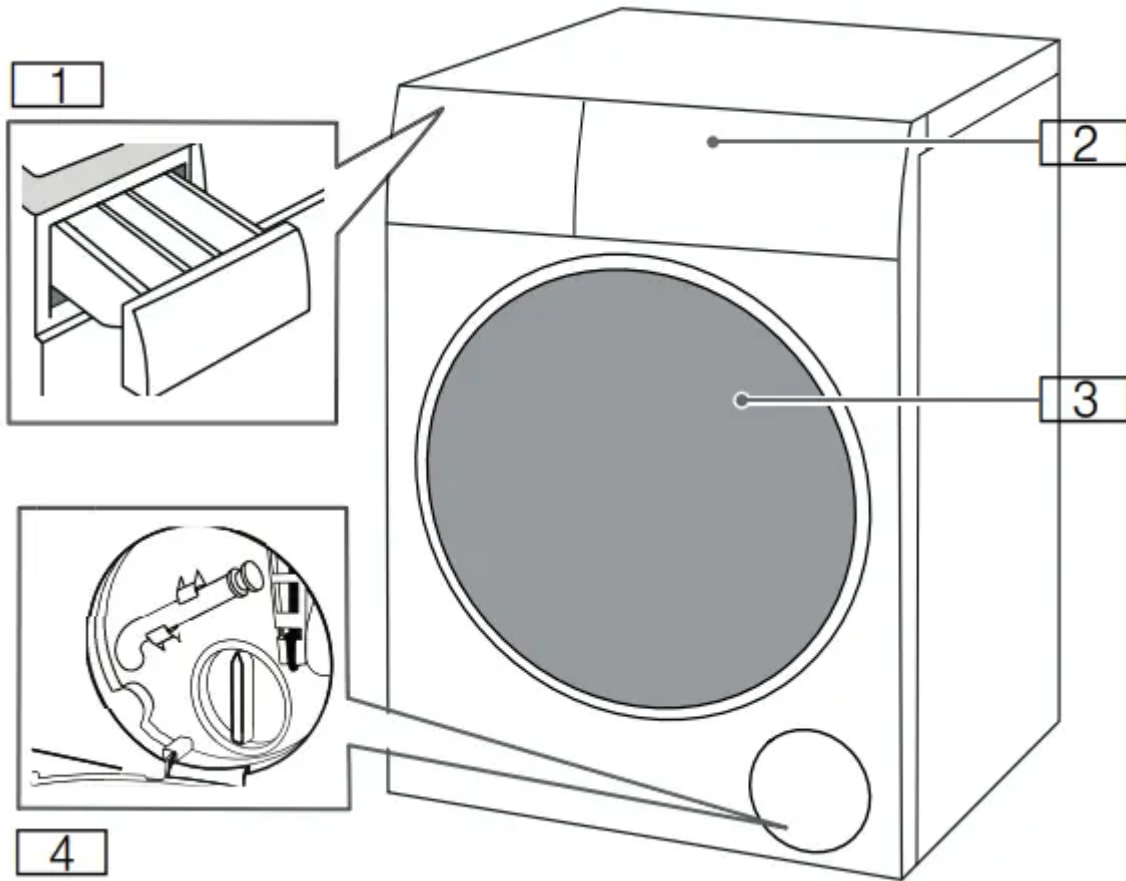
- The support struts **must** be removed. → "Removing the support struts" on page 15
- The transport braces must be removed. → "Removing the transport locks" on page 14

Pour approx. 1 litre of water into dispenser II, select the  **Drain** programme and start.

This will prevent detergent from flowing straight into the drain during the next wash.

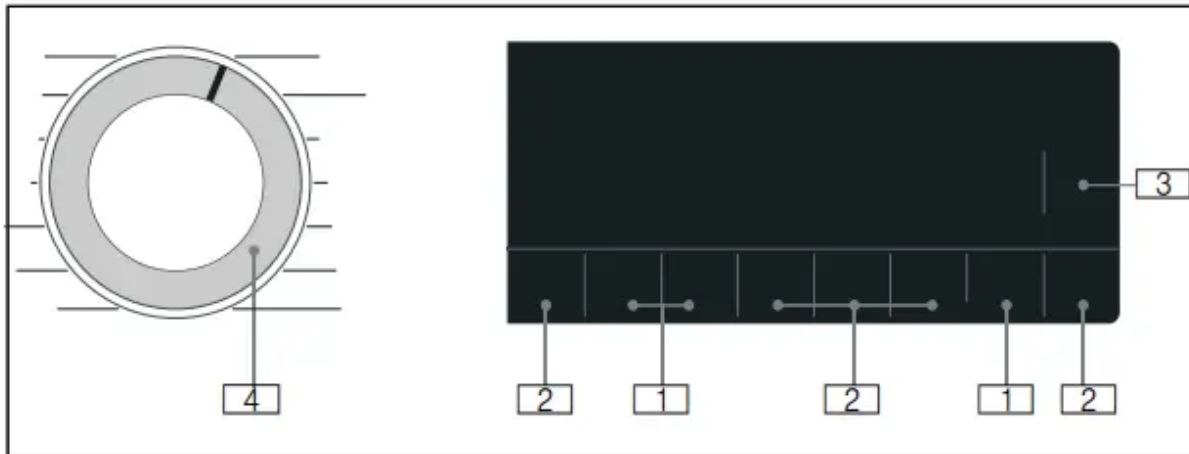
Getting to know the appliance

Appliance



- 1 Detergent drawer
- 2 Control panel
- 3 Loading door
- 4 Service flap

Control panel



1 Programme default settings can be changed.

Overview of all programme default settings → Page 30

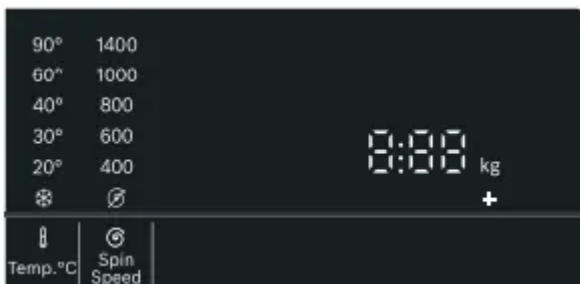
2 Additional programme settings can be selected. Overview of all additional programme settings → Page 31

3 Start/Reload  button for starting, interrupting, (e.g. adding laundry) and cancelling a programme.

4 Programme selector for selecting the programme and for switching the appliance on and off.

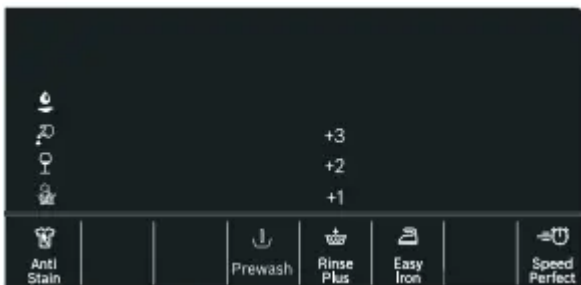
Display panel

Programme default settings



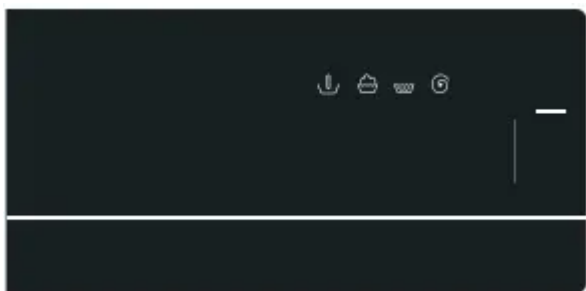
Display	Setting	Description
✳ - 90°	Temperature	Temperature that can be set in °C ✳ = cold
⌀ - 1400*	Spin speed	Spin speed in rpm (revolutions per minute) ⌀ = No spin
2:30*	Programme remaining time	Programme remaining time depends on the programme selection in h:min (hours:minutes)
0.5 - 24 h	Finish in time	Programme ends after ... h (h = hours)
10.0* kg	Maximum load for washing	Recommended load in kg
* Depending on the selected model and programme.		

Additional programme settings



Display	Setting
👤/⌀/👤/👤	Anti Stain
↓	Prewash
+1/+2/+3	Rinse Plus
👤	Easy Iron
⚡	SpeedPerfect

Status indicators for the programme progress (programme sequence)



Display	Setting
—	Start/Reload button
↓	Prewash
🪣	Wash
🪺	Rinse
🌀	Spin/Drain
End	Programme end

Laundry

LaundryProtecting your laundry and appliance

Caution! Damage to the appliance/textiles

Foreign objects (e.g. coins, paper clips, needles, nails) may damage the washing or components of the appliance.

The following instructions must be observed when preparing your laundry:

- Always follow the manufacturer's instructions when dosing all detergents, cleaning aids, care products and cleaning agents.
- Do not exceed maximum load. Overfilling will impair the washing result.
- Keep detergents and agents for the pretreatment of laundry (e.g. stain remover, prewash sprays, etc.) away from the surfaces of the appliance. Using a damp cloth, immediately remove any fine spray residue and other residue or droplets.
- Empty any pockets. Remove any foreign objects.
- Remove metal parts (paper clips, etc.).
- Trousers, knitwear and knitted textiles, e.g. jersey garments, T-shirts or sweatshirts, should be turned inside out.
- Ensure that underwired bras are appliance-washable.

- Wash delicates in a net or bag (tights, underwired bras, etc).
- Close zips, button up covers.
- Brush sand out of pockets and collars.
- Remove curtain fittings or place in a net/bag.

Sorting laundry

Sort your laundry according to the care instructions and manufacturer's information on the care labels, depending on:


- Type of fabric/fibre
- Colour

Note:



Laundry may discolour. Wash white and coloured items separately. Wash new coloured items separately the first time you wash them.

- Soiling



Wash laundry with the same level of soiling together.




- **Light:** No need to pretreat, adjust the  **SpeedPerfect** setting if necessary.
- **Normal**
- **Heavy:** Load less laundry, need to pretreat or soak laundry firstly.
- **Stains:** Remove/pretreat stains while they are fresh. First dab with soapy water; do not rub. Then wash the items of laundry with the appropriate programme. Stubborn or dried-in stains can sometimes only be removed by washing several times.

- Symbols on the care labels

 Suitable for normal washing process; e.g. Cottons  programme

 A gentle washing process is required; e.g. Easy Care  programme

 An especially gentle washing process is required; e.g. Delicates/Silk  programme

 Suitable for washing by hand; e.g.  Wool  programme

 Do not machine wash.

Starching

Note: Laundry should not be treated with fabric softener.

1. Switch on the appliance.

2. Select the  **Rinse** programme.

3. Measure starch into dispenser I in accordance with the manufacturer's instructions (clean first if necessary).

4. Touch the **Start/Reload**  button.

Dyeing/bleaching

Dye should only be used in normal household quantities. Salt may damage stainless steel. Always follow the dye manufacturer's instructions.

Do not use the appliance to bleach clothes.


Detergent

Correct selection of detergent


The care label is crucial to ensure correct detergent selection, temperature and laundry treatment.

- **Standard detergent with optical brighteners**


suitable for heat-resistant white washing made from linen or cotton Programme: Cottons

 cold – max. 90 °C


- **Detergent for colours without bleach or optical brighteners**

suitable for coloured washing made from linen or cotton Programme: Cottons  cold – max. 60 °C


- **Detergent for colours/delicates without optical brighteners**

suitable for coloured laundry made from easy-care fibres, synthetic fibres Programme: Easy Care  cold – max. 60 °C

- **Detergent for delicates**


suitable for delicate, fine fabrics, silk or viscose Programme: Delicates/Silk  cold – max. 40 °C

- **Detergent for woollens**

suitable for woollen fabrics Programme:  Wool  cold – max. 40 °C

Saving energy and detergent




















For light and normal soiling, you can save energy (lower washing temperature) and detergent.























Saving	Soiling/note
<p>Reduced temperature and detergent quantity as per the recommended dosage</p> 	<p>Light No visible dirt or stains. Clothing has taken on some body odour, e.g.:</p> <ul style="list-style-type: none"> ■ Light summer/sports clothing (worn for a few hours) ■ T-shirts, shirts, blouses (worn for up to one day) ■ Guest bed linen and hand towels (used for one day) <p>Normal Visible dirt or a few light stains, e.g.:</p> <ul style="list-style-type: none"> ■ T-shirts, shirts, blouses (sweat soaked, worn a few times) ■ Towels, bedding (used for up to one week)
<p>Temperature as per the care label and detergent quantity as per the recommended dosage for heavy soiling</p>	<p>Heavy Dirt and/or stains clearly visible, e.g. tea towels, baby items, work clothing</p>

Note: When measuring the amount of all detergents/additives/care products and cleaning agents, please always check the manufacturer's instructions and information.

Overview of programmes

Selectable programme

Programme/Type of washing	Options/Information
Name of the programme Brief explanation of the programme and for which fabrics it is suitable.	Max. load as kg depending on the model and the programme selectable temperature* as °C selectable spin speed* in rpm possible additional programme settings* softener
Cottons  Hard-wearing fabrics, heat-resistant fabrics made of cotton or linen.	10.0 kg/5.0** kg * - 90 °C 400 - 1400 rpm  Anti Stain,  Prewash,  Rinse Plus,  Easy Iron,  SpeedPerfect possible
Cottons Eco  Hard-wearing fabrics, heat-resistant fabrics made of cotton or linen. Energy-optimised washing by reducing the temperature while achieving a comparable washing result for the Cottons  programme.	10.0 kg * - 90 °C 400 - 1400 rpm  Anti Stain,  Prewash,  Rinse Plus,  Easy Iron possible
Easy Care  Textiles made of synthetic materials or blended fabrics.	4.0 kg * - 60 °C 400 - 1000 rpm  Anti Stain,  Prewash,  Rinse Plus,  Easy Iron,  SpeedPerfect possible
* Depending on the model and the programme. ** Reduced load with  SpeedPerfect additional programme setting.	

Programme/Type of washing	Options/Information
Mixed  Mixed load of cottons and synthetic fabrics.	4.0 kg * - 60 °C 400 - 1400 rpm  Anti Stain,  Prewash,  Rinse Plus,  Easy Iron,  SpeedPerfect possible
Delicates/Silk  For delicate, washable fabrics, e.g. made of silk, satin, synthetic fibres or blends (e.g. silk blouses, silk scarves).	2.0 kg * - 40 °C  - 800 rpm  Anti Stain,  Prewash,  Rinse Plus,  Easy Iron possible
 Wool  Hand- or appliance-washable fabrics that are made of wool or contain wool; particularly gentle wash programme to prevent laundry from shrinking, with longer pauses in the programme (during which the items rest in the water).	2.0 kg * - 40 °C  - 800 rpm - possible
Drum Clean  Programme for cleaning and caring for the drum and the outer tub, e.g. before running the first wash cycle, if washing frequently at a low temperature (40 °C or lower) or if an odour has developed after a prolonged period of non-use. The symbol  (memory function, drum care) flashes if you have not used any programme at a temperature of 60 °C or higher for an extended period.	0.0 kg - 1000 rpm - not possible
Notes <ul style="list-style-type: none"> ■ Run programme without laundry. ■ Switching the drum care information signal on/off. → Page 36 ■ Always follow the manufacturer's instructions when dosing the detergent. 	
 Rinse For rinsing with a subsequent spin cycle.	- -  - 1400 rpm  Rinse Plus,  Easy Iron possible
* Depending on the model and the programme. ** Reduced load with  SpeedPerfect additional programme setting.	

Programme/Type of washing	Options/Information
Spin/Drain For spinning with a selectable spin speed and subsequent draining. If you have selected , it will run Drain programme, the water is only drained after rinse process, no spin cycle.	- - - 1400 rpm Easy Iron not possible
Quilt/Duvet For gentle cleaning of microfibre blankets, pillows and clothing filled with down or synthetic fibres. Wash larger items individually. We recommend using a small dose of a detergent designed for delicates.	2.5 kg - 60 °C 400 - 1000 rpm Rinse Plus not possible
Kidswear Programme suitable for washing kidswear made of cotton or synthetic textiles.	10.0 kg - 90 °C 400 - 1400 rpm Anti Stain, Prewash, Easy Iron possible
Sportswear Sportswear and leisurewear made from microfibre fabrics. Note: Before washing, clean the detergent drawer thoroughly (all compartments) to remove fabric-softener residue.	2.0 kg - 40 °C 400 - 800 rpm Anti Stain, Prewash, Rinse Plus, Easy Iron not possible
AllergyPlus Hard-wearing fabrics made of cotton or linen. Note: Particularly suited to washing items that need to be hygienically clean and especially kind to sensitive skin thanks to the longer wash cycle at a defined temperature, higher water level and longer spin cycle.	6.5 kg - 60 °C 400 - 1400 rpm Anti Stain, Prewash, Rinse Plus, Easy Iron, SpeedPerfect possible
Super 15'/30' Super 15' programme: For less soiling and low load capacity, e.g., daily changing laundry or new laundry. Super 30' programme: For less soiling cotton or linen laundry. Note: The default programme is Super 15' , when you deactivate SpeedPerfect setting, it will run Super 30' programme.	4.0 kg/2.0** kg - 40 °C 400 - 1000 rpm Rinse Plus, SpeedPerfect possible
* Depending on the model and the programme. ** Reduced load with SpeedPerfect additional programme setting.	

Programme default settings

Program default settings You can change the default settings for selected programmes. The settings can be changed even while the selected programme is running. The effects depending on the progress of the programme.


Temp. °C

Before and after the programme starts, you can change the temperature setting, depending on what stage the programme is in, by adjusting the desired temperature on the display.

The maximum temperature that can be set depends on the programme that has been selected.

Spin Speed

Depending on what stage the programme is in, you can change the spin speed (in rpm; revolutions per minute) before and during the programme by adjusting the desired speed on the display.

setting  = "No spin". The rinsing water is drained but there is no final spin. The laundry stays wet inside the drum, e.g. for items that should not be spun.



You can select "No spin" to prevent creasing if the laundry will not be taken out of the appliance immediately after the programme has ended.

The maximum speed that can be set depending on the model and the programme that has been selected.

Finished in



Before starting the programme, you can preselect the programme end ("Finish in" time) in 0.5h (h = hour) increments (between "minimum selectable ending time" and 9.5h) or 1 hour increments (between 10h and 24h) up to a maximum of 24 hours.

To do this:

1. Select a programme (except **myTime*** programme). The programme duration is displayed for the selected programme, e.g. **2:30** (hours:minutes).
2. Select the  **Finished in** button repeatedly until the required number of hours is displayed.
3. Select the **Start/Reload**  button. The programme starts. The selected number of hours (e.g. 8h) is shown in the display panel and counts down until the programme starts. The duration of the programme is then displayed.

Note: The length of the programme is automatically adjusted when the programme is running. Changes to the programme default settings or additional programme settings may also change the programme duration.

After starting the programme (if a "Finish in" time has been selected and the programme has not yet started), you can change the preselected number of hours as follows:

1. Select the **Start/Reload**  button.
2. Select the  **Finished in** button repeatedly to change the number of hours.

3. Select the **Start/Reload**  button.

Additional programme settings

Note: You can find possible additional programme settings in the overview; these differ depending on the model.

By selecting additional programme settings, you can better adapt the washing process to your items of laundry.

The settings can be selected or deselected depending on the progress of the programme.

The button indicator lamps light up if a setting is activated.

The settings are not retained after the appliance is switched off.

Anti Stain

Types of stain that can be selected:

 Oil

 Blood

 Red Wine

 Grass

Do not let stains dry. Remove solid substances beforehand.

Select a programme with a stain type:

1. Arrange items of washing as usual.
2. Select a programme.
3. Select a stain type (depending on the selected programme).
4. Start the programme. The appliance adjusts the average washing temperature, drum movement and soaking time to the specific type of stain. Hot or cold water, gentle or intensive washing and long or short soaking ensure that the wash programme sequence is specially adapted to each type of stain. This makes sure that stains are treated in the best possible way.

(Prewash)

Prewash for heavily soiled laundry. Touch  **(Prewash)** to activate or deactivate it.

Note: Put the detergent into dispenser **I** and **II**.

Rinse Plus

Settings that can be selected:

+1 + 1 rinse cycle

+2 + 2 rinse cycles

+3 + 3 rinse cycles


Additional rinse cycles for particularly sensitive skin and/or for areas with very soft water.


Longer programme duration, due to additional rinse cycle.

The number of rinse cycles that the programme actually runs depends on the number that is set as a basic setting for the programme.

Easy Iron

A special operation using reduced spin speed followed by fluffing to help reduce creasing.


Touch  **Easy Iron** to activate or deactivate it.

Note: If  **Easy Iron** has been activated, the laundry will have retained a higher than average level of moisture after spinning.

SpeedPerfect


Washing in a shorter time while achieving a washing result that is consistent with the normal performance.

Touch  **SpeedPerfect** to activate or deactivate it.

Note: With the  **SpeedPerfect** additional programme setting activated, the maximum load of washing will be reduced.

Operating the appliance

Preparing the appliance

The appliance was tested before delivery. To remove residual water from the test procedure, the first wash cycle should be run without laundry using the **Drum Clean**  programme. → "Before washing for the first time" on page 19 Notes

- Never switch on a damaged appliance!
- Inform customer service!

1. Insert mains plug. :



Warning Risk of death from electric shock! Risk of death if live parts are touched.

- Never pull out the mains plug by tugging the power cord.
- Insert/pull out the mains plug with dry hands only.

2. Turn the water tap on.



3. Open the appliance door.



Select programme/switch on the appliance

Note: If you have activated the childproof lock, you must first deactivate it before you can set a programme.

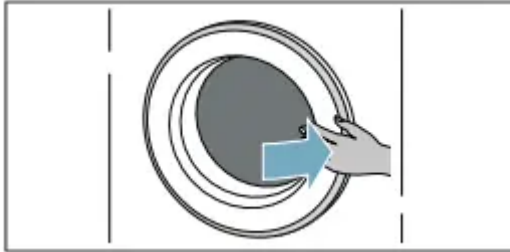
Use the programme selector to select the required programme. The programme selector can be rotated in either direction. The appliance is switched on.

The **programme default settings** for the selected programme alternately appear in the display panel:

- The maximum load and
- the duration of the programme and
- ...

Placing laundry into the drum

Open the door, place laundry in the drum, make sure that no items of laundry are trapped between the door and the rubber seal, and close the door.



Notes

- Unfold and load presorted items of laundry. Mix large and small items. Washing items of different size distribute themselves better during the spin cycle. Individual items of washing may cause an unbalanced load.
- Observe the maximum specified load. Overfilling adversely affects the washing result and promotes creasing.

Measure and add detergent and care products

Caution!

Damage to the appliance

Detergents and agents for the pretreatment of laundry (e.g. stain remover, prewash sprays, etc.) may damage the surfaces of the appliance. Keep these agents away from the surfaces of the appliance. Using a damp cloth, immediately remove any fine spray residue and other residue/droplets.

Dosing

- Dose the detergents and care products according to:
 - water hardness (ask your water supply company),
 - the manufacturer's specifications on the packaging,
 - the amount of laundry,
 - soiling.

Filling the dispensers

1. Pull out the detergent drawer.

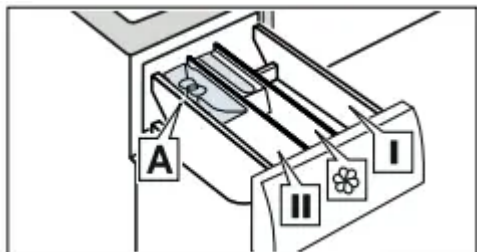


Warning Eye / skin irritation!

If the detergent drawer is opened while the appliance is running, detergent/care product may run out. Carefully open the drawer. If detergent/care product comes into contact with eyes or skin, rinse thoroughly.

If accidentally swallowed, seek medical advice.

2. Pour in detergent and/or cleaning product.



Dispenser I Detergent for pretreat and clothing disinfectant. (only for the appliance with pretreatment and disinfectant function)

Dispenser  Softener, starch. Do not exceed the maximum load.

Dispenser II Detergent for main wash, water softener, bleach, stain remover.

Dispenser A* For dosing liquid detergent.

*depending on the model

Notes

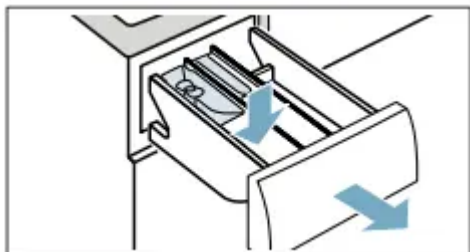
- Always follow the manufacturer's instructions when dosing all detergents, cleaning aids, care products and cleaning agents.
- Dilute viscous fabric softener and fabric conditioner with water. This will prevent blockages.
- Be careful when opening the detergent drawer while the appliance is running.

Measuring aid A* for liquid detergent.

*depending on the model

Position the measuring aid A for measuring the correct amount of liquid detergent:

1. Pull out the detergent drawer. Insert the liquid detergent container into dispenser II for main wash.




2. Pour liquid detergent into liquid detergent container and do not exceed the Maximum mark.

3. Close the detergent drawer.

Note: Do not use the viscous liquid detergent.

Starting the programme




Touch and hold **Start/Reload**  button for 1~2 seconds, then release the button. The programme starts and the appliance door is locked.



The finish-in time is shown in the display panel and counts down until the programme starts. After the programme has started, the programme duration is displayed. And the symbols for the programme progress are lighting up.


Childproof lock

You can lock the appliance to prevent the settings you have set from being changed inadvertently. To do this, activate the childproof lock.

To activate the childproof lock:

After the programme starts, Touch and hold the  **Easy Iron** and  **Finished** in buttons for 3 seconds. The symbol  lights up in the display panel.

-  lights up: The childproof lock is activated.
-  flashes: If the programme and programme settings are adjusted while childproof lock is activated.

Note: When the programme ends, **End** is displayed. The door is unlocked.  symbol remain on to remind you to deactivate the childproof lock.

To deactivate the childproof lock:



Touch and hold the  **Easy Iron** and  **Finished** in buttons until the symbol  disappears.

Adding/removing laundry

After starting the programme, you can add or remove laundry if necessary.

Touch the **Start/Reload**  button. The appliance checks whether reloading is possible.

If the following appears on the display panel:

- The symbol  disappears, reloading is possible.
- The symbol  lights up, reloading is not possible.



To continue the programme, touch the Start/Reload  button. The programme continues automatically.

Notes

- Do not leave the door open for too long when adding laundry as water from the laundry may leak out.
- For safety reasons, the door remains locked when the water level or temperature is high, or while the drum is turning, and it is not possible to add laundry during this time.




Changing the programme

If you have started the wrong programme by mistake, you can change the programme as follows:




1. Touch the **Start/Reload**  button.
2. Select another programme.
3. And touch the **Start/Reload**  button again. The new programme starts from the beginning.

Cancel the programme

For programmes at high temperatures:


1. Touch the **Start/Reload**  button.
2. To cool down laundry: Select  **Rinse**.
3. And touch the **Start/Reload**  button again.

For programmes at low temperatures:

1. Touch the **Start/Reload**  button.
2. Select  Spin/Drain.
3. And touch the **Start/Reload**  button again.

Programme end

End lights up on the display panel and – and  displays are off.

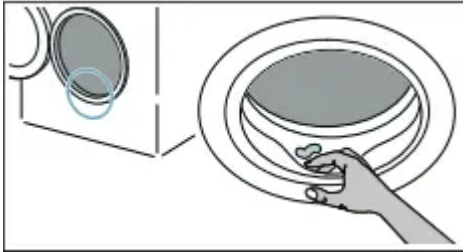
If you have selected , the water is only drained after rinse process, no spin cycle.

Removing laundry/switching off the appliance

1. Set programme selector to Off.
2. Open the door and remove the laundry.
3. Turn off the water tap. Note: Not required for Aqua-Stop models.

Notes

- Do not leave any items of laundry in the drum. They may shrink in the next wash or discolour another item.
- Remove any foreign objects from the drum and the rubber seal – risk of rusting.
- Wipe the rubber seal dry.



- Leave the door and detergent drawer open so that any residual water can evaporate.
- Always wait until the programme ends, as the appliance could still be locked. Then switch the appliance on and wait for it to unlock.

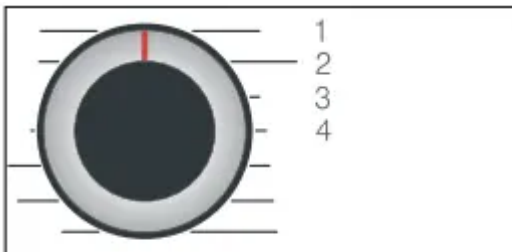


Appliance settings

You can change the following settings:



- The volume of the end signal.
- The volume of the button signal.
- Switching the drum care information signal on/off.

You will need to activate the setting mode in order to change these settings.




1/2/3/4... positions on the programme selector

Activate setting mode:

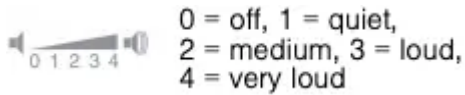
1. Set the programme selector to position 1. The appliance is switched on.
2. Touch and hold the  **Spin Speed** button and, at the same time, turn the programme selector clockwise to position 2. Release the  **Spin Speed** button.

The setting mode is activated and the preset setting appears in the display panel.

Changing the volume and drum care information

Use the  **Finished in** button to change the following settings at the corresponding programme selector positions:

- 2: The volume of the end signal.
- 3: The volume of the button signals.



- 4: Switching the drum care information signal on/off.

On on
OFF off

Exiting setting mode

You can now end the process and set the programme selector to the Off position. The settings are saved.



Sensors

Unbalanced load detection system

The automatic unbalanced load detection system detects imbalances and ensures even distribution of the laundry by repeatedly starting and stopping drum spinning.

If the laundry is extremely unevenly distributed, the spin speed is reduced or the spin cycle is not performed for safety reasons.

Note: Place large and small items of laundry evenly in the drum.



Cleaning and maintenance



Warning Risk of death!

There is a risk of electric shock if touch live components. Turn the programme selector to **Off**. Pull out the mains plug.

Caution!

Fire and explosion hazard!

Toxic vapours can be produced by cleaning agents that contain solvents, e.g. cleaning solvent. Do not use cleaning agents that contain solvents.

Caution!

The appliance may be damaged!

Cleaning agents that contain solvents, e.g. cleaning solvent, can damage surfaces and components in the appliance. Do not use cleaning agents that contain solvents.

Appliance housing/control panel

- Remove the detergent residue immediately.
- Wipe the housing and the control panel with a soft, damp cloth.
- Do not use abrasive cloths, sponges or detergents (stainless steel cleaner).
- Do not clean the appliance with a water jet.

Drum




Warning Risk of injury/material damage/ damage to the appliance!

Permanently washing at low temperatures and a lack of ventilation for the appliance may damage the drum and cause injury.

Regularly run a programme for cleaning the drum or wash at temperatures of at least 60°C.

Leave the appliance to dry after every operation with the door open, and leave the detergent drawer to dry.

Use chlorine-free cleaning agents, do not use steel wool.

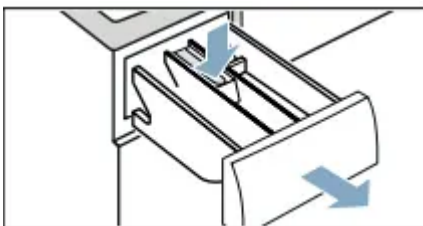
If there are odours in the appliance, or to clean the drum, run the **Drum Clean**  programme without laundry.

Descaling

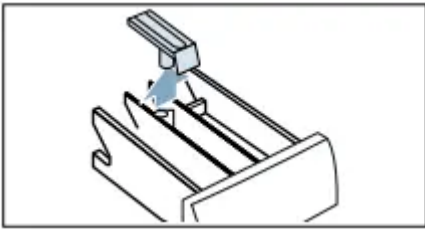
Descaling should not be necessary if the detergent is measured out correctly. However, if it is required, follow the manufacturer's instructions for the descaling agent. Suitable descalers can be obtained via our website or from customer services.

Emptying the detergent draw, cleaning the detergent drawer and its housing If the appliance contains detergent or fabric softener residues:

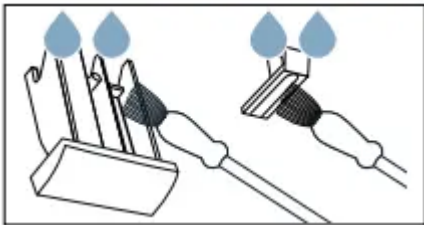
1. Pull out the detergent drawer. Press down the insert and fully remove the drawer.



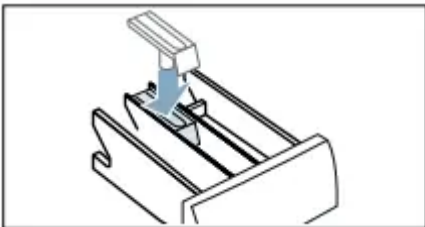
2. To remove the insert: Push the insert upwards from below with your finger.



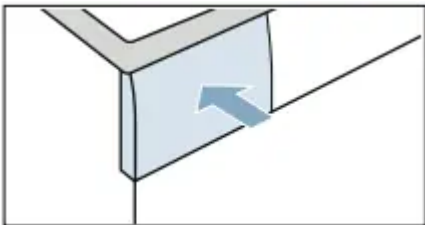
3. Clean the detergent dispenser tray and insert with water and a brush, and dry it. Clean the inside of the housing as well.



4. Fit the insert and lock it in place (push the cylinder onto the guide pin).



5. Push in the detergent drawer.

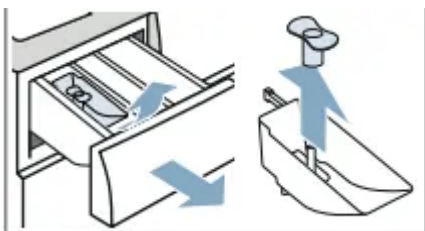


Note: Leave the detergent drawer open so that any residual water can evaporate.

Cleaning the measuring aid A* for liquid detergent

If it contains liquid detergent residue:

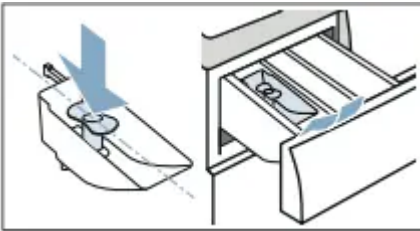
1. Hold the measuring aid, pull the cover upward and disconnect them.



2. Clean the measuring aid and cover with water and brush.



3. Install the cover back to the measuring aid. Pay attention to the assemble mark, and press the cover until click sounds.



* depending on the model

Note: Clean the measuring aid regularly to avoid residue and blockages.

Drain pump is blocked

Note: Turn the water tap off to prevent more water from flowing in and to ensure that it is drained

via the pump.  **Warning**

Risk of scalding!

When you wash at high temperatures, the water gets very hot. If you come into contact with the hot water, you may be scalded.

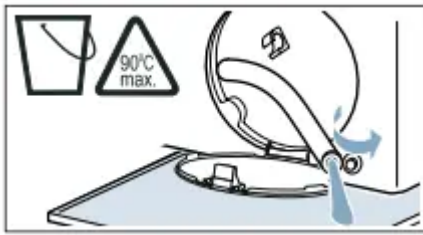
Allow the water to cool down first.

1. Turn the programme selector to Off. Pull out the mains plug.

2. Open the service flap.



3. Take the drain hose out of the retainer. Remove the sealing cap and pour the water out into a suitable container. Replace the sealing cap and place the drain hose back in the retainer.



4. Carefully unscrew the pump cover; residual water may leak out. Clean the interior, pump cover thread and pump housing. The impeller in the drain pump must be able to rotate.




5. Refit and screw on the pump cover. The handle must be in a vertical position.



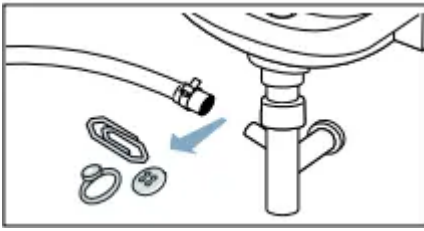
6. Close the service flap.



Note: To prevent unused detergent from flowing straight into the drain during the next wash: Pour 1 litre of water into dispenser II and start the  **Drain** programme.

The drain hose at the siphon is blocked

1. Turn the programme selector to Off. Pull out the mains plug.
2. Loosen the hose clamp. Carefully remove the drain hose; residual water may leak out.
3. Clean the drain hose and siphon connecting piece.




4. Re-attach the drain hose and secure the connection point using the hose clamp.

Filter in the water supply is blocked

Release water pressure in the supply hose:

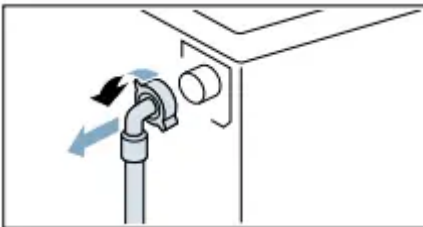
1. Turn off the water tap.
2. Select the **Cottons**  (activate  **SpeedPerfect** setting) programme.

Note: If your appliance with intelligent dosing system*, you also need to deactivate the intelligent dosing system.

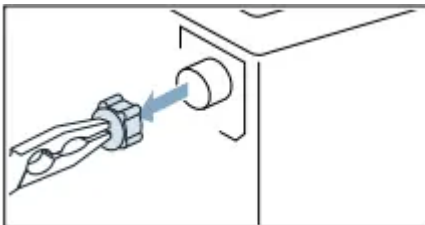
3. Select the **Start/Reload**  button. Allow the programme to run for approx. 40 seconds.
4. Turn the programme selector to Off.
5. Pull out the mains plug.

Clean the filters:

1. Disconnect the hose from the rear of the appliance.



2. Use pliers to remove the filter.



3. Clean the filter with a small brush.



4. Connect the hose and check for leaks.



* Depending on the module

Faults and what to do about them

Emergency release

E.g. power outage or in the event of a loss of power

The programme continues when the power supply is restored. However, if the laundry has to be removed, the appliance door can be opened as follows:

 **Warning**

Risk of scalding!

When you are washing at high temperatures, there is a risk of scalding if you come into contact with hot water and laundry. If possible, leave it to cool down first.

 **Warning Risk of injury!**

Reaching into the drum while it is still turning may cause hand injuries.

Do not reach into the drum when it is turning.

Wait until the drum has stopped turning.

Caution!

Water damage!

Any escaping water may cause water damage.

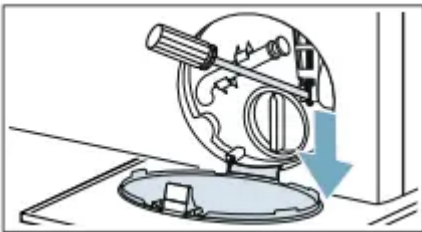
Do not open the door if water can be seen through the glass.

1. Turn the programme selector to **Off**. Pull out the mains plug.
2. Open the service flap.





3. Drain the water. → Page 39
4. Pull the emergency release downwards with a tool and release.

The door can then be opened.



Information on the display panel

Display 

- **Flashes fast + signal:** The door was opened and the water level is too high. Close the door, continue the programme with **Start/Reload**  button or select  **Drain**.
- **Flashes slowly:** The door lock temperature is too high to open the door. Wait approx. 30 seconds until the door lock temperature cools down.

Display 

- **Flashes** (no water supply): Water tap turned on? Filter in the water supply is blocked?
→ "Filter in the water supply is blocked" on page 40

If an additional water filter has been installed (depending on the model), check for contaminants and clean if required → separate installation and cleaning instruction for water filter.


Is the supply hose kinked or trapped?

- **Lights up** (low water pressure): For information only. This will not affect the programme progress. The programme duration is extended.

Display  lights up

- The childproof lock is activated – deactivate it.

The symbol  flashes

- Run the **Drum Clean**  programme to clean and care for the drum and the outer tub.

Notes

- Run the programme without laundry.
- Use washing powder or a detergent containing bleach. To prevent foaming, only use half the amount of detergent recommended by the detergent manufacturer. Do not use detergent designed for woollens or delicates.
- Switching the drum care information signal on/off. → Page 36

E:36 alternating with -10

- Drain pipe or water drain hose is blocked. Clean the drain pipe and the water drain hose.
- Drain pipe or water drain hose is caught or jammed. Ensure that the drain pipe and the water drain hose are not kinked or trapped.
- The drain pump is blocked. → "Drain pump is blocked" on page 39
- The drain hose at the siphon is blocked. → "The drain hose at the siphon is blocked" on page 40
- The water drain hose is connected too high. Install the water drain hose at a maximum height of 1 meter. → "Hose and cable lengths" on page 15

E:35 alternating with -10 (Suitable for special models)

- There is water in the base trough, the appliance is leaking. Turn off the tap. Call customer services.

Other displays

- Turn the programme selector to **Off**, wait for five seconds and then switch it on again. If the display appears again, call customer services.

Faults and what to do about them

Water is leaking from the appliance.

- Attach the drain hose correctly or replace it.
- Tighten the screw fitting on the supply hose

The door cannot be opened.

- The temperature in drum is too high to open the door.
- The safety function is activated. Stop the programme?
- The water level in drum is too high.
- Can the door only be opened by the emergency release?

→ "Emergency release" on page 41

The appliance is not filling with water. Detergent is not being dispensed




- Programme does not start?
- Is the tap turned on?
- Could the filter in the water supply be blocked?

→ "Filter in the water supply is blocked" on page 40

Note: If an additional water filter has been installed (depending on the model), check for contaminants and clean if required → separate installation and cleaning instruction for water filter.

- Is the supply hose kinked or trapped?

The programme will not start.

- Have you touched the Start/Reload  button or selected  **Finished in?**
- Is the door closed?
- Childproof lock activated? Deactivate childproof lock.
- Shop mode activated? If the display shows **SHO** for 5 s after you have switched on the appliance, the appliance is in shop mode. Wait for the display message à•< to disappear. Touch and hold **Start/Reload**  for at least 5 s **OFF** will appear in the display panel. Turn the programme selector to **Off**. Now you already turned off the shop mode. You can use the appliance now as usual.

The programme has started and the drum is rotating, but the drum is not filling with water.

- Not a fault – Some programme specifically detect and weigh the load after the program has started in order to calculate the optimum amount of water for washing. The drum will then start filling with water.



The water is not draining.

- Drain pipe or water drain hose is blocked. Clean the drain pipe and the water drain hose.
- Drain pipe or water drain hose is caught or jammed. Ensure that the drain pipe and the water drain hose are not kinked or trapped.
- The drain pump is blocked.

→ "Drain pump is blocked" on page 39

- The drain hose at the siphon is blocked.

→ "The drain hose at the siphon is blocked" on page 40

- – – – (Rinse hold = no final drain) is activated (depending on the model). Continue the programme by selecting  [**Spin/Drain** and pressing **Start/Reload**  .

- The water drain hose is connected too high. Install the water drain hose at a maximum height of 1 meter.

→ "Hose and cable lengths" on page 15

Water is not visible in the drum.

- Not a fault – the water is below the visible area.

The wrong detergent/fabric softener has been poured into the dispenser(s).

- Empty the dispenser(s), clean it/them and pour in the correct product.

→ "Emptying the detergent draw, cleaning the detergent drawer and its housing" on page 37

→ "Measure and add detergent and care products" on page 33

Detergent/fabric softener has congealed in the dispensers.

- Empty the dispenser(s), clean it/them and pour in the correct product.

→ "Emptying the detergent draw, cleaning the detergent drawer and its housing" on page 37

→ "Measure and add detergent and care products" on page 33

Foam is leaking from the detergent drawer.

- Too much detergent used?
- Mix 1 tablespoon of fabric softener with ½ litre of water and pour into dispenser II. (Not for outdoor, sports and down-filled textiles!)
- Reduce detergent dosage for the next wash cycle.
- Use commercially available low foam detergent and care product which are suitable for machine.


Repeated, intensive foaming.

- Have you used too much detergent? Add less detergent in the next time you run a wash cycle with the same load.

Detergent/fabric softener drips off the seal and collects on the door or in the seal fold.

- There is too much detergent/fabric softener in the dispensers. Do not fill the dispensers above the **max.** mark.

The spin result is not satisfactory. Laundry wet/too damp.

- Not a fault – the unbalanced load detection system has interrupted the spin cycle because the laundry is unevenly distributed. Distribute small and large items of laundry evenly in the drum.
- Is  **Easy Iron** additional programme setting selected (depending on the model)?
- Is **Silent wash** additional programme setting or **Silent wash** programme selected (depending on the model)?

- Is the selected speed too low?

The spin cycle runs several times.

- Not a fault – the unbalanced load detection system is adjusting an imbalance.


The programme is taking longer than usual.

- Not a fault – the unbalanced load detection system is adjusting an imbalance by repeatedly distributing the laundry.
- Not a fault – the foam detection system is activated – a rinse cycle has been switched on.

The length of the programme changes during the wash cycle.

- Not a fault – the programme sequence is optimised for the specific washing process. This may change the length of the programme shown on the display panel.

Odours, stain formation in the appliance.

- Run the **Drum Clean**  programme without laundry.
- Add washing powder or a detergent containing bleach.

Note: To prevent foaming, only use half the amount of detergent recommended by the detergent manufacturer. Do not use detergents designed for woollens or delicates


Loud noises, vibrations and appliance "movement" during the spin cycle.

- Is the appliance aligned? → "Alignment" on page 18
- Are the appliance's feet fixed? Secure the appliance's feet.
- Have the transport locks been removed? → "Removing the transport locks" on page 14

The display panel indicator lights do not work while the appliance is running.

- Has there been a power failure?
- Have the fuses blown? Reset/replace the fuses.
- If the fault occurs repeatedly, call customer services.

There is detergent residue on the laundry.

- Some phosphate-free detergents contain water-insoluble residue.
- Select  **Rinse** or brush the laundry after washing.

If you cannot rectify a fault yourself (after turning the programme selector to **Off** and switch on again) or a repair is required:

- Turn the programme selector to **Off**. Pull out the mains plug.
- Turn off the tap and call customer services.



Consumption values table

Energy and water consumption, programme duration and residual moisture for the main washing programme (approximate values)

Programme	Load	Energy consumption*	Water consumption*	Programme duration*
Cottons 20°C	10.0 kg	0.380 kWh	91.0 l	3¼ h
Cottons 40°C	10.0 kg	0.850 kWh	92.0 l	3¼ h
Cottons 60°C	10.0 kg	1.680 kWh	92.0 l	3½ h
Cottons Eco 60°C **	10.0 kg	0.645 kWh	86.0 l	5¼ h
Cottons 90°C	10.0 kg	2.800 kWh	109.0 l	2¾ h
Easy Care 40°C	4.0 kg	0.820 kWh	63.0 l	2½ h
Mixed 40°C	4.0 kg	0.600 kWh	44.0 l	1 h
Delicates/Silk 30°C	2.0 kg	0.250 kWh	36.0 l	¾ h
Wool 30°C	2.0 kg	0.250 kWh	36.0 l	¾ h

Values determined according to the valid version of IEC60456.

* Observed values may deviate from the indicated values due to influence of water pressure, hardness and inlet temperature, ambient temperature, type, amount and soiling of laundry, detergent used, fluctuations in power supply and selected additional functions.

** Program setting with maximum spin speed for testing according to AS/NZS2040.1 and labeling according to AS/NZS2040.2 and AS/NZS 6400 with cold water (20°C). Cottons Eco 60 °C is recommended for a normally soiled load.



Technical information

Technical data

Dimensions: 84.8 cm x 59.8 cm x 59.0 cm (height x width x depth)

Weight: 79 kg

Mains connection: Nominal voltage 220-240V, 50Hz Minimum installation protection (⚡) 10A

Nominal power 1900-2300 W

Water pressure: 100–1000 kPa (1–10 bar)

Information for test institute

Pre-treatment of new appliance


- Run two empty runs of Cottons 90 °C with 1400 rpm: The 1st run with 50g detergent and 8g anti sudsing agent, the 2nd run without detergent and sudsing agent.

According to standard

- AS NZS 2040.1-2005
- AS NZS 2040.2-2005

- AS NZ 6400-2016

Washing programme

- Cottons Eco  60 °C, 10kg, 1400rpm

Testing instructions

- The dosage of detergent: 12.5g/kg
- The dosage of anti sudsing agent: 2g/kg
- Add the dry powder detergent into main wash dispenser before start. After detergent is flushed in add the PBIS solution and anti-sudsing agent as soon as possible.

Age of test loads

- The average age of test load around 10~20 times is recommended to replicate normal use.

Loading Procedure

The items are loaded into the drum by circle first, then by layers according to the table and picture below evenly.

No. of Layers Items of garments

External circle sheets, bath towels

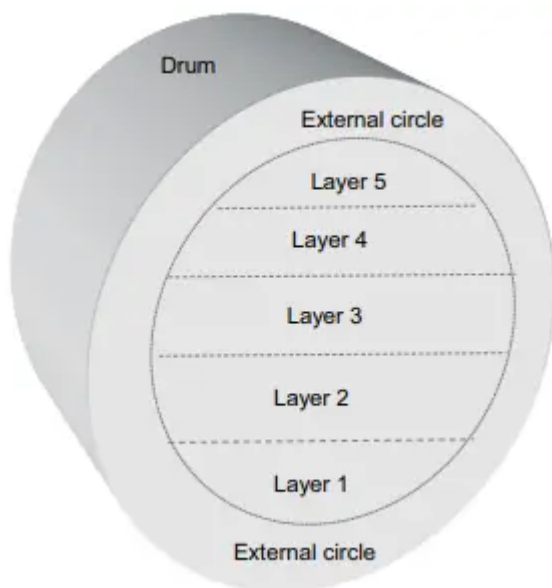
Layer1 Tablecloth

Layer2 Shirts, T-shirts, Pillow cases

Layer3 Shorts (all), Wash cloths (all),handkerchiefs (all)

Layer4 Shirts, T-shirts, Pillow cases

Layer5 Tablecloth





Aqua-Stop warranty

Only for appliances with Aqua-Stop

In addition to warranty claims against the vendor based on the purchase agreement and to our appliance warranty, we will provide compensation under the following conditions:

1. If water damage is caused due to a fault in our Aqua-Stop system, we will compensate domestic customers for the damage caused.
2. The liability guarantee is valid for the service life of the appliance.
3. It is a prerequisite of all warranty claims that the appliance with AquaStop must have been installed and connected correctly in accordance with our instructions; this also includes a correctly fitted Aqua-Stop extension (genuine accessories). Our warranty does not cover defective feed lines or fittings leading to the Aqua-Stop connection at the tap.
4. Appliances with Aqua-Stop do not need to be supervised during operation, nor secured afterwards by turning off the tap. The tap only needs to be turned off if you are away from home for a long period, e.g. for several weeks' holiday.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.