

INSTALLATION INSTRUCTIONS

Unpacking



Remove Packaging Materials

- Remove tape and glue residue from surfaces before turning on the freezer. Rub a small amount of liquid dish soap over the adhesive with your fingers. Wipe with warm water and dry.
- Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of your freezer. For more information, see "Freezer Safety."

When Moving Your Freezer:

Your freezer is heavy. When moving the freezer for cleaning or service, be sure to protect the floor. Always pull the freezer straight out when moving it. Do not wiggle or "walk" the freezer when trying to move it, as floor damage could occur.

Clean Before Using

After you remove all of the packaging materials, clean the inside of your freezer before using it. See the cleaning instructions in Freezer Care."

Location Requirements



IMPORTANT: Do not install the freezer near an oven, radiator, or other heat source, nor in a location where the temperature will fall below 40°F (5°C).

Check the strength of the floor before installing your freezer. It should hold the weight of a freezer fully loaded with food. Allow at least 3" (7.5 cm) of air space at the top and on both sides of the freezer and 1" (2.5 cm) between the back of the freezer and the wall. If the freezer is to be against a wall, leave extra space on the hinge side so the door can open wider.

NOTE: This freezer may be installed side by side with another refrigerator or freezer. Allow for a 3" (7.5 cm) clearance at the top and sides and a 1/4"(0.64 cm) clearance between the appliances.



Electrical Requirements

⚠ WARNING



Electrical Shock Hazard

Plug into a grounded 3 prong outlet.
Do not remove ground prong.
Do not use an adapter.
Do not use an extension cord.
Failure to follow these instructions can result in death, fire, or electrical shock.

Recommended grounding method

A 115 Volt, 60 Hz., AC only 15- or 20-amp fused, grounded electrical supply is required. It is recommended that a separate circuit serving only your freezer be provided. Use an outlet that cannot be turned off by a switch or pull chain. Do not use an extension cord.

Water Supply Requirements

Read all directions carefully before you begin.

IMPORTANT:

- If you turn the freezer on before the water line is connected, turn the ice maker OFR
- All installations must meet local plumbing code requirements.
- Use plastic tubing and check for leaks. Install plastic tubing only in areas where temperatures will remain above freezing.

TOOLS NEEDED: Flat-blade screwdriver, 7/16"and 1/2"open-end wrenches or two adjustable wrenches, 1/4"nut driver and drill bit, hand drill or electric drill (properly grounded).

NOTE: Your freezer dealer has a kit available with a 1/4"(6.35 mm) saddle-type shutoff valve, a union, and plastic tubing. Before purchasing, make sure a saddle-type valve

complies with your local plumbing codes. Do not use a piercing-type or 3/8" (9.5 mm) saddle valve which reduces water flow and clogs more easily.

Water Pressure

A cold water supply with water pressure of between 30 and 80 psi (207-827 kPa) is required to operate the water dispenser and ice maker. If you have questions about your water pressure, see "Troubleshooting" or call a licensed, qualified plumber.

Reverse Osmosis Water Supply

If a reverse osmosis water filtration system is connected to your cold water supply, the water pressure to the system needs to be a minimum of 40 to 60 psi (276 - 414 kPa). If the water pressure to the reverse osmosis system is less than 40 psi (276 - 414 kPa), a booster pump can be inserted into the small tubing that goes from the cold water line to the reverse osmosis system.

If the water dispenser is still not dispensing water properly:

- Check to see whether the sediment filter in the reverse osmosis system is blocked. Replace the filter if necessary.
- Allow the storage tank on the reverse osmosis system to refill after heavy usage.
- If your refrigerator has a water filter cartridge, it may further reduce the water pressure when used in conjunction with a reverse osmosis system. Remove the water filter cartridge. See "Water Filtration System."

If you have questions about your water pressure, refer to "Troubleshooting" or call a licensed, qualified plumber.

Water Supply Connection

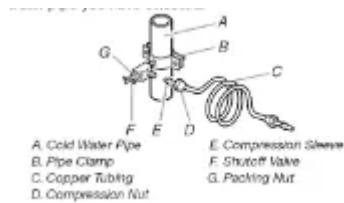
Connect to Water Line

1. Unplug freezer or disconnect power.
2. Turn OFF main water supply. Turn ON nearest faucet long enough to clear line of water.
3. Locate a 1/2" to 1 1/4" (12.7 mm to 3.18 cm) vertical cold water pipe near the freezer.

IMPORTANT:

- Make sure it is a cold water pipe.
 - Horizontal pipe will work, but drill on the top side of the pipe, not the bottom. This will help keep water away from the drill and normal sediment from collecting in the valve.
4. Determine the length of plastic tubing you need. Measure from the connection on the lower left rear of freezer to the water pipe. Add 7 ft (2.1 m) to allow for cleaning. Use 1/4" (6.35 mm) O.D. (outside diameter) plastic tubing. Be sure both ends of plastic tubing are cut square.

5. Using a grounded drill, drill a 1/4"(6.35 mm) hole in the cold water pipe you have selected.



6. Fasten the shutoff valve to the cold water pipe with the pipe clamp. Be sure the outlet end is solidly in the 1/4"(6.35 mm) drilled hole in the water pipe and that the washer is under the pipe clamp. Tighten the packing nut. Tighten the pipe clamp screws carefully and evenly so washer makes a watertight seal. Do not overtighten or you may crush the plastic tubing.

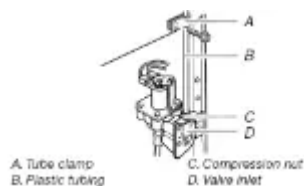
7. Slip the compression sleeve and compression nut on the plastic tubing as shown. Insert the end of the tubing into the outlet end squarely as far as it will go. Screw compression nut onto outlet end with adjustable wrench. Do not overtighten.

8. Place the free end of the tubing in a container or sink, and turn ON the main water supply. Flush the tubing until water is clear. Turn OFF the shutoff valve on the water pipe. Coil the plastic tubing.

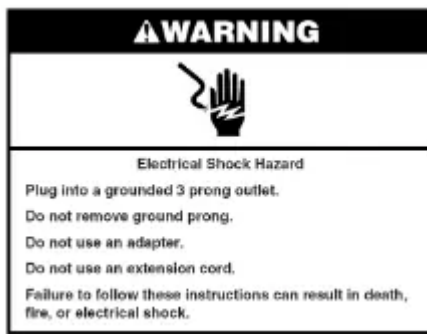
Connect to Freezer

1. Attach the plastic tube to the valve inlet using a compression nut and sleeve as shown. Tighten the compression nut. Do not overtighten. Use the tube clamp on the back of the freezer to secure the tubing to the freezer as shown. This will help prevent damage to the tubing when the freezer is pushed back against the wall.

2. Turn shutoff valve ON. Check for leaks. Tighten any connections (including connections at the valve) or nuts that leak.



3. The ice maker is equipped with a built-in water strainer. If your water conditions require a second water strainer, install it in the 1/4"(6.35 mm) water line at either tube connection. Obtain a water strainer from your nearest appliance dealer.



4. Plug freezer into a grounded 3 prong outlet.

Freezer Door

TOOLS NEEDED: socketwrench, 1/4" hex-head socketwrench, 1/2" hex-head socket wrench, 3/8" hex-head socketwrench, #2 Phillip screwdriver, flat-blade screwdriver, 8" open-end wrench, flat 2" puttyknife,

IMPORTANT:

- All graphics referenced in the following instructions are included later in this section after "Final Steps." The graphics shown are for a right-hand swing door (hinges factory installed on the right).
- If you only want to remove and replace the door, see the "Remove Door and Hinges" and "Replace Door and Hinges."
- Before you begin, turn the control OFE and remove food and adjustable door or utility bins from door.

Remove Door and Hinges



1. Unplug freezer or disconnect power.
2. Open freezer door and remove base grille from the bottom front of the freezer. See Base Grille Graphic 1A.
3. Close the freezer door and keep it closed until you are ready to lift it free from the cabinet. **NOTE:** Provide additional support for the door while the hinges are being moved. Do not depend on the door magnets to hold the door in place while you are working,
4. Remove the parts for the top hinge as shown in Top Hinge Graphic 1B.
5. Lift the freezer door free from the lower hinge and cabinet and set aside,
6. Remove 3 hex head hinge screws and bottom hinge assembly. See Bottom Hinge Graphic 1C.

Reverse Door (optional on some models)

IMPORTANT: If you want to reverse your door so that it opens in the opposite direction, continue with "Reverse Door (optional)" instructions. If you are not reversing the door, see "Replace Door and Hinges."

Cabinet

1. Remove the cabinet hinge hole plugs from the cabinet top and move them to the opposite side hinge holes as shown in Graphic 2.
2. Remove the door stop screws from the Bottom Hinge bracket, See Bottom Hinge Graphic 1C
3. Remove the Hinge Pin Nut and Hinge Pin from the hinge bracket.
4. Rotate the hinge bracket for installation on the opposite side of the cabinet. See Graphic 3
5. Reinstall the Hinge Pin Nut and Hinge Pin to the hinge bracket. Hinge Pin must point "up" when hinge bracket is installed to the cabinet.
6. Invert the door stop so that the countersunk holes line up with the screw holes in the hinge assembly. See Graphic 4.
7. Reinstall the door stop screws. See Graphic 3.
8. Reinstall the hinge bracket to the cabinet with the 3 hex head hinge screws.

Handle

Move the door handle from one side of the door to the other.

Style 1

1. Loosen set screws located on side of handle at each end. See Graphic 1-1,
2. Remove handle from grommets.
3. Using a 1/4"hex-head socket wrench, remove the grommets from the door.
4. Position the grommets on the opposite side of the door and reinstall.
5. Position the handle over grommets on the opposite side of the freezer door.
6. Ensure grommets are fitted into handle holes,
7. Tighten the upper and lower set screws with hex key provided, Do not overtighten set screws.

Style 2

1. Slide the handle up and off the clips, See Graphic 1-2.
2. Using a flat-blade screwdriver, remove the screws from the clips and remove the clips from the door.
3. Position the clips on the opposite side of the freezer door and reinstall the screws.
4. Position handle over the clips.

5. Apply even pressure and push down to lock in place.

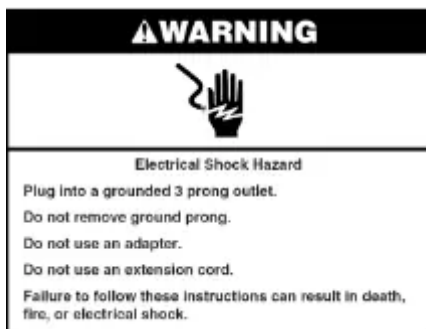
Replace Door and Hinges

NOTE: Graphic may be reversed if door swing is reversed.

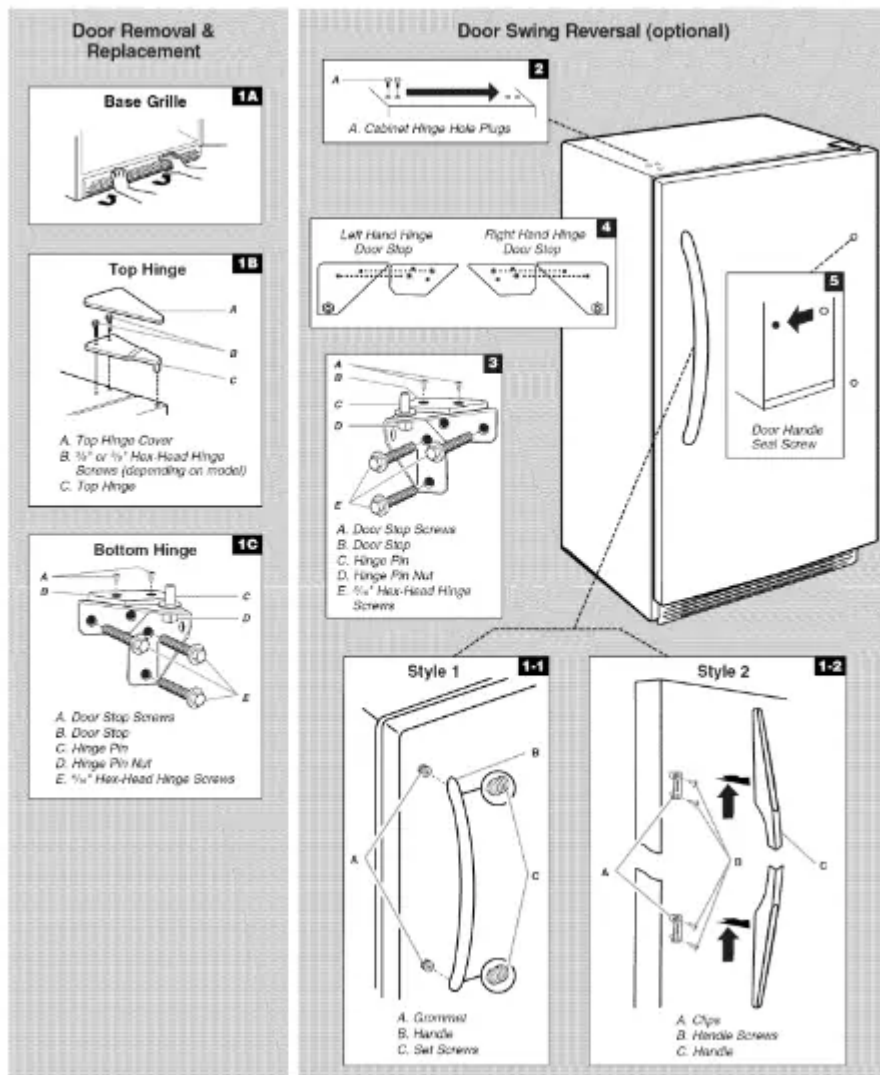
1. Replace the parts for the bottom hinge as shown and tighten screws. See Bottom Hinge Graphic 1C. Replace the freezer door. **NOTE:** Provide additional support for the door while the hinges are being moved. Do not depend on the door magnets to hold the door in place while you are working.
2. Assemble the parts of the top hinge as shown in the Top Hinge Graphic 1B. Do not tighten the screws completely,
3. Line up the door so that the bottom aligns evenly with the cabinet. Tighten all screws.

Final Steps

1. Check all holes to make sure that hole plugs and screws are in place. Reinstall top hinge cover. See Top Hinge Graphic 1B.
2. Replace the base grille. See Base Grille Graphic 1A.



3. Plug into a grounded 3 prong outlet.
4. Reset the control. See "Using the Control,"
5. Return all removable door parts to door and food to freezer.



Adjust the Door

1. Locate the two front leveling legs taped among the packing materials.
 2. Screw these legs into the front holes on the bottom of the freezer. The back of the freezer rests on two fixed supports.
 3. Adjust the front legs just enough to lift the cabinet up off of the floor.
- NOTE:** If your model is equipped with rollers, the front legs should be lowered enough to lift the rollers off of the floor to ensure the freezer does not roll forward when the door is opened.
4. Place a leveling tool on top of the freezer first side to side, then front to back. Turn leg counterclockwise to raise a corner. Turn leg clockwise to lower a corner.



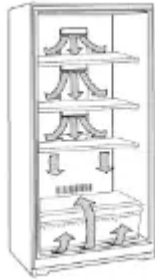
5. Repeat Step 4 until freezer is level.

6. After freezer is fully loaded with food, recheck with level as in Step 4.

FREEZER USE

Ensuring Proper Air Circulation

In order to ensure proper temperature, you need to permit proper airflow in the freezer. As shown in the illustration, cool air enters through the freezer wall and moves down. The air then recirculates through the vent near the bottom.



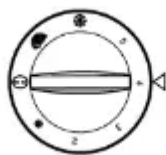
Do not block any of these vents with food packages. If the vents are blocked, airflow will be prevented, and temperature and moisture problems may occur.

IMPORTANT: To prevent odors and drying out of food, wrap or cover foods tightly.

Using the Controls

Turn the freezer temperature control to 4. This setting is designed to maintain the temperature at or near 0°F (-17.8°C) under normal operating conditions.

Allow the freezer to cool 6 to 8 hours before filling with frozen food. Let the freezer cool overnight before adding large amounts of unfrozen food. Never add more than 2 to 3 lbs (907 to 1,350 g) of unfrozen food per cubic foot (28.32 L) of freezer space.



NOTE: When the freezer is first started, the compressor will run constantly until the freezer is cooled. It may take up to 6 or hours (or longer), depending on room temperature and the number of times the freezer door is opened. After the freezer is cooled, the compressor will turn on and off as needed to keep the freezer at the proper temperature.

The outside of your freezer may feel warm. This is normal. The freezer's design and main function is to remove heat from packages and air space inside the freezer. The heat is transferred to the room air, making the outside of the freezer feel warm.

Adjusting Control

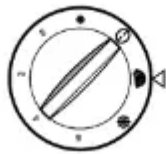
- Turn control to a higher number for colder temperatures.

- Turn control to a lower number for less cold temperatures,

NOTE: The small snowflake icon represents the number 1 or the least cold setting. The large snowflake icon represents 6 or the coldest setting,

Fast Freeze (on some models)

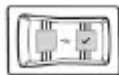
This setting causes the freezer to run continuously, driving the freezer temperature to the coldest possible temperature. To activate, adjust the control knob to the igloo icon, which represents the fast freeze setting. Use this feature just before adding large amounts of unfrozen foods. For best food quality, do not exceed 3 lbs (1,350 g) per cubic foot (28.32 L). Return to your normal setting after 24 to 48 hours.



Temperature Alarm (on some models)

The temperature monitor alarm is located to the left of the temperature control and sounds an audible alarm if the temperature reaches 10°F (-12°C) or more above normal for the selected setting.

The alarm is controlled by a three position switch.



- ▮ The proper setting for normal freezer use. The alarm is on and the amber light will be illuminated.
- Prevents the alarm from sounding when the freezer is warm, such as during start-up or defrosting.
- ✓ Tests the alarm regardless of temperature.

Key Eject Lock

To lock or unlock the freezer, you must hold the key in the lock while turning. The lock is spring loaded, so the key cannot be left



If the key is lost, contact your dealer for a replacement. Always give the model and serial number of your freezer when requesting a replacement key.

Ice Maker

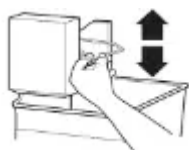
To Turn the Ice Maker On/Off

NOTE: Do not force the wire shutoff arm up or down.

- To turn the ice maker on, simply lower the wire shutoff arm.

NOTE: Your ice maker has an automatic shutoff. As ice is made, the ice cubes fill the ice storage bin and the ice cubes will raise the wire shutoff arm to the OFF (arm up) position.

- To manually turn the ice maker off, lift the wire shutoff arm to the OFF (arm up) position and listen for the click to make sure the ice maker will not continue to operate.



Ice Production Rate

The ice maker should produce approximately 7 to 9 batches of ice in a 24-hour period. If ice is not being made fast enough, turn the Temperature Control toward a higher (colder) number in half number steps. (For example, if the control is at 3, move it to between 3 and 4.) Wait 24 hours and, if necessary, gradually turn the Temperature Control to the highest setting, waiting 24 hours between each increase.

Remember

- Allow 24 hours to produce the first batch of ice. Discard the first three batches of ice produced.
- The quality of your ice will be only as good as the quality of the water supplied to your ice maker. Avoid connecting the ice maker to a softened water supply. Water softener chemicals (such as salt) can damage parts of the ice maker and lead to poor quality ice. If a softened water supply cannot be avoided, make sure the water softener is operating properly and is well maintained.
- Do not store anything on top of the ice maker or in the ice storage bin.

FREEZER FEATURES

This manual covers several different models. The freezer you have purchased may have some or all of the items listed. The locations of the features may not match those of your model.

Refrigerator Shelves

Your freezer is equipped with refrigerated interior shelves. Packages in direct contact with the shelves will have the best refrigeration. Fresh, unfrozen food packages should be stored directly on the shelves and not on top of already frozen food packages.



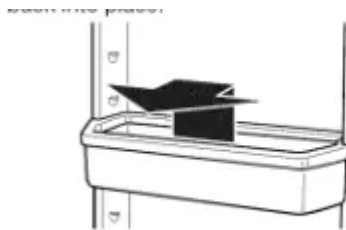
When placing the food packages in your freezer, please remember:

- The cabinet shelves have the best freezing capability. The door shelves and the bottom of the cabinet have a slightly less cold temperature. Therefore, packages sensitive to temperature (meat, poultry, etc.) should not be placed on the door shelves or the freezer bottom.
- Leave some space between the food packages so that cold air can pass over and around them.

Door Bin

To remove and replace the bin:

1. Remove the bin by tipping the front of the bin forward and sliding out.
2. Replace the bin by sliding it in above the desired support tilting it back into place.



Storage Basket

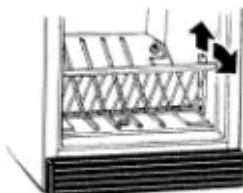
The slide out basket provides separate storage space for items that are difficult to store on freezer shelves. To remove the basket, pull out and lift up.



Storage Gate

To Lower and Raise the Storage Gate:

1. Lift the top of the gate up slightly, out of the supports. Pull the gate forward and down.
2. Return the gate to the upright position. Lift the top of the gate slightly to clear the supports. Lower the gate into the supports.



FREEZER CARE

Cleaning Your Frost - Free Freezer



Frost-free means that you will never have to defrost your freezer. Frost is removed by air moving and collecting any moisture and depositing it on the cooling coil. The cooling coil periodically warms up just enough to melt the frost, and it then flows down to the drain pan (located behind the base grille) where it is evaporated.

Complete cleaning should be done at least once a year.

1. Unplug freezer or disconnect power.
2. Remove all frozen food. Wrap frozen food in several layers of newspaper and cover with a blanket. Food will stay frozen for several hours. You may also store frozen food in a cooler, additional refrigerator-freezer, or in a cool area.
3. Wash the inside walls with a solution of mild detergent in warm water or 2 tbs (26 mg) baking soda to 1 qt (0.95 L) warm water.
 - Do not use abrasive or harsh cleaners such as window sprays, scouring cleansers, flammable fluids, cleaning waxes, concentrated detergents, bleaches or cleansers containing petroleum products on plastic parts, interior and door liners or gaskets.

Do not use paper towels, scouring pads, or other harsh cleaning tools. These can scratch or damage materials.

4. Rinse well and wipe dw with a clean soft cloth.

5. Use the appropriate cleaning method for your exterior finish.

Painted metal: Wash exteriors with a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners, or cleaners designed for stainless steel. Dry thoroughly with a soft cloth. For additional protection against damage to painted metal exteriors, apply appliance wax (or auto paste wax) with a clean, soft cloth. Do not wax plastic parts.

Stainless steel finish: Wash with a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners. DW thoroughly with a soft cloth.

- To keep your stainless steel refrigerator looking like new and to remove minor scuffs or marks, it is suggested that you use the manufacturer's approved Stainless Steel Cleaner & Polish.

IMPORTANT: This cleaner is for stainless steel parts only!

- Do not allow the Stainless Steel Cleaner & Polish to come into contact with any plastic parts such as the trim pieces, dispenser covers or door gaskets. If accidental contact does occur, clean plastic part with a sponge and mild detergent in warm water. DW thoroughly with a soft

6. Replace all frozen food.

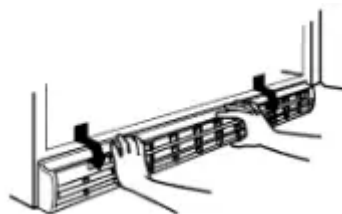
7. Plug in freezer or reconnect power.

8. See "Using the Control."

Base Grille

To Remove and Replace the Base Grille:

1. Open the freezer door and remove the base grille by pulling down and out from the top.
2. Replace the base grille by putting the clips in the openings in the refrigerator panel. Push in until the base grille snaps into place.



Defrosting and Cleaning Your Manual Defrost Freezer



Defrost and clean your freezer when frost has built up to about mm) thickness. Complete defrosting and cleaning should be done at least once a year. In high humidity areas, a freezer may need more frequent defrosting and cleaning.

Do not use abrasive cleaners on your freezer. Do not use cleaning waxes, concentrated detergents, bleaches, or cleaners containing petroleum on plastic parts. Damage can occur.

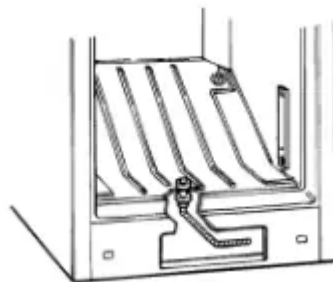
NOTE: The drain cap must be removed before defrosting the freezer and replaced securely afterward.

1. Unplug freezer or disconnect power.
2. Remove all frozen food. Wrap frozen food in several layers of newspaper and cover with a blanket. Food will stay frozen for several hours. You may also store frozen food in a cooler, an additional refrigerator or freezer, or a cool area.
3. Remove base grille. See "Base Grille."

4. Style 1- Models with a drain system

Reach under the unit and pull the drain hose out through the opening. The drain hose carries defrost water out of the freezer, and through the area behind the base grille. Place a large shallow pan under the drain hose. Remove the drain cap inside freezer.

NOTE: Check the drain pan frequently to avoid water overflow. Have a second pan handy for easier emptying.



Style 2-Models without a drain system

Remove water from the freezer bottom using a sponge or baster and empty the water into a large pan.

5. Place pans of hot water in freezer with door open to speed melting. Directing air from an electric fan into freezer will also help. Do not place fan or any electrical device in freezer.

6. Use a plastic scraper to remove frost.

NOTE: Do not use an ice pick, knife, or other sharp-pointed tool to defrost freezer. Damage can occur.

7. Wipe water from walls with a towel or sponge.

8. Wash the inside walls with a solution of mild detergent in warm water or 2 tbs (26 mg) baking soda to 1 qt (0.95 L) warm water. Do not use abrasive or harsh cleaners.

9. Rinse well and wipe dry with a clean soft cloth.

10. Use the appropriate cleaning method for your exterior finish.

Painted metal: Wash exteriors with a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners, or cleaners designed for stainless steel. Dry thoroughly with a soft cloth. For additional protection against damage to painted metal exteriors, apply appliance wax (or auto paste wax) with a clean, soft cloth. Do not wax plastic parts.

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- To keep your Stainless Steel refrigerator looking like new and to remove minor scuffs or marks, it is suggested that you use the manufacturer's approved Stainless Steel Cleaner & Polish.

IMPORTANT: This cleaner is for Stainless Steel parts only!

- Do not allow the Stainless Steel Cleaner & Polish to come into contact with any plastic parts such as the trim pieces, dispenser covers or door gaskets. If accidental contact does occur, clean plastic part with a sponge and mild detergent in warm water. Dry thoroughly with a soft cloth. To order the cleaner, see "Accessories."

11. For models with a drain system, you should replace the drain hose, drain cap and base grille.

12. Replace all frozen food.

13. Plug in freezer or reconnect power.

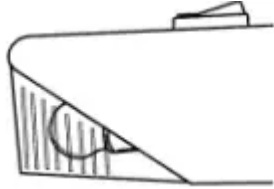
14. See "Using the Control."

Changing the Light Bulb

NOTE: Not all appliance bulbs will fit your freezer. Be sure to replace the bulb with one of the same size, shape, and wattage.

Style 1

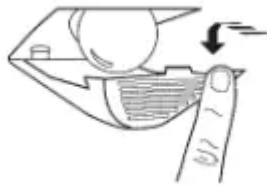
1. Unplug freezer or disconnect power.



2. Replace the light bulb with an appliance bulb of the same wattage.
3. Plug in freezer or reconnect power.

Style 2

1. Unplug freezer or disconnect power.
2. Remove the light shield. From the front of the light shield, push backward and down.



3. Replace the light bulb with an appliance bulb of the same wattage.
4. Replace the light shield.
5. Plug in freezer or reconnect power.

Power Interruptions

If the power will be out for 24 hours or less, keep the door closed to help food stay cold and frozen. If the power will be out for more than 24 hours, do one of the following:

- Remove all frozen food and store it in a frozen food locker.
- If a food locker is not available, consume or can perishable food at once.

After the power is restored, unplug the freezer for 30 minutes, to allow the refrigeration system to equalize. During this time keep the door closed whenever possible.

REMEMBER: A full freezer stays cold longer than a partially filled one. A freezer full of meat stays cold longer than a freezer full of baked goods. If you see that food contains ice

crystals, it may be refrozen, although the quality and flavor may be affected. If the condition of the food is poor, dispose of it.

Moving Care

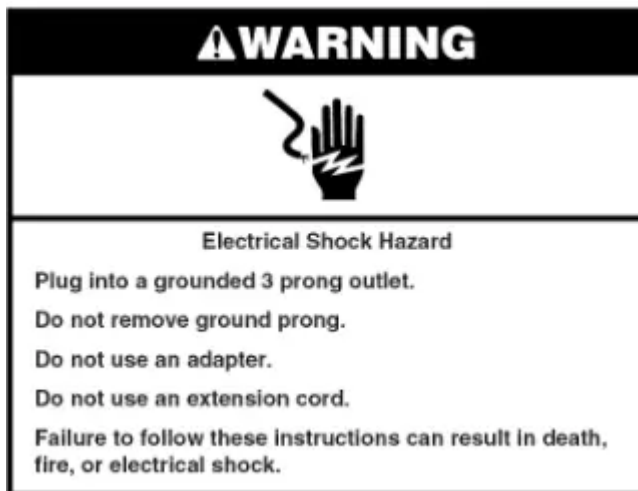
1. Remove all frozen food.
2. Unplug the freezer
3. Clean it thoroughly.
4. Tape the freezer shut and tape the electrical cord to the cabinet.

When you get to your new home, refer to the "Installation Instructions" and "Freezer Use" sections for information on installation and setting the controls.

TROUBLESHOOTING

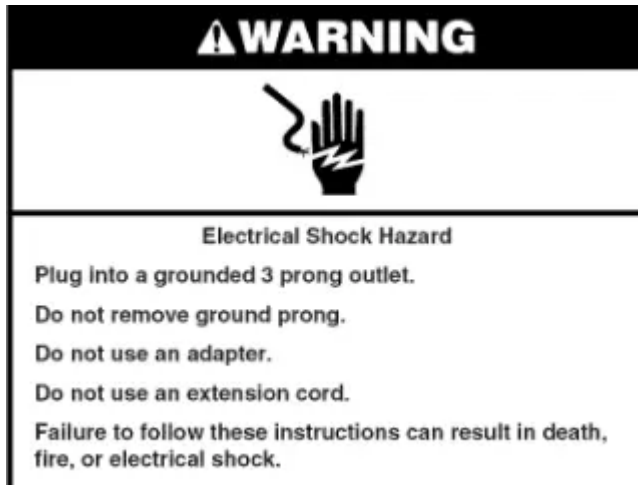
Try the solutions suggested here first to avoid the cost of an unnecessary service call...

Your freezer will not operate



- **Is the power supply cord unplugged?** Plug into a grounded prong outlet,
- **Has a household fuse blown or circuit breaker tripped?** Replace the fuse or reset the circuit breaker.
- **Is the Temperature Control turned to the OFF position?** See "Using the Control."
- **Is the freezer defrosting (on some models)?** Recheck to see whether the freezer is operating in 30 minutes. Your freezer will regularly run an automatic defrost cycle.

The lights do not work



- **Is the power supply cord unplugged?** Plug into a grounded prong outlet,
- **Is a light bulb loose in the socket or burned out?** See Changing the Light Bulb."

There is water in the defrost drain pan (on some models)

- **Is the freezer defrosting?** The water will evaporate, It is normal for water to drip into the defrost pan,
- **Is it more humid than normal?** When it is humid, expect that the water in the defrost pan will take longer to evaporate,

The motor seems to run too much

- **Is there excessive frost or a package preventing the door from closing?**
Defrost and clean the freezer, or move the package so the door closes properly.
- **Is the room temperature hotter than normal?** The motor will run longer under warm conditions, At normal room temperatures, your motor will run about 40% to 80% of the time. Under warmer conditions, it will run even more.
- **Has a large amount of food just been added to the freezer?** Adding a large amount of food warms the freezer. The motor normally will run longer to cool the freezer back down.
- **Is the door opened often?** The motor will run longer when this occurs. Conserve energy by getting all items out at one time, keeping food organized, and closing the door as soon as possible.
- **Is the control set correctly for the surrounding conditions?** See "Using the Control," is the door or not closed completely? Push the door firmly shut. If it will not shut all the way, see "The door will not close completely" later in this section.

- **Are the condenser coils dirty (on some models)?** This prevents air transfer and makes the motor work harder, Clean the condenser coils. See "Freezer Care."
- **Is the door gasket sealed all the way around?** Contact a qualified person or a technician.
- **Is there enough air circulation space around the freezer?** See "Location Requirements."

NOTE: If the problem is not due to any of the above, remember that your new freezer will run longer than your old one due to its high-efficiency motor.

The ice maker is not producing ice or not enough ice on some models)

- **Has the ice maker just been installed?** Wait 72 hours for full ice production to begin. Once your freezer is cooled, the ice maker should produce 70-120 cubes every 24 hours.
- **Is the freezer temperature cold enough to produce ice?** Wait 24 hours after hookup for ice production. See "Using the Control."
- **Is the wire shutoff arm in the OFF (arm up) position?** Lower the wire shutoff arm to the ON (arm down) position. See "Ice Maker."
- **Is the water line shutoff valve to the freezer turned on?** Turn on the water valve. See "Connect the Water Supply."
- **Does the ice maker mold have water in it or has no ice been produced?** Be sure your freezer has been connected to a water supply and the supply shutoff valve is turned on. See Connect the Water Supply."
- **Is an ice cube jammed in the ejector arm?** Remove the ice from the ejector arm with a plastic utensil. See "Ice Maker."
- **Has a large amount of ice just been removed?** Allow hours for ice maker to produce more ice.
- **Is the control set correctly?** If too little ice is produced, see Using the Control."

NOTE: If not due to any of the above, there may be a problem with the water line. Call for service.

Off-taste, odor or gray color in the ice (on some models)

- **Are the plumbing connections new, causing discolored or off-flavored ice?** Discard the first few batches of ice.
- **Have the ice cubes been stored too long?** Throw old ice away and make a new supply.
- **Do the freezer and ice bin need to be cleaned?** See Freezer Care."

- **Does the water contain minerals (such as sulfur)?** A filter may need to be installed to remove the minerals.

Temperature is too warm

- **Are the air vents blocked?** This prevents cold air movement. Move objects away from the air vents. See "Ensuring Proper Air Circulation" for air vent locations.
- **Is the door opened often?** Be aware that the freezer will warm when this occurs. In order to keep the freezer cool, try to get everything you need out of the freezer at once, keep food organized so it is easy to find, and close the door as soon as the food is removed.
- **Has a large amount of food just been added to the freezer?** Adding a large amount of food warms the freezer. It can take several hours for the freezer to return to the normal temperature.
- **Is the control set correctly for the surrounding conditions?** See "Using the Control."

The door will not close completely or is difficult to open

- **Are food packages blocking the door ?** Rearrange containers so that they fit more tightly and take up less space.
- **Are the shelves and basket out of position (on some models)?** Put the shelves and basket back into their correct positions.
- **Are the gaskets dirty or sticky?** Clean gaskets according to the directions in "Freezer Care."
- **Does the freezer wobble or seem unstable?** See "Adjust the Door."

The freezer clicks but does not run

- **Has the local power failed?** Unplug the freezer for minutes to allow the refrigeration system to equalize. During this time, keep the door closed whenever possible.

ASSISTANCE OR SERVICE

Before calling for assistance or service, please check "Troubleshooting." It may save you the cost of a service call. If you still need help, follow the instructions below. When calling, please know the purchase date and the complete model and serial number of your appliance. This information will help us to better respond to your request.

If You Need Replacement Parts

If you need to order replacement parts, we recommend that you only use factory specified parts. Factory specified parts will fit right and work right, because they are made with the same precision used to build every new WHIRLPOOL® appliance.

To locate factory specified parts in your area, call us or your nearest designated service center.

Call customer service toll free in the U.S.A. toll free: **f-800-253-1301** Monday to Friday 8:00 a.m. -- 8:00 p.m. (EST). Saturday 8:00 a.m. -- 4:30 p.m. (EST). In Canada call toll free: Monday to Friday 8:00 a.m. -- 6:00 p.m.

For Further Assistance

If you need further assistance, you can write to us with any questions or concern at:

Whirlpool Brand Customer Service
RO. Box 310
Ottawa, OH 45875-0310

FREEZER WARRANTY

Warrantor: WC Wood Company Inc., 677 Woodland Drive, Ottawa, OH 45875

ONE YEAR LIMITED WARRANTY

For one year from the date of purchase, when this major appliance is operated and maintained according to instructions attached to or furnished with the product, warrantor will pay for factory specified parts and repair labor to correct defects in materials or workmanship. Service must be provided by a designated service company.

ITEMS WARRANTOR WILL NOT PAY FOR

1. Service calls to correct the installation of your major appliance, to instruct you how to use your major appliance, to replace or repair house fuses or to correct house wiring or plumbing.
2. Service calls to repair or replace appliance light bulbs, air filters or water filters. Those consumable parts are excluded from warranty coverage.
3. Repairs when your major appliance is used for other than normal, single-family household use.
4. Damage resulting from accident, alteration, misuse, abuse, fire, flood, acts of God, improper installation, installation not in accordance with electrical or plumbing codes, or use of products not approved by warrantor.
5. Any food loss due to refrigerator or freezer product failures.
6. Replacement parts or repair labor costs for units operated outside the United States or Canada.

7. Pickup and delivery. This major appliance is designed to be repaired in the home.
8. Repairs to parts or systems resulting from unauthorized modifications made to the appliance.
9. Expenses for travel and transportation for product service in remote locations.
10. The removal and reinstallation of your appliance if it is installed in an inaccessible location or is not installed in accordance with published installation instructions.

DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. WARRANTOR SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS, SO THESE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

Outside the 50 United States and Canada, this warranty does not apply. Contact your authorized dealer to determine if another warranty applies.

If you need service, first see the "Troubleshooting" section of the Use & Care Guide. After checking "Troubleshooting," additional help can be found by checking the "Assistance or Service" section or by calling **1-800-253-1301** in the U.S.A. In Canada, call **1-800-807-6777**.
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Keep this book and your sales slip together for future reference. You must provide proof of purchase or installation date for in-warranty service.

Write down the following information about your major appliance to better help you obtain assistance or service if you ever need it. You will need to know your complete model number and serial number. You can find this information on the model and serial number label located on the product.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

