

Installation

Lifting and moving the TV

When moving or lifting the TV, read the following to prevent the TV from being scratched or damaged and for safe transportation regardless of its type and size.

- It is recommended to move the TV in the box or packing material that the TV originally came in.
- Before moving or lifting the TV, disconnect the power cord and all cables.
- When holding the TV, the screen should face away from you to avoid damage.
- Hold the top and bottom of the TV frame firmly. Make sure not to hold the transparent part, speaker, or speaker grille area.
- Use at least two people to move a large TV.
- When transporting the TV, do not expose the TV to jolts or excessive vibration.
- When transporting the TV, keep the TV upright; never turn the TV on its side or tilt towards the left or right.
- When handling the TV, be careful not to damage the protruding buttons

Mounting on the Table

1. Lift and tilt the TV into its upright position on a table.
 - Leave a minimum of 10 cm (4 inches) space from the wall for proper ventilation.
2. Connect the power cord to a wall outlet.

Securing TV to the Wall

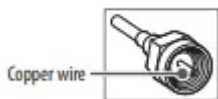
1. Insert and tighten the eye-bolts or TV brackets and bolts on the back of the TV.
 - If there are bolts inserted at the eye-bolts position, remove the bolts first.
2. Mount the wall brackets with the bolts to the wall. Match the location of the wall bracket and the eye-bolts on the rear of the TV.
3. Connect the eye-bolts and wall brackets tightly with a sturdy rope or cable. Make sure to keep the rope parallel to the flat surface.
 - Use a platform or cabinet that is strong and large enough to support the TV securely.
 - Brackets, bolts, and ropes are optional. You can obtain additional accessories from your local dealer.

Mounting to the Wall

An optional wall mount can be used with your LG Television. Consult with your local dealer for a wall mount that supports the VESA standard used by your TV model. Carefully attach the wall mount bracket at the rear of the TV. Install the wall mount bracket on a solid wall perpendicular to the floor. If you are attaching the TV to other building materials, please contact qualified personnel to install the wall mount. Detailed instructions will be included with the wall mount. We recommend that you use an LG brand wall mount. The LG wall mount is easy to adjust or to connect the cables. When you do not use LG's wall mount bracket, use a wall mount bracket where the device is adequately secured to the wall with enough space to allow connectivity to external devices. If you are using a non-adjustable mount, attach the mount to the wall. Attach the cables to the TV first, then attach the TV to the mount

Antenna/Cable

Connect an antenna, cable, or cable box to watch TV while referring to the following. The illustrations may differ from the actual items and an RF cable is optional

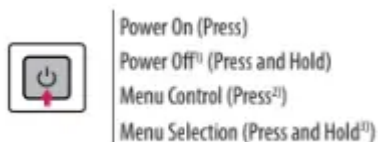


- Make sure not to bend the copper wire of the RF cable.
- Complete all connections between devices, and then connect the power cord to the power outlet to prevent damage to your TV.
- Use a signal splitter to use 2 TVs or more.
- DTV Audio Supported Codec: MPEG, Dolby Digital
- This TV cannot receive Ultra HD (3840 x 2160 pixels) broadcasts directly because the related standards have not been confirmed (Depending upon country).

Starting TV

Turning on the TV

You can simply operate the TV functions, using the button



1. All running apps will close.
2. You can access and adjust the menu by pressing the button when TV is on.
3. You can use the function when you access menu control

Note

- When the TV is turned on for the first time after being shipped from the factory, initialization of the TV may take approximately one minute.
- Your TV's OSD (On Screen Display) may differ slightly from that shown in this manual (Depending upon model).
- The device must be easily accessed to a location outlet near the access. Some devices are not made by turning on / off button, turning off the device and unplugging the power cord (Depending upon model).

Connections

You can connect various external devices to the TV. For more information on external device's connection, refer to the manual provided with each device

HDMI

- When connecting the HDMI cable, the product and external devices should be turned off and unplugged.
- Supported HDMI Audio format (Depending upon model): True HD (48 kHz), Dolby Digital / Dolby Digital Plus (32 kHz / 44.1 kHz / 48 kHz), PCM (32 kHz / 44.1 kHz / 48 kHz / 96 kHz / 192 kHz)

USB

Some USB Hubs may not work. If a USB device connected through a USB Hub is not detected, connect it directly to the USB port on the TV. (Depending upon model)

Note

- For an optimal connection, HDMI cables and USB devices should have bezels less than 10 mm (0.39 inches) thick and 18 mm (0.7 inches) width. (Depending upon model)
- Use an extension cable that supports USB 2.0 if the USB cable or USB flash drive does not fit into your TV's USB port.

IR Blaster

Control the set-top box (cable/satellite/IP/OTT), Blu-ray/DVD player, soundbar, game consoles, etc., using the IR Blaster (Depending upon country) (Depending upon model).

Note

- Connect the IR Blaster cable to the TV's IR Blaster port.
- Use universal control settings to control the device.
- Secure the IR Blaster with the 3M tape provided.

External Devices

Supported external devices are: Blu-ray player, HD receivers, DVD players, VCRs, audio systems, USB storage devices, PC, gaming devices, and other external devices. For more information on external device's connection, refer to the manual provided with each device.

Note

- The external device connections shown may differ slightly from illustrations in a manual.
- In PC mode, there may be noise associated with the resolution, vertical pattern, contrast or brightness. If noise is present, change the PC output to another resolution, change the refresh rate to another rate or adjust the brightness and contrast on the [Picture] menu until the picture is clear. Depending upon the graphics card, some resolution settings may not allow the image to be positioned on the screen properly.
- When connecting to a wired LAN, use a CAT 7 cable with high-speed Internet transmission.
- The TV may be capable of operating without a set-top-box from a multichannel video programming distributor (MVPD).

Remote RS-232C setup

To obtain the RS-232C external control setup information, please visit www.lg.com. Download and read the manual, (Depending upon model).



Do not drop the product or let it fall over when connecting external devices. Otherwise, this may result in injury or damage to the product.

When connecting external devices such as video game consoles, make sure the connecting cables are long enough. Otherwise, the product may fall over, which may cause injury or damage the product.

Specifications

Product specifications may be changed without prior notice due to upgrade of product functions. Estimated yearly energy consumption indicated on the FTC label is measured in accordance with the Test Procedures for Television Sets (USA only). The actual energy consumption depends on the usage environment (The content watched, TV settings, etc.).

- For information of the power supply and power consumption, refer to the label attached to the product.
 - The typical power consumption is measured in accordance with IEC 62087 or each country's energy regulations.
 - On some models, the label is inside the external device connection terminal cover.

- Depending upon the model or country, the typical power consumption may not be on label.

(Depending upon country)

(Only QNED80AQA, QNED85AQA)

Broadcasting Specifications	
Television system	ATSC, ATSC3.0 (Only USA), NTSC-M, 64 & 256 QAM
Channel coverage (Band)	VHF 2-13, UHF 14-69, DTV 2-69, CATV 1-135, CADTV 1-135
External antenna impedance	75 Ω

(Except for QNED80AQA, QNED85AQA)

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- Certain 8K input/decoding standards may not be supported. An additional device may be necessary to support certain 8K standards. Upscaled and enhanced 8K images will vary depending upon the source content (Depending upon model)

Environment Condition	
Operating Temperature	0 °C to 40 °C (32 °F to 104 °F)
Operating Humidity	Less than 80 %
Storage Temperature	-20 °C to 60 °C (-4 °F to 140 °F)
Storage Humidity	Less than 85 %

Product Information

(Only QNED99*)

Wireless module(LGSBWAX12)Specifications	
Wireless LAN (IEEE 802.11a/b/g/n/ac/ax)	
Frequency range	Output Power (Max.)
2,400 to 2,483.5 MHz	17 dBm
5,150 to 5,725 MHz	15 dBm
5,725 to 5,850 MHz	15 dBm
Bluetooth	
Frequency range	Output Power (Max.)
2,400 to 2,483.5 MHz	9 dBm

As band channels can vary per country, the user cannot change or adjust the operating frequency. This product is configured for the regional frequency table.

For consideration of the user, this device should be installed and operated with a minimum distance of 20 cm (7.8 inches) between the device and the body.

FCC ID: BEJLGSBWAX12 / IC: 2703H-LGSBWAX12

(Only 32LQ63*)

Wireless module(LGSBWAC03)Specifications	
Wireless LAN (IEEE 802.11a/b/g/n/ac)	
Frequency range	Output Power (Max.)
2,400 to 2,483.5 MHz	20 dBm
5,150 to 5,725 MHz	18.5 dBm
5,725 to 5,850 MHz	18 dBm
Bluetooth	
Frequency range	Output Power (Max.)
2,400 to 2,483.5 MHz	9 dBm

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FCC ID: BEJLGSBWAC03 / IC: 2703H-LGSBWAC03

(Only QNED80*, QNED85*, QNED90*, 86NANO75*, 86UQ70*, 86UQ75*, 86UQ80*, 86UQ90*)

Wireless module(LGSBWAC95)Specifications	
Wireless LAN (IEEE 802.11a/b/g/n/ac)	
Frequency range	Output Power (Max.)
2,400 to 2,483.5 MHz	18.5 dBm
5,150 to 5,725 MHz	18 dBm
5,725 to 5,850 MHz	18 dBm
Bluetooth	
Frequency range	Output Power (Max.)
2,400 to 2,483.5 MHz	9 dBm

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(Except for QNED80*, QNED85*, QNED90*, QNED99*, 86NANO75*, 86UQ70*, 86UQ75*, 86UQ80*, 86UQ90*, 32LQ63*)

Wireless module(LGSBWAC22)Specifications	
Wireless LAN (IEEE 802.11a/b/g/n/ac)	
Frequency range	Output Power (Max.)
2,400 to 2,483.5 MHz	17 dBm
5,150 to 5,725 MHz	16 dBm
5,725 to 5,850 MHz	16 dBm
Bluetooth	
Frequency range	Output Power (Max.)
2,400 to 2,483.5 MHz	8 dBm

As band channels can vary per country, the user cannot change or adjust the operating frequency. This product is configured for the regional frequency table.

For consideration of the user, this device should be installed and operated with a minimum distance of 20 cm (7.8 inches) between the device and the body.

FCC ID: BEJLGSBWAC22 / IC: 2703H-LGSBWAC22

Troubleshooting

Cannot control the TV with the remote control.

- Check if anything such as tape has been placed over the receiver.
- Check if there is any obstacle between the product and the remote control.
- Replace the batteries with new fresh ones.

No image display and no sound is produced.

- Check if the product is turned on.
- Check if the power cord is connected to a wall outlet.
- Check if there is a problem in the wall outlet by connecting other products.

The TV turns off suddenly.

- Check the power control settings. The power supply may be interrupted.
- Check if the auto-off function is activated in the settings menu.
- If there is no signal while the TV is on, the TV will turn off automatically after 15 minutes of inactivity.

Abnormal Display

- If the TV feels cold to the touch, there may be a small flicker when it is turned on. This is normal; there is nothing wrong with TV. Some minute dot defects may be visible on the screen, appearing as tiny red, green, or blue spots. However, they have no adverse effect on the TV's performance. Avoid touching the LCD screen or holding your finger(s) against it for long periods of time. Doing so may produce some temporary distortion effects on the screen.

- This panel is an advanced product that contains millions of pixels. In a very few cases, you could see fine dots on the screen while you're viewing the TV. Those dots are deactivated pixels and do not affect the performance and reliability of the TV.
- Displaying a still image for a prolonged period of time may cause an image sticking. Avoid displaying a fixed image on the TV screen for an extended length of time.

Generated Sound

- **Cracking noise** A cracking noise that occurs when watching or turning off the TV is generated by plastic thermal contraction due to temperature and humidity. This noise is common for products where thermal deformation is required.
- **Electrical circuit humming/panel buzzing** A low level noise is generated from a high-speed switching circuit, which supplies a large amount of current to operate a product. It varies depending upon the product. This generated sound does not affect the performance and reliability of the product.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.