

## Use & Care Guide for Side-by-side Refrigerator

### REFRIGERATOR USE

#### Ensuring Proper Air Circulation

In order to ensure proper temperatures, you need to permit airflow between the two sections. Cold air enters the bottom of the freezer section and moves up. It then enters the refrigerator section through the top vent. Air then returns to the freezer as shown.

Do not block any of these vents with food such as soda, cereal, bread, etc. If the vents are blocked, airflow will be prevented and the temperature controls will not function properly.

**IMPORTANT:** Because air circulates between both sections, any odors formed in one section will transfer to the other. You must thoroughly clean both sections to eliminate odors. To prevent odor transfer from food, wrap or cover foods tightly.

#### Using the Controls

##### Electronic Controls

For your convenience, your controls are preset at the factory. When installing your refrigerator, make sure that the controls are still preset to the "mid-settings" as shown. To view settings, press the POWER ON/OFF button.

##### **IMPORTANT:**

- Your product will not cool when the Power Control is set to OFF
- The Refrigerator Control adjusts the refrigerator compartment temperature. The Freezer Control adjusts the freezer compartment temperature. Press the UP ARROW to make the temperature warmer. Press the DOWN ARROW to make the temperature colder.
- Wait 24 hours before you put food into the refrigerator. If you add food before the refrigerator has cooled completely, your food may spoil.
- **NOTE:** Adjusting the Refrigerator and Freezer Controls to a higher (colder) setting will not cool the compartments any faster.
- The preset settings should be correct for normal household usage. The controls are set correctly when milk or juice is as cold as you like and when ice cream is firm.
- If the temperature is too warm or too cold in the refrigerator or freezer, first check the air vents to be sure they are not blocked before adjusting the controls.

#### Adjusting Controls

If you need to adjust temperatures, adjust the refrigerator temperature first. Wait 24 hours between adjustments and then recheck the temperatures.

### REFRIGERATOR too cold - Controls not set correctly for your conditions

Press REFRIGERATOR Control UP ARROW to move the control to the next higher setting

### REFRIGERATOR too warm - Door opened often, large amount of food added or room temperature very warm

Press REFRIGERATOR Control DOWN ARROW to move the control to the next lower setting

### FREEZER too cold - Controls not set correctly for your conditions

Press FREEZER Control UP ARROW to move the control to the next higher setting

### FREEZER too warm/too little ice - Door opened often, or large amount of food added or very cold room temperature (can't cycle often enough) or heavy ice usage

Press FREEZER Control DOWN ARROW to move the control to the next lower setting

## **Water and Ice Dispensers**

**WARNING Cut Hazard** Use a sturdy glass when dispensing ice or water. Failure to do so can result in cuts.

Depending on your model, you may have one or more of the following options: the ability to select either crushed or cubed ice, a special light that turns on when you use the dispenser, or a lock option to avoid accidental dispensing.

### The ice dispenser

Ice dispenses from the ice maker storage bin in the freezer. When the dispenser lever is pressed:

- A trap door opens in a chute between the dispenser and the ice bin. Ice moves from the bin and falls through the chute.
- When you release the dispenser lever, the trap door closes and the ice dispensing stops. The dispensing system will not operate when the freezer door is open. Some models dispense both cubed and crushed ice. Before dispensing ice, select which type of ice you prefer. The button controls are designed for easy use and cleaning.
- For cubed ice, press the CUBE button until the red indicator appears in the window above the CUBE button.
- For crushed ice, press the CRUSH button until the red indicator appears in the window above the CRUSH button.

For crushed ice, cubes are crushed before being dispensed. This may cause a slight delay when dispensing crushed ice. Noise from the ice crusher is normal, and pieces of ice may vary in size. When changing from CRUSH to CUBE, a few ounces of crushed ice will be dispensed along with the first cubes.

*To dispense ice:*

1. Press button for the desired type of ice.

2. Press a sturdy glass against the ice dispenser lever. Hold the glass close to the dispenser opening so ice does not fall outside of the glass.

**IMPORTANT:** You do not need to apply a lot of pressure to the lever in order to activate the ice dispenser. Pressing hard will not make the ice dispense faster or in greater quantities.

3. Remove the glass to stop dispensing.

**NOTE:** The first few batches of ice may have an off-flavor from new plumbing and parts. Throw the ice away. Also, take large amounts of ice from the ice bin, not through the dispenser.

### The water dispenser

If you did not flush the water system when the refrigerator was first installed, press the water dispenser bar with a glass or jar until you draw and discard 2 to 3 gal. (8 to 12 L) or approximately 6 to 7 minutes of water after water begins dispensing. It will take 3 to 4 minutes for the water to begin dispensing. The water you draw and discard cleans the system and helps clear air from the lines. Allow several hours for the refrigerator to cool down and chill water.

**IMPORTANT:** Depending on your model, the small removable tray at the bottom of the dispenser is designed to catch small spills and allow for easy cleaning. There is no drain in the tray. The tray can be removed from the dispenser and carried to the sink to be emptied or cleaned.

*To dispense water:*

1. Press a glass against the water dispenser lever.
2. Remove the glass to stop dispensing.

**NOTE:** Dispense enough water every week to maintain a fresh supply

### **The dispenser light**

The dispenser area has a light. It can be turned on manually by pressing the ON button at the right hand side of the control panel. The red indicator above the ON button will appear. On some models: Whenever you use the dispenser, the lever will automatically turn the light on.

**NOTE:** See the "Changing the Light Bulbs" section for information on changing the dispenser light bulb. On models without crushed ice, the light switch is a rocker-style type. Push the switch to turn the light on, and push again to turn the light off.

### The dispenser lock (on some models)

Your dispenser can be turned off for easy cleaning or to prevent accidental dispensing by small children and pets. To turn off the dispenser, press the LOCK button. The indicator will appear above the LOCK button and the ice and water dispensers will not work. To unlock the dispenser, press the UNLOCK button until the indicator appears. Then continue to dispense ice or water as usual.

**NOTE:** The lock feature does not shut off power to the product, to the ice maker, or to the dispenser light. It simply deactivates the dispenser levers.

## **Water Filtration System**

### **The water filter indicator light**

The water filter indicator light will help you know when to change your water filter cartridge. The light is located at the top of the refrigerator compartment. The light will change from green to yellow. This tells you that it is almost time to change the water filter cartridge (90% of the filter life has been used). It is recommended that you replace the water filter cartridge when the water filter indicator light changes to red OR water flow to your water dispenser or ice maker decreases noticeably. See "Changing a water filter cartridge" later in this section.

**NOTE:** Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.

After changing the water filter cartridge, reset the water filter indicator light by pressing and holding the WATER FILTER button for 2 seconds. The indicator light will change from red to green when the system is reset.

### **Changing a water filter cartridge**

The water filter is located below the freezer compartment door.

1. Locate the water filter cartridge cap in the front base grille below the freezer compartment door. Rotate the cap counterclockwise to a vertical position and pull the cap and filter cartridge out through the base grille.

**NOTE:** There will be water in the cartridge. Some spilling may occur.

2. Remove the cartridge cap by sliding it off the end of the old cartridge. The cap will slide to the left or right. DO NOT DISCARD THE CAP
3. Take the new cartridge out of its packaging and remove protective cover from o-rings.
4. Slide the cartridge cap onto the new cartridge as shown in Step 2.
5. With cartridge cap in the vertical position, push the new filter cartridge into the base grille until it stops. Rotate the cartridge cap clockwise to a horizontal position.
6. RUN WATER THROUGH THE DISPENSER UNTIL THE WATER RUNS CLEAR (about 2-3 gal. or 6-7 min.). This will clean the system and clear air from the lines. Additional flushing may be required in some households.

**NOTE:** As air is cleared from the system, water may spurt out of the dispenser.

### **Using the dispenser without the water filter**

You can run the dispenser without a water filter cartridge. Your water will not be filtered. If you run the dispenser without a water filter cartridge, keep the cartridge cap and replace it in the base grille for future use.

1. Remove the water filter cartridge. See "Changing a water filter cartridge" earlier in this section. Then slide the cartridge cap off the end of the filter cartridge. DO NOT DISCARD THE CAP.

2. With the cartridge cap in the vertical position, insert the cap into the base grille until it stops.
3. Rotate the cartridge cap to a horizontal position as shown in Step 5. See "Changing a water filter cartridge" earlier in this section.

**NOTE:** The cartridge cap may not be even with the base grille. Ordering replacement filters To order more water filter cartridges, see the "Accessories" section in the "Assistance or Service" section.

## REFRIGERATOR CARE

### Cleaning

Both the refrigerator and freezer sections defrost automatically. However, clean both sections about once a month to prevent odors from building up. Wipe up spills immediately.

#### Cleaning your refrigerator

1. Unplug refrigerator or disconnect power.
2. Remove all removable parts from inside, such as shelves, crispers, etc.
3. Hand wash, rinse, and dry removable parts and interior surfaces thoroughly. Use a clean sponge or soft cloth and a mild detergent in warm water.
  - Do not use abrasive or harsh cleaners such as window sprays, scouring cleansers, flammable fluids, cleaning waxes, concentrated detergents, bleaches or cleansers containing petroleum products on plastic parts, interior and door liners or gaskets. Do not use paper towels, scouring pads, or other harsh cleaning tools. These can scratch or damage materials.
  - To help remove odors, you can wash interior walls with a mixture of warm water and baking soda {2 tbs. to 1 qt. [26 g to .95 L] of water).
4. Wash stainless steel and painted metal exteriors with a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners. Dry thoroughly with a soft cloth. For additional protection against damage to painted metal exteriors, apply appliance wax (or auto paste wax) with a clean, soft cloth. Do not wax plastic parts.
  - **NOTE:** To keep your Stainless Steel refrigerator looking like new and to remove minor scuffs or marks, it is suggested that you use the manufacturer's approved Stainless Steel Cleaner & Polish.
  - **IMPORTANT:** This cleaner is for Stainless Steel parts only.
  - Do not allow the Stainless Steel Cleaner & Polish to come into contact with any plastic parts such as the trim pieces, dispenser covers or door gaskets. If accidental contact does occur, clean plastic part with a sponge and mild

detergent in warm water. Dry thoroughly with a soft cloth. To order the cleaner, see the “Accessories” section.

5. There is no need for routine condenser cleaning in normal home operating environments. If the environment is particularly greasy or dusty, or there is significant pet traffic in the home, the condenser should be cleaned every 2 to 3 months to ensure maximum efficiency. If you need to clean the condenser:
  - Remove the base grille. See “Base Grille” or “Door Removal” section.
  - Use a vacuum cleaner with a soft brush to clean the grille, the open areas behind the grille and the front surface area of the condenser.
  - Replace the base grille when finished.
6. Plug in refrigerator or reconnect power.

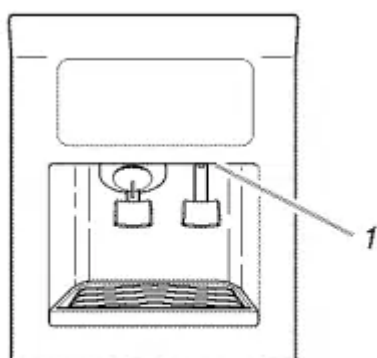
## Changing the Light Bulbs

**NOTE:** Not all appliance bulbs will fit your refrigerator. Be sure to replace the bulb with one of the same size and shape. The dispenser light requires a heavy duty 10-watt bulb. All other lights require a 40-watt appliance bulb. Replacement bulbs are available from your dealer.

1. Unplug refrigerator or disconnect power.
2. Remove light shield when applicable as shown. **NOTE:** To clean a light shield, wash it with warm water and a liquid detergent. Rinse and dry the shield well.
3. Remove light bulb and replace with one of the same size, shape and wattage.
4. Replace light shield when applicable as shown.
5. Plug in refrigerator or reconnect power.

### Dispenser Light (on some models)

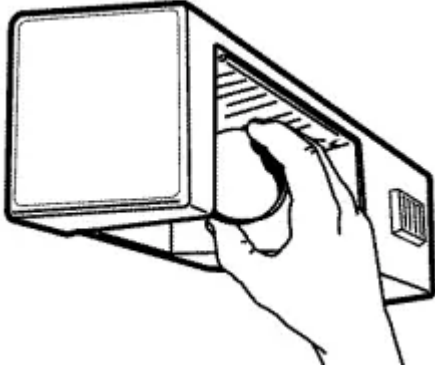
Reach through the dispenser area to remove and replace light bulb.



1. Dispenser Light

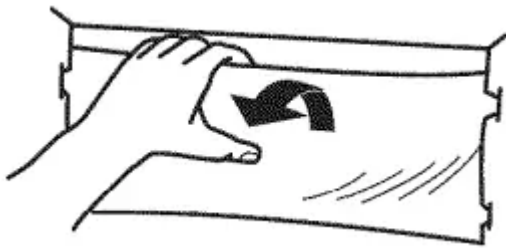
### Control Panel Light

Reach behind the refrigerator control panel to remove and replace light bulb.



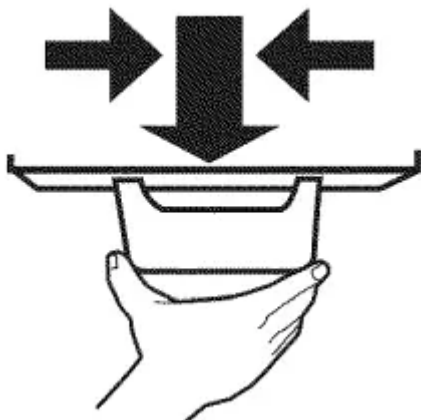
**Crisper Light or Upper Freezer Light (on some models):**

- Remove light shield by grasping the top center of the shield and pulling forward while turning it slightly to one side. If necessary, remove top crisper drawer to access crisper light shield.
- Replace the light shield by inserting the tabs on one end into the slotted holes in the refrigerator or freezer liner. Then, carefully bend the shield at the center to insert the tabs on the other end.



**Lower Freezer Light Beneath Ice Bin (on some models):**

- Remove the light shield by grasping the sides and squeezing in toward the center. Once the side hooks of shield are free from the freezer lining, pull down the shield.
- Replace the light shield by squeezing the sides toward the center and inserting the side hooks into the slotted holes. Once the side hooks are in place, snap the front tab into the slotted hole.



## Power Interruptions

If the power will be out for 24 hours or less, keep both refrigerator doors closed to help food stay cold and frozen.

If the power will be out for more than 24 hours, do one of the following:

- Remove all frozen food and store it in a frozen food locker.
- Place 2 lbs {907 g) of dry ice in the freezer for every cubic foot (28 L) of freezer space. This will keep the food frozen for two to four days.
- If neither a food locker nor dry ice is available, consume or can perishable food at once.

**REMEMBER:** A full freezer stays cold longer than a partially filled one. A freezer full of meat stays cold longer than a freezer full of baked goods. If you see that food contains ice crystals, it may be refrozen, although the quality and flavor may be affected. If the condition of the food is poor, dispose of it.

## TROUBLESHOOTING

Try the solutions suggested here first in order to avoid the cost of an unnecessary service call.

### Your refrigerator will not operate

- Is the power supply cord unplugged? Plug into a grounded prong outlet.
- Has a household fuse or circuit breaker tripped? Replace the fuse or reset the circuit breaker.
- Is the refrigerator or freezer control turned to the OFF position? Refer to the "Using the Controls" section.
- Is the refrigerator defrosting? Recheck to see if the refrigerator is operating in 30 minutes. Your refrigerator will regularly run an automatic defrost cycle.
- Is the refrigerator not cooling? For models with digital controls, turn the unit OFF then ON again to reset. See the "Using the Controls" section. If this does not correct the problem, call for service,

### The lights do not work

- Is the power supply cord unplugged? Plug into a grounded prong outlet.
- Is a light bulb loose in the socket or burned out? See the "Changing the Light Bulb(s)" section.

### There is water in the defrost drain pan

- Is the refrigerator defrosting? The water will evaporate, It is normal for water to drip into the defrost pan.
- Is it more humid than normal? When it is humid, expect that the water in the defrost pan will take longer to evaporate.

### **The motor seems to run too much**

- Is the room temperature hotter than normal? The motor will run longer under warm conditions. At normal room temperatures, expect your motor to run about 40% to 80% of the time. Under warmer conditions, it will run even more.
- Has a large amount of food just been added to the refrigerator? Adding a large amount of food warms the refrigerator. The motor normally will run longer to cool the refrigerator back down.
- Are the doors opened often? The motor will run longer when this occurs, Conserve energy by getting all items out at one time, keeping food organized, and closing the door as soon as possible,
- Are the controls not set correctly for the surrounding conditions? Refer to the "Using the Controls" section,
- Are the doors not closed completely? Close the doors firmly. If they do not close completely, see "The doors will not close completely" later in this section,
- Are the condenser coils dirty? This prevents air transfer and makes the motor work harder. Clean the condenser coils, Refer to the "Cleaning" section.
- Are the door gaskets not sealed all the way around? Contact a technician or other qualified person.

**NOTE:** Your new refrigerator will run longer than your old one due to its high-efficiency motor.

### **The refrigerator seems to make too much noise**

- The sounds may be normal for your refrigerator. See the "Normal Sounds" section.

### **The ice maker is not producing ice or not enough ice**

- Has the ice maker just been installed? Wait 72 hours for full ice production to begin, Once your refrigerator is cooled, the ice maker should produce 70 to 120 cubes every 24 hours.
- Is the freezer temperature cold enough to produce ice? Wait 24 hours after ice maker hookup for ice production. See the "Using the Controls" section.
- Is the ice maker wire shutoff arm in the OFF (arm up) position (on some models)? Lower the wire shutoff arm to the ON (arm down) position. See the "Ice Maker and Storage Bin/ Bucket" section.
- Is the ice maker switch in the OFF (right) position (on some models)? Move ice maker switch to the ON (left) position, See the "Ice Maker and Storage Bin/Bucket" section.
- Is the water line shutoff valve to the refrigerator turned on? Turn on the water valve, See the "Water Supply Connection" section,

- Does the ice maker mold have water in it or has no ice been produced? Make sure your refrigerator has been connected to a water supply and the supply shutoff valve is turned on. See the "Water Supply Connection" section.
- Is an ice cube jammed in the ice maker ejector arm?
- For models with an interior ice bin, remove the ice from the ejector arm with a plastic utensil. For models with an ice bucket located on the freezer door, access the ice maker by depressing the ice sensor door on the upper left side of the freezer interior. While depressing the sensor door, lift the ice maker service door and remove the ice from the ejector with a plastic utensil. See the "Ice Maker and Storage Bin/Bucket" section.
- Has a large amount of ice just been removed? Allow 24 hours for ice maker to produce more ice.
- Are the controls set correctly? See the "Using the Controls" section.
- Is there a water filter installed on the refrigerator? The filter may be clogged or installed incorrectly, Check the filter installation instructions to ensure that the filter was installed correctly and is not clogged. If installation or clogging is not a problem, call a technician or other qualified person,

**NOTE:** If not due to any of the above, there may be a problem with the water line. Call for service.

#### **Off-taste, odor or gray color inthe ice**

- Are the plumbing connections new, causing discolored or off-flavored ice? Discard the first few batches of ice.
- Have the ice cubes been stored too long? Throw old ice away and make a new supply.
- Does the freezer and ice bin or bucket need to be cleaned? See the "Cleaning" or "Ice Maker and Storage Bin/ Bucket" section,
- Has food in the freezer or refrigerator been wrapped properly? Use airtight, moisture-proof packaging to help prevent odor transfer to stored food.
- Does the water contain minerals (such as sulfur)? A filter may need to be installed to remove the minerals.
- Is there a water filter installed on the refrigerator? Gray or dark discoloration in ice indicates that the water filtration system needs additional flushing. Run additional water through the water dispenser to flush the water filtration system more thoroughly (at least 2 to 3 gal. [8 to 12 L] or 6 to minutes initially). Discard discolored ice.

#### **The ice dispenser will not operate properly**

- Is the freezer door closed completely? Push the door firmly shut, If it will not shut all the way, see "The doors will not close completely" later in this section.
- Is the ice bin or bucket installed correctly? For models with an interior ice bin, push the ice bin in all the way. If the ice bin does not go in all the way, it may not be put in straight.

Pull it out and try again, For models with an ice bucket located on the freezer door, the bucket should sit level, To remove the bucket, press the release button on the right side of the bucket and lift straight up, Replace the bucket in the door making sure it is properly aligned and snapped securely into place. Refer to the "Ice Maker and Storage Bin/Bucket" section,

- Has the wrong ice been added to the bin or bucket? Use only cubes produced by the current ice maker. If other cubes have been added, remove all cubes and check to see that none have become stuck in the delivery chute,
- Has the ice frozen in the ice bin or bucket? Shake the ice bin or bucket to separate cubes. If cubes do not separate, empty bin or bucket and wait 24 hours for ice to restock.
- Has the ice melted around the auger (metal spiral) in the ice bucket? Dump the ice cubes and clean the ice bucket completely. Allow 24 hours for the ice maker to restock. Do not try to remove the melted ice with a sharp object, You could damage the ice bucket,
- Is ice stuck in the delivery chute? Clear the ice from the delivery chute with a plastic utensil. Do not use anything sharp to remove the ice. You could cause damage.
- Is the ice dispenser stalling while dispensing "crushed" ice? Stop dispensing ice. Change the ice button from "crushed" to "cubed." Depress the ice dispenser arm using a sturdy glass. If cubed ice dispenses correctly, depress the button for "crushed" ice and begin dispensing again. Refer to the "Water and Ice Dispensers" section.
- Is there ice in the bucket? See "The ice maker is not producing ice" earlier in this section.
- Has the dispenser arm been held in too long? Release dispenser arm. Ice will stop dispensing when the arm is held in too long. Wait three minutes for dispenser motor to reset before using again. It is best to take large amounts of ice directly from the ice bin or bucket, not through the dispenser.

### **Ice bucket difficult to remove**

- Is the ice bucket difficult to remove (on some models)? For models with an ice bucket located on the freezer door, select "cubed" ice. Using a sturdy glass, quickly depress and release the ice dispenser arm. Open the freezer door, depress the release button on the ice bucket and lift upward. Refer to the "Ice Maker and Storage Bin/Bucket" section.

### **The water dispenser will not operate properly**

- Has the water system not filled? The water system needs to be filled the first time it is used. Use a sturdy container to depress the water dispenser bar until the water begins to flow. Flush the water system by dispensing and discarding to 3 gal. (8 to 12 L) of water. Cleaning the system will take approximately 6 to 7 minutes and will help clear air from the line. Additional flushing may be required in some households. See the "Water and Ice Dispensers" section.

- Is the water shutoff valve not turned on or the water line connected at the source? Make sure the water shutoff valve is turned on and the water source is connected to the refrigerator. See the "Water Supply Connection" section.
- Is the water shutoff valve clogged or incorrectly installed? See the "Water Supply Connection" section. If clogging or installation is not a problem, call for service or contact a plumber.
- Is there a kink in the home water source line? If you find or suspect a kink in the water line, call for service. •
- Is there a water filter installed on the refrigerator? The filter may be clogged or incorrectly installed. First, check the filter installation instructions to ensure that the filter was installed correctly and is not clogged. If installation or clogging is not a problem, call for service.

### **Water or ice is leaking from the dispenser**

- Is the glass not being held under the ice dispenser long enough, causing the ice to spill? Hold the container under the ice chute for two to three seconds after releasing the dispenser lever. Water or ice may continue to dispense during this time.
- Is an ice cube stuck in the chute and holding the trap door open? Remove the cube.
- Is there a water filter installed on the refrigerator? The water filtration system may have air in the lines, causing water to drip. Additional flushing may help clear air from the lines. Normal dispenser use should flush air from the lines within 24 to 72 hours.

### **Water flow from the dispenser decreases noticeably**

Is there a water filter installed on the refrigerator?

- The filter may be full or incorrectly installed. Remove the water filter cartridge. See the "Water Filtration System" section. Operate the dispenser. If the water flow increases noticeably, replace the filter.

### **The dispenser water is not cool enough**

- Has the refrigerator been newly installed? Allow 24 hours for the refrigerator to cool completely.
- Has a large amount of water been recently dispensed? Allow 24 hours for the water to cool completely.
- Has water not been recently dispensed? The first glass of water may not be cool. Discard the first glass of water.

### **The divider between the two compartments is warm**

The warmth is probably due to normal operation of the automatic exterior moisture control. If still concerned, call for service.

### **Temperature is too warm**

- Are the air vents blocked in either compartment? This prevents the movement of cold air from the freezer to the refrigerator. Remove any objects from in front of the air vents. See the "Ensuring Proper Air Circulation" section for the location of air vents.
- Are the door(s) opened often? The refrigerator will warm when this occurs. Keep the refrigerator cool by getting all items out at one time, keeping food organized, and closing the door as soon as possible.
- Has a large amount of food just been added to the refrigerator or freezer? Adding a large amount of food warms the refrigerator. It can take several hours for the refrigerator to return to the normal temperature.
- Are the controls set correctly for the surrounding conditions? See the "Using the Controls" section.
- Is the refrigerator not cooling? For models with digital controls, turn the unit OFF then ON again to reset. See the "Using the Controls" section. If this does not correct the problem, call for service.

### **There is interior moisture buildup**

- Are the air vents blocked in the refrigerator? Remove any objects from in front of the air vents. See the "Ensuring Proper Air Circulation" section for the location of air vents.
- Are the door(s) opened often? Avoid humidity buildup by getting all items out at one time, keeping food organized, and closing the door as soon as possible.
- Is the room humid? It is normal for moisture to build up inside the refrigerator when the room air is humid.
- Is the food packaged correctly? Check that all food is securely wrapped. Wipe off damp food containers before placing in the refrigerator.
- Are the controls set correctly for the surrounding conditions? See the "Using the Controls" section.
- Was a self-defrost cycle completed? It is normal for droplets to form after the refrigerator self-defrosts.

### **The doors will not close completely**

- Are food packages blocking the door open? Rearrange containers so that they fit more tightly and take up less space.
- Is the ice bin or ice bucket out of position? For models with an interior ice bin, push the ice bin in all the way. If the ice bin does not go in all the way, it may not be put in straight. Pull it out and try again. For models with an ice bucket located on the freezer door, the bucket should sit level. To remove the bucket, press the release button on the right side of the bucket and lift straight up. Replace the bucket in the door making sure it is

properly aligned and snapped securely into place. See the "Ice Maker and Storage Bin/ Bucket" section.

- Are the pans, shelves, bins, or baskets out of position? Put the crisper cover and all pans, shelves, bins, and baskets back into their correct positions. See the "Crisper and Crisper Covers" section for more information.
- Are the gaskets sticking? Clean gaskets according to the directions in the "Cleaning" section.
- Does the refrigerator wobble or seem unstable? Level the refrigerator. See the "Door Closing" or "Leveling Refrigerator" section, depending on your model.
- Were the doors removed during product installation and not properly replaced? Remove and replace the doors according to the "Door Removal" section on some models, or call a qualified service technician.

### **The doors are difficult to open**

- Are the gaskets dirty or sticky? Clean gaskets according to the directions in the "Cleaning" section.

### **Computer Troubleshooting (on some models)**

See the "Computer and Software User Guide" for information regarding your computer system.

#### **Warning**

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.