

User Guide Samsung QE55QN700BT TV

Power

- Do not overload wall outlets, extension cords, or adaptors beyond their voltage and capacity. It may cause fire or electric shock.
- Refer to the power specifications section of the manual and/or the power supply label on the product for voltage and amperage information.
- Power-supply cords should be placed so that they are not likely to be walked on or pinched by items placed upon or against them. Pay particular attention to cords at the plug end, at wall outlets, and at the point where they exit from the appliance.
- Never insert anything metallic into the open parts of this apparatus. This may cause electric shock.
- To avoid electric shock, never touch the inside of this apparatus.
- Only a qualified technician should open this apparatus.
- Be sure to plug in the power cable until it is firmly seated.
- When unplugging the power cable from a wall outlet, always pull on the power cable's plug. Never unplug it by pulling on the power cable. Do not touch the power cable with wet hands.
- If this apparatus does not operate normally - in particular, if there are any unusual sounds or smells coming from it unplug it immediately and contact an authorised dealer or Samsung service centre.
- To protect this apparatus from a lightning storm, or to leave it unattended and unused for a long time, be sure to unplug it from the wall outlet and disconnect the antenna or cable system.

Installation

1. Do not place this apparatus near or over a radiator or heat register, or where it is exposed to direct sunlight.
2. Do not place vessels (vases etc.) containing water on this apparatus, as this can result in a fire or electric shock.
3. Do not expose this apparatus to rain or moisture.
4. Be sure to contact an authorised Samsung service centre for information if you intend to install your TV in a location with heavy dust, high or low temperatures, high humidity, chemical substances, or where it will operate 24 hours a day such as in an airport, a train station, etc. Failure to do so may lead to serious damage to your TV.
5. Do not expose this apparatus to dripping or splashing.

Mounting the TV on a wall

1. If you mount this TV on a wall, follow the instructions exactly as set out by the manufacturer. If it is not correctly mounted, the TV may slide or fall and cause serious injury to a child or adult and serious damage to the TV.
2. To order the Samsung wall mount kit, contact Samsung service centre.
3. Samsung is not responsible for any damage to the product or injury to yourself or others if you choose to install the wall mount on your own.
4. Samsung is not liable for product damage or personal injury when a non-VESA or non-specified wall mount is used or when the consumer fails to follow the product installation instructions.
5. You can install your wall mount on a solid wall perpendicular to the floor. Before attaching the wall mount to surfaces other than plaster board, contact your nearest dealer for additional information. If you install the TV on a ceiling or slanted wall, it may fall and result in severe personal injury.
6. When installing a wall mount kit, we recommend you fasten all four VESA screws.
7. If you want to install a wall mount kit that attaches to the wall using two top screws only, be sure to use a Samsung wall mount kit that supports this type of installation. (You may not be able to purchase this type of wall mount kit, depending on the geographical area.)
8. When you install the wall mount, be sure to maintain a gap of more than 40 mm between the TV and wall, which depends on the model.
9. Do not mount the TV at more than a 15 degree tilt.
10. Standard dimensions for wall mount kits are shown in the table on the Quick Setup Guide.
11. Do not install your wall mount kit while your TV is turned on. This may result in personal injury from electric shock.
12. Do not use screws that are longer than the standard dimension or do not comply with the VESA standard screw specifications. Screws that are too long may cause damage to the inside of the TV set.
13. For wall mounts that do not comply with the VESA standard screw specifications, the length of the screws may differ depending on the wall mount specifications.
14. Do not fasten the screws too firmly. This may damage the product or cause the product to fall, leading to personal injury. Samsung is not liable for these kinds of accidents.
15. Always have two people mount the TV onto a wall.

Operation

- This apparatus uses batteries. In your community, there might be environmental regulations that require you to dispose of these batteries properly. Please contact your local authorities for disposal or recycling information.
- Store the accessories (remote control, batteries, or etc.) in a location safely out of the reach of children.
- Do not drop or strike the product. If the product is damaged, disconnect the power cable and contact a Samsung service centre.
- Do not dispose of remote control or batteries in a fire.
- Do not short-circuit, disassemble, or overheat the batteries.
- Providing proper ventilation for your TV
- When you install your TV and One Connect Box, maintain a distance of at least 10 cm between the One Connect Box with other objects (walls, cabinet sides, etc.) to ensure proper ventilation. Failing to maintain proper ventilation may result in a fire or a problem with the product caused by an increase in its internal temperature.
- When you install your TV with a stand or a wall mount, we strongly recommend you use parts provided by Samsung only. Using parts provided by another manufacturer may cause difficulties with the product or result in injury caused by the product falling.

Safety Precaution

- Caution: Pulling, pushing, or climbing on the TV may cause the TV to fall. In particular, ensure your children do not hang on or destabilise the TV.
- This action may cause the TV to tip over, causing serious injuries or death. Follow all safety precautions provided in the Safety Flyer included with your TV. For added stability and safety, you can purchase and install the anti-fall device, referring to "Preventing the TV from falling".

WARNING:

1. Never place a television set in an unstable location. The television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:
2. Always use cabinets or stands or mounting methods recommended by Samsung.
3. Always use furniture that can safely support the television set.
4. Always ensure the television set is not overhanging the edge of the supporting furniture.
5. Always educate children about the dangers of climbing on furniture to reach the television set or its controls.
6. Always route cords and cables connected to your television so they cannot be tripped over, pulled or grabbed.

7. Never place a television set in an unstable location.
8. Never place the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
9. Never place the television set on cloth or other materials that may be located between the television set and supporting furniture.
10. Never place items that might tempt children to climb, such as toys and remote controls, on the top of the television or furniture on which the television is placed.
11. If the existing television set is going to be retained and relocated, the same considerations as above should be applied.

Caring for the TV

- To clean this apparatus, unplug the power cable from the wall outlet and wipe the product with a soft, dry cloth.
- Do not use any chemicals such as wax, benzene, alcohol, thinners, insecticide, aerial fresheners, lubricants, or detergents. These chemicals can damage the appearance of the TV or erase the printing on the product.
- The exterior and screen of the TV can get scratched during cleaning. Be sure to wipe the exterior and screen carefully using a soft cloth to prevent scratches.
- Do not spray water or any liquid directly onto the TV. Any liquid that goes into the product may cause a failure, fire, or electric shock.

01 What's in the Box?

Make sure the following items are included with your TV. If any items are missing, contact your dealer.

- Samsung Smart Remote
- Standard Remote Control & Batteries (Depending on the model)
- User Manual
- Warranty Card / Regulatory Guide (Not available in some locations)
- One Connect Box
- One Connect Box Power Cable
- One Connect Cable x 2
- One Connect cable holder (for wall mount)
- The type of battery may vary depending on the model.
- The items' colours and shapes may vary depending on the models.
- Cables not included can be purchased separately.
- Check for any accessories hidden behind or in the packing materials when opening the box.

Bending Twisting Pulling

1. Pressing on Electric shock
2. Eco Sensor and screen brightness
3. Eco Sensor adjusts the brightness of the TV automatically.
4. This feature measures the light in your room and optimises the brightness of the TV automatically to reduce power consumption. If you want to turn this off. go to Menu Settings > All Settings > General & Privacy > Power and Energy Saving > Brightness Optimisation.

- The eco sensor is located at the bottom of the TV. Do not block the sensor with any object. This can decrease picture brightness.

Using the TV Controller

1. You can turn on the TV with the TV Controller button at the bottom of the TV. and then use the Control menu. The Control menu appears when the TV Controller button is pressed while the TV is On.
2. The screen may dim if the protective film on the SAMSUNG logo or the bottom of the TV is not detached.
3. Please remove the protective film.
4. Control menu TV Controller button / Remote control sensor / Microphone switch

How to turn on and off the Microphone

Off On

1. You can turn on or off the microphone by using the switch at the bottom of the TV. If microphone is turned off. All voice and sound features using microphone are not available.
2. The position and shape of the microphone switch may differ depending on the model.
3. During analysis using data from the microphone. the data is not saved.
4. An administration fee may be charged in the following situations: (a) An engineer is called out at your request. but it is found that the product has no defect (i.e. where the user manual has not been read). (b) You bring the unit to the Samsung service centre. but it is found that the product has no defect (i.e. where the user manual has not been read).
5. You will be informed of the administration fee amount before a technician visits.

Decreasing power consumption

- When you shut the TV off. it enters Standby mode. In Standby mode. it continues to draw a small amount of power.

- To decrease power consumption. unplug the power cable when you don't intend to use the TV for a long time.

Licences

- The terms HDMI and HDMI High-Definition Multimedia Interface. and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator. Inc. in the United States and other countries.
- Correct Disposal of This Product (Waste Electrical & Electronic Equipment) (Applicable in countries with separate collection systems)
- This marking on the product. accessories or literature indicates that the product and its electronic accessories (e.g. charger. headset. USB cable) should not be disposed of with other household waste at the end of their working life.
- To prevent possible harm to the environment or human health from uncontrolled waste disposal. please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.
- Household users should contact either the retailer where they purchased this product. or their local government office. for details of where and how they can take these items for environmentally safe recycling.
- Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.
- Correct disposal of the batteries in this product (Applicable in countries with separate collection systems)
- This marking on the battery. manual or packaging indicates that the batteries in this product should not be disposed of with other household waste at the end of their working life.
- Where marked. the chemical symbols Hg. Cd or Pb indicate that the battery contains mercury. cadmium or lead above the reference levels in EC Directive 2006/66. If batteries are not properly disposed of. these substances can cause harm to human health or the environment.
- To protect natural resources and to promote material reuse. please separate batteries from other types of waste and recycle them through your local. free battery return system.
- The type of battery may vary depending on the model.
- Correct disposal of the batteries in this product (Applicable in countries with separate collection systems)
- The marking on the battery. manual or packaging indicates that the battery in this product should not be disposed of with other household waste. Where marked. the

chemical symbols Hg, Cd or Pb indicate that the battery contains mercury, cadmium or lead above the reference levels in EC Directive 2006/66.

- The battery incorporated in this product is not user replaceable. For information on its replacement, please contact your service provider. Do not attempt to remove the battery or dispose it in a fire.
- Do not disassemble, crush, or puncture the battery. If you intend to discard the product, the waste collection site will take the appropriate measures for the recycling and treatment of the product, including the battery.

Removing the battery

- To remove the battery, contact an authorised service centre. To obtain battery removal instructions, please visit www.samsung.com/global/ecodesignenergy.
- For your safety, you must not attempt to remove the battery. If the battery is not properly removed, it may lead to damage to the battery and device, cause personal injury, and/or result in the device being unsafe.

Warranty Card

- United Kingdom Republic of Ireland (EIRE)
- This Samsung product is warranted for the period of twelve (12) months from the original date of purchase, against defective materials and workmanship. In the event that warranty service is required, you should return the product to the retailer from whom it was purchased.
- However, Samsung Authorised Dealers and Authorised Service Centres in the countries listed in Warranty Conditions will comply with the warranty on the terms issued to purchasers in the country concerned. In case of difficulty, details of our Authorised Service Centres are available from:

WARRANTY CONDITIONS

1. The warranty is only valid if, when warranty service is required, the warranty card is fully and properly completed and is presented with the original invoice or sales slip or confirmation, and the serial number on the product has not been defaced.
2. Samsung's obligations are limited to the repair or, at its discretion, replacement of the product or the defective part. Repaired or replaced products may include new and or refurbished components and equipment.
3. Warranty repairs must be carried out by Authorised Samsung Dealers or Authorised Service Centres. No re-imburement will be made for repairs carried out by non-Samsung Dealers and, any such repair work and damage to the products caused by such repair work will not be covered by this warranty.

4. This product is not considered to be defective in materials nor workmanship by reason that it requires adaptation in order to conform to national or local technical or safety standards in force in any Country other than the one for which the product was originally designed and manufactured.

This warranty will not cover, and no re-imbusement will be made for such adaptation nor any damage which may result.

5. This warranty covers none of the following:

6. This warranty is valid for any person who legally acquired possession of the product during the warranty period.

7. The consumers' statutory rights in any applicable national legislation whether against the retailer arising from the purchase contract or otherwise are not affected by this warranty. Unless there is national legislation to the contrary, the rights under this warranty are the consumers' sole rights and Samsung, its subsidiaries and distributors shall not be liable for indirect or consequential loss or any damage to disc based media, removable memory or any other related equipment or material.

8. Some products may differ from these guidelines. Please check with your dealer or the local Samsung web-site.

9. Samsung shall honour warranties for all EU specification products purchased by a consumer within the following European countries listed.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.