

SmartGuide batteries

- Batteries may leak if empty or not used for a long time. Avoid skin contact whilst handling leaking batteries.
- Keep away from children. Do not swallow. If swallowed, seek medical advice at once.
- Remove fully discharged batteries immediately. Replace all batteries at the same time. Do not mix used and new batteries, different brands or types. Do not disassemble, recharge or dispose of in fire.

WARNING

- If the product is dropped, the brush head should be replaced before the next use even if no damage is visible.
- Do not place the charger in water or liquid or store where it can fall or be pulled into a tub or sink. Do not reach for it when fallen into water. Unplug immediately.
- Do not disassemble the product except when disposing of the battery. When taking out the battery for disposal of the unit, use caution not to short the positive (+) and negative (-) terminals.
- When unplugging, always hold the power plug instead of the cord. Do not touch the power plug with wet hands. This can cause an electric shock.
- If you are undergoing treatment for any oral care condition, consult your dental professional prior to use
- This toothbrush is a personal care device and is not intended for use on multiple patients in a dental practice or institution.

Important Information

- our Oral-B 7000 can be used with an interactive wireless display (i) and/or with your smart phone (find details under «Connecting your toothbrush to your Smart Phone»).
- To avoid electromagnetic interference and/or compatibility conflicts, deactivate the radio transmission of your toothbrush handle (e) before using it in restricted surroundings, such as aircrafts or specially marked areas in hospitals.
- Deactivate radio transmission by simultaneously pressing the on/off (c) and mode button (d) for 3 seconds until the radio transmission display (f) goes off. Follow the same procedure to reactivate transmission again.
- Persons with pacemakers should always keep the toothbrush more than six inches (15 centimeters) from the pacemaker while turned on. Anytime you suspect interference is taking place, deactivate the radio transmission of your toothbrush.

Connecting and charging

Your toothbrush has a waterproof handle, is electrically safe and designed for use in the bathroom.

- Plug the charger into an electrical outlet. For voltage specifications refer to the bottom of the charging unit
- brush is charging (picture 1, page 5); once it is fully charged, the lights turn off. A full charge can take up to 24 hours and enables up to 10 days of regular brushing (twice a day, 2 minutes). Note: After deep discharge, the blue lights might not flash immediately; it can take up to 10–15 minutes.
- If the rechargeable battery is low a blue light is flashing on the charge level display (g) for some seconds when turning your toothbrush on/off. If the rechargeable battery is empty the motor will stop and an orange light is flashing on the charge level display; it will need a 40-minute charge before you can use it for a 2-minute brushing.
- For everyday use, the handle can be stored on the charging unit to maintain it at full power. Overcharging is impossible.
- Battery maintenance: To maintain the maximum capacity of the rechargeable battery, unplug the charging unit and fully discharge the handle with regular use at least every 6 months.

SmartGuide adjustments












The SmartGuide (i) comes with a demonstration mode. Deactivate this mode by removing the compartment cover in the back (picture A, page 4) and push the «set» or «h/min» button. A flashing «12:00» indicates that you can now adjust the clock time.

Note: If the SmartGuide display is blank before first use (no active demonstration mode/no batteries inserted) the batteries will need to be replaced/ inserted before continuing. Batteries are supplied.

Clock Time

Press and hold the «set» button until «12h» is displayed. By briefly pressing the «h/min» button, you can toggle between «12h» or «24h» daytime format. Push «set» to confirm your choice. Then the hour digit starts flashing. Press the «h/min» button until the right hour appears and confirm with «set». Proceed same way to set both minute digits

SmartGuide Icons

Displayed Icon	Meaning
	«Daily Clean» mode
	«Deep Clean» mode
	«Sensitive» mode
	«Whitening» mode
	«Gum Care» mode
	«Tongue Cleaning» mode
	Too much pressure is applied. Reduce the brushing force.
	«Quadrant circle» Move to the next quadrant of your mouth when the relevant segment flashes.
	You reached the dentist recommended 2-minute brushing time (3-minute brushing time within the Deep Clean mode).
	After use your brushing time will be rewarded with stars.
	SmartGuide batteries are low. Change batteries of the SmartGuide.

Using your toothbrush

• Brushing technique

Wet brush head and apply any kind of toothpaste. To avoid splashing, guide the brush head to your teeth before switching on the appliance (picture 2, page 5). When brushing your teeth with one of the Oral-B oscillating-rotating brush heads guide the brush head slowly from tooth to tooth, spending a few seconds on each tooth surface (picture 3, page 5)

When using the Oral-B «TriZone» brush head place the toothbrush bristles against the teeth at a slight angle towards the gumline. Apply light pressure and start brushing in back and forth motions, just like you would do with a manual toothbrush (picture 4, page 5).

With any brush head start brushing the outsides, then the insides and finally the chewing surfaces. Brush all four quadrants of your mouth equally. You may also consult your dentist or dental hygienist about the right technique for you.

In the first days of using any electric toothbrush, your gums may bleed slightly. In general, bleeding should stop after a few days. Should it persist after 2 weeks, please consult your dentist or dental hygienist. If you have sensitive teeth and/or gums, Oral-B recommends using the «Sensitive» mode (optional in combination with an Oral-B «Sensitive» brush head).

- **Timer**

You can choose between «Professional» or «2-Minute» timer.

The «2-Minute» timer signals with a short stuttering sound and a green light (b) that the dentist recommended 2-minute brushing time has been reached.

The «Professional» timer signals with a short stuttering sound and a green light at 30-seconds intervals to move to the next quadrant of your mouth (45 seconds intervals within «Deep Clean» mode) (picture 5, page 5). A long stuttering sound and a green light indicate the end of the professionally recommended 2-minute brushing time (3-minute brushing time within «Deep Clean» mode).

The timer memorizes the elapsed brushing time, even when the handle is briefly switched off during brushing. The timer resets if pausing longer than 30 seconds or briefly pressing the mode button (d) during pause

Personalizing the timer

Your toothbrush comes with the «Professional» timer activated. To change this, press and hold the brushing mode button for 3 seconds until the SmartGuide shows «:30» and «timer». Briefly press the on/off button to switch to the «2-Minute» timer. Push the mode button to confirm.

- **Pressure sensor**

If you put excessive pressure on your teeth, the red pressure sensor light (b) will light up (picture 5, page 5). Additionally, when brushing in «Daily Clean» or «Deep Clean» mode, the brushing mode will change to the «Sensitive» mode. Periodically check the operation of the pressure sensor by pressing moderately on the brush head during use. Note: In «Tongue Cleaning» mode the pressure sensor is turned off.

- **Brushing modes**

Your toothbrush offers different brushing modes:

«Daily Clean»	– Standard mode for daily mouth cleaning
«Deep Clean»	– Mouth cleaning with extended brushing time of 45 seconds per quadrant (3 minute total brushing time)
«Sensitive»	– Gentle, yet thorough cleaning for sensitive areas
«Whitening»	– Polishing for occasional or everyday use
«Gum Care»	– Gentle massage of gums
«Tongue Cleaning»	– Tongue cleaning for occasional or everyday use

When operating the «Tongue Cleaning» mode, we recommend using the «Sensitive» brush head. You can brush your tongue either with or without toothpaste. Brush the whole area of your tongue systematically in gentle movements. The recommended brushing time is 20 seconds; the SmartGuide will indicate completion with a smiley face.

Your toothbrush automatically starts in the «Daily Clean» mode. To switch to the other modes, successively press the mode button (picture 6, page 5). To return from any mode back to the «Daily Clean» mode, press and hold the mode button. The brushing mode is memorised even when the handle is briefly switched off during brushing. When pausing longer than 30 seconds or briefly pressing the mode button (d) during pause the brushing mode resets to the «Daily Clean» mode

Connecting your toothbrush to your Smart Phone

Download the Oral-B™ app for free from App Store(SM) or Google Play™. The Oral-B™ app gives you the opportunity to use your time more efficiently, chart your brushing progress and customize your toothbrush settings (for more benefits see the Oral-B™ app instructions).

- Before using the Oral-B™ app make sure Bluetooth is activated on your smart phone (for directions please refer to your smart phone's user manual). Your toothbrush will appear in the list of devices as: «Oral-B toothbrush». Note: Oral-B™ app functionality is limited if Bluetooth is deactivated.
- Start the Oral-B™ app. You can use the app and your SmartGuide (i) at the same time.
- Once you start using your toothbrush by lifting it off the plugged-in charger (h) or pressing any button (c)/(d), it automatically connects to the Oral-B™ app. If no connection has been established, briefly press the mode button (d) on your toothbrush handle and wait for a connection
- Any further app instructions will be displayed on your smart phone.

- Keep your smart phone in close proximity when using it with your toothbrush handle.
Make sure the smart phone is safely positioned in a dry place.

Note: Your smart phone must support Bluetooth 4.0 (or higher) in order to connect to your toothbrush handle.

Synchronizing your toothbrush

To avoid interference of display messages when using more than one Oral-B toothbrush with radio transmission and SmartGuide in the same household, you need to assign the handles to their respective SmartGuide. You can synchronize a maximum of 2 handles with one SmartGuide. To do so, push the «h/min» button in the battery compartment for at least 3 seconds. The SmartGuide shows «L---». Turn on your handle to start the synchronization process. It is finished when «L-1-» is displayed. Turn off the handle. To assign a second handle to the same SmartGuide turn on the other handle until «L-2-» is displayed. After having synchronized the second handle, «Full» will be displayed. Exit the synchronization mode by pressing the «h/min» or «set» button, otherwise it will end automatically after 30 seconds.

Cleaning recommendations

After brushing, rinse your brush head under running water with the handle switched on. Switch off and remove the brush head. Clean handle and brush head separately; wipe them dry before reassembling. Disassemble the charging unit before cleaning. Brush head compartment and protective cover are dishwasher-safe. Both basic charger and SmartGuide should be cleaned with a damp cloth only. The removable inner part of the travel case (m) is dishwasher-safe. The outer case should only be wiped clean with a damp cloth (picture 7, page 5). Make sure that travel case parts are completely dry before reassembling and toothbrush/brush heads are dry before storing in the travel case. Note: Clean stains on the travel case surface immediately. Store travel case in a clean and dry place.

Wall mount

Use the adhesive ring (l) with the wall mount (k) if you prefer to mount the SmartGuide on a wall, mirror or other surface. Make sure the chosen surface is clean and dry before adhering. Stick the adhesive ring on the even side of the wall mount and press it firmly to the wall. Wait 24h before sliding the SmartGuide holder (j) into the fixed wall mount. Place the SmartGuide into its holder (picture C, page 4). The adhesive ring will not work on dirt-repellent surfaces.

Subject to change without notice.

This appliance complies with the requirements covered by the European Directive 1999/5/EC. Receiver Class 3, Duty Cycle Class 3. To find the complete EC declaration of conformity, please visit www.oralb.com/ce.

Guarantee

We grant 1 year limited guarantee on the product commencing on the date of purchase. Within the guarantee period we will eliminate, free of charge, any defects in the appliance resulting from faults in materials or workmanship, either by repairing or replacing the complete appliance as we may choose. This guarantee extends to every country where this appliance is supplied by Braun or its appointed distributor.

This guarantee does not cover: damage due to improper use, normal wear or use, especially regarding the brush heads, as well as defects that have a negligible effect on the value or operation of the appliance. The guarantee becomes void if repairs are undertaken by unauthorised persons and if original Braun parts are not used.

This appliance is equipped with a Bluetooth Smart approved radio module. Failure to establish a Bluetooth Smart connection to specific smart phones is not covered under the device guarantee, unless the Bluetooth radio module of this appliance is damaged.

The Bluetooth devices are warranted by their own manufacturers and not by Oral-B. Oral-B does not influence or make any recommendations to device manufacturers, and therefore Oral-B does not assume any responsibility for the number of compatible devices with our Bluetooth systems. Oral-B reserves the right, without any prior notice, to make any technical modifications or changes to system implementation of device features, interface, and menu structure changes that are deemed necessary to ensure that Oral-B systems function reliably

To obtain service within the guarantee period, hand in or send the complete appliance with your sales receipt to an authorised Braun Oral-B Service Centre.

Important information on Bluetooth® radio module

Although all indicated functions on the Bluetooth device are supported, Oral-B does not ensure 100% reliability in connection, and feature operation consistency. Operation performance and connection reliability are direct consequences of each individual Bluetooth device, software version as well as the operating system of those Bluetooth devices and company security regulations implemented on the device. Oral-B adheres to and strictly implements the Bluetooth standard by which Bluetooth devices can communicate and function in Oral-B toothbrushes. However, if device manufacturers fail to implement this standard, Bluetooth compatibility and features will be further compromised and the user may experience functional and feature-related issues. Please note that the software on the Bluetooth device can significantly affect compatibility and operation.

Warranty replacement brush heads

Oral-B warranty will be voided if electric rechargeable handle damage is found to be attributed to the use of non-Oral-B replacement brush heads.

Oral-B does not recommend the use of non Oral-B replacement brush heads.

- Oral-B has no control over the quality of nonOral-B replacement brush heads. Therefore, we cannot ensure the cleaning performance of non-Oral-B replacement brush heads, as communicated with the electric rechargeable handle at time of initial purchase.
- Oral-B cannot ensure a good fit of non-Oral-B replacement brush heads.
- Oral-B cannot predict the long-term effect of non-Oral-B replacement brush heads on handle wear.

All Oral-B replacement brush heads carry the Oral-B logo and meet Oral-B's high quality standards. Oral-B does not sell replacement brush heads or handle parts under any other brand name.

Manufacturing date code:

To determine the year and month of manufacture, refer to the 4-digit production code located on the type plate of charger and handle. First two digits of the production code refer to the year of manufacture. Next two digits refer to the month of manufacture. Example: «1209» – means the product was manufactured in September of 2012.

Device description (Bluetooth LE)

- Operating Frequency : 2,402 MHz ~ 2,480 MHz
- Transmitter Power : Below 10 mW/MHz
- Operating Temperature: 0°C~ +40°C
- Operating Voltage : 1.2 VDC

Device description (Proprietary)

- Operating Frequency : 2,403 MHz ~ 2,452 MHz
- Transmitter Power : Below 10 mW/MHz
- Operating Temperature: 0°C ~ +40°C
- Operating Voltage : 1.2 VDC

This device cannot do any human safety related service because of frequency interference

Trouble Shooting

Problem	Possible reason	Remedy
TOOTHBRUSH		
Oral-B handle does not operate with SmartGuide	<ol style="list-style-type: none"> 1. Synchronizing with SmartGuide failed 2. Radio transmission is deactivated; radio transmission display (f) is turned off. 3. Handle has no radio transmission installed 	<ol style="list-style-type: none"> 1. Synchronize your toothbrush(es) (again). Follow steps under «Synchronizing your Toothbrush» 2. «Activate the radio transmission by simultaneously pressing the on/off (c) and mode button (d) for 3 seconds until the radio transmission display (f) turns on. 3. Oral-B handle with radio transmission installed can operate with SmartGuide only.
<ol style="list-style-type: none"> 1. Short stuttering sounds/flashing green light every 30 seconds (45 seconds in Deep Clean mode) 2. Stuttering sound/flashing green light only after 2 minutes (3 minutes in Deep Clean mode) 	<ol style="list-style-type: none"> 1. «Professional timer» activated 2. «2-Minute timer» activated 	<ol style="list-style-type: none"> 1. Set your timer to 2-Minute timer; follow steps under «Personalizing the timer» 2. Set your timer to Professional timer (stuttering sounds/flashing green light every 30 seconds); follow steps under «Personalizing the timer»
Gums bleed slightly	<ol style="list-style-type: none"> 1. May happen in first days of usage 2. Brush head 3. Brushing mode 	<ol style="list-style-type: none"> 1. Bleeding should stop after a few days. Should it persist after 2 weeks, please consult your dentist or dental hygienist. 2. Try using the Oral-B «Sensitive» brush head. 3. Try using the «Sensitive» mode
BRUSH HEADS		
Oral-B brush head does not fit Oral-B handle	Oral-B brush head not compatible with your handle	Oral-B brush heads that fit your Oral-B handle do not fit «Pulsonic», «VitalitySonic», «Sonic Complete», «CrossAction Power»
APP		
Toothbrush does not operate (properly) with Oral-B app	<ol style="list-style-type: none"> 1. Oral-B app is turned off. 2. <i>Bluetooth</i> is not activated on your smart phone. 3. Radio transmission is deactivated; radio transmission display (f) is turned off. 4. Connection to <i>Bluetooth</i> has been lost. 5. Your smart phone does not support <i>Bluetooth</i> 4.0 (or higher). 	<ol style="list-style-type: none"> 1. Turn on Oral-B app. 2. Activate <i>Bluetooth</i> on your smart phone; described in its user manual. 3. Activate the radio transmission by simultaneously pressing the on/off (c) and mode button (d) for 3 seconds until the radio transmission display (f) turns on. 4. Briefly press the mode button (d) to re-connect. Keep your smart phone in close proximity when using it with the toothbrush handle. 5. Your smart phone must support <i>Bluetooth</i> 4.0 (or higher) in order to connect to your toothbrush handle.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

