

User Manual Swann SWIFI-XTRCM16G1PK-GL Security Camera

GETTING STARTED

Before using the camera for the first time, charge it for at least two hours with the included micro USB charging cable.

1. Lift the rubber cover of the micro USB port on the bottom of the camera.
2. Insert the smaller end of the micro USB charging cable into the micro USB port on the camera.
3. Insert the larger end of the micro USB charging cable into a USB wall charger such as the USB power adapter that came with your smartphone.
4. The LED indicator on the front of the camera turns solid blue indicating that the camera is charging. When the camera is fully charged, the LED indicator will turn off.
5. Actual charging times may vary depending on the USB power supply (DC5V 2.1A is recommended for faster charging) and the remaining battery level. A full charge may take up to 11 hours (due to the camera's large battery capacity).

Note : Once you have set up your camera, you can easily track the charging progress (%) using the app.

Installing the microSD card

A microSD card is required for the camera to record events. Depending on the model purchased, your camera will come with a pre-installed 16GB or 32GB microSD card. You can easily replace the microSD card with a new one (up to 128GB, minimum Class 10 recommended) if needed in the future. Simply lift the rubber cover on the top of the camera, eject the current microSD card (push in until it clicks) from the microSD card slot and then replace with another microSD card (with the label side facing the back of the camera). Format any microSD card being used with the camera for the first time using the app.

GET THE SWANN SECURITY APP

1. Download the latest version of the Swann Security Play Store on your iOS or Android device. Simply search for "Swann Security".
2. Open the app and create your Swann Security account by tapping "Not yet registered? Sign Up" at the bottom of the screen. Then, activate your Swann Security account by confirming the verification email that is sent to the registered email address.

SET UP THE CAMERA

Launch the Swann Security app and sign in. Tap the Pair Device button on the screen (or tap the menu icon in the top left and select "Pair Device") and follow the in-app instructions to set up your

new camera. Before you begin, have the camera with you, be close to your router, and have your Wi-Fi network information (including password) handy. Please note that the camera can connect to a 2.4GHz Wi-Fi network only.

CAMERA PLACEMENT

The camera can be conveniently placed on a table or shelf, or mounted on the wall using the magnetic stand (supplied) or the screw-in stand (optional accessory which can be purchased separately). Because the camera is completely wire-free, you'll have a lot of flexibility on where you can put it. Choose a location with strong, reliable Wi-Fi reception to ensure best video streaming and battery performance.

As a general rule, the nearer your camera is to your router, the better the wireless connection quality.

Mounting the magnetic stand

- A. With screws (Recommended method for permanent mounting) Remove the rubber pads to reveal screw holes. Then attach the magnetic stand to the surface using supplied screws (2.8mm x 21.6mm) and plugs (if mounting on drywall or concrete). Reinsert the rubber pads.
- B. With keyhole slot There is a keyhole slot on the back of the magnetic stand where a screw fits for hanging on the wall. Insert screw (4mm x 18.2mm) and plug (if mounting on drywall or concrete) into the mounting point, leaving a bit of gap between the wall and the screw head. Then fit the magnetic stand over the screw head through the keyhole slot and slide down to make sure it sits securely.
- C. With double-sided mounting tape (For indoor use only) Do not use on rough surfaces. Works best on smooth, dry surfaces (use rubbing alcohol to clean surface, making sure it is cleared of any dirt). Peel off liner on one side of the supplied mounting tape and apply it to the back of the magnetic stand. Peel off opposite liner then using a firm amount of pressure, press the magnetic stand against the surface for 60 seconds. Allow 24 hours for the adhesive to fully cure before attaching the camera onto the magnetic stand.

IMPORTANT: Ensure that the surface and fixing points are strong enough to sustain the weight of the camera and magnetic stand.

HELP AND RESOURCES

Motion detection

The camera's PIR motion sensor detects heat signatures of moving objects. You'll generally get good detection results by pointing the camera downwards at an angle where people will be moving across the coverage area before heading directly towards the camera. You can turn motion detection on or off, as well as adjust the sensitivity using the Swann Security app.

LED indicator guide

The LED light on the front of your camera helps inform you of what is happening with the device.

Rebooting the camera

On rare occasions, it might be necessary to reboot your camera if it becomes unresponsive. A simple reboot can also fix connectivity issues quickly. Using a paper clip, press and release the Reset button. This powers off the camera. Then briefly press the SET button (for 1 second) to reboot the camera.

Swann Security app manual

While using the Swann Security app, you can access the Swann Security app manual (Menu > User Manual) at any time to learn more about using the app to view live video, playback event clips as well as customize various camera settings including camera name, sleep period, and motion sensitivity.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.