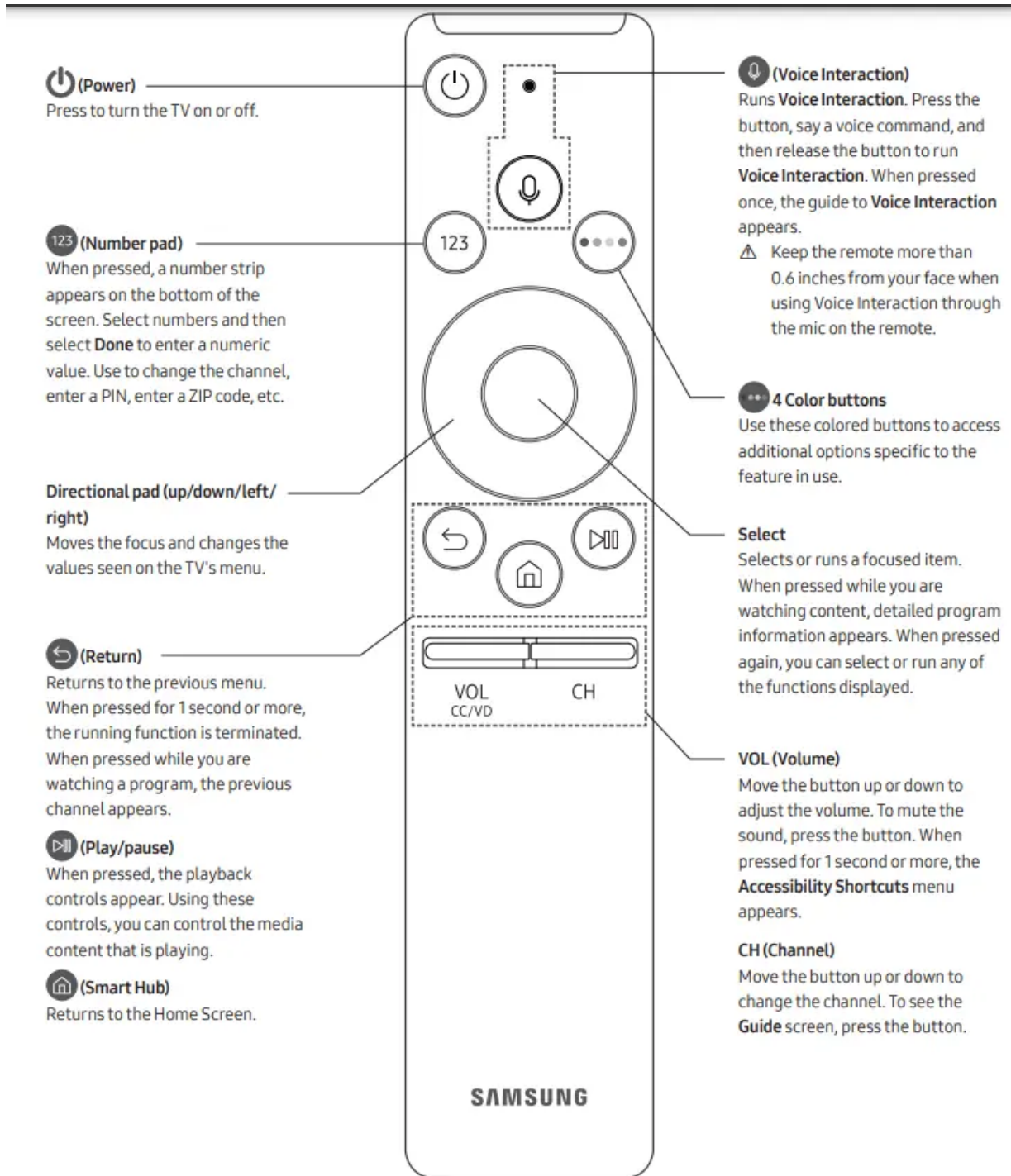
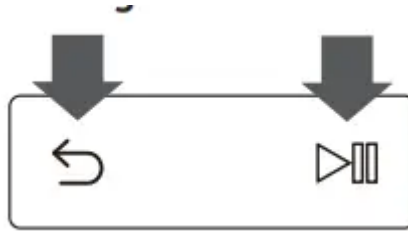




The Samsung Smart Remote

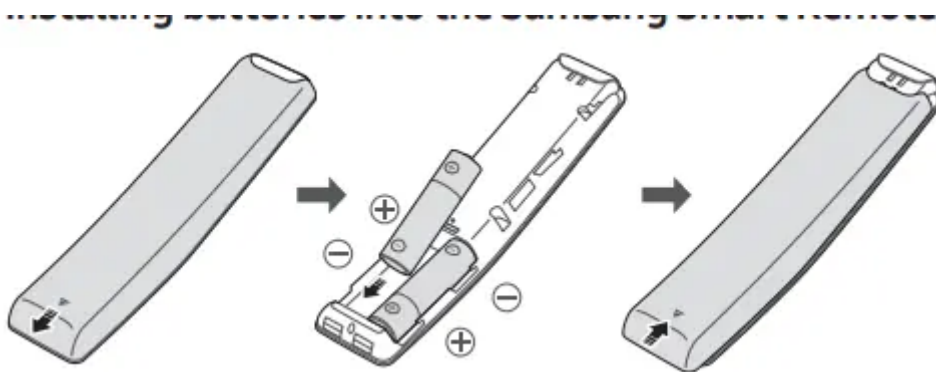


Pairing the TV to the Samsung Smart Remote



- When you turn on the TV for the first time, the Samsung Smart Remote pairs to the TV automatically. If the Samsung Smart Remote does not pair to the TV automatically, point it at the remote control sensor of the TV, and then press and hold the buttons labeled  and  as shown in the figure on the left simultaneously for 3 seconds or more.

Installing batteries into the Samsung Smart Remote



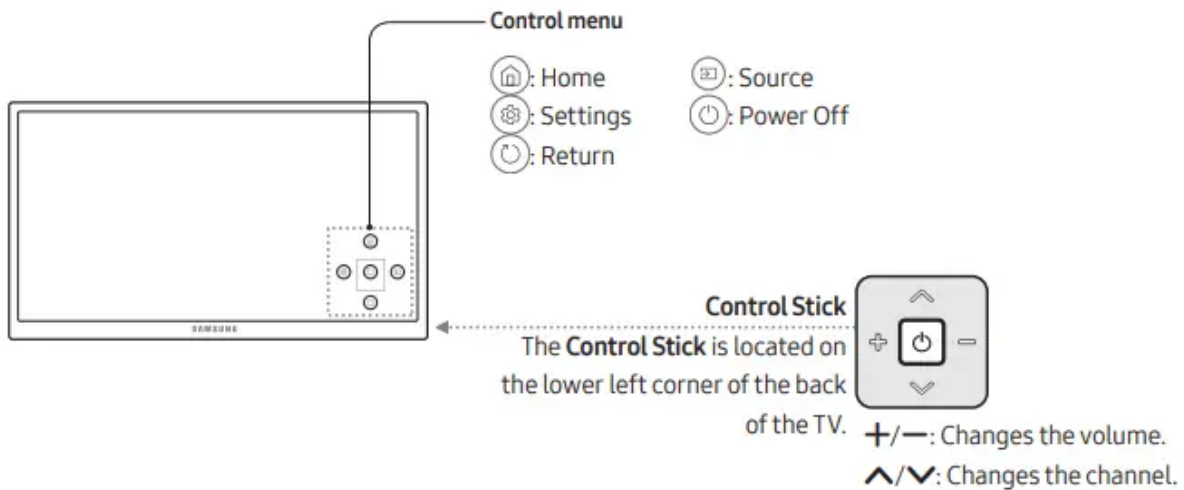
- To install the batteries, push the rear cover open in the direction of the arrow, and then insert the batteries as shown in the figure. Make sure that the positive and negative ends are facing in the correct direction.
 - Alkaline batteries are recommended for longer battery life.

Initial Setup

- When you turn on your TV for the first time, it immediately starts the Initial Setup. Follow the instructions displayed on the screen and configure the TV's basic settings to suit your viewing environment.

Using the TV Controller



- You can use the TV Controller on the back of the TV instead of the remote control to control most of the functions of your TV. While watching TV or cable TV, you can change the channel or adjust the volume by pressing the Control Stick. When using Smart Hub, the TV's menu, or selecting a source, move the Control Stick up, down, left, or right to move the cursor. Press the Control Stick to select or activate the item highlighted by the cursor.



Troubleshooting and Maintenance

Troubleshooting If the TV seems to have a problem, first review this list of possible problems and solutions. Alternatively, review the Troubleshooting Section in the e-Manual. If none of the troubleshooting tips apply, visit www.samsung.com/support or call Samsung Customer Service at 1-800-SAMSUNG (1-800-726-7864).

- For detailed information on troubleshooting, watch the troubleshooting videos at www.samsung.com/spsn.
- This TFT LED panel is made up of sub pixels which require sophisticated technology to produce. There may be, however, a few bright or dark pixels on the screen. These pixels will have no impact on the performance of the product.
- To keep your TV in optimum condition, upgrade to the latest software. Use the Update

Now or Auto Update functions on the TV's menu ( >  Settings > Support > Software Update > Update Now or Auto Update).


1. The TV won't turn on.

- Make sure that the AC power cord is securely plugged in to the TV and the wall outlet.
- Make sure that the wall outlet is working and the power indicator on the TV is lit and glowing a solid red.
- Try pressing the Power button on the TV to make sure that the problem is not with the remote control. If the TV turns on, refer to "Remote control does not work" below



2. There is no picture/video/sound, or a distorted picture/video/sound from an external device, or "Weak or No Signal" is displayed on the TV, or you cannot find a channel.

- Make sure the connection to the device is correct and that all cables are fully inserted.

- Remove and reconnect all cables connected to the TV and the external devices. Try new cables if possible.



- Confirm that the correct input source has been selected ( > Source).

- Perform a TV self diagnosis to determine if the problem is caused by the TV or the

device ( >  Settings > Support > Self Diagnosis > Start Picture Test or Start Sound Test).

- If the test results are normal, reboot the connected devices by unplugging each device's power cord and then plugging it in again. If the issue persists, refer to the connection guide in the user manual of the connected device.

- If the TV is not connected to a cable or satellite box, run Auto Program to search for

channels ( >  Settings > Broadcasting > Auto Program).

3. The remote control does not work.



- Check if the power indicator on the TV blinks when you press the remote's Power button. If it does not, replace the remote control's batteries.
- Make sure that the batteries are installed with their poles (+/-) in the correct direction.
- Try pointing the remote directly at the TV from 5 ft. to 6 ft. (1.5~1.8 m) away.
- If your TV came with a Samsung Smart Remote (Bluetooth Remote), make sure to pair the remote to the TV.

4. The cable or satellite box remote control doesn't turn the TV on or off or adjust the volume.



- Program the cable or satellite box remote control to operate the TV. Refer to the cable or satellite box user manual for the SAMSUNG TV code.

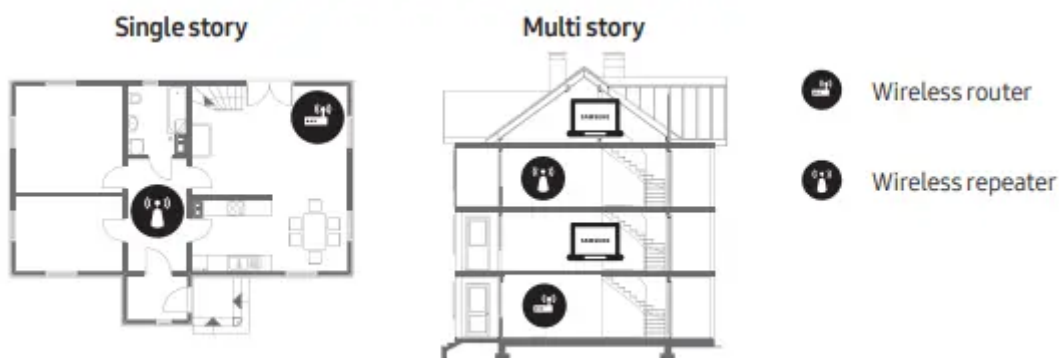
5. The TV settings are lost after 5 minutes.

- The TV is in the Retail Mode. Change the Usage Mode in the System Manager Menu to

Home Mode ( >  Settings > General > System Manager > Usage Mode > Home Mode).





6. Intermittent Wi-Fi

- Make sure the TV has a network connection ( >  Settings > General > Network > Network Status).
- Make sure the Wi-Fi password is entered correctly.
- Check the distance between the TV and the Modem/Router. The distance should not exceed 50 ft (15.2 m).
- Reduce interference by not using or turning off wireless devices. Also, verify that there are no obstacles between the TV and the Modem/Router. (The Wi-Fi strength can be decreased by appliances, cordless phones, stone walls/fireplaces, etc.)



- Contact your ISP and ask them to reset your network circuit to re-register the Mac addresses of your new Modem/Router and the TV.

5. Video App problems (Youtube etc)

- Change the DNS to 8.8.8.8. Select  >  Settings > General > Network > Network Status > IP Settings > DNS Setting > Enter manually > DNS Server > enter 8.8.8.8 > OK.
- Reset by selecting  >  Settings > Support > Self Diagnosis > Reset Smart Hub.

6. What is Remote Support?

Samsung Remote Support service offers you one-on-one support with a Samsung Technician who can remotely:

- Diagnose your TV
- Adjust the TV settings for you
- Perform a factory reset on your TV

- Install recommended firmware updates

7. How does Remote Support work?

You can easily have a Samsung Tech service your TV remotely:

1. Call the Samsung Contact Center and ask for remote support.
2. Open the menu on your TV and go to the Support section.
3. Select Remote Management, then read and agree to the service agreements. When the PIN screen appears, provide the PIN number to the agent.
4. The agent will then access your TV.

Eco Sensor and screen brightness



Eco Sensor adjusts the brightness of the TV automatically. This feature measures the light in your room and optimizes the brightness of the TV automatically to reduce power consumption. If you

want to turn this off, go to  >  Settings > General > Eco Solution > Ambient Light Detection.

- If the screen is too dark while you are watching TV in a dark environment, it may be due to the Ambient Light Detection function.
- Do not block the sensor with any object. This can decrease picture brightness.

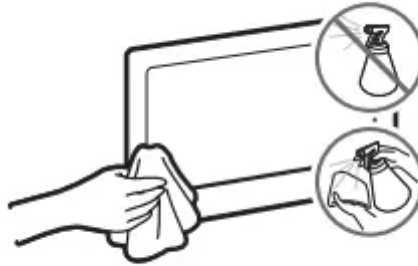
Still image warning

Avoid displaying still images (such as jpeg picture files), still image elements (such as TV channel logos, stock or news crawls at the screen bottom etc.), or programs in panorama or 4:3 image format on the screen. If you constantly display still pictures, it can cause image burn-in on the LED screen and affect image quality. To reduce the risk of this adverse effect, please follow the recommendations below:

- Avoid displaying the same TV channel for long periods.
- Always try to display any image in full screen. Use the picture format menu of the TV for the best possible match.
- Reduce brightness and contrast to avoid the appearance of after-images.

- Use all TV features designed to reduce image retention and screen burn. Refer to the e-Manual for details.

Caring for the TV



- If a sticker was attached to the TV screen, some debris can remain after you remove the sticker. Please clean the debris off before watching TV.
- The exterior and screen of the TV can get scratched during cleaning. Be sure to wipe the exterior and screen carefully using a soft cloth to prevent scratches.
- Do not spray water or any liquid directly onto the TV. Any liquid that goes into the product may cause a failure, fire, or electric shock.
- To clean the screen, turn off the TV, then gently wipe away smudges and fingerprints on the panel with a micro-fiber cloth. Clean the body or panel of the TV with a micro-fiber cloth dampened with a small amount of water. After that, remove the moisture with a dry cloth. While cleaning, do not apply strong force to the surface of the panel because it can damage the panel. Never use flammable liquids (benzene, thinner, etc.) or a cleaning agent. For stubborn smudges, spray a small amount of screen cleaner on a micro-fiber cloth, and then use the cloth to wipe away the smudges.

Specifications and Other Information

Specifications

Model Name	UN40MU6300 / UN40MU630D	UN43MU6300 / UN43MU630D
Display Resolution	3840 x 2160	3840 x 2160
Screen Size (Diagonal)	40" Class (39.9 measured diagonally)	43" Class (42.5 measured diagonally)
Sound (Output)	20 W	20 W
Dimensions (W x H x D)		
Body	36.1 x 21.1 x 2.5 inches (917.7 x 535.7 x 62.6 mm)	38.4 x 22.4 x 2.5 inches (975.8 x 569.0 x 62.6 mm)
With stand	36.1 x 23.5 x 11.3 inches (917.7 x 596.5 x 288.1 mm)	38.4 x 25.1 x 11.3 inches (975.8 x 637.0 x 288.1 mm)
Weight		
Without Stand	17.0 lbs (7.7 kg)	19.0 lbs (8.6 kg)
With Stand	19.2 lbs (8.7 kg)	21.2 lbs (9.6 kg)
Model Name	UN49MU6300 / UN49MU630D	UN50MU6300 / UN50MU630D
Display Resolution	3840 x 2160	3840 x 2160
Screen Size (Diagonal)	49" Class (48.5 measured diagonally)	50" Class (49.5 measured diagonally)
Sound (Output)	20 W	20 W
Dimensions (W x H x D)		
Body	43.6 x 25.5 x 2.1 inches (1107.9 x 647.7 x 53.4 mm)	44.4 x 25.8 x 2.5 inches (1128.9 x 654.4 x 63.2 mm)
With stand	43.6 x 27.9 x 12.2 inches (1107.9 x 707.4 x 310.5 mm)	44.4 x 28.5 x 12.2 inches (1128.9 x 723.7 x 310.5 mm)
Weight		
Without Stand	27.1 lbs (12.3 kg)	25.4 lbs (11.5 kg)
With Stand	30.0 lbs (13.6 kg)	28.0 lbs (12.7 kg)
Model Name	UN55MU6300 / UN55MU630D	UN65MU6300 / UN65MU630D
Display Resolution	3840 x 2160	3840 x 2160
Screen Size (Diagonal)	55" Class (54.6 measured diagonally)	65" Class (64.5 measured diagonally)
Sound (Output)	20 W	20 W
Dimensions (W x H x D)		
Body	48.9 x 28.3 x 2.5 inches (1242.6 x 718.4 x 63.2 mm)	57.6 x 33.2 x 2.5 inches (1463.5 x 844.5 x 64.6 mm)
With stand	48.9 x 31.0 x 12.2 inches (1242.6 x 787.5 x 310.5 mm)	57.6 x 35.7 x 14.5 inches (1463.5 x 907.6 x 369.4 mm)
Weight		
Without Stand	33.7 lbs (15.3 kg)	51.8 lbs (23.5 kg)
With Stand	36.4 lbs (16.5 kg)	56.7 lbs (25.7 kg)

Model Name	UN75MU6300 / UN75MU630D
Display Resolution	3840 x 2160
Screen Size (Diagonal)	75" Class (74.5 measured diagonally)
Sound (Output)	20 W
Dimensions (W x H x D)	
Body	66.5 x 38.2 x 2.6 inches (1688.9 x 971.2 x 66.0 mm)
With stand	66.5 x 41.4 x 15.2 inches (1688.9 x 1052.6 x 384.9 mm)
Weight	
Without Stand	77.6 lbs (35.2 kg)
With Stand	85.5 lbs (38.8 kg)

Environmental Considerations

Operating Temperature	50°F to 104°F (10°C to 40°C)
Operating Humidity	10% to 80%, non-condensing
Storage Temperature	-4°F to 113°F (-20°C to 45°C)
Storage Humidity	5% to 95%, non-condensing

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.