

### Shortcuts Instructions

Figures and illustrations in this manual are provided for reference only and may differ from actual product appearance.

Parts of the software function changes with the system upgrade.

You can use shortcuts on the remote control for fast operation. Refer to the “ Quick Setup Guide ” for more information.

### Turning your TV on or off

To turn your TV on or off :

1. Plug the AC power cord into a socket outlet of AC power supply.
2. When the TV is powered on, press the [ ] button on the remote control, to turn TV on or off.

#### NOTES

- When your TV is in standby mode, it is still consuming power. To completely disconnect power, please remove the mains plug from the mains socket.
- If your TV does not receive an input signal for several minutes, it automatically goes into standby mode.

### Selecting the Input Source

Select the Input Source depending on the video device you have connected to your TV.

To select the input source:

1. Turn on your TV, then press the [INPUT] button on the remote, the list of Source appears.
2. Press the [▲/▼/◀/▶] buttons to select the input source.
3. Press the [OK] button to confirm your selection.

### Using the Live TV

To view broadcast programs, press the [Live TV] button on your remote.

#### Channel search guide

When switching to Live TV, the TV detects the presence of the channel list information (Channel scan must have been completed). If the scan has not yet been completed, a prompt will appear to begin scanning for channels. Press the Scanning button to enter the channel search interface.

## Launch Live TV

After channel tuning is done for the first time, the screen will display Live TV operating tips.

[Up] load info bar.

[OK] load Channel list.

[EPG] load Guide.

[MENU] load onscreen menu.

[Down] initiate PVR and Timeshift.

[BACK] jump to previous channel.

## Viewing Channel List

After you have done an automatic channel scan (if you're using an antenna) or receiving your channels through a cable provider, you can view your list of channels by pressing [OK] button on your remote. You will see the channel list display on the screen.

Enter the sub-menu of channel list

Press the [OK] button and the [ < ] button on your remote when viewing channels.

Introduction of the sub-menu

### 1. Channel List

- All

Display the channels that have been automatically searched.

- Favourite List

Display favourites lists 1 to 4. (Max 4 fav lists can be added)

### 2. Filter

Select channels by content, HD, child lock, scrambled, Sort.

### 3. Search

Quick access to channels.

### 4. Edit

Edit the channel list.



## Favorites List

To quickly access your most-watched channels, you can create a Favorites List.

To create your Favorites List:

There are 2 ways to enter the edit menu :

1. Press the [OK] button and the [ < ] button on your remote when viewing channels to select Channel List > Favorite List

2. Press the  /  button on your remote to select Settings, and then press [OK] button to enter the Settings menu, Select Channel > Channel Edit > FAV > Edit.

- Adding channels to a Favorites list

Select the + Add to add the selected channel to the favorite list.

- Moving channels from a favorites list

Select channels in a favorites list, press [ < ] button to move the selected channel.

- Deleting channels from Favorites list

Select channels in a favorites list, press [ > ] button to remove the selected channel.

## NOTES

- These steps should be operated under TV inputs.
- Before you edit the fav lists, complete channel scan first.
- You can add channels from various reception types to the FAV list.

## Viewing your Favorite list

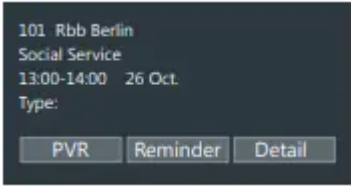
To view channels that you've added to your Favorites List, press [OK] button on your remote to call out the channel list.

The channel list appears on the screen and heart-shaped icons are shown next to the channels that make up your Favorites List

## EPG

It provides convenience to check TV programs that will be available in the next 7 days. The information displayed by the EPG is made available by the commercial television networks for digital channels only. The EPG also provides a simple way to program the recording of your favorite programs and a reminder function which can switch channel automatically at scheduled time so that you do not miss programs of interest. (The availability and amount of programme information will vary, depending on the particular broadcaster)

- Press the [EPG] button on the remote control to display channel information on program guide list

Watch	When a current program is selected, press the [OK] button to watch.
PVR/ Reminder	<p>Press the [^ / v] buttons to select the channels, press the [&lt;/&gt;] buttons to select program based on the time schedule.</p>  <p>Press the [OK] button to select PVR or Reminder.</p> <p>Press the [^ / v / &lt; / &gt;] buttons to change and set different options.</p> <ul style="list-style-type: none"> <li>• Select and set Start time/End Time: Press the [OK] button, and then press the [0~9] buttons to input the desired numbers. (Selecting and setting end time is only available for PVR)</li> <li>• Repeat: You can select from Once, Daily, Mon to Fri, Sat to Sun, Weekly.</li> </ul> <p>NOTES</p> <ul style="list-style-type: none"> <li>• Reminder is only available for programmes that haven't been aired yet.</li> <li>• A storage device must be attached to the television for recording purposes.</li> <li>• The TV will record the program even in standby mode.</li> <li>• The PVR function is only available on certain models in some country/region.</li> </ul>
Page Up/ Down	Press the [CH+/CH-] buttons to move programme listing page up/down.
Program details	Press the [INFO] button to display detailed information of the selected program
Schedule	Press the [RED] button to view a list of scheduled reminders and recordings
24-	Press the [YELLOW] button to go backwards a day
24+	Press the [BLUE] button to move forwards a day.

## PVR/T.Shift

### PVR

The PVR function allows you to easily record digital television content for later viewing. The function is only available in DTV source. To use PVR, you must connect a USB device for recording. The format of the storage disk should be NTFS, FAT32. The PVR will not function if a data storage device has not been connected.

- Schedule Recording

Press [EPG] button, Select the programme to be played, press [OK] button to set the appointment time and period, the reservation is successful. Press [RED] button to view the schedule recording. In the schedule recording list, you can readjust the reservation information that has been set.

- Instant Recording

Press [M] button to select PVR.

Select the partition, and the USB device speed will be tested(appear when using for the first time).

You can choose to Manual stop or automatically match the programme time.

- Standby record

If you press the power button during recording, TV will go into standby mode but the recording process is still going on. If you press power button again and wake up the TV, recording process will not be affected. After recording, the recorded file will be automatically saved to the disk.

- Recording List

Viewing the recorded programmes.

Press the [M] button on your remote to select Recording List > Recorded, You can watch or delete recorded programmes.

### T.Shift

This option allows you to pause and rewind live TV. This function operates by recording temporarily to a storage device. Please ensure your storage device is connected and there is enough free disk space. Otherwise the recording will not commence.

Press the [M] button on the remote to select T.Shift and then the menu will appear, press the [II] button to pause the live broadcast and press the [▶] button to play. Press the [◀◀] button to rewind and press the [▶▶] button to fast forward. Press the [■] button to exit the function and watch the current broadcast.

# Menu

## Using the Menu Function

To quickly access menu function, press the [ ] / [ ] button on your remote.

### Headphone Volume

Adjust the volume of the headphone when the headphone is connected.

### Channel List

View the Channel List and adjust channels while watching TV. (Only available for TV channels)

### Guide

Enter guide function under TV mode.

It provides an overview of each digital channel's programme lineup.

### Teletext

Display the teletext mode.

#### NOTE

- This function is only visible when the selected channel has the corresponding information.

### Audio Language

Select a desired language from the list if the selected channel supports multi-audio languages. (Only available for DTV channels)

#### NOTE

- This function is only available on certain models in specific geographical areas.

### Subtitle

Select desired subtitles from the list if the selected channel supports multi-language subtitles.

### Audio Only

When you select this option, the screen will not display the picture. You can only listen the audio.

Press any button except the [ ] / [ ] buttons to restore operation.

### Recording List

View recording schedule list. You can edit the settings of the selected schedule or delete it. (Only available for DTV channels)

### HbbTV

The switch to enable or disable HbbTV functionality for each individual channel. (Only available for DTV channels)

## NOTE

- This function is only available on certain models in specific geographical areas.

## **Settings**

The Settings Menu consists of the following settings: Picture, Sound, Network, Channel, Accessibility, System and Support.

## Using the Picture Menu

Picture Mode	Select a preset picture mode to best suit the content you're viewing.
Aspect Ratio	Adjust the Aspect Ratio to stretch or zoom in on your picture.
Picture Mode Settings	<p>Adjust display settings for each Picture Mode.</p> <ul style="list-style-type: none"> <li>• Apply Picture Settings: Adjust current picture mode to apply to all sources or just current source.</li> <li>• Backlight: Set the overall brightness of the screen.</li> <li>• Brightness: Adjust the Brightness level to generate lighter or darker images.</li> <li>• Contrast: Adjust the Contrast level to increase or decrease how bright images appear.</li> <li>• Color Saturation: Adjust the color intensity of the picture for a more vibrant image.</li> <li>• Sharpness: Adjust how sharp or soft edges of images appear.</li> <li>• Game Mode: Best suited for PC or Games console. Reduces Input Lag and improves responsiveness.</li> </ul> <p>NOTE: Some models don't support this function.</p> <ul style="list-style-type: none"> <li>• Adaptive Contrast: Automatically darken dark areas and lighten light areas of images to see more details.</li> <li>• Ultra Smooth Motion: Reduce seeing afterimages that are left on the screen when viewing fast-moving objects.</li> </ul> <p>NOTE: Some models don't support this function.</p> <ul style="list-style-type: none"> <li>• Noise Reduction: Improve how clear the picture appears by reducing noise.</li> <li>• MPEG Noise Reduction: Reduce MPEG block noise and provides clearer edge transitions.</li> </ul> <p>NOTE: Some models don't support this function.</p> <ul style="list-style-type: none"> <li>• Color Temperature: Adjust how warm(red) or cool(blue) the white areas of an image appears.</li> <li>• Expert Setting: Adjust the colour space and Gamma to best suit the content you're viewing.</li> <li>• Restore Current Picture Mode Settings: Restore all the picture settings in the current picture mode to the factory default values.</li> <li>• Overscan: Change the video size settings to slightly crop the edges of the displayed image.</li> </ul>



## Using the Sound Menu

Sound Mode	Select a preset sound mode to suit the type of content you are listening to
Dolby Atmos	<p>Turn on or off Dolby Atmos.</p> <p>NOTE: The feature is only available on selected models.</p>
Headphone	<ul style="list-style-type: none"> <li>• Headphone Mode: Change the way audio is sent through the type of device that's connected to your TV Audio Out port.</li> <li>• Headphone Volume: Independently adjust the volume of audio out devices.</li> </ul>
Sound Mode Settings	<p>Customize selected Sound Mode.</p> <ul style="list-style-type: none"> <li>• Apply Audio Settings: Adjust current sound mode to apply to all source or just current source.</li> <li>• <b>TotalSonics™</b> Optimizes overall sound quality by increasing bass, widening the sound field and provides a clear, natural dialog.</li> </ul> <p>NOTE: The feature is only available on selected models.</p> <ul style="list-style-type: none"> <li>• <b>TotalVolume™</b> Maintains consistent loudness levels from wide dynamic range programs, loud commercials, and channel or input changes.</li> </ul> <p>NOTE: The feature is only available on selected models.</p> <ul style="list-style-type: none"> <li>• <b>TotalSurround™</b> Provides surround sound experience by utilizing psychoacoustic processing to place sounds beside, behind and above the viewer. For best results use with Total Sonics.</li> </ul> <p>NOTE: The feature is only available on selected models.</p>
Sound Mode Settings	<ul style="list-style-type: none"> <li>• Bass Boost: Built-in Bass Adjustment.</li> </ul> <p>NOTE: The feature is only available on selected models.</p> <ul style="list-style-type: none"> <li>• Surround Sound: Surround sound uses DTS TruSurround™ to deliver an immersive surround sound experience from the TV's internal speakers.</li> </ul>



	<p>NOTE: The feature is only available on selected models.</p> <ul style="list-style-type: none"> <li>• Dialog Clarity: Dialog Clarity uses DTS Dialog Clarity™ to boost the frequency range of the human voice so dialog is clearly understood and heard above audio or surround effects.</li> </ul> <p>NOTE: The feature is only available on selected models.</p> <ul style="list-style-type: none"> <li>• Equalizer: Boost the volume at different frequencies.</li> <li>• Subwoofer: Built-in Subwoofer switch.</li> </ul> <p>NOTE: The feature is only available on selected models.</p> <ul style="list-style-type: none"> <li>• Wall Mount Setup: Automatically optimize the sound based on the position of the TV.</li> <li>• Auto Volume Control: Activate to prevent the volume from changing when you switch TV channels.</li> <li>• Restore Current Sound Mode Settings: Restore all of the audio settings in current audio mode to the factory default values.</li> </ul>
Speakers	<ul style="list-style-type: none"> <li>• Audio Output: Select the speakers which you want to use.</li> <li>• Digital Audio Out: Select the digital audio output format that best suits the audio device type.</li> <li>• Digital Audio Delay: Adjust the digital audio output delay time to sync sound from an external speaker with the images on the TV.</li> <li>• Lip Sync: Synchronize the displayed image with the audio output.</li> <li>• Balance: Adjust the left and right speaker strength to optimize audio for a specific location.</li> </ul>



## Using the System Menu



Time	<p>Set the current time based on your location.</p> <ul style="list-style-type: none"> <li>• Time Format: Set the time to display in a 12 or 24-hour format.</li> <li>• Jalaali: Turn the Jalaali On or Off.</li> </ul> <p>NOTE: This function is only available on certain models in specific geographical areas.</p> <ul style="list-style-type: none"> <li>• Date/Time: Set the Date and Time.</li> <li>• Time Zone: Select your time zone.</li> <li>• Daylight Savings: Select whether to apply Daylight Savings Time to the TV</li> </ul>
Timer Settings	<p>Adjust the timer settings to suit your preference.</p> <ul style="list-style-type: none"> <li>• Sleep Timer: Set the sleep timer to automatically turn the TV Off within a specified time.</li> <li>• Power On Timer: Set the clock for the time you want the TV to turn on automatically.</li> <li>• Power Off Timer: Set the clock for the time you want the TV to turn off automatically.</li> <li>• Menu Timeout: Set the amount of time that you'd like for the menu to display.</li> <li>• Auto Sleep: Set the amount of time that you'd like for TV auto power off without any activity.</li> </ul> <p>NOTE: Auto Sleep is only available on certain models in specific geographical areas.</p> <ul style="list-style-type: none"> <li>• Auto Standby with No Signal: TV will go standby if there is no signal and the timer times out</li> </ul>
System PIN	<p>Change your PIN that you use to access Parental Controls, Auto Channel Scan and Reset To Factory Defaults.</p> <p>NOTE: If you forget your password, call the Consumer Electronics Care Center</p>
Parental Controls	<p>Turn On Parental Controls to block children from being able to view certain programmes. You can do this by creating a 4-digit password.</p> <ul style="list-style-type: none"> <li>• Locks: Turn the Lock system On or Off.</li> <li>• Block Time: Block certain channels and programs during certain periods of time.</li> </ul>



	<ul style="list-style-type: none"> <li>• Channel Block: Block programmes by channels when you activate the parental controls settings.</li> <li>• Content Blocking: Certain programmes are blocked when you activate the parental control settings.</li> <li>• Input Block: Block content from devices that are connected to certain TV ports.</li> <li>• App Block: If an app that you want to restrict does not appear here then check the</li> <li>• Parental Control settings in the app.</li> <li>• Restore Parental Control Defaults: Restore Parental Control back to the factory default setting.</li> </ul>
Language and Location	<p>Select the language used for this TV and your location.</p> <ul style="list-style-type: none"> <li>• Location: Choose the location from where you will watch your TV.</li> <li>• Menu Language: Set the default language for the TV menu.</li> <li>• Primary Audio: Set the default audio output language for the type of digital broadcast content that you're viewing.</li> <li>• Secondary Audio : Set the secondary audio output language for digital broadcast content.</li> <li>• Primary Subtitle: Set the default subtitle language for digital broadcast content.</li> <li>• Secondary Subtitle : Set the secondary subtitle language for digital broadcast content.</li> <li>• Digital Teletext : Adjust Teletext decoding.</li> </ul>
Voice Service	<p>Use your voice to control the TV, other smart home devices, and more.</p> <ul style="list-style-type: none"> <li>• Voice Service Account Setup: Register the TV with your Voice Service Account.</li> <li>• Amazon Alexa Service: Set up Amazon Alexa Service.</li> </ul> <p>NOTE: The Voice Service function is only applicable in certain models.</p>
Application Settings	<p>Set settings for apps on your TV.</p> <ul style="list-style-type: none"> <li>• Anyview Stream: Share video, music or other content from another device on to your TV screen.</li> <li>• HbbTV: The global switch to enable or disable HbbTV functionality for all channels.</li> </ul>

	<p>NOTE: This function is only available on certain models in specific geographical areas.</p> <ul style="list-style-type: none"> <li>• Clear Cache: Clear cache, user data and temporary files for browser and applications.</li> <li>• Delete Cookies: Delete Cookies for browser and applications.</li> <li>• Do Not Track: Tell websites and some applications your tracking preference.</li> </ul> <p>NOTE: This function is only available on certain models in specific geographical areas.</p> <ul style="list-style-type: none"> <li>• Netflix: Remove this TV from your Netflix account. Please contact Netflix if you want to stop being billed for your service</li> </ul>
<p>HDMI &amp; CEC Functions</p>	<p>Configure how to control CEC-enabled devices with your TV remote.</p> <ul style="list-style-type: none"> <li>• HDMI 2.0 Format: Match the connected device output format. Select Enhanced for devices with output of 4K, 60Hz, 4:4:4, 4:2:2 or 4:2:0, 10 bit and above.</li> <li>• CEC Control: Allow HDMI devices to control each other.</li> <li>• Device Auto Power Off: Allow CEC-enabled devices to turn off with the TV.</li> <li>• Device Auto Power On: The device with CEC function that is connected to current input will be powered on when TV is powered on.</li> <li>• TV Auto Power On: Allow the TV to turn On with CEC-enabled devices.</li> <li>• CEC Device List: Show up available CEC devices.</li> </ul> <p>NOTES</p> <ul style="list-style-type: none"> <li>• HDMI cables must be used to connect HDMI CEC-compatible devices to your TV.</li> <li>• The HDMI CEC feature of the connected device must be turned on.</li> <li>• If you connect an HDMI device that is not HDMI CEC-compatible, all the HDMI-CEC control features do not work.</li> <li>• Depending on the connected HDMI device, the HDMI-CEC Control feature may not work.</li> </ul>
<p>Bluetooth</p>	



Connect to the Devices using bluetooth technology.

- Remote pairing: Pair bluetooth Remote Control with TV.

NOTE: The feature is only available on selected models.

- Bluetooth switch: Turn on or off Bluetooth.
- Equipment management: Manage bluetooth devices.

NOTES:

- This function is not available on certain models in specific geographical areas.
- Only one Bluetooth speaker and Bluetooth headphone can connect to TV, if a new Bluetooth speaker or headphone connected to TV, the old one should disconnect to TV automatically.
- Compatibility issues may occur, depending on the Bluetooth device.
- The TV and Bluetooth device may disconnect, depending on the distance between them.
- The TV supports Bluetooth keyboard, Bluetooth mouse, Bluetooth headset, Bluetooth speakers and so on.

## Advanced Settings

Access the Advanced Settings menu.

- TV Name: Choose a name for your TV. The name will be shown to devices that are available for sharing data.
- PVR & Time Shift Setting: Initialize the external USB disk to support PVR and Time-Shift. (Since the function record temporary the program onto a hard disk only.)
- Power Indicator: Set the Power Indicator light to stay On or Off when standby mode
- Indicator Light Setting: Set the indicator light to stay On or Off when watching TV.

Off: Always Off.

Power : Off when standby and On when watching TV.

Always : Always On.


NOTES

- The standby energy consumption of television is different when you select different options.
- Some models don't support this function.

- Input Labels: Edit the input labels.
- Notifications: Allow pop-up notifications to appear for useful information and events that occur with your TV.
- Setup Wizard: Use the Setup Wizard for instructions to help you set up your TV.
- Store Mode: Home Mode uses less energy. Select Store Mode if the TV will be on display in a retail setting. Store Mode effects E-Streamer and other demo functions.
- Sports Mode Auto Detection: Turn it on. For programmes of Sports type, your TV will automatically switch to Sports mode for both Sound Mode and Picture Mode.
- Fast Power On: Turn on or off TV fast startup.
- Power On Mode: TV will be powered on based on the mode when TV is reconnected with AC power.



## Advanced Features

### Getting familiar with the Home screen

To access the Home screen, press the  button on your remote control and use the arrows on the D-pad to make your selection.





### Indicators and Icons on the top of the Home screen

You can always view the current time at the top of the Home screen.




If your TV is connected to the Internet through a wireless connection or an Ethernet cable, then an icon  /  will display on the screen. This location makes it very convenient for you to determine if you still have Internet connectivity when you use the TV.

### Editing the Home screen

1. Move an app, or an input, or a channel from the Home screen.

- Select the item you want to move, press the  button, and then display the tip  .
- Press the [ / ] buttons to move it.

2. Delete an app, or an input, or a channel from the Home screen.

- Select the item you want to delete, press the  button, and then display the tip .
- Press the  button twice constantly, and it will be deleted.

### Search



Search the app you want.

## Notifications

Allow pop-up notifications to appear for useful information and events that occur with your TV.

Select Notifications on the Home screen, and then display Advertising, New Arrivals, System message, Warnings And Legal Statements only when starting the TV for the first time. Choose which types of notifications you would like to receive.

NOTE:

By the  /  button > Settings > System > Advanced Settings > Notifications, you can also choose which types of notifications you would like to receive.

## Settings

Open the settings menu.

## Apps

Numerous factory-installed apps are available for you to choose from for your entertainment preferences.

### Installing an App

Even though your TV has numerous factory-installed apps, there may be others that you'd like to download.

To install an app:

1. From the Home screen, click on the Apps to select the AppsNOW icon.
2. Use the navigation buttons of your remote to select the app that you want to install and then press the [OK] button. A page displays that shows a written description of the app.
3. Click on Install. The selected app has been added to the Home screen.

### Removing an App

You can only delete apps that you've installed to the TV. Some factory-installed apps can not be deleted.

To delete an app:

1. Use the navigation buttons on your remote to select the app that you want to remove.
2. Press the 'red' button on your remote. A dialog message displays that asks do you want to uninstall this app.
3. Click on OK. The icon is removed from the Apps list screen.



NOTE: If an app is deleted, the information related to that app is also removed.

## Using Anyview Cast to mirror content from your device to the TV screen

The Anyview Cast is an app that enables you to share (or cast) a video, audio or image from compatible Android device to the TV.

### From your tablet or phone

To mirror content from your tablet to the TV:

1. Press the  /  button on your remote to select Settings, press the [OK] button to enter the Settings menu. Go to Network > Network Configuration and select Wireless.
2. Press the [INPUT] button on your remote and select the Anyview Cast.
3. Turn on the wireless display function on your Android-based device.
4. Find your TV in the list of devices that displays and select it.
5. Wait for the 'Creating Connection' progress bar to complete on the TV screen and the video or image will display in a moment

## Software updates for your TV

The software (also referred to as firmware) is part of what powers your TV. We will provide software updates to continuously enhance your TV and correct any issues that may impact your user experience; therefore, we recommend that you keep your TV connected to the Internet to receive updates when they are available. You can choose to receive updates automatically or check for software updates and install them manually.

### Checking for the latest firmware / OAD

To manually check for the latest firmware:

1. Press the [ ] / [ ] button on the remote to select Settings, and then press the [OK] button to enter the Settings menu.
2. Go to Support > System Upgrade > Check Firmware Upgrade / Check OAD Upgrade



### What is Freeview Plus?

Freeview Plus is a new television service delivered via broadband providing a state of the art Electronic Program Guide (EPG) and seamless access to catch-up TV across the free-to-air networks with the simple press of a button.

### How does it work?

First ensure the TV is connected to internet and an antenna system. Then when you're watching TV, you'll briefly see a prompt at the top left of the screen. Press the 'Green' button on your remote to launch Freeview Plus.

## Troubleshooting

If the TV does not operate as usual or appears to be faulty please read carefully this section. Many operational issues can be resolved by users.

It is also advisable to unplug the TV from the AC socket on the wall for 60 seconds or more, then reconnect and start again. This simple procedure helps in restoring stable conditions for electric circuits and firmware of the unit.

Please contact Manufacturer Customer Care if the problem is unresolved or you have other concerns.

SYMPTOMS	POSSIBLE SOLUTIONS
No sound or picture	<ul style="list-style-type: none"> <li>• Check if the power cord is plugged into a powered AC outlet.</li> <li>• Check to see if LED light is red. If illuminated, power to TV is OK.</li> </ul>
I have connected an external source to my TV and I get no picture and/or sound.	<ul style="list-style-type: none"> <li>• Check for the correct output connection on the external source and for the correct input connection on the TV.</li> <li>• Make sure you have made the correct selection for the input mode for the incoming signal.</li> </ul>
When I turn on my television, there is a few second delay before the picture appears. Is this normal?	Yes, this is normal. That is the TV searching for previous setting information and initializing the TV.
Picture is normal, but no sound	<ul style="list-style-type: none"> <li>• Check the volume settings.</li> <li>• Check if Mute mode is set “on”.</li> </ul>
Sound but no picture or black and white picture	<ul style="list-style-type: none"> <li>• If black and white picture first unplug TV from AC outlet and replug after 60 seconds.</li> <li>• Check that the Color is set to 50 or higher.</li> <li>• Try different TV channels.</li> </ul>
Sound and picture distorted or appear wavy	<ul style="list-style-type: none"> <li>• An electrical appliance may be affecting TV set. Turn off any appliances, if interference goes away, move appliance farther away from TV.</li> <li>• Insert the power plug of the TV set into another power outlet.</li> </ul>
Sound and picture is blurry or cuts out momentarily.	<ul style="list-style-type: none"> <li>• If using an external antenna, check the direction, position and connection of the antenna.</li> </ul>

SYMPTOMS	POSSIBLE SOLUTIONS
	<ul style="list-style-type: none"> <li>• Adjust the direction of your antenna or reset or fine tune the channel.</li> </ul>
Horizontal/vertical stripe on picture or picture is shaking.	Check if there is interfering source nearby, such as appliance or electric tool.
The plastic cabinet makes a “clicking” type of sound.	"Click" sound can be caused when the temperature of the television changes. This change causes the television cabinet to expand or contract, which makes the sound. This is normal and the TV is OK.
Remote control does not work.	<ul style="list-style-type: none"> <li>• Confirm that TV still has power and is operational.</li> <li>• Change the batteries in the remote control.</li> <li>• Check if the batteries are correctly installed.</li> </ul>
Smart Television with wireless network capability Wi-Fi fail to join a local network.	<ul style="list-style-type: none"> <li>• Configure the local wireless router or access point for WPA-PSK security before attempting to connect the TV to the Wi-Fi network.</li> <li>• Follow instruction in the User Manual of the television to setup a wireless connection</li> </ul>

### Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

