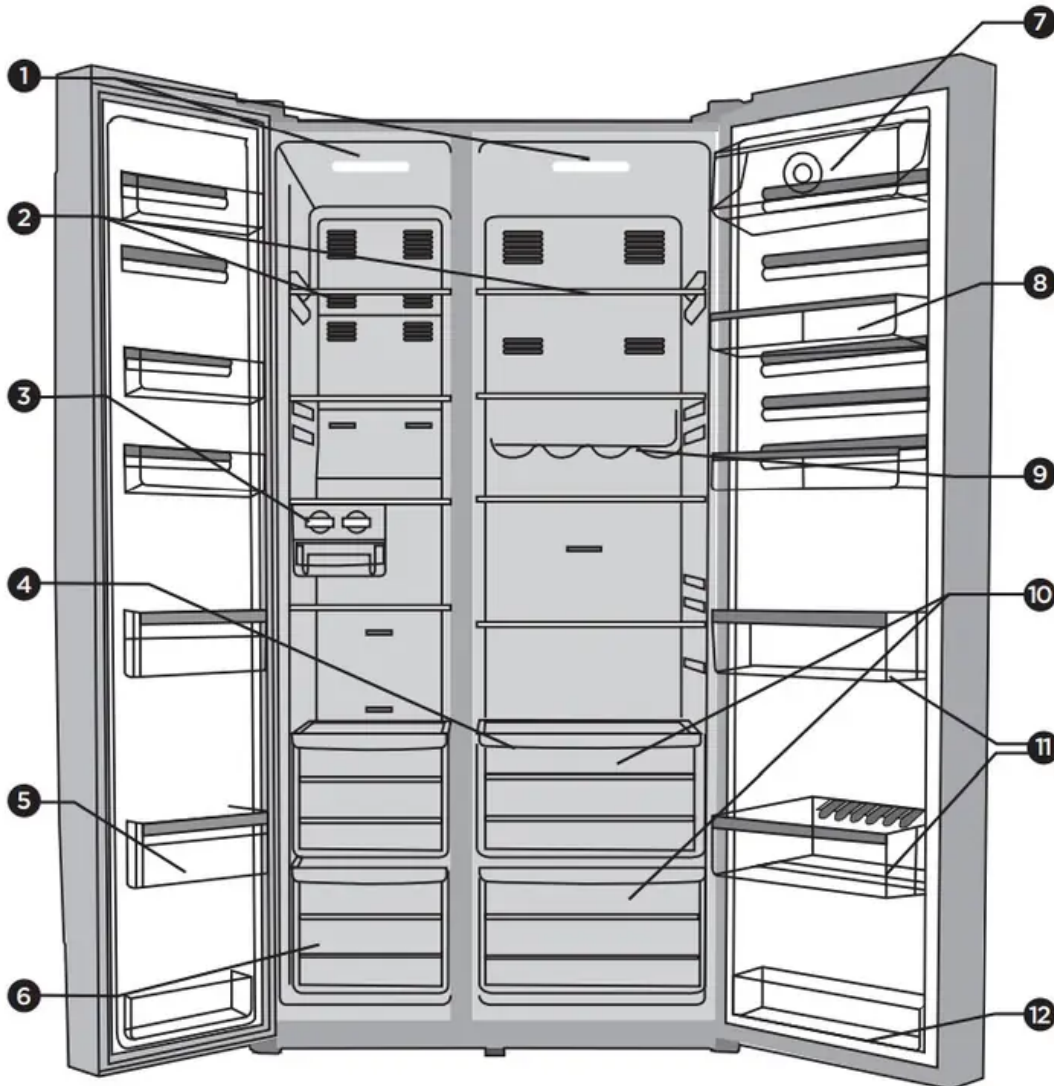
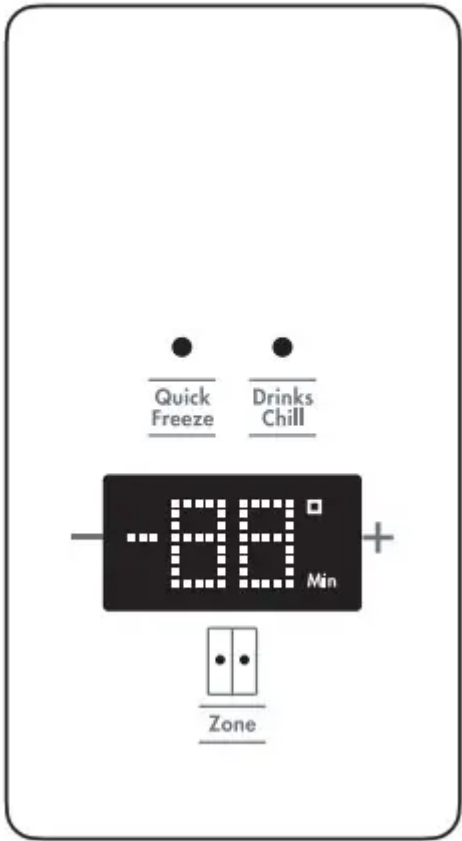


NON ICE AND WATER FEATURES

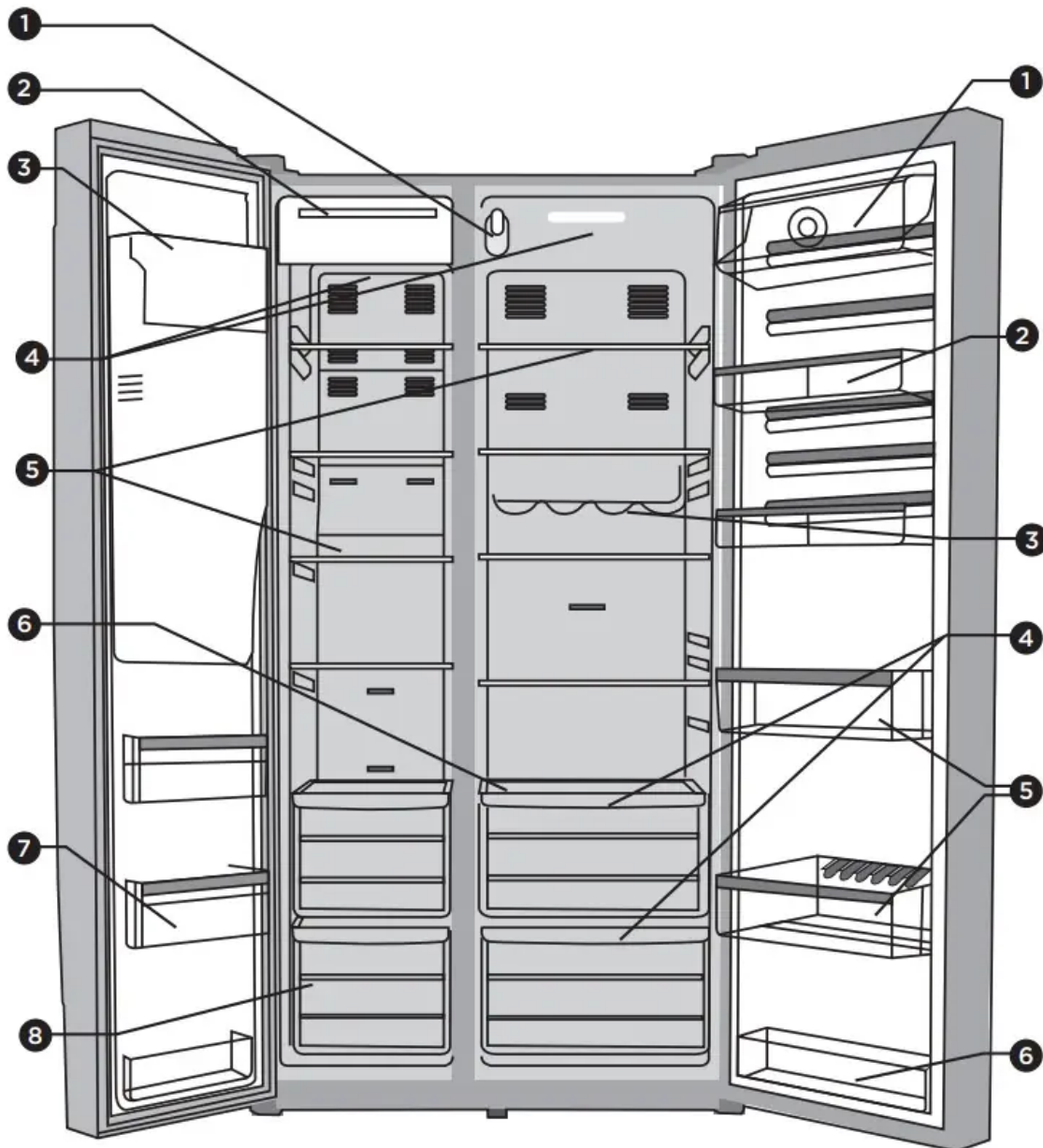


1. LED lighting
2. SpillSafe™ glass shelves – The glass shelves improve visibility and isolate leaks – preventing spills from dripping down to the shelves below.
3. Twist and Serve Ice maker.
4. Humidity control – Change the humidity by sliding the humidity control. Less humid conditions are recommended for fruit, while more humid conditions are recommended for vegetables.
5. Freezer door bin.
6. Freezer baskets.

7. FamilySafe lockable compartment – This compartment can be used to store dairy and is also lockable for storing items like cosmetics and medicines. To operate the lock, squeeze and turn the knob located on the front of the bin as indicated.
8. FlexStor bins – Slide FlexStor bins to meet different storage needs. To remove, lift and tilt. To replace, tilt the top and push down until locked in place.
9. Fold away bottle rack – Bottle can be rotated and clipped underneath the shelf to optimise storage space.
10. FlexFresh crisper – Use the crisper to store vegetables, fruit or small goods. Change the humidity by sliding the humidity control.
11. Bottle storage bin with fingers – Use the bottle bin for tall bottle storage. The bottle bin can be removed by lifting it up over the support lugs. To replace, push down over the support lugs to lock in place.
12. Can bin – Use the can for the handy storage of cans or small jars.

	<p>Control panel</p> <p>From this panel you can control the temperature of the refrigerator and freezer compartments as well as setting the quick freeze and drinks chill functions.</p> <p>For further information on how to use this feature refer to the section “About the User Interface”.</p>
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ICE AND WATER FEATURES



1 Water filter.

2 Ice maker.

3 Ice Storage Bin – Refer to the section “Using your Refrigerator” for details on using this feature.

4 LED lighting

5 SpillSafe™ glass shelves – The glass shelves improve visibility and isolate leaks – preventing spills from dripping down to the shelves below.

6 Humidity control – Change the humidity by sliding the humidity control. Less humid conditions are recommended.

7 Freezer door bin.

8 Freezer baskets.

9 FamilySafe lockable compartment – This compartment can be used to store dairy and is also lockable for storing items like cosmetics and medicines. To operate the lock, squeeze and turn the knob located on the front of the bin as indicated.

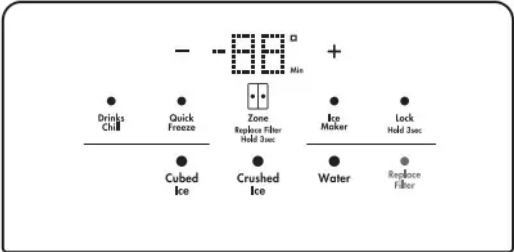
10 FlexStor bins – Slide FlexStor bins to meet different storage needs. To remove, lift and tilt. To replace, tilt the top and push down until locked in place.

11 Fold away bottle rack – Bottle can be rotated and clipped underneath the shelf to optimise storage space.

12 FlexFresh crisper – Use the crisper to store vegetables, fruit or small goods. Change the humidity by sliding the humidity control.

13 Bottle storage bin with fingers – Use the bottle bin for tall bottle storage. The bottle bin can be removed by lifting it up over the support lugs. To replace, push down over the support lugs to lock in place.

14 Can bin – Use the can for the handy storage of cans or small jars.

	Control panel
	From this panel you can control the temperature of the refrigerator and freezer compartments as well as setting the quick freeze and all the icemaker functions.
	For further information on how to use this feature refer to the section “About the User Interface”.

USING YOUR REFRIGERATOR

Refrigerators work by transferring heat from the food inside to the outside air. This operation makes the back and sides of the refrigerator feel warm or even hot particularly at start-up and on warm days – this is normal.

Avoid placing food against the air vents in the refrigerator as it affects efficient circulation. If the door is opened frequently, a light frosting will occasionally occur on the freezer’s interior. This is normal and will clear after a few days. If the freezer door is accidentally kept open, a heavy frost will coat the inside walls and should be removed.

Your new refrigerator uses a high-speed compressor, along with other energy-efficient components, which may make unusual sounds and be more noticeable at night and quieter times. These sounds simply indicate your refrigerator is working how it should. They include:

- Compressor running noises;
- Air movement noise from the small fan motor;
- A gurgling sound, similar to water boiling;
- A popping noise, heard during automatic defrosting; and
- A clicking noise, prior to compressor start-up.

Further details can be found in the Troubleshooting Guide.

Temperature Sensors

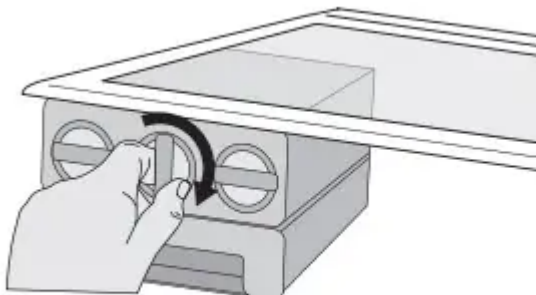
Avoid loading food against your freezer temperature sensor.

Doing so may adversely affect freezer temperatures. If warm food is inadvertently loaded against the sensor, it may also set off the freezer temperature alarm for up to 50 minutes after the food is loaded against the sensor.

Twist ice and Serve

To use, remove the tray, fill with water and place back in the freezer.

Once ice has formed (approximately 3 hours) simply twist the knob at the front clockwise until the ice drops into the bin below.



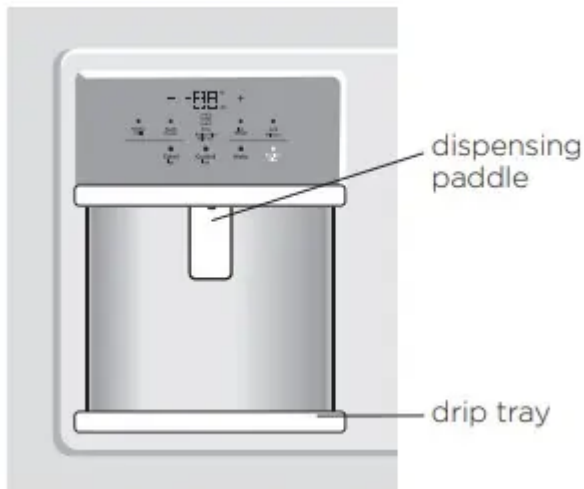
Ice and water dispenser features

The ice and water dispenser conveniently dispenses cool, filtered water and ice cubes or crushed ice.

To operate the ice dispenser, select an ice option using the electronic display and press a glass against the dispensing paddle.

To stop dispensing ice, pull the glass away from the dispensing paddle. Remove the glass from the dispenser paddle when it is approximately half full.

Ice already in the chute may cause the glass to overflow or back up into the chute and cause a blockage (refer to troubleshooting guide on how to unblock the ice chute).



To operate the water dispenser, select the water option on the electronic display, press a glass against the dispensing paddle.

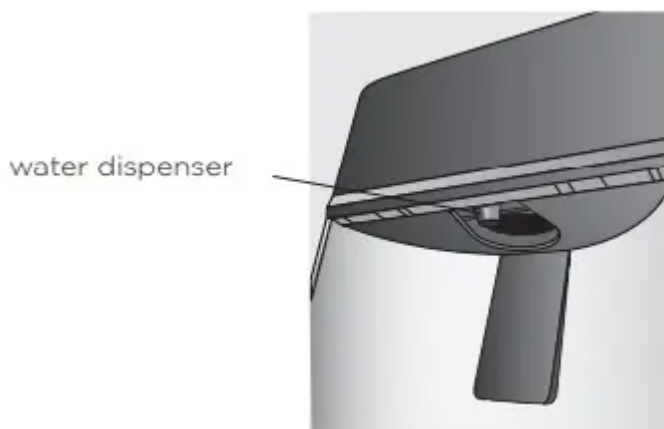
To stop dispensing water, pull the glass away from the water dispensing paddle. As the ice and water cut-off is not instant, leave glass under the dispenser until the ice and water has completely stopped to avoid spills.

A drip tray located at the base of the dispenser (see diagram above) will catch small spills and allow them to evaporate.

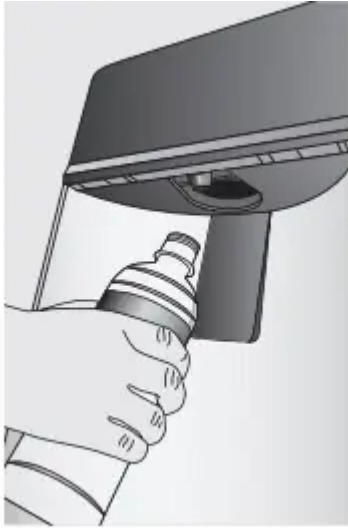
Opening the freezer door will de-activate the ice dispenser.

Bottle filling function

The bottle filling function facilitates the flow of water directly into the mouth of a bottle, minimising splashing and spillage. Water flows from the water dispensing nozzle located on the underside of the ice and water dispenser.



To use this function, place the mouth of the bottle over the water dispensing nozzle.



Once the mouth of the bottle is completely over the water dispensing nozzle (see diagram below) gently push bottle up to dispense water and fill bottle. Once the bottle is full, remove the bottle and the flow of water will stop automatically.



Controlling the temperature

The default temperature for the refrigerator is 3°C and -18°C for the freezer. If you want to change the temperature, follow the instructions on the following pages.

Make only small adjustments and wait 24 hours to see if it's correct. Checking the softness of ice cream is a good indication of whether your freezer is at the correct temperature, while feeling the coldness of water kept in your refrigerator is a good way of checking the temperature of the food compartment.

NOTE: The set temperature for the refrigerator is an average temperature for the whole refrigerator cabinet. Temperatures inside each compartment may vary depending on how much food you store and where you place it. High or low temperature may also affect the actual temperature inside the refrigerator.

Door alarm

Your new appliance is fitted with a door alarm. This alarm will sound if the refrigerator or freezer door is left open for longer than 3 minutes. To silence the alarm, check for any obstructions preventing the door from closing and remove or simply close the door.

CLEANING YOUR REFRIGERATOR

WARNING

BEFORE CLEANING: Turn the refrigerator off at the power point and unplug the cord to prevent any chance of electrocuting yourself.

Doors and exterior (white and silver):

You should only clean the doors with lukewarm soapy water and a soft cloth.

Stainless Steel:

Your stainless steel refrigerator is manufactured from mark-resistant stainless steel. This stainless steel has a special advanced protective coating that eases the removal of marks such as fingerprints and water spots. To keep its appearance, clean it regularly with lukewarm soapy water and a soft cloth.

CAUTION: Never use stainless steel cleaners, abrasive pads or other cleaners that will scratch the surface. Damage to the appliance after delivery is not covered by your warranty.

Interior

Clean the inside of your refrigerator regularly with a soft cloth, unscented mild soap and lukewarm water. Thoroughly dry all surfaces and removable parts and avoid getting water on the controls. Replace removable parts, plug power cord in and switch the power on before returning the food.

Door seals

Always keep door seals clean by washing them with a mild detergent and warm water, followed by a thorough drying. Sticky food and drink can cause seals to stick to the cabinet and tear when you open the door.

Never use hot water, solvents, commercial kitchen cleaners, aerosol cleaners, metal polishes, caustic or abrasive cleaners, or scourers to clean your refrigerator. Many commercially available cleaning products and detergents contain solvents that will damage your refrigerator. Use only a soft cloth with an unscented mild soap and lukewarm water.

CAUTION: To clean a crisper or freezer bin with telescopic extension slides, simply wipe with a damp cloth and warm soapy water. Never immerse the cover in water, as this could affect the operation of the slide.

Switching off your refrigerator

If you switch off your refrigerator for an extended period, follow these steps to reduce the chances of mould:

1. Remove all food.
2. Remove the power plug from the power point.
3. Thoroughly clean and dry the interior.
4. Ensure that all the doors are wedged open slightly for air circulation.

TROUBLESHOOTING

APPLIANCE DOES NOT OPERATE AT DESIRED TEMPERATURE

In a modern frost free refrigerator/freezer, cold air is circulated around the various compartments through air vents using a high efficiency fan.

CONCERN	WHAT TO DO
Refrigerator is too warm	<p>Ensure food is allowed to cool before placing inside the refrigerator.</p> <p>Ensure the appliance is set up as per instructions on page 11.</p> <p>Ensure that contents are not obstructing the cooling vents.</p> <p>Ensure the door is not held open or is being opened too frequently.</p>
Freezer is too warm	<p>Adjust temperature to a colder setting.</p> <p>Ensure food is allowed to cool before placing inside the freezer.</p> <p>Ensure the appliance is set up as per instructions on page 11.</p> <p>Ensure that contents are not obstructing the cooling vents.</p> <p>Ensure the door is not held open or is being opened too frequently.</p>
Food is freezing in the refrigerator	<p>Adjust temperature to a warmer setting.</p> <p>Ensure that fruit and vegetables are stored in the crisper. Items with a high water content should not be placed near the cooling vents.</p>
Unable to change temperature settings	<p>Refer to function guide in the "User Interface" section.</p> <p>Ensure that user interface is in "awake" mode before trying to adjust temperature settings.</p>

APPLIANCE NOISE



Your new refrigerator may make sounds that your old one didn't make. Because the sounds are new to you, you might be concerned about them. Most of the new sounds are normal. Hard surfaces, like the floor, walls and cabinets, can make the sounds seem louder than they actually are. The following describes the kinds of sounds and what may be making them.

CONCERN	WHAT TO DO
Motor noise (compressor)	<p>Nothing. This is normal as your new refrigerator uses a high-speed compressor which switches on and off during operation.</p> <p>Note that the compressor noise may seem louder at the start of the on cycle.</p>
A clicking noise heard just before the compressor starts.	<p>Nothing. This is normal as your new refrigerator has an automatic switching action of the temperature control, turning the compressor on and off.</p>
Occasional gurgling, similar to water boiling.	<p>Nothing. As each cycle ends, you may hear a gurgling sound due to the refrigerant flowing in your refrigerator system.</p>
Airflow noise.	<p>Nothing, this is normal as your new refrigerator uses high efficiency fans to circulate air.</p>
Rattling and other noises.	<p>Ensure that the cabinet is level and stable, refer to Installation Instructions on page 6.</p> <p>Check the surrounds of the appliance to ensure there is nothing touching or placed on top of the appliance.</p> <p>Ensure that contents of the appliance are not placed in such a way that they are vibrating (such as bottles).</p>

CRISPER OPERATION

CONCERN	WHAT TO DO
<p>Excess moisture build up in crisper</p> <p>It is normal for there to be some moisture and humidity in the crisper bin.</p>	<p>Ensure that the crisper is not over packed.</p> <p>Adjust crisper humidity slides.</p>
<p>Crisper bin can not be removed</p>	<p>If crisper bin interferes with the door bins, remove door bins before removing crisper.</p> <p>Position cabinet so that the door can be fully opened.</p>
<p>Freezing items in the crisper</p>	<p>Adjust temperature to a warmer setting.</p>

REFRIGERATOR OPERATION



CONCERN	WHAT TO DO
<p>Appliance will not run</p> <p>It is normal for the freezer fan not to operate during the automatic defrost cycle, or for a short time after the appliance is switched on.</p>	<p>Ensure that the cord is plugged into a live power outlet and outlet is switched on.</p> <p>Ensure that the household circuit breaker has not tripped or that the fuse has not blown.</p> <p>The appliance maybe in defrost mode, check again in half an hour.</p>
<p>Compressor motor seems to run too long</p> <p>At normal room temperatures, expect your motor to run about 40% to 80% of the time. Under warmer conditions, expect it to run even more often.</p>	<p>Ensure that the doors are not held open.</p> <p>Check that large amounts of warm food have not just been placed inside the appliance.</p> <p>Note that the appliance will run more than normal just after you install it or when adjusting to temperature setting changes.</p>
<p>The exterior of the appliance is warm or hot to touch</p> <p>This is normal because the appliance transfers heat from the inside out through the outer panels and the divider between the doors.</p>	<p>Ensure the appliance has the external clearances recommended in the section "Installing your new appliance".</p> <p>The exterior of the cabinet will be much warmer on warmer days it may even feel hot to touch, as the appliance is working harder.</p>
<p>User interface will not respond</p> <p>To ensure settings are not accidentally changed the user interface will go into sleep mode when not in use. Press any button to wake user interface</p>	<p>Check that the user interface is in awake mode, refer to section "User interface".</p> <p>Check that the user interface is not locked, refer to section "User interface".</p> <p>If the user interface is frozen turn the appliance off for five minutes for the memory to clear, then turn back on.</p>
<p>Alarms Sounding</p>	<p>Check that all doors are fully closed.</p> <p>Ensure that the over temperature alarm is not being activated by hot food placed in the freezer.</p> <p>Check if the drinks timer has ended, refer control instructions.</p>

CONCERN	WHAT TO DO
	<p>Check if the Filter Replacement alert is activated, refer control instructions. (I&W models only)</p>
<p>Frost build up</p>	<p>Check that all doors are fully closed.</p> <p>Ensure that the doors are not opened too often.</p> <p>Ensure that the return air vents are not blocked with packaging.</p> <p>Ensure the seals are clean and not obstructed.</p>
<p>Odours</p>	<p>The interior may need cleaning, refer to cleaning guide.</p> <p>Ensure that food is stored correctly as some food, containers and wrapping can produce odours.</p> <p>Check appliance for old or unusual food.</p>
<p>Lights not working</p> <p>The LED lighting is designed to turn on gradually</p>	<p>Ensure that the cord is plugged into a live power outlet and outlet is switched on.</p> <p>Ensure that the household circuit breaker has not tripped or that the fuse has not blown.</p> <p>Check the appliance features section to determine lighting configuration for your model.</p>

DOOR OPERATION

CONCERN	WHAT TO DO
Self close not working.	<p>Check if your appliance has self closing hinges as not all models do.</p> <p>It indicates that the appliance needs to be tilted backwards a little further.</p> <p>Refer to section "Installing your new appliance".</p>
Door not sealing properly	<p>Ensure there is nothing that is preventing the door from closing such as appliance contents or items placed near the appliance.</p> <p>Ensure that the crisper/freezer bin is closed completely and that nothing is preventing it from closing.</p> <p>Ensure the appliance is set up as per recommendations.</p>
Door difficult to open and close	<p>If the door is difficult to open just after you have closed it this is due to the pressure equalising, the door will open normally after a few minutes.</p>

AUTOMATIC ICE MAKER



PROBLEM	POSSIBLE CAUSES	SOLUTION
The ice maker is not making any ice	<ul style="list-style-type: none"> • Ice maker is turned OFF. • Water tap is turned off • The freezer is not cold enough • The water dispenser may not be dispensing water • Filter may be blocked 	<ul style="list-style-type: none"> • See Ice maker section in user manual: turn switch to ON position. • Turn on the water tap. • See the Problem section: 'If the temperature in the refrigerator is too warm'. • If it isn't, the ice & water filter cartridge may be clogged or restricted by foreign material, and will need to be replaced. • Check and/or change filter.
The ice-maker is not making enough ice	<ul style="list-style-type: none"> • The ice maker is producing less ice than you expect • The freezer is not cold enough • Household water tap is not open • The water dispenser is dispensing slower than normal 	<ul style="list-style-type: none"> • The ice maker should produce approximately 0.5-1 kilogram of ice every 24 hours. • See section 'User Interface'. • Open the household water tap. • Replace the water filter cartridge.
Ice cubes are too small or too big	<ul style="list-style-type: none"> • Restricted water flow to the ice maker • Water pressure may be too low • Water pressure may be too high • Appliance not levelled correctly 	<ul style="list-style-type: none"> • Replace the filter cartridge, as the water filter cartridge may be clogged. • Check water supply hose for kinks. • Check water pressure meets minimum and maximum requirement (see install instructions).
	<ul style="list-style-type: none"> • The ice has picked up odour or flavour from 	

PROBLEM	POSSIBLE CAUSES	SOLUTION
The ice has a bad odour and taste	<p>strongly flavoured food stored in the refrigerator or freezer</p> <ul style="list-style-type: none"> • The water running into the ice maker has poor taste or colour • Ice not used frequently enough 	<ul style="list-style-type: none"> • Cover foods tightly. Discard stale ice. The ice maker will produce a fresh supply. • Change ice monthly. • Add or replace water filter to water supply. Consult a water purifying company. • Discard stale ice monthly.

ICE DISPENSER

PROBLEM	POSSIBLE CAUSES	SOLUTION
The dispenser will not dispense ice	<ul style="list-style-type: none"> • The ice storage container is empty • The ice chute is blocked 	<ul style="list-style-type: none"> • Refer 'the ice maker is not making any ice' section above. • The first supply of ice may take up to 4 hours after power up, try the dispenser after ice is made. • Remove ice bin to gain access to chute underneath and remove any ice causing the blockage. Dry the surface of the chute with a paper towel or similar and replace the ice bin ensuring it is fully seated on the door. • Make sure cups are not over filled with ice during use, causing ice to be trapped in chute.
The ice dispenser is jammed	<ul style="list-style-type: none"> • Ice has melted and frozen around the stirrer or in the crusher due to infrequent use, temperature fluctuations and/or power outages. 	Remove the ice bin and empty its contents. Use warm water to melt any ice in the bin and crusher. Leave to dry completely so water does not refreeze in the bin causing a further blockage and refit. Make sure the bin is fully seated on the door. When new ice is made the dispenser should operate.
	<ul style="list-style-type: none"> • Ice cubes are hollow or smaller than normal 	<ul style="list-style-type: none"> • The water filter cartridge could be clogged. • Cartridge may need replacing.
Water leaking from ice dispenser	<ul style="list-style-type: none"> • Ice trapped and melting in ice chute • Ice cubes too small and falling into ice dispenser 	<ul style="list-style-type: none"> • Clear ice chute of ice. • Check ice cube size (refer to the 'Adjusting ice cube size' section).
The flap on the ice		

PROBLEM	POSSIBLE CAUSES	SOLUTION
dispenser does not close properly	<ul style="list-style-type: none"> Ice cubes are preventing the flap from closing properly 	<ul style="list-style-type: none"> Remove ice bin to gain access to the ice chute and remove ice cubes from chute.

If you still require service

If you have a problem, and the problem persists after you have made the checks mentioned, contact your nearest Electrolux approved Service Centre or the dealer you bought the refrigerator from. Be ready to quote the model number, the 9-digit PNC and 8-digit serial number, which is stated on the label inside the refrigerator compartment.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.