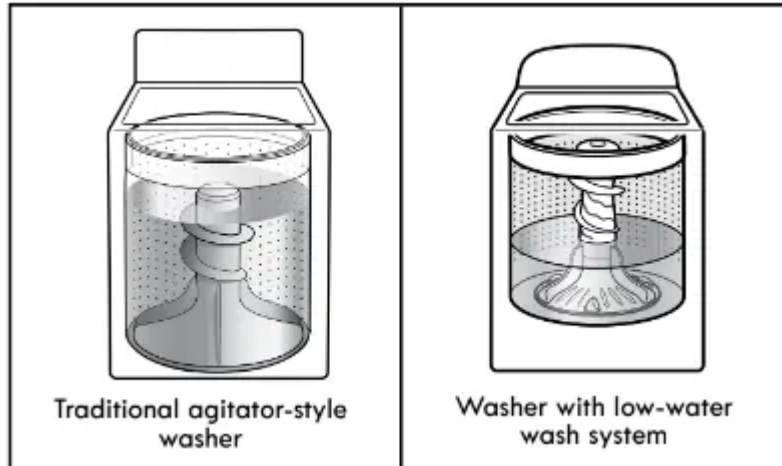


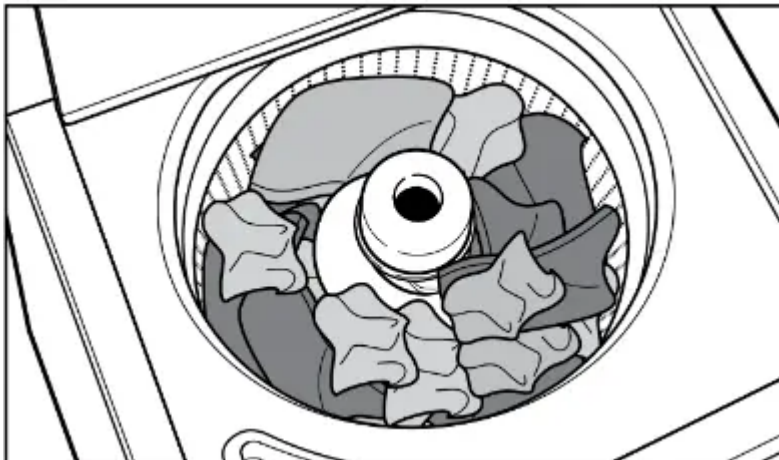
WHAT'S NEW UNDER THE LID?

Your new washer will operate differently than your past agitator-style washer.

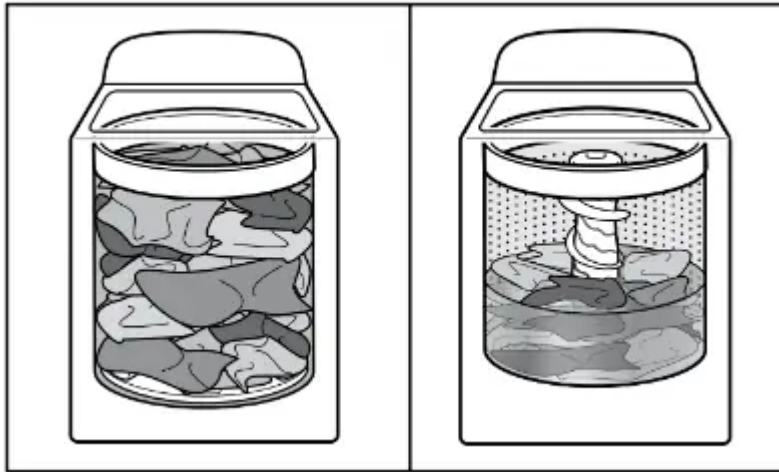
Cleaning with Less Water



The washer automatically adjusts the water level to the load size—no water level selector is needed.



For best performance, it is recommended to load items in loose heaps evenly around the washplate.



As the washer dampens and moves the load, the level of the items will settle in the basket. This is normal, and does not indicate that more items should be added.

IMPORTANT:

- You will not see a washer basket full of water as with your past agitator-style washer. It is normal for some of the load to be above the water line.
- The lid must be closed before the washer basket fills with water and for wash cycle to start. If lid is open and filling stops, close lid and press START button to complete cycle.

Automatic Load Size Sensing

Once you start the cycle, the washer will fill to the water level.

When the washer is done filling, it will start to agitate after it determines the correct water level for the load.

This low-water wash method uses less water and energy compared to a traditional agitator-style washer.

Choosing the Right Detergent

Use only High Efficiency detergents. The package will be marked "HE" or "High Efficiency." Low-water washing creates excessive sudsing with a non-HE detergent. Using non-HE detergent will likely result in longer cycle times and reduced rinsing performance. It may also result in component malfunction and, over time, buildup of mold or mildew. HE detergents should be low-sudsing and quick-dispersing to produce the right amount of suds for the best performance. They should hold soil in suspension so it is not redeposited onto clean clothes. Not all detergents labeled as High Efficiency are identical in formulation and their ability to reduce suds. For example, natural, organic, or homemade HE detergents may generate a high level of suds. Always follow the detergent manufacturer's instructions to determine the amount of detergent to use.





Use only High Efficiency (HE) detergent.

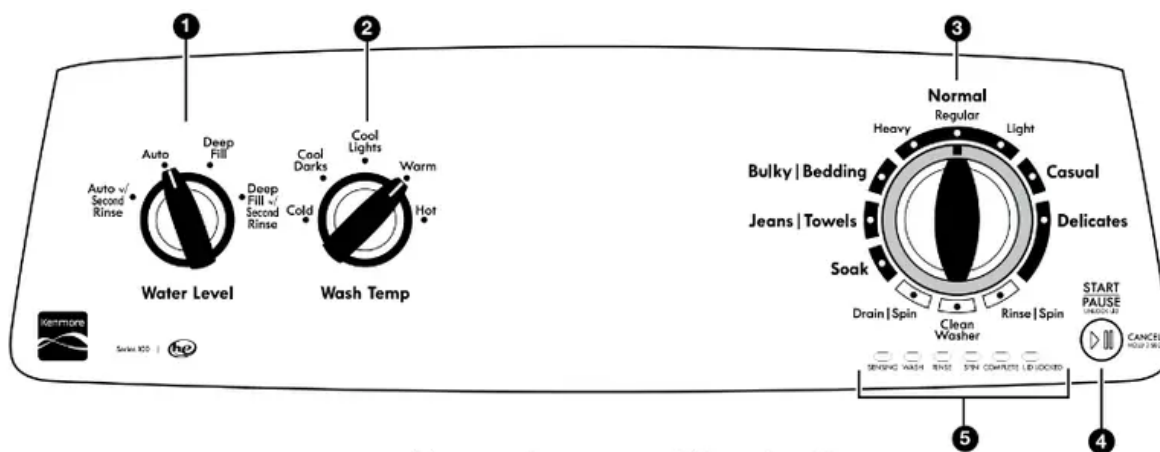
Improved Cleaning

Low-water cleaning means concentrated cleaning. Rather than diluting detergent as done in an agitator-style washer, this washer delivers the detergent directly to the soils. This low water wash also allows the clothing to move in a more effective way to remove soils.

Normal Sounds You Can Expect

At different stages of the wash cycle, you may hear sounds and noises that are different from those of your previous washer. For example, you may hear a clicking and hum at the beginning of the cycle, as the lid lock goes through a self-test. There will be different kinds of humming sounds as the washplate moves the load and as the basket is slowing down to stop. And sometimes, you may hear nothing at all, as the washer determines the correct water level for your load or allows time for clothes to soak.

CONTROL PANEL AND FEATURES



Not all features and options are available on all models.
Appearance may vary.

1. WATER LEVEL

Set the Water Level knob to the Auto Sensing setting and the washer will fill to a level that ensures the load engages the agitator. From this point, the electronic control will sense the load and determine if additional water is needed.

Set the Water Level knob to the Deep Fill setting and the washer will fill to the maximum water level. This option is not available on Normal wash cycles.

NOTE: Expect longer wash cycle times due to extended fill times when using the Deep Fill option.

2. WASH TEMP

Wash Temp senses and maintains uniform water temperatures by regulating incoming hot and cold water.

Select a wash temperature based on the type of fabric and soils being washed. For best results and following the garment label instructions, use the warmest wash water safe for your fabric.

- On some models and cycles, warm and hot water may be cooler than your previous washer.
- Even in a cold and cool water wash, some warm water may be added to the washer to maintain a minimum temperature. All rinses are cold.

3. WASH CYCLE KNOB

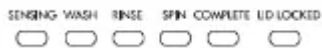
Use the Wash Cycle knob to select cycles on your washer. See “Cycle Guide” for detailed descriptions of cycles.

4. START/PAUSE/UNLOCK LID BUTTON

Press to start the selected cycle; press again to pause the cycle and unlock the lid.

NOTE: If the washer is spinning, it may take several minutes to unlock the lid. Press and hold for 3 seconds to cancel a cycle.

5. CYCLE STATUS INDICATOR LIGHTS



The Cycle Status Lights show the progress of a cycle. At each stage of the process, you may notice sounds or pauses that are different from traditional washers.

SENSING

When the Start/Pause button is pressed, the washer will fill and begin sensing to determine the load size.

Once sensing is complete, the washer will fill to the detected load size and then begin the wash phase of the cycle.

NOTE: Sensing fill and agitation phases will be paused by opening the unlocked lid. Close the lid to resume the cycle. If the lid is left open for more than 10 minutes the washer will cancel the cycle and pump out the water. The lid will lock after the wash phase to begin the initial spin and remain locked for the remainder of the cycle.

WASH

You will hear the motor and agitator moving the load. During the first stage of the sensing/wash cycle, water will partially fill the washer and then begin to move the load. It is normal to have the sensing light on during this stage. You will hear the agitator rotate, followed by a several second pause. This process will repeat for several minutes, allowing the entire load to become saturated. The lower water level combined with HE detergent at this stage allows for concentrated cleaning. Concentrated

cleaning delivers the detergent directly to the soils. It is normal for the load to be above the water line during this stage. At the beginning of the second stage, the washer will add water to the correct level based on the load size. You will hear the agitator move quicker during this stage of the wash cycle. The motor sounds may change at different stages in the wash cycle.

RINSE

You will hear sounds similar to the wash cycle as the washer rinses and moves the load. You may hear the motor turning on briefly (short hum) to move the basket while filling.

SPIN

The washer spins the load at increasing speeds for proper water removal, based on the selected cycle and spin speed.

COMPLETE

Once the cycle is complete, this light will come on. Remove the load promptly for best results.

LID LOCKED


To allow for proper load sensing and spinning, the lid will lock and the Lid Locked light will turn on. This light indicates that the lid is locked and cannot be opened.



If you need to open the lid, press START/ Pause/Unlock Lid. The lid will unlock once the washer movement has stopped. This may take several minutes if the load was spinning at high speed. Press START/ Pause/Unlock Lid again to resume the cycle. Avoid opening the lid during sensing. The sensing process will start over when the washer is restarted.

USING YOUR WASHER

⚠ WARNING



Fire Hazard

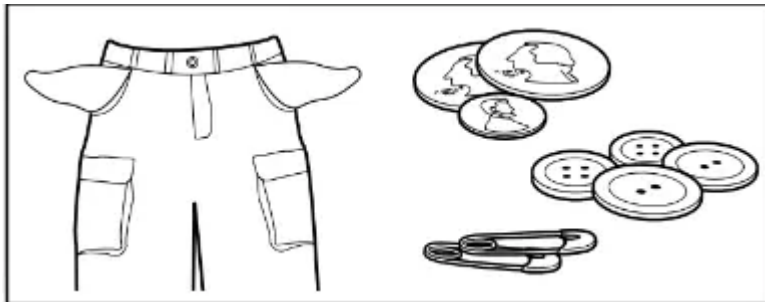
Never place items in the washer that are dampened with gasoline or other flammable fluids.

No washer can completely remove oil.

Do not dry anything that has ever had any type of oil on it (including cooking oils).

Doing so can result in death, explosion, or fire.

1. Sort and prepare your laundry



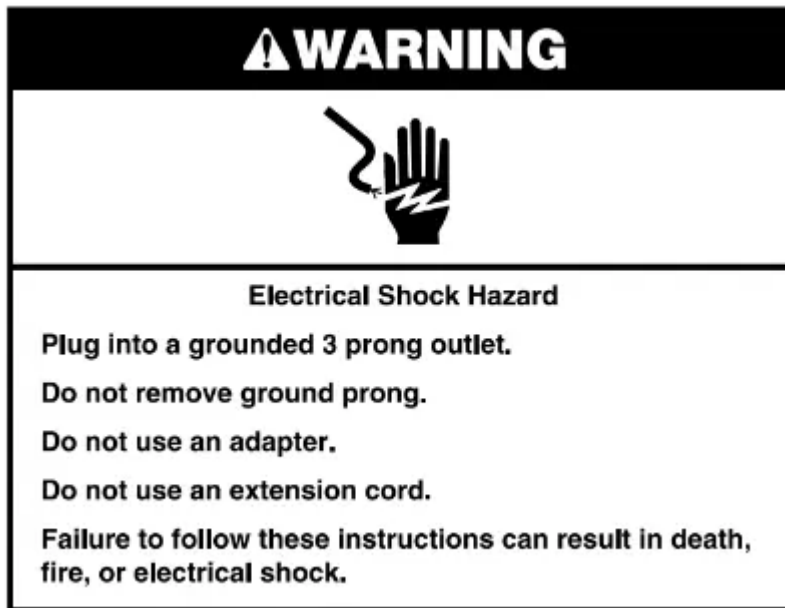
- Empty pockets. Loose change, buttons, or any small object can pass under the agitator and become trapped, causing unexpected sounds.
- Sort items by recommended cycle, water temperature, and colorfastness.
- Separate heavily soiled items from lightly soiled.
- Separate delicate items from sturdy fabrics.
- Do not dry garments if stains remain after washing, because heat can set stains into fabric.
- Treat stains promptly.
- Close zippers, fasten hooks, tie strings and sashes, and remove non-washable trim and ornaments.
- Mend rips and tears to avoid further damage to items during washing.

Helpful Tips:

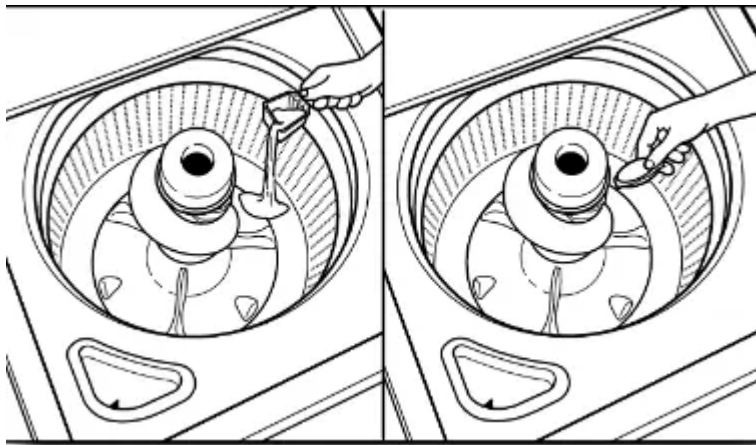
- When washing waterproof or water-resistant items, load evenly.
- Use mesh garment bags to help avoid tangling when washing delicate or small items.

- Turn knits inside out to avoid pilling. Separate lint-takers from lint-givers. Synthetics, knits, and corduroy fabrics will pick up lint from towels, rugs, and chenille fabrics.

NOTE: Always read and follow fabric care label instructions to avoid damage to your garments.



2. Add laundry products

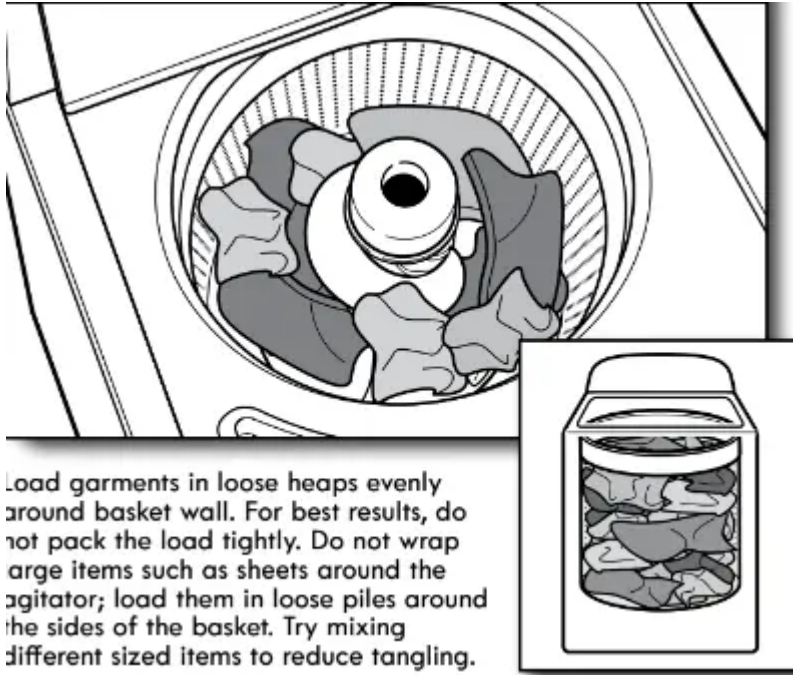


Add a measured amount of detergent or single-dose laundry packet into the basket. If using Oxi-type boosters, color-safe bleach, or fabric softener crystals, add to the bottom of the washer basket before adding clothes.

IMPORTANT: Use only High Efficiency detergents. The package will be marked “HE” or “High Efficiency.” Low-water washing creates excessive sudsing with a regular non-HE detergent. Using regular detergent will likely result in longer cycle times and reduced rinsing performance. It may also result in component failures and noticeable mold or mildew. HE detergents are made to produce the right amount of suds for the best performance. Follow the manufacturer’s instructions to determine the amount of detergent to use.

NOTE: Follow the manufacturer’s instructions to determine the amount of laundry products to use.

3. Load laundry into washer

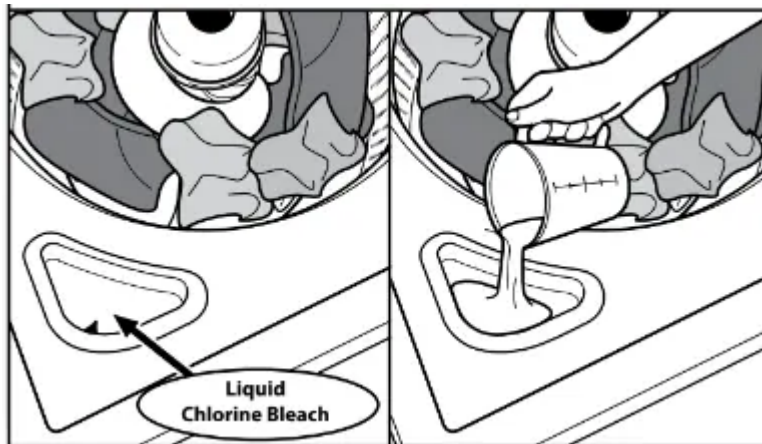


Load garments in loose heaps evenly around basket wall. For best results, do not pack the load tightly. Do not wrap large items such as sheets around the agitator; load them in loose piles around the sides of the basket. Try mixing different sized items to reduce tangling.

Load garments in loose heaps evenly around basket wall. For best results, do not pack the load tightly. Do not wrap large items such as sheets around the agitator; load them in loose piles around the sides of the basket. Try mixing different sized items to reduce tangling.

IMPORTANT: Do not tightly pack or force items into washer. Items need to move freely for best cleaning and to reduce wrinkling and tangling.

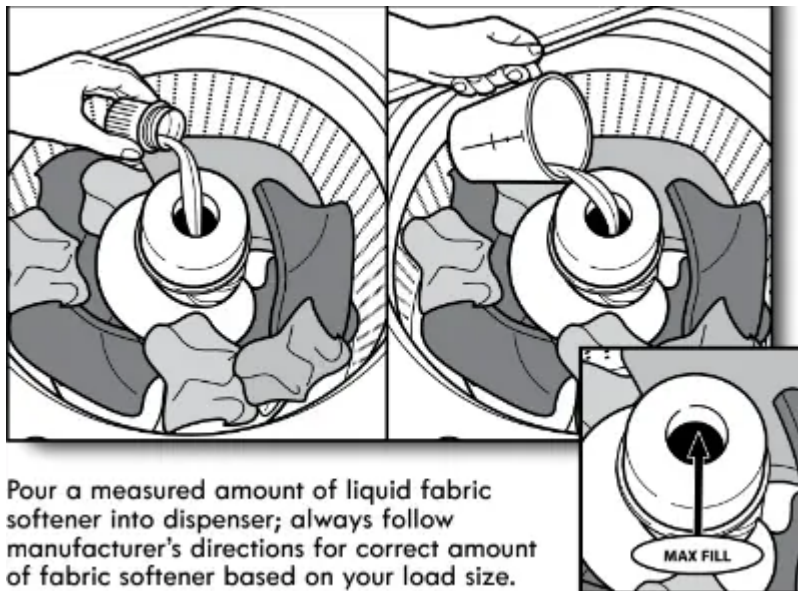
4. Add liquid chlorine bleach to dispenser



Do not overfill, dilute, or use more than 1 cup (250 mL).

Do not use color-safe bleach or Oxi products in the same cycle with liquid chlorine bleach.

5. Add fabric softener to dispenser (on some models)



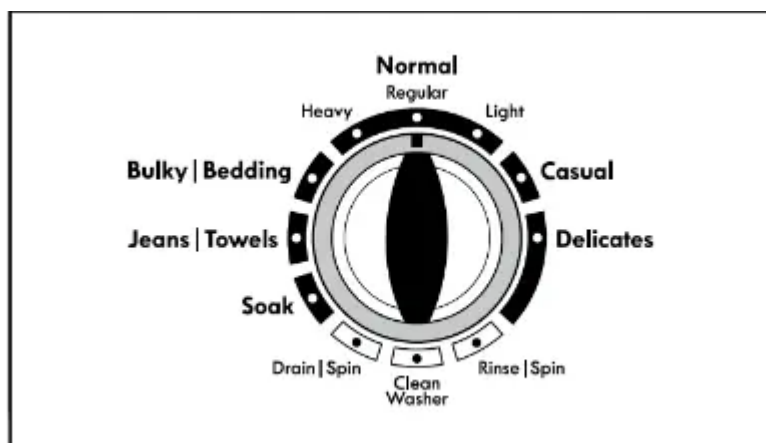
Pour a measured amount of liquid fabric softener into dispenser; always follow manufacturer's directions for correct amount of fabric softener based on your load size.

Dilute liquid fabric softener by filling the dispenser with warm water until liquid reaches the underside of the rim. See Max Fill line arrows.

Adding Liquid Fabric Softener Manually to Wash Load

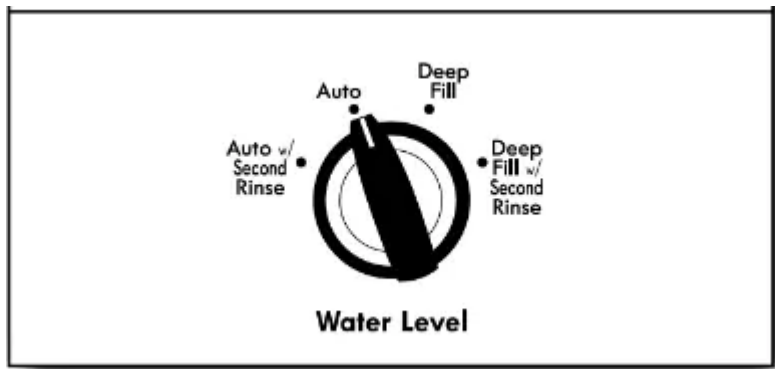
During the final rinse, wait until the washer has completed filling, press the START/PAUSE/Unlock Lid button to pause the washer. Lift the lid and add the measured recommended amount of liquid fabric softener. Do not allow liquid fabric softener to spill, splash, drip, or run into the basket or on load. Do not use more than the recommended amount. Close the lid and press the START/PAUSE/Unlock Lid button again to start the washer.

6. Select cycle



Turn cycle knob to choose your wash cycle. For more information, see "Cycle Guide."

7. Select WATER LEVEL

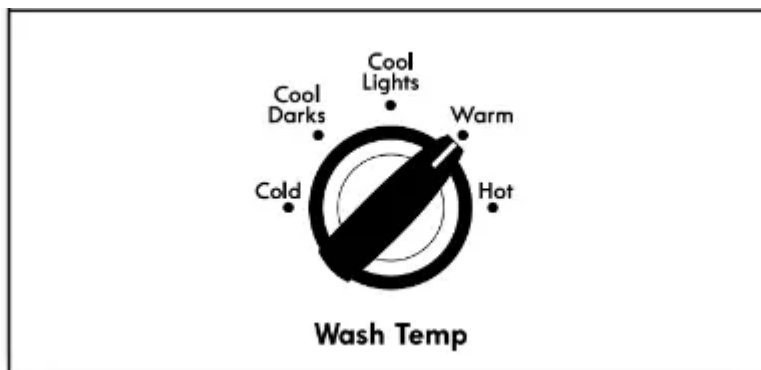


Set the Water Level knob to the Auto Sensing setting and the washer will fill to a level that ensures the load engages the agitator. From this point, the electronic control will sense the load and determine if additional water is needed.

Set the Water Level knob to the Deep Fill setting and the washer will fill to the maximum water level. This option is not available on Normal wash cycles.

NOTE: Expect longer wash cycle times due to extended fill times when using the Deep Fill option.

8. Select WASH TEMP



Select the Wash Temp by turning knob to desired temperature. All rinses are tap cold.

NOTE: Always read and follow fabric care label instructions to avoid damage to your garments.

Hot

Some cold water is added to save energy. This may be cooler than your hot water heater setting.

- Whites and pastels
- Durable garments
- Heavy soils

Warm

Some cold water may be added, so this will be cooler than what your previous washer provided.

- Bright colors

- Moderate to light soils

Cool Lights

Warm water is added to assist in soil removal and to help dissolve detergents. Cool is slightly warmer than cold.

- Colors that bleed or fade
- Light soils

Cool Darks

Warm water is added to assist in soil removal and to help dissolve detergents. Cool is slightly warmer than cold.

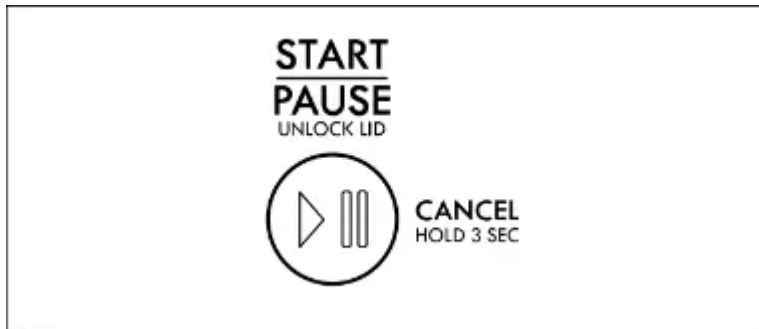
- Dark colors that bleed or fade
- Light soils

Cold

Warm water may be added to assist in soil removal and to help dissolve detergents.

- Dark colors that bleed or fade
- Light soils

9. Press START/PAUSE/Unlock Lid to begin wash cycle



Press the START/PAUSE/Unlock Lid button to start the wash cycle. When the cycle has finished, the Cycle Complete status light will light. Promptly remove garments after cycle has completed to avoid odor, reduce wrinkling, and rusting of metal hooks, zippers, and snaps.

Unlocking the lid to add garments

If you need to open the lid to add 1 or 2 missed garments:

Press START/PAUSE/Unlock Lid; the lid will unlock once the washer movement has stopped. This may take several minutes if the load was spinning at high speed. Then close lid and press START/PAUSE/Unlock Lid again to restart the cycle.

NOTES:

- Washer will not fill with the lid open.
- If your washer does not have a soak option, then pause your washer to soak by pressing the Start/Pause button. Soaking should be done with the lid closed. When you are done

soaking, press the Start/Pause button to bring washer out of Pause and resume the cycle.

IMPORTANT: If lid is left open for more than 10 minutes, the water will pump out automatically.

WASHER MAINTENANCE

WATER INLET HOSES

Replace inlet hoses after 5 years of use to reduce the risk of hose failure. Periodically inspect and replace inlet hoses if bulges, kinks, cuts, wear, or leaks are found. When replacing your inlet hoses, mark the date of replacement on the label with a permanent marker.

NOTE: This washer does not include inlet hoses. See the "Installation Instructions" for more information.

WASHER CARE

Recommendations to Help Keep Your Washer Clean and Performing at its Best

- 1.** Always follow the detergent manufacturer's instructions regarding the amount of detergent to use. Never use more than the recommended amount because that may increase the rate at which detergent and soil residue accumulate inside your washer, which, in turn, may result in undesirable odor.
- 2.** Use warm and hot wash water settings sometimes (not exclusively cold water washes), because they do a better job of controlling the rate at which soils and detergent accumulate.
- 3.** Always leave the washer lid open between uses to help dry out the washer and prevent the buildup of odor-causing residue.

Cleaning Your Top-Loading Washer

Read these instructions completely before beginning the routine cleaning processes recommended below. This Washer Maintenance Procedure should be performed, at a minimum, once per month or every 30 wash cycles, whichever occurs sooner, to control the rate at which soils and detergent may otherwise accumulate in your washer.

Cleaning the Inside of the Washer

To keep your washer odor-free, follow the usage instructions provided above, and use this recommended monthly cleaning procedure:

Recommended Cycle for Cleaning the Washer

Refer to the "Cycle Guide" for the optimal cycle for cleaning the inside of the washer. Use this cycle with liquid chlorine bleach as described below.

Begin procedure

1. Chlorine Bleach Procedure:

a. Open the washer lid and remove any clothing or items.

b. Add 1 cup (236 mL) of liquid chlorine bleach to the bleach compartment.

NOTE: Use of more liquid chlorine bleach than is recommended above could cause washer damage over time.

c. Close the washer lid.

d. Do not add any detergent or other chemical to the washer when following this procedure.

e. Select the cycle recommended for cleaning the inside of the washer.

f. Press the START/PAUSE/Unlock Lid button to start the cycle.

NOTE: For best results, do not interrupt cycle. If cycle must be interrupted, press START/PAUSE/Unlock Lid once. After the cycle has stopped, run a RINSE/SPIN cycle to rinse cleaner from washer.

Cleaning the Dispensers

After a period of using your washer, you may find some residue buildup in the washer's dispensers. To remove residue from the dispensers, wipe them with a damp cloth and towel dry. Do not attempt to remove the dispensers or trim for cleaning. The dispensers and trim are not removable. If your model has a dispenser drawer, however, remove the drawer and clean it before or after you run the Clean Washer cycle. Use an all-purpose surface cleaner, if needed.

Cleaning the Outside of the Washer

Use a soft, damp cloth or sponge to wipe away any spills. Use only mild soaps or cleaners when cleaning external washer surfaces.

IMPORTANT: To avoid damaging the washer's finish, do not use abrasive products.

NON-USE AND VACATION CARE

Operate your washer only when you are home. If moving, or not using your washer for a period of time, follow these steps:

1. Unplug or disconnect power to washer.

2. Turn off water supply to washer, to avoid flooding due to water pressure surge.

WINTER STORAGE CARE

IMPORTANT: To avoid damage, install and store washer where it will not freeze. Because some water may stay in hoses, freezing can damage washer. If storing or moving during freezing weather, winterize your washer.

To winterize washer:

1. Shut off both water faucets; disconnect and drain water inlet hoses.
2. Put 1 qt (1 L) of R.V.-type antifreeze in basket and run washer on Rinse/Spin cycle for about 30 seconds to mix antifreeze and remaining water.
3. Unplug washer or disconnect power.

TRANSPORTING YOUR WASHER

1. Shut off both water faucets. Disconnect and drain water inlet hoses.
2. If washer will be moved during freezing weather, follow Winter Storage Care directions before moving.
3. Disconnect drain from drain system and drain any remaining water into a pan or bucket. Disconnect drain hose from back of washer.
4. Unplug power cord.
5. Place inlet hoses and drain hose inside washer basket.
6. Drape power cord over edge and into washer basket.
7. Place packing tray from original shipping materials back inside washer. If you do not have packing tray, place heavy blankets or towels into basket opening. Close lid and place tape over lid and down front of washer. Keep lid taped until washer is placed in new location. Transport washer in upright position.

REINSTALLING/USING WASHER AGAIN

To reinstall washer after non-use, vacation, winter storage, or moving:

1. Refer to “Installation Instructions” to locate, level, and connect washer.
2. Before using again, run washer through the following recommended procedure:

To use washer again:

1. Flush water pipes and hoses. Reconnect water inlet hoses.
2. Turn on both water faucets.
3. Plug in washer or reconnect power. Run washer through Clean Washer cycle to clean washer and remove antifreeze, if used. Use half the manufacturer’s recommended amount for a medium-size load.

TROUBLESHOOTING

Vibration or Off-Balance

Check the following for proper installation or see “Using Your Washer” section.

1. **Feet may not be in contact with the floor and locked.**
 - Front and rear feet must be in firm contact with floor, and washer must be level to operate properly.

2. Washer may not be level.

- Check floor for flexing or sagging. If flooring is uneven, a 3/4" mm) piece of plywood under your washer will reduce sound.
- See "Level the Washer" in Installation Instructions.

3. Load could be unbalanced.

- Load dry items in loose heaps evenly around basket wall. Adding wet items to washer or adding more water to basket could unbalance washer.
- Wash smaller loads to reduce imbalance.
- Do not tightly pack. Avoid washing single items.
- Use Deep Wash cycle for oversized, non-absorbent items such as comforters or poly-filled jackets.
- See "Cycle Guide" and "Using Your Washer" in this Use and Care Guide.

Noises

Clicking or metallic noises

1. Objects caught in washer drain system.

- Empty pockets before washing. Loose items such as coins could fall between basket and tub or may block pump. It may be necessary to call for service to remove items.
- It is normal to hear metal items on clothing such as metal snaps, buckles, or zippers touch against the basket.

Gurgling or humming

1. Washer may be draining water.

- It is normal to hear the pump making a continuous humming sound with periodic gurgling or surging as final amounts of water are removed during the Drain/Spin cycles.

Humming

1. Load sensing may be occurring.

- You may hear the hum of the sensing spins after you have started the washer. This is normal.

Water Leaks

Check the following for proper installation:

1. Washer not level.

- Water may splash off basket if washer is not level.

2. Fill hoses not attached tightly.

- Tighten fill-hose connection.

3. Fill hose washers.

- Make sure all four fill hose flat washers are properly seated.

4. Drain hose connection.

- Pull drain hose from washer cabinet and properly secure it to drainpipe or laundry tub.

5. Check household plumbing for leaks or clogged sink or drain.

- Water can back up out of a clogged sink or drainpipe. Check all household plumbing for leaks (laundry tubs, drain pipe, water pipes, and faucets.)

6. Washer not loaded as recommended.

- Unbalanced loading can cause basket to be out of alignment and cause water to splash off tub. See “Using Your Washer” for loading instructions.

Washer not performing as expected

Not enough water in washer

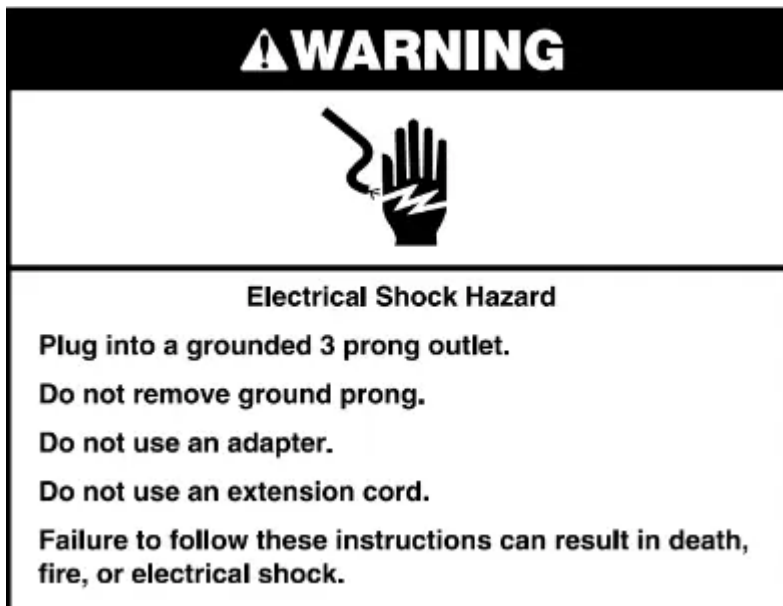
1. Load not completely covered in water.

- This is normal operation for an HE low-water washer. The load will not be completely under water. The washer senses load sizes and adds correct amount of water for optimal cleaning. **IMPORTANT:** Do not add more water to washer. Adding water lifts the items off the washplate, resulting in less effective cleaning.
- Use Heavy Duty or Deep Wash cycle for higher water fill. See “What’s New under the Lid” and “Cycle Guide” to match your load with the best cycle.
- Run Clean Washer cycle to optimize the water level and wash performance due to soil build-up in washer basket.

Washer won’t run or fill, washer stops working or wash light remains on (indicating that the washer was unable to fill appropriately)

1. Check for proper water supply.

- Both hoses must be attached and have water flowing to inlet valve.
- Both hot and cold water faucets must be turned on.
- Check that inlet valve screens have not become clogged.
- Check for any kinks in inlet hoses, which can restrict water flow.



2. Check proper electrical supply.

- Plug power cord into a grounded 3 prong outlet.
- Do not use an extension cord.
- Ensure there is power to outlet.
- Reset a tripped circuit breaker. Replace any blown fuses. **NOTE:** If problems continue, contact an electrician.

3. Normal washer operation. Lid must be closed for washer to run.

- Washer will pause during certain phases of cycle. Do not interrupt cycle.

4. Washer may be tightly packed.

- Remove several items, rearrange load evenly in basket. Close lid and press START/ PAUSE/Unlock Lid.
- Do not add more than 1 or 2 additional items after cycle has started to avoid tightly packing or unbalancing.
- Do not add more water to the washer.

Washer not draining/ spinning, loads are still wet or spin light remains on (indicating that the washer was unable to pump out water within 10 minutes)

1. Small items may have been caught in pump or between basket and tub, which can slow draining.

- Empty pockets and use garment bags for small items.

2. Use a cycle with a low spin speed.

- Cycles with lower spin speeds remove less water than cycles with high spin speeds. Use the recommended cycle/speed spin for your garment. To remove extra water in the load,

select Drain/Spin. Load may need to be rearranged to allow even distribution of the load in the basket.

3. The washer may be tightly packed or unbalanced.

- Tightly packed or unbalanced loads may not allow the washer to spin correctly, leaving the load wetter than normal. Evenly arrange the wet load for balanced spinning. Select the Drain/ Spin cycle to remove excess water. See “Using Your Washer” for loading recommendations.

4. Check plumbing for correct drain hose installation. Drain hose extends into standpipe farther than 4.5" (114 mm).

- Check drain hose for proper installation. Use drain hose form and securely attach to drainpipe or tub. Do not tape over drain opening. Lower drain hose if the end is higher than 96" (2.4 m) above the floor. Remove any clogs from drain hose.

2. Too much detergent causing suds to slow or stop draining and spinning.

- Always measure and follow detergent directions for your load. To remove extra suds, select Rinse/Spin. Do not add detergent.

Dry spots on load after cycle

1. High speed spins extract more moisture than your previous washer.

- The high spin speeds combined with air flow during the final spin can cause items near the top of the load to develop dry spots during the final spin. This is normal.

2. Washer may be tightly packed.

- Use Heavy Duty or Deep Wash cycle for higher water fill. See "Cycle Guide" to match your load with the best cycle.

3. Added extra garments to the load after the sensing/fill phase.

- Add only 1 or 2 additional garments after washer has started.

Incorrect or wrong wash or rinse temperatures

1. Check for proper water supply.

- Make sure hot and cold inlet hoses are not reversed.
- Both hoses must be attached to both washer and faucet, and have both hot and cold water flowing to inlet valve.
- Check that inlet valve screens are not clogged.
- Remove any kinks in hoses.

2. Energy saving controlled wash temperatures.

- ENERGY STAR® qualified washers use cooler wash and rinse water temperatures than traditional top-load washers. This includes cooler hot and warm washes.



3. Load not rinsed Check for proper water supply.

- Make sure hot and cold inlet hoses are not reversed.
- Both hoses must be attached and have water flowing to the inlet valve.
- Both hot and cold water faucets must be on.
- Inlet valve screens on washer may be clogged.
- Remove any kinks in the inlet hose.

4. Not using HE detergent or using too much HE detergent.

- The suds from too much detergent can keep washer from operating correctly. Always measure detergent and follow detergent directions based on load size and soil level.

5. Washer not loaded as recommended.

- The washer is less efficient at rinsing when load is tightly packed.
- Load garments in loose heaps evenly around the basket wall. Load with dry items only.
- Use cycle designed for the fabrics being washed.
- Add only 1 or 2 additional garments after washer has started.
- Use Heavy Duty or Deep Wash cycle for higher water fill. See "Cycle Guide" to match your load with the best cycle.

Sand, pet hair, lint, etc. on load after washing

1. Heavy sand, pet hair, lint, and detergent or bleach residues may require additional rinsing.

- Increase Soil Level setting.

Load is tangling

1. Washer not loaded as recommended.

- See "Using Your Washer" section.
- Select a cycle with a slower wash action and spin speed; however, items will be wetter than those using a higher speed spin. Use Heavy Duty or Deep Wash cycle for higher water fill. See the "Cycle Guide" to match your load with the best cycle.
- Load garments in loose heaps evenly around the basket wall.
- Reduce tangling by mixing types of load items. Use the recommended cycle for the type of garments being washed.

Not cleaning or removing stains

1. Added more water to washer.

- Washer senses load size and adds correct amount of water. This is normal and necessary for clothes to move. It is normal for the wash load to be not completely

covered in water. Added water lifts the laundry off the washplate, resulting in less effective cleaning.

2. Washer not loaded as recommended.

- Washer is less efficient at cleaning when load is tightly packed.
- Load garments in loose heaps evenly around the basket wall. Load with dry items only.
- Add only 1 or 2 additional garments after washer has started.

3. Adding detergent on top of load.

- Add detergent, Oxi products, and color-safe bleach to the bottom of the basket before adding the load items.

4. Not using HE detergent or using too much HE detergent.

- The suds from regular detergent can keep washer from operating correctly.
- Use only HE detergent. Be sure to measure correctly.
- Always measure detergent and follow manufacturer's directions based on load size and soil level.

5. Not using correct cycle for fabric type.

- Use a higher soil level cycle option and warmer wash temp to improve cleaning.
- Use Heavy Duty cycle for tough cleaning. See the "Cycle Guide" to match your load with the best cycle.

6. Not using dispensers.

- Use dispensers to avoid chlorine bleach and fabric softener staining.
- Load dispensers before starting a cycle.
- Avoid overfilling.
- Do not add products directly onto load.

7. Not washing like colors together.

- Wash like colors together and remove promptly after the cycle is complete to avoid dye transfer.

Incorrect dispenser operation

1. Clogged dispenser.

- Load dispensers before starting a cycle.
- Use only liquid chlorine bleach in the bleach dispenser. Use only fabric softener in the fabric softener dispenser.

Fabric damage

1. Sharp items were in pockets during wash cycle.

- Empty pockets, zip zippers, and snap or hook fasteners before washing to avoid snags and tears.

2. Strings and straps could have tangled.

- Tie all strings and straps before starting wash load.

3. Items may have been damaged before washing.

- Mend rips and broken threads in seams before washing.

4. Fabric damage can occur if load is tightly packed.

- Load garments in loose heaps evenly around the basket wall. Load with dry items only.
- Use cycle designed for the fabrics being washed.
- Use Heavy Duty or Deep Wash cycle for higher water fill. See
- “What’s New under the Lid” and “Cycle Guide” to match your load with the best cycle.
- Add only 1 or 2 additional garments after washer has started.

5. Liquid chlorine bleach may have been added incorrectly.

- Do not pour liquid chlorine bleach directly onto load. Wipe up bleach spills.
- Undiluted bleach will damage fabrics. Do not use more than recommended by manufacturer.
- Do not place load items on top of bleach dispenser when loading and unloading washer.

6. Garment care instructions may not have been followed.

- Always read and follow garment manufacturer’s care label instructions. See the “Cycle Guide” to match your load with the best cycle.

Odors

1. Monthly maintenance not done as recommended.

- See “Washer Care” in Washer Maintenance.
- Unload washer as soon as cycle is complete.

2. Using too much detergent.

- Be sure to measure correctly. Always follow the manufacturer’s directions.
- See “Washer Care” section.

Lid locked light is flashing

1. The lid is not closed.

- Close the lid. The washer will not start or fill with the lid open.



2. A cycle was stopped or paused using the START/PAUSE/Unlock Lid button.

- The washer may still be spinning. The lid will not unlock until the basket has stopped spinning. This may take several minutes if washing large loads or heavy fabrics.

Single-dose laundry packet not dissolving

1. Adding laundry packet incorrectly.

- Be sure laundry packet is added to washer basket before adding clothes. Do not add packet to dispenser. Follow the manufacturer's instructions to avoid damage to your garments.

Washer pumps out water before finishing cycle

1. Lid is left open for more than minutes.

- Make sure lid is closed before starting a cycle and/or during prewash (soak).

KENMORE APPLIANCE WARRANTY

KENMORE LIMITED WARRANTY

FOR ONE YEAR from the date of sale this appliance is warranted against defects in material or workmanship when it is correctly installed, operated, and maintained according to all supplied instructions.

WITH PROOF OF SALE, a defective appliance will receive free repair or replacement at option of seller.

For warranty coverage details to obtain free repair or replacement, visit the web page: www.kenmore.com/warranty.

This warranty applies for only 90 DAYS from the sale date in the United States, and is void in Canada, if this appliance is ever used for other than private household purposes.

This warranty covers ONLY defects in material and workmanship, and will NOT pay for:

- 1.** Expendable items that can wear out from normal use, including but not limited to filters, belts, bags, or screw-in base light bulbs.
- 2.** A service technician to clean or maintain this appliance, or to instruct the user in correct appliance installation, operation, and maintenance.
- 3.** Service calls to correct appliance installation not performed by Sears authorized service agents, or to repair problems with house fuses, circuit breakers, house wiring, and plumbing or gas supply systems resulting from such installation.

4. Damage to or failure of this appliance resulting from installation not performed by Sears authorized service agents, including installation that was not in accord with electrical, gas, or plumbing codes.
5. Damage to or failure of this appliance, including discoloration or surface rust, if it is not correctly operated and maintained according to all supplied instructions.
6. Damage to or failure of this appliance, including discoloration or surface rust, resulting from accident, alteration, abuse, misuse or use for other than its intended purpose.
7. Damage to or failure of this appliance, including discoloration or surface rust, caused by the use of detergents, cleaners, chemicals, or utensils other than those recommended in all instructions supplied with the product.
8. Damage to or failure of parts or systems resulting from unauthorized modifications made to this appliance.
9. Service to an appliance if the model and serial plate is missing, altered, or cannot easily be determined to have the appropriate certification logo.

DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES

Customer's sole and exclusive remedy under this limited warranty shall be product repair or replacement as provided herein. Implied warranties, including warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law. Seller shall not be liable for incidental or consequential damages. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitation on the duration of implied warranties of merchantability or fitness, so these exclusions or limitations may not apply to you.

This warranty applies only while this appliance is used in the United States or Canada*.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

* In-home repair service is not available in all Canadian geographical areas, nor will this warranty cover user or servicer travel and transportation expenses if this product is located in a remote area (as defined by Sears Canada Inc.) where an authorized servicer is not available.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

