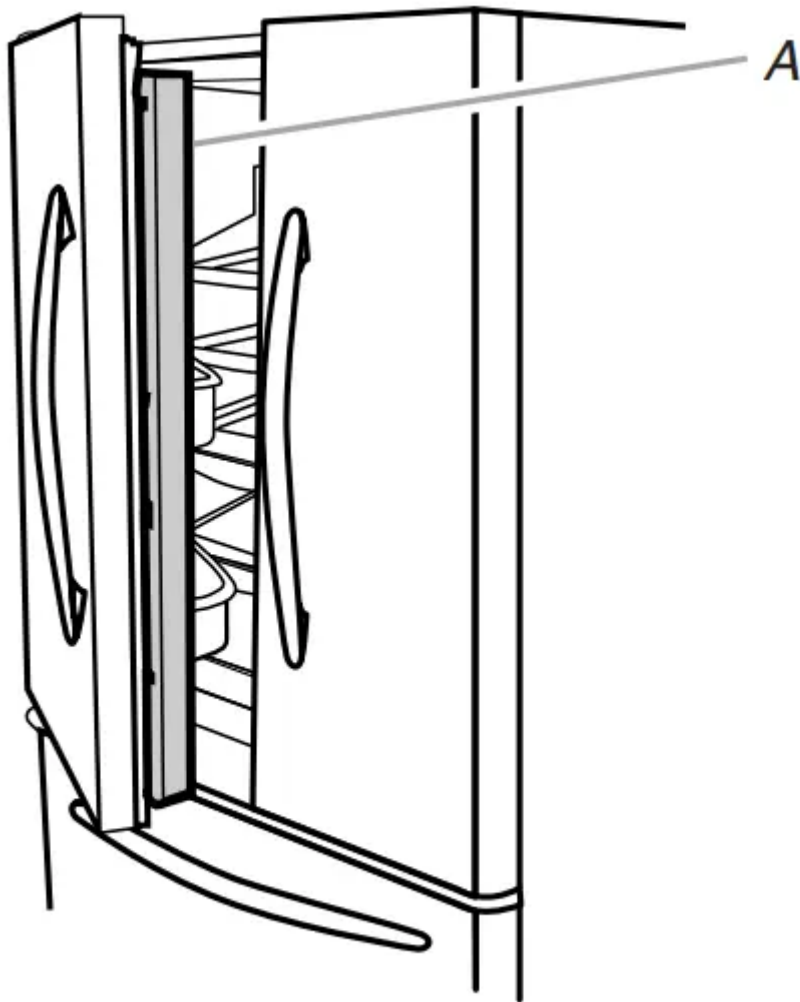


## REFRIGERATOR USE

### Opening and Closing Doors

There are two refrigerator compartment doors. The doors can be opened and closed either separately or together. There is a vertically-hinged seal on the left refrigerator door.

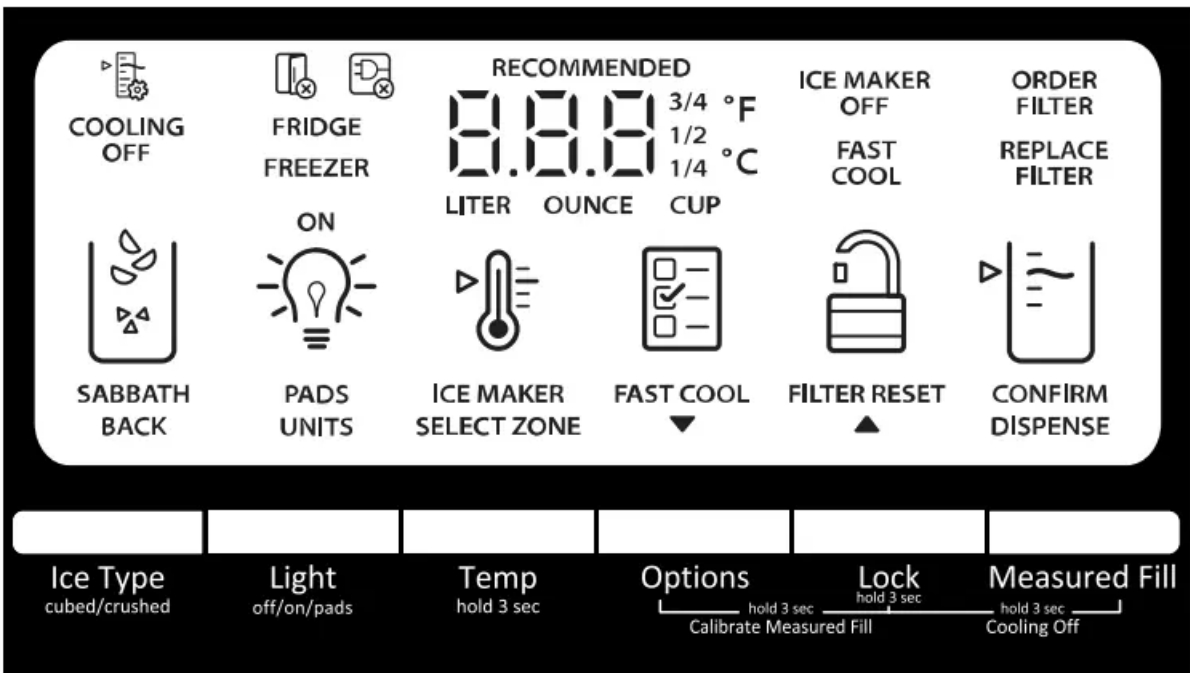
- When the left side door is opened, the hinged seal automatically folds inward so that it is out of the way.
- When both doors are closed, the hinged seal automatically forms a seal between the two doors.



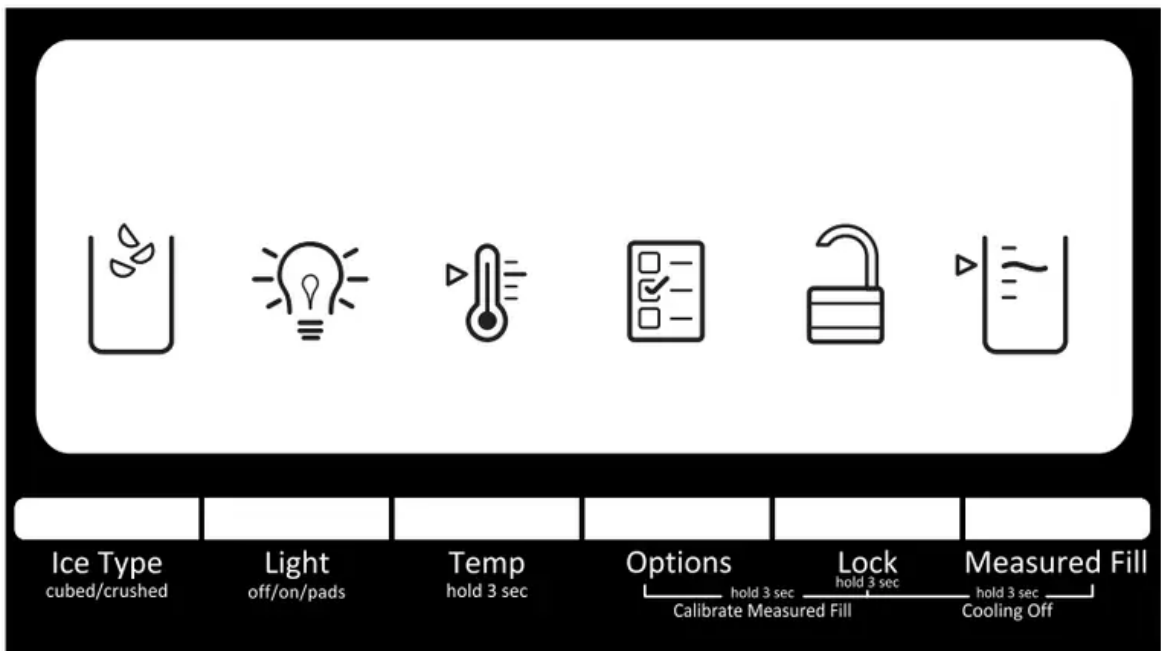
*A. Hinged seal*

### Using the Controls

- The refrigerator and freezer controls are located on the dispenser panel.



- **IMPORTANT:** The display screen on the dispenser control panel will turn off automatically and enter “sleep” mode when the control buttons and dispenser levers have not been used for 2 minutes or more. While in “sleep” mode, the first press of a control button will only reactivate the display screen, without changing any settings. After reactivation, changes to any settings can then be made. If no changes are made within 2 minutes, the display will re-enter “sleep” mode.
  - Touch any control button on the dispenser panel to activate the display screen. The home screen will appear as shown.



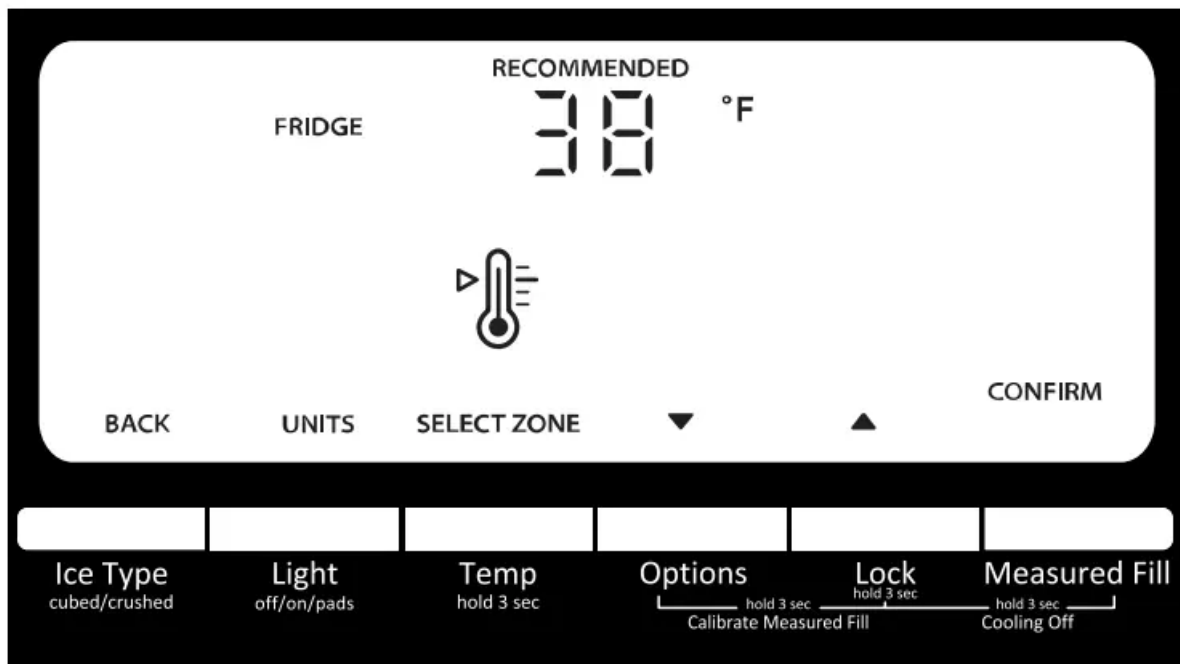
## Adjusting the Controls

For your convenience, your refrigerator and freezer controls are preset at the factory. When you first install your refrigerator, make sure that the controls are still set to the “mid-settings.” The factory recommended set points are 38°F (3°C) for the refrigerator and 0°F (-18°C) for the freezer.

**IMPORTANT:**

- Wait 24 hours before you put food into the refrigerator. If you add food before the refrigerator has cooled completely, your food may spoil. NOTE: Adjusting the set points to a colder than recommended setting will not cool the compartments any faster.
- If the temperature is too warm or too cold in the refrigerator or freezer, first check the air vents to be sure they are not blocked before adjusting the controls.
- The preset temperatures should be correct for normal household usage. The controls are set correctly when milk or juice is as cold as you like and when ice cream is firm.
- Wait at least 24 hours between adjustments. Recheck the temperatures before other adjustments are made.

To view and adjust the set points, press and hold TEMP for 3 seconds. When adjust mode is activated, adjusting information will appear on the display screen.



NOTE: To view Celsius temperatures, press the LIGHT button when adjust mode is activated. To return the display setting to Fahrenheit, press LIGHT again.

- When adjust mode is activated, the display screen shows the refrigerator set point and “FRIDGE” appears.
- Press LOCK to raise the set point, or press OPTIONS to lower the set point.

- When you have finished viewing (and adjusting if desired) the refrigerator set point, press TEMP to change the display to show the freezer set point. When the zone has been changed, “FREEZER” appears on the display screen.
- Press LOCK to raise the set point, or press OPTIONS to lower the set point.
- When you have finished viewing (and adjusting if desired) both the refrigerator and freezer set points, press MEASURED FILL “Confirm” to save the settings.

NOTE: To exit without saving changes, press ICE TYPE “Back” at any time while in adjust mode, or allow about 60 seconds of inactivity and adjust mode will turn off automatically.

When adjusting temperature set points, use the following chart as a guide.

CONDITION:	TEMPERATURE ADJUSTMENT:
REFRIGERATOR too cold	REFRIGERATOR Setting 1° higher
REFRIGERATOR too warm	REFRIGERATOR Setting 1° lower
FREEZER too cold	FREEZER Setting 1° higher
FREEZER too warm / Too little ice	FREEZER Setting 1° lower

The set point range for the refrigerator is 33°F to 45°F (0°C to 7°C). The set point range for the freezer is -5°F to 5°F (-21°C to -15°C).

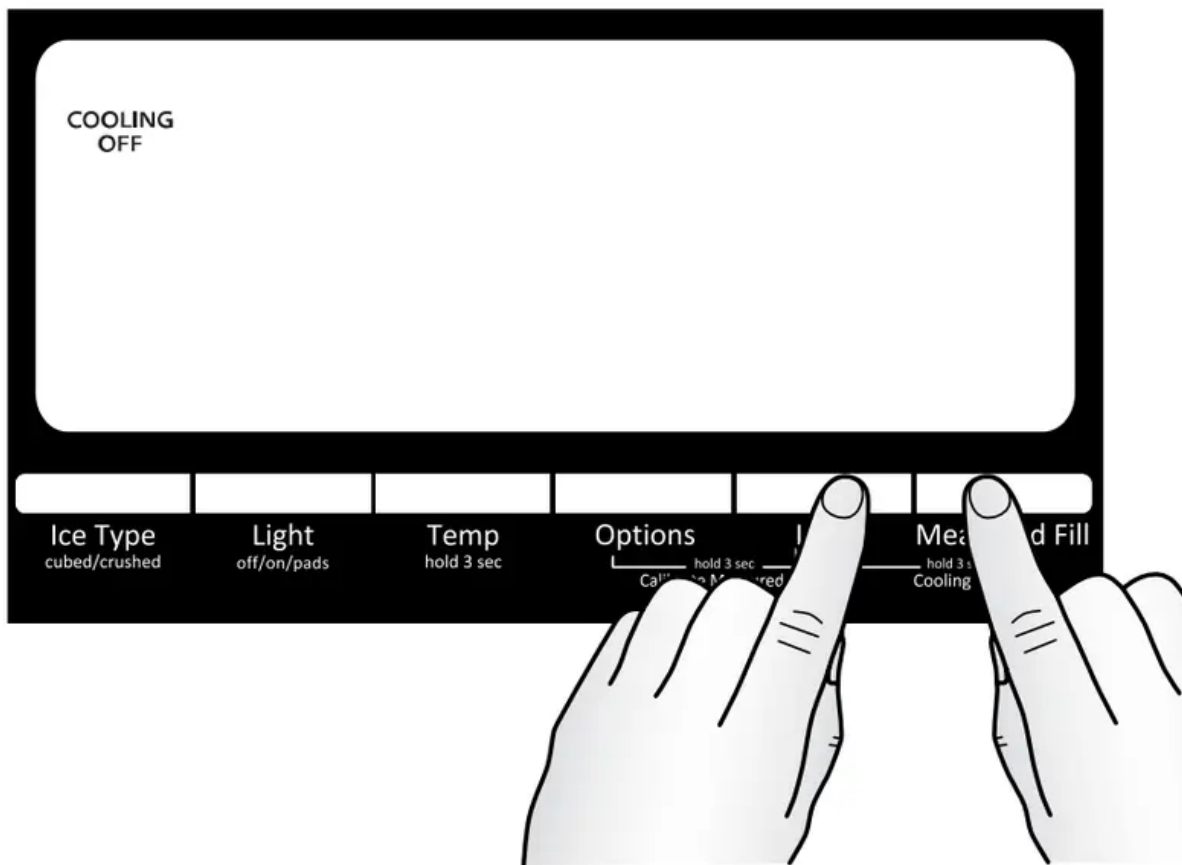
### Cooling On/Off

Your refrigerator and freezer will not cool when cooling is turned off.

- To turn cooling off, press and hold the LOCK and MEASURED FILL buttons at the same time for 3 seconds.

IMPORTANT: To avoid unintentionally locking the dispenser or changing other settings, be sure to press both buttons at exactly the same time.

When the cooling is turned off, “Cooling Off” will appear on the display screen as shown.



- Press and hold LOCK and MEASURED FILL for 3 seconds again to turn cooling back on.

## Options

***Fast Cool*** : The Fast Cool feature assists with periods of high refrigerator use, full grocery loads, or temporarily warm room temperatures.

- To turn on the Fast Cool feature, press the OPTIONS button to enter Options mode, then press OPTIONS again to activate the feature. When the feature is on, “Fast Cool” will appear on the dispenser display screen. The Fast Cool feature will remain on for 24 hours unless manually turned off.
- To manually turn off the Fast Cool feature, press the OPTIONS button to enter Options mode (unless you are already in Options mode), then press OPTIONS again. When the feature has been turned off, “Fast Cool” will disappear on the dispenser display.

NOTE: Setting the freezer to a colder temperature may make some foods, such as ice cream, harder.

***Ice Maker On/Off***: You can turn the ice maker ON or OFF from the control panel.

- Press the OPTIONS button to enter Options mode. The words “Ice Maker” will illuminate. Then press TEMP to toggle between “Ice Maker” and “Ice Maker Off.” When the ice maker is turned off, “Ice Maker Off” will illuminate.

## Additional Features

Sabbath Mode: Sabbath Mode is designed for those whose religious observances require turning off the lights and dispensers. In Sabbath Mode, the temperature set points remain unchanged, but the interior and dispenser lights turn off, all sounds and alarms are disabled, the dispenser display screen backlight turns off, and the dispenser levers are disabled. The ice maker is also disabled; however, "Ice Maker Off" will not appear on the display.

- To turn on Sabbath Mode, press and hold LIGHT and OPTIONS at the same time for 3 seconds. When the feature turns on, "Sabbath Mode" will appear on the display.
- To turn off Sabbath Mode, press and hold LIGHT and OPTIONS at the same time, for 3 seconds, again. The screen will display the settings as they were before Sabbath Mode was turned on. The Fast Cool feature, however, will remain off until it is selected again.

### Power Outage Indicator

- The power outage indicator lets you know if the power supply to the refrigerator has been cut off and the freezer temperature has risen to 18°F (-8°C) or higher.
- When power has been restored, "PO" repeatedly flashes on the display screen and the red Power Outage icon appears.



- When the indicator is on, all other control and dispenser functions are disabled until you confirm that you are aware of the power outage.
  - To enable other functions, press MEASURED FILL to reset the display screen to its normal status.

### Door Ajar Alarm

- The Door Ajar Alarm feature sounds an alarm when the refrigerator or freezer door is open for 5 minutes and the product cooling is turned on. The alarm will repeat every 2 minutes. Close both doors to turn it off. The feature then resets and will reactivate when either door is left open again for 5 minutes.
- NOTE: To mute the audible alarm while keeping the doors open, such as while cleaning the inside of the refrigerator, press any button on the control panel. The alarm sound will be temporarily turned off, but the Door Ajar icon will still be displayed on the dispenser control panel.



### Disabling Sounds

- To turn off all control and dispenser sounds, press and hold ICE TYPE and MEASURED FILL at the same time for 3 seconds.
- To turn all sounds back on, press and hold ICE TYPE and MEASURED FILL at the same time for 3 seconds again.

Water Filter Status Light and Filter Reset: The filter reset control allows you to restart the water filter status tracking feature each time you replace the water filter. See “Water Filtration System.”

- After changing the water filter, reset the status light. Press the OPTIONS button to enter Options mode, then press LOCK to initiate the reset, then press MEASURED FILL to confirm that you want to reset the status light. When the system is reset, the “Order” and “Replace” icons will disappear from the display screen

### **Exterior Refrigerator Drawer**

- The refrigerator drawer holds more fresh food in more ways than ever before, and is ideal for storing popular food items that need to be readily accessible. In addition, the drawer’s location allows children to serve themselves from the refrigerator.
- Use the full-width drawer to store large party platters or deli trays, or use a drawer organizer to store smaller items such as yogurt, juice boxes and lunch meat within easy access.

### **Ice Maker and Ice Storage Bin**

IMPORTANT:

- Flush the water system before turning on the ice maker. See “Water and Ice Dispensers.”
- The ice maker and storage bin are located in the upper lefthand side of the refrigerator compartment.

### **Turning the Ice Maker On/Off**

- The ice maker has an automatic shutoff. When the ice maker is on, sensors will automatically stop ice production when the storage bin is full. The ice maker will remain set to ON, and ice production will resume when the bin is no longer full.
- To manually turn off the ice maker: Press OPTIONS to display the OPTIONS screen. Pressing ICE MAKER, if the ice maker is currently on, will turn off the ice maker. The “Ice Maker Off” icon will flash three times and then stay lit. When the ice maker is set to OFF,

it will stop producing ice. Pressing ICE MAKER, if the ice maker is currently off, turns on the ice maker. The “Ice Maker Off” icon will disappear.

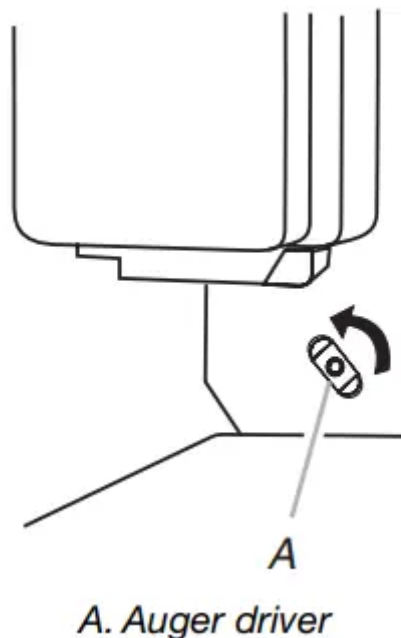
## Removing and Replacing Ice Storage Bin

### To Remove the Ice Storage Bin:

1. Hold the base of the storage bin and press the release button.
2. Pull out the storage bin.

To Replace the Ice Storage Bin: IMPORTANT: It may be necessary to turn the auger driver, behind the ice bin, counterclockwise to properly align the ice bin with the auger driver. The ice storage bin must be locked in place for proper ice dispensing

1. Slide the ice bin into the guide rails located on either side of the enclosure.
2. Push the ice bin in until resistance is felt. Raise the front slightly and push the ice bin in until an audible “click” is heard.



### Ice Production Rate

- Allow 24 hours to produce the first batch of ice. Discard the first three batches of ice produced.
- The ice maker should produce approximately 8 to 12 batches of ice in a 24-hour period.
- To increase ice production, lower the freezer and refrigerator temperature. See “Using the Controls.” Wait 24 hours between adjustments.

NOTE: Setting the freezer to a colder temperature may make some foods, such as ice cream, harder.

### Remember

- The quality of your ice will be only as good as the quality of the water supplied to your ice maker. Avoid connecting the ice maker to a softened water supply. Water softener chemicals (such as salt) can damage parts of the ice maker and lead to poor quality ice. If a softened water supply cannot be avoided, make sure the water softener is operating properly and is well maintained.
- Do not use anything sharp to break up the ice in the bin. This can cause damage to the ice bin and dispenser mechanism.
- Do not store anything in the ice storage bin.

## **Water and Ice Dispensers**

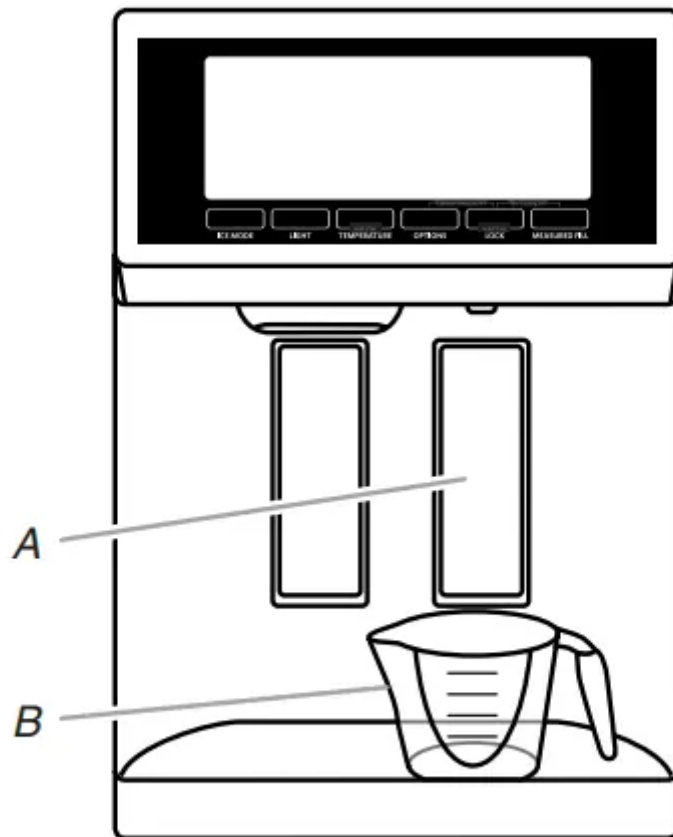
### **IMPORTANT:**

- After connecting the refrigerator to a water source or replacing the water filter, flush the water system. Use a sturdy container to depress and hold the water dispenser pad for 5 seconds, then release it for 5 seconds. Repeat until water begins to flow. Once water begins to flow, continue depressing and releasing the dispenser pad (5 seconds on, 5 seconds off) until a total of 4 gal. (15 L) has been dispensed. This will flush air from the filter and water dispensing system, and prepare the water filter for use. Additional flushing may be required in some households. As air is cleared from the system, water may spurt out of the dispenser.
- Allow 24 hours for the refrigerator to cool down and chill water.
- Allow 24 hours to produce the first batch of ice. Discard the first three batches of ice produced.
- The dispensing system will not operate when the refrigerator door is open.

### **Calibrate Measured Fill**

Household water pressure may affect the accuracy of the Measured Fill feature. So, for optimum performance of your water dispenser, you must first calibrate Measured Fill. **IMPORTANT:** Flush the water system before calibrating Measured Fill.

1. Place a sturdy measuring cup (1 cup size) on the dispenser tray centered in front of the water dispenser paddle. **NOTE:** Depending on your model, a measuring cup may be provided.

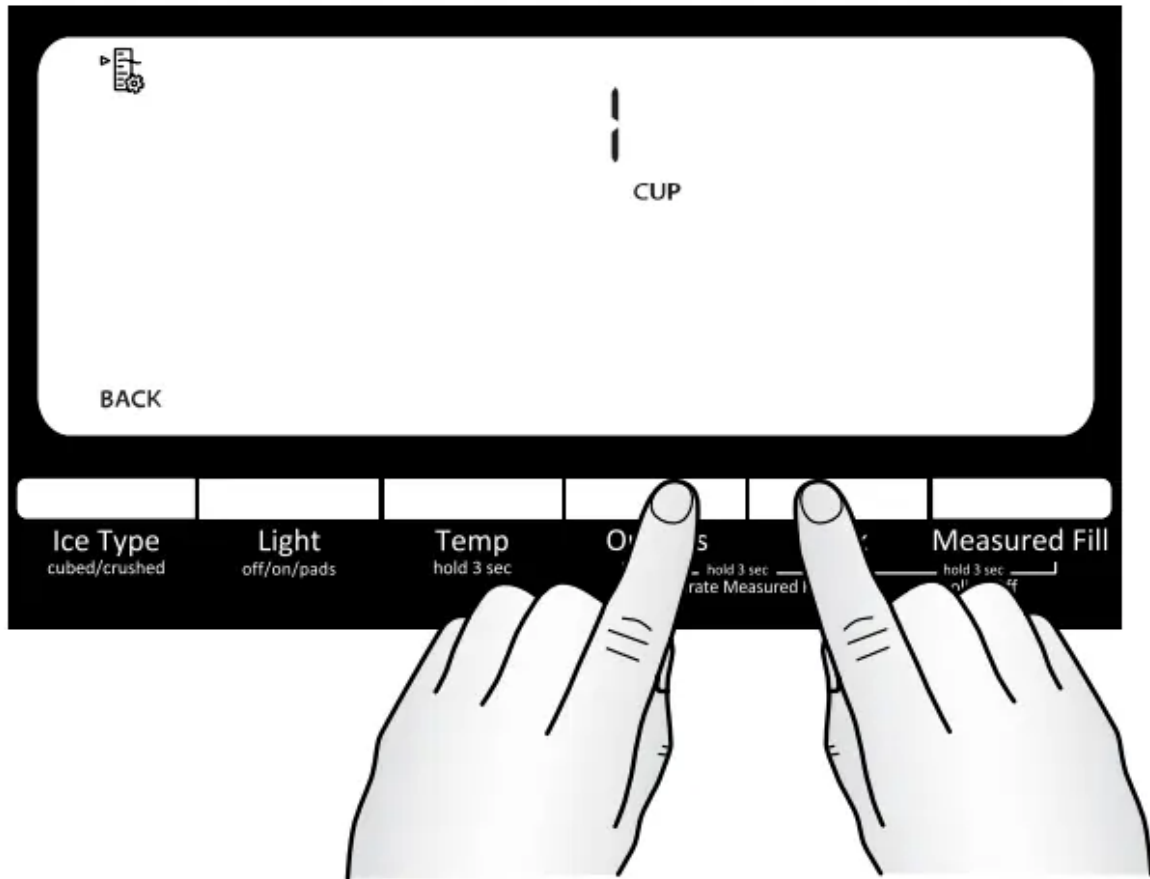


*A. Water dispenser paddle*  
*B. Measuring cup (1 cup)*

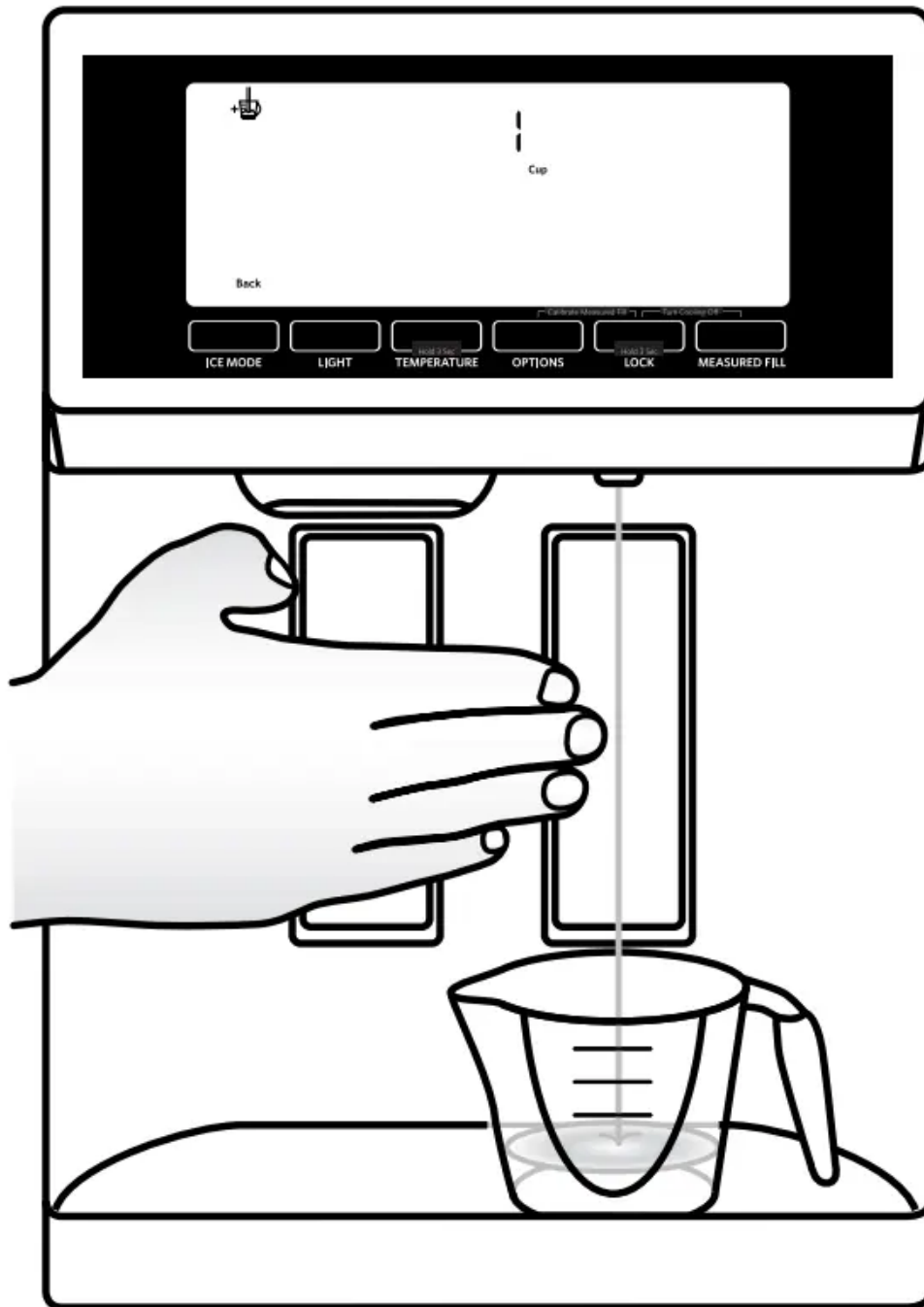
2. Press and hold the OPTIONS and LOCK buttons at the same time for 3 seconds. The words “Back” and “1 Cup” will appear on the display screen. Also, the Calibrate Measured Fill icon will illuminate and remain lit while the Measured Fill feature is being calibrated.



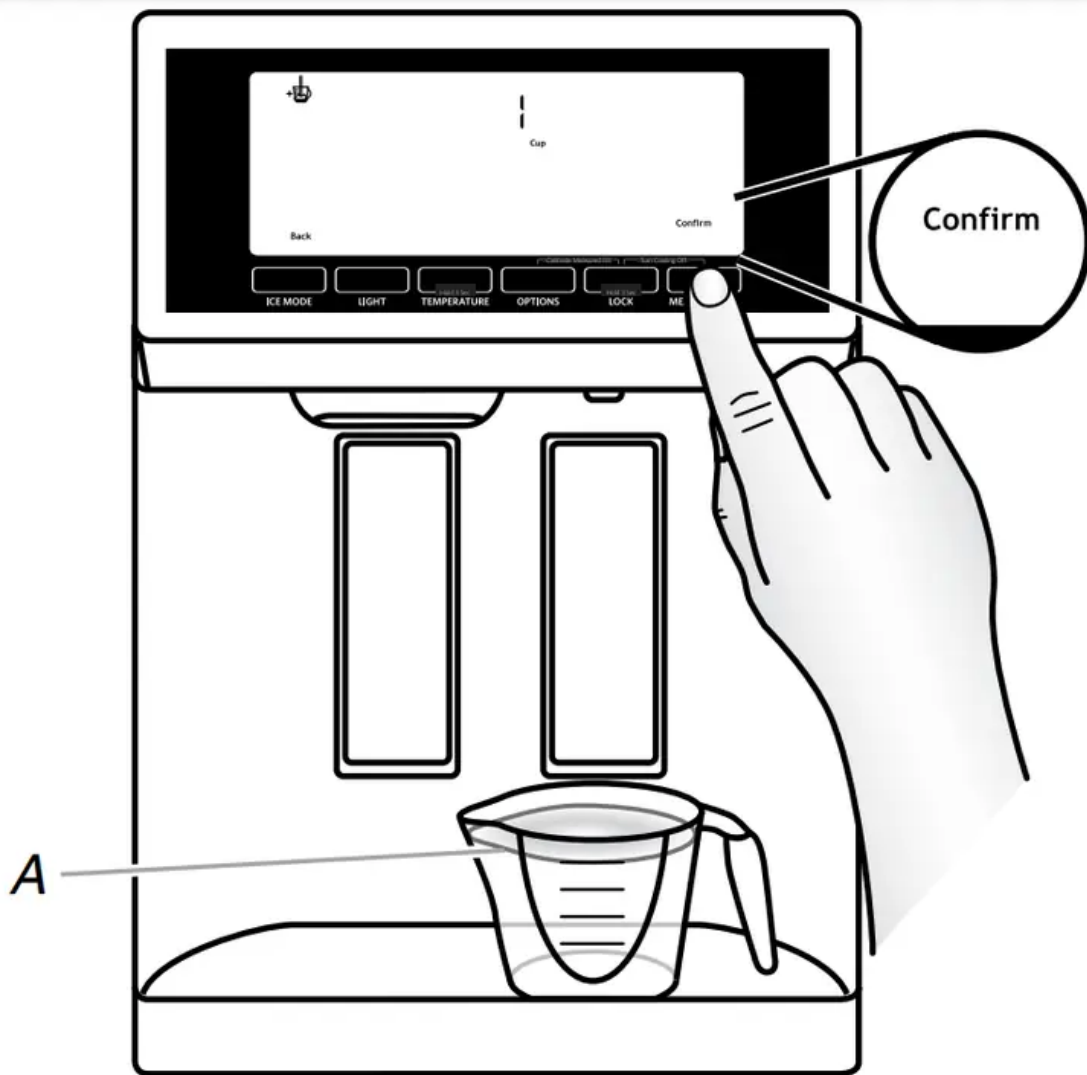
NOTE: You may press ICE TYPE “Back” at any time to exit calibration mode. The Calibrate Measured Fill icon will disappear.



3. Press and release the water dispenser paddle, as needed, to dispense water to the 1 cup fill line. NOTE: If overfilling or spilling occurs, discard the water and press ICE TYPE “Back” to restart the calibration process.



4. When 1 cup of water has been correctly dispensed into the measuring cup, press the MEASURED FILL button under the word “Confirm” to confirm the calibration.



*A. 1 cup of water*

5. When Measured Fill calibration has been confirmed the icons will disappear and the display will return to the home screen.

### **The Water Dispenser**

IMPORTANT: Dispense at least 1 qt (1 L) of water every week to maintain a fresh supply.

#### To Dispense Water (Standard):

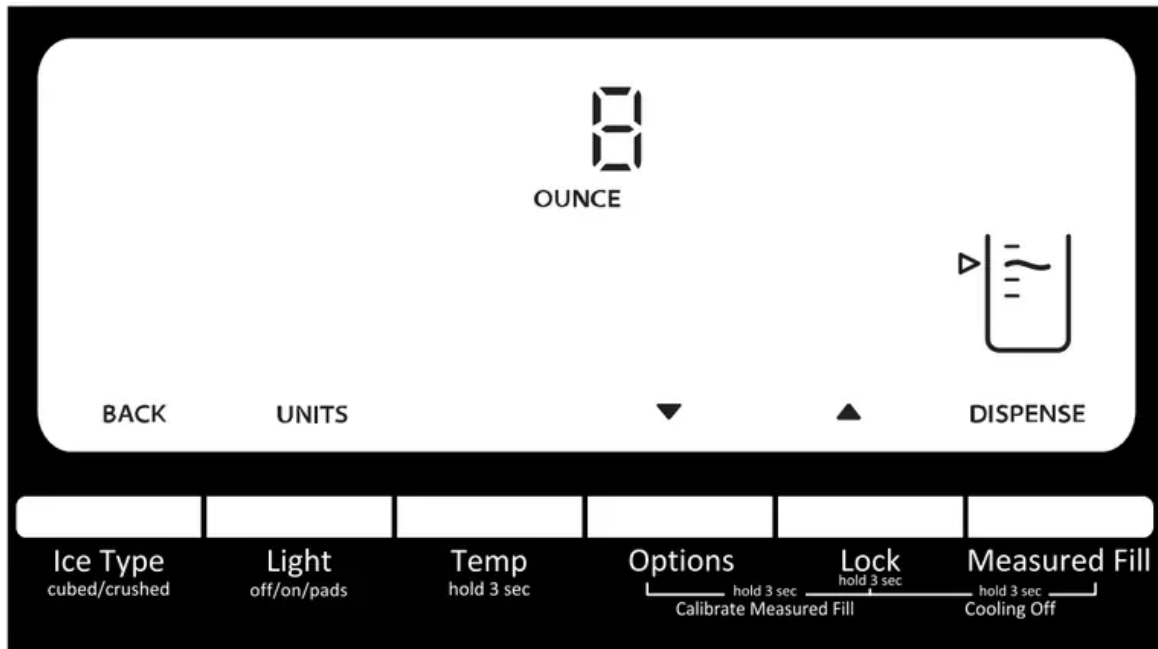
1. Press a sturdy glass against the water dispenser lever. NOTE: While dispensing water and for 3 seconds after dispensing has stopped, the digital display will show how much water has been dispensed.
2. Remove the glass to stop dispensing.

#### To Dispense Water (Measured Fill):

- Measured Fill allows you to dispense a specified amount of water with the touch of a few buttons.

- NOTE: The amount of water you select will be dispensed. Be sure that the container is empty and can hold the entire volume. If ice is in the container, you may need to adjust your selection.

1. Press MEASURED FILL to turn the feature on. When the feature is on, the Measured Fill screen appears on the display



Press ICE TYPE to manually turn off the Measured Fill feature.

NOTE: The dispenser will automatically turn off Measured Fill after 1 minute of inactivity. When Measured Fill is turned off, any changes you have made will be lost and all defaults will be restored.

2. You can dispense water by the ounce, cup, or liter. The default unit is ounces. To switch to cups or liters, press the LIGHT button. Default, minimum, and maximum volumes are listed below.

Units	Default	Minimum	Maximum
Ounces	8	1	128
Cups	1	1/4	16
Liters	0.25	0.05	4.00

3. Press the LOCK and OPTIONS buttons to adjust the volume as desired. The LOCK button increases the volume, and the OPTIONS button lowers the volume. NOTE: Most coffee cups (commonly 4 to 6 oz [118 to 177 mL] per cup) are not the same size as a

measuring cup (8 oz [237 mL]). You may need to adjust the volume to avoid unintentionally overfilling coffee cups.

4. To dispense water, press a sturdy glass against the water dispenser lever OR place the glass below the water dispenser and press the MEASURED FILL button. NOTE: While dispensing water, the digital display will count down how much water remains to be dispensed, according to the volume you selected. The flow of water will automatically stop once the desired volume has been dispensed.

5. To stop dispensing before the selected volume has been dispensed, remove the glass from the dispenser lever OR press the MEASURED FILL button a second time.

NOTE: If you stop dispensing before the desired volume has been dispensed, the digital display will continue to show how much water remains to be dispensed. The display will turn off after 1 minute of inactivity.

- To select a new volume or start dispensing the same volume again, you must first finish dispensing the selected volume, or turn off the Measured Fill feature (either by waiting 1 minute so it will automatically turn off or by pressing ICE TYPE to manually turn it off) and then turn it back on.

#### **Rotating Faucet and Pull-out Tray (on some models)**

On some models, the dispenser has a rotating water faucet and a pull-out tray at the bottom.



*A. Faucet rotated*  
*B. Pull-out tray*

- The faucet rotates to the center to allow for easy dispensing into large containers. To rotate it, push in on the right-hand side of the faucet as shown.



Push in on the left-hand side to rotate the faucet back into place.

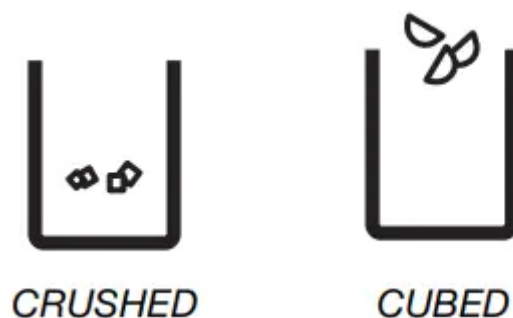
NOTE: When using the dispenser with the faucet rotated, do not use the water dispenser pad. Use only the water dispenser button to dispense. Dispensing by pressing the container against the water dispenser pad may result in unintentional spilling.

- The tray can be pulled out a bit in order to better support large containers. It is designed to catch small spills and allow for easy cleaning. There is no drain in the tray.

NOTE: The tray can be removed from the dispenser and carried to the sink to be emptied or cleaned. Pull the tray out until it hits the stop, then gently lift up on the back of the tray and slide it out the rest of the way.

### The Ice Dispenser

- Ice is dispensed from the ice maker storage bin in the freezer when the dispenser lever is pressed. To turn off the ice maker, see “Ice Maker and Storage Bin.”
- Your ice maker can produce both crushed and cubed ice. Before dispensing ice, select which type of ice you prefer by pressing the ICE TYPE button.
- The display screen indicates which type of ice is selected.



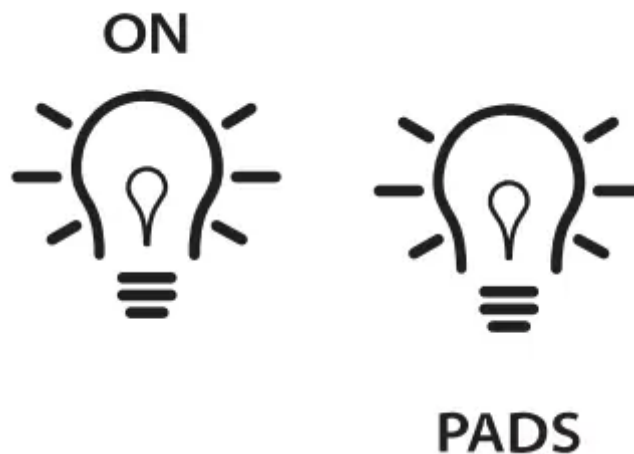
- For crushed ice, cubes are crushed before being dispensed. This may cause a slight delay when dispensing crushed ice. Noise from the ice crusher is normal, and pieces of ice may vary in size. When you are changing from crushed to cubed, a few ounces of crushed ice will be dispensed along with the first cubes.

### To Dispense Ice:

1. Make sure the desired type of ice is selected. To switch between cubed and crushed, press ICE TYPE.
2. Press a sturdy glass against the ice dispenser lever. Hold the glass close to the dispenser opening so ice does not fall outside of the glass. **IMPORTANT:** You do not need to apply a lot of pressure to the lever in order to activate the ice dispenser. Pressing hard will not make the ice dispense faster or in greater quantities.
3. Remove the glass to stop dispensing. **NOTE:** Ice may continue to be dispensed for several seconds after you remove the glass from the lever. The dispenser may continue to make noise for a few seconds after dispensing.

### **The Dispenser Light**

- When you use the dispenser, the light will automatically turn on. If you want the light to be on continuously, you may choose either On or Pads. The display screen indicates which mode is selected.

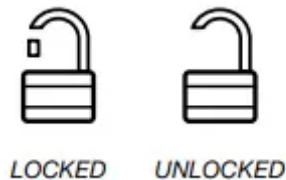


- On: Press LIGHT to turn on the dispenser light and the light behind the dispenser paddles.
- Pads (dispenser paddles): Press LIGHT a second time to select Pads mode. The dispenser light will turn off, but the light behind the dispenser paddles will remain on.
- Off: Press LIGHT a third time to turn off the dispenser light. The dispenser lights are LEDs that cannot be changed. If it appears that your dispenser lights are not working, see "Troubleshooting" for more information.

### **The Dispenser Lock**

- The dispenser can be turned off for easy cleaning or to avoid unintentional dispensing by small children and pets.

- NOTE: The lock feature does not shut off power to the refrigerator, to the ice maker, or to the dispenser light. It simply deactivates the controls and dispenser levers. To turn off the ice maker, see “Ice Maker and Storage Bin.”
  - Press and hold LOCK for 3 seconds to lock the dispenser.
  - Press and hold LOCK a second time to unlock the dispenser.
- The display screen indicates when the dispenser is locked.



## Water Filtration System

- The water filter is located in the upper right-hand corner of the refrigerator compartment.
- Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system. Systems certified for cyst reduction may be used on disinfected waters that may contain filterable cysts

### Water Filter Status

When a water filter has been installed in the refrigerator, the water filter status lights help you know when to change your water filter.

- The “Order Filter” icon will illuminate when 90% of the volume of water for which the filter is rated has passed through the filter OR 5 months have passed since the filter was installed.
- The “Replace Filter” icon will illuminate and blink continuously during dispensing when the rated volume of water has passed through the filter OR 6 months have passed since the filter was installed. A new water filter should be installed immediately when the “Replace Filter” light is illuminated.
- After 14 days at Replace Filter stage, the “Replace Filter” and “water” icons will glow at all times and blink continuously during dispensing. Also, an alert chime will sound three times following dispensing.

The disposable water filter should be replaced at least every 6 months. If the water flow to the water dispenser or ice maker decreases noticeably before 6 months have passed, replace the water filter more often.

### Reset Water Filter Status

- After changing the water filter, reset the status light. Press the OPTIONS button to enter Options mode, then press LOCK to initiate the reset, then press MEASURED FILL to

confirm that you want to reset the status light. When the system is reset, the “ORDER” and “REPLACE” icons will disappear from the display screen.

## **Replacing the Water Filter**

To purchase a replacement water filter, model number UKF8001AXX-750 or UKF8001AXX-200, contact your dealer or call 1-800-253-1301 in the U.S.A. or 1-800-807-6777 in Canada.

**IMPORTANT:** Air trapped in the water system may cause water and filter to eject. Always dispense water for at least 2 minutes before removing the filter or blue bypass cap.

1. To access the filter, press upward on the ribbed section of the water filter cover.
2. Turn filter counterclockwise to remove.
3. Remove sealing label from replacement filter and insert the filter end into the filter head.
4. Turn the filter clockwise until it stops. Snap the filter cover closed.
5. Flush the water system. See “Water and Ice Dispenser.”

**NOTE:** The dispenser feature may be used without a water filter installed. Your water will not be filtered. If this option is chosen, replace the filter with the blue bypass cap.

## **REFRIGERATOR CARE**

### **Cleaning**

**Explosion Hazard:** Use nonflammable cleaner. Failure to do so can result in death, explosion, or fire.

Both the refrigerator and freezer sections defrost automatically. However, clean both sections about once a month to avoid odor buildup. Wipe up spills immediately.

**IMPORTANT:**

- Because air circulates between both sections, any odors formed in one section will transfer to the other. You must thoroughly clean both sections to eliminate odors. To avoid odor transfer and drying out of food, wrap or cover foods tightly.
- Do not use abrasive or harsh cleaners such as window sprays, scouring cleansers, flammable fluids, cleaning waxes, concentrated detergents, nail polish remover, bleaches or cleansers containing petroleum products. Do not use paper towels, scouring pads, or other harsh cleaning tools that may scratch or damage the materials.

### **Clean the Interior**

1. Unplug refrigerator or disconnect power.
2. Using a clean sponge or soft cloth and a mild detergent in warm water, hand wash, rinse, and dry removable parts and interior surfaces thoroughly.
3. Plug in refrigerator or reconnect power.

## **Clean the Touch Screen Display on the Dispenser Panel**

1. Make sure the refrigerator is unplugged or the power is disconnected before wiping the screen, to avoid unintentionally changing the settings.
2. Mix a solution of mild detergent in warm water. Dampen a soft, lint-free cloth with the solution and gently wipe the screen. NOTE: Do not spray or wipe liquids directly onto the screen, or over-saturate the cloth.
3. Plug in refrigerator or reconnect power.

## **Clean the Exterior Surfaces**

1. Unplug refrigerator or disconnect power.
2. Using a clean sponge or soft cloth and a mild detergent in warm water, wash, rinse and thoroughly dry stainless steel and painted metal exteriors.
  - To keep your stainless steel refrigerator looking like new and to remove minor scuffs or marks, it is suggested that you use the manufacturer's approved Stainless Steel Cleaner and Polish, Part Number 4396920. To order the cleaner, call 1-800-422-1230 U.S.A. or 1-800-807-6777 Canada. IMPORTANT: This cleaner is for stainless steel parts only! Do not allow the Stainless Steel Cleaner and Polish to come into contact with any plastic parts such as the trim pieces, dispenser covers or door gaskets. If unintentional contact does occur, clean plastic part with a sponge and mild detergent in warm water. Dry thoroughly with a soft cloth.
3. Plug in refrigerator or reconnect power.

## **Clean the Condenser**

There is no need for routine condenser cleaning in normal home operating environments. If the environment is particularly greasy or dusty, or there is significant pet traffic in the home, the condenser should be cleaned every 2 to 3 months to ensure maximum efficiency.

### To clean the condenser:

1. Unplug refrigerator or disconnect power.
2. Remove the base grille.
3. Use a vacuum cleaner with a soft brush to clean the grille, the open areas behind the grille and the front surface area of the condenser.
4. Replace the base grille when finished.
5. Plug in refrigerator or reconnect power.

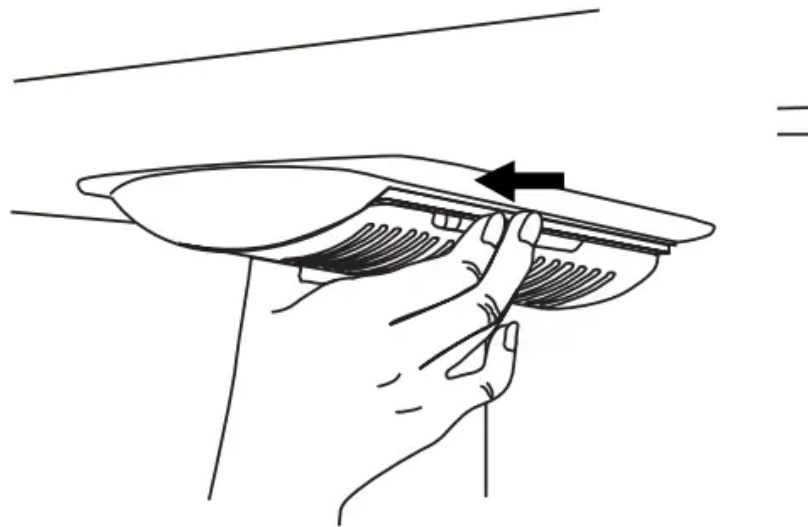
## **Changing the Light Bulb**

NOTE: Not all appliance bulbs will fit your refrigerator. Be sure to replace the bulb with an appliance bulb of the same size, shape, and wattage (no greater than 40 watts).

- The dispenser lights are LEDs that cannot be changed.
- On some models, the interior lights are LEDs that cannot be changed.
- Some models may have LEDs in one compartment and an appliance bulb in another compartment.

To Replace an Appliance Bulb:

1. Unplug refrigerator or disconnect power.
2. Remove the light shield(s), if necessary.
  - Squeeze both sides of the light shield while pulling downward to remove.



3. Replace burned-out bulb(s) with appliance light bulb(s) no greater than 40 watts.
4. Replace the light shield(s) by inserting the tabs on the shield into the liner holes and snap into place. NOTE: To avoid damaging the light shield, do not force the shield beyond the locking point.
5. Plug in refrigerator or reconnect the power.

## TROUBLESHOOTING

### Refrigerator Operation

#### The refrigerator will not operate

Electrical Shock Hazard: Plug into a grounded 3 prong outlet. Do not remove ground prong. Do not use an adapter. Do not use an extension cord. Failure to follow these instructions can result in death, fire, or electrical shock.

- Power cord unplugged? Plug into a grounded 3 prong outlet.

- Is outlet working? Plug in a lamp to see if the outlet is working.
- Household fuse blown or circuit breaker tripped? Replace the fuse or reset the circuit breaker. If the problem continues, call an electrician.
- Are controls on? Make sure the refrigerator controls are on. See “Using the Control(s).”
- New installation? Allow 24 hours following installation for the refrigerator to cool completely.

NOTE: Adjusting the temperature controls to coldest setting will not cool either compartment more quickly.

### **The motor seems to run too much**

- Your new refrigerator may run longer than your old one due to its high-efficiency compressor and fans. The unit may run even longer if the room is warm, a large food load is added, doors are opened often, or if the doors have been left open.

### **The refrigerator seems noisy**

Refrigerator noise has been reduced over the years. Due to this reduction, you may hear intermittent noises from your new refrigerator that you did not notice from your old model. Below are listed some normal sounds with explanations.

- Buzzing - heard when the water valve opens to fill the ice maker
- Pulsating - fans/compressor adjusting to optimize performance
- Hissing/Rattling - flow of refrigerant, movement of water lines, or from items placed on top of the refrigerator
- Sizzling/Gurgling - water dripping on the heater during defrost cycle
- Popping - contraction/expansion of inside walls, especially during initial cool-down
- Water running - may be heard when ice melts during the defrost cycle and water runs into the drain pan
- Creaking/Cracking - occurs as ice is being ejected from the ice maker mold.

### **The doors will not close completely**

- Door blocked open? Move food packages away from door.
- Bin or shelf in the way? Push bin or shelf back into the correct position.

### **The doors are difficult to open**

Explosion Hazard: Use nonflammable cleaner. Failure to do so can result in death, explosion, or fire

- Gaskets dirty or sticky? Clean gaskets and contact surfaces with mild soap and warm water. Rinse and dry with soft cloth.

## Temperature and Moisture

### Temperature is too warm

- New installation? Allow 24 hours following installation for the refrigerator to cool completely.
- Door(s) opened often or left open? Allows warm air to enter refrigerator. Minimize door openings and keep doors fully closed.
- Large load of food added? Allow several hours for refrigerator to return to normal temperature.
- Controls set correctly for the surrounding conditions? Adjust the controls a setting colder. Check temperature in 24 hours. See “Using the Control(s).”

### Temperature is too cold in refrigerator

- Refrigerator air vent blocked? If the air vent located in the top, left, rear corner of the refrigerator compartment is blocked by items placed directly in front of it, the refrigerator will get too cold. Move items away from the air vent.
- Ice storage bin in correct position? See “Ice Maker and Ice Storage Bin.”
- Controls set correctly for the surrounding conditions? Adjust the controls a setting warmer. Check temperature in 24 hours. See “Using the Control(s).”

### There is interior moisture buildup

NOTE: Some moisture buildup is normal.

- Humid room? Contributes to moisture buildup.
- Door(s) opened often or left open? Allows humid air to enter refrigerator. Minimize door openings and keep doors fully closed.

## Ice and Water

### The ice maker is not producing ice or not enough ice

- Refrigerator connected to a water supply and the supply shutoff valve turned on? Connect refrigerator to water supply and turn water shutoff valve fully open.
- Kink in the water source line? A kink in the line can reduce water flow. Straighten the water source line.
- Ice maker turned on? Make sure ice maker is on. See “Ice Maker and Ice Storage Bin.”
- New installation? Wait 24 hours after ice maker installation for ice production to begin. Wait 72 hours for full ice production.
- Refrigerator door closed completely? Close the door firmly. If it does not close completely, see “The doors will not close completely.”

- Large amount of ice recently removed? Allow 24 hours for ice maker to produce more ice.
- Ice cube jammed in the ice maker ejector arm? Remove ice from the ejector arm with a plastic utensil.
- Water filter installed on the refrigerator? Remove filter and operate ice maker. If ice volume improves, then the filter may be clogged or incorrectly installed. Replace filter or reinstall it correctly.
- Reverse osmosis water filtration system connected to your cold water supply? This can decrease water pressure. See “Water Supply Requirements.”

### **The ice cubes are hollow or small**

NOTE: This is an indication of low water pressure.

- Water shutoff valve not fully open? Turn the water shutoff valve fully open.
- Kink in the water source line? A kink in the line can reduce water flow. Straighten the water source line.
- Water filter installed on the refrigerator? Remove filter and operate ice maker. If ice quality improves, then the filter may be clogged or incorrectly installed. Replace filter or reinstall it correctly.
- Reverse osmosis water filtration system connected to your cold water supply? This can decrease water pressure. See “Water Supply Requirements.”
- Questions remain regarding water pressure? Call a licensed, qualified plumber.

### **Off-taste, odor or gray color in the ice**

- New plumbing connections? New plumbing connections can cause discolored or off-flavored ice.
- Ice stored too long? Discard ice. Wash ice bin. Allow 24 hours for ice maker to make new ice.
- Odor transfer from food? Use airtight, moisture proof packaging to store food.
- Are there minerals (such as sulfur) in the water? A water filter may need to be installed to remove the minerals.
- Water filter installed on the refrigerator? Gray or dark discoloration in ice indicates that the water filtration system needs additional flushing. Flush the water system before using a new water filter. Replace water filter when indicated. See “Water Filtration System.”

### **The water and ice dispenser will not operate properly**

- Refrigerator connected to a water supply and the supply shutoff valve turned on? Connect refrigerator to water supply and turn water shutoff valve fully open.
- Kink in the water source line? Straighten the water source line.

- New installation? Flush and fill the water system. See “Water and Ice Dispensers.”
- Is the water pressure at least 35 psi (241 kPa)? The water pressure to the home determines the flow from the dispenser. See “Water Supply Requirements.”
- Water filter installed on the refrigerator? Remove filter and operate dispenser. If water flow increases, the filter may be clogged or incorrectly installed. Replace filter or reinstall it correctly.
- Water dispenser measured fill feature is not dispensing an accurate amount of water? Calibrate the water dispenser. See “Water and Ice Dispensers.”
- Refrigerator door closed completely? Close the door firmly. If it does not close completely, see “The doors will not close completely.”
- Recently removed the doors? Make sure the water dispenser wire/tube assembly has been properly reconnected at the top of the refrigerator door. See “Refrigerator Doors and Drawer.”
- Reverse osmosis water filtration system connected to your cold water supply? This can decrease water pressure. See “Water Supply Requirements.”

### **Water is leaking from the dispenser system**

NOTE: One or two drops of water after dispensing is normal.

- Glass not being held under the dispenser long enough? Hold the glass under the dispenser 2 to 3 seconds after releasing the dispenser lever.
- New installation? Flush the water system. See “Water and Ice Dispensers.”
- Recently changed water filter? Flush the water system. See “Water and Ice Dispensers.”

### **Water from the dispenser is warm**

NOTE: Water from the dispenser is only chilled to 50°F (10°C).

- New installation? Allow 24 hours after installation for the water supply to cool completely.
- Recently dispensed large amount of water? Allow 24 hours for water supply to cool completely.
- Water not been recently dispensed? The first glass of water may not be cool. Discard the first glass of water.
- Refrigerator connected to a cold water pipe? Make sure the refrigerator is connected to a cold water pipe. See “Water Supply Requirements.”

#### **Warning**

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

