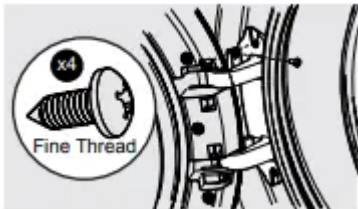


## Installation

### Removing door assembly

1. Completely open the door to expose all four hinge screws.
2. Remove all four hinge screws with #2 square bit driver. Save for reinstalling later.

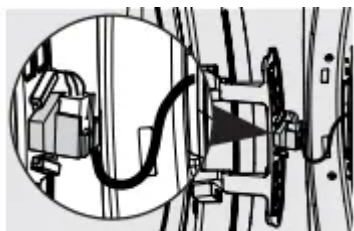


3. Hold the door with one hand supporting the handle area and one hand supporting the hinge. While supporting the door at the hinge, press firmly with the other hand until the locating pins on the back of the hinge plate dislocate from the front panel.

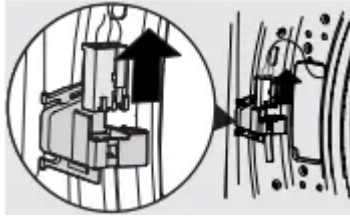


4. While supporting the door with one hand, pinch the tabs to release the plastic terminal cap from the hinge plate.

**IMPORTANT** Take care not to pull the door away from the washer until you remove the wiring harness terminal cap.

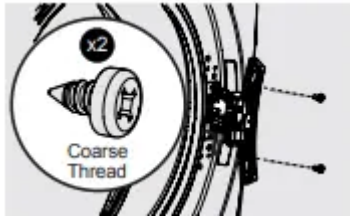


5. Set the door face down on a flat surface protected by soft cloth or towel
6. Release wiring harness from retainer on plastic terminal cap. Then release terminal from terminal cap. Save the cap to reinstall later.



### Removing door lock and plastic hole cover

1. Locate and remove both screws from door lock. Save screws for later.
2. Rotate the lock as you pull it out through the front panel. Take care not to pull too hard or too far as the lock is still attached to the wiring harness.



3. Disconnect the wiring harness terminal from the door lock. Set the door lock aside for reinstallation later.
4. Pry the bottom of the plastic hole cover upward to release it from the front panel. You may have to use a non-scratching plastic knife if you are unable to release it manually. Then, slide the cover down slightly and remove it from the front panel.

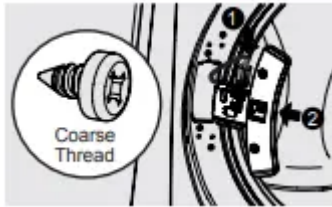


### Reinstalling door lock and hole cover

1. Move the plastic cover to the other side of the front panel. Position the cover so the “hook” is at the bottom. Insert hook into lower slot, slide the cover down, and press upper retention tabs into opening until they snap into place.



2. Insert wiring harness into door lock.
3. Insert door lock into front panel and reinstall door lock screws.



## Controls and Settings

### Cycle settings

#### Washing temperature

The appropriate washing temperature will automatically be indicated for the cycle selected. To change the preset temperature, press the temp button to scroll to the desired setting. Select a wash water temperature according to fiber content, colorfastness and soil level.

To protect your fabrics, not all temperatures are available with every cycle. If a temperature is not appropriate for the cycle, it cannot be selected and will not be lit by pressing the temp button.

The temperature selected for the cycle will be remembered and recalled each time that cycle is selected in the future.

All wash water temperatures are automatically regulated to maximize detergent effectiveness and improve washing performance. The water heater setting and its distance from the washer, water usage in other parts of the home, and seasonally low ground water temperature in some geographic areas can affect water temperature.

#### sanitize (on select models)

Use the sanitize setting to clean and sanitize heavily soiled, colorfast fabrics including towels, bedding, cloth diapers, and children's clothing.

It is recommended that you set your water heater to 120°F (49°C) or higher to ensure proper performance during this cycle. If the setting is lower or the load is extra large, the cycle time may be extended.

When used with the heavy duty and whitest whites cycles, the sanitize setting will kill 99.9% of bacteria with no carryover of bacteria between loads. No bleach or harsh chemicals are needed, but higher temperatures are required. Please check fabric care labels to prevent damage.

**NOTE** The heavy duty and whitest whites with sanitize setting cycles have been designed to meet the requirements of NSF P172 protocol for sanitization efficacy

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The wash water is heated by an internal boost heater to a maximum of 152°F (67°C) as the load tumbles. Cold water is added to cool down the load prior to drain and spin.

As a precaution, the washer door remains locked when the water temperature reaches 130°F (55°C)

### **hot**

Use this setting for heavily soiled white or colorfast cottons and blends.

### **warm**

Use this setting for normally soiled white or colorfast cottons or blends.

### **cold**

Some warm water will automatically blend with cold tap supply to achieve a precise cold. Use this setting for lightly soiled non-colorfast items, knits, delicates, and hand washables

### **Soil level**

Adjust the wash time based on the soil level of each load. Solid soil (on select models), max (on select models), heavy, normal, light and extra light (on some models) soil levels are available.

### **Spin speed**

Max (on select models), high, medium and low (on some models) spin speeds are available for each cycle. The spin speed and/or duration of final spin vary from model to model and cycle to cycle.

Increasing the spin speed will extract more water, decrease drying time and conserve energy. Decreasing the spin speed will reduce wrinkling.

Select low spin speed (on some models) to gently spin items that should be line dried.

Use no spin to omit the final spin at the end of the cycle. The load will be very wet. Remove items from the wash drum to drip dry or select a spin only cycle to remove excess water at a more convenient time.

### **Wash cycle options**

#### **extra rinse**

Use this option when additional rinsing is desired to remove excess dirt and detergent. It is recommended for heavily soiled loads or if household members have sensitive skin.

#### **wrinkle release (on select models)**

After the final spin, the washer will perform a “dry” agitation to loosen the garments from the side of the drum.

#### **extended refresh (on select models)**

Select extended refresh if you will be unable to remove the load right after the cycle is complete. The washer recognizes the load has sat too long and will do a rinse and spin to keep the load fresh for up to 12 hours. When you are ready to remove the load during the extended refresh segment, you must press cancel to end the cycle and open the door.

### **PODS® (on select models)**

Select this option when using a detergent pack in a model equipped with a PODS® button (on select dispenser only). This option will divert the flow of water to the detergent pack compartment optimizing the detergent pack performance.

## **Control options**

### **control lock**

To lock the controls between cycles, scroll to the control lock option and press select. The control lock icon will show on the LED display. To unlock the controls scroll to the control lock option again and press select. Use this feature to reduce the likelihood of accidental operation by children. Washer cycles will not run when control lock is activated.

### **delay time**

Use delay time to delay the start of the washing cycle from 30 minutes to 12 hours. To turn on the delay time option, press options to scroll to the delay time icon and press select. Use the cycles button (300/400 models) or turn the cycle selector (500/600 models) to select the desired delay time and press start. The delay time icon will illuminate on the LED display to indicate the delay time option is activated. The time will begin counting down on the LED display once the washer start/pause button has been pressed.

## **Operating Instructions**

### **Operating the washer**



#### **1. Sort laundry into loads that can be washed together.**

- Sort by recommended cycle and water temperature.
- Separate white, light, and colorfast items from dark and non-colorfast items.
- Separate items that shed lint from items that attract lint. Casual, synthetic, knit, and corduroy items will pick up lint from towels, rugs, and bedspreads.
- Separate heavily soiled items from lightly soiled items.
- Separate lacy, sheer, loosely knit, or delicate items from durable items.

DO NOT machine wash items containing fiberglass. Small particles of fiberglass left in drum may transfer to fabrics in other loads and cause skin irritation and/or damage to fabrics.

DO NOT wash water resistant and water repellent type clothing or other materials



## 2. Prepare items for washing.

- Empty pockets.
- Brush off lint and dirt. Shake out rugs and beach towels.
- Close zippers, fasten hooks, button buttons, and tie strings/sashes. Remove non-washable trims and ornaments.
- Place delicate and small items (bras, hosiery, etc.) in a mesh bag (not included).

Mend rips and tears to prevent further damage during washing.

Turn knit items inside out to prevent pilling.

## 3. Pretreat stains and heavy soil.

- See stain treatment function in Cycle Options for your particular model or Stain Removal Guide for more information.

## 4. Add laundry load to wash tub.

- Combine large and small items in a load. Load large items first.
- Large items should not be more than half the total wash load.
- Washing single items is inefficient and may cause an out-of-balance load. Add 1 or 2 similar items to help balance load.
- Wash single heavy items (comforter, sleeping bag, etc.) separately.
- The washer can be fully loaded, but the items should not be tightly packed. The door should close easily

DO NOT overload the washer.

DO NOT WASH: Water resistant and water repellent clothing or other materials.

## 5. Add wash products to dispenser.

- Water conditioners, detergent boosters and enzyme products may be added with detergent.
- See Adding Laundry Products for detailed information on the use of the product dispensers.
- See Adding Laundry Products for detailed information on the use of various wash products (detergent, bleach, stain treatment, fabric softener, etc).

Follow manufacturer's instructions and recommendations when using wash products.

Open and close the dispenser drawer slowly. Closing the drawer too quickly could result in early dispensing of the bleach or fabric softener.

## 6. Select the cycle and settings for the load.

- See Cycle Selection, Cycle Settings, and Cycle Options for detailed descriptions of cycle controls.
- See Cycle Setting Charts to determine which settings are available for each cycle.
- To provide the best care, not every setting or option is available with every cycle. If a setting or option is not available for the cycle selected, the indicator will not light.

Follow fabric care label instructions on items to be washed.

Make sure that the PODS® option is selected when using models that have a separate detergent pack compartment. See Adding Laundry Detergent to the Adaptive Dispenser™

## 7. Start the washer.

- Close the door and press start/pause. The washer will not operate with the door open. "CLOSE DOOR" will be displayed as a reminder to close the door.
- To add a forgotten item to the washer any time during the wash portion of the cycle, press start/pause. When the door unlocks, open the door, add the item, close the door and press start/pause to resume cycle.
- To change settings or options after the cycle has begun, press start/pause, change the settings, and then press start/pause. If the cycle is not paused first, the unit will emit several beeps when the buttons are pressed but no changes to the cycle will be applied.
- To change the cycle once the cycle has begun, press cancel to cancel the cycle, select the new cycle, and press start/ pause to begin the new cycle. Changing a cycle selection without cancelling the current WILL NOT change the cycle.
- To cancel a cycle, press cancel.
- A signal will sound at the end of the cycle if the chime option is not set to mute.

DO NOT force door open. As a safety measure, the door will automatically lock during the entire wash cycle. Pause or cancel the wash load to unlock the door.

If the cycle is interrupted during spin, the door lock will not release until the tub has stopped spinning.

If the water level is above the bottom of the door opening/flexible door gasket, the lock will not release.

## 8. Remove items from washer when cycle has ended.

- Remove items when the cycle ends and place in dryer, line dry or dry flat as directed on the fabric care label.

Excess wrinkling, color transfer or odors may develop in items left in the washer after the cycle has ended.

## Care and Cleaning

### Outside routine cleaning

- When washing is completed, wipe top and sides of washer with a damp cloth.
- Clean the cabinet with mild soap and water. Never use harsh, gritty or abrasive cleansers
- If the cabinet becomes stained, clean with diluted chlorine bleach (1 part bleach to 8 parts water). Rinse several times with clear water.
- Remove glue residue from tape or labels with a mixture of warm water and mild detergent. Or, touch residue with the sticky side of tape.
- When cleaning chrome parts, it is best to use only a damp cloth.
- Before moving the washer, place a strip of cardboard or thin fiberboard under the front leveling legs to prevent damage to the floor.

**IMPORTANT** DO NOT store or place laundry products on top of washer at any time. They can damage the finish or controls. It is recommended to keep laundry products in the storage drawer between cycles if installed on a pedestal.



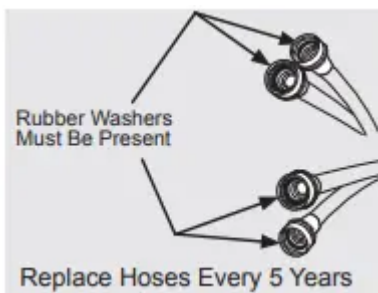
### Winterizing instructions

1. Turn off water supply faucets.
2. Disconnect hoses from water supply and drain water from hoses. Vacuum out each water supply inlet with a waterproof utility vac to ensure water valves are completely drained. Damage will occur if water in water inlet valves are allowed to freeze.

3. Plug electrical cord into a properly grounded electrical outlet.
4. Add 1 gallon (3.8 L) nontoxic recreational vehicle (RV) antifreeze to empty wash drum. Close door.
5. Select any cycle. Press start/pause and let the washer drain for 1 minute to drain out all the water. Not all of the RV antifreeze will be expelled.
6. Press cancel, unplug electrical power cord, dry off drum interior and close door.
7. Remove dispenser drawer. Drain any water in compartments and dry compartments. Replace drawer.
8. Store washer in an upright position.
9. To remove antifreeze from washer after storage, run empty washer through a complete cycle using detergent. DO NOT add wash load.

### Water inlet hose inspection

Periodically inspect all water inlet hoses for water leaks, wear, cuts, corrosion and bulges. Replace all hoses, if any sign of the above is visible. All hoses should be replaced every 5 years to reduce the risk of hose failures. When replacing hoses, refer to the Installation sections of this Use & Care guide for proper installation instructions. DO NOT overtighten or cross thread the fittings. DO NOT allow the hose to rub against sharp objects. Always ensure the hose fitting rubber gasket is installed and free from water leaks when water pressure is applied.



### Instructions for limited use, vacation and away from home

**CAUTION** Your washer should be operated ONLY when you are home. Water leakage is a safety issue and can cause personal injury or property damage. If you are away from home or not using your washer for extended periods of time, follow these steps

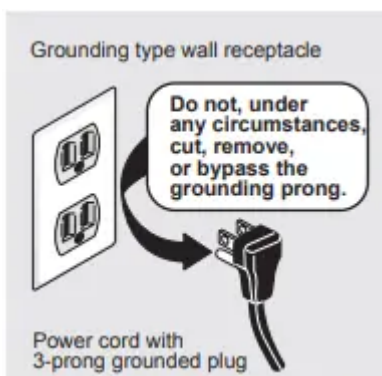
1. Turn off the water supply to washer to avoid water leaks due to water pressure surges and unforeseen occurrences in the water supply.
2. Disconnect or unplug the electrical power to the washer.
3. Remove excess water from the dispenser, interior door and tub and perform the Care and Cleaning steps.

## Reconnecting water supply and electrical

1. Review the “Installation Instruction” section of this guide to ensure the appliance is level and the water and electrical power supply is properly connected.
2. Ensure the water lines are flushed of debris, prior to connecting the water lines to the washer inlet.
3. Check for water leaks and replace supply hoses if needed.

**CAUTION** Damaged or improperly installed water lines can cause the water lines or connections to leak. Water leakage is a safety issue and can cause personal injury or property damage

**WARNING** Improper grounding of the washer may cause serious injury or death. Check with a licensed electrician if you are in doubt as to whether the appliance is properly grounded.



## Troubleshooting

### Common washing inquiries

Many washing problems involve poor soil and stain removal, residues of lint and scum, and fabric damage. For satisfactory washing results, follow these suggestions provided by The Soap and Detergent Association.

#### Blue stains

- POSSIBLE CAUSES

Undiluted liquid detergent or fabric softener dispensed directly onto fabric.

- SOLUTIONS

If caused by detergent, mix 1 cup (240 ml) white vinegar with 1 qt (.95 L) water in plastic container. Soak 1 hour. Rinse.

If caused by fabric softener, rub stains with bar soap. Wash.

- PREVENTIVE MEASURES

Avoid overfilling detergent and fabric softener compartments of dispenser.

## **Discoloration, graying**

- POSSIBLE CAUSES

Not enough detergent.

Wash water temperature too low.

Incorrect sorting.

- SOLUTIONS

Rewash with correct amount of detergent and hottest water safe for fabric.

Add bleach safe for fabric.

- PREVENTIVE MEASURES

Sort items by soil level and color.

Use correct amount of detergent, hottest water and bleach safe for fabric.

## **Greasy, oily stains**

- POSSIBLE CAUSES

Not enough detergent.

Undiluted liquid fabric softener poured directly on fabric.

- SOLUTIONS

Treat with prewash stain remover or liquid detergent.

Increase detergent and water temperature. Rewash.

Rub fabric softener stains with bar soap

- PREVENTIVE MEASURES

Use correct amount of detergent and hottest water safe for fabric.

DO NOT pour liquid fabric softener directly on fabric.

## **Holes, tears, or snags**

- POSSIBLE CAUSES

Incorrect use of chlorine bleach.

Unfastened zippers, hooks, buckles.

Rips, tears and broken threads.

Overloading washer.

Degradation of fabric.

- SOLUTIONS

May be irreversible if rips, tears and seams cannot be mended.

- PREVENTIVE MEASURES

Never pour chlorine bleach directly on fabric.

Check condition of items before washing.

## **Lint**

- POSSIBLE CAUSES

Incorrect sorting.

Tissues left in pocket.

Overloading washer.

Not enough detergent.

Undissolved detergent has left a residue resembling lint.

Static cling is attracting lint.

Load washed too long.

- SOLUTIONS

Reduce load size. Rewash using correct water temperature, water level, and amount of detergent.

Add nonprecipitating water conditioner to wash water to remove detergent residue.

Add liquid fabric softener to final rinse.

Dry load in dryer.

Remove lint with lint brush or roller.

- PREVENTIVE MEASURES

See Operating Your Washer.

DO NOT overload washer.

Use correct temperature and amount of detergent, water and wash time.

## **Pilling (Fibers ball up and cling to fabric.)**

- POSSIBLE CAUSES

Pilling is normal with synthetic and permanent press fabrics. This is due to abrasion from normal wear.

- SOLUTIONS

Use a lint brush or shaver to remove pills.

- PREVENTIVE MEASURES

Use fabric softener in washer to lubricate fibers.

When ironing, use spray starch or fabric finish on collars and cuffs.

Turn items inside out to reduce abrasion.

### **Residue or powder on dark items; Stiff, harsh fabrics.**

- POSSIBLE CAUSES

Undissolved detergent.

Some granular detergents can combine with hard water minerals to form a residue.

Overloading washer.

- ES SOLUTIONS

Rewash load.

- PREVENTIVE MEASURES

Increase water temperature using hottest water safe for fabric.

DO NOT overload washer.

Use liquid detergent or nonprecipitating water conditioner with powder detergent.

### **Wrinkling**

- POSSIBLE CAUSES

Overloading washer.

Incorrect wash cycle for wash load.

- SOLUTIONS

Reduce load size.

Rinse in cold water with liquid fabric softener using the casual or delicate cycle.

- PREVENTIVE MEASURES

DO NOT overload washer.

Remove items from washer as soon as cycle is completed.

Use liquid fabric softener

### **Yellow buildup of body soil on synthetic fabrics**

- POSSIBLE CAUSES

Agitation time too short.

Wash water temperature too low.

Not enough detergent.

- SOLUTIONS

Soak in detergent booster or product containing enzymes.

Wash in hottest water safe for fabric using casual cycle.

Increase detergent.

Add bleach safe for fabric or treat with color remover.

- PREVENTIVE MEASURES

Select correct cycle.

Use correct amount of detergent.

Wash synthetics frequently using hot or warm water.

### **Yellow or brown rust stains**

- POSSIBLE CAUSES

Iron or manganese in water supply, water pipes, or water heater.

- SOLUTIONS

To restore discolored load of whites, use rust remover safe for fabric.

DO NOT use chlorine bleach to remove rust stains. It may intensify discoloration.

- PREVENTIVE MEASURES

Use nonprecipitating water softener.

Before washing, run hot water for a few minutes to clear lines.

Drain water heater occasionally.

For an ongoing problem, install an iron filter in your water supply system.

### **Residue stain buildup in gasket**

- POSSIBLE CAUSES

Moisture in washer.

Use of non-HE detergent.

Overdosing detergent.

Overloading wash drum.

Leaving a wet load set in washer.

Cold water washes which may not completely dissolve and remove detergents.

- SOLUTIONS

Perform clean washer cycle

Scrub gasket with Comet™ Spray Gel Mildew Stain Remover - use brush to remove stains.

Use only HE (high efficiency detergent) along with recommended dosage.

Remove wash load immediately upon cycle completion.

- PREVENTIVE MEASURES

Run dehumidifier in laundry room.

Avoid overfilling detergent and fabric softener compartments of dispenser.

Dry the inside of washer and gasket after every run.

### **Residue stain buildup in dispenser drawer or detergent pack not dissolved.**

- POSSIBLE CAUSES

Moisture in the washer.

Use of non-HE detergent.

Overdosing detergent.

Adding more than two detergent packs to detergent pack compartment.

PODS® option not selected when using detergent pack (on select models).

- SOLUTIONS

Remove and clean dispenser and inserts with combination of ¾ cup liquid chlorine bleach and one gallon hot water. Rinse well, and repeat if necessary. NOTE: Wear rubber or latex gloves. Protect floor and clothing from bleach damage.

Use only HE (high efficiency detergent) along with recommended dosage.

- PREVENTIVE MEASURES

Avoid overfilling detergent and fabric softener compartments of dispenser.

Check that PODS® option is selected and detergent pack is placed in PODS® dispenser compartment when using detergent pack (on select models).

### **Water in fold of flexible gasket**

- PREVENTIVE MEASURES

Result of washing and part of normal operation.

- SOLUTIONS

At the end of each wash, dry inside of gasket fold with clean dry towel all around gasket.

## Odor

- POSSIBLE CAUSES

Moisture in the washer.

Use of non-HE detergent.

Overdosing detergent.

Leaving a wet load remain in washer.

Cold water washes which may not completely dissolve and remove detergents.

- SOLUTIONS

Perform clean washer cycle.

At the end of each wash, dry inside of gasket fold with clean, dry towel all around gasket.

Use only HE (high efficiency detergent) along with recommended dosage.

Remove wash load immediately upon cycle completion.

Pour one cup liquid chlorine bleach in standpipe; let remain a day and flush with water.

- PREVENTIVE MEASURES

Utilize the door stand ventilation feature for a few hours after use or whenever washer is not in use.

## Before calling

Before calling for service, review this list. It may save both time and expense. The list includes common occurrences that are not the result of defective workmanship or materials in this washer.

## NOISE (Please refer to Normal Operating Sounds)

### High pitch “jet engine” noise

- A certain amount of motor whine is normal during the spin cycle.

### Rattling and clanking noise

- Foreign objects such as coins or safety pins may be in drum or pump.

Stop washer and check drum. If no objects are found, perform cycle with empty drum.

If noise continues, item may be in pump. Call your authorized service technician.

- Belt buckles and metal fasteners are hitting wash drum.

To prevent unnecessary noise and damage to drum, fasten fasteners and turn items inside out.

## **Thumping sound**

- Heavy wash loads may produce a thumping sound. This is usually normal. If sound continues, washer is probably out of balance.

Stop washer and redistribute wash load.

## **Vibrating noise**

- Washer is not resting firmly on floor.

Move washer so it rests firmly on floor. Adjust leveling legs. See Leveling the washer for details.

- Shipping bolts and foam block have not been removed during installation.

See Installation sections of this guide for removing shipping bolts and foam block.

- Wash load unevenly distributed in drum.

Stop washer and rearrange wash load

## **OPERATING**

### **Residue left in drum**

- Heavily soiled items.

Wipe drum with a nonabrasive household cleanser, then rinse. Shake or brush excess dirt and sand from items before washing.

### **LED displays “dn”**

- Washer has been programmed to temporarily perform a repeating demo cycle.

Reset the unit back to factory default settings.

1. Press power to turn off unit. Press power again to turn unit on. Look for console to light up.

2. Wait at least 10 seconds, then simultaneously press and hold soil and options buttons for 3 secs.

3. Lights will turn OFF and ON, indicating the unit has been reset to factory default

### **Washer won't spin**

- Load is too small.

Add 1 or 2 similar items to help balance the load.

### **Washer does not start**

- Electrical power cord may not be plugged in or connection may be loose.

Make sure plug fits tightly in wall outlet.

- House fuse blown, circuit breaker tripped, or a power outage has occurred.

Reset circuit breaker or replace fuse. DO NOT increase fuse capacity. If problem is a circuit overload, have it corrected by a qualified electrician. If problem is a power outage, call local electric company.

- Action of pressing start/ pause button on “touch screen” style console not recognized.

Press start/pause button with bare fingertip.

- Water supply faucets are not turned on.

Turn on water supply faucets.

- Motor is overheated. Washer motor will stop if overheated.

It will automatically restart after a cool down period of up to 30 minutes (if washer has not been manually turned off).

- Door may be open. Unit will not operate with door open.

Ensure door is closed.

- Light next to start/pause button is flashing indicating unit is paused.

Press start/pause button to continue the cycle.

## **WATER**

### **Water collects in folds of the door gasket at the end of the cycle**

- This is a result of the washing action and is part of the normal operation of the washer.

Wipe and dry the gasket to remove water and any debris remaining in the gasket after use.

### **Water collects in bleach and fabric softener compartments**

- This is a result of the siphoning action and is part of the normal operation of the washer.

Water may be removed by removing the dispenser drawer (see Care and Cleaning in this guide) and draining water into the empty drum or sink.

### **Wash load too wet after spin**

- Washer is overloaded.

DO NOT overload washer. See Operating Your Washer.

- Load is too small.

Add 1 or 2 similar items to help balance load.

- Load is out of balance.

Rearrange load to allow proper spinning.

- Drain hose is kinked.

Straighten drain hose.

### **Water does not enter washer or it enters slowly**

- Water supply is not adequate in area.  
Check another faucet in the house. Wait until water supply and pressure increase.
- Water supply faucets are not completely open.  
Fully open hot and cold faucets.
- Water is being used elsewhere in the house. Water pressure must be at least 30 psi (260 kPa).  
Avoid running water elsewhere while washer is filling.
- Water inlet hoses are kinked.  
Straighten hoses.
- Water inlet screens plugged.  
Remove hose from inlets and clean screens.

### **Warm or hot water is not hot enough**

- Hot water heater is set too low or is a distance from washer.  
Measure hot water temperature at nearby faucet with candy or meat thermometer.  
Water temperature should be at least 120°F (49°C). Adjust water heater as necessary.
- Hot water is being used elsewhere in the house.  
Avoid using hot water elsewhere before or during washer use. There may not be enough hot water available for proper cleaning. If problem persists, your hot water system may be unable to support more than 1 use at a time.

### **Water in washer does not drain or drains slowly**

- Drain hose is kinked or clogged.  
Clean and straighten the drain hose.
- Drain hose standpipe is too tall. Maximum standpipe height is 8' (2.4 m)  
Reduce standpipe height to less than 8' (2.4 m). See Installation sections of this guide.
- House drain pipes are clogged.  
Unclog drain pipes. Contact plumber if necessary.

### **Water leaks**

- Fill hose connection is loose at faucet or washer.  
Check and tighten hose connections. Install rubber sealing washers provided.
- Dispenser drawer not completely closed

Close dispenser drawer completely.

- Water hoses have damage, cuts or corrosion.

Replace hoses.

### **Oversudsing**

- HE detergent is not being used.

Run rinse cycle. Use a low-sudsing, high efficiency detergent.

- Too much detergent.

Run rinse cycle. Use less detergent in future loads.

### **Incorrect wash and rinse temperatures. The LED display will alert this condition with “HOSE” alarm**

- Hot and cold water hoses are connected to wrong supply faucets.

Connect hot water hose to hot water faucet and cold water hose to cold water faucet.

### **Water is entering washer but tub does not fill**

- Drain hose standpipe is too low. Standpipe must be a min of 23.6” (60 cm) high to prevent siphoning.

Increase standpipe height to at least 23.6” (60 cm). See Installation sections of this guide.

#### **Warning**

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.