

User manual Washing Machine

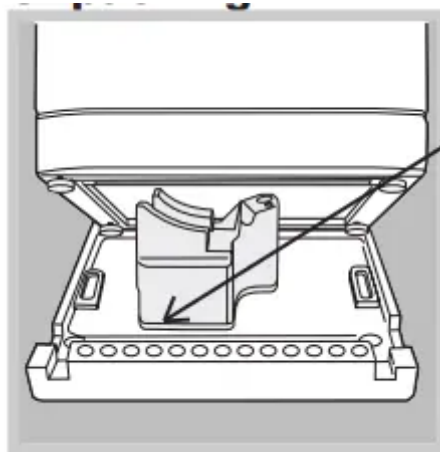
Installation

! Keep this instruction manual in a safe place for future reference. Should the appliance be sold, transferred or moved, make sure the instruction manual accompanies the washing machine to inform the new owner as to its operation and features.

! Read these instructions carefully: they contain vital information on installation, use and safety.

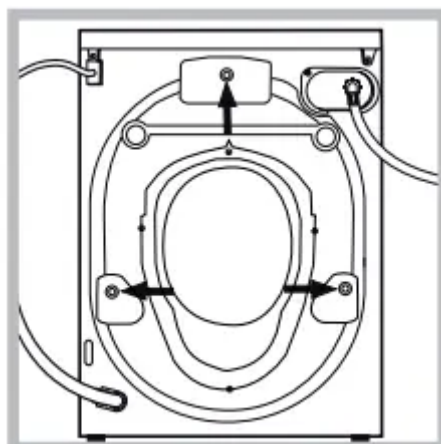
Unpacking and levelling

Unpacking



! This is a separate part of the polystyrene base and should be removed with the base.

! **IMPORTANT** check when unpacking your machine.



1. Unpack the washing machine.
2. Check whether the washing machine has been damaged during transport. If this is the case, do not install it and contact your retailer.

3. Remove the 3 protective screws and the rubber bush with the respective spacer, situated on the rear of the appliance (see also the installation leaflet).
4. Seal the gaps using the plastic plugs provided.
5. Keep all the parts: you will need them again if the washing machine needs to be moved to another location.

! Packaging materials are not children's toys.

Levelling

Your machine may make a considerable amount of noise if the two front feet have not been adjusted correctly.

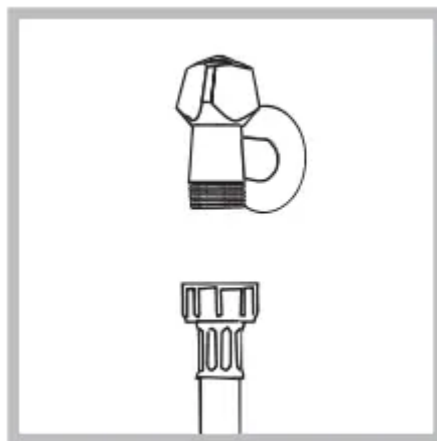


1. Install the washing machine on a flat sturdy floor, without resting it up against walls, cabinets or anything else.
2. If the floor is not perfectly level, compensate for any unevenness by tightening or loosening the adjustable front feet (see figure); the angle of inclination, measured according to the worktop, must not exceed 2°.

Levelling your appliance correctly will provide it with stability and avoid any vibrations, noise and shifting during operation. If it is placed on a fitted or loose carpet, adjust the feet in such a way as to allow enough room for ventilation beneath the washing machine.

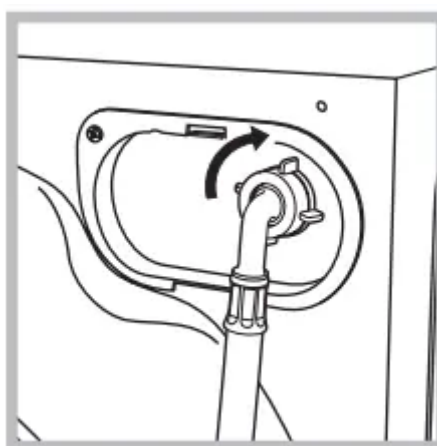
Electric and water connections

Connecting the water inlet hose



1. Connect the supply pipe by screwing it to a cold water tap using a 3/4 gas threaded connection (see figure).

Before performing the connection, allow the water to run freely until it is perfectly clear.



2. Connect the other end of the water inlet hose to the washing machine, screwing it onto the appliance's cold water inlet, situated on the top right-hand side on the rear of the appliance (see figure).

3. Make sure there are no kinks or bends in the hose.

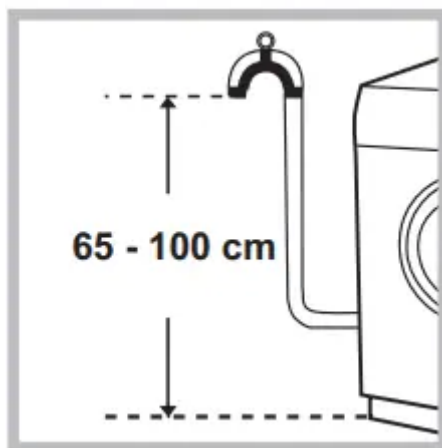
! The water pressure at the tap must be within the values indicated in the Technical details table (on the page 5).

! If the water inlet hose is not long enough, contact a specialist store or an authorised serviceman.

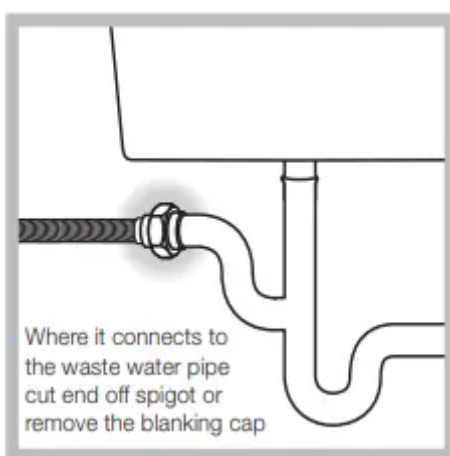
! Ensure that the supply taps are allowing water through. Old taps may seize in the closed position and thus prevent water reaching the machine.

! Never use second-hand or old inlet hoses; use the products supplied with the machine.

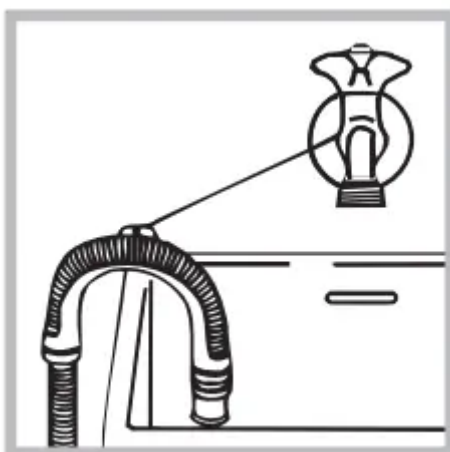
Connecting the drain hose



Connect the drain hose, without bending it, to a draining duct or a wall drain situated between 65 and 100 cm from the floor;



The drain hose may be connected to an under-sink trap. Before connecting the drain hose from the machine ensure that any blanks or removable ends have been taken off the spigot.



If it is placed over the edge of a basin or sink be sure the free end of the hose should not be underwater.

! We advise against the use of hose extensions; in case of absolute need, the extension must have the same diameter as the original hose and must not exceed 150 cm in length. Ensure that if

the drain hose is pushed into a standpipe, that the end does not go down more than 15cms (6 inches). If the hose is pushed down too far, this may cause the machine to self-siphon ie. continuously empty as it is filling

Electric connection

Before plugging the appliance into the mains socket, make sure that:

- the socket is earthed and in compliance with the applicable law;
- the socket is able to sustain the appliance's maximum power load indicated on the Technical Data Plate fixed on the machine;
- the supply voltage is included within the values indicated on the Technical Data Plate fixed on the machine.
- the socket is compatible with the washing machine's plug. If this is not the case, replace the socket or the plug.

Your appliance is now supplied with a 13 amp fused plug it can be plugged into a 13 amp socket for immediate use. Before using the appliance please read the instructions below.

WARNING - THIS APPLIANCE MUST BE EARTHED.

THE FOLLOWING OPERATIONS SHOULD BE CARRIED OUT BY A QUALIFIED ELECTRICIAN.

Replacing the fuse:

When replacing a faulty fuse, a 13 amp ASTA approved fuse to BS 1362 should always be used, and the fuse cover re-fitted. If the fuse cover is lost, the plug must not be used until a replacement is obtained.

Replacement fuse covers:

If a replacement fuse cover is fitted, it must be of the correct colour as indicated by the coloured marking or the colour that is embossed in words on the base of the plug. Replacements can be obtained directly from your nearest Service Depot.

Removing the plug:

If your appliance has a non-rewireable moulded plug and you should wish to re-route the mains cable through partitions, units etc., please ensure that either: the plug is replaced by a fused 13 ampere rewireable plug bearing the BSI mark of approval. or: the mains cable is wired directly into a 13 amp cable outlet, controlled by a switch, (in compliance with BS 5733) which is accessible without moving the appliance.

Disposing of the plug:

Ensure that before disposing of the plug itself, you make the pins unusable so that it cannot be accidentally inserted into a socket.

Instructions for connecting cable to an alternative plug:

Important: the wires in the mains lead are coloured in accordance with the following code:

Green & Yellow -- Earth

Blue -- Neutral

Brown -- Live

As the colours of the wires in the lead may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

Connect Green & Yellow wire to terminal marked E or \equiv or coloured Green or Green & Yellow.

Connect Brown wire to terminal marked L or coloured Red. Connect Blue wire to terminal marked N or coloured Black.

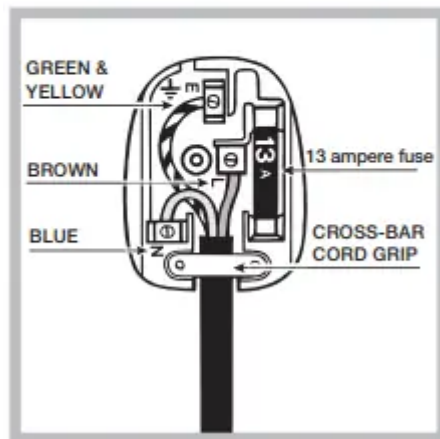
If a 13 amp plug (BS 1363) is used it must be fitted with a 13 amp fuse, either in the plug or adaptor or at the distribution board.

If you are in any doubt regarding the electrical supply to your machine, consult a qualified electrician before use. How to connect an alternative plug:

The wires in this mains lead are coloured in accordance with the following code:

**BLUE
BROWN
GREEN & YELLOW**

**NEUTRAL (N)
LIVE (L)
EARTH (E)**



Disposing of the appliance:

When disposing of the appliance please remove the plug by cutting the mains cable as close as possible to the plug body and dispose of it as described on the previous page.

! The washing machine should not be installed in an outdoor environment, not even where the area is sheltered, because it may be very dangerous to leave it exposed to damp, rain and thunderstorms.

! When the washing machine is installed, the mains socket must be within easy reach.

- ! Do not use extensions or multiple sockets.
- ! The power supply cable must never be bent or dangerously compressed.
- ! The power supply cable must only be replaced by an authorised serviceman.

Warning! The company denies all liability if and when these norms are not respected.

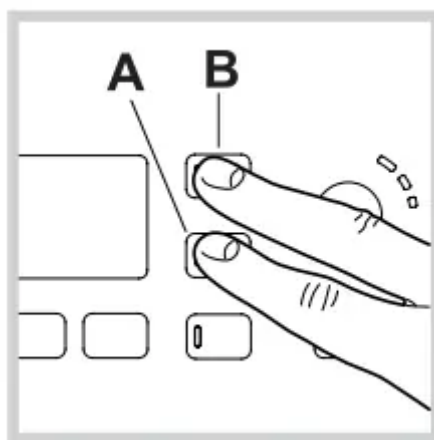
Care and maintenance

Cutting off the water and electricity supplies

- Turn off the water tap after every wash cycle. This will limit wear on the hydraulic system inside the washing machine and help to prevent leaks.
- Unplug the washing machine when cleaning it and during all maintenance work.

Cleaning the washing machine

- The outer parts and rubber components of the appliance can be cleaned using a soft cloth soaked in lukewarm soapy water. Do not use solvents or abrasives.
- The washing machine has a auto clean programme for its internal parts that must be run with no load in the drum.



To help the wash cycle you may want to use either the detergent (i.e. a quantity 10% the quantity specified for lightly-soiled garments) or special additives to clean the washing machine. We recommend running a cleaning programme every 40 wash cycles. To start the programme press buttons A and B simultaneously for 5 seconds (see figure). The programme will start automatically and will run for about 70 minutes. To stop the cycle press the START/PAUSE button.

Cleaning the detergent dispenser drawer



Remove the dispenser by raising it and pulling it out (see figure).

Wash it under running water; this operation should be repeated frequently

Caring for the door and drum of your appliance

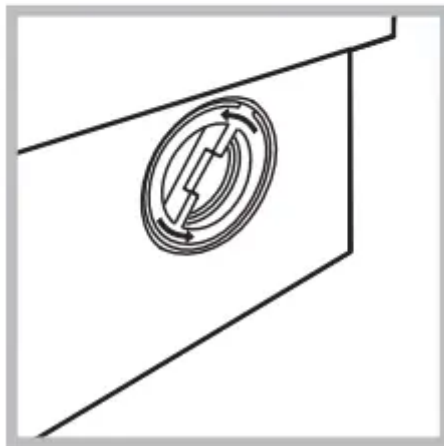
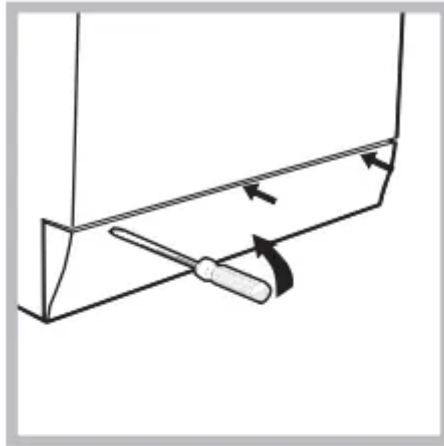
Always leave the porthole door ajar in order to prevent unpleasant odours from forming.

Cleaning the pump

The washing machine is fitted with a selfcleaning pump which does not require any maintenance. Sometimes, small items (such as coins or buttons) may fall into the pre-chamber which protects the pump, situated in its bottom part.

- ! Make sure the wash cycle has finished and unplug the appliance.

To access the pre-chambe



1. using a screwdriver, remove the cover panel on the lower front part of the washing machine (see figure);
2. unscrew the lid by rotating it anticlockwise (see figure): a little water may trickle out. This is perfectly normal;
3. clean the inside thoroughly;
4. screw the lid back on;
5. reposition the panel, making sure the hooks are securely in place before you push it onto the appliance.

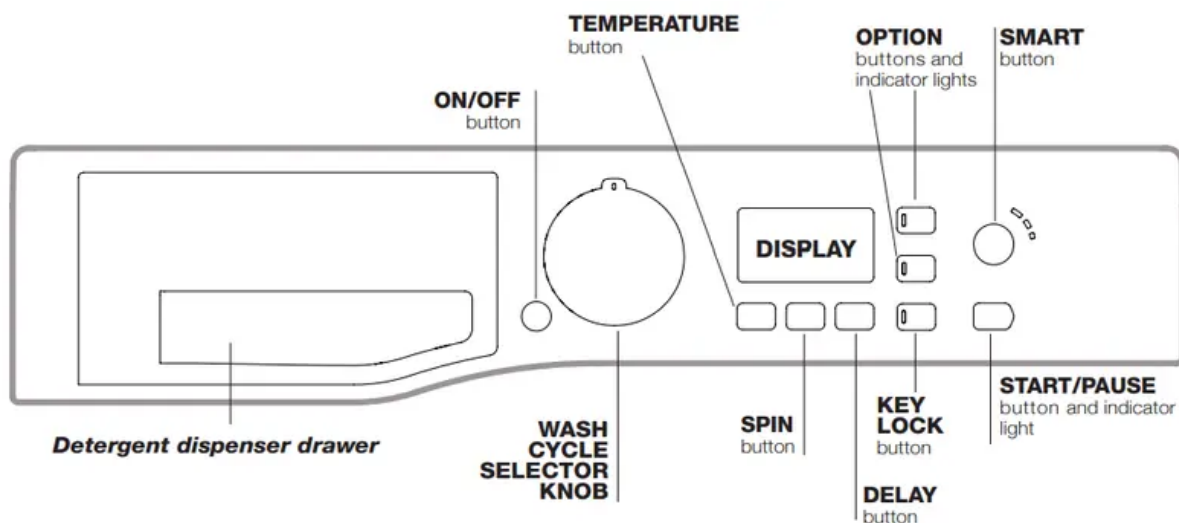
Checking the water inlet hose

Check the inlet hose at least once a year. If there are any cracks, it should be replaced immediately: during the wash cycles, water pressure is very strong and a cracked hose could easily split open.


! Never use second-hand hoses.

Description of the washing machine

Control panel



Detergent dispenser drawer: used to dispense detergents and washing additives (see “Detergents and laundry”).


ON/OFF  **button:** press this briefly to switch the machine on or off. The START/PAUSE indicator light which flashes slowly in a green colour shows that the machine is switched on. To switch off the washing machine during the wash cycle, press and hold the button for approximately 3 seconds; if the button is pressed briefly or accidentally the machine will not switch off.


If the machine is switched off during a wash cycle, this wash cycle will be cancelled.


WASH CYCLE SELECTOR KNOB: used to set the desired wash cycle (see “Table of programmes and wash cycles”).

OPTION buttons and indicator lights: press to select the available options. The indicator light corresponding to the selected option will remain lit.


SMART button: to select the desired wash intensity.


TEMPERATURE  **button:** press to reduce or completely exclude the temperature; the value appears on the display.

SPIN  **button:** press to reduce or completely exclude the spin cycle; the value appears on the display.

DELAY  **button:** press to set a delayed start for the selected wash cycle; the delay period appears on the display.

START/PAUSE button and indicator light: when the green indicator light flashes slowly, press the button to start a wash cycle. Once the cycle has begun the indicator light will remain lit in a fixed manner. To pause the wash cycle, press the button again; the indicator

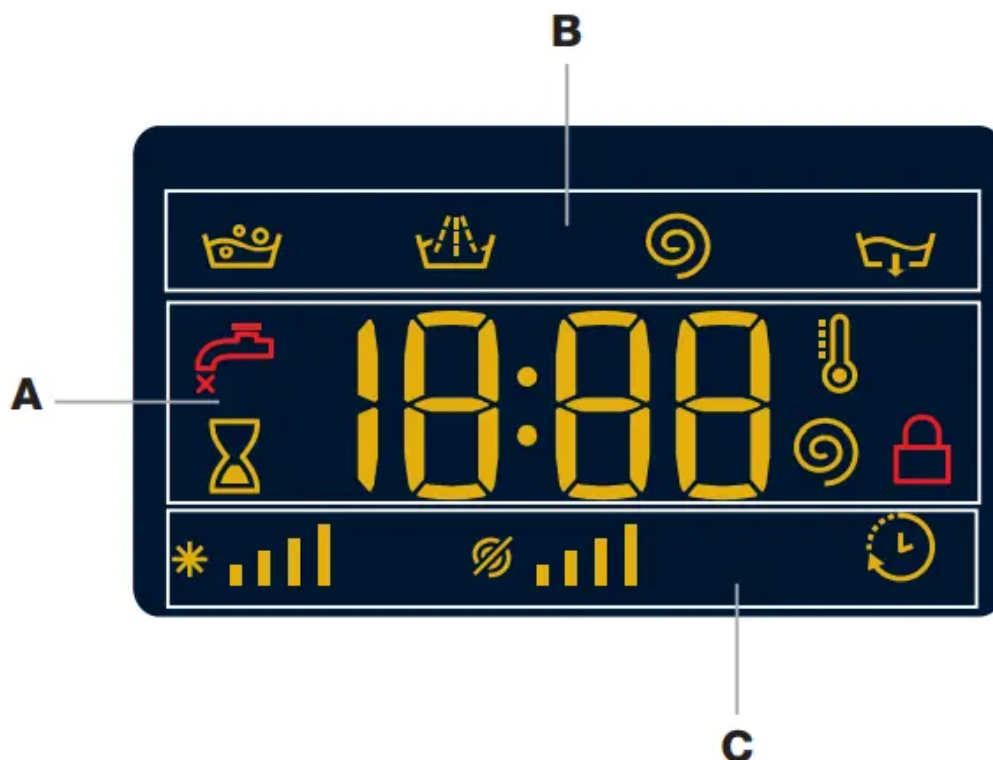
light will flash in an amber colour. If the symbol  is not illuminated, the door may be opened (wait approximately 3 minutes). To start the wash cycle from the point at which it was interrupted, press the button again.

KEY LOCK button: to activate the control panel lock, press and hold the button for approximately 2 seconds. When the symbol  is illuminated, the control panel is locked. This means it is possible to prevent wash cycles from being modified accidentally, especially where there are children in the home. To deactivate the control panel lock, press and hold the button for approximately 2 seconds.

Standby mode

This washing machine, in compliance with new energy saving regulations, is fitted with an automatic standby system which is enabled after about 30 minutes if no activity is detected. Press the ON-OFF button briefly and wait for the machine to start up again.

Display



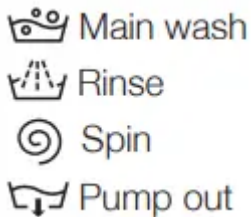
The display is useful when programming the machine and provides a great deal of information.




The duration of the available wash cycles and the remaining time of a running cycle appear in section A (the display will show the maximum duration of the cycle chosen, which may decrease

after several minutes, since the effective duration of the programme varies depending on the wash load and the settings chosen); if the DELAY option has been set, the countdown to the start of the selected wash cycle will appear.

Pressing the corresponding button allows you to view the maximum spin speed and temperature values attained by the machine during the set wash cycle, or the values selected most recently, if these are compatible with the set wash cycle.


The “wash cycle phases” corresponding to the selected wash cycle and the “wash cycle phase” of the running wash cycle appear in section B:




The icons corresponding to “temperature”, “spin” and “delayed start” (working from the left) are displayed in section C. The “temperature” bars  indicate the maximum temperature level which may be selected for the set cycle. The “spin” bars  indicate the maximum spin level which may be selected for the set cycle. The “delay” symbol , when lit, indicates that the set “delayed start” value has appeared on the display

DOOR LOCKED  indicator light:

The lit symbol indicates that the door is locked. To prevent any damage, wait until the symbol turns off before opening the door. To open the door while a cycle is in progress, press the START/



PAUSE button; if the DOOR LOCKED  symbol is switched off the door may be opened (wait approximately 3 minutes).

Running a wash cycle

- 1. SWITCH THE MACHINE ON.** Press the  button; the START/PAUSE indicator light will flash slowly in a green colour.
- 2. LOAD THE LAUNDRY.** Open the porthole door. Load the laundry, making sure you do not exceed the maximum load value indicated in the table of programmes and wash cycles on the following page.
- 3. MEASURE OUT THE DETERGENT.** Pull out the detergent dispenser drawer and pour the detergent into the relevant compartments as described in “Detergents and laundry”.
- 4. CLOSE THE DOOR.**


5. SELECT THE WASH CYCLE. Use the WASH CYCLE SELECTOR knob to select the desired wash cycle. A temperature and spin speed is set for each wash cycle; these values may be adjusted. The duration of the cycle will appear on the display.

6. CUSTOMISE THE WASH CYCLE. Use the relevant buttons:

Modify the temperature and/or spin speed. The machine automatically displays the maximum temperature and spin speed values set for the selected cycle, or the most recently-used settings if they are compatible with the selected cycle. The temperature can be decreased by pressing the  button, until the cold wash “OFF” setting is reached. The spin speed may be progressively reduced by pressing the  button, until it is completely excluded (the “OFF” setting). If these buttons are pressed again, the maximum values are restored.

! Exception: if the 3 programme is selected, the temperature can be increased up to a value of 90°C.

Setting a delayed start.

To set a delayed start for the selected cycle, press the corresponding button repeatedly until the required delay period has been reached. When this option has been activated, the  symbol lights up on the display. To remove the delayed start setting, press the button until the text “OFF” appears on the display.

Set the desired wash intensity (SMART option).

Performance +: a 30-minute intermediate phase is added in which soaking and mechanical-action phases alternate at constant temperature. During this phase the dirt softening and removal action is boosted, thus increasing washing performance up to 15%. (Tests performed on main cotton and synthetics cycles at external certifying lab.)

Auto +: the machine will recognise the laundry load from the very first minutes of washing and will constantly monitor the proper water level needed in the different phases (rinsing included). As a consequence the duration of the selected cycle will change based on these parameters and on selected settings, thus ensuring the desired washing performance.

Speed +: if you select this option, the wash cycle duration will be reduced by up to 50% depending on the selected cycle, thereby guaranteeing simultaneous water and energy saving. Use this cycle for lightly soiled garments.

Modify the cycle settings.


- Press the button to enable the option; the indicator light corresponding to the button will switch on.
- Press the button again to disable the option; the indicator light will switch off.


! If the selected option is not compatible with the set wash cycle, the indicator light will flash and the option will not be activated.


! If the selected option is not compatible with a previously selected one, the indicator light corresponding to the first function selected will flash and only the second option will be activated; the indicator light for the option which has been activated will be illuminated.


! The options may affect the recommended load value and/or the duration of the cycle.

7. START THE WASH CYCLE. Press the START/ PAUSE button. The corresponding indicator light will turn green, remaining lit in a fixed manner, and the door will be locked (the

DOOR LOCKED  symbol will be lit). To change a wash cycle while it is in progress, pause the washing machine using the START/PAUSE button (the START/PAUSE indicator light will flash slowly in an amber colour); then select the desired cycle and press the START/PAUSE button again. To open the door while a cycle is in progress, press the

START/PAUSE button; if the DOOR LOCKED  symbol is switched off the door may be opened (wait approximately 3 minutes). Press the START/PAUSE button again to restart the wash cycle from the point at which it was interrupted.

8. THE END OF THE WASH CYCLE. This will be indicated by the text “END” on the display; when the DOOR LOCKED  symbol switches off the door may be opened. Open the door, unload the laundry and switch off the machine.

If you wish to cancel a cycle which has already begun, press and hold the  button. The cycle will be stopped and the machine will switch off.

Troubleshooting

Your washing machine could occasionally fail to work. Before contacting the Technical Assistance Service (see “ Service”), make sure that the problem cannot be solved easily using the following list.

Problem:	Possible causes / Solutions:
The machine does not switch on.	<ul style="list-style-type: none"> • The appliance is not plugged into the socket fully, or not enough to make contact. • There is no power to the socket, or the fuse has blown in the mains plug.
The wash cycle does not start.	<ul style="list-style-type: none"> • The door is not closed properly. • The ON/OFF button has not been pressed. • The START/PAUSE button has not been pressed. • The water tap has not been turned on to allow water to flow into the machine. • A delayed start has been set.
The machine does not fill with water or 'H2O' flashes in the display.	<p>The water inlet hose is kinked.</p> <ul style="list-style-type: none"> • The water inlet hose is not connected to the water supply. • The water pressure is too low. • The water tap has not been turned on to allow water to flow into the machine. • There is no water supply to the house. • The inlet valve filter is blocked. • The START/PAUSE button has not been pressed.
The machine continuously fills with water and continually drains away or Water left in the drum or Stuck on wash.	<ul style="list-style-type: none"> • The top of the drain hose is too low - It must be fitted at a height between 65 and 100 cm from the floor (see "Installation"). • The drain hose is connected incorrectly to the sink trap allowing water to run into the machine, the drain hose must be positioned higher than the bottom of the sink to prevent water flowing down the drain hose. • The end of the drain hose has been pushed too far down the standpipe, the 'U' bracket should be fitted 100 mm from the end of the drain hose.

<p>The machine does not drain or spin - (error lights flashing).</p>	<ul style="list-style-type: none"> • The Pump filter is blocked. • The EASY IRON function has been activated: To complete the wash cycle, press the START/PAUSE button (see “Wash cycles and functions”). • The drain hose is kinked (see “Installation”). • New Installation - The blanking cap or spigot has not been removed if connected under a sink. • The drain hose or sink trap is blocked.
<p>The machine does spin.</p>	<ul style="list-style-type: none"> • The Spin Speed is set to “OFF”.
<p>The machine does not heat or poor wash results.</p>	<ul style="list-style-type: none"> • The ‘Temperature’ is set to “OFF”.
<p>The programme takes too long.</p>	<ul style="list-style-type: none"> • Programme times will vary due to water pressure, the incoming water temperature and if the wash load goes out of balance. This will increase the programme times accordingly (see ‘ The machine wont spin properly’ next page)
<p>The Display sticks at one ‘time to end’ for more than 1 Minute or the Display changes the estimated ‘Time to End’ during the programme.</p>	<ul style="list-style-type: none"> • The display time is for guidance only - it is not a precise time to finish and may vary.
<p>The machine vibrates a lot during the spin cycle.</p>	<ul style="list-style-type: none"> •The feet have not been adjusted, enabling the machine to rock. • New Installation <ul style="list-style-type: none"> - Either the Transit Bolts including the plastic spacers, or the Polystyrene Packaging have not been removed when installing the machine. • The machine is trapped between cabinets and/or walls. • The load is in a slight out of balance condition and machine is spinning, but at a lower speed.

<p>The machine is noisy.</p>	<ul style="list-style-type: none"> • There will always be some motor, pump and drum noise during spin.
<p>The machine wont spin properly</p>	<ul style="list-style-type: none"> • Out of Balance detected when attempting to go into a spin cycle <ul style="list-style-type: none"> - If this happens the machine will continue to try to repeat the distribution of the load required before the machine will go into higher spin speeds - This will increase the programme time accordingly. This is a safety feature to prevent damage. Out of Balance can be caused by washing a single heavy item (eg duvet, quilt, etc). - Try the programme again using a different load.
<p>The machine leaks from the dispenser.</p>	<ul style="list-style-type: none"> • The dispenser drawer is blocked with detergent and requires cleaning. • The water pressure is too high and requires turning down - turn down the tap on the water supply pipe slightly and try again. • The machine is tilting forwards - It must be level when in its final position.
<p>The machine leaks (other than dispenser).</p>	<ul style="list-style-type: none"> • The fill hose is loose, check both the cabinet and tap ends. • The fill hose is tight but still leaks, if so replace the rubber washers, or the fill hose is missing the rubber washer. • The drain hose is not fixed in properly
<p>The option lights and the START/ PAUSE indicator light are flash rapidly and an error code appears on the display (eg F-01, F-..).</p>	<ul style="list-style-type: none"> • Switch off the machine and unplug it, wait for approximately 1 minute and then switch back on again. If the problem persists contact Technical Assistance Centre.

The machine smells.	<ul style="list-style-type: none"> • The machine requires a service wash. Run a auto clean wash cycle with detergent and no laundry.
The machine door cannot be opened.	<ul style="list-style-type: none"> • The door will not open until the door lock indicator light goes out shortly after the program has finished. • If there is no power to the machine you need to perform the manual unlocking procedure.
Door Seal damaged at the bottom.	<ul style="list-style-type: none"> • The door seal has drainage holes at the bottom - This is normal.
The water level is too low when the machine is washing.	<ul style="list-style-type: none"> • The water level is correct if it can be seen at the bottom of the door
There is too much foam.	<ul style="list-style-type: none"> • The detergent is not suitable for machine washing (it should display the text 'for washing machines' or 'hand and machine wash' or the like). • Too much detergent was used - less detergent is required in soft water.
After completing the programme, or before starting a programme, the machine has turned itself off (no lights).	<ul style="list-style-type: none"> • To comply with new energy saving regulations the machine is fitted with an automatic standby system. Press 'ON/OFF' button for 3 seconds to activate the machine, it can then either be switched off or a new programme selected.
General.	<ul style="list-style-type: none"> • Your washing machine contains sensors that monitor progress during the wash cycle (eg: Water Levels, Temperatures, Out of Balance loads, Wash time/progress). Normally, if your machine successfully completes the cycle, there is unlikely to be anything wrong!

Remember, you will be charged for a service call for problems caused by incorrect installation, as indicated on pages 2 to 4.

Not emptying contents from pockets may cause pump or drain blockages, or may damage the machine.

Do not wash items which do not have a wash label, or wash items that are not intended as machine washable.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

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