

OWNER'S MANUAL REFRIGERATOR

PRODUCT FEATURES

* Depending on the model, some of the following functions may not be available.

FILTERED WATER AND ICE DISPENSER



The water dispenser dispenses fresh, chilled water. The ice dispenser dispenses cubed and crushed ice.

DOOR ALARM



The Door Alarm function is designed to prevent refrigerator malfunctioning that could occur if a refrigerator door or freezer drawer remains open. If a refrigerator door or freezer drawer is left open for more than 60 seconds, a warning alarm sounds at 30-second intervals.

GLIDE'N'SERVE



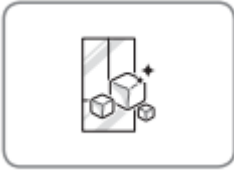
Glide'N'Serve provides storage space with a variable temperature control that keeps the compartment colder than the refrigerator. It is a convenient place to store sandwiches or meat to be cooked.

AUTO CLOSING HINGE



The refrigerator doors and freezer drawers close automatically with a slight push. (The door only closes automatically when it is open at an angle less than 30°.)

ICE PLUS



Ice production can be increased by approximately 20 percent when the freezer section is maintained at the coldest temperature for a 24-hour period.

HUMIDITY CONTROLLED CRISPER



The Humidity Controlled Crisper is designed to help keep your fruits and vegetables fresh and crisp. You can control the amount of humidity in the crisper by adjusting the setting between Low and High.

INSTAVIEW DOOR-IN-DOOR



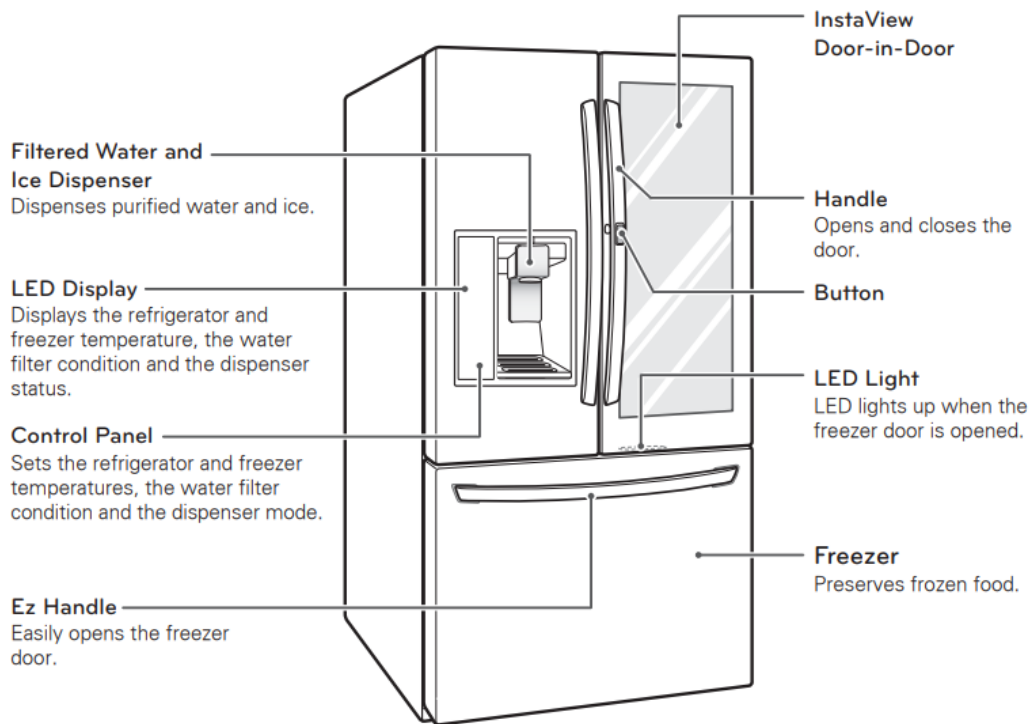
Use this space to store frequently used items like beverages and snacks. Knock twice on the glass to see at a glance if you need to stock up, without opening the refrigerator door.

COMPONENTS

Use this page to become more familiar with the parts and features of your refrigerator.

The appearance and specifications of the actual product may differ depending on the model

Refrigerator Exterior



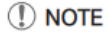
Refrigerator Interior

LED interior lamps

The interior lamps light up the inside of the refrigerator.

Water filter

Purifies water.



NOTE

The filter should be replaced every 6 months. Please refer to the "Replacing the Filter" section in this manual for details.

* This function may not be available, depending on the model.

Indoor Ice Bin

Ice cubes are automatically produced.

Crisper

Helps vegetables and fruit to stay crisp.

Fixed Door Bin

Used to preserve chilled food or drinks.

Auto Closing Hinge

The refrigerator doors and freezer drawers close automatically when you push them slightly.

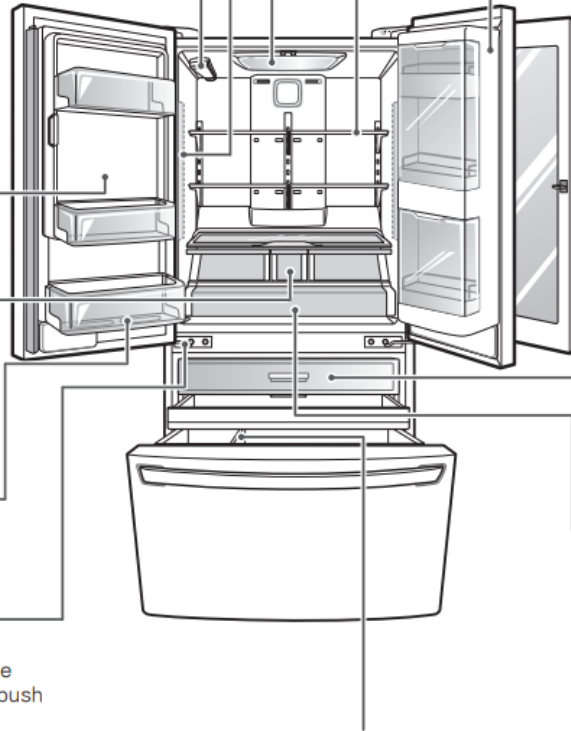
(The door only closes automatically when it is open at an angle of less than 30°.)

Adjustable Refrigerator Shelf

The shelves in your refrigerator are adjustable to meet your individual storage needs.

Door-in-Door Case

A convenient storage area for frequently-used items that require easy access.



Pullout Drawer

Used for extra storage within the freezer compartment.

Glide'N'Serve

Allows you to store food items at a different temperature than the regular refrigerator area.

Durabase® and Durabase® Divider

The Durabase is a storage space recommended for the preservation of large food items. The Durabase Divider is used to organize the Durabase area into sections. It can be adjusted from side to side to accommodate items of different sizes.

HOW TO USE

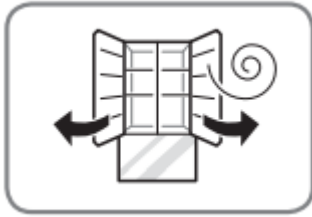
Before use

Clean the refrigerator.



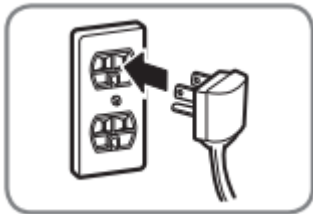
Clean your refrigerator thoroughly and wipe off all dust that accumulated during shipping.

Open refrigerator doors and freezer drawers to ventilate the interior.



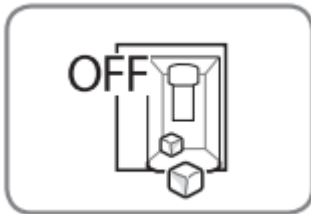
The inside of the refrigerator may smell like plastic at first. Remove any adhesive tape from inside the refrigerator and open the refrigerator doors and the freezer drawers for ventilation.

Connect the power supply.



Check if the power supply is connected before use. Read the "Turning On the Power" section.

Turn off the icemaker if the refrigerator is not yet connected to the water supply.



Turn off the automatic icemaker and then plug the power plug of the refrigerator into the grounded electrical outlet.

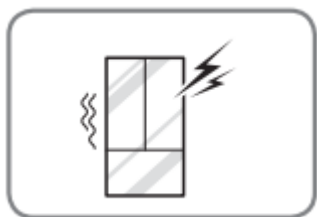
* This is applicable only to certain models.

Wait for the refrigerator to cool.



Allow your refrigerator to run for at least two to three hours before putting food in it. Check the flow of cold air in the freezer compartment to ensure proper cooling.

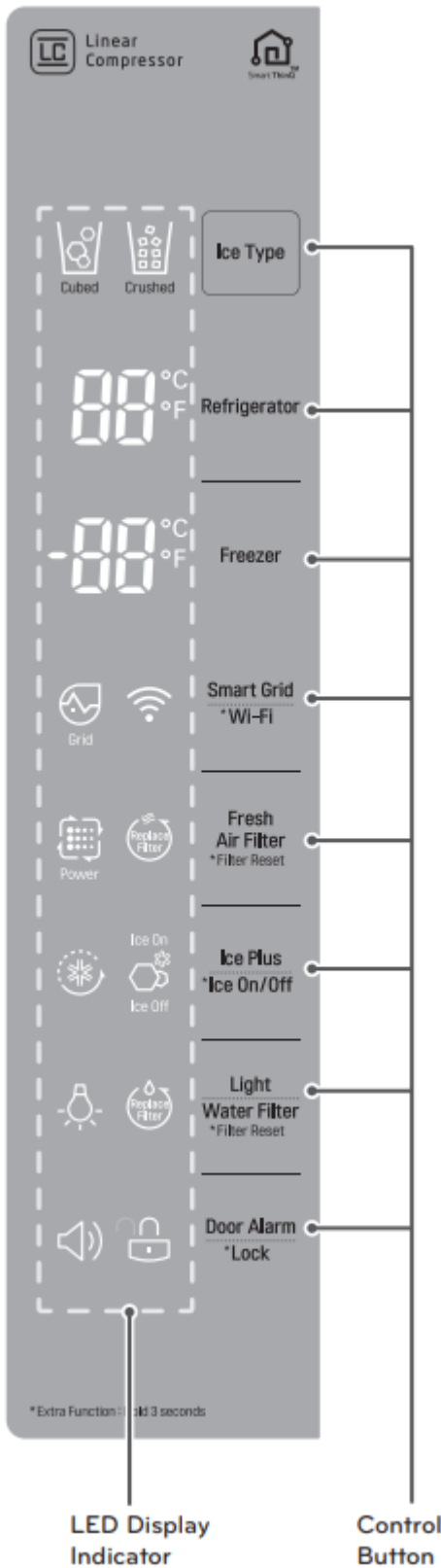
The refrigerator makes a loud noise after initial operation.



This is normal. The volume will decrease as the temperature lowers.

Control Panel

Depending on the model, some of the following functions may not be available. The actual control panel may differ from model to model.



Control Panel Features



Press the Ice Type button to choose either cubed or crushed ice. The cubed or crushed ice icon will illuminate.

Refrigerator Temperature 

Indicates the set temperature of the refrigerator compartment in Celsius (°C) or Fahrenheit (°F).

Freezer Temperature 

Indicates the set temperature of the freezer compartment in Celsius (°C) or Fahrenheit (°F).

To change the temperature mode from °F to °C (or vice versa) press and hold the Refrigerator and Freezer temperature buttons simultaneously for approximately five seconds. The temperature indication on the display window switches between Celsius and Fahrenheit.

NOTE

The displayed temperature is the target temperature, and not the actual temperature of the refrigerator. The actual refrigerator temperature depends on the food inside the refrigerator.



Fresh Air Filter Power

The Fresh Air Filter helps remove odors from the refrigerator. The Fresh Air Filter has two settings, Auto and Power. In Auto mode, the Fresh Air Filter will cycle on and off in increments of ten minutes on and 110 minutes off. If set to the Power mode, the Fresh Air Filter will stay on continuously for four hours, cycling on and off in increments of ten minutes on and five minutes off. After four hours, the Fresh Air Filter will switch back to Auto mode.

- Press the Air Filter button once for Power mode.
- Press the Air Filter button again to switch back to Auto mode.



Change Filter Power

When the Change Filter icon turns on, the air filter needs to be replaced. After replacing the air filter, press and hold the Fresh Air Filter button for three seconds to turn the icon light off. Changing the air filter approximately every six months is recommended.

Ice Plus 

This function increases both ice making and freezing capabilities.

- When you touch the Ice Plus button, the graphic will illuminate in the display and will continue for 24 hours. The function will automatically shut off after 24 hours.
- You can stop this function manually by touching the button one more time.



Ice On/Off

Press the Ice On/Off button for three seconds to turn the icemaker on/off.



Light

When you press the Light button, the dispenser light will turn on and the indicator will appear on the LED display.



Change Water Filter

When the water filter indicator turns on, you need to change the water filter. After changing the water filter, press and hold the Change Filter button for three seconds to turn the indicator light off. You need to change the water filter approximately every six months.



Door Alarm

- When power is connected to the refrigerator, the door alarm is initially set to ON. When you press the Door Alarm button, the display will change to OFF and the Door Alarm function will deactivate.
- When either the refrigerator or the freezer door is left open for more than 60 seconds, the alarm tone will sound to let you know that the door is open.
- When you close the door, the door alarm will stop.



Lock

The Lock function disables every other button on the display.

- When power is initially connected to the refrigerator, the Lock function is off.
- If you want to activate the Lock function to lock other buttons, press and hold the Lock button for three seconds or more. The Lock icon will display and the Lock function is now enabled.
- To disable the Lock function, press and hold the Lock button for approximately three seconds.



Wi-Fi

The Wi-Fi button, when used with the LG Smart Refrigerator smart phone app, allows the refrigerator to connect to your home's WiFi network. Refer to the following page for information on the initial setup of the application.

The Wi-Fi icon allows you to check the status of the refrigerator's network connection. When the refrigerator is connected to the network, the Wi-Fi icon is illuminated.

Press and hold the Wi-Fi button for 3 seconds to connect to the network. The icon will blink while the connection is being made, then turn on once the connection is successfully made.



Press the Smart Grid button to turn the Smart Grid function On/Off. When the function is on, the icon will illuminate. The Smart Grid function automatically turns on when the refrigerator is connected to the Wi-Fi network.

When the refrigerator is responding to a Demand Response (DR) message from the electric company, the Grid text will illuminate.

Power Saving Mode

- When the refrigerator is in the Power Saving Mode, the display will remain off until a door is opened or a button is pressed. Once on, the display will remain on for 20 seconds.

CAUTION

Display Mode (For Store Use Only): The Display Mode disables all cooling in the refrigerator and freezer sections to conserve energy while on display in a retail store. When activated OFF will display on the control panel and the display will remain on for 20 seconds.

To deactivate / activate: With either refrigerator door opened, press and hold the Refrigerator and Ice Plus buttons at the same time for five seconds. The control panel will beep and the temperature settings will display to confirm that Display Mode is deactivated. Use the same procedure to activate the Display Mode. v__

In-Door Ice Bin

*Depending on the model, some of the following functions may not be available.

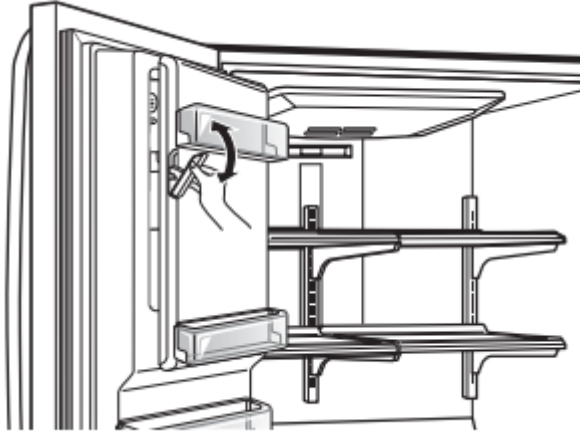
CAUTION

- Keep hands and tools out of the ice compartment door and dispenser chute. Failure to do so may result in damage or personal injury.
- The icemaker will stop producing ice when the in-door ice bin is full. If you need more ice, empty the ice bin into the extra ice bin in the freezer compartment. During use, the ice can become uneven causing the icemaker to misread the amount of ice cubes and stop producing ice. Shaking the ice bin to level the ice within it can reduce this problem.
- Storing cans or other items in the ice bin will damage the icemaker.
- Keep the ice compartment door closed tightly. If the ice compartment door is not closed tightly, the cold air in the ice bin will freeze food in the refrigerator compartment. This could also cause the icemaker to stop producing ice.

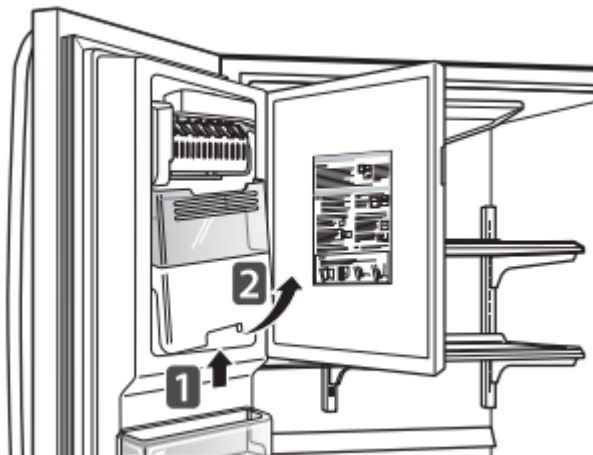
- If the Ice On/Off button on the display is set to OFF for an extended period of time, the ice compartment will gradually warm up to the temperature of the refrigerator compartment. To prevent ice cubes from melting and leaking from the dispenser, ALWAYS empty the ice bin when the icemaker is set to OFF for more than a few hours.

Detaching the In-Door Ice Bin

1. Gently pull the handle to open the ice compartment.

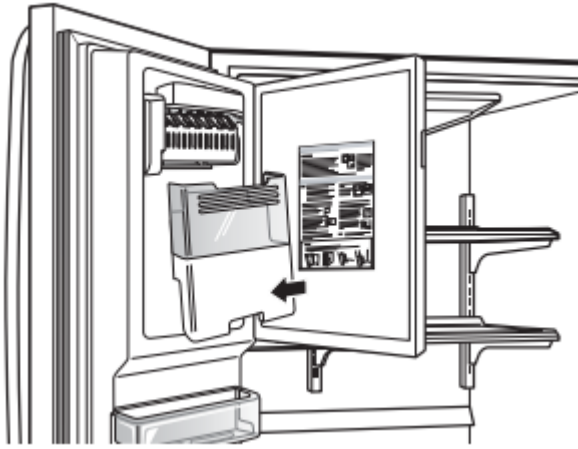


2. To remove the in-door ice bin, grip the front handle, slightly lift the lower part, and slowly pull out the bin as shown.

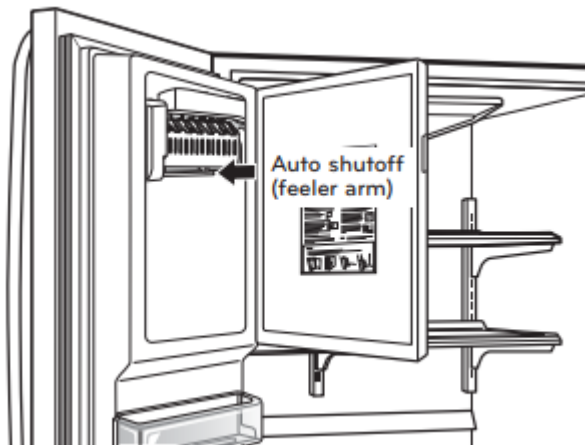


Assembling the In-Door Ice Bin

1. Carefully insert the in-door ice bin while slightly slanting it to avoid contact with the icemaker.



2. Avoid touching the auto shutoff (feeler arm) when replacing the ice bin. See the label on the ice compartment door for details.



CAUTION When handling the ice bin, keep hands away from the icemaker tray area to avoid personal injury.

Automatic Icemaker

- Depending on the model, some of the following functions may not be available.

Ice is made in the automatic icemaker and sent to the dispenser. The icemaker will produce 70-182 cubes in a 24-hour period, depending on freezer compartment temperature, room temperature, number of door openings and other operating conditions.

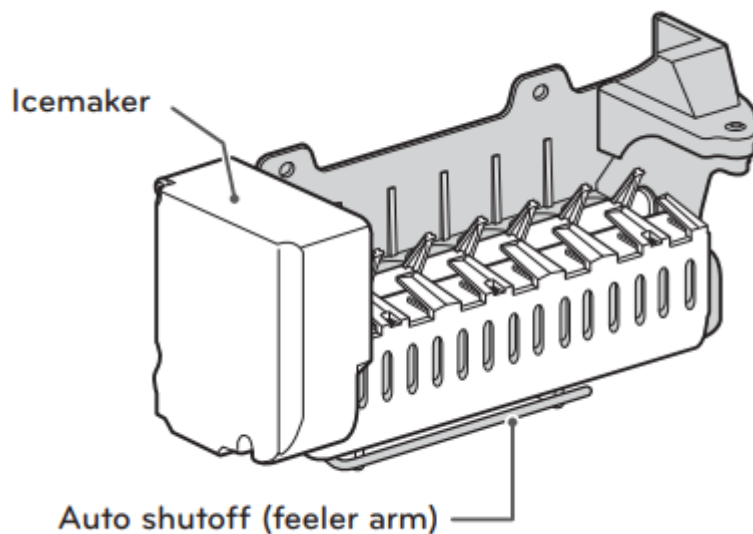
- It takes about 12 to 24 hours for a newly installed refrigerator to begin making ice. Wait 72 hours for full ice production to occur.
- Ice making stops when the in-door ice bin is full. When full, the in-door ice bin holds approximately 6 to 8 (12-16 oz) glasses of ice.

- Foreign substances or frost on the auto shutoff (feeler arm) can interrupt ice production. Make sure the feeler arm is clean at all times for proper operation.
- To increase ice production, use the Ice Plus function. The function increases both ice making and freezing capabilities.

WARNING

Personal Injury Hazard

DO NOT place fingers or hands on the automatic ice making mechanism while the refrigerator is plugged in.



Turning the Automatic Icemaker On or Off

To turn the automatic icemaker On/Off, press and hold the Ice On/Off button on the control panel for three seconds.

CAUTION

- The first ice and water dispensed may include particles or odor from the water supply line or the water tank.
- Throw away the first few batches of ice.
- This is also necessary if the refrigerator has not been used for a long time.
- Never store beverage cans or other items in the ice bin for the purpose of rapid cooling. Doing so may damage the icemaker or the containers may burst.
- If discolored ice is dispensed, check the water filter and water supply. If the problem continues, contact a qualified service center. Do not use the ice or water until the problem is corrected.
- Keep children away from the dispenser. Children may play with or damage the controls.

- The ice passage may become blocked with frost if only crushed ice is used. Remove the frost that accumulates by removing the ice bin and clearing the passage with a rubber spatula. Dispensing cubed ice can also help prevent frost buildup.
- Never use thin crystal glass or crockery to collect ice. Such containers may chip or break resulting in glass fragments in the ice.
- Dispense ice into a glass before filling it with water or other beverages. Splashing may occur if ice is dispensed into a glass that already contains liquid.
- Never use a glass that is exceptionally narrow or deep. Ice may jam in the ice passage and refrigerator performance may be affected.
- Keep the glass at a proper distance from the ice outlet. A glass held too close to the outlet may prevent ice from dispensing.
- To avoid personal injury, keep hands out of the ice door and passage.
- Never remove the dispenser cover.
- If ice or water dispenses unexpectedly, turn off the water supply and contact a qualified service center.

When You Should Turn the Icemaker Off

- When the water supply will be shut off for several hours.
- When the ice bin is removed for more than one or two minutes.
- When the refrigerator will not be used for several days.

NOTE The ice bin should be emptied when the Ice On/Off button is turned to the OFF mode.

Normal Sounds You May Hear

- The icemaker water valve will buzz as the icemaker fills with water. If the power button has been turned on, the ice maker will buzz even if it has not yet been hooked up to water. To stop the buzzing, press the power button to turn it off.

NOTE Keeping the power turned on to the icemaker before the water line is connected can damage the icemaker.

- You will hear the sound of cubes dropping into the bin and water running in the pipes as the icemaker refills.

Preparing For Vacation

Set the icemaker power button to OFF and shut off the water supply to the refrigerator.

NOTE The ice bin should be emptied any time the Ice On/Off button is turned off.

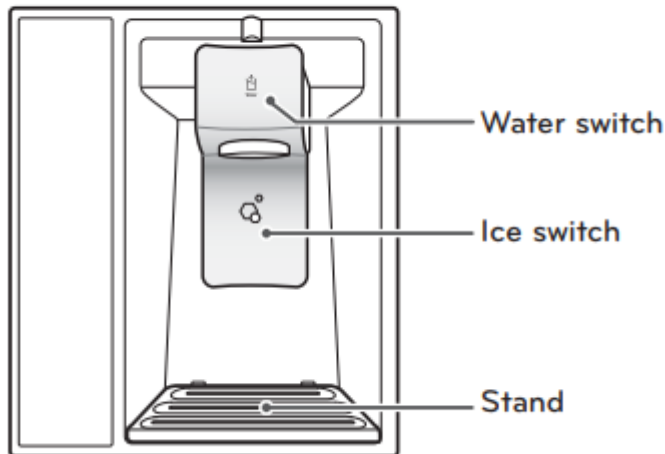
If the ambient temperature will drop below freezing, have a qualified technician drain the water supply system to prevent serious property damage due to flooding caused by ruptured water lines or connections.

Ice and Water Dispenser

*Depending on the model, some of the following functions may not be available.

CAUTION Keep children away from the dispenser. Children may play with or damage the controls.

Dispenser

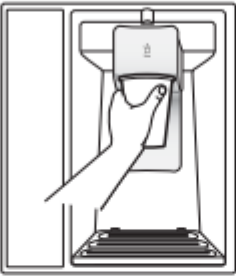
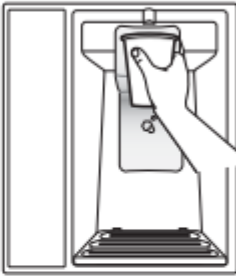




Using the Dispenser

- To dispense cold water, push on the water switch with a glass.
- To dispense ice, push on the ice switch with a glass.

NOTE

- If discolored ice is dispensed, check the water filter and water supply. If the problem continues, contact a qualified service center. Do not use the ice or water until the problem is corrected.
- The dispenser will not operate when either of the refrigerator doors are open.
- If dispensing water or ice into a container with a small opening, place it as close to the dispenser as possible.
- Some dripping may occur after dispensing. Hold the cup beneath the dispenser for a few seconds after dispensing to catch all of the drops.

	Incorrect Way	Correct Way
Water		
Ice		

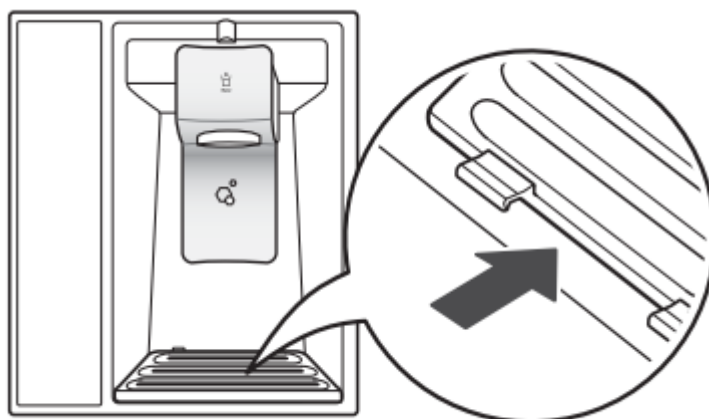
CAUTION Throw away the first few batches of ice (about 24 cubes). This is also necessary if the refrigerator has not been used for a long time.

Locking the Dispenser

Press and hold the Alarm and Lock buttons simultaneously for three seconds to lock the dispenser and all the control panel functions. Follow the same instructions to unlock.

Cleaning the Dispenser Stand

1. Grip the stand with both hands and pull it out.

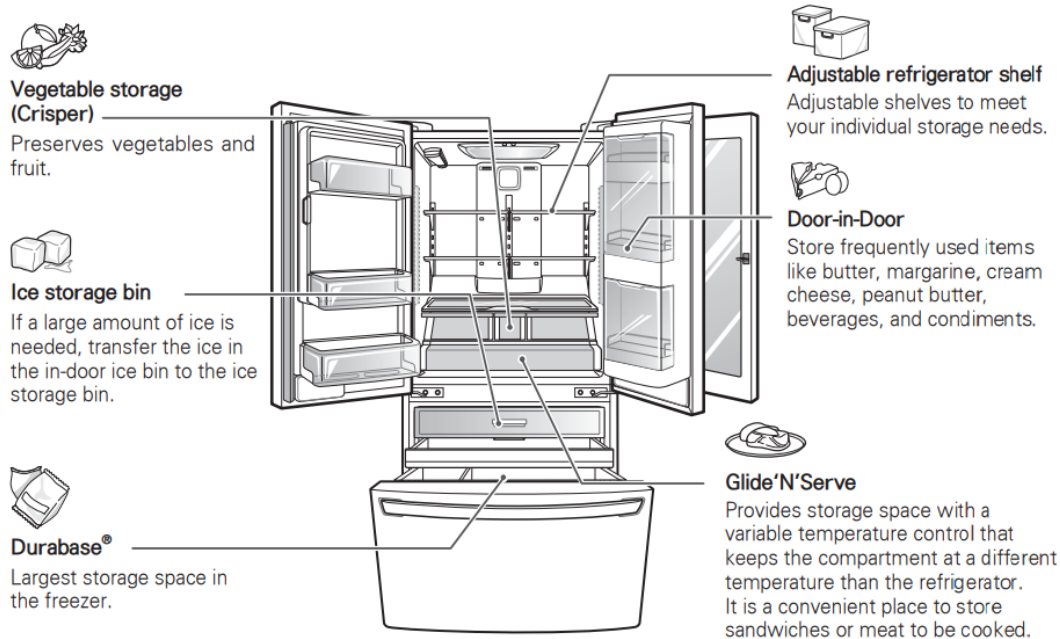


2. Wipe out dirty areas with a clean cloth.

Storing Food

Food Preservation Location

Each compartment inside the refrigerator is designed to store different types of food. Store your food in the optimal space to enjoy the freshest taste.



CAUTION

- Do not store food with high moisture content towards the top of the refrigerator. The moisture could come in direct contact with the cold air and freeze.
- Wash food before storing it in the refrigerator. Vegetables and fruit should be washed, and food packaging should be wiped down to prevent adjacent foods from being contaminated.
- If the refrigerator is kept in a hot and humid place, frequent opening of the door or storing a lot of vegetables in the refrigerator may cause condensation to form. Wipe off the condensation with a clean cloth or a paper towel.
- If the refrigerator door or freezer drawer is opened or closed too often, warm air may penetrate the refrigerator and raise its temperature. It can also increase the running costs of the unit.
- Do not overfill or pack items too tightly into door bins. Doing so may cause damage to the bin or personal injury if items are removed with excessive force.
- Do not store glass bottles in the pantry. If they are frozen, they can break and cause personal injury.

NOTE

- If you are leaving home for a short period of time, like a short vacation, the refrigerator should be left on. Refrigerated foods that are able to be frozen will stay preserved longer if stored in the freezer.
- If you are leaving the refrigerator turned off for an extended period of time, remove all food and unplug the power cord. Clean the interior, and leave the door open to prevent fungi from growing in the refrigerator.

Food Storage Tips

*The following tips may not be applicable depending on the model.

Wrap or store food in the refrigerator in airtight and moisture-proof material unless otherwise noted. This prevents food odor and taste transfer throughout the refrigerator. For dated products, check date code to ensure freshness.

Food	How to
Butter or Margarine	Keep opened butter in a covered dish or closed compartment. When storing an extra supply, wrap in freezer packaging and freeze.
Cheese	Store in the original wrapping until you are ready to use it. Once opened, rewrap tightly in plastic wrap or aluminum foil.
Milk	Wipe milk cartons. For coldest milk, place containers on interior shelf.
Eggs	Store in original carton on interior shelf, not on door shelf.
Fruit	Do not wash or hull the fruit until it is ready to be used. Sort and keep fruit in its original container, in a crisper, or store in a completely closed paper bag on a refrigerator shelf.
Leafy Vegetables	Remove store wrapping and trim or tear off bruised and discolored areas. Wash in cold water and drain. Place in plastic bag or plastic container and store in crisper.
Vegetables with skins (carrots, peppers)	Place in plastic bags or plastic container and store in crisper.
Fish	Store fresh fish and shellfish in the freezer section if they are not being consumed the same day of purchase. It is recommended to consume fresh fish and shellfish the same day purchased.
Leftovers	Cover leftovers with plastic wrap or aluminum foil, or store in plastic containers with tight lids.

Storing Frozen Food

NOTE Check a freezer guide or a reliable cookbook for further information about preparing food for freezing or food storage times.

Freezing

Your freezer will not quick-freeze a large quantity of food. Do not put more unfrozen food into the freezer than will freeze within 24 hours (no more than 2 to 3 lbs. of food per cubic foot of freezer space). Leave enough space in the freezer for air to circulate around packages. Be careful to leave enough room at the front so the door can close tightly.

Storage times will vary according to the quality and type of food, the type of packaging or wrap used (how airtight and moisture-proof) and the storage temperature. Ice crystals inside a sealed package are normal. This simply means that moisture in the food and air inside the package have condensed, creating ice crystals.

NOTE Allow hot foods to cool at room temperature for 30 minutes, then package and freeze. Cooling hot foods before freezing saves energy.

Packaging

Successful freezing depends on correct packaging. When you close and seal the package, it must not allow air or moisture in or out. If it does, you could have food odor and taste transfer throughout the refrigerator and could also dry out frozen food.

Packaging recommendations:

- Rigid plastic containers with tight-fitting lids
- Straight-sided canning/freezing jars
- Heavy-duty aluminum foil
- Plastic-coated paper
- Non-permeable plastic wraps
- Specified freezer-grade self-sealing plastic bags

Follow package or container instructions for proper freezing methods.

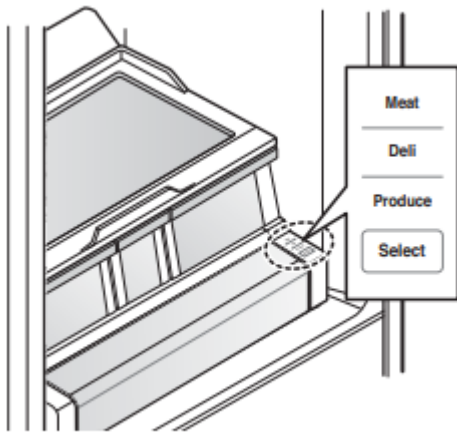
Do not use

- Bread wrappers
- Non-polyethylene plastic containers
- Containers without tight lids
- Wax paper or wax-coated freezer wrap
- Thin, semi-permeable wrap

Glide'N'Serve

The Glide'N'Serve provides storage space with a variable temperature control that can keep the compartment at a slightly different temperature than the refrigerator section. This drawer can be used for large party trays, deli items and beverages. (This drawer should not be used for vegetables that require high humidity.)

Press the **Select** button to choose between Produce (Cold), Deli (Colder) and Meat (Coldest).



Humidity Controlled Crisper and Glide'N'Serve (on some models)

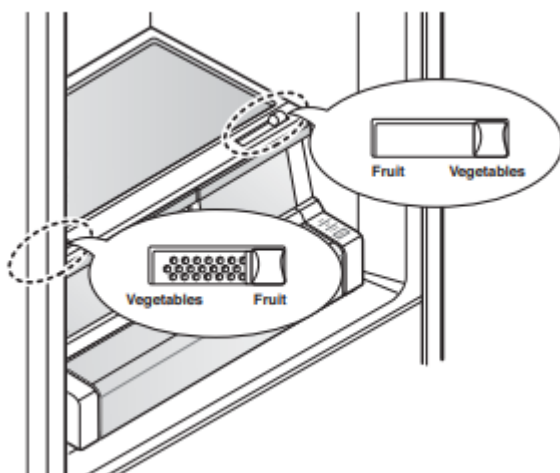
Humidity Controlled Crisper

Depending on the model, some of the following functions may not be available.

The crispers provide fresher tasting fruit and vegetables by letting you easily control humidity inside the drawer.

Control the amount of humidity in the moisture-sealed crispers by adjusting the control to any setting between **Vegetables** and **Fruit**.

- **Vegetables** keeps moist air in the crisper for best storage of fresh, leafy vegetables.
- **Fruit** lets moist air out of the crisper for best storage of fruit.

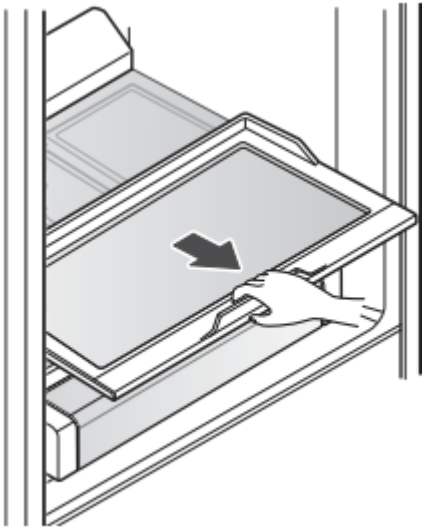


Glide'N'Access™ (on some models)

The Glide'N'Access™ slides out for easy loading of large items, like sheet cakes or deli trays, and to give you easy access to items stored at the back of the shelf.

To slide out, grasp the handle at the front of the shelf and gently pull forward. Push back to slide in.

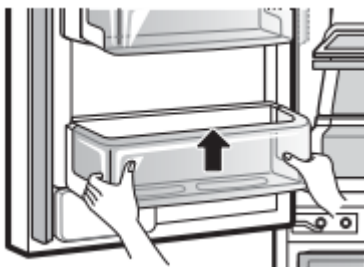
CAUTION Take care when sliding the Glide'N'Access™ in and out, as taller items may fall, causing damage or injury.



Door Bins

The door bins are removable for easy cleaning and adjustment.

1. To remove the bin, simply lift the bin up and pull straight out.
2. To replace the bin, slide it in above the desired support and push down until it snaps into place.



InstaView Door-in-Door

The InstaView Door-in-Door compartment allows for easy access to commonly used food items.



InstaView Door-in-Door Compartment

To access the InstaView Door-in-Door compartment, lightly press the button on the right refrigerator door handle to open the door.

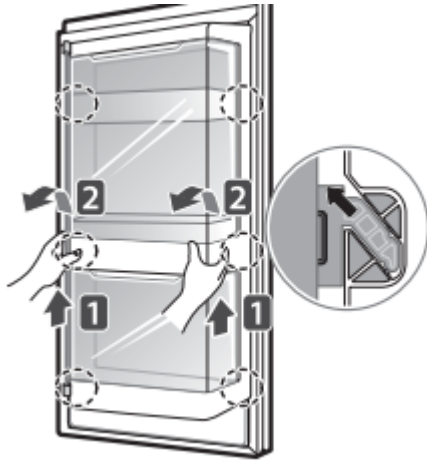


Door-in-Door Case

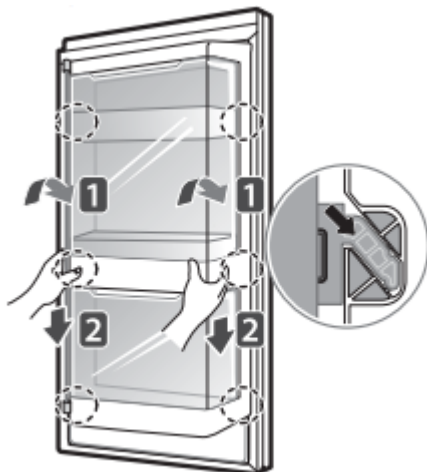
To open the Door-in-Door case, slightly push the marked area to pop it open. The Door-inDoor Case is removable for easy cleaning and adjustment.



1. To remove the Door-in-Door case, lift up and pull out.

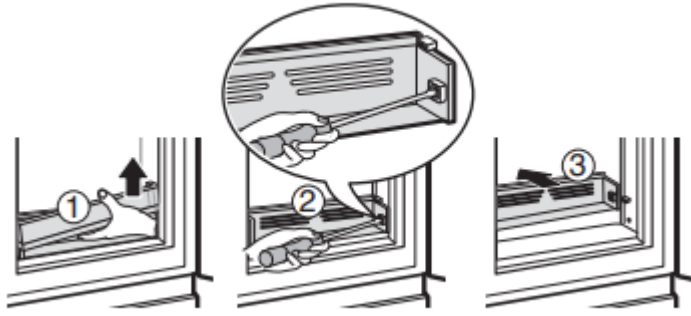


2. To replace the Door-in-Door case, line the tabs on the Door-in-Door case with the slots on the door and push down until it snaps into place.



Door-in-Door Lower Shelf

The Door-in-Door lower shelf is removable for easy cleaning.



1. To remove the lower shelf, lift the shelf retainer up and out.
2. Remove the two screws from the shelf and pull it straight out.
3. Reverse the procedure to replace the shelf.

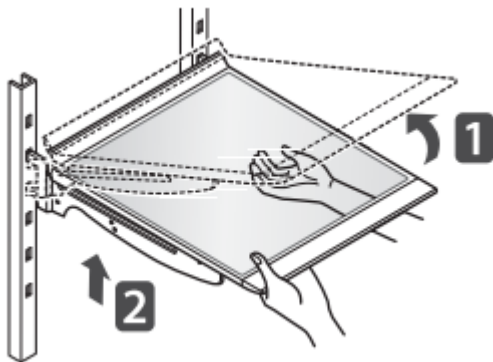
Adjusting the Refrigerator Shelves

The shelves in your refrigerator are adjustable to meet your individual storage needs. Your model may have glass or wire shelves.

Adjusting the shelves to fit items of different heights will make finding the exact item you want easier. Doing so will also reduce the amount of time the refrigerator door is open which will save energy.

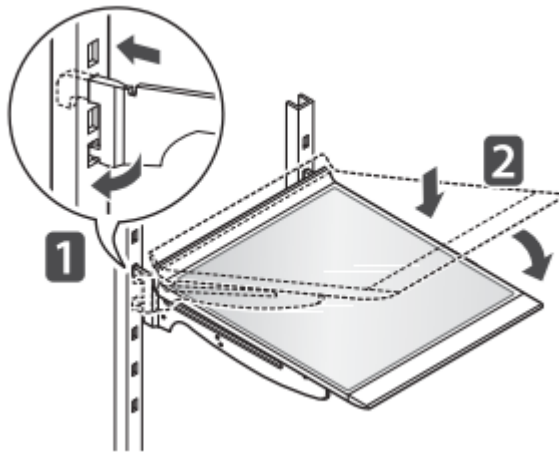
Detaching the Shelf

Tilt up the front of the shelf and lift it straight up. Pull the shelf out.



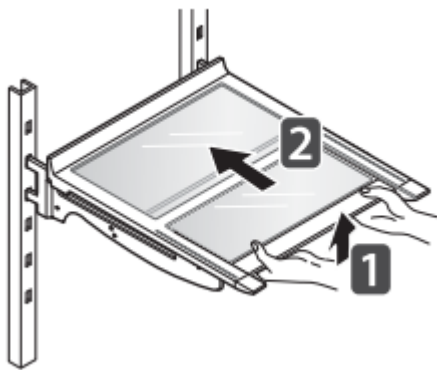
Assembling the Shelf

Tilt the front of the shelf up and guide the shelf hooks into the slots at a desired height. Then, lower the front of the shelf so that the hooks drop into the slots.



Using the Folding Shelf

You can store taller items, such as a gallon container or bottles, by simply pushing the front half of the shelf underneath the back half of the shelf. Pull the front of the shelf toward you to return to a full shelf.



SMART FUNCTIONS

LG ThinQ Application

The **LG ThinQ** application allows you to communicate with the appliance using a smartphone.

Before Using LG SmartThinQ

For appliances with the or logo

1. Use a smartphone to check the strength of the wireless router (Wi-Fi network) near the appliance.
 - If the distance between the appliance and the wireless router is too far, the signal strength becomes weak. It may take a long time to register or installation may fail.
2. Turn off the **Mobile data** or **Cellular Data** on your smartphone.
3. Connect your smartphone to the wireless router.

NOTE

- To verify the Wi-Fi connection, check that Wi-Fi icon on the control panel is lit.
- The appliance supports 2.4 GHz Wi-Fi networks only. To check your network frequency, contact your Internet service provider or refer to your wireless router manual.
- LG SmartThinQ is not responsible for any network connection problems or any faults, malfunctions, or errors caused by network connection.
- The surrounding wireless environment can make the wireless network service run slowly
- If the appliance is having trouble connecting to the Wi-Fi network, it may be too far from the router. Purchase a Wi-Fi repeater (range extender) to improve the Wi-Fi signal strength.
- The network connection may not work properly depending on the Internet service provider.
- The Wi-Fi connection may not connect or may be interrupted because of the home network environment.
- If the appliance cannot be registered due to problems with the wireless signal transmission, unplug the appliance for about a minute, then plug in the appliance and try again.
- If the firewall on your wireless router is enabled, disable the firewall or add an exception to it.
- The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)
- Smartphone user interface (UI) may vary depending on the mobile operating system (OS) and the manufacturer.
- If the security protocol of the router is set to WEP, network setup may fail. Change the security protocol (WPA2 is recommended), and register the product again.

Installing the LG ThinQ Application

Search for the LG ThinQ application from the Google Play Store or Apple App Store on a smartphone. Follow instructions to download and install the application.

LG ThinQ Application Feature

For appliances with the or logo

Firmware Update

Keep the appliance performance updated.

Manage Food

This feature helps track items in the refrigerator and freezer, sends alerts when items are near their use by dates, generates grocery lists, and links to related recipes.

Energy Monitoring

This feature keeps track of the refrigerator's power consumption and the number of door openings.

Remote Control

Control the Refrigerator Temperature, Fresh Air Filter and Ice Plus from the smart phone app.

Push Messages

If the door remains open for more than ten minutes, you will receive a push message. When Ice Plus is finished, you will receive a push message.

Smart Diagnosis™

This function provides useful information for diagnosing and solving issues with the appliance based on the pattern of use.

Settings

Allows you to set various options on the refrigerator and in the application.

NOTE

- If you change your wireless router, Internet service provider, or password, delete the registered appliance from the LG SmartThinQ application and register it again.
- This information is current at the time of publication. The application is subject to change for product improvement purposes without notice to users.

Connecting to Wi-Fi

The **Wi-Fi** button, when used with the LG SmartThinQ application, allows the refrigerator to connect to a home Wi-Fi network. The **Wi-Fi** icon shows the status of the refrigerator's network connection. The icon illuminates when the refrigerator is connected to the Wi-Fi network.

Initial Appliance Registration

Run the LG SmartThinQ application and follow the instructions in the application to register the appliance.

Re-registering the Appliance or Registering Another User

Press and hold the **Wi-Fi** button for 3 seconds to temporarily turn it off. Run the LG SmartThinQ application and follow the instructions in the application to register the appliance.

NOTE To disable the Wi-Fi function, press and hold the **Wi-Fi** button for 3 seconds. Wi-Fi icon will be turned off.

Wireless LAN Module Specifications

Model	LCW-003
Frequency Range	2412 to 2462 MHz
Output Power(Max)	IEEE 802.11b: 17.56 dBm IEEE 802.11g: 25.53 dBm IEEE 802.11n: 25.29 dBm

FCC Notice (For transmitter module contained in this product)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference and
2. This device must accept any interference received, including interference that may cause undesired operation of the device.

Any changes or modifications in construction of this device which are not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC RF Radiation Exposure Statement



This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be colocated or operating in conjunction with any other antenna or transmitter.

This equipment should be installed and operated with a minimum distance of 20 cm (7.8 inches) between the antenna and your body. Users must follow the specific operating instructions for satisfying RF exposure compliance.

Industry Canada Statement (For transmitter module contained in this product)

This device complies with Industry Canada's applicable licence-exempt RSSs. Operation is subject to the following two conditions:

1. This device may not cause interference; and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

IC Radiation Exposure Statement

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with a minimum distance of 20 cm (7.8 inches) between the antenna and your body.

NOTE THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY RADIO OR TV INTERFERENCE CAUSED BY UNAUTHORIZED MODIFICATIONS TO THIS EQUIPMENT. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

Smart Grid Function

When the refrigerator operates in Smart Grid mode, the Smart Refrigerator function can control energy usage or delay the operation of some functions to save energy during peak usage periods.

- You can override the **Smart Grid** function any time using the Smart Grid button or application).
- To use the **Smart Grid** function, you need to register your appliance with your electric utility company.

Smart Grid Application Features

Smart Saving_Demand Response

You can lower energy usage based on Demand Response (DR) signals from the utility company. If the refrigerator is operating in Smart Saving mode according to the DR signal, you can see a pop up.

Seasonal Energy Savings

Lower energy usage based on time period.

Using the Smart Grid Function

This feature responds to notification events from your utility company to run high energy consuming tasks during off-peak periods when demand is lower. These notification events are known as Demand Response signals.

If the refrigerator receives a Demand Response signal from the utility company, the refrigerator will turn on the Grid LED on the refrigerator display and control its power consumption according to the signal.

The refrigerator will respond to the signals received from the utility company as long as product performance is maintained.

If the refrigerator receives a Demand Response signal, the refrigerator will operate in Delay Appliance Load (DAL) or Temporary Appliance Load Reduction (TALR) mode.

Delay Appliance Load (DAL)

The refrigerator responds to a DAL signal by providing a moderate load reduction for the duration of the delay period.

This mode controls functions that consume a lot of energy such as adjusting the cooling system, running the defrost cycle, and making ice.

- When the refrigerator operates in DAL mode, the Grid LED is illuminated on the refrigerator display.
- DAL mode is automatically deactivated after the period stipulated by the DAL signal (max. 4 hours) or when you override the Smart Grid function.

Temporary Appliance Load Reduction (TALR)

The refrigerator responds to a TALR signal by aggressively reducing the load for a short time period, typically 10 minutes. This mode reduces energy consumption by stopping the compressor and controlling the functions that consume a lot of energy such as the defrost cycle and fan.

- When the refrigerator operates in TALR mode, the Grid LED is illuminated on the refrigerator display.
- TALR mode is automatically deactivated after the received duration (max. 10 minutes), or when you override the Smart Grid function. The mode is immediately deactivated and the refrigerator returns to its normal state when the door is opened or closed, or the dispenser is used.

Override Smart Grid Mode

To ignore the Demand Response signal from the utility company and override the Smart Grid function, push the **Smart Grid** button while the refrigerator is in Smart Grid mode.

When you override the Smart Grid function, the refrigerator ignores the Demand Response signal and is no longer controlled by the utility company until the next Demand Response signal is sent. You can also override the Smart Grid function using the smart phone app.

LG Open API

You can manage Smart Grid features for the LG Smart Refrigerator.

Please check the detailed specifications on the notice page on us.smarthing.com.

API list

Demand Response

- Send demand response signal

Power Saving

- Set saving mode
- Get schedule of DR/Delay Defrost

Energy Monitoring

- Get door open event information
- Get energy consumption information

Delay Defrost Capability

- Insert a delay defrost schedule event
- Update a delay defrost schedule event
- Delete a delay defrost schedule event
- Get the delay defrost schedule

Smart Diagnosis™ Function

Should you experience any problems with the appliance, it has the capability of transmitting data via your telephone to the LG Customer Information Center. NFC or Wi-Fi equipped models can also transmit data to a smartphone using the LG Smart ThinQ application.

Smart Diagnosis™ through the Customer Information Center

- For appliances with or logo

This method allows you to speak directly to our trained specialists. The specialist records the data transmitted from the appliance and uses it to analyze the issue, providing a fast and effective diagnosis.

1. Call the LG Electronics Customer Information Center at:

(LG U.S.A.) 1-800-243-0000

(LG Canada) 1-888-542-2623

2. Hold the Lock button for three seconds.

- If the display has been locked for over five minutes, you must deactivate the lock and then reactivate it.

3. Open the right refrigerator door.

4. Hold the mouthpiece of your phone in front of the speaker that is located on the right hinge of the refrigerator door, when instructed to do so by the call center.

5. Press and hold the Freezer button for three seconds while continuing to hold your phone to the speaker.

6. After you hear three beeps, release the **Freezer** button.

7. Keep the phone in place until the tone count down the time. Once the countdown is over and the tones have stopped, resume your conversation with the specialist, who will then be able to assist you in using the information transmitted for analysis.

NOTE

- For best results, do not move the phone while the tones are being transmitted.
- If the call center agent is not able to get an accurate recording of the data, you may be asked to try again.
- The Smart Diagnosis™ function depends on the local call quality.
- Bad call quality may result in poor data transmission from your phone to the call center, which could cause Smart Diagnosis™ to malfunction.

LG SmartThinQ Smart Diagnosis™

- For appliances with or logo

Use the Smart Diagnosis feature in the LG SmartThinQ application for help diagnosing issues with the appliance without the assistance of the LG Customer Information Center. Follow the instructions in the LG SmartThinQ application to perform a Smart Diagnosis using your smartphone.

MAINTENANCE

Cleaning

- Both the refrigerator and freezer sections defrost automatically; however, clean both sections once a month to prevent odors.
- Wipe up spills immediately.

- Always unplug the refrigerator before cleaning.

General Cleaning Tips

- Unplug the refrigerator or disconnect power before cleaning.
- Remove all removable parts, such as shelves.
- Use a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners.
- Hand wash, rinse and dry all surfaces thoroughly.

Exterior

Waxing external painted metal surfaces helps provide rust protection. Do not wax plastic parts. Wax painted metal surfaces at least twice a year using appliance wax (or auto paste wax). Apply wax with a clean, soft cloth.

For products with a stainless steel exterior, use a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners. Dry thoroughly with a soft cloth.

CAUTION

- Do not use an abrasive cloth or sponge when cleaning the interior and exterior of the refrigerator.
- Do not place your hand on the bottom surface of the refrigerator when opening and closing the doors.

WARNING

- Use non-flammable cleaner. Failure to do so can result in fire, explosion, or death.

Inside Walls (allow freezer to warm up so the cloth will not stick)

To help remove odors, you can wash the inside of the refrigerator with a mixture of baking soda and warm water. Mix 2 tablespoons of baking soda to 1 quart of water (26 g soda to 1 liter water). Be sure the baking soda is completely dissolved so it does not scratch the surfaces of the refrigerator.

Door Liners and Gaskets

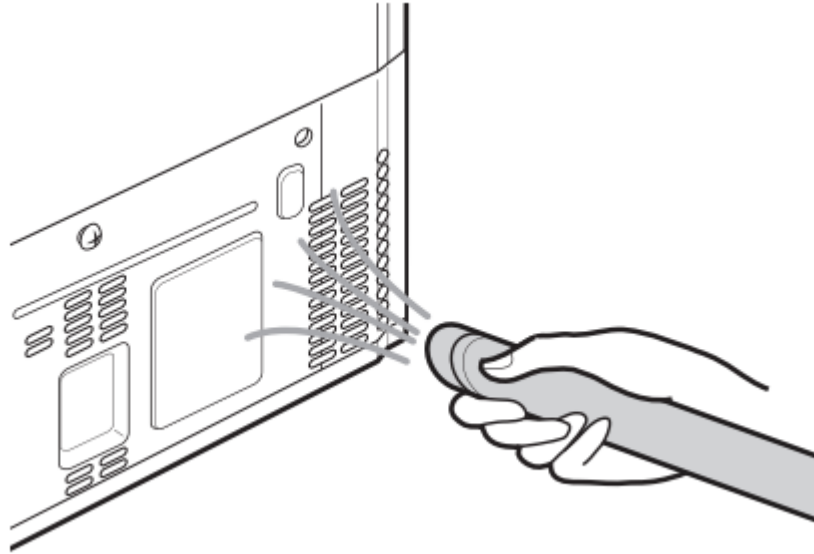
Use a clean sponge or soft cloth and a mild detergent in warm water. Do not use cleaning waxes, concentrated detergents, bleaches, or cleaners containing petroleum on plastic refrigerator parts.

Plastic Parts (Covers and Panels)

Use a clean sponge or soft cloth and a mild detergent in warm water. Do not use glass cleaners, abrasive cleansers, or flammable fluids. These can scratch or damage the material.

Condenser Coils

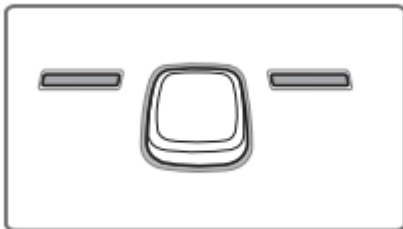
- Use a vacuum cleaner with a brush or crevice attachment to clean the condenser cover and vents. Do not remove the panel covering the condenser coil area.



Replacing the Fresh Air Filter

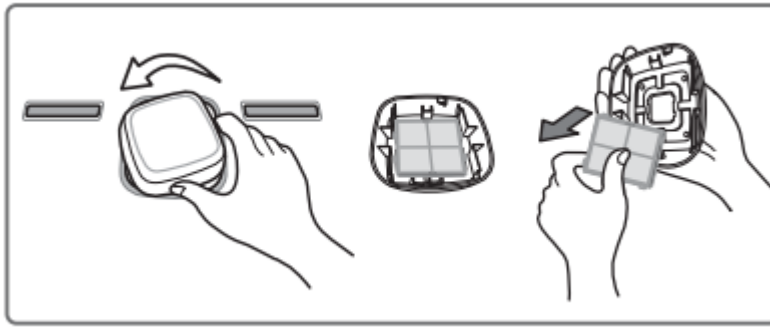
It is recommended that you replace the air filter:

- Approximately every six months.
- When the CHANGE FILTER light turns on.



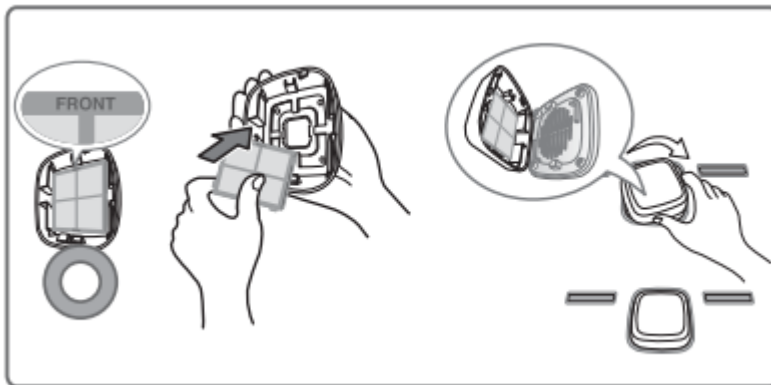
1 Remove the Old Filter

Turn the filter cover to the left to detach it from the refrigerator wall. The filter is located on the inside of the filter cover. Remove the filter from the cover and replace it with a new filter.



2 Install a New Air Filter.

Place the new filter inside of the cover with the side that says “Front” facing outward. Turn the filter cover to the right to attach it to the refrigerator wall.

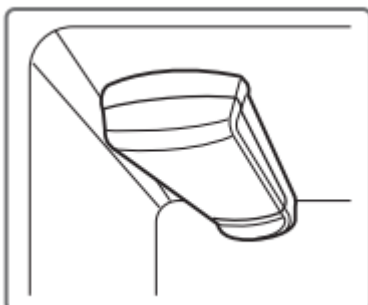


After changing the filter, push and hold the Air Filter button for three seconds to reset the filter sensor.

Replacing the Water Filter

It is recommended that you replace the water filter:

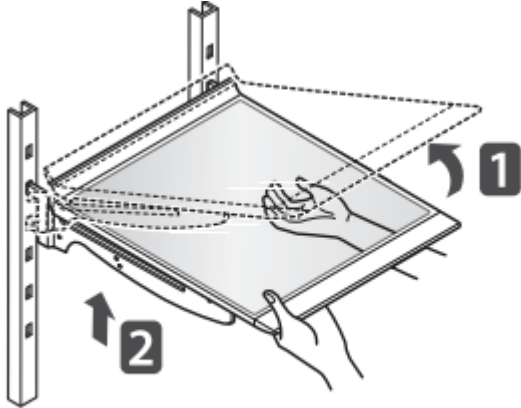
- Approximately every six months.
- When the water filter indicator turns on.
- When the water dispenser output decreases.
- When the ice cubes are smaller than normal.



Before Replacing the Water Filter:

If the top shelf, located below the water filter, is in the highest position, it will need to be removed prior to replacing the water filter.

To remove any shelf—Tilt up the front of the shelf 1 and 2 lift it . Pull the shelf out.

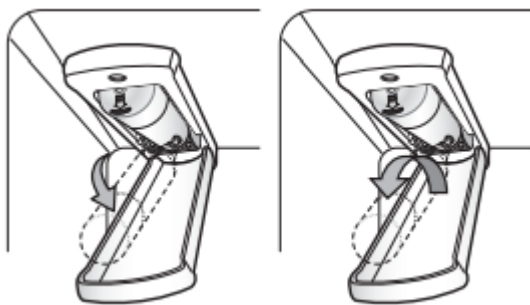


1 Remove the old water filter

Lower or remove the top left shelf to allow the water filter to rotate all the way down. Press the push button to open the water filter cover.



- Make sure to rotate the filter down completely before pulling it out of the manifold hole.

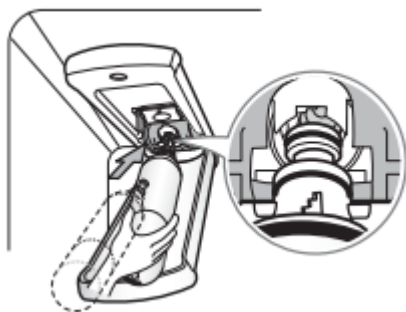


- Pull the water filter downward and turn it counterclockwise

2

Replace with a new water filter

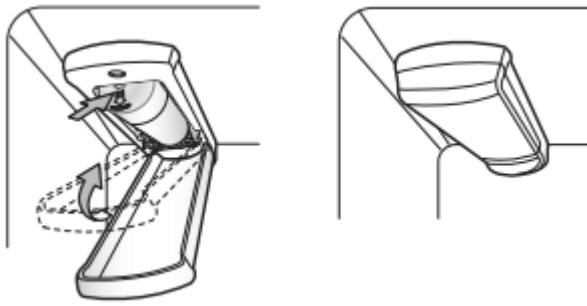
- Take the new water filter out of its packing and remove the protective cover from the o-rings.



- With the water filter tabs in the horizontal position, push the new water filter into the manifold hole and turn it clockwise.



- Rotate the water filter up into position and close the cover. The cover will click when closed correctly.



3

After the water filter is replaced, dispense 2.5 gallons of water (flush for approximately 5 minutes) to remove trapped air and contaminants from the system. Do not dispense the entire 2.5 gallon amount continuously. Depress and release the dispenser pad for cycles of 30 seconds ON and 60 seconds OFF.

Application Guidelines / Water Supply Parameters

Note that while testing was performed under standard laboratory conditions, actual performance may vary.

Service Flow	0.5 gpm (1.9 lpm)
Water Supply	Community or private well — Potable Water
Water Pressure	20 -120 psi (138 - 827 kPa)
Water Temperature	33-100°F (0.6 -37.8°C)
Capacity	200 gallons (757 liters)

SAFETY INFORMATION

Read, understand, and follow all safety Information contained in these instructions prior to installation and use of this product. Retain these instructions for future reference.

TROUBLESHOOTING

Review the Troubleshooting section before calling for service; doing so will save you both time and money.



Problem	Possible Causes	Solutions
Refrigerator and Freezer section are not cooling.	The refrigerator control is set to OFF (some models).	Turn the control ON. Refer to the Setting the Controls section for proper temperature settings.
	Refrigerator is in the defrost cycle.	During the defrost cycle, the temperature of each compartment may rise slightly. Wait 30 minutes and confirm the proper temperature has been restored once the defrost cycle has completed.
	Refrigerator was recently installed.	It may take up to 24 hours for each compartment to reach the desired temperature.
	Refrigerator was recently relocated.	If the refrigerator was stored for a long period of time or moved on its side, it is necessary for the refrigerator to stand upright for 24 hours before connecting it to power.
Cooling System runs too much.	Refrigerator is replacing an older model.	Modern refrigerators require more operating time but use less energy due to more efficient technology.
	Refrigerator was recently plugged in or power restored.	The refrigerator will take up to 24 hours to cool completely.
	Door opened often or a large amount of food / hot food was added.	Adding food and opening the door warms the refrigerator, requiring the compressor to run longer in order to cool the refrigerator back down. In order to conserve energy, try to get everything you need out of the refrigerator at once, keep food organized so it is easy to find, and close the door as soon as the food is removed. (Refer to the Food Storage Guide.)



	Doors are not closed completely.	Firmly push the doors shut. If they will not shut all the way, see the Doors will not close completely or pop open section in Troubleshooting.
	Refrigerator is installed in a hot location.	The compressor will run longer under warm conditions. At normal room temperatures (70°F) expect your compressor to run about 40% to 80% of the time. Under warmer conditions, expect it to run even more often. The refrigerator should not be operated above 110°F.
	Condenser / back cover is clogged.	Use a vacuum cleaner with an attachment to clean the condenser cover and vents. Do not remove the panel covering the condenser coil area.
Refrigerator or Freezer section is too warm.	Refrigerator was recently installed.	It may take up to 24 hours for each compartment to reach the desired temperature.
	Air vents are blocked.	Rearrange items to allow air to flow throughout the compartment. Refer to the Airflow diagram in the Using Your Refrigerator section.
	Doors are opened often or for long periods of time.	When the doors are opened often or for long periods of time, warm, humid air enters the compartment. This raises the temperature and moisture level within the compartment. To lessen the effect, reduce the frequency and duration of door openings.
	Unit is installed in a hot location.	The refrigerator should not be operated in temperatures above 110F.



	A large amount of food or hot food was added to either compartment.	Adding food warms the compartment requiring the cooling system to run. Allowing hot food to cool to room temperature before putting it in the refrigerator will reduce this effect.
	Doors not closed correctly.	See the Doors will not close correctly or pop open section in Troubleshooting.
	Temperature control is not set correctly.	If the temperature is too warm, adjust the control one increment at a time and wait for the temperature to stabilize. Refer to the Setting the Controls section for more information.
	Defrost cycle has recently completed.	During the defrost cycle, the temperature of each compartment may rise slightly and condensation may form on the back wall. Wait 30 minutes and confirm the proper temperature has been restored once the defrost cycle has completed.
Interior moisture buildup.	Doors are opened often or for long periods of time.	When the doors are opened often or for long periods of time, warm, humid air enters the compartment. This raises the temperature and moisture level within the compartment. To lessen the effect, reduce the frequency and duration of door openings.
	Doors not closed correctly.	See the Doors will not close correctly section in the Troubleshooting section.
	Weather is humid.	Humid weather allows additional moisture to enter the compartments when the doors are opened leading to condensation or frost. Maintaining a reasonable level of humidity in the home will help to control the amount of moisture that can enter the compartments.



	Defrost cycle recently completed.	During the defrost cycle, the temperature of each compartment may rise slightly and condensation may form on the back wall. Wait 30 minutes and confirm that the proper temperature has been restored once the defrost cycle has completed.
	Food is not packaged correctly.	Food stored uncovered or unwrapped, and damp containers can lead to moisture accumulation within each compartment. Wipe all containers dry and store food in sealed packaging to prevent condensation and frost.
Food is freezing in the refrigerator compartment.	Food with high water content was placed near an air vent.	Rearrange items with high water content away from air vents.
	Refrigerator temperature control is set incorrectly.	If the temperature is too cold, adjust the control one increment at a time and wait for the temperature to stabilize. Refer to the Setting the Controls section for more information.
	Refrigerator is installed in a cold location.	When the refrigerator is operated in temperature below 41°F (5°C), food can freeze in the refrigerator compartment. The refrigerator should not be operated in temperature below 55°F (13°C).
Frost or ice crystals form on frozen food (outside of package).	Door is opened frequently or for long periods of time.	When the doors are opened often or for long periods of time, warm, humid air enters the compartment. This raises the temperature and moisture level within the compartment. Increased moisture will lead to frost and condensation. To lessen the effect, reduce the frequency and duration of door openings.

	Door is not closing properly.	Refer to the Doors will not close correctly or pop open section in the Troubleshooting section.
Refrigerator or Freezer section is too cold.	Incorrect temperature control settings.	If the temperature is too cold, adjust the control one increment at a time and wait for the temperature to stabilize. Refer to the Setting the Controls section for more information.
Frost or ice crystals on frozen food (inside of sealed package).	Condensation from food with a high water content has frozen inside of the food package.	This is normal for food items with a high water content.
	Food has been left in the freezer for a long period of time.	Do not store food items with high water content in the freezer for a long period of time.
Icemaker is not making enough ice.	Demand exceeds ice storage capacity.	The icemaker will produce approximately 70-182 cubes in a 24 hour period.
	House water supply is not connected, valve is not turned on fully, or valve is clogged.	Connect the refrigerator to a cold water supply with adequate pressure and turn the water shutoff valve fully open. If the problem persists, it may be necessary to contact a plumber.
	Water filter has been exhausted.	It is recommended that you replace the water filter: <ul style="list-style-type: none"> • Approximately every six months. • When the water filter indicator turns on. • When the water dispenser output decreases. • When the ice cubes are smaller than normal.



	<p>Low house water supply pressure.</p>	<p>The water pressure must be between 20 and 120 psi on models without a water filter and between 40 and 120 psi on models with a water filter.</p> <p>If the problem persists, it may be necessary to contact a plumber or install a booster pump to compensate for the low pressure.</p>
	<p>Reverse Osmosis filtration system is used.</p>	<p>Reverse osmosis filtration systems can reduce the water pressure below the minimum amount and result in icemaker issues.</p> <p>(Refer to Water Pressure section.)</p>
	<p>Tubing connecting refrigerator to house supply valve is kinked.</p>	<p>The tubing can kink when the refrigerator is moved during installation or cleaning resulting in reduced water flow. Straighten or repair the water supply line and arrange it to prevent future kinks.</p>
<p>Icemaker is not making enough ice (continued).</p>	<p>Doors are opened often or for long periods of time.</p>	<p>If the doors of the unit are opened often, ambient air will warm the refrigerator which will prevent the unit from maintaining the set temperature. Lowering the refrigerator temperature can help, as well as not opening the doors as frequently.</p>
	<p>Doors are not closed completely.</p>	<p>If the doors are not properly closed, ice production will be affected. See the Doors will not close completely or pop open section in Troubleshooting for more information.</p>
	<p>The temperature setting for the freezer is too warm.</p>	<p>The recommended temperature for the freezer compartment for normal ice production is 0°F. If the freezer temperature is warmer, ice production will be affected.</p>



Dispensing water slowly.	Water filter has been exhausted.	<p>It is recommended that you replace the water filter:</p> <ul style="list-style-type: none"> • Approximately every six months. • When the water filter indicator turns on. • When the water dispenser output decreases. • When the ice cubes are smaller than normal.
	Reverse osmosis filtration system is used.	<p>Reverse osmosis filtration systems can reduce the water pressure below the minimum amount and result in icemaker issues.</p> <p>If the problem persists, it may be necessary to contact a plumber or install a booster pump to compensate for the low pressure.</p>
	Low house water supply pressure.	<p>The water pressure must be between 20 and 120 psi on models without a water filter and between 40 and 120 psi on models with a water filter.</p> <p>If the problem persists, it may be necessary to contact a plumber or install a booster pump to compensate for the low pressure.</p>
Not dispensing ice.	Doors are not closed completely.	Ice will not dispense if any of the refrigerator doors are left open.
	Infrequent use of the dispenser.	<p>Infrequent use of the ice dispenser will cause the cubes to stick together over time, which will prevent them from properly dispensing. Check the ice bin for ice cubes clumping/ sticking together. If they are, break up the ice cubes to allow for proper operation.</p>
		Eliminate the frost or ice fragments by removing the ice bin and clearing the chute

	The delivery chute is clogged with frost or ice fragments.	with a plastic utensil. Dispensing cubed ice can also help prevent frost or ice fragment buildup.
	The dispenser display is locked.	Press and hold the Lock button for three seconds to unlock the control panel and dispenser.
	Ice bin is empty.	It may take up to 24 hours for each compartment to reach the desired temperature and for the icemaker to begin making ice. Make sure that the shutoff (arm/sensor) is not obstructed. Once the ice supply in the bin has been completely exhausted, it may take up to 90 minutes before additional ice is available, and approximately 24 hours to completely refill the bin.
Icemaker is not making ice.	Refrigerator was recently installed or icemaker recently connected.	It may take up to 24 hours for each compartment to reach the desired temperature and for the icemaker to begin making ice.
	Icemaker not turned on.	Locate the Ice On/Off button and confirm that it is turned on.
	The refrigerator is not connected to a water supply or the supply shutoff valve is not turned on.	Connect refrigerator to the water supply and turn the water shutoff valve fully open.
	Icemaker shutoff (feeler arm) obstructed.	If your icemaker is equipped with an ice shutoff arm, make sure that the arm moves freely. If your icemaker is equipped with the electronic ice shutoff sensor, make sure that

		there is a clear path between the two sensors.
	Reverse osmosis water filtration system is connected to your cold water supply.	Reverse osmosis filtration systems can reduce the water pressure below the minimum amount and result in icemaker issues. (Refer to the Water Pressure section.)
Not dispensing water.	New installation or water line recently connected.	Dispense 2.5 gallons of water (flush for approximately 5 minutes) to remove trapped air and contaminants from the system. Do not dispense the entire 2.5 gallon amount continuously. Depress and release the dispenser pad for cycles of 30 seconds ON and 60 seconds OFF.
	The dispenser panel is locked.	Press and hold the Lock button for three seconds to unlock the control panel and dispenser.
	The dispenser is not set for water dispensing.	The dispenser can be set for ice or water. Make certain that the control panel is set for the proper operation. Press the Water button on the control panel to dispense water.
	Refrigerator or freezer doors are not closed properly.	Water will not dispense if any of the refrigerator doors are left open.
	Water filter has been recently removed or replaced.	After the water filter is replaced, dispense 2.5 gallons of water (flush for approximately 5 minutes) to remove trapped air and contaminants from the system. Do not dispense the entire 2.5 gallon amount continuously. Depress and release the dispenser pad for cycles of 30 seconds ON and 60 seconds OFF.



	Tubing connecting refrigerator to house supply valve is kinked.	The tubing can kink when the refrigerator is moved during installation or cleaning resulting in reduced water flow. Straighten or repair the water supply line and arrange it to prevent future kinks.
	The house water supply is not connected, the valve is not turned on fully, or the valve is clogged.	Connect refrigerator to the water supply and turn the water shutoff valve fully open. If the problem persists, it may be necessary to contact a plumber.
Ice has bad taste or odor.	Water supply contains minerals such as sulfur.	A water filter may need to be installed to eliminate taste and odor problems.
		NOTE: In some cases, a filter may not help. It may not be possible to remove all minerals / odor / taste in all water supplies.
	Icemaker was recently installed.	Discard the first few batches of ice to avoid discolored or bad tasting ice.
	Ice has been stored for too long.	Ice that has been stored for too long will shrink, become cloudy, and may develop a stale taste. Throw away old ice and make a new supply.
	The food has not been stored properly in either compartment.	Rewrap the food. Odors may migrate to the ice if food is not wrapped properly.
	The interior of the refrigerator needs to be cleaned.	See the Care and Cleaning section for more information.



	The ice storage bin needs to be cleaned.	Empty and wash the bin (discard old cubes). Make sure that the bin is completely dry before reinstalling it.
Dispensing warm water.	Refrigerator was recently installed.	Allow 24 hours after installation for the water storage tank to cool completely.
	The water dispenser has been used recently and the storage tank was exhausted.	Depending on your specific model, the water storage capacity will range from approximately 20 to 30 oz.
	Dispenser has not been used for several hours.	If the dispenser has not been used for several hours, the first glass dispensed may be warm. Discard the first 10 oz.
	Refrigerator is connected to the hot water supply.	Make sure that the refrigerator is connected to a cold water pipe. WARNING: Connecting the refrigerator to a hot water line may damage the icemaker.
Water has bad taste or odor.	Water supply contains minerals such as sulfur.	A water filter may need to be installed to eliminate taste and odor problems.
	Water filter has been exhausted.	It is recommended that you replace the water filter: <ul style="list-style-type: none"> • Approximately every 6 months. • When the water filter indicator turns on. • When the water dispenser output decreases. • When the ice cubes are smaller than normal.
	Refrigerator was recently installed.	Dispense 2.5 gallons of water (flush for approximately 5 minutes) to remove trapped air and contaminants from the system. Do not



		dispense the entire 2.5 gallon amount continuously. Depress and release the dispenser pad for cycles of 30 seconds ON and 60 seconds OFF.
Icemaker is making too much ice.	Icemaker shutoff (feeler arm) obstructed.	Empty the ice bin. If your icemaker is equipped with an ice shutoff arm, make sure that the arm moves freely. Reinstall the ice bin and wait 24 hours to confirm proper operation.
Clicking	<p>The defrost control will click when the automatic defrost cycle begins and ends.</p> <p>The thermostat control (or refrigerator control on some models) will also click when cycling on and off.</p>	Normal Operation
Rattling	Rattling noises may come from the flow of refrigerant, the water line on the back of the unit, or items stored on top of or around the refrigerator.	Normal Operation
	Refrigerator is not resting solidly on the floor.	Floor is weak or uneven or leveling legs need to be adjusted. See the Door Alignment section.
	Refrigerator with linear compressor was jarred while running.	Normal Operation
Whooshing	Evaporator fan motor is circulating air through	Normal Operation

	the refrigerator and freezer compartments.	
	Air is being forced over the condenser by the condenser fan.	Normal Operation
Gurgling	Refrigerant flowing through the cooling system.	Normal Operation
Popping	Contraction and expansion of the inside walls due to changes in temperature.	Normal Operation
Sizzling	Water dripping on the defrost heater during a defrost cycle.	Normal Operation
Vibrating	If the side or back of the refrigerator is touching a cabinet or wall, some of the normal vibrations may make an audible sound.	To eliminate the noise, make sure that the sides and back cannot vibrate against any wall or cabinet.
Dripping	Water running into the drain pan during the defrost cycle.	Normal Operation
Pulsating or High-Pitched Sound	Your refrigerator is designed to run more efficiently to keep your food items at the desired temperature. The high efficiency compressor may cause your new refrigerator to run longer	Normal Operation



	<p>than your old one, but it is still more energy efficient than previous models. While the refrigerator is running, it is normal to hear a pulsating or high-pitched sound.</p>	
<p>Doors will not close correctly or pop open.</p>	<p>Food packages are blocking the door open.</p>	<p>Rearrange food containers to clear the door and door shelves.</p>
	<p>Ice bin, crisper cover, pans, shelves, door bins, or baskets are out of position.</p>	<p>Push bins all the way in and put crisper cover, pans, shelves and baskets into their correct positions. See the Using Your Refrigerator section for more information.</p>
	<p>The doors were removed during product installation and not properly replaced.</p>	<p>Remove and replace the doors according to the Removing and Replacing Refrigerator Handles and Doors section.</p>
	<p>Refrigerator is not leveled properly.</p>	<p>See Door Alignment in the Refrigeration Installation section to level refrigerator.</p>
<p>Doors are difficult to open.</p>	<p>The gaskets are dirty or sticky.</p>	<p>Clean the gaskets and the surfaces that they touch. Rub a thin coat of appliance polish or kitchen wax on the gaskets after cleaning.</p>
	<p>Door was recently closed.</p>	<p>When you open the door, warmer air enters the refrigerator. As the warm air cools, it can create a vacuum. If the door is hard to open, wait one minute to allow the air pressure to equalize, then see if it opens more easily.</p>
<p>Refrigerator wobbles or seems unstable.</p>	<p>Leveling legs are not adjusted properly.</p>	<p>Refer to the Leveling and Door Alignment section.</p>

	Floor is not level.	It may be necessary to add shims under the leveling legs or rollers to complete installation.
Lights do not work.	LED interior lighting failure.	The refrigerator compartment lamp is LED interior lighting, and service should be performed by a qualified technician.
Refrigerator has an unusual odor.	The Air Filter may need to be set to the MAX setting or replaced.	Set the Air Filter to the MAX setting. If the odor does not go away within 24 hours, the filter may need to be replaced. See the Replacing the Air Filter section for replacement instructions.
The interior of the refrigerator is covered with dust or soot.	The refrigerator is located near a fire source, such as a fireplace, chimney or candle.	Make sure that the refrigerator is not located near a fire source, such as a fireplace, chimney or candle.
Trouble connecting appliance and smartphone to Wi-Fi network	The password for the Wi-Fi network was entered incorrectly.	Delete your home Wi-Fi network and begin the registration process again.
	Mobile data for your smartphone is turned on.	Turn off the Mobile data on your smartphone before registering the appliance.
	The wireless network name (SSID) is set incorrectly.	The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)

<p>The router frequency is not 2.4 GHz.</p>	<p>Only a 2.4 GHz router frequency is supported.</p> <p>Set the wireless router to 2.4 GHz and connect the appliance to the wireless router. To check the router frequency, check with your Internet service provider or the router manufacturer.</p>
<p>The distance between the appliance and the router is too far.</p>	<p>If the appliance is too far from the router, the signal may be weak and the connection may not be configured correctly. Move the router closer to the appliance or purchase and install a Wi-Fi repeater.</p>

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

