

Model: SL17 | Color: Black

## Overview

The SecuLife SOS Wristband is a screen-free, lightweight medical alert device designed for seniors, children, and individuals with medical conditions. It provides emergency communication, fall detection, and location tracking through a cellular connection. The device requires an active monthly subscription (\$25/month) for full functionality.



## What's in the Box

- SecuLife SOS Wristband (SL17)
- Charging cable

- User Manual

## Features

### SOS Emergency Button

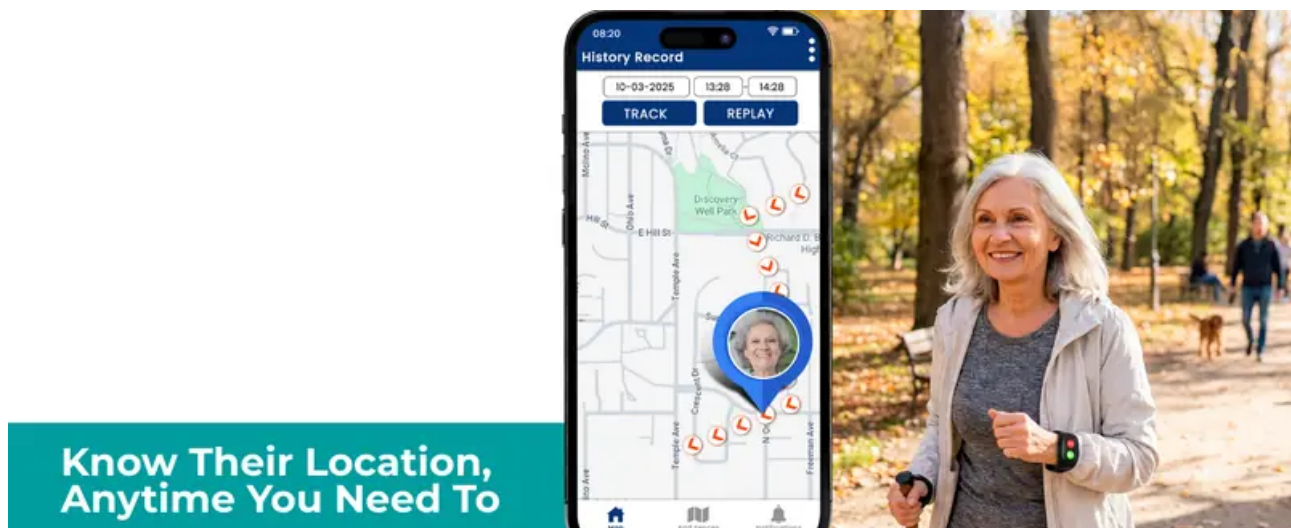
Pressing the large SOS button on the wristband immediately calls pre-set emergency contacts and sends alerts via SMS, app notification, and email.

### Automatic Fall Detection

Built-in sensors detect a fall and automatically trigger an alert sequence: the device calls pre-set contacts and sends notifications (SMS, app, email).

### Real-Time GPS Tracking

View the wearer's current location on a map through the SecuPro app. Location history is stored for up to one year.



**Know Their Location,  
Anytime You Need To**

### Geo-Fencing (Safe Zones)

Define safe areas (e.g., home, garden) in the app. Receive instant alerts when the wearer enters or leaves a designated zone. Alerts are sent via SMS and app notification.



## Geofences Safe Zones

### Two-Way Voice Calling

The wristband functions like a hands-free speakerphone. It can answer incoming calls automatically, allowing caregivers to speak directly with the wearer. The device blocks unwanted callers and spam.

### SecuPro Mobile App

The SecuPro app (available for iOS and Android) allows family members and caregivers to:

- View real-time location
- Set and manage geo-fences
- Receive fall and SOS alerts
- Review location history (1 year)
- Manage emergency contacts

### IP67 Splash Resistance

The wristband is rated IP67, meaning it is protected against rain, splashes, and handwashing. It is not designed for submersion or swimming.

### 4G LTE Connectivity

The device uses 4G LTE cellular networks for nationwide coverage within the United States.

## Specifications

Feature	Detail
Brand	Seculife
Model	SL17
Connectivity	Cellular (4G LTE)
Battery Capacity	680 mAh
Battery Life (Average)	1 day
Water Resistance	IP67 (splash resistant)
Enclosure Material	Plastic
Compatible Devices	Android, iOS smartphones
Supported Applications	Health Monitoring, Heart Rate Monitor, Location Tracking, Oxygen Meter, Voice Calling
Subscription Required	Yes – \$25/month
Warranty	1 Year

## Setup and Activation

### Step 1: Charge the Device

Connect the wristband to the provided charging cable. Allow it to charge fully before first use (approximately 2 hours).

### Step 2: Download the SecuPro App

Download the SecuPro app from the Apple App Store or Google Play Store on your smartphone.

### Step 3: Create an Account and Activate

1. Open the SecuPro app and create a new account.
2. Follow the in-app instructions to activate the device. You will need to enter the device ID (found on the packaging or device).

3. Select a subscription plan (\$25/month) and complete payment.

#### **Step 4: Add Emergency Contacts**

In the app, add up to 5 emergency contacts. These contacts will receive calls and alerts when the SOS button is pressed or a fall is detected.

#### **Step 5: Set Up Geo-Fences (Optional)**

Define safe zones (e.g., home, a relative's house) in the app. You will receive alerts when the wearer enters or exits these areas.

#### **Setup Video Guide**

The following video walks you through the entire setup process using the SecuPro app.

Your browser does not support the video tag.

*Video description: Step-by-step guide to activating your SecuLife device and using the SecuPro app.*

### **Usage Guide**

#### **Wearing the Wristband**

Place the wristband on your wrist and adjust the strap for a comfortable fit. The device is lightweight and screen-free, designed for all-day wear.

#### **Making an Emergency Call (SOS)**

1. Press and hold the large SOS button on the wristband for 2 seconds.
2. The device will vibrate and begin calling the first emergency contact in your list.
3. If the first contact does not answer, it will proceed to the next contact.
4. Speak hands-free – the device has a built-in speaker and microphone.

#### **Receiving a Call**

When a caregiver calls the wristband, it will automatically answer after a few rings (hands-free auto-answer). The wearer can speak without needing to press any button.

#### **Fall Detection**

The device automatically detects falls. When a fall is detected:

- The device will vibrate and sound an alert.

- If the wearer does not cancel the alert within a short period (by pressing the SOS button), the device will automatically call emergency contacts.
- Alerts are also sent via SMS, app notification, and email.

## Charging

Charge the device daily using the provided charging cable. A full charge takes approximately 2 hours. The battery lasts about 1 day under normal use.

## Care and Maintenance

- Clean the wristband with a soft, damp cloth. Do not use harsh chemicals.
- Avoid exposing the device to extreme temperatures.
- The device is splash-resistant (IP67) but should not be submerged in water.

## Indicators and Alerts

### LED Indicators

- **Charging:** LED lights up when charging.
- **Fully Charged:** LED turns off or changes color (refer to app for specific behavior).
- **Alert/Notification:** LED flashes during an incoming call or alert.

### Vibration Alerts

- **Incoming Call:** Device vibrates.
- **Fall Detected:** Device vibrates and sounds a local alarm.
- **SOS Sent:** Device vibrates to confirm the SOS signal has been sent.

## Troubleshooting

### Device Not Turning On

- Ensure the device is charged. Connect to the charger and wait 10 minutes, then try again.
- If still not turning on, contact SecuLife customer support.

### Cannot Activate / No Cellular Signal

- Verify that the subscription is active and paid.
- Move to an area with better cellular coverage (outdoors, near a window).
- Restart the device by pressing and holding the SOS button for 10 seconds.

## App Not Receiving Alerts

- Ensure the SecuPro app is installed and logged in.
- Check that push notifications are enabled for the app in your phone's settings.
- Verify that the device has an active cellular connection.

## Fall Detection False Alerts

- The device may trigger a fall alert if it experiences a sudden, strong impact (e.g., dropping the device).
- To cancel a false alert, press the SOS button within the countdown period.

## Warranty and Support

The SecuLife SOS Wristband comes with a **1-year limited warranty** against manufacturing defects.

For support, contact SecuLife customer care:

- **Phone:** Available 7 days a week (via the subscription plan)
- **App:** In-app support chat
- **Manufacturer:** Seculife

*Note: The monthly subscription includes unlimited live customer care support.*

### Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.