

Model: KC101C (Hot & Iced Coffee Maker)

1. Overview



This single-serve coffee maker brews coffee using K-Cup pods or ground coffee. It features multiple brew modes, adjustable brew sizes, and a removable water reservoir. The unit is designed for countertop use in homes or offices.

Key Components:

- Main unit with control panel
- 50oz removable water tank
- Drip tray and cup stand

- K-Cup pod holder
- Reusable filter for ground coffee
- Power cord with storage

2. Features and Specifications

2.1 Physical Specifications

- **Dimensions:** 10.6"D x 6.3"W x 11.2"H
- **Weight:** 5.41 pounds
- **Color:** Red (also available in Black and White)
- **Exterior Finish:** Stainless Steel (Metallic)
- **Power Source:** AC 120V (for US outlets)
- **Model Number:** KC101C

2.2 Brewing Features

- **Dual Brewing:** Compatible with K-Cup pods and ground coffee.
- **Brew Modes:** HOT BREW (standard), STRONG (bold flavor), OVER ICE (for iced coffee).
- **Brew Sizes:** Five options: 6oz, 8oz, 10oz, 12oz, 14oz.
Note for OVER ICE mode: Only dispenses 6oz or 8oz of coffee. Add ice to your cup first in a 1:1 ratio (e.g., 6oz of ice for 6oz of coffee) to achieve balanced flavor through natural cooling and dilution.
- **Brew Speed:** 6oz in approximately 1 minute; 14oz in approximately 2 minutes.
- **Water Tank:** 50oz removable reservoir. This is the total water capacity, not the single brew size.
- **Mug Height:** Accommodates mugs up to 6.5 inches tall.

2.3 Control Panel and Indicators

The control panel is a touchscreen interface. It includes the following functions:

- **Power Button:** Turns the machine on and off.
- **Brew Size Selection:** Buttons or touch areas for selecting 6, 8, 10, 12, or 14 oz.
- **Brew Mode Selection:** Buttons for HOT, STRONG, and OVER ICE modes.
- **Start/Cancel Button:** Initiates or stops the brewing process.
- **Descal Indicator/Alert:** Signals when the machine requires descaling.
- **Water Shortage Alert:** Illuminates or signals when the water tank is empty or low.

2.4 Additional Features

- **Auto Shut-Off:** The machine turns off automatically after a period of inactivity.
- **Permanent Filter:** Included for use with ground coffee, eliminating the need for paper filters.
- **Cord Storage:** Integrated compartment to store excess power cord.
- **Descaling Mode:** Built-in function to assist with cleaning mineral buildup.

3. Use Guide

3.1 Initial Setup

1. Remove all packaging materials.
2. Place the coffee maker on a flat, stable, and heat-resistant surface.
3. Wash the removable water tank, drip tray, cup stand, pod holder, and reusable filter with warm, soapy water. Rinse and dry thoroughly.
4. Insert the drip tray and cup stand.
5. Fill the water tank with fresh, cold water and reattach it to the machine.
6. Plug the power cord into a 120V AC outlet.

3.2 Brewing with a K-Cup Pod

1. Ensure the water tank is filled and properly seated.
2. Press the Power button to turn on the machine. Allow it to heat up (this may take a minute).
3. Lift the brew head lid.
4. Place a K-Cup pod into the pod holder. Close the lid firmly.
5. Place a cup (6.5" tall or less) on the drip tray.
6. Select your desired Brew Mode (HOT, STRONG, or OVER ICE).
7. Select your desired Brew Size (6-14 oz, noting the restriction for OVER ICE mode).
8. Press the Start button to begin brewing.
9. When brewing is complete, lift the lid to discard the used pod.

3.3 Brewing with Ground Coffee

1. Follow steps 1-3 from section 3.2.
2. Insert the reusable filter into the pod holder.
3. Add ground coffee to the filter. A general guideline is 1 tablespoon per 6oz of water, adjusted to taste.

4. Close the brew head lid firmly.
5. Place your cup and proceed with steps 5-8 from section 3.2.
6. After brewing, remove and empty the reusable filter. Rinse it clean.

3.4 Making Iced Coffee

1. Select a cup that fits under the brew head (≤ 6.5 ").
2. Fill the cup with ice. For balanced flavor, use a 1:1 ratio of ice to coffee (e.g., 6oz of ice for 6oz of coffee).
3. Select the **OVER ICE** brew mode.
4. Select either the **6oz** or **8oz** brew size.
5. Press Start. The machine will brew a concentrated coffee directly over the ice.
6. Allow the coffee to cool and dilute naturally with the melted ice.



4. Cleaning and Maintenance

4.1 Daily Cleaning

- Remove and rinse the drip tray, cup stand, and water tank.
- Wipe the exterior with a soft, damp cloth. Do not use abrasive cleaners.
- Discard used K-Cup pods immediately after brewing.
- Rinse the reusable filter after each use with ground coffee.

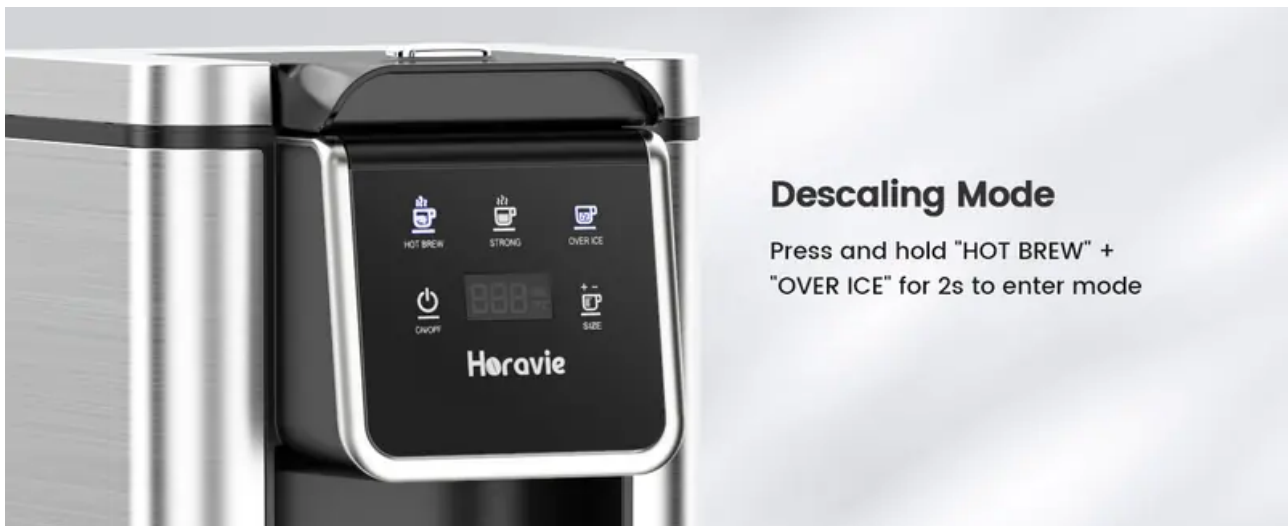
4.2 Descaling

Mineral buildup from water can affect performance. Descaling is recommended every 3-6 months, or more frequently if you have hard water.

1. Ensure the machine is off and cooled down.

2. Empty the water tank.
3. Fill the tank with a descaling solution mixed according to the solution's instructions, or with a mixture of equal parts white vinegar and water.
4. Place a large container (at least 20oz) on the drip tray.
5. Turn on the machine. Initiate the **Descaling Mode** if your model has a specific button/sequence (refer to indicator light). If not, run a 14oz brew cycle without coffee, pausing halfway to let the solution sit in the system for 15-20 minutes, then complete the cycle.
6. Repeat the brew cycle with fresh water only (no descaling solution) 2-3 times to thoroughly rinse the system.
7. Clean the water tank, drip tray, and cup stand as usual.

Important: Never use descaling solutions containing bleach or chlorine. Always follow the rinse cycles thoroughly to remove all cleaning solution from the internal components.



5. Troubleshooting

Problem	Possible Cause	Solution
Machine won't turn on	Not plugged in; power outlet issue.	Check that the power cord is securely plugged into both the machine and a working 120V outlet.
No water flow / Brew stops prematurely	Empty water tank; water tank not seated correctly; mineral buildup.	Refill the water tank and ensure it is pushed all the way in. If problem persists, descale the machine.
Water leakage	Water tank not properly attached; internal component issue.	Remove and reattach the water tank, ensuring the seal is clean and intact. If leakage continues, discontinue use.
Coffee is not hot enough	Machine needs to heat up; incorrect brew mode.	Allow the machine a full minute to heat up after turning on. Ensure you are not using the OVER ICE mode for hot coffee.
Descal indicator is on	Mineral buildup detected.	Perform the descaling procedure as outlined in Section 4.2.
Cup is too tall	Using a mug taller than 6.5 inches.	Use a shorter cup or remove the drip tray to gain clearance. Ensure the cup is stable.

6. Safety Information

- This appliance is for household use only. It is not intended for commercial use.
- Always operate on a dry, level, and stable surface.
- Do not operate the machine without water in the tank.
- Use only cold water in the reservoir. Do not add other liquids.
- The exterior surfaces may become hot during use. Avoid contact with steam and hot water.
- Unplug the machine before cleaning, descaling, or when not in use for an extended period.
- Do not immerse the main unit, power cord, or plug in water or any other liquid.
- Keep the cord away from heated surfaces.
- This product is designed for 120V AC power. Using it with other voltages may cause damage and requires a converter, which is not provided.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

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