

## Overview

The StackCare by Connected Caregiver Medical Alert System is a passive in-home monitoring solution designed to help caregivers keep track of a senior's daily activities without using cameras, microphones, or wearable devices. The system uses discreet motion and contact sensors placed around the home to track movement, sleep, bathroom visits, and mealtimes. It features AI-powered analysis (CareIntel+) that learns normal routines and alerts caregivers to potential issues, such as falls detected through sudden inactivity or behavioral changes.



## What's in the Box

- StackCare Hub

- Motion sensors
- Contact sensors (for doors, cabinets, etc.)
- Power adapter
- Batteries (8 Nonstandard Battery batteries included)
- Quick start guide

## **Features**

### **24/7 Passive Monitoring**

The system uses discreet motion and contact sensors to continually track daily activity patterns such as sleep, movement, bathroom use, and mealtimes. No cameras, microphones, or wearables are required.

### **Fall Detection Through Behavior Changes (CareIntel+)**

AI-powered room-level movement pattern analysis recognizes sudden inactivity or abnormal behavior that may indicate a fall. Caregivers are automatically alerted so they can check in quickly.

### **AI-Driven Insights & Alerts**

Smart analysis learns normal routines and notifies caregivers automatically if activity patterns change, providing early warning of possible issues before they escalate.

### **Easy Setup & Simple App Access**

Sensors can be installed in minutes with no tools required. Updates and alerts are accessible instantly on a smartphone via the Connected Caregiver app (compatible with iOS and Android).

### **Comprehensive Daily Updates**

Automatic daily summaries provide reassurance without requiring constant checking.

### **Affordable Subscription**

The system operates on a monthly subscription of \$75/month after the first month free. This includes equipment and app monitoring.

## Product Specifications

<b>Brand</b>	Connected Caregiver
<b>Compatible Devices</b>	iOS, Android
<b>Number of Batteries</b>	8 Nonstandard Battery batteries required (included)
<b>Control Method</b>	App
<b>Sensor Technology</b>	Motion Sensor, Contact Sensor
<b>Model Number</b>	860012166565
<b>UPC</b>	860012166565

## Setup Guide

### Step 1: Download the App

Download the Connected Caregiver app from the Apple App Store (iOS) or Google Play Store (Android). Create an account and follow the on-screen instructions to set up your profile.

### Step 2: Install the Hub

Place the StackCare hub in a central location in the home, near a power outlet. Connect the power adapter and wait for the indicator light to turn solid, indicating it is connected to your Wi-Fi network.

### Step 3: Place the Sensors

Install the motion sensors in key areas such as the living room, kitchen, hallway, and bedroom. Place contact sensors on doors, cabinets, or the refrigerator to monitor usage. Sensors are designed to be discreet and require no tools for installation—use the included adhesive strips or place them on flat surfaces.

### Step 4: Activate the System

Open the app and follow the prompts to pair each sensor with the hub. The app will guide you through naming each sensor (e.g., "Living Room Motion," "Front Door Contact"). Once paired, the system will begin learning the senior's daily routines.

## Step 5: Configure Alerts

In the app, set up your notification preferences. You can choose to receive real-time alerts for specific events (e.g., no movement detected for a set period, unusual bathroom duration) and daily summary reports.

## Using the System

### Daily Monitoring

The system operates automatically in the background. You can check the app at any time to view real-time activity status, including whether the senior is up and around, sleeping, or if there has been any unusual inactivity.

### Receiving Alerts

When the AI detects a significant change in routine or a potential fall (through sudden inactivity), you will receive a push notification on your smartphone. The alert will include details about the type of change detected.

### Daily Summaries

Each day, the app generates a summary of the senior's activity, including sleep patterns, movement levels, bathroom visits, and mealtimes. This helps you stay informed without needing to check the app constantly.

## Caregiver App

The Connected Caregiver app provides a dashboard where you can:

- View real-time activity status
- Review daily, weekly, and monthly activity trends
- Receive and manage alerts
- Adjust notification settings
- Add other family members to the care circle

## Troubleshooting

### Sensors Not Pairing

Ensure the hub is powered on and connected to Wi-Fi. Bring the sensor close to the hub (within 10 feet) during pairing. Replace batteries if the sensor does not respond.

## No Alerts Received

Check that notifications are enabled in the app settings and on your phone's system settings. Verify that the hub has a stable internet connection.

## False Alerts

The AI system learns routines over time. If you receive frequent false alerts, allow the system 3-5 days to calibrate. You can also adjust sensitivity settings in the app.

## Safety and Care Information

This system is designed to provide peace of mind through passive monitoring. It does not replace professional medical care or emergency services. In case of a medical emergency, always call 911 or your local emergency number.

**Note:** The StackCare system requires an active subscription (\$75/month after the first month free) to maintain monitoring and alert functionality. The system must be activated by calling the service provider as indicated on the product packaging.

### Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.