

Overview

The sprtoybat Q38 Wireless Earbuds are Bluetooth 5.4 sport earphones designed for active use. They feature over-ear hooks for stability, an IPX7 waterproof rating, touch controls, and a charging case with an LED display for battery status.



What's in the Box

- Wireless Earbuds (Left and Right)
- 800mAh Wireless Charging Case

- Type-C Charging Cable
- Silicone Ear Tips (S, M, L sizes - 2 pairs each)
- User Manual

Product Features

Bluetooth Connectivity

The earbuds use Bluetooth 5.4 technology for a stable connection with a range of up to 15 meters (approximately 49 feet). They are compatible with iOS, Android, laptops, tablets, and other Bluetooth-enabled devices.

Battery and Charging

- **Earbud Battery:** Up to 8 hours of playtime on a single charge.
- **Total Playtime with Case:** Up to 68 hours using the charging case.
- **Charging Case:** 800mAh capacity. Charges the earbuds 8-9 times.
- **Fast Charging:** 10 minutes of charging provides approximately 2 hours of music playback.
- **Charging Port:** USB Type-C.
- **LED Display:** The charging case has an LED display showing the remaining battery percentage.



Audio and Microphone

- **Drivers:** 14.2mm dual-layer graphene drivers.
- **Sound:** 3D stereo sound with deep bass.

- **Microphone:** Built-in ENC (Environmental Noise Cancellation) microphone reduces background noise by approximately 75% for clearer calls.
- **Noise Control:** Passive Noise Cancellation.

Design and Durability

- **Fit:** Over-ear design with flexible TPU hooks. Includes three sizes of silicone ear tips (S/M/L) for a secure and comfortable fit.
- **Water Resistance:** IPX7 rated waterproof and sweatproof protection.
- **Controls:** Touch-sensitive controls on the surface of each earbud.



Use Guide

Charging the Earbuds and Case

1. Place the earbuds into the charging case. The earbuds will begin charging automatically.
2. To charge the case, connect the provided Type-C cable to the charging port on the case and a USB power source (e.g., wall adapter, computer).
3. The LED display on the front of the case will show the current battery level. A full charge for the case takes approximately 2 hours.

Powering On/Off and Pairing

1. **First-Time Pairing:** Remove both earbuds from the charging case. They will power on automatically and enter pairing mode (you may hear a prompt or see a blinking LED). The earbuds will also pair with each other.
2. On your Bluetooth device (phone, tablet, etc.), go to Bluetooth settings and select "**Q38**" from the list of available devices.

3. **Subsequent Use:** After the initial pairing, the earbuds will automatically power on and reconnect to the last paired device when removed from the case.
4. **Power Off:** Place the earbuds back into the charging case to power them off.

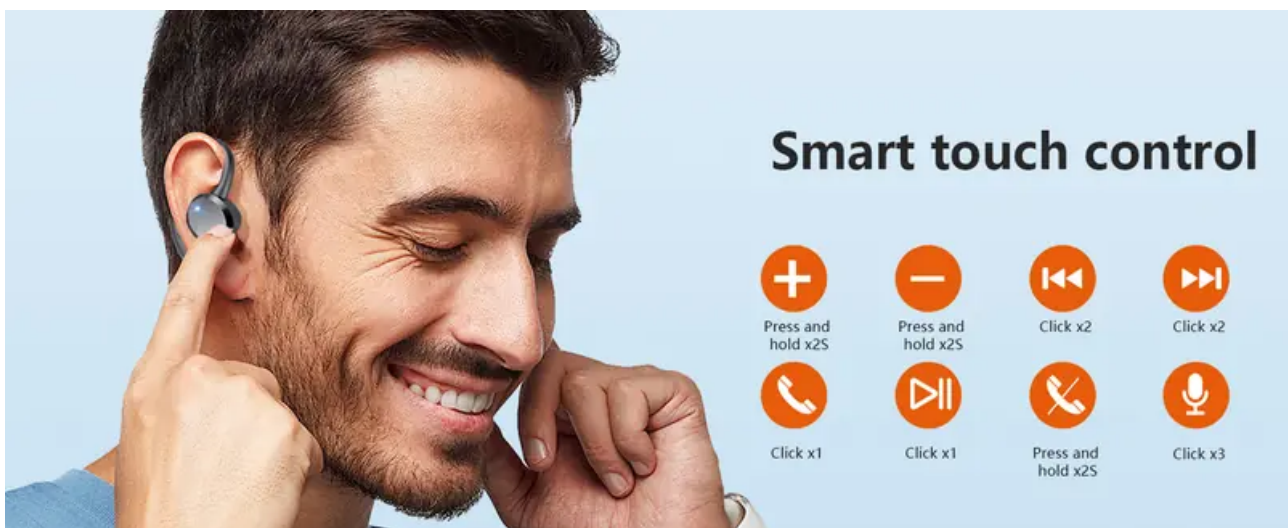
Touch Controls

Tap the touch-sensitive area on the surface of either earbud to perform the following actions. A prompt tone will confirm the action.

- **Play/Pause Music:** Single tap.
- **Answer/End Call:** Single tap.
- **Reject Call:** Press and hold for 2 seconds.
- **Volume Up:** Double-tap the **right** earbud.
- **Volume Down:** Double-tap the **left** earbud.
- **Next Track:** Triple-tap the **right** earbud.
- **Previous Track:** Triple-tap the **left** earbud.
- **Activate Voice Assistant (Siri/Google Assistant):** Press and hold for 2 seconds.

Wearing the Earbuds

1. Select the silicone ear tip size (S, M, or L) that provides the most comfortable and secure seal in your ear.
2. Gently rotate the flexible ear hook over the top of your ear.
3. Adjust the earbud in your ear canal for optimal fit and sound quality.



Resetting the Earbuds

If you experience connection issues or want to pair with a new device:

1. Place both earbuds in the charging case.

2. With the case lid open, press and hold the button inside the case (if present) or on the back for about 10 seconds until the LED indicators flash.
3. The earbuds are now reset. Remove them from the case to enter pairing mode again.

Specifications

- **Model:** Q38
- **Bluetooth Version:** 5.4
- **Bluetooth Range:** Up to 15m (49 ft)
- **Driver Size:** 14.2mm
- **Impedance:** 80 Ohms
- **Sensitivity:** 38 dB
- **Earbud Battery:** Provides up to 8 hours
- **Charging Case Battery:** 800mAh, provides up to 68 hours total
- **Charging Time:** ~2 hours (for case)
- **Waterproof Rating:** IPX7
- **Charging Port:** USB Type-C
- **Weight:** Approx. 50mg (per earbud)

Care and Maintenance

- Clean the earbuds and silicone tips with a soft, dry cloth. Do not use liquids or solvents.
- Ensure the earbuds and charging case contacts are clean and dry before charging.
- Store the earbuds in the charging case when not in use.
- Although IPX7 rated, avoid exposing the earbuds to pressurized water (e.g., shower jets) or submerging them beyond 1 meter for more than 30 minutes.
- Keep the product away from extreme temperatures.

Troubleshooting

- **Earbuds won't power on:** Place them in the charging case to ensure they are charged.
- **No sound from one earbud:** Ensure both earbuds are charged. Reset the earbuds and re-pair them with your device.
- **Bluetooth connection is unstable:** Move closer to your device. Ensure there is no significant interference from other wireless devices. Reset and re-pair the earbuds.
- **Earbuds not charging:** Check that the charging contacts on the earbuds and case are clean. Try a different USB-C cable and power source.

- **Touch controls not responding:** Ensure your finger is touching the correct area on the earbud surface. Clean the touch area. Check if the earbuds are powered on.

Warranty and Support

This product is covered by a 1-year limited warranty from the date of purchase. For warranty service or product support, contact the seller through the official sprtoybat store page on Amazon.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

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