

**Model:** MPHE276GNQ02-RED | **Color:** Green-Red

## Overview

The HEAPETS Smart Bird Feeder is a solar-powered, Wi-Fi-enabled bird feeder with a built-in 2K HD camera. It allows you to watch birds in real time from your smartphone, receive instant alerts when birds arrive, and identify over 10,000 bird species using AI recognition. The feeder is designed for outdoor use and is weatherproof.



## Key Features

- **2K HD Live Video:** Stream real-time video directly to your phone.
- **AI Bird Species Identification:** Recognizes 10,000+ species (free 1-month trial, subscription required after).
- **Solar Powered:** Built-in solar panel reduces need for frequent charging. Also supports wired power via Type-C cable.

- **Instant Arrival Alerts:** App notifications when motion is detected.
- **Weatherproof Design:** Rainproof, snow-resistant, and heat-tolerant.
- **Multi-Mount Installation:** Can be mounted on a tree, pole, or wall.
- **Share with Family:** Two users can view live feed simultaneously; clips can be shared with unlimited people.
- **Spill-Proof Seed Container:** Easy-refill top with 1.25-liter capacity.

## Day & Night Bird Watching



## What's in the Box

- Bird seed container body with camera
- Feeder cover with solar panel
- Type-C power cable
- Mounting accessories and installation tools
- User manual

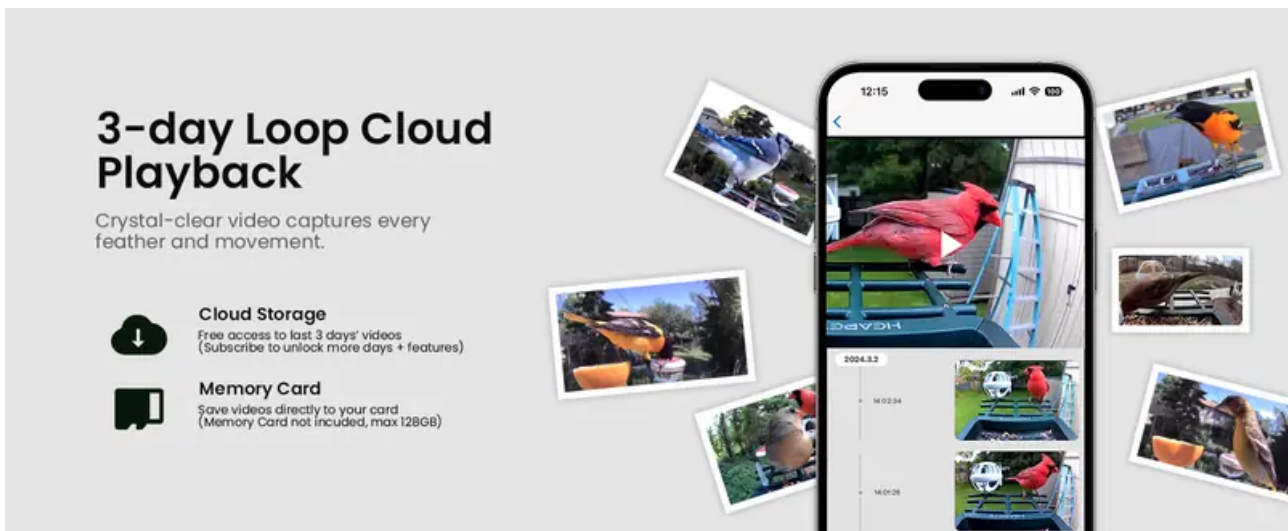
## Product Specifications

Feature	Specification
Brand	HEAPETS
Model	MPHE276GNQ02-RED
Video Resolution	2K HD
Power Source	Solar panel (built-in) + Type-C wired
Material	ABS (Acrylonitrile Butadiene Styrene)
Seed Capacity	1.25 liters
Item Weight	1.57 kg
Mounting Type	Stake (tree, pole, wall)
Special Features	360° Perch, Adjustable Perch, Built-In Camera, Easy-Refill Top, Weatherproof
Target Species	Bird (seed)
Wi-Fi	2.4 GHz (required for app connection)

## Features (Detailed)

### 2K HD Camera & Live Streaming

The built-in camera streams 2K HD video to your smartphone via the HEAPETS app. You can watch birds in real time from anywhere. The camera can also be used as an additional security camera.

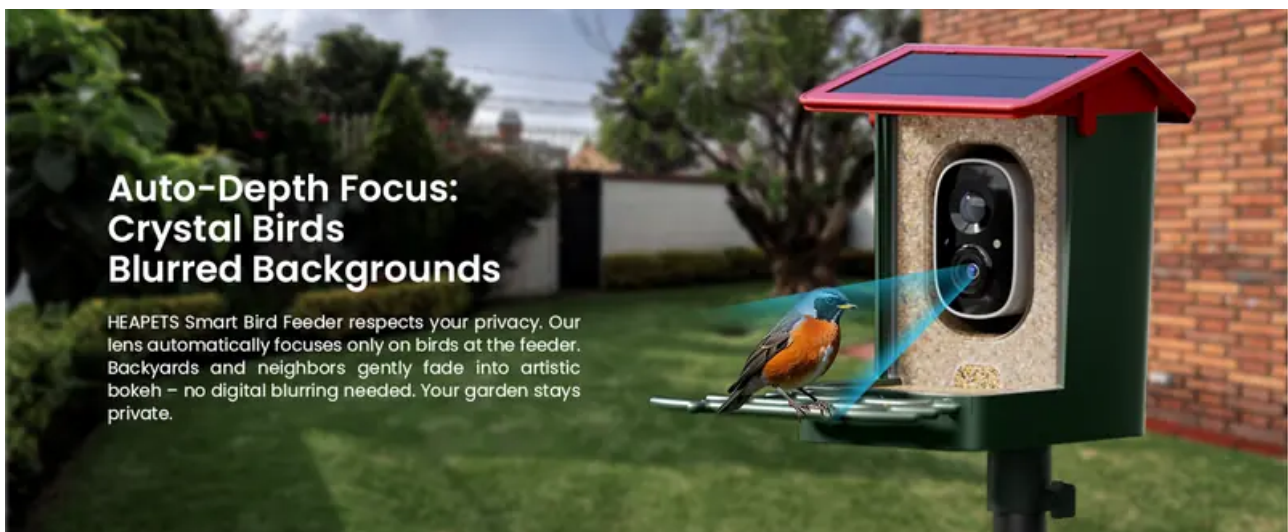


### AI Bird Species Identification

The feeder uses AI to identify over 10,000 bird species. A free 1-month trial is included. After the trial, you can subscribe on a monthly or yearly basis.

### Solar Power & Battery

The feeder is powered by a built-in solar panel. It reduces the need for frequent charging. For continuous operation, you can also connect the included Type-C power cable.



### Motion Alerts & Notifications

When a bird lands on the feeder, the motion sensor triggers an instant notification on your phone. You can then view the live feed or check recorded footage.

### Weatherproof Construction

The feeder is designed to withstand rain, snow, and heat. It is suitable for year-round outdoor use.



## Built for Year-Round Use

Durable feeder works in any climate for all-season performance.



### Multi-User Sharing

You can share saved clips with an unlimited number of people. Two users can watch the live stream at the same time.

### Setup Guide

#### Step 1: Unbox and Inspect

Remove all components from the box. Check that you have the feeder body, cover with solar panel, Type-C cable, and mounting accessories.

#### Step 2: Install the Feeder

1. Choose a location with good Wi-Fi signal and direct sunlight for optimal solar charging.
2. Use the included mounting accessories to attach the feeder to a tree, pole, or wall. Ensure it is securely fastened.
3. Adjust the perch to your desired position.

#### Step 3: Power On

Press the power button (located under the cover) to turn on the device. The solar panel will begin charging the internal battery. For initial setup, you may use the Type-C cable to ensure full power.

#### Step 4: Download the App

Download the HEAPETS app from the Apple App Store or Google Play Store. Create an account or log in.

#### Step 5: Connect to Wi-Fi

1. In the app, select "Add Device" and follow the on-screen instructions.

2. Ensure your phone is connected to a 2.4 GHz Wi-Fi network.
3. Scan the QR code on the feeder or enter the device ID manually.
4. Wait for the connection to complete. The app will confirm when the feeder is online.

## Step 6: Fill with Seed

1. Open the top cover.
2. Fill the container with dry birdseed (up to 1.25 liters).
3. Close the cover securely.

## Step 7: Test the System

Place a small amount of seed on the perch to trigger the motion sensor. You should receive a notification on your phone. Open the app to view the live feed.

## Use Guide

### Daily Operation

- The feeder operates automatically. The solar panel charges the battery during daylight hours.
- Check the app periodically to view live footage and recorded clips.
- Refill seed as needed. The spill-proof design minimizes waste.

### Using the App

- **Live View:** Tap the feeder icon to see the current video stream.
- **Recordings:** Access saved videos from the "Albums" or "History" section.
- **AI Identification:** When a bird is detected, the app will display the identified species (if subscribed).
- **Notifications:** Adjust alert settings in the app (e.g., motion sensitivity, sound).
- **Share:** Use the share button to send clips to friends and family.

### AI Bird Recognition Subscription

The AI identification feature requires a subscription after the 1-month free trial. You can choose monthly or yearly billing through the app.

### Night Viewing

The camera supports color night vision, allowing you to see birds even in low-light conditions.

## Easy Setup, Anywhere

Tool-free installation for quick placement in various outdoor spaces.



## Maintenance

- **Cleaning:** Wipe the exterior with a damp cloth. Do not use harsh chemicals. Clean the seed container periodically to prevent mold.
- **Solar Panel:** Keep the solar panel free of dust and debris for optimal charging.
- **Battery:** If the feeder is not used for a long period, charge it fully via the Type-C cable before storage.
- **Firmware Updates:** The app will notify you when a firmware update is available. Follow the instructions to update.

## Troubleshooting

Issue	Possible Solution
Feeder not powering on	Press and hold the power button for 5 seconds. Charge via Type-C cable for at least 2 hours.
Cannot connect to Wi-Fi	Ensure your phone is on a 2.4 GHz network. Restart the feeder and router. Check that the device is within range.
No motion alerts	Check that motion detection is enabled in the app. Adjust sensitivity settings. Ensure the feeder is not obstructed.
Video stream is lagging	Check your Wi-Fi signal strength. Reduce distance between feeder and router. Close other bandwidth-heavy apps.
AI identification not working	Verify that your subscription is active. Ensure the bird is clearly visible in the frame.
Solar panel not charging	Clean the panel. Ensure it is exposed to direct sunlight. If the problem persists, use the Type-C cable.

## Safety Information

### Important:

- Avoid using foods that may harm birds (e.g., salted seeds, bread).
- Ensure the feeder is securely mounted to prevent access by larger animals.
- Follow local regulations regarding wildlife feeding.
- Keep the Type-C cable out of reach of pets and wildlife.

## Product Videos

The following videos demonstrate the product in use, setup, and features.

### Solar Powered Bird Feeder with Camera

Your browser does not support the video tag.

*Video showcases the product in use and guides you through setup.*

### Unboxing and Close Up Look

Your browser does not support the video tag.

*Customer review video showing unboxing and initial impressions.*

## **Warranty & Support**

For support, contact HEAPETS through the app or visit the HEAPETS Store on Amazon. Warranty details are provided with the product. No specific contact details are available in this manual.

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*HEAPETS Smart Bird Feeder with Camera – User Manual v1.0*

### **Warning**

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

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