

## **Overview**

This manual provides instructions for the Hiswelle 19L/5Gal Smart Humidifier, model HQ-JS2326. This floor-standing humidifier is designed for large spaces up to 2800 sq ft and features smart app control, a 5-gallon water tank, and an automatic 180° rotating mist tube.



# Features and Specifications

## Key Features

- **Smart App Control:** Manage settings via the free "Tuya" app (requires 2.4GHz Wi-Fi).
- **Large Capacity:** 5-gallon (19L) water tank.
- **High Coverage:** Designed for areas up to 2800 square feet.
- **Automatic Oscillation:** 180° rotating mist tube for even distribution.
- **Multiple Control Methods:** App, touch controls, and included remote control.
- **Adjustable Mist Output:** Three mist intensity levels.
- **Programmable Timer & Scheduling:** Set operation times from 1 to 24 hours.
- **Auto Shut-Off & Low Water Indicator:** Turns off when water is low.
- **Built-in Aromatherapy Box:** For use with essential oils.
- **Ambient Night Light:** Adjustable lighting.
- **Portable Design:** Features 6 x 360° casters and hidden handles.

## Technical Specifications

- **Brand:** Hiswelle
- **Model:** HQ-JS2326
- **Water Tank Capacity:** 5 Gallons (19 Liters)
- **Max Mist Output:** 1000 ml/h
- **Max Runtime:** Up to 60 hours
- **Power Source:** AC
- **Wattage:** 100 watts
- **Dimensions (D x W x H):** 10" x 9" x 45"
- **Item Weight:** 6.01 kg (13.25 lbs)
- **Included Components:** Humidifier unit, remote control, user manual, quick start guide.



## Safety Information

- Use the humidifier on a flat, stable, and waterproof surface.
- Only use clean, cool tap or distilled water. Do not use hot water.
- Do not add essential oils directly into the water tank. Use the designated aromatherapy box only.
- Always unplug the unit from the electrical outlet before cleaning, refilling, or when not in use for an extended period.
- Do not operate the humidifier if the cord or plug is damaged, or if the unit has been dropped or damaged.
- Keep the cord away from heated surfaces and areas where it may be a tripping hazard.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities.
- Do not place the humidifier directly on wood floors or delicate surfaces without a protective mat; moisture may accumulate underneath.

## Parts Identification

Familiarize yourself with the main components of your humidifier:

1. **Main Body/Housing:** Contains the water tank, atomizers, and control electronics.
2. **Water Tank:** Removable 5-gallon transparent tank with a carrying handle.
3. **Top-Fill Lid:** Located on top of the unit for easy water refilling.
4. **Mist Outlet Tube:** The rotating tube that distributes mist. Automatically oscillates 180°.
5. **Control Panel:** Features an LED display and touch buttons for manual operation.
6. **Aromatherapy Box:** A small compartment for essential oils, typically located near the mist outlet.
7. **Casters:** 6 wheels (360° rotation) for easy mobility.
8. **Hidden Handles:** Integrated handles for lifting and maneuvering.



# Use Guide

## Initial Setup

1. **Unpack:** Remove all packaging materials from the humidifier and accessories.
2. **Inspect:** Check the unit for any visible damage from shipping.
3. **Placement:** Position the humidifier on a flat, level floor in the center of the room or at least 1 foot away from walls and furniture for optimal mist distribution.
4. **First Use:** Before first use, it is recommended to clean the water tank as described in the Cleaning section.

## Filling the Water Tank

1. Ensure the humidifier is unplugged.
2. Open the top-fill lid on the top of the unit.
3. Pour clean, cool water directly into the opening. You may use a pitcher or place the unit under a faucet. Do not overfill.
4. Close the lid securely.
5. Plug the power cord into a standard 120V AC electrical outlet.



## Operating the Humidifier

### Using the Control Panel & Remote

The control panel and remote control offer the following functions. Refer to your unit's display for specific icons.

- **Power:** Turns the humidifier on or off.
- **Mist Level:** Cycles through Low, Medium, and High mist output settings.
- **Timer:** Sets an automatic shut-off timer from 1 to 24 hours.
- **Humidity Setpoint:** Adjusts the target humidity level (up to 90% RH). The humidifier will run automatically to maintain this level.
- **Oscillation:** Turns the 180° automatic mist tube rotation on or off.
- **Light:** Controls the ambient night light (On/Off/Breathing mode).
- **Sleep Mode:** Dims the display lights and operates at the quietest setting.
- **Lock:** Child lock function to prevent accidental button presses.

## Using the Smartphone App (Tuya/Smart Life)

1. Download the "Tuya Smart" or "Smart Life" app from your phone's app store.
2. Create an account and log in.
3. Ensure your phone is connected to a 2.4GHz Wi-Fi network.
4. Plug in the humidifier. The unit will enter pairing mode (often indicated by a rapidly blinking Wi-Fi icon on the display).
5. In the app, tap "Add Device" and follow the in-app instructions to connect to your humidifier.
6. Once connected, you can use the app to control all functions remotely, create schedules, and monitor humidity.

## Using the Aromatherapy Feature

1. Locate the essential oil box, usually near the base of the mist tube.
2. Open the box and add a few drops of your preferred essential oil onto the provided cotton pad or directly into the reservoir (if applicable). Do not overfill.
3. Close the box. The mist will carry the aroma into the air.
4. **Important:** Never pour essential oils directly into the water tank, as this can damage the unit.



## Cleaning and Maintenance

Regular cleaning prevents mineral buildup and mold growth.

### Daily/Weekly Maintenance

- **Empty and Rinse:** If not used daily, empty any remaining water from the tank and base. Rinse with clean water.
- **Wipe Exterior:** Wipe the outside of the unit with a soft, damp cloth. Do not use abrasive cleaners.

### Deep Cleaning (Every 1-2 Weeks)

1. Unplug the humidifier.
2. Remove the water tank and empty any remaining water.
3. Fill the tank with a mixture of 1 cup white vinegar and 1 gallon of clean water. Alternatively, use a humidifier cleaning solution as directed.
4. Let the solution sit in the tank for 15-20 minutes to dissolve mineral deposits.

5. Scrub the interior of the tank with a soft brush. Pay attention to corners and crevices.
6. Pour out the cleaning solution. Rinse the tank thoroughly with clean water several times until the vinegar smell is gone.
7. Wipe the base unit's interior (where the tank sits) with a cloth dampened with the vinegar solution, then with a clean water cloth.
8. Allow all parts to air dry completely before reassembling and using.

### **End-of-Season Storage**

1. Perform a deep clean as described above.
2. Ensure all parts are completely dry.
3. Reassemble the unit and store it in its original box or a protective cover in a cool, dry place.
4. Remove batteries from the remote control before storage.

## Troubleshooting

Problem	Possible Cause	Solution
Unit does not power on.	Not plugged in. Power outlet issue.	Ensure the power cord is securely plugged into the unit and the wall outlet. Try a different outlet.
No mist is produced.	Water tank is empty. Mist outlet is blocked.	Fill the water tank. Check that the mist tube is not obstructed. Ensure the tank is seated correctly.
Low water indicator is on.	Water level is low.	Refill the water tank.
White dust around humidifier.	Minerals in the water are being dispersed.	Use distilled or demineralized water. Clean the unit to remove existing scale.
Unusual noise.	Unit is on an uneven surface. Fan or motor issue.	Place on a flat surface. Ensure the water tank is properly seated. If noise persists, contact support.
Cannot connect to app.	Not on 2.4GHz Wi-Fi. Poor signal. Incorrect setup steps.	Ensure your phone is on a 2.4GHz network. Move the humidifier closer to the router. Reset the humidifier's Wi-Fi and repeat the app pairing process.
Water leakage.	Tank is overfilled, damaged, or not seated properly.	Do not overfill the tank. Check tank and seals for cracks. Ensure the tank is locked into place correctly.

## Warranty and Support

For product support, warranty service, or to purchase replacement parts, please contact the seller, Hiswelle, through your Amazon purchase history or visit the Hiswelle Store on Amazon.

**Model Number:** HQ-JS2326

**ASIN:** B0DDSHJP4V

### Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

