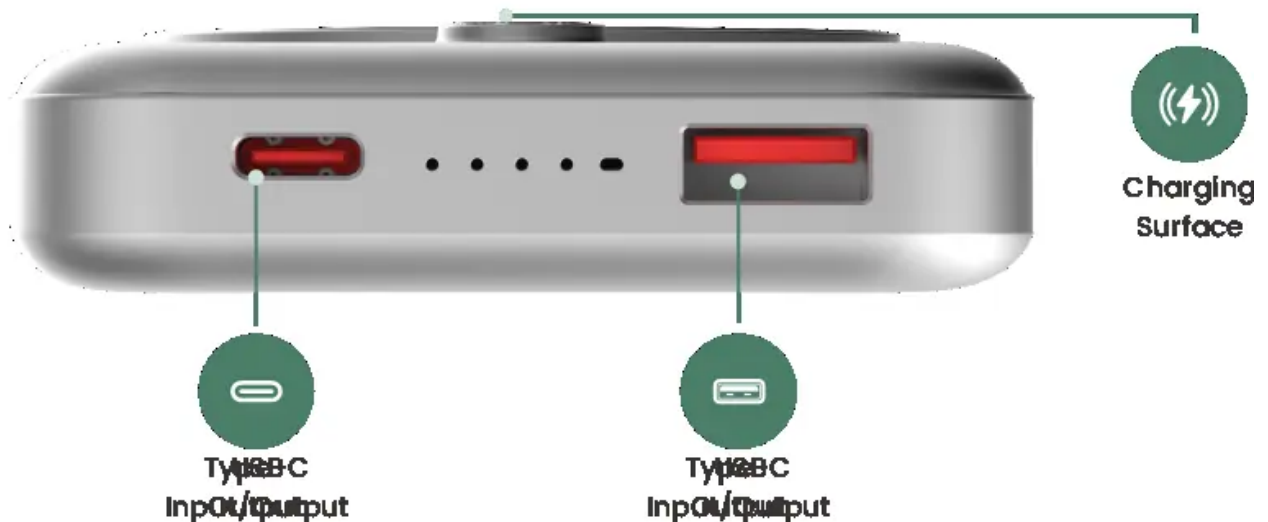




## Overview

The Ambrane AeroSync Snap is a portable power bank with a 10000mAh battery capacity. It features MagSafe-compatible wireless charging, fast wired charging ports, and a compact design for portable use.



The power bank is designed to charge smartphones and other Qi-enabled devices. It includes a strong magnet for alignment with MagSafe-compatible iPhones and comes with a magnetic ring for other devices.

## Package Contents

- 1 N AeroSync PB Snap Powerbank
- 1 N Charging Cable
- 1 N Magnetic Ring
- 1 N Rating Card
- 1 N Wireless Charging Information Card

Ensure all items are present before use. The product does not include a wall charger.

## Product Features & Specifications

### Physical Specifications

- Capacity: 10000mAh
- MagSafe Output: 15W
- Output: Type-C: 22W Max.; USB-A: 22.5W Max.
- Max. Output: 22.5W
- Input: 20W Max.

- Ports: 2 (1\*Type-C & 1\*USB-A)
- Charging Protocols: PD 3.0, QC 3.0, VOOC compatible , PPS
- Battery Type: Lithium Polymer
- Protection: Multi-layer Chipset Protection
- Indicators: 5 LED Indicators
- Compatibility: iPhone 12 and above (MagSafe), iPhone 8 & above and Android (Qi Wireless)
- Build: Rubberized Coating Premium Build

**NOTE:** This power bank provides 15W wireless charging on Qi1 compatible smartphones only. Standard output for Qi2 compatible iPhone models [iPhone 13 onwards] is below 10W.

## Battery & Charging Specifications

- **Battery Capacity:** 10000mAh Lithium Polymer
- **Input Charging (Recharging the Power Bank):**
  - USB Type-C port supports fast recharging.
  - Full recharge time: Approximately 3.5 hours using a 20W PD (Power Delivery) charger.
- **Output Charging (Charging Your Devices):**
  - **MagSafe Wireless Output:** 15W for compatible iPhones.
  - **Wired Type-C Output:** 22W.
  - **Wired USB-A Output:** 22.5W.
- **Supported Charging Protocols:** PD 3.0, QC 3.0, VOOC, PPS.

## Ports and Indicators

The power bank has the following physical elements:

- **USB Type-C Port:** Used for both recharging the power bank and for wired output charging.
- **USB-A Port:** Used for wired output charging.
- **MagSafe Charging Surface:** The circular area on the front for wireless charging.
- **Power / Battery Level Indicator:** LED lights to show remaining battery capacity.
- **Power Button:** To activate charging or check battery level.

# Use Guide

## Charging the Power Bank (Recharging)

1. Use the provided cable or a compatible USB-C cable.
2. Connect the USB-C end to the power bank's **USB-C port**.
3. Connect the other end (USB-A) to a wall charger adapter and plug it into a power outlet.
4. The LED indicators will light up to show the charging progress. All LEDs will be steady when fully charged.

**Note:** For fastest recharging, use a 20W or higher Power Delivery (PD) wall charger.

## Wireless Charging (MagSafe & Qi Devices)

1. Ensure the power bank has sufficient charge.
2. Place your MagSafe-compatible iPhone (12 or above) directly onto the center of the power bank's charging surface. The magnets will align and hold the phone in place.
3. For non-MagSafe Qi-enabled devices (iPhone 8 & above, Android phones), attach the included magnetic ring to the back of your device or case, then place it on the charging surface.
4. Charging should begin automatically. The LED indicators will show the power bank's remaining capacity.

## Wired Charging

1. Connect your device's charging cable to either the **USB-C** or **USB-A** output port on the power bank.
2. Connect the other end to your device.
3. Press the power button on the power bank if charging does not start automatically.

**Note:** You can charge one device wirelessly and one device via a wired port simultaneously.

## Checking Battery Level

Press the power button briefly. The LED indicators will show the approximate remaining capacity:

- **4 LEDs lit:** 76% - 100% capacity.
- **3 LEDs lit:** 51% - 75% capacity.
- **2 LEDs lit:** 26% - 50% capacity.
- **1 LED lit:** 10% - 25% capacity.
- **1 LED blinking:** Below 10% capacity. Recharge the power bank.

# Maintenance

## Care and Cleaning

- Clean the exterior with a soft, dry cloth.
- Do not use liquid or abrasive cleaners.
- Keep the charging ports free of dust and debris.

## Storage

- Store in a cool, dry place.
- If storing for a long period, partially charge the power bank (around 50%) and recharge it every 3 months.

# How to Charge Devices with the Powerbank

## 1) Wired Charging

- Connect your digital device to a USB-A or USB-C port of the powerbank with a quality charge cable. This model doesn't need to press the button to start the charging, just plug in and charging will start.

**Note:** We recommend you to use the original cable provider by mobile brands or Ambrane for a better charging experience.

- After connecting, LED indicators on the powerbank will turn ON automatically. The first four Indicators will display the battery capacity ratio and the fifth blue LED indicator will turn ON while Quick Charge or Power Delivery mode is activated.

## 2) Wireless (Qi) & MagSafe Charging

- The AeroSync PB Snap offers compatibility with Qi-enabled and MagSafe wireless charging devices.
- To wirelessly charge your device, simply place it on the charging pad, ensuring alignment with the top of the base. Press the power button to initiate charging.
- The fifth LED indicator flashes green briefly to confirm wireless charging connection, then turns blue to indicate active charging.
- For optimal wireless charging, maintain a distance of less than 4mm between the charging pad and your smartphone.

## Transform your Qi-compatible Device into MagSafe

MagSafe Technology is exclusive to iPhone 12 and above. However, you can achieve magnetic charging on Qi-enabled Non-MagSafe devices by attaching the included Magnetic Ring to your smartphone or case.

Enjoy the convenience of magnetic charging even on Android smartphones or Non-MagSafe iPhones like iPhone 8 to 11.

### **How to Charge the Powerbank**

A quality charge cable with a USB-C connector on one end and a USB-A or USB-C on the other end can be used. Plug the USB-C connector of the cable into the powerbank's input port (Type-C) and the other connector into the matching port of a USB power adapter. The LED indicator will start to flash and then stay solid one by one as the charging progresses.

### **Few Important Tips to Charge the Powerbank**

- Use Type-C to Type-C cable for PD charging and USB-A to Type-C cable for QC charging.
- We recommend using the QC/PD 20W power adapter to get an enhanced charging speed.

**Note: We recommend using a BIS-certified adapter to charge the powerbank.**

- While connecting QC or PD input, the fifth blue LED indicator will glow which reflects the powerbank is in fast charging mode and the corresponding battery capacity indicator will blink.
- When fully charged, all four white LED indicators will turn ON and the blinking will stop.
- After the powerbank is fully charged, unplug the USB cable from the Powerbank.

**Note: We suggest not to exceed the time up to one hour after fully charged for better safety of the powerbank.**

### **Indication of Charging and Discharging**

#### **Charging the Powerbank:**

Connect with a suitable charging source. The indicators show charging conditions as follows:

<b>Power Level</b>	<b>LED-1</b>	<b>LED-2</b>	<b>LED-3</b>	<b>LED-4</b>	<b>LED-5</b> (Blue indicates fast charging (QC/PD) in wired mode, and blue + green simultaneously indicate wireless charging mode)
<b>0-25%</b>	Blinking	OFF	OFF	OFF	ON
<b>25-50%</b>	ON	Blinking	OFF	OFF	ON
<b>50-75%</b>	ON	ON	Blinking	OFF	ON
<b>75-100%</b>	ON	ON	ON	Blinking	ON
<b>Fully Charged</b>	ON	ON	ON	ON	ON
<b>Charging Error</b>	Blinking	Blinking	Blinking	Blinking	

### **Charging Products from Powerbank:**

Connect your device with the powerbank to charge. The indicator shows discharging conditions as follows:



<b>Power Level</b>	<b>LED-1</b>	<b>LED-2</b>	<b>LED-3</b>	<b>LED-</b>	<b>LED-5</b> (Blue indicates fast charging (QC/PD) in wired mode, and blue + green simultaneously indicate wireless charging mode)
<b>Fully Charged</b>	ON	ON	ON	ON	ON
<b>75-100%</b>	ON	ON	ON	ON	ON
<b>50-75%</b>	ON	ON	ON	OFF	ON
<b>25-50%</b>	ON	ON	OFF	OFF	ON
<b>25-10%</b>	ON	OFF	OFF	OFF	ON
<b>10-0%</b>	Blinking	OFF	OFF	OFF	ON
<b>0%</b>	OFF	OFF	OFF	OFF	OFF
<b>Charging Error</b>	Blinking	Blinking	Blinking	Blinking	



## Troubleshooting

Problem	Possible Cause	Solution
Power bank does not turn on or charge devices.	Battery is completely depleted.	Recharge the power bank using a wall charger for at least 30 minutes before use.
Wireless charging is slow or doesn't start.	Device not properly aligned; thick phone case; power bank battery low.	Ensure device is centered on the MagSafe area. Remove thick or metal cases. Check power bank battery level.
Wired charging is not working.	Faulty cable; incorrect port; power bank turned off.	Try a different cable. Ensure you are using an output port (USB-C or USB-A). Press the power button to activate output.
Power bank gets warm during use.	Normal during high-power charging (fast charging).	This is normal. If it becomes excessively hot, stop charging and let it cool down in a well-ventilated area.
LED indicators are not lighting up.	Battery completely dead; internal fault.	Recharge the power bank. If the problem persists after a full recharge, the product may be faulty.

## SAFETY ALERTS AND GUIDELINES

- Keep your Powerbank dry and away from moisture and corrosive materials.
- Do not clean your Powerbank with harsh chemicals, soaps or detergents. Just wipe it with a soft and dry cloth or use a microfiber cloth.
- To prevent fire or shock hazards, do not expose this unit to rain or moisture.
- Do not expose this unit to extremes of temperature.
- Immediately terminate use of the product if the item bulges, smells or leaks.
- Please recharge the Powerbank once a month if not in use to extend the lifetime of the battery.
- Please allow the Powerbank to deplete significantly before recharging in order to preserve the lifetime of the battery.
- Check the voltage of the USB devices and power adaptors carefully before using them.
- Please ensure that there are no metal or magnetic things (cases, rings, coins, keys, etc.) around before using the wireless charging feature.

- Do not place this unit directly onto furniture surfaces with any type of soft, porous, or sensitive finish. As with any rubber compound made with oils, the rubber finish could cause marks or staining where the product resides.
- Keep your device out of reach of small children to prevent danger.
- Lithium batteries, like all rechargeable batteries are recyclable and should not be recycled or disposed of in the normal household waste. Contact your local government for disposal or recycling practices in your area. They should be incinerated since they might explode.
- Keep away from fire, water and excess temperature ( > 45°C ) and too low temperature ( <-20°C)
- Do not dismantle, crush, puncture and short circuit the powerbank, or expose it to liquids, fire or an environment where the temperature is above 55°C.

### **Precautions**

- While charging the power bank, do not use it to charge your device.
- Some USB cables that are not compatible with the powerbank or can't be used should be avoided, instead, choose or purchase the charging cable of the same mobile brand to get adequate speed.
- When the powerbank won't charge digital products, please check whether the charging cable and connectors are connected properly or change the cable. After digital devices are fully charged, please unplug the charging cable timely to avoid power loss.
- Because of the high charge and discharge current, please choose good quality charging cable and connectors.
- Please make sure the powerbank is fully charged when using it for the first time. Make sure that the product is fully charged at least once in two or three months.
- Prolonged use will increase the temperature of the powerbank which is a normal phenomenon.
- During charging of the powerbank, please unplug the cable within 30 mins when the powerbank is fully charged else overcharging will harm the battery.
- While using output through a single port, the powerbank delivers maximum power but if dual or more ports are used at the same time, then the powerbank will divide power into two or three. For Eg: Powerbank Maximum Current delivers 3.0A.
- In single port usage, the Powerbank will operate in only one parameter whether QC or PD and will provide the output ratio mentioned.
- If all the ports are used in a single phase then the powerbank will work on basic parameters and the current will be divided into all the ports.

- It's always suggested to discharge the powerbank completely before recharging to get enhanced battery backup. Frequent top-ups after minimal use may reduce long-term performance.

## Warranty and Support

**Warranty Period:** 6 Months from the date of purchase.

**Warranty Coverage:** Covers manufacturing defects under normal use. A valid purchase invoice is required.

### Warranty Process:

- For defective items, contact Ambrane support or visit the nearest authorized service center.
- Customers bear the shipping costs to the service center.
- The brand will repair or replace the product, or issue a defective certificate as applicable. The resolution time is per Ambrane's policies.
- Irreparable items may be replaced or credited, minus the cost of any missing accessories.

### Contact Information:

- **Manufacturer/Importer/Packer:** Ambrane
- **Email:** Care@ambraneindia.com

**Replacement Policy for Amazon Purchases:** For physical damage, wrong, or missing items, a 10-day replacement period from delivery is available, subject to Amazon's verification. Returns are not accepted for Open Box Delivery orders.

## Compliance and Disposal

This product complies with applicable Indian standards and regulations. For information on mandatory BIS (Bureau of Indian Standards) marking, refer to the official government websites.

**Disposal:** This product contains a lithium polymer battery. Do not dispose of with household waste. Dispose of at an authorized electronic waste (e-waste) collection center to comply with local environmental regulations.

### Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

