

Overview

The JOYWISE U8C are wireless in-ear Bluetooth headphones designed for active use. They feature sound isolation, an IPX7 waterproof rating, and offer up to 16 hours of playtime.



What's in the Box

- JOYWISE U8C Bluetooth Headphones (Left and Right Earbud)
- Charging Case
- Charging Cable (USB)
- User Manual

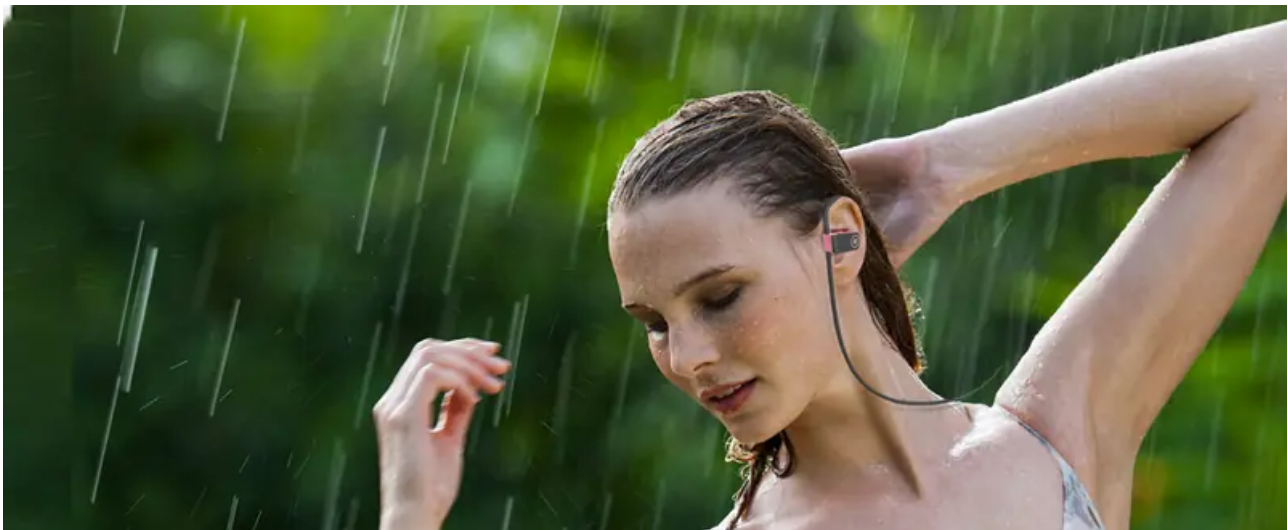
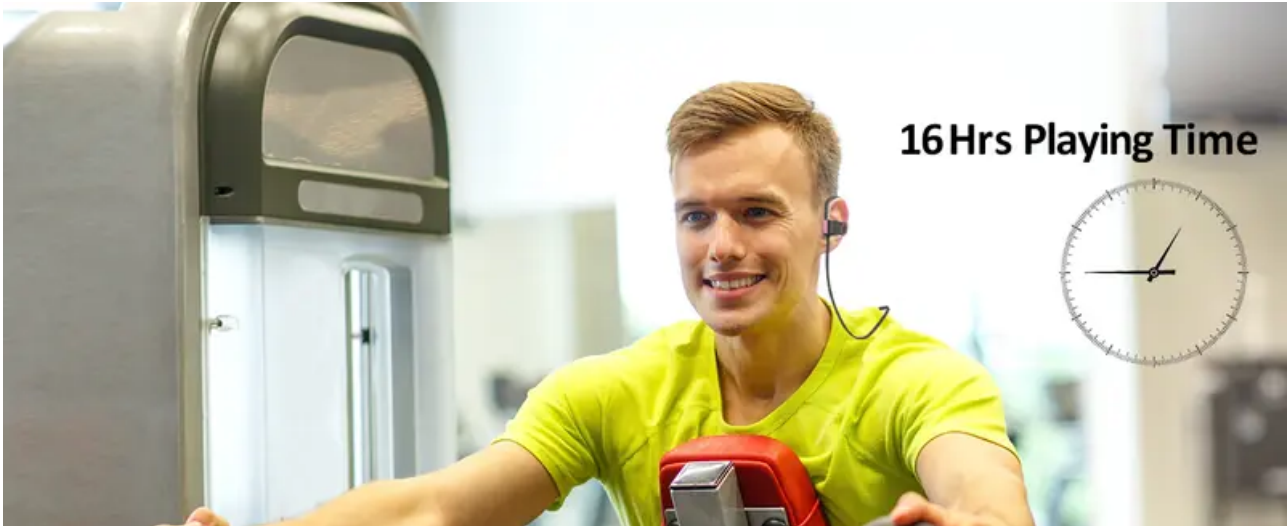
Note: Additional silicone ear tips may be included for fit.

Features and Specifications

Key Features

- **Sound Isolation:** Built-in chip technology to minimize external noise.
- **16-Hour Playtime:** Up to 16 hours of use on a single charge. 250 hours standby time.
- **Fast Charging:** Approximately 1.5 hours to fully charge the earbuds in the case.
- **Stereo Sound:** 11mm dynamic drivers for spatial audio.
- **IPX7 Waterproof:** Protected against sweat and rain (not for swimming).
- **Easy Button Control:** Physical buttons on each earbud for media and call control.
- **Dual Connection:** Bluetooth 5.3 allows connection to two devices simultaneously.

- **Built-in Microphone:** For hands-free calls with voice notifications.



Technical Specifications

Model Name	U8C
Connectivity	Bluetooth 5.3, Wireless
Bluetooth Range	Up to 30 ft (open space), approx. 10 ft (with obstacles)
Driver Size	11 mm Dynamic Driver
Battery Life	Up to 16 hours (earbuds + case)
Charging Time	~1.5 hours
Water Resistance	IPX7
Charging Port	USB (Cable included)
Control Type	Physical Button (Media Control)
Compatible Devices	Most Bluetooth-enabled smartphones, tablets, MP3 players
Weight	0.08 kg (Total)

Use Guide

Charging the Headphones

1. Place the earbuds into the charging case. Ensure the metal charging contacts on the earbuds align with the pins in the case.
2. Connect the included USB cable to the charging port on the case and to a USB power source (e.g., computer, wall adapter).
3. The case may have an LED indicator that shows charging status. Refer to the indicator lights on the case or earbuds for charge level.
4. A full charge takes approximately 1.5 hours.

Note: It is recommended to fully charge the case and earbuds before first use.

Powering On/Off and Pairing

1. **Power On:** Remove both earbuds from the charging case. They will automatically power on and enter pairing mode (typically indicated by a flashing LED).
2. On your Bluetooth device (e.g., smartphone), enable Bluetooth in the settings menu.
3. Search for available devices. Select "**JOYWISE U8C**" from the list.

4. Once connected, you may hear a voice prompt or tone.
5. **Power Off:** Place both earbuds back into the charging case. They will automatically power off and begin charging.

Dual Connection: To connect to a second device, disconnect from the first device or turn off its Bluetooth, then follow the pairing steps with the second device. The headphones support switching between two paired devices.

Wearing the Earbuds

1. Select the silicone ear tip that best fits your ear canal for comfort and sound isolation.
2. Gently insert the earbud into your ear and rotate slightly until it feels secure.
3. Repeat for the other ear.



Controls and Functions

Each earbud has a physical multi-function button.

- **Play/Pause Music:** Press the **multifunction button once** on either earbud.
- **Answer/End Call:** Press the **multifunction button once** during an incoming call.
- **Reject Call:** Press and hold the **multifunction button** for about 2 seconds during an incoming call.
- **Next Track:** Press the **multifunction button twice** on the **right** earbud.
- **Previous Track:** Press the **multifunction button twice** on the **left** earbud.
- **Volume Control:** Volume control is typically managed directly from your connected device.
- **Voice Assistant:** Activate your device's voice assistant (e.g., Siri, Google Assistant) by pressing the **multifunction button three times** (check for specific voice prompt).



Checking Battery Status

The battery status of the earbuds is typically displayed on the screen of your connected Bluetooth device (e.g., smartphone status bar). Some models may have LED indicators on the earbuds or case:

- **Earbud LED:** May flash during pairing and indicate low battery.
- **Case LED:** May indicate case battery level when charging or opening the lid.



Care and Maintenance

- **Cleaning:** Wipe the earbuds and case with a soft, dry cloth. Do not use liquids or abrasive cleaners.
- **Water Resistance:** While IPX7 rated for sweat and rain, do not submerge the earbuds for prolonged periods or use while swimming. Dry them thoroughly if they get wet.
- **Storage:** Store the earbuds in the charging case when not in use to protect them and keep them charged.

- **Temperature:** Avoid exposing the headphones to extreme heat or cold.

Troubleshooting

- **Earbuds won't power on:** Place them in the charging case to ensure they have battery. Charge fully.
- **Can't connect to Bluetooth:**
 - Ensure the earbuds are out of the case and in pairing mode (LED flashing).
 - On your device, forget "JOYWISE U8C" from Bluetooth settings and try pairing again.
 - Ensure the earbuds are within range (up to 30 ft).
- **One earbud has no sound:** Ensure both earbuds are charged. Place both in the case, then remove them to re-sync.
- **Poor call quality:** Ensure the microphone on the earbud is not obstructed. Move closer to your connected device.
- **Short battery life:** This may indicate the battery needs a full charge. If problems persist after a full charge, the battery may be nearing end of life.

Warranty and Support

For warranty information about this product, please [click here](#).

Manufacturer: Shenzhen Jiechen Technology Co. LTD

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.