

Model: Cozyplayer-r1 | Brand: Cozyplayer | Size: Queen | Color: Grey

Overview

The Ultra Pain Relief Cooling Pillow is an ergonomic cervical pillow designed to support the neck, shoulders, and arms during sleep. It features a hollow concave surface with a 15-degree tilt to cradle the head and maintain the natural curve of the neck. The pillow is made from breathable memory foam and includes a cooling pillowcase. It is suitable for side, back, and stomach sleepers.



Package Contents

- 1 x Ultra Pain Relief Cooling Pillow (Queen size)
- 1 x Cooling pillowcase (pre-installed)
- 1 x Removable bottom insert (for height adjustment)

Features

Hollow Concave Design

The pillow uses a hollow concave surface tilted at a 15-degree angle. This design cradles the head while supporting the natural curve of the neck and aligning the spine.

Six Contour Zones

The pillow features six unique contour zones that provide targeted support to the neck, shoulders, and arms. These zones help alleviate pressure points and reduce muscle stiffness.

Cooling Pillowcase

The pillowcase uses Q-Max 0.4 Arc-Chill cooling fabric, which can reduce skin temperature by up to 5°C. The fabric uses a high-density 3D mesh design for breathability.

Adjustable Height

The pillow height can be customized by rotating the pillow 180 degrees or by removing the bottom insert. This allows you to find a comfortable sleep height.

Memory Foam Core

The pillow core is made from 98% breathable memory foam. It is non-toxic and odorless after the initial airing period.

Specifications

- **Brand:** Cozyplayer
- **Model:** Cozyplayer-r1
- **Size:** Queen
- **Dimensions:** 23.2 × 13.4 × 5.1 inches (allow 0.5–1 inch deviation)
- **Fill Material:** Memory Foam
- **Color:** Grey (also available in Dark Grey and White)
- **Special Feature:** Adjustable

- **Maximum Tilt Angle:** 15 Degrees
- **Product Care:** Machine Washable (pillowcase)

Use Guide

Before First Use

1. Remove the pillow from its packaging.
2. Allow the pillow to air out for 48 hours in a well-ventilated area. Memory foam may have a slight initial odor, which will dissipate.
3. Check that the inner vacuum seal is intact. If the seal is broken, the product quality may be affected.

Adjusting the Pillow Height

The pillow offers two ways to adjust height:

- **Rotate 180 degrees:** Turn the pillow so the higher or lower side supports your neck.
- **Remove the bottom insert:** Open the pillowcase and take out the removable insert to lower the height.

Sleeping Position

For optimal neck support, center your head and neck within the pillow's central support zone. The pillow is designed for side, back, and stomach sleepers.

- **Back sleepers:** The hollow concave area supports the head while the contour supports the neck.
- **Side sleepers:** The higher contour fills the gap between the shoulder and head.
- **Stomach sleepers:** Use the lower profile side of the pillow to reduce neck strain.

Adjustment Period

Your body may need up to 2 weeks to adapt to the new sleeping position. Some initial discomfort is normal as your muscles adjust. If you have a serious cervical spine condition, consult a doctor before use.

Care Instructions

- The pillowcase is machine washable. Wash in cold water on a gentle cycle.
- Do not machine wash the memory foam core. Spot clean only if necessary.
- Allow the pillowcase to air dry completely before reusing.
- Keep the pillow away from direct sunlight for extended periods.

Warranty and Support

Cozyplayer offers a 100-night risk-free trial period for this pillow. If you are not satisfied, you may return it for a refund or replacement. The product also comes with 10-year support. For any questions or issues, contact Cozyplayer through your Amazon Order History.

Note: If the product or its internal packaging arrives damaged, contact the seller via your Order History for a prompt refund or replacement.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

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