

## 1. Product Overview

The ZENY Electric Ice Crusher is a countertop appliance designed to shave ice cubes into a fine, snow-like consistency for making snow cones, slushies, and other frozen beverages.



Key components visible in the image include:

- **Main Housing:** Contains the motor and internal blade assembly.
- **Ice Hopper:** The top opening where ice cubes are loaded.
- **Pusher Handle:** A lever used to press ice cubes down onto the spinning blade.
- **Stainless Steel Collection Bowl:** Catches the shaved ice. It rests in a cradle on the front of the unit.
- **On/Off Switch:** A water-resistant power switch (location inferred from description).

- **Heavy Cast Base:** Provides stability during operation.

## 2. Specifications

- **Brand:** ZENY
- **Product Dimensions:** 14"D x 6"W x 11"H
- **Shaving Capacity:** 200 lbs/h (Approx. 85 kg/h)
- **Motor Power:** 300 watts
- **Voltage:** 110 Volts (AC)
- **Rotation Speed:** 2000 runs/min
- **Frequency:** 50-60Hz
- **Primary Material:** Stainless Steel (waterproof construction)
- **Blade Material:** Commercial Grade Stainless Steel

## 3. Features & Safety



### 3.1 Construction & Performance

- **Stainless Steel Build:** Designed to resist rust and be easy to clean.

- **High-Efficiency Motor:** Produces a large amount of shaved ice in a short time.
- **Commercial-Grade Blade:** Provides fine, fluffy shaved ice.
- **Heavy Cast Base:** Minimizes vibration and noise during operation.

### 3.2 Safety Features

- **Automatic Shut-off:** The motor automatically cuts off when the hopper handle/cover is in the open position.
- **Water-Resistant Switch:** The on/off switch is designed to be water-resistant.
- **Ergonomic Design:** The pusher handle keeps hands away from the internal blade.

### 3.3 Included Accessories

- 1 x ZENY Ice Shaver Crusher Unit
- 1 x Food-Grade Stainless Steel Serving Bowl
- 1 x User Manual

## 4. Use Guide



## 4.1 Before First Use

1. Unpack the unit and remove all packaging materials.
2. Wipe the exterior, hopper, and stainless steel bowl with a damp cloth. Do not immerse the main unit in water.
3. Ensure the collection bowl is securely placed in its cradle.
4. Place the machine on a stable, level, and dry countertop.
5. Plug the power cord into a standard 110V outlet.

## 4.2 Operating Instructions

1. **Prepare Ice:** Use standard-sized ice cubes from your freezer or bagged ice. For the fluffiest texture, some users recommend using slightly wet ice or larger ice blocks/pucks that fit the hopper.
2. **Power On:** Press the water-resistant On/Off switch to the "On" (I) position. You will hear the motor running.
3. **Load Ice:** Place a handful of ice cubes into the hopper. Do not overfill.
4. **Shave Ice:** Firmly press down on the pusher handle to feed the ice onto the spinning blade. Hold the handle down until the ice is fully shaved.
5. **Collect Ice:** Shaved ice will be ejected into the stainless steel collection bowl. You may need to gently guide the ice into the bowl with a scoop or spoon as it can be ejected with some force.
6. **Serve:** Use the provided bowl or a separate cup to serve. Add syrups or flavorings as desired.
7. **Power Off:** When finished, turn the switch to the "Off" (O) position and unplug the unit.

## 4.3 Tips for Best Results

- For a snow-like consistency, use larger, drier ice cubes or blocks.
- Do not force non-food items or large quantities of ice at once.
- Place a towel under the unit during use to catch any water drips or stray ice shavings.
- If ice is not shaving effectively, ensure the pusher handle is fully depressing the ice onto the blade.

## 5. Cleaning & Maintenance



### 5.1 After Each Use

1. **Unplug the Machine:** Always disconnect from power before cleaning.
2. **Empty and Clean Bowl:** Remove the stainless steel collection bowl. Wash it with warm, soapy water. Rinse and dry thoroughly.
3. **Wipe Exterior:** Wipe the main housing, hopper, and pusher handle with a damp cloth. Do not use abrasive cleaners.
4. **Clear Ice Residue:** Allow any remaining ice or water inside the machine to melt and drain. Tipping the unit slightly may help. Wipe the internal chute with a dry cloth if accessible.

### 5.2 Important Warnings

- **NEVER** immerse the main motor unit, cord, or plug in water or any other liquid.
- **NEVER** insert fingers, utensils, or any object into the hopper while the unit is plugged in.
- **NEVER** operate the machine if the cord or plug is damaged.

- Allow the machine to dry completely before storing.

## 6. Troubleshooting

Problem	Possible Cause	Solution
Motor does not start.	Unit not plugged in. Switch is off. Pusher handle/hopper lid is open (safety lock engaged).	Plug in unit. Turn switch to "On". Ensure the hopper handle/cover is fully closed.
Ice is not shaving or is chunky.	Ice cubes are too small or wet. Pusher not being pressed down firmly enough.	Use larger, drier ice cubes. Apply firm, steady pressure on the pusher handle.
Machine is very loud or vibrates excessively.	Normal for this type of appliance. Unit may be on an unstable surface.	This is expected operation. Ensure the machine is on a stable, level countertop.
Water leaks from the bottom.	Melting ice from the internal chamber. Normal during/after use.	Place a towel or tray under the unit during operation to catch drips.
Shaved ice is not landing in the bowl.	Ice is ejected with force.	This is a known characteristic. Use a spoon or scoop to guide ice into the bowl during shaving.

### Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.