

Operating Instructions

About the dishwasher control panel.

You can locate your model number on the tub wall just inside the door. Throughout this manual, features and appearance may vary from your model.

Please match the control panel for your unit to a similar control panel below.



Control Settings



1

Cycles

POTS & PANS/ HEAVY WASH (on some models)	For heavily soiled dishes or cookware with dried-on or baked-on soils. Everyday dishes may be included. This cycle will not remove burned-on foods.
NORMAL/ NORMAL WASH	For loads of everyday dishes, glasses and cookware with medium soils. NOTE: Many dishes have lighter soil than normal. Choosing a cycle other than NORMAL WASH will save energy and water.
SHORT WASH (on some models)	For quickly washing loads of everyday dishes with medium soils that have not dried on, such as loads consisting mostly of glasses.
WATER SAVER LIGHT WASH (on some models)	For dishes with light soils.
RINSE ONLY	For rinsing partial loads that will be washed later. Do not use detergent.
DRYING PLATE WARMER	For warming clean dishes and serving plates. This cycle will take approximately 30 minutes.
HOT PREWASH HOT START	Preheats wash water to the correct temperature.
CHINA CRYSTAL (on some models)	For lightly soiled china and crystal.

2

Options

The light above the selected pad will be ON to indicate which OPTION has been selected.

HI TEMP RINSE (on some models)	Turns on the heater in all postrinse and final rinse cycles to help prevent spotting on dishware. This option may be turned ON or OFF during the wash cycle.
HI TEMP WASH	Energizes the heater to boost water temperature in all prewash and main wash fill cycles. Recommended for use with heavily soiled dishes. Option may be turned ON or OFF during the wash cycle.
HEATED DRY OFF	Shuts off the drying heat option. Dishes air dry naturally and energy is saved.
HEATED DRY ON	Turns the heater on for fast drying. This cycle will extend the time to your wash cycle by 30 minutes. NOTE: Cannot be selected with RINSE ONLY cycle.
LOCK (on some models)	When the LOCK pad is touched twice within 3 seconds, all pads become inoperative. You can lock the controls to prevent any selections from being made. Or you can lock the controls after you have started a cycle or selected DELAY START so the cycle or DELAY START is not interrupted. Children cannot accidentally start dishwasher by touching pads with this option selected. To unlock the dishwasher after it has been locked, touch the LOCK pad twice within 3 seconds. The light above the LOCK pad will turn off.
DELAY HOURS (on some models)	You can delay the start of a wash cycle for up to 8 hours. Press the DELAY HOURS pad to choose the number of hours you want to delay the start of the cycle, then press START/RESET. The machine will count down and start automatically at the correct time. Pressing START/RESET a second time will cancel the DELAY HOURS selection. NOTE: If you forget to fully close the door, a reminder signal will beep until you do so.
RESET (on some models)	To change a cycle after washing starts, touch the START/RESET pad to cancel the cycle. After water is pumped out and the motor stops, you can reprogram and restart the dishwasher. This will take approximately 90 seconds.

NOTE: On GSD3900 model, the light above the selected pad will be ON to indicate which OPTION has been selected.



Start (Models with a Dial)

Slowly turn the Dial to the START or ON position, or the selected cycle. Don't turn it past the START, ON or cycle position, or you could accidentally miss a rinse.

There is a time delay between start-up and water fill so you will not hear any wash action right away.

- Latch the door to begin the cycle.

Start (Models without a Dial)

Close and latch the door. Touch the START/RESET pad to begin the cycle. Water fill begins and approximately 60 seconds later the wash action begins.

NOTE: The dishwasher remembers your last cycle so you don't have to reprogram each time. When the dishwasher is loaded and the door latch is in the locked position, the control panel lights will be ON and display the last settings you selected.

If you don't want to change any of the settings, simply touch the START/RESET pad to begin the cycle.

Also, if a power failure occurs, NORMAL and HEATED DRY will automatically be programmed. Make any new selections and touch the START/RESET pad to begin the cycle.



Clean (Model GSD3900 only)

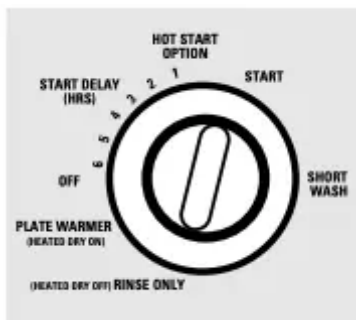
This light is illuminated when a wash cycle is complete. The light will stay ON until the door is opened.

Cycle Chart

Model	Cycle	Water Usage (gal.)	Cycle Time (min.)
GSD1000 GSD1100	Hot Start Option ¹	3.4	26
	Heavy Wash	9.9	71
	Normal Wash	8.4	66
	Rinse Only	4.1	13
	Drying/Plate Warmer	0.0	30
HDA1000 HDA1200 ADW1000	Hot PreWash Option ¹	3.4	26
	Normal Wash	8.4	71
	Drying/Plate Warmer	0.0	30
	Rinse Only	3.9	13
GSD1200	Hot Start Option ¹	3.4	26
	Heavy Wash	9.9	71
	Normal Wash	8.4	66
	Short Wash	6.9	62
	Rinse Only	4.1	13
	Drying/Plate Warmer	0.0	30
GSD2000 GSD2001	Hot Start Option ¹	3.4	26
	Heavy Wash	9.2	71
	Normal Wash	6.5	62
	Short Wash	5.2	58
	Rinse Only	3.9	13
	Drying/Plate Warmer	0.0	27
HDA2000	Hot PreWash Option ¹	3.4	26
	Heavy Wash	9.2	71
	Normal Wash	6.5	62
	Water Saver	5.2	58
	Rinse Only	3.9	13
	Drying/Plate Warmer	0.0	27
HDA3400	Hot PreWash Option ¹	3.4	26
	Heavy Wash	9.2	71
	Normal Wash*	6.3	71
	Water Saver*	5.0	62
	Rinse Only*	2.5	13
	Drying/Plate Warmer	0.0	27
HDA3700	Hot PreWash Option ¹	1.7	31
	Pots & Pans	9.0	66
	Heavy Wash	7.7	62
	Normal Wash*	6.8	62
	Water Saver*	5.0	58
	Rinse Only*	2.5	14
	Drying/Plate Warmer	0.0	29
GSD2200 GSD2201 GSM2100	Hot Start Option ¹	3.4	26
	Pots & Pans	9.2	71
	Normal Wash*	6.3	71
	Short Wash*	3.8	58
	Rinse Only*	2.5	13
	Drying/Plate Warmer	0.0	27
GSD2600	Hot Start Option ¹	3.4	26
	Heavy Wash	9.2	71
	Normal Wash*	6.3	71
	Light Wash*	5.0	62
	Rinse Only*	2.5	13
	Drying/Plate Warmer	0.0	27
GSD3200 Series	Hot Start Option ¹	3.4	26
	Heavy Wash	10.9	61
	Normal Wash*	6.8	61
	Short Wash*	6.2	48
	Rinse Only*	4.5	13
	Drying/Plate Warmer	0.0	30
GSD4000 Series	Hot Start Option ¹	1.7	33
	Pots & Pans	10.9	71
	Heavy Wash	9.3	71
	Normal Wash*	6.8	71
	China/Crystal	9.3	71
	Short Wash*	6.2	58
	Rinse Only*/Rinse & Hold	3.0	13
	Drying/Plate Warmer	0.0	30
GSD3900 Series	Pots & Pans	11.5	66
	Normal Wash	7.0	58
	Light Wash	8.2	52
	China/Crystal	8.2	36

NOTE: Not all models have every cycle listed.

About the dial cycles.

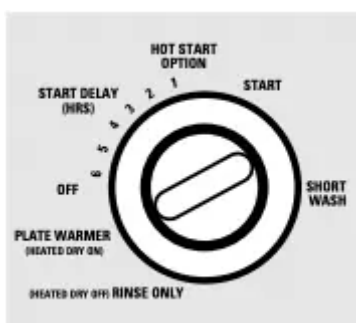


Rinse Only

For rinsing partial loads that will be washed later. Do not use detergent.

1. Make sure HEATED DRY is not selected.
2. Be sure the door is unlatched.
3. Slowly turn the Dial to RINSE ONLY.
4. Latch the door to start the cycle.

Plate Warmer or Drying



For warming clean dishes and serving plates. This cycle will take approximately 32 minutes.

1. Load clean dishware to be warmed.
2. Select HEATED DRY ON.
3. Be sure the door is unlatched.
4. Slowly turn the Dial to PLATE WARMER or DRYING.
5. Latch the door to start the cycle.

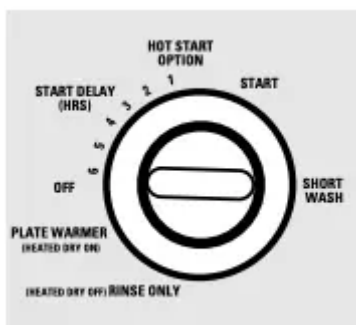
Hot Start or Hot Prestart Option



Preheats wash water to the correct temperature.

1. Select the HOT START or HOT PRESTART cycle and any other option on the push button pad.
2. Be sure the door is unlatched.
3. Slowly turn the Dial to HOT START or HOT PRESTART.
4. Latch the door to start the cycle

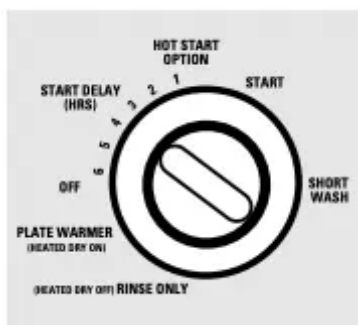
Short Wash or Light Wash or Water Saver



For quickly washing loads of everyday dishes with light to medium soils that have not dried on.

1. Be sure the door is unlatched.
2. Slowly turn the Dial to SHORT WASH, LIGHT WASH or WATER SAVER.
3. Latch the door to start the cycle

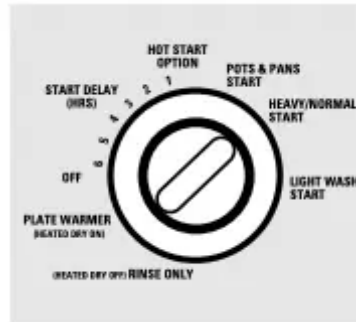
Start Delay (on some models)



The START DELAY will allow you to delay the start time of any cycle not on the Dial automatically for up to either 5 or 6 hours (depending on model).

1. Be sure the door is unlatched.
2. Select the wash cycle and option you want.
3. Slowly turn the Dial to the desired time. The CYCLE ON light will come on.
4. Latch the door to start the cycle.

Heavy or Normal



1. Be sure the door is unlatched.
2. Slowly turn the Dial to the cycle you want. Don't turn past this position or you could accidentally miss a rinse.
3. Select any options.
4. Latch the door to start the cycle.

Using the dishwasher.



Check the Water Temperature

The entering water must be at least 120°F and not more than 150°F, for effective cleaning and to prevent dish damage. Check the water temperature with a candy or meat thermometer. Turn on the hot water faucet nearest the dishwasher, place the thermometer in a glass and let the water run continuously into the glass until the temperature stops rising.



Use Jet-Dry® Rinse Agent

Jet-Dry® or Cascade Crystal Clear® rinse agents remove spots and prevent new film buildup on your dishes, glasses, flatware, cookware and plastic.

Filling the Dispenser

Fill the rinse agent dispenser until it reaches the bottom of lip inside the opening. Replace cap.

To check if rinse agent is needed, remove the cap and look into the dispenser.

A full dispenser should last about one month.

If rinse agent spills, wipe up the excess.



Proper Use of Detergent

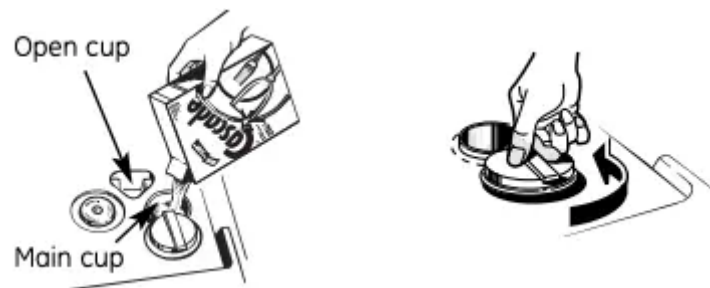
Use only detergent specifically made for use in dishwashers. Cascade® and Electrasol® Automatic Dishwashing Detergents have been approved for use in all GE dishwashers. Keep your detergent fresh and dry. Don't put powder detergent into the dispenser until you're ready to wash dishes. The amount of detergent to use depends on whether your water is hard or soft. With hard water, you need extra detergent. With soft water, you need less detergent.

Protect your dishes and dishwasher by contacting your water department and asking how hard your water is. Twelve or more grains is extremely hard water. A water softener is recommended. Without it, lime can build up in the water valve, which could stick while open and cause flooding. Too much detergent with soft water can cause a permanent cloudiness of glassware, called etching. Use the information in the table below as a guideline to determine the amount of automatic dishwasher detergent to place in the dispenser

Number of Grains	Detergent Cups to Fill
Less than 4	Fill to 1/3 of main cup
4 to 8	Fill to 2/3 of main cup
8 to 12	Fill main cup
Greater than 12	Fill main cup and open cup

You'll find two detergent dispensers on the inside door of your dishwasher. All wash cycles require detergent in the main cup. When using automatic dishwashing detergent tabs, simply place one tab in the main cup and close.

Be sure the Dial is OFF before adding detergent. Otherwise, the detergent cup will not close and latch properly. Add detergent then close the main cup.



NOTE: To open detergent cup after it has been closed, simply turn the detergent cup handle counterclockwise until it releases. A snapping sound may be heard.

DO NOT USE HAND DISH DETERGENT



NOTE: Using a detergent that is not specifically designed for dishwashers will cause the dishwasher to fill with suds. During operation, these suds will spill out of the dishwasher vents, covering the kitchen floor and making the floor wet.

Because so many detergent containers look alike, store the dishwasher detergent in a separate space from all other cleaners. Show anyone who may use the dishwasher the correct detergent and where it is stored.

While there will be no lasting damage to the dishwasher, your dishes will not get clean using a dishwashing detergent that is not formulated to work with dishwashers



Loading the dishwasher racks.

For best dishwashing results, follow these loading guidelines. Features and appearance of racks and silverware baskets may vary from your model.

Upper Rack



The upper rack is for glasses, cups and saucers. Cups and glasses fit best along the sides. This is also a secure place for dishwasher-safe plastics. The upper rack is good for all kinds of odd-shaped utensils. Saucepans, mixing bowls and other items should be placed face down.

Secure larger dishwasher-safe plastics over two fingers when possible.

Make sure small plastic items are secure so they can't fall onto the heating element.

Wash Tower



Keep the center area clear in the lower rack.

The wash tower rises through the center of the lower rack during the wash and rinse portions of the cycle.



Don't block it or load tall things next to it.

Also, be careful not to let a portion of an item such as a pot or dish handle extend through the bottom rack. This could block the wash arm and cause poor washing results.

Lower Rack



When loading the lower rack, do not load large platters or trays in the front right corner. They may prevent detergent from circulating during the wash cycle.

The lower rack is best used for plates, saucers and cookware. Large items such as broiler pans and racks should go along the sides. Load platters, pots and bowls along the sides, in corners or in the back. The soiled side of items should face the center of the rack.

Be sure items don't fall through rack and block rotation of the spray arm.

Silverware Basket



Put flatware in the removable basket with fork and knife handles up to protect your hands. Place spoons in the basket with handles down. Mix knives, forks and spoons so they don't nest together. Distribute evenly. Small plastic items, such as measuring spoons and lids from small containers, should go in the bottom of the silverware basket with silverware on top.



Forget to Add a Dish?

A forgotten dish can be added any time before the main wash.

1. Push the door latch to the left.

2. Once the water calms, open the door. Steam may rise out of the dishwasher.
3. Add forgotten dishes.
4. Close the door and push the latch to the far right.

Caring for the dishwasher

To clean the control panel, use a lightly dampened cloth, then dry thoroughly. To clean the exterior, use a good appliance polish. Never use sharp objects, scouring pads or harsh cleaners on any part of the dishwasher.

Protect Against Freezing



Sump cover screws

If your dishwasher is left in an unheated place during the winter, ask a service technician to:

1. Cut off electrical power to the dishwasher. Remove fuses or trip circuit breaker.
2. Turn off the water supply and disconnect the water inlet line from the water valve.
3. Drain water from the inlet line and water valve. (Use a pan to catch the water.)
4. Reconnect the water inlet line to the water valve.
5. Remove the plastic sump cover in the tub bottom and use a sponge to soak up water in the rubber boot.

Does Your Dishwasher Have an Air Gap?



Check the air gap any time your dishwasher isn't draining well.

An air gap protects your dishwasher against water backing up into it if a drain clogs. The air gap is not a part of the dishwasher. It is not covered by your warranty. Not all plumbing codes require air gaps, so you may not have one.

The air gap is easy to clean.

1. Turn off the dishwasher and lift off the chrome cover.
2. Unscrew the plastic cap and clean with 2 a toothpick.

Stainless Steel Panels

The stainless steel panels can be cleaned with Stainless Steel Magic or a similar product using a clean, soft cloth.

You can order Stainless Steel Magic #WX10X15 through GE Parts by calling 800.626.2002.

Troubleshooting Tips

Troubleshooting Tips Save time and money! Review the charts on the following pages, or visit GE. You may not need to call for service.



Problem	Possible Causes	What To Do
Dishwasher won't run	Fuse is blown, or the circuit breaker tripped	<ul style="list-style-type: none"> • Replace fuse or reset circuit breaker. Remove any other appliances from the circuit. • Try resetting the START/RESET pad.
	Power is turned off	<ul style="list-style-type: none"> • In some installations, power to the dishwasher is provided through a wall switch, often located next to the disposer switch. Make sure it is on.
Noise	Some of the sounds you'll hear are normal	<ul style="list-style-type: none"> • Soft food disposal shredding action. • Drain valve opening to pump water out. • Timer control as cycle progresses. • Detergent cup opening. • The motor stopping during the drying period. • Water draining out of tub immediately after touching the START/RESET pad
	Utensils are not secure in rack or something small has dropped into rack	<ul style="list-style-type: none"> • Make sure everything is secured in dishwasher
	Rattling dishes when the spray arm rotates	<ul style="list-style-type: none"> • Make sure dishes are properly loaded. See the Loading the dishwasher racks section.
	Motor hums	<ul style="list-style-type: none"> • Dishwasher has not been used on a regular basis. If you do not use your dishwasher often, set it to fill and pump out once every week. This will help keep the seal moist.
Water standing in the bottom of the tub	This is normal	<ul style="list-style-type: none"> • A small amount of clean water around the outlet on the tub bottom at the back of the tub keeps the water seal lubricated.
Water won't pump out of the tub	Drain is clogged	<ul style="list-style-type: none"> • If you have an air gap, clean it. • Check to see if your kitchen sink is draining well. If not, you may need a plumber.

		<ul style="list-style-type: none"> • If the dishwasher drains into a disposer, run disposer clear.
Suds in the tub	Correct detergent wasn't used	<ul style="list-style-type: none"> • Use only automatic dishwasher detergents to avoid sudsing. Cascade®, Cascade® Complete and Electrasol® Automatic Dishwashing Detergents have been approved for use in all GE dishwashers. • To remove suds from the tub, open the dishwasher and let suds dissipate. Add 1 gallon of cold water to the tub. On Models with a Dial: Close and latch the dishwasher. Pump out water by slowly turning the Dial until a drain period is reached. Repeat if necessary. On Models with Electronic Control: Pump out water by pressing the START/RESET pad, then 10 seconds later, press START/RESET pad again. Repeat if necessary.
	Rinse agent was spilled	<ul style="list-style-type: none"> • Always wipe up rinse agent spills immediately.
Stained tub interior	Some tomato-based foods can cause reddish stains	<ul style="list-style-type: none"> • Use of the RINSE ONLY cycle after adding the dish to the load can decrease the level of staining. GE recommends Cascade® Plastic Booster to help remove these types of stains.
	Tea or coffee stains	<ul style="list-style-type: none"> • Remove the stain by hand, using a solution of 1/2 cup bleach and 3 cups warm water. <p>WARNING Before cleaning interior, wait at least 20 minutes after a cycle for the heating elements to cool down. Failure to do so can result in burns</p>
	An overall yellow or brown film can be caused by iron deposits in water	<ul style="list-style-type: none"> • A special filter in the water supply line is the only way to correct this problem. Contact a water softener company
	White film on inside surface—hard water minerals	<ul style="list-style-type: none"> • GE recommends Jet-Dry® or Cascade Crystal Clear® to help prevent hard water mineral deposits from forming.

		<ul style="list-style-type: none"> •Run dishwasher with citric acid to remove mineral deposits. Citric acid (Part number: WD35X151) can be ordered through GE Parts. See back cover for ordering information.
Dishes don't dry	Low inlet water temperature	<ul style="list-style-type: none"> •Make sure inlet water temperature is at least 120°F. • Select HEATED DRY. •Use HOT START and ADDED HEAT options. • Select a higher cycle, such as POTS & PANS or HEAVY WASH.
	Rinse agent dispenser is empty	<ul style="list-style-type: none"> •Check the rinse agent dispenser and fill as required.
Dishes and flatware not clean	Inlet water temperature is below 120°F.	<ul style="list-style-type: none"> •Raise the water heater temperature to 120°F. •Use HOT START, POTS & PANS or HEAVY WASH and HI TEMP WASH.
	Too little detergent	<ul style="list-style-type: none"> • See Using the dishwasher section, refer to Proper Use of Detergent for detergent recommendations.
	Old or damp powdered detergent	<ul style="list-style-type: none"> • See Using the dishwasher section, refer to Proper Use of Detergent for detergent recommendations.
	Water pressure is temporarily low	<ul style="list-style-type: none"> • Turn on a faucet. Is water coming out more slowly than usual? If so, wait until pressure is normal before using your dishwasher.
	Air gap is clogged	<ul style="list-style-type: none"> •Clean the air gap.
	Improper rack loading No air gap or high drain loop	<ul style="list-style-type: none"> •Make sure large dishware does not block detergent dispenser or wash arm. •Verify that you have an air gap or a high drain loop. Refer to the Installation Instructions.
Spots and filming on	Extremely hard water	<ul style="list-style-type: none"> •Use Jet-Dry® or Cascade Crystal Clear® rinse agents to remove spots and prevent new film buildup.



<p>glasses and flatware</p>	<p>Low inlet water temperature</p> <p>Overloading the dishwasher</p> <p>Improper loading</p> <p>Old or damp powder detergent</p> <p>Rinse agent dispenser empty</p> <p>Too little detergent</p>	<ul style="list-style-type: none"> • To remove stubborn spots and pre-existing film from glassware: <ol style="list-style-type: none"> 1 Remove all metal utensils from the dishwasher. 2 Do not add detergent. 3 Select the longest cycle. 4 Start the dishwasher and allow to run for 18 to 22 minutes. Dishwasher will now be in the main wash. 5 Open the door and pour 2 cups (500 ml) of white vinegar into the bottom of the dishwasher. 6 Close the door and allow to complete the cycle. If vinegar rinse doesn't work: Repeat as above, except use 1/4 cup (60 ml) of citric acid crystals instead of vinegar.
<p>Cloudiness on glassware</p>	<p>Combination of soft water and too much detergent</p>	<ul style="list-style-type: none"> • This is called etching and is permanent. To prevent this from happening, use less detergent if you have soft water. Wash glassware in the shortest cycle that will get them clean.
	<p>Water temperature entering the dishwasher exceeds 150°F.</p>	<ul style="list-style-type: none"> • Lower the water heater temperature.
<p>Detergent cup lid won't latch</p>	<p>Dial is not in the OFF position</p>	<ul style="list-style-type: none"> • Turn the Timer Dial to OFF.
<p>Detergent left in dispenser cups</p>	<p>Dishes are blocking the detergent cups</p>	<ul style="list-style-type: none"> • Reposition the dishes.
<p>Steam</p>	<p>This is normal</p>	<ul style="list-style-type: none"> • Steam comes through the vent by the door latch during drying and when water is being pumped out.
<p>Black or gray marks on dishes</p>	<p>Aluminum utensils have rubbed against dishes</p>	<ul style="list-style-type: none"> • Remove marks with a mild, abrasive cleaner.



Control panel lights go off when you are setting controls	Time too long between touching or selecting pads	<ul style="list-style-type: none"> • Each pad must be touched within 30 seconds of the others. To relight, touch any pad again or unlock and relatch the door.
Control panel responded to inputs but dishwasher never filled with water	Door latch may not be properly seated	<ul style="list-style-type: none"> •Call for service.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

