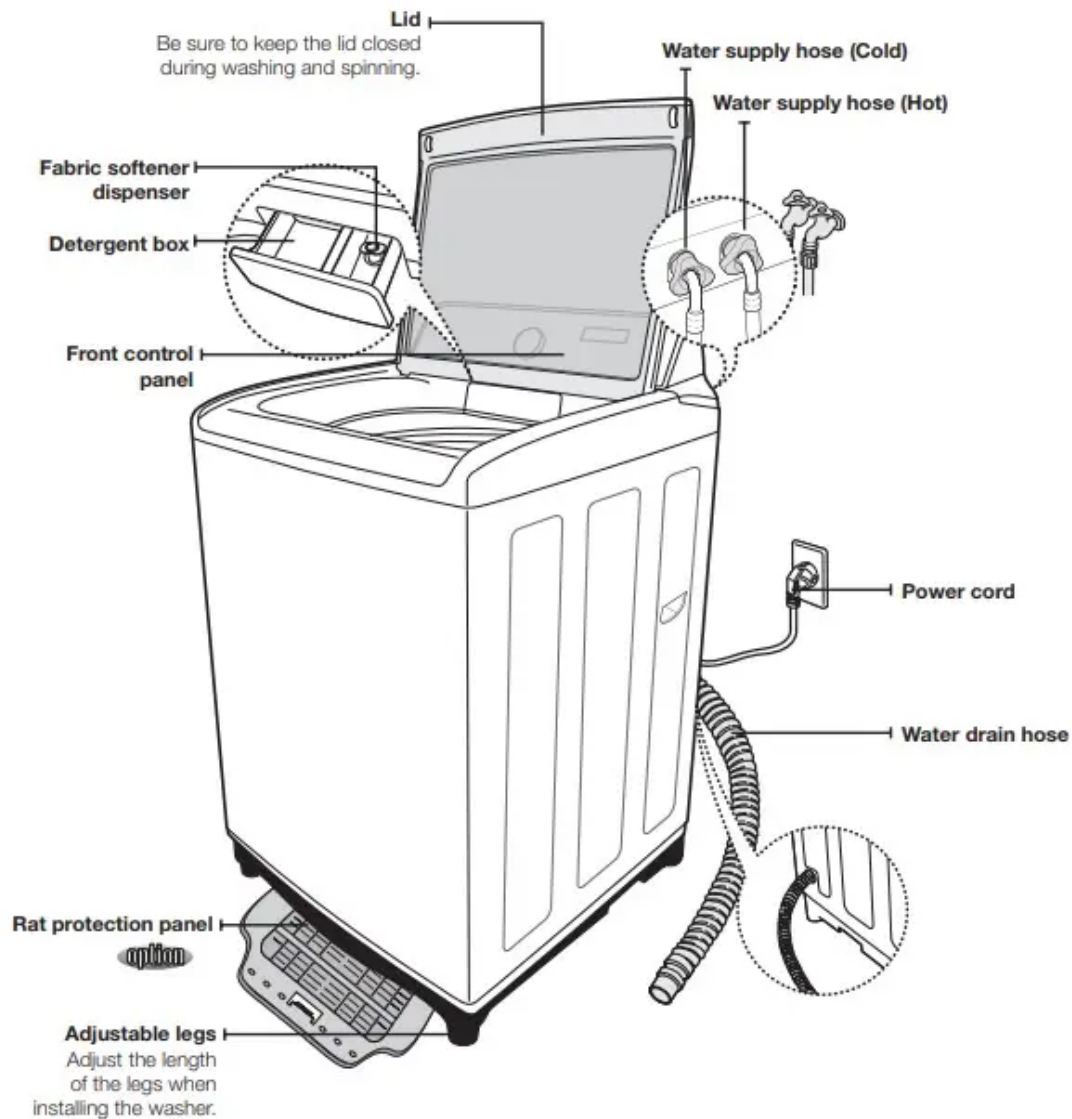


## SETTING UP YOUR WASHER

### DESCRIPTION OF PART

The User's Manual is for common use. Make use of the User's Manual depending upon your washing machine model.



### HOW TO WASH AUTOMATICALLY DEPENDS ON THE LAUNDRY

Before starting washing, check the following;

- Connect the water supply hose to the water tap. Leave a tap open. Plug the power cord in. Make sure to lay down the drain hose.

### Washing for the first time

Before washing clothes for the first time, you must run a complete cycle without clothes.

To do this:

1. Press the Power button.
2. Open the detergent drawer and insert a little detergent.
3. Turn on the water supply to the washing machine.
4. Press the Start/Pause button.

This will remove any water from the manufacturer's test run remaining in the machine.

### **Special notes!**

#### Automatic Sensing Function

- According to the selected program, the amount of laundry is automatically sensed and then the appropriate water level, wash time, rinse cycle, and spinning time are automatically selected for the automatic wash.
- After the power is on, a program is selected and Start/Pause button is pressed. Then, the washing board starts spinning without water. This action senses how much laundry is in the washing basket, not a machine problem. After this sensing process, water supplies automatically.

#### Adding Detergent and Softener

- It senses the amount of laundry and indicates the water level. Then, it starts water supply right away.
- During the water supply, it is possible to open the detergent box and add detergent. However, it is better to press Start/Pause button to stop water supply and add detergent. Close the lid and press Start/Pause button again. This way is much more convenient.
- If the softener is inserted in the softener dispenser, it automatically adds in at the last rinsing cycle.

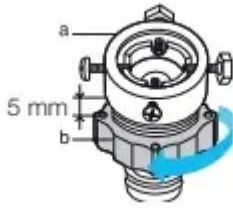
## **INSTALLATION & MAINTENANCE**

### **CONNECTING THE WATER SUPPLY HOSE**

1. Remove the adaptor from the water supply hose.



2. First, using a “+” type screw driver, loosen the four screws on the adaptor. Next, take the adaptor and turn part (b) following the arrow for gap about 5 mm between them.



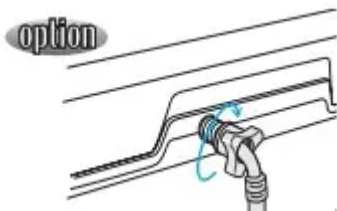
3. Connect adaptor to the water tap by tightening the screws firmly. Then, turn part (b) following the arrow and put (a) and (b) together.



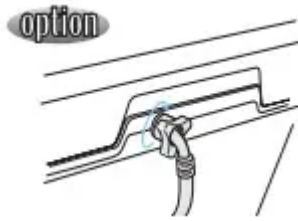
4. Connect the water supply hose to the adaptor. Pull down the part (c) of the water supply hose. When the part (c) is released, the hose is automatically connected to the adaptor making a 'click' sound.



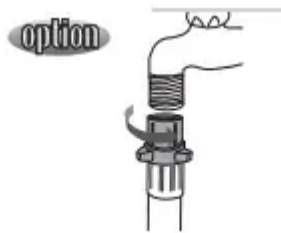
5. Connect the other end of the water supply hose to the inlet water valve at the back of the washer. Screw the hose clockwise all the way in.



5-1. Connect the other end of the water supply hose to the inlet water valve at the back side of the washer. Screw the hose clockwise all the way in.



- If the water tap is a screw type, assemble a water supply hose that fits to the tap as shown. After completing connection, if water leaks from the hose, then repeat the same steps.



## **CALIBRATION MODE (OPTION)**

Your Samsung washing machine detects the laundry weight automatically.

For more accurate weight detection, please run Calibration Mode after the installation.

To run Calibration Mode, follow these steps:

1. Remove laundry or any contents in the machine.
2. Press the Delay End and Spin buttons simultaneously, and then press the Power button.  
The Machine turns on with "Cb"
3. Press the Start/Pause button to activate "Calibration Mode".
4. The drum rotates for approximately 4 minutes
5. When "Calibration Mode" is finished, "End" appears on the display, and the machine automatically turns off. The washing machine is now ready for use.

## ADDING DETERGENT

1. Open the detergent drawer and then add the powder detergent into the detergent compartment.
2. Add detergent evenly so that it doesn't brim over the edge of the drawer.
  - Use a reasonable amount of detergent. If you use more detergent than the standard quantity or the water temperature is too low and the detergent does not dissolve in the water completely causing it to remain on the laundry and in the hose and tub, it may cause damage such as dirtying and discoloring the laundry.
  - If you use a powder detergent and it remains on the laundry, it may cause a bad odor. Rinse the laundry sufficiently in freshwater

## ADDING FABRIC SOFTENER

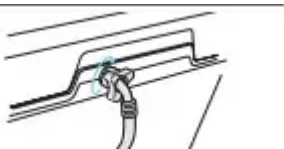
1. When the proper amount (one time dose) of fabric softener is stored in the softener inlet, it is automatically added during the last rinse cycle.
2. Do not add detergent, bleach or starch into the softener inlet.
3. Using too much softener may produce unsatisfactory results.
4. Do not open the lid during the Spin cycle. If added too early, its effectiveness will decrease.
5. Do not leave the softener in the softener dispenser for a long time as it may congeal.

## WATER SUPPLY CONNECTOR FILTER

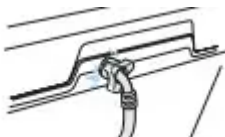
1. Pull out the filter and wash well.



2. Pull in the filter and connect the hose to the inlet water valve tightly.



3. Check if there is a leakage. Note to tighten up the connector.



## CLEANING THE FILTER

1. Push the upper part of the Hygiene filter and pull in.



2. Open the cover as shown in the figure



3. Clean the Hygiene filter.



4. Close the cover and insert the lower part of the filter in the basket first and then push the filter with “click” sound.

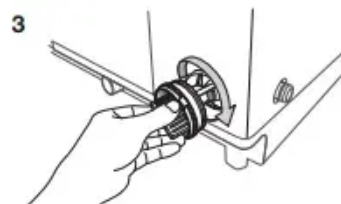
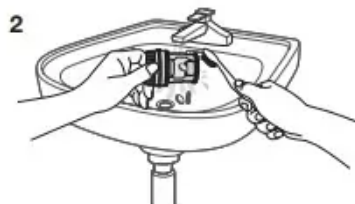
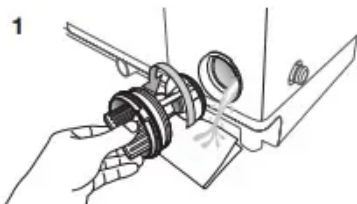


## CLEANING THE PUMP FILTER (OPTION)

1. Place a rag or towel under the wash filter to avoid wetting the floor, and rotate the filter counterclockwise and pull it out.

2. Remove any dirt from the filter.

3. Return the filter to its place by rotating the filter clockwise until it locks into position.









## **CLEANING THE DETERGENT COMPARTMENT**

1. Separate the detergent compartment from the washer.
2. Separate and clean the Rinse-Cap from the detergent compartment.
3. Assemble the Rinse-Cap and insert the detergent compartment into the washer.

# TROUBLESHOOTING



PROBLEM	CHECK
Washing machine won't work	<ul style="list-style-type: none"> <li>• Is the water tap opened?</li> <li>• Is the washer plugged in?</li> <li>• Is the power cut off?</li> <li>• Is there enough water?</li> </ul>
Water dose not drain 	<ul style="list-style-type: none"> <li>• Is the drain hose down? (No pump)</li> <li>• Is the drain hose frozen?</li> <li>• Is the drain hose clogged?</li> <li>• If the water dose not drain in 30 minutes, a buzzer will sound, and the remaining time indicator will show "5E".</li> </ul>
Water is not supplied 	<ul style="list-style-type: none"> <li>• Is the water tap opened?</li> <li>• Is the water cut off?</li> <li>• Is the water supply hose or hose connection clogged?</li> <li>• Is the water tap frozen?</li> <li>• If the water supply is not finished in 1 hour or there is no change in the water level 5 minutes (10minutes for some models) after the water supply has started, the buzzer rings and "4E" is displayed on the remaining time indicator.</li> </ul>
Spinning does not work 	<ul style="list-style-type: none"> <li>• Is the laundry spread out evenly in the washer?</li> <li>• In the washer set on a sturdy fl at surface?</li> </ul>
Water is overflowed 	<ul style="list-style-type: none"> <li>• Restart after spinning.</li> <li>• If the error sign still indicates, call agency</li> </ul>

PROBLEM	CHECK
<p>This indicates that a Child Lock error occurred</p> 	<ul style="list-style-type: none"> <li>• The error message blinks at a 1 second interval and the water is drained with an alarm sound. (Displayed message: “CL” or “dE”)</li> <li>• This function is to prevent children from drowning when falling into the wash tub. When draining is complete and you turn the power off and then on, the washing machine will operate normally.</li> <li>• To clear “CL” display, after draining is complete, close the door of the washing machine, turn the power off and then on.</li> <li>• Is the Start/Pause button pressed?</li> </ul>
<p>Water leakage error</p> 	<ul style="list-style-type: none"> <li>• Check if the end of the drain hose is placed on the floor. (The hose should be hung over the pump - hose guide.)</li> <li>• Check if the drain hose is clogged by any foreign substances.</li> <li>• If the error remains, call the service center.</li> </ul>

washing machine won't work?



PROBLEM	CHECK
The power is cut off.	Is the electric voltage normal?
	Is the washer plugged in? Plug in the electric cord. ⇒Water does not drain.
	Is the drain hose down? Put the drain hose down.
	Is the drain hose folded? Unfold the drain hose.
	Is the drain hose outlet clogged? Remove the waste cleanly.
Washing machine won't work.	Is the washer lid open? ⇒Close the lid.
	Is the Pause button on? ⇒Press the Start/Pause button one more time and check if the washer starts.
	Is enough water filled to the water level? ⇒If the water pressure is low, it takes a long time to start washing.
	Is the faucet closed? ⇒Open the faucet to supply water.
	Did you open the door during the spinning cycle? ⇒Close the door. and press the Start/Pause button to resume.
If the drain hose and spin basket are frozen, do as follows.	<ul style="list-style-type: none"> <li>• Add hot water to the frozen water tap and remove the drain hose. Soak into hot water.</li> <li>• Pour hot water into the spin basket for about 10 minutes.</li> <li>• Put a hot water towel on the drain hose connector.</li> <li>• If the drain hose defrosts, connect again and check for proper water draining.</li> </ul>



PROBLEM	CHECK
The water drains out immediately.	<ul style="list-style-type: none"> <li>The drain is clogged with coins or pins. The drain hose is hung over the drain hose hook. Half fill the spin basket with water and try for spinning again.</li> </ul>
The water leaks at the water supply hose connector.	<p>If the faucet connecting part is loose, water may leak.</p> <p>⇒Repeat the assembling steps again. (Refer to “Connecting the water supply hose”)</p>
	<p>Check if the rubber packing of water supply hose is in the right position.</p> <p>⇒Screw tightly again.</p>
	<p>Is the water supply hose folded?</p> <p>⇒Unfold the hose.</p>
	<p>If the water supply is too strong, water may leak.</p> <p>⇒Close the faucet a little.</p>
	<p>Is water leaking from the faucet itself?</p> <p>⇒Fix the faucet. Water is not supplied.</p>
When no water is extracted.	<p>Did you press the Start/Pause button after selecting the water supply?</p> <p>⇒If the Start/Pause button is not pressed, water is not supplied. Press the Start/Pause button.</p>
	<p>Is the faucet closed?</p> <p>⇒Turn on the faucet.</p>
	<p>Is the filter net at the water supply hose connector clogged with dirty matters?</p> <p>⇒Clean the filter net by brushing with a toothbrush.</p>



PROBLEM	CHECK
	<p>Is the water supply cut off?</p> <p>⇒If the water supply is suspended, turn off the faucet and power off.</p>
Spinning makes loud noises and vibrations.	<p>Check if the laundry is spread evenly in the washer.</p> <p>⇒Spread out the laundry evenly and start again.</p>
	<p>Check if the washing machine levels on a sturdy flat floor.</p> <p>⇒Set the machine at level.</p>
	<p>Is the handle for leveling legs loose?</p> <p>⇒Adjust the legs on the feet for leveling.</p>
	<p>Is around the washing machine filled with unnecessary stuffs?</p> <p>⇒Remove those unnecessary things away from the wash machine.</p>

### Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.