

Refrigerator



- 1- Freezer compartment
- 2- Cooler compartment
- 3- Fan
- 4- Butter-cheese compartment
- 5- Glass shelves
- 6- Cooler compartment door shelves
- 7- Minibar accessory
- 8- Water tank
- 9- Bottle shelf
- 10- Odour filter
- 11- Zero degree compartment
- 12- Vegetable bins
- 13- Adjustable stands
- 14- Frozen food storing compartments
- 15- Freezer compartment door shelves

16- Icematics

17- Ice storage box

18- Ice-maker decorative lid

*Optional

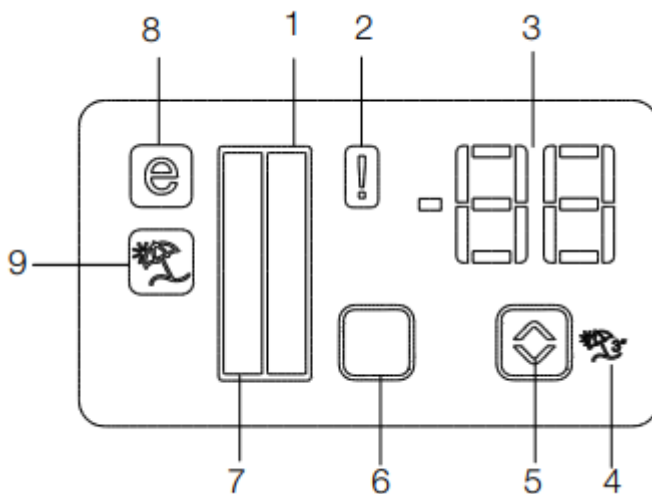
*Optional: Figures in this user guide are schematic and may not be exactly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

Using the product

Indicator panel

Indicator panels may vary depending on the model of your product.

Audial and visual functions of the indicator panel will assist in using the refrigerator.



1. Cooler compartment indicator
2. Error status indicator
3. Temperature indicator
4. Vacation function button
5. Temperature adjustment button
6. Compartment selection button
7. Freezer Compartment indicator
8. Economy mode indicator
9. Vacation function indicator

*optional

*Optional: The figures in this user guide are intended as drafts and may not perfectly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

1. Cooler compartment indicator

The cooler compartment light will turn on when adjusting the cooler compartment temperature.

2. Error status indicator


This sensor will activate if the refrigerator is not cooling adequately or in case of sensor fault. When this indicator is active, the freezer compartment temperature indicator will display "E" and the cooler compartment temperature indicator will display "1, 2, 3..." etc. numbers. The numbers on the indicator serve to inform the service personnel about the fault.

3. Temperature indicator

Indicates the temperature of the freezer and cooler compartments.

4. Vacation function button

To activate this function, press and hold the Vacation button for 3 seconds. When the Vacation function is active, the cooler compartment temperature indicator displays the inscription "- -" and no cooling process will be active in the cooling compartment. This function is not suitable to keep food in the cooler compartment. Other compartments will remain cooled with the respective temperature set for each compartment.

Push the Vacation button () again to cancel this function.

5. Temperature adjustment button

Respective compartment's temperature varies in -24°C..... -18°C and 8°C...1°C ranges.

6. Compartment selection button

Use the refrigerator compartment selection button to toggle between the cooler and freezer compartments.

7. Freezer Compartment indicator

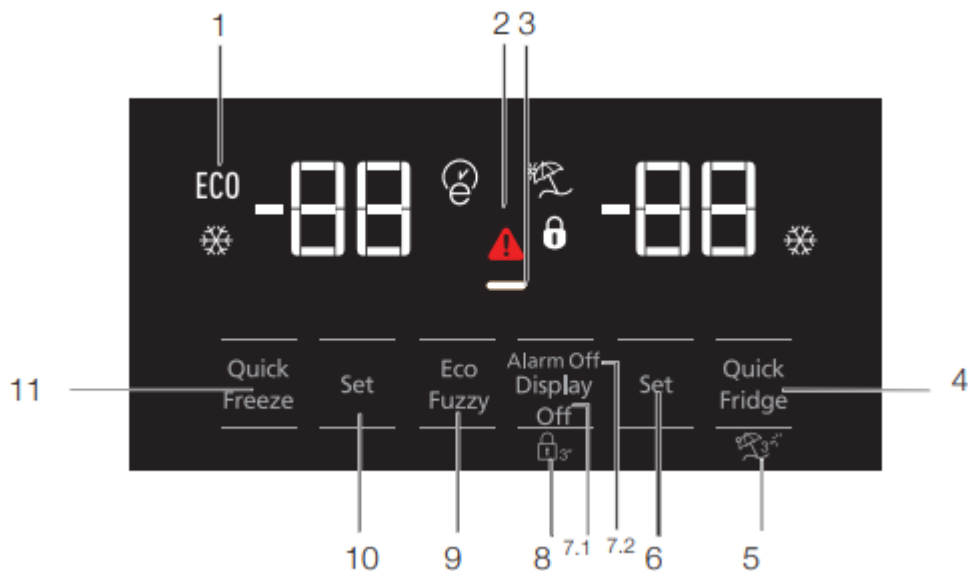
The freezer compartment light will turn on when adjusting the cooler compartment temperature.

8. Economy mode indicator

Indicates the refrigerator is running on energysaving mode. This indicator will be active when the temperature in the freezer compartment is set to -18°C.

9. Vacation function indicator

Indicates the vacation function is active.



1. Economic use
- 2- High temperature / fault alert
3. Energy saving function (display off)
- 4- Rapid cooling
- 5- Vacation function
- 6- Cooler compartment temperature setting
- 7- Energy saving (display off) /Alarm off
- 8- Keypad lock
- 9- Eco-fuzzy
- 10- Freezer compartment temperature setting
- 11- Rapid freezing

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1. Economic use

This sign will light up when the freezer compartment is set to -18°C , the most economical setting. (ECO) Economic use indicator will turn off when rapid cooling or rapid freezing function is selected.

2. Power failure/High temperature / error warning indicator

This indicator (⚠️) will light up in case of temperature faults or fault alerts. If you see this indicator is lit up, please see the "recommended solutions for problems" section in this guide.


This indicator illuminates during power failure, high temperature failures and error warnings. During sustained power failures, the highest temperature that the freezer compartment reaches will flash on the digital display. After checking the food located in the freezer compartment press the alarm off button to clear the warning.

Please refer to “remedies advised for troubleshooting” section on your manual if you observe that this indicator is illuminated.


3. Energy saving function (display off)

If the product doors are kept closed for a long time energy saving function is automatically activated and energy saving symbol is illuminated. When energy saving function is activated, all symbols on the display other than energy saving symbol will turn off. When the Energy Saving function is activated, if any button is pressed or the door is opened, energy saving function will be cancelled and the symbols on display will return to normal. Energy saving function is activated during delivery from factory and cannot be cancelled.


4. Rapid cooling

When the rapid cooling function is turned on, the rapid cool indicator will light up () and the cooler compartment temperature indicator will display the value 1. Push the Rapid cool button again to cancel this function. The Rapid cool indicator will turn off and return to normal setting. The rapid cooling function will be automatically cancelled after 1 hour, unless cancelled by the user. Too cool a large amount of fresh food, press the rapid cool button before placing the food in the cooler compartment.




5. Vacation function

To activate the Vacation function, , press the quick fridge button for 3 seconds; this will activate the vacation mode indicator () . When the Vacation function is active, the cooler compartment temperature indicator displays the inscription "- -" and no cooling process will be active in the cooling compartment. This function is not suitable to keep food in the cooler compartment. Other compartments will remain cooled with the respective temperature set for each compartment. Push the vacation function button again to cancel this function.

6. Cooler compartment temperature setting

After pressing the button , the cooler compartment temperature can be set to 8,7,6,5,4,3,2 and 1 respectively. ()

7.1 Energy saving (display off)

Pressing this button () will light up the energysaving sign () and the Energy-saving function will activate. Activating the energy-saving function will turn off all other signs on the display. When the energy-saving function is active, pressing any button or opening the door will deactivate the energy-saving function and the display signals will return to normal. Pressing this button () again will turn off the energy-saving sign and deactivate the energy-saving function.

7.2 Alarm off

In case of power failure/high temperature alarm, after checking the food located in the freezer compartment press the alarm off button to clear the warning.

8. Keypad lock

Press the display off button, simultaneously for 3 seconds. The keypad lock sign will light up and the keypad lock will be activated; the buttons will be inactive when the Keypad lock is activated. Press the Display off button again simultaneously for 3 seconds. The keypad lock sign will turn off and the keypad lock mode will be disengaged. Press the Display off button to prevent changing the refrigerator's temperature settings.

9. Eco-fuzzy

To activate the eco-fuzzy function, press and hold the eco-fuzzy button for 1 second. When this function is active, the freezer will switch to the economic mode after at least 6 hours and the economic use indicator will light up. To deactivate the (e) eco-fuzzy function, press and hold the eco-fuzzy function button for 3 seconds.

The indicator will light up after 6 hours when the eco-fuzzy function is active.

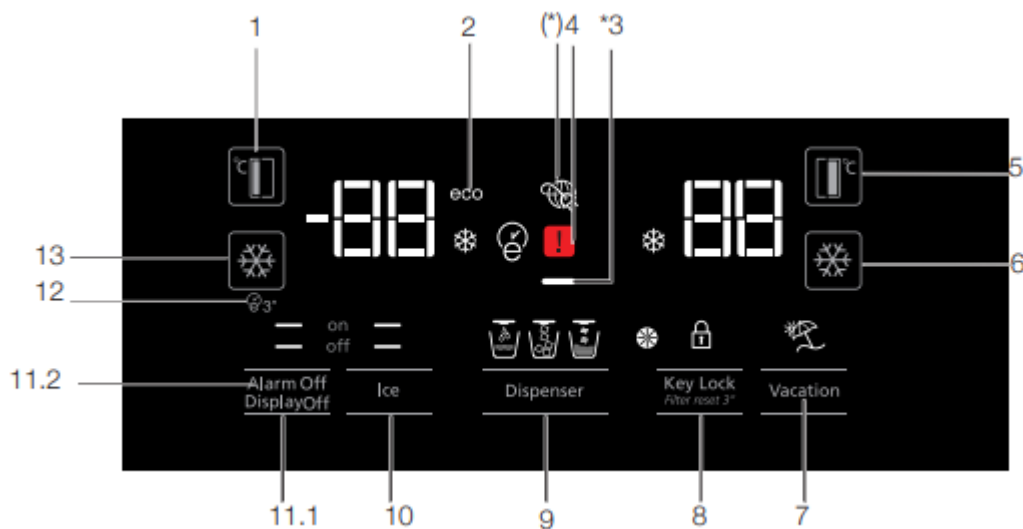
10. Freezer compartment temperature setting

The temperature in the freezer compartment is adjustable. Pressing the button will enable the freezer compartment temperature to be set at -18, -19, -20, -21, -22, -23 and -24.

11. Rapid freezing

For rapid freezing, press the button ; this will activate the rapid freezing indicator (❄️).


When the rapid freezing function is turned on, the rapid freeze indicator will light up and the freezer compartment temperature indicator will display the value -27. Press the Rapid freeze button (❄️) again to cancel this function. The Rapid freeze indicator will turn off and return to normal setting. The rapid freezing function will be automatically cancelled after 24 hours, unless cancelled by the user. To freeze a large amount of fresh food, press the rapid freeze button before placing the food in the freezer compartment.



1. Freezer compartment temperature setting
2. Economy mode
3. Energy saving function (display off)
4. Power failure/High temperature / error warning indicator
5. Cooler compartment temperature setting
6. Rapid cooling
7. Vacation function
8. Keypad lock / filter replacing alert cancellation
9. Water, fragmented ice, ice cubes selection
10. Ice making on/off
11. Display on/off/Alarm off
12. Autoeco
13. Rapid freezing

*Optional: The figures in this user guide are intended as drafts and may not perfectly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

1. Freezer compartment temperature setting

Pressing the button () will enable the freezer compartment temperature to be set at -18,-19,- 20,-21 , -22,-23,-24,-18...


2. Economy mode

Indicates the refrigerator is running on energysaving mode. This indicator will be active when the freezer compartment temperature is set at -18 or the energy-saving cooling is engaged by eco-extra function. (ECO)

3. Energy saving function (display off)


If the product doors are kept closed for a long time energy saving function is automatically activated and energy saving symbol is illuminated. When energy saving function is activated, all symbols on the display other than energy saving symbol will turn off. When the Energy Saving function is activated, if any button is pressed or the door is opened, energy saving function will be cancelled and the symbols on display will return to normal. Energy saving function is activated during delivery from factory and cannot be cancelled.

4. Power failure/High temperature / error warning indicator


This indicator () will light up in case of temperature faults or fault alerts. If you see this indicator is lit up, please see the "recommended solutions for problems" section in this guide. This indicator illuminates during power failure, high temperature failures and error warnings. During sustained power failures, the highest temperature that the freezer compartment reaches will flash on the digital display. After checking the food located in the freezer compartment press the alarm off button to clear the warning.

Please refer to "remedies advised for troubleshooting" section on your manual if you observe that this indicator is illuminated.

5. Cooler compartment temperature setting


After pressing the button () , the cooler compartment temperature can be set to 8,7,6,5,4,3,2.. respectively.


6. Rapid cooling

For rapid cooling , press the button; this will activate the rapid cooling indicator () .



Press this button again to deactivate this function. Use this function when placing fresh foods into the cooler compartment or to rapidly cool the food items. When this function is activated, the refrigerator will be engaged for 1 hour.


7. Vacation function

When the Vacation function () is active, the cooler compartment temperature indicator displays the inscription "- -" and no cooling process will be active in the cooling compartment. This function is not suitable to keep food in the cooler compartment. Other compartments will remain cooled with the respective temperature set for each compartment.




Press the vacation function button again to cancel this function. ()

8. Keypad lock / Keypad lock / filter replacing alert cancellation




Press keypad lock button () to activate the keypad lock. You may also use this function to prevent changing the refrigerator's temperature settings. The refrigerator's filter must be replaced every 6 months. If you follow the instructions in the section 5.2, the refrigerator will automatically calculate the remaining period and the filter replacing alert indicator () will light up when filter expires.

Press and hold the button () for 3 seconds to turn off the filter alert light.


9. Water, fragmented ice, ice cubes selection

Navigate the water () , ice cube () and fragmented ice () selections using the button number 8. The active indicator will remain lit.

10. Ice making on/off

Press the button () to cancel (off ) or activate (on ) ice-making.

11.1 Display on/off


When you press the Display off button and when the ( off) function is lit, all the other icons of the display will go off and the display will enter the energy saving mode. When you


press the Display off button again and when the (— on) function is lit, all the other icons of the display will be lit and the display will exit the energy saving mode.

11.2 Alarm off warning

In case of power failure/high temperature alarm, after checking the food located in the freezer compartment press the alarm off button to clear the warning.

12. Autoeco

Press the auto eco button (), for 3 seconds to activate this function. If the door remains closed for a long time when this function is activated, the cooler section will switch to economic mode. Press the button again to deactivate this function.

The indicator will light up after 6 hours when the auto eco function is active. ()

13. Rapid freezing

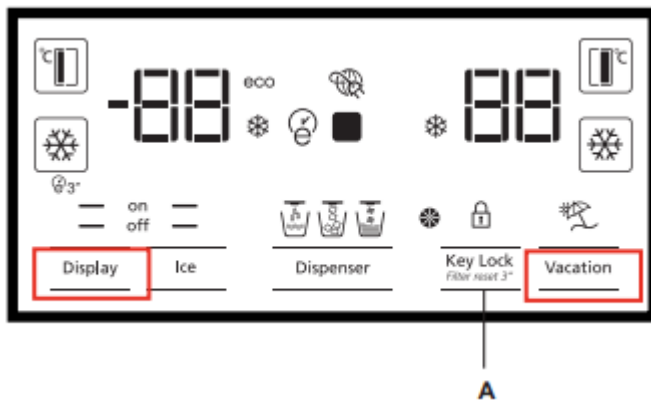
Press the button () for rapid freezing. Press the button again to deactivate the function.

Activating water filter change warning

(For products connected to the mains water line and equipped with filter)

Water filter change warning is activated as follows:

1. Within 60 seconds after switching on the refrigerator, press and hold the Display and Vacation buttons for 3 seconds.



2. Then enter 1-4-5-3 as password.

Confirming the entered	Selecting the
password	password numbers



Enter 1-4-5-3 as follows:

Press FF set button for once.

Press FRZ set button for once.

Press FF set button for 4 times.

Press FRZ set button for once.

Press FF set button for 5 times.

Press FRZ set button for once.

Press FF set button for 3 times.




Press FRZ set button for once.



If the password is entered correctly, buzzer will sound shortly and Filter Change Warning indicator will turn on. Automatic filter usage time calculation is not enabled ex factory.

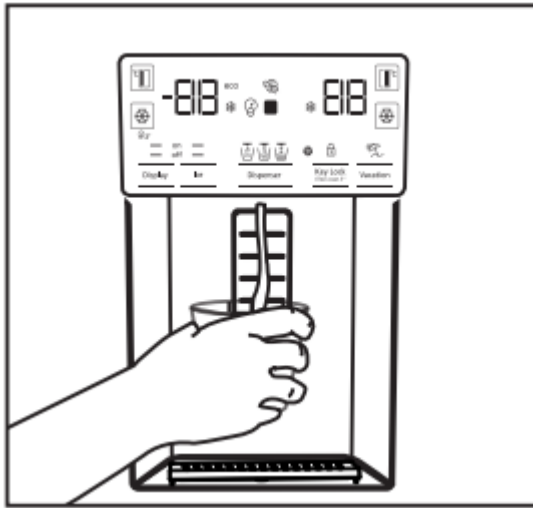
It must be enabled in products equipped with a filter. The refrigerator will give filter change warning with 6-month intervals automatically.

If the same procedure is repeated when the automatic filter usage time calculation is enabled, then the function will be canceled.

Taking ice / water (Optional)

To take water () / ice cube () / fragmented ice (), use the display to select the respective option. Take water/ice by pushing the trigger on the water fountain forward. When switching

between ice cube () / fragmented ice () options, the previous ice type may be discharged a few more times.



- You must wait approximately 12 hours before taking ice from the ice / water fountain for the first time. The fountain may not discharge ice if there is insufficient ice in the ice box.
- The 30 pieces of ice cubes (3-4 Litres) taken after first operating should not be used.
- In case of power blackout or temporary malfunction, the ice may partly melt and refreeze. This will cause the ice pieces to merge with each other. In case of extended power blackouts or malfunction, the ice may melt and leak out. If you experience this problem, remove the ice in the ice box and clean the box.

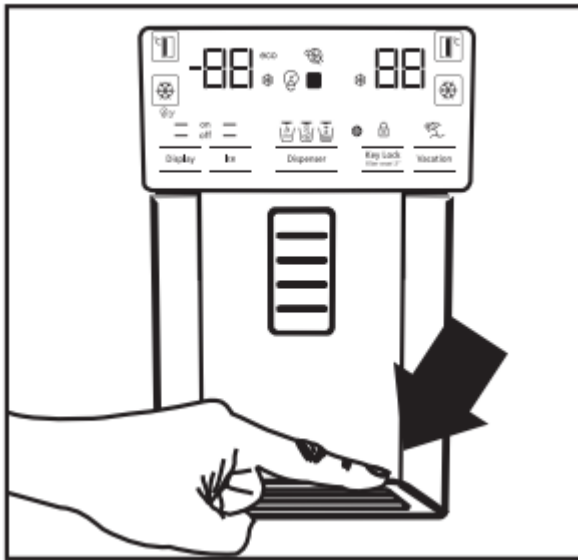
WARNING: The product's water system should be connected to cold water line only. Do not connect to hot water line.

- The product may not discharge water during first operation. This is caused by the air in the system. The air in the system must be discharged. To do this, push the water fountain trigger for 1-2 minutes until the fountain discharges water. The initial water flow may be irregular. The water will flow normally once the air in the system is discharged.
- The water may be cloudy during first use of the filter; do not consume the first 10 glasses of water.
- You must wait approximately 12 hours to get cold water after first installation.
- The product's water system is designed for clean water only. Do not use any other beverages.
- It is recommended to disconnect the water supply if the product will not be used for long periods during vacation etc.
- If the water fountain is not used for a long time, the first 1-2 glasses of water received may be warm.

Drip tray

(optional)

The water dripping from the water fountain accumulates on the drip tray; no water drainage is available. Pull the drip tray out or push on the edges to remove the tray. You may then discharge the water inside the drip tray.



Zero degree compartment

(Optional)

Use this compartment to keep delicatessen at lower temperatures or meat products for immediate consumption. Do not place fruits and vegetables in this compartment. You can expand the product's internal volume by removing any of the zero degree compartments. To remove the compartment, simply pull forth, lift up and pull out.

Vegetable bin

The refrigerator's vegetable bin is designed to keep vegetables fresh by preserving humidity. For this purpose, the overall cold air circulation is intensified in the vegetable bin. Keep fruits and vegetables in this compartment. Keep the greenleaved vegetables and fruits separately to prolong their life.

Blue light

(Optional)

The product's vegetable bins comprise blue light. The vegetables in the bin will continue photosynthesize under the blue light's wavelength effect and remain live and fresh.

Ionizer

(Optional)

The ionizer system in the cooler compartment's air duct serves to ionize the air. The negative ion emissions will eliminate bacteria and other molecules causing odour in the air.

Odour filter

(optional)

The odour filter in the cooler compartment's air duct will prevent undesirable odour formation.

Ice-maker

(Optional)

Ice maker is located on the upper section of the freezer cover.

Hold the handles on the sides of the ice stock reservoir and move up to remove.

Remove the ice-maker decorative lid by moving up.

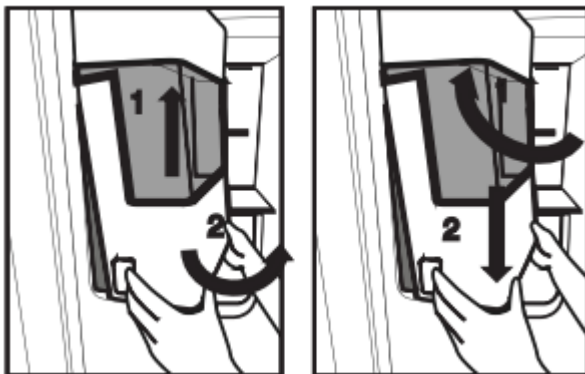
OPERATION

To remove the ice reservoir

Hold the ice stock reservoir from the handles, then move up and pull the ice stock reservoir. (Figure 1)

To reinstall the ice reservoir

Hold the ice stock reservoir from the handles, move up with an angle to fit the sides of the reservoir to their slot and make sure that the ice selector pin is mounted properly. (Figure 2)



Push downwards firmly, until there is no space left between the reservoir and the door plastic. (Figure 2) If you have difficulty in refitting the reservoir, turn the rotary gear 90° and reinstall it as shown in the figure3. Any sound you hear when the ice drops into the reservoir is a part of normal operation.



Figure 3

When the ice dispenser does not work properly

If you do not remove ice cubes for a long time, they will cause formation of ice chunks. In this case, please remove the ice stock reservoir in accordance with the instructions given above, separate the ice chunks, discard the inseparable ice and put the ice cubes back into the ice stock reservoir. (Figure 4)



Figure 4

When ice does not come out, check for any ice stuck in the canal and remove it. Regularly check the ice canal to clear the obstacles as shown in the figure 5.



Figure 5

When using your refrigerator for the first time or when not using it for an extended period of time Ice cubes may be small due to air in the pipe after connection, any air will be purged during normal use.

Discard the ice produced for approximately one day since the water pipe may contain the contaminants.

Caution!

Do not insert the hand or any other object into the ice canal and blade since it may damage the parts or hurt the hand.

Do not let the children hang on the ice dispenser or the ice maker since it may cause an injury

To prevent dropping the ice stock reservoir use both hands when removing it.

If you close the door hard, it may cause water spilling over the ice stock reservoir.

Do not dismount the ice stock reservoir unless it is necessary

Freezing fresh food

- To preserve food quality, the food items placed in the freezer compartment must be frozen as quickly as possible, use the rapid freezing for this.
- Freezing the food items when fresh will extend the storage time in the freezer compartment.
- Pack the food items in air-tight packs and seal tightly.

- Make sure the food items are packed before putting in the freezer. Use freezer holders, tinfoil and damp-proof paper, plastic bag or similar packaging materials instead of traditional packaging paper.
- Mark each food pack by writing the date on the package before freezing. This will allow you to determine the freshness of each pack every time the freezer is opened. Keep the earlier food items in the front to ensure they are used first.
- Frozen food items must be used immediately after defrosting and should not be frozen again.
- Do not freeze large quantities of food at once.

Recommendations for storing frozen foods

The compartment must be set to at least -18°C.

1. Place the food items in the freezer as quickly as possible to avoid defrosting.
2. Before freezing, check the "Expiry Date" on the package to make sure it is not expired.
3. Make sure the food's packaging is not damaged.

Deep freezer details

Food items can only be preserved for extended periods at or below temperature of -18°C . You can keep the foods fresh for months (in deep freezer at or below temperatures of 18°C). The food items to be frozen must not contact the already-frozen food inside to avoid partial defrosting.

Boil the vegetables and filter the water to extend the frozen storage time. Place the food in air-tight packages after filtering and place in the freezer. Bananas, tomatoes, lettuce, celery, boiled eggs, potatoes and similar food items should not be frozen. Freezing these food items will simply reduce the nutritional value and food quality, as well as possible spoiling which is harmful to health.

Freezer Compartment Setting	Cooler Compartment Setting	Descriptions
-18°C	4°C	This is the default, recommended setting.
-20,-22 or -24°C	4°C	These settings are recommended for ambient temperatures exceeding 30°C.
Rapid Freeze	4°C	Use this to freeze food items in a short time, the product will reset to previous settings when the process is completed.
-18°C or colder	2°C	Use these settings if you believe the cooler compartment is not cold enough due to ambient temperature or frequently opening the door.

Recommended Using Temperature: FF: 4°C /39 °F Frz : -18°C/0 °F

Placing the food

Freezer compartment shelves	Various frozen goods including meat, fish, ice cream, vegetables etc.
Cooler compartment shelves	Food items inside pots, capped plate and capped cases, eggs (in capped case)
Cooler compartment door shelves	Small and packed food or beverages
Vegetable bin	Fruits and vegetables
Fresh food compartment	Delicatessen (breakfast food, meat products to be consumed in short notice)

Door open alert

(Optional)

An audible alert will be heard if the product's door remains open for 1 minute. The audible alert will stop when the door is closed or any button on the display (if available) is pressed.

Interior light

Interior light uses a LED type lamp. Contact the authorized service for any problems with this lamp. The lamp(s) used in this appliance is not suitable for household room illumination. The intended purpose of this lamp is to assist the user to place foodstuffs in the refrigerator/freezer in a safe and comfortable way.

Maintenance and cleaning

Cleaning the product regularly will prolong its service life.

- Do not use sharp and abrasive tools, soap, house cleaning materials, detergents, gas, gasoline, varnish and similar substances for cleaning.
- Melt a teaspoonful of carbonate in the water. Moisten a piece of cloth in the water and wring out. Wipe the device with this cloth and dry off thoroughly.
- Take care to keep water away from the lamp's cover and other electrical parts.
- Clean the door using a wet cloth. Remove all items inside to detach the door and chassis shelves. Lift the door shelves up to detach. Clean and dry the shelves, then attach back in place by sliding from above.
- Do not use chloric water or cleaning products on the exterior surface and chrome-coated parts of the product. Chlorine will cause rust on such metallic surfaces.
- Do not use sharp, abrasive tools, soap, household cleaning agents, detergents, kerosene, fuel oil, varnish etc. to prevent removal and deformation of the prints on the plastic part. Use lukewarm water and a soft cloth for cleaning and then wipe it dry

Preventing malodour

The product is manufactured free of any odorous materials. However, keeping the food in inappropriate sections and improper cleaning of internal surfaces may lead to malodour. To avoid this, clean the inside with carbonated water every 15 days.

- Keep the foods in sealed holders. Microorganisms may spread out of unsealed food items and cause malodour.
- Do not keep expired and spoilt foods in the refrigerator.

Protecting plastic surfaces

Oil spilled on plastic surfaces may damage the surface and must be cleaned immediately with warm water.

Troubleshooting

Check this list before contacting the service. Doing so will save you time and money. This list includes frequent complaints that are not related to faulty workmanship or materials. Certain features mentioned herein may not apply to your product.

The refrigerator is not working.

- The power plug is not fully settled. >>> Plug it in to settle completely into the socket.
- The fuse connected to the socket powering the product or the main fuse is blown. >>> Check the fuses.

Condensation on the side wall of the cooler compartment (MULTI ZONE, COOL, CONTROL and FLEXI ZONE).

- The environment is too cold. >>> Do not install the product in environments with temperatures below -5°C.
- The door is opened too frequently >>> Take care not to open the product's door too frequently.
- The environment is too humid. >>> Do not install the product in humid environments.
- Foods containing liquids are kept in unsealed holders. >>> Keep the foods containing liquids in sealed holders.
- The product's door is left open. >>> Do not keep the product's door open for long periods.
- The thermostat is set to too low temperature. >>> Set the thermostat to appropriate temperature.

Compressor is not working.

- In case of sudden power failure or pulling the power plug off and putting back on, the gas pressure in the product's cooling system is not balanced, which triggers the compressor thermic safeguard. The product will restart after approximately 6 minutes. If the product does not restart after this period, contact the service.
- Defrosting is active. >>> This is normal for a fully-automatic defrosting product. The defrosting is carried out periodically.
- The product is not plugged in. >>> Make sure the power cord is plugged in.
- The temperature setting is incorrect. >>> Select the appropriate temperature setting.
- The power is out. >>> The product will continue to operate normally once the power is restored.

The refrigerator's operating noise is increasing while in use.

- The product's operating performance may vary depending on the ambient temperature variations. This is normal and not a malfunction.

The refrigerator runs too often or for too long.

- The new product may be larger than the previous one. Larger products will run for longer periods.
- The room temperature may be high. >>> The product will normally run for long periods in higher room temperature.
- The product may have been recently plugged in or a new food item is placed inside. >>> The product will take longer to reach the set temperature when recently plugged in or a new food item is placed inside. This is normal.
- Large quantities of hot food may have been recently placed into the product. >>> Do not place hot food into the product.
- The doors were opened frequently or kept open for long periods. >>> The warm air moving inside will cause the product to run longer. Do not open the doors too frequently.
- The freezer or cooler door may be ajar. >>> Check that the doors are fully closed.
- The product may be set to temperature too low. >>> Set the temperature to a higher degree and wait for the product to reach the adjusted temperature.
- The cooler or freezer door washer may be dirty, worn out, broken or not properly settled. >>> Clean or replace the washer. Damaged / torn door washer will cause the product to run for longer periods to preserve the current temperature.

The freezer temperature is very low, but the cooler temperature is adequate.

- The freezer compartment temperature is set to a very low degree. >>> Set the freezer compartment temperature to a higher degree and check again.

The cooler temperature is very low, but the freezer temperature is adequate.

- The cooler compartment temperature is set to a very low degree. >>> Set the freezer compartment temperature to a higher degree and check again.

The food items kept in cooler compartment drawers are frozen.

- The cooler compartment temperature is set to a very low degree. >>> Set the freezer compartment temperature to a higher degree and check again.

The temperature in the cooler or the freezer is too high.

- The cooler compartment temperature is set to a very high degree. >>> Temperature setting of the cooler compartment has an effect on the temperature in the freezer compartment. Wait until the temperature of relevant parts reach the sufficient level by changing the temperature of cooler or freezer compartments.
- The doors were opened frequently or kept open for long periods. >>> Do not open the doors too frequently.

- The door may be ajar. >>> Fully close the door.
- The product may have been recently plugged in or a new food item is placed inside. >>> This is normal. The product will take longer to reach the set temperature when recently plugged in or a new food item is placed inside.
- Large quantities of hot food may have been recently placed into the product. >>> Do not place hot food into the product.

Shaking or noise.

- The ground is not level or durable. >>> If the product is shaking when moved slowly, adjust the stands to balance the product. Also make sure the ground is sufficiently durable to bear the product.
- Any items placed on the product may cause noise. >>> Remove any items placed on the product.

The product is making noise of liquid flowing, spraying etc.

- The product's operating principles involve liquid and gas flows. >>> This is normal and not a malfunction.

There is sound of wind blowing coming from the product.

- The product uses a fan for the cooling process. This is normal and not a malfunction.

There is condensation on the product's internal walls.

- Hot or humid weather will increase icing and condensation. This is normal and not a malfunction.
- The doors were opened frequently or kept open for long periods. >>> Do not open the doors too frequently; if open, close the door.
- The door may be ajar. >>> Fully close the door.

There is condensation on the product's exterior or between the doors.

- The ambient weather may be humid, this is quite normal in humid weather. >>> The condensation will dissipate when the humidity is reduced.

The interior smells bad.

- The product is not cleaned regularly. >>> Clean the interior regularly using sponge, warm water and carbonated water.
- Certain holders and packaging materials may cause odour. >>> Use holders and packaging materials without free of odour.
- The foods were placed in unsealed holders. >>> Keep the foods in sealed holders. Micro-organisms may spread out of unsealed food items and cause malodour. Remove any expired or spoilt foods from the product.

The door is not closing.

- Food packages may be blocking the door. >>> Relocate any items blocking the doors.
- The product is not standing in full upright position on the ground. >>> Adjust the stands to balance the product.
- The ground is not level or durable. >>> Make sure the ground is level and sufficiently durable to bear the product.

The vegetable bin is jammed.

- The food items may be in contact with the upper section of the drawer. >>> Reorganize the food items in the drawer.

WARNING: If the problem persists after following the instructions in this section, contact your vendor or an Authorized Service. Do not try to repair the product.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.