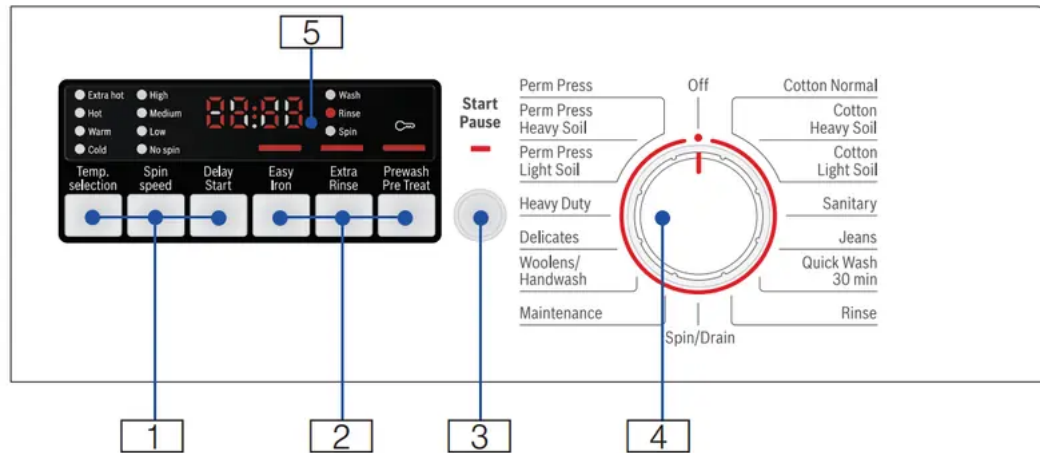


Getting to know your appliance

Control panel



1. Temp. selection, Spin Speed, Delay-Start

To change the default cycle settings. Indicator lamp lights up if the setting is active.

2. Easy Iron, Extra Rinse, Prewash/Pre Treat

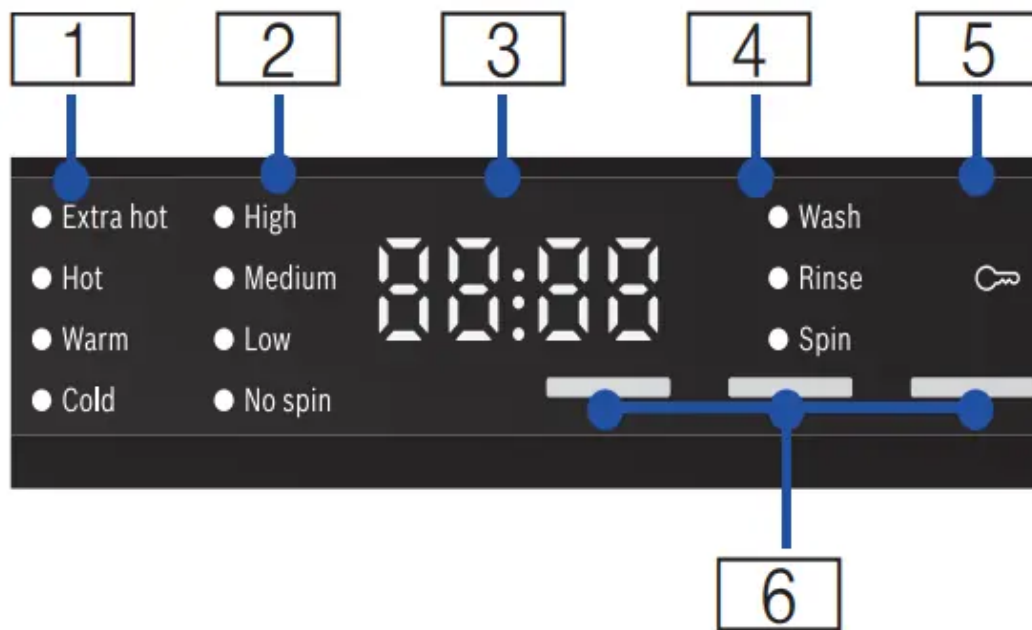
- Additional option settings.
- Indicator on = setting is active.

3. Start/Pause

- starts or pauses the selected cycle
- lit steady - cycle running, can be paused
- blinking - settings can be changed; cycle can be started; door is locked (water may be hot); cycle is in Pause mode

4. Cycle Selector for selecting a cycle and on/off switch; turns in both directions.

5. Display field for settings and information.



1. Selectable temperature ranges Extra hot, Hot, Warm, Cold
2. Selectable spin speed ranges High, Medium, Low, No spin
3. 4 Digit Display:
 - delay start-time adjustable in 1h (hours) steps to 24 hours
 - cycle duration for example 2:40 (hours:minutes)
4. Cycle status sequence
5. Child lock
6. Indicator lamps for additional option settings

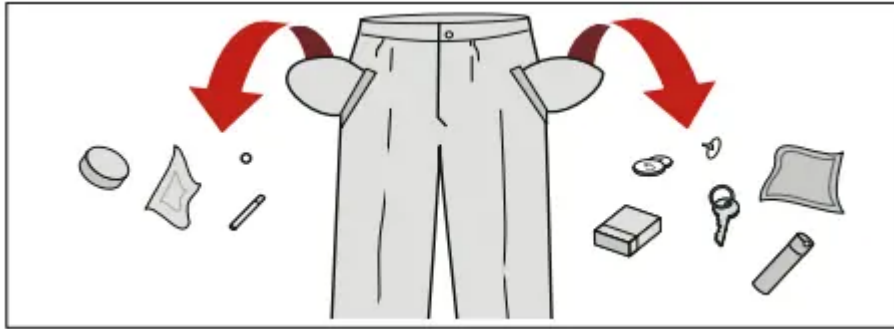
Laundry

Preparing the laundry

NOTICE: Damage to the appliance/fabrics

Foreign objects (e.g. coins, paper-clips, needles, nails) may damage the laundry or components in the washing machine.

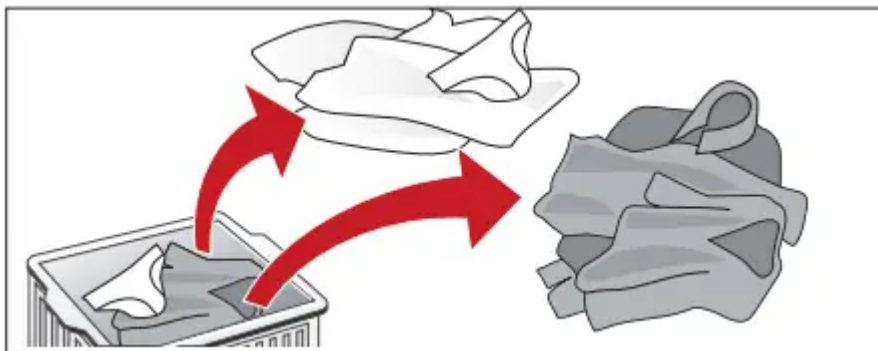
Therefore, note the following tips when preparing your laundry:



- Empty all pockets to ensure no loose debris (coins, keys, other hard objects) are placed in the washer drum.
- Close any fasteners (such as zippers and hooks) that could cause laundry to catch or become entangled.
- Remove any foreign objects or non-washable parts.
- Turn trousers and knitted wear inside out prior to washing.
- Place small items (such as socks and handkerchiefs) and underwired bras into a mesh bag prior to washing.

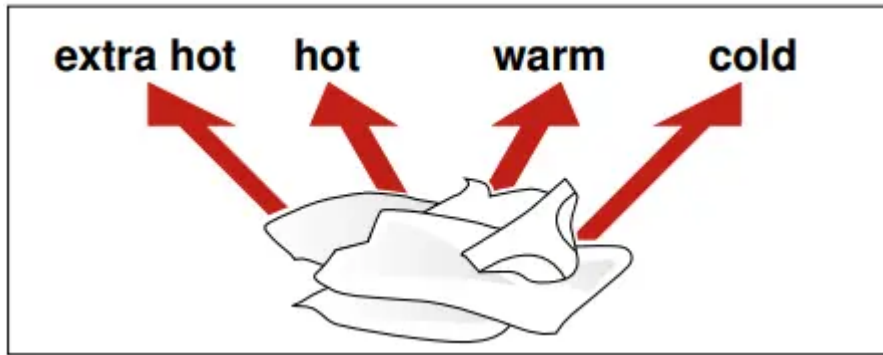
Sorting the Laundry

Sort laundry items according to color, degree of soiling and recommended wash temperature range.



Wash white items separately from colored items. Otherwise, white items may tend to become grey.

Observe laundry care labels



Check the care labels on each laundry item prior to washing. Choose an appropriate wash cycle that does not exceed the temperature recommended.

Determining degree of soiling

Light soiling

No visible soiling or stains, but may have absorbed some body odor. This could include light weight summer clothing such as T-shirts, shirts, or blouses worn for only one day. Also to freshen bed linen or guest towels.

Normal soiling

Visible soiling and/or a few light stains. This could include clothing such as T-shirts, shirts, or blouses that have been sweated in or worn several times. Also tea towels, hand towels or bed linen used for up to one week. Net curtains (without nicotine stains) that have not been washed for up to a half year.

Heavy soiling

Visible soiling and stains. This could include kitchen towels, fabric napkins, baby bibs, children's outer clothing or football jerseys and shorts stained with grass and/or earth. Also could include working clothes such as overalls and jeans and other clothing worn for outside work and activities such as gardening, home and yard maintenance or worn during sports activities.

Identifying and treating stains



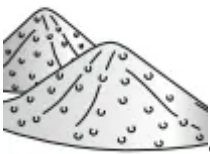
Oils and grease: normal body skin oil, cooking oils/fats, sauces, mineral oil, or wax (containing fat/oil). Treatment: scrape residue from fabric. Pretreat. Wash using hottest water safe for the fabric. For heavy stains, apply non-flammable dry cleaning fluid to back of stain, replacing towels under stain frequently. Rinse thoroughly and wash using hottest water safe for the fabric.



Beverages and juices: tea, coffee, red wine, fruit, vegetables. Treatment: Pretreat stain. Wash using cold water.



Proteins and carbohydrates: blood, egg, milk, starch. Treatment: Rinse immediately in cold water. If stain remains, soak in cold water with an enzyme prewash.



Soot, earth, sand (pigments), red clay (such as soiling of tennis clothing). Brush off residue if present. Pretreat or soak with a laundry product containing enzymes.

Removing stains

- Remove/pretreat stains as soon as possible after they have occurred.
- Dab with a soapy solution. Do not rub.
- Select an appropriate wash cycle and wash the item. Several washing cycles may be required in order to remove stubborn or dried-in stains.

Operating Instructions

WARNING

To reduce the risk of fire, electric shock, or injury to persons, read the Important Safety Instructions and Operating Instructions before operating this appliance.

Before doing any laundry with your washing machine

Check to make sure your washer has been installed properly by following the installation instructions in this manual.

~ *Installation instructions; Page 10*

WARNING

Before installing or using your washing machine read and follow all installation and operating instructions.

Check the machine. Never start a damaged machine! Contact your customer service!

Check to be sure your household electrical system voltage and the voltage specifications on the washing machine rating plate correspond.

Check to be sure the washer hot and cold water supply taps are turned on.

Turning the washing machine on and off

The rotating Cycle Selector turns the washer on as wash cycles are selected and off when the selector is later turned to the vertical **Off** position.

Before loading your first load of laundry

Your new washing machine was tested before leaving the factory. This process involves running various wash cycles. As a result, a small amount of water may remain in the tub and drainage system. Run a Maintenance cycle with no laundry to clean the system before your first load of laundry.

First add 1 to 2 tablespoons of detergent to the leftmost compartment of the detergent dispenser. Then run the **Maintanance** cycle.

~ *Cycle selection table; Page 19*

Wait for the cycle to finish.

Using the cycle selector to choose a wash cycle

NOTICE: If you have activated the child lock, you must deactivate it before you can set a cycle.

~ *Child lock; Page 24*

Use the cycle selector to select the desired cycle. Turns in both directions.

The machine is switched on.

In the display field, the cycle duration for the selected cycle appears and the indicator lamps for the pre-set temperature and spin speed range light up.

Changing default cycle settings

You can use the default settings or change the default settings.

Press the appropriate button until the desired setting is displayed.

The settings are active without confirmation.

They are not retained after the appliance is switched off.

~ *Default cycle settings; Page 21*

~ *Cycle selection table; Page 19*

Selecting additional cycle settings

By selecting additional settings, you can adjust the washing process still better to suit the items you are washing.

The settings can be selected and deselected depending on the cycle progress.

The indicator lamps of the buttons light up if the setting is active.

The settings are not retained after the appliance is switched off.

~ *Additional program settings; Page 21*

~ *Cycle selection table; Page 19*

Loading the laundry

WARNING

To avoid risk of explosion! Laundry items that have been pretreated with any material containing solvents (e.g. stain remover, cleaner's solvent) must be rinsed out thoroughly by hand before they are placed in the washing machine.

Loosen the laundry being loaded and mix small and large items

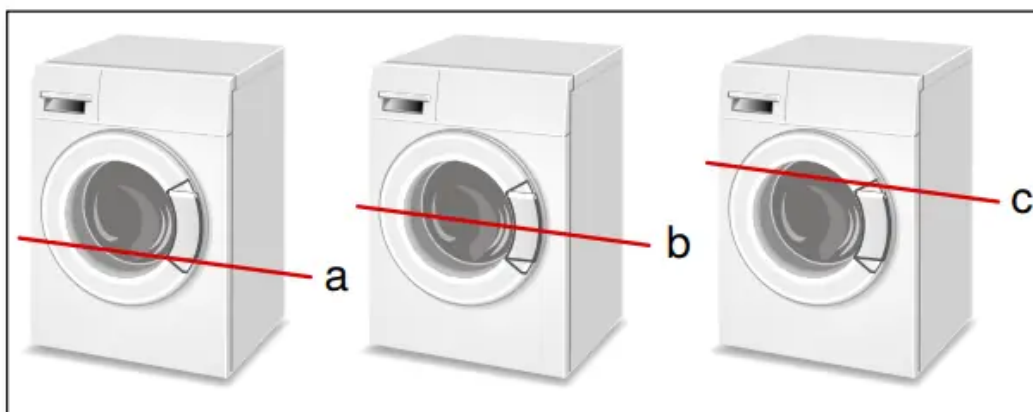
Unfold the sorted items and place them loosely in the drum. Mix small and large items to help them better distribute in the drum during the spin cycle.

Tip: Do not exceed the maximum load recommended for the type of wash. Overloading will cause poor wash results and will cause creasing.

Recommended Load Size

Recommended maximum load size can be found:

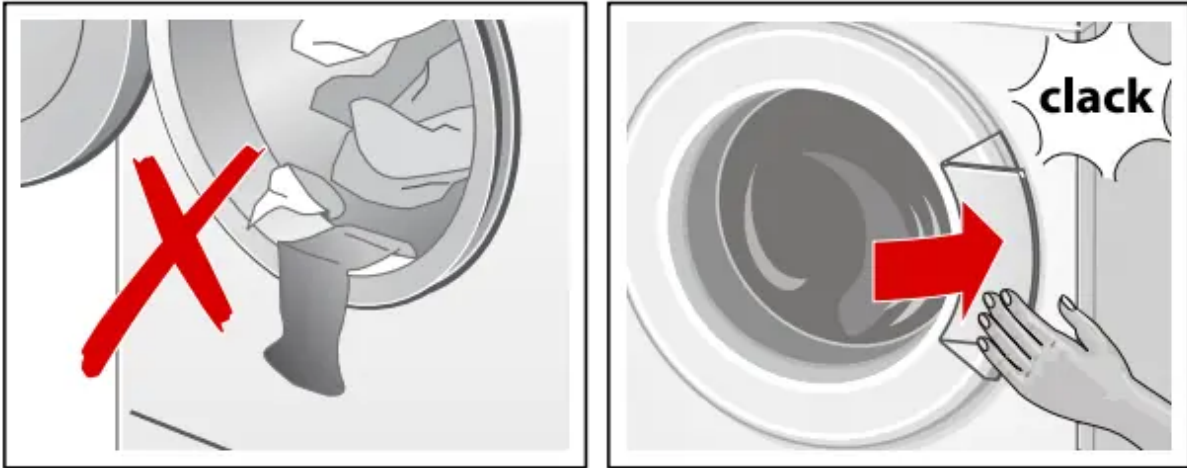
~ *Standard features and helpful information; Page 7*



a. **1/3 Load** - woollens, delicates, silk

b. **1/2 Load** - cotton, synthetic fabrics, or knitted textiles

c. **Full Load** - cotton and linen



Tips

After loading, close the door carefully so as not to trap any items between the door and the rubber seal. The door should close easily and should not be forced to close.

Foreign objects left in the drum may damage laundry. Before inserting any laundry, check to make sure no foreign objects are in the drum.

Filling the detergent and additives compartments

NOTICE: Damage to the appliance

Detergent and laundry pre-treatment aids (e.g. spot remover, pre-wash sprays, etc.) can cause damage if they come into contact with the surfaces of the washer.

Do not let these substances touch the surfaces of the washer. If necessary, wipe off spray traces and other traces/drops immediately with a soft cloth.

Measuring

Measure out the detergent and laundry care products according to:

- the water hardness; consult your water utility company for details
- the manufacturer's instructions on the packaging
- Quantity of laundry
- Soiling

Filling

WARNING

IRRITATION OF EYES/SKIN!

When opening the detergent drawer during operation, detergent or laundry care products may spray out.

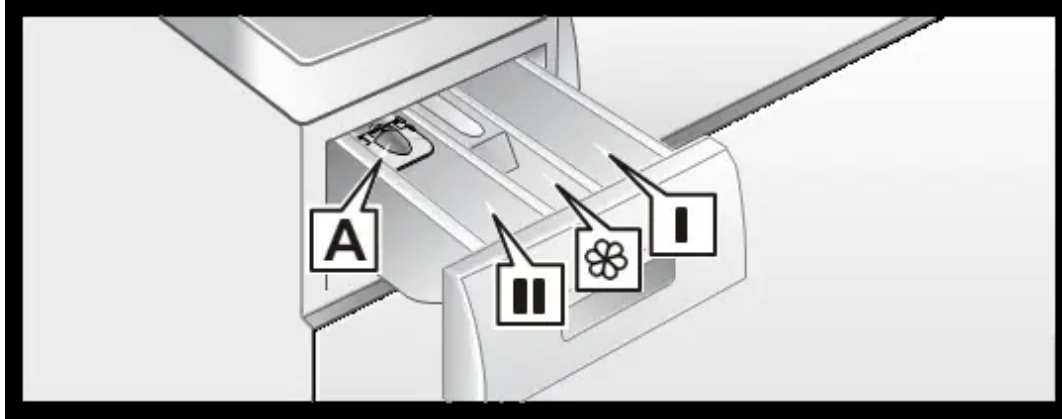
Open the drawer carefully.


In case of contact with detergent or laundry care products, rinse the eyes or skin thoroughly.

In case of accidental ingestion, consult a doctor.

NOTICE: Thin thick fabric softener and laundry care products with water; this prevents clogging.

Pour the detergent and laundry care product into the appropriate chambers:



Detergent dispenser A	for liquid detergent
Dispenser I	Detergent for pre-wash
Dispenser 	<p>Fabric softener, starch</p> <p>Do not exceed max</p> <p>Do not exceed max</p> <p>Tips</p> <p>Do not pour fabric softener directly into the wash load.</p> <p>Fabric softener is automatically dispensed during the last rinse cycle.</p> <p>Dilute concentrated or thick fabric softener or fabric conditioner with water (2/ 3's water) before pouring it into the dispenser (prevents blockage of overflow).</p>
Dispenser II	<p>Detergent for main wash, water softener, spot remover,</p> <p>NOTICE: Do not use bleach and liquid chlorine bleach or color safe bleach.</p>

1. Open the detergent dispenser drawer.

2. Add detergent or additive.

3. Avoid overfilling the compartment to prevent early dispensing.

4. Close the detergent dispenser drawer completely before starting the wash cycle.

Tip: DO NOT operate the washer without the detergent compartment in place and fully closed.

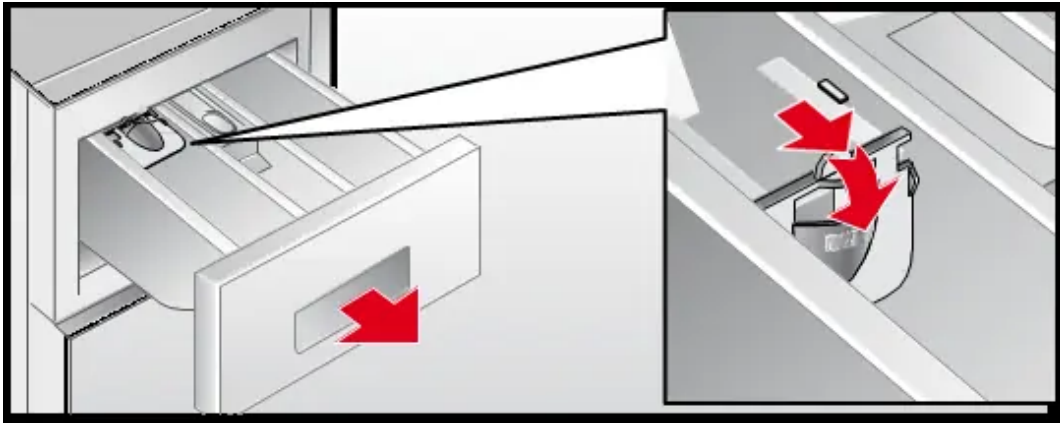
Liquid detergent dispenser

To measure liquid detergent:

1. Pull out the detergent drawer. Press down on the insert and remove the drawer completely.

2. Push the liquid detergent dispenser forward.

3. Insert the drawer again.



NOTICE: Do not use the liquid detergent dispenser with gel-type detergents and powdered detergents or for cycles with pre-wash and selected "Finish at" time.

Starting the cycle

Press the Start/Pause button Indicator lamp lights up and the cycle starts.

NOTICE: If you want to protect the cycle against inadvertent adjustment, select the child lock.

~ Child lock; Page 24


During the cycle, the display field indicates the "Finish at" time and, after starting the washing cycle, the cycle duration and the symbols for the cycle progress.


~ Display field; Page 16

Child lock

You can secure the washer against inadvertent changing of the set functions. To do this, activate the child lock after cycle start.

To **Activate/Deactivate**, press Start/Pause for approx. 5 seconds. In the display field, you will see the D symbol.

-  lit steady: The child lock is active.

-  blinking: The child lock is active and the cycle selector has been adjusted. To prevent a cycle interruption, set the cycle selector back to the initial cycle. The symbol lights up again.

NOTICE: The child lock can remain activated until the next cycle start even after switching the machine off. Then you must deactivate the child lock before cycle start and if necessary activate it again after cycle start.


Selecting a different cycle

If you have inadvertently started the wrong cycle, you can change this as follows:

1. Press Start/**Pause**.
2. Select another cycle.
3. Press **Start**/Pause. The new cycle starts from the beginning.

Pausing/Continuing the cycle

e.g. for soaking ~ *Soaking*; Page 20

Press Start/**Pause**. -  - appears on the display panel; washing machine door cannot be opened. To continue the cycle, press **Start**/Pause.

Cancel cycle

For cycles with a high temperature:

1. Press Start/**Pause**.
2. Cool the laundry off: Select **Rinse**.
3. Press **Start**/Pause.

For cycles with a low temperature:

1. Press Start/**Pause**.
2. Select **Spin/Drain**.
3. Press **Start**/Pause.

Cycle end with rinse stop

Appears in the display field – – – and the indicator lamp on the Start/Pause button blinks.

In order to exit the cycle, set the cycle selector to Spin/ Drain or select a spin speed range, then press the **Start**/ Pause button.

Cycle end

End appears in the display field and the Start/Pause button indicator lamp is off.

If the cycle status sequence **Wash** is also flashing in the display field, the washer has detected too much foam during the washing cycle and it has then automatically switched on a rinse to remove the foam.

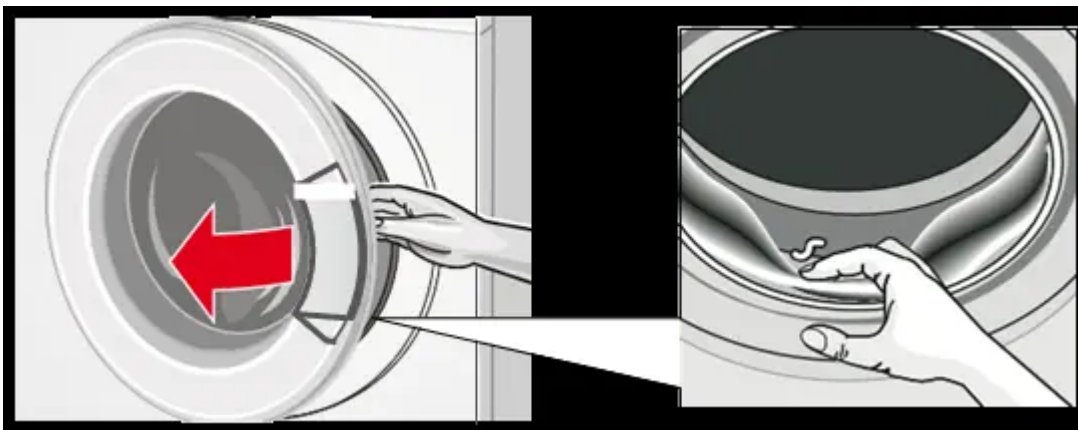
NOTICE: Use less detergent the next time you run the washer with the same load.

Removing laundry/switching the appliance off

1. Open the front door of the washer and remove the laundry.
2. Turn the cycle selector to the **Off** position. Appliance is switched off.
3. Turn off the water tap.

NOTICES

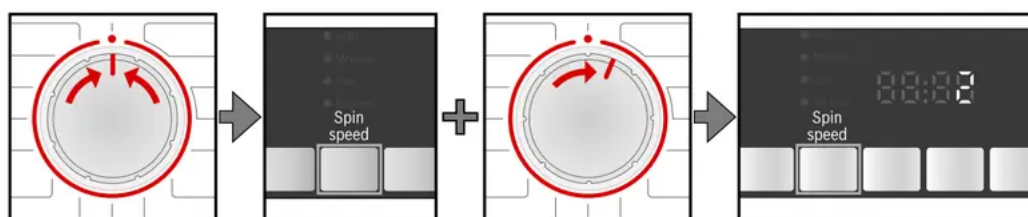
- Do not leave any laundry in the drum. It can shrink or be discolored by the next laundry.



- Remove any remaining items from the drum and rubber gasket.
- Leave the front door and detergent drawer open so that any remaining water can dry up.
- Always wait for the end of the cycle; otherwise the appliance may still be locked. If locked, switch the appliance on and wait until it unlocks.
- If at the end of the cycle the display is not lit up, the energy saving mode is active. To see display, press any button.

Signal

1. Activate adjustment mode for the signal volume

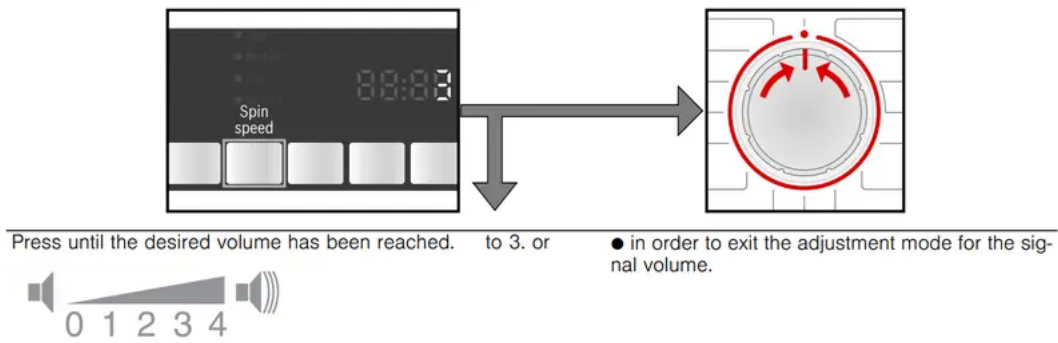


Place on ●.

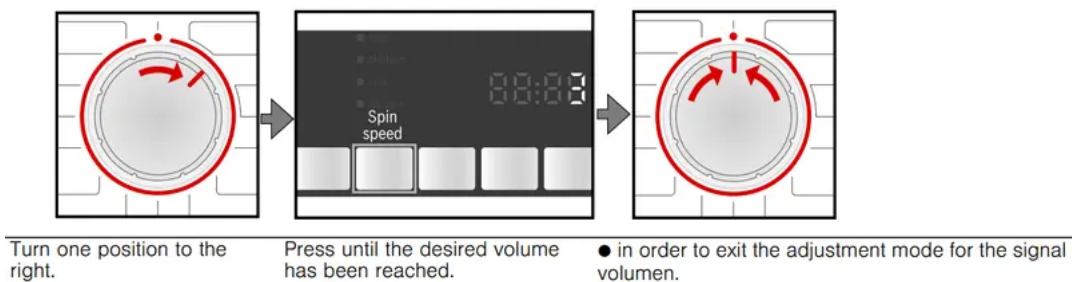
Hold **Spin speed** button down + turn one position to the right.

Hold down for an additional 5 s until the display elements light up. Adjustment mode is activated.

2. Setting volume for button signals (depending on the model)



3. Setting volume for indicator signals



Cleaning and maintenance

Your washer is designed to give you many years of service. Observe the following instructions to maintain and protect your washer and keep it in top operating condition.

WARNING

RISK OF ELECTRIC SHOCK!

To avoid risk of electric shock always disconnect the washer from the power outlet prior to cleaning. Never clean the washer with a pressure washer.

Cleaning the housing and control panel

As required, you may clean the washer housing and control panel.

- use hot soapy water or a mild (non-abrasive) cleansing agent.
- Dry with a soft towel.
- Remove residue immediately.
- Do not use high pressure spray.

Cleaning the drum

Metallic debris left in the drum can produce rust spots on the drum. Never use steel wool to try to remove these. Use a chlorine-free cleansing agent and follow the manufacturer's instructions.

Descaling the washer

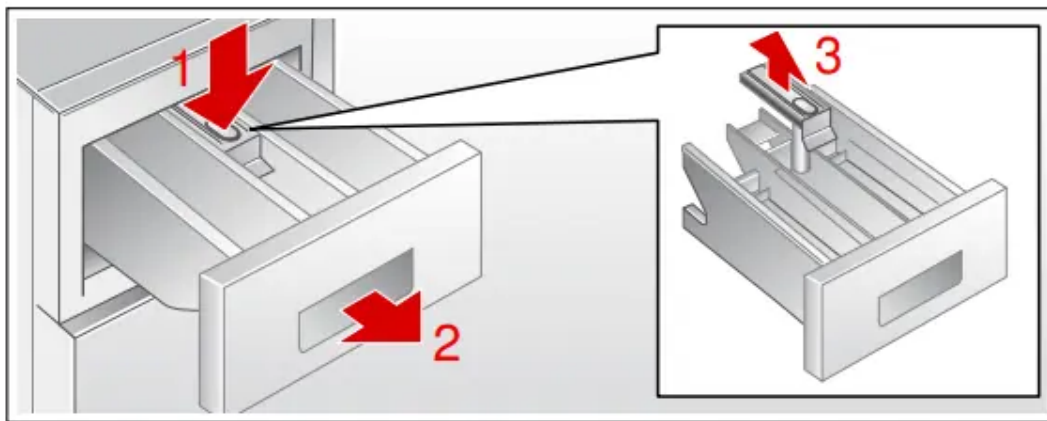
Provided that you use correct amounts of detergent with your wash loads, descaling is not necessary. If descaling the washer drum does become necessary, please follow the descaling product manufacturer's instructions.

Small amounts of descaling agent can be used to remove white spots on the washer drum caused by lime or mineral deposits or small amounts of rust caused by metal objects left in the drum.

NOTICE: Descaling agents contain acids which may attack parts of the washing machine and may discolor the laundry.

Cleaning the detergent dispenser

If there is a buildup of residual detergent or additives, or if the softener compartment is not rinsed out well enough, it may be helpful to clean the dispenser.



1. Open the dispenser drawer fully. Press down on the drawer catch (1) and pull the drawer (2) from the washer housing.

2. Remove the liquid detergent insert (3) by grasping it and pulling it upwards from the detergent dispenser drawer.

3. Clean the insert by holding it under warm running water. Lightly wipe away any remaining detergent residue.

4. Reinsert the liquid detergent insert and slide the detergent dispenser drawer back into place and close the drawer securely.

Tip: Do not operate the washer without the detergent drawer in place and completely closed.

Cleaning the water inlet strainers

If the washer water supply slows or stops completely, the water inlet strainer may be blocked. Cleaning is recommended every 6 months in any event to reduce chances of valve blockage in areas using hard water.

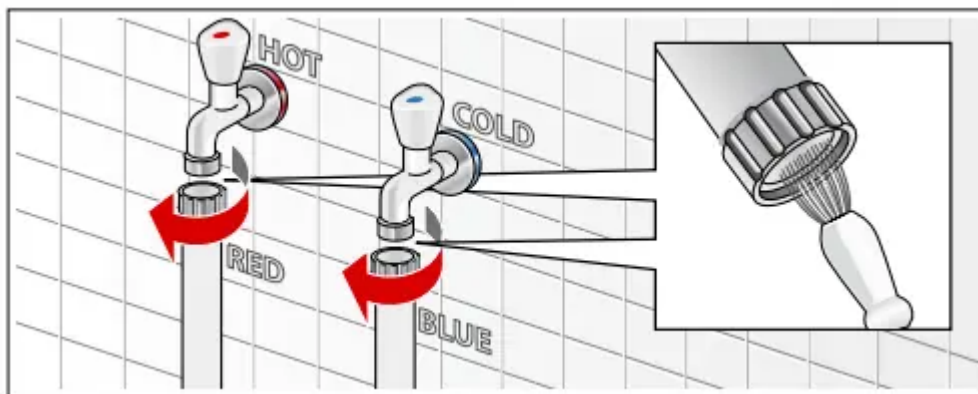
Release the water under pressure in the supply hoses

Normal water pressure in your home will cause some water to leak when you remove the water supply hose from the back of the washer. You can minimize this by first de-pressurizing the hoses.

1. Turn off the water tap.
2. Turn the cycle selector to any wash cycle (not to Drain or Spin).
3. Press Start/Pause and allow 30 seconds to pass.
4. Turn the cycle selector to the **Off** position.

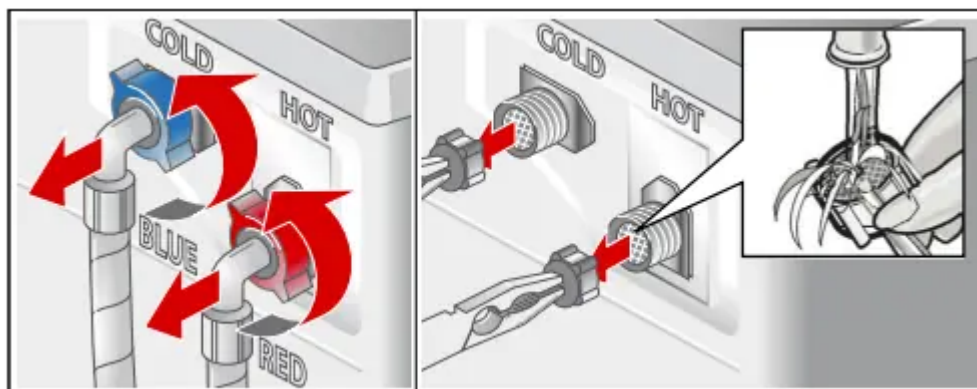
This should reduce the water pressure on the water supply hose.

Clean the strainers at the water tap end of the hose



1. Remove the hose from the tap.
2. Rinse the strainer under running water. Look at the strainer to see if any visible debris is still present. Rinse again if necessary to remove the debris.
3. Reconnect the hose to the tap.

Clean the strainers at the washer end of the hose



1. Remove the hose from the inlet on the back of the washer.
2. Using narrow pliers, grasp and pull the strainer from the inlet port.

3. Rinse the strainer under running water.

4. Reconnect the hose to the back of the washer and turn on the water tap. Check to see if water flows by starting a warm water wash cycle.

NOTICE: Check for leaks to be sure the rubber washers are seated at both ends of the water supply hose and the connections are properly tightened.

Cleaning the drain pump

It may be necessary to clean the washer drain pump if the washer fails to drain (sound of water being pumped from the washer cannot be heard when the washer should be draining and other nearby drains, such as a sink, are draining properly).

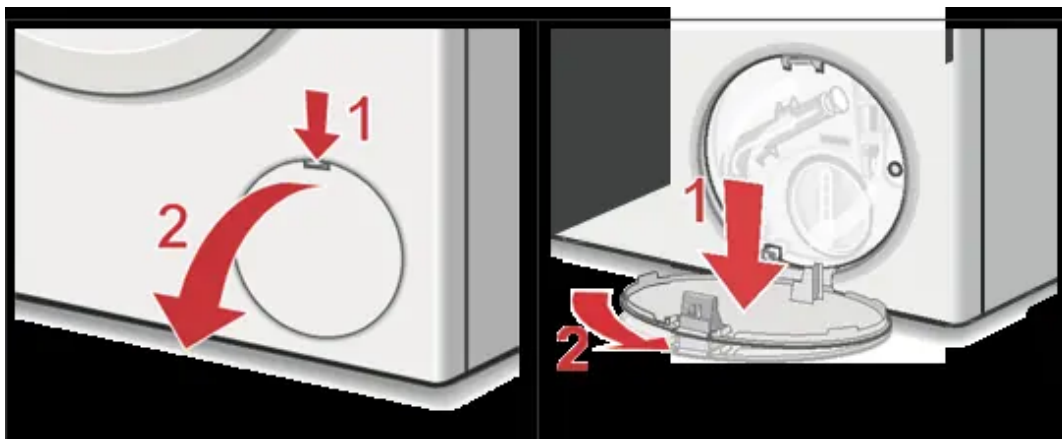
The washer pump can become blocked by loose debris (a good reason to check the drum and remove any visible debris after each load.) Fabrics that give off large amounts of fluff may also cause blockage.

To access the washer drain pump, the service cover must first be removed (see steps below). With the service cover removed, proceed as follows:

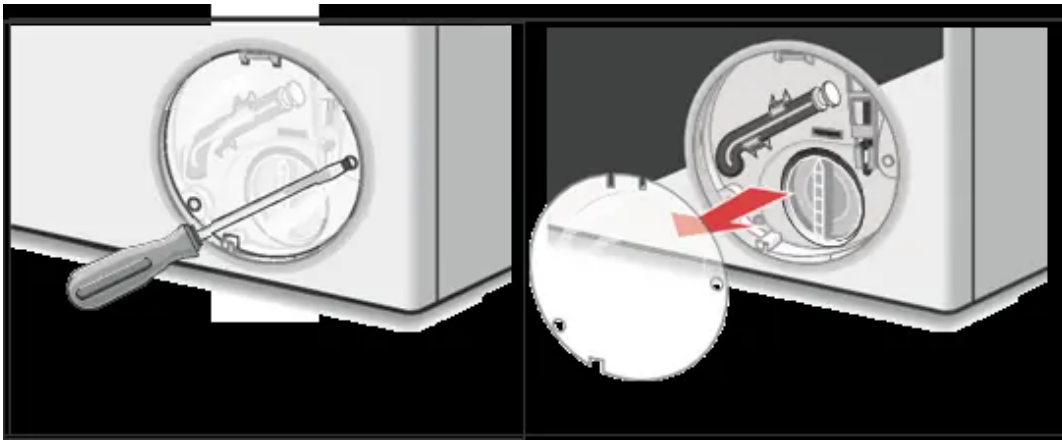
1. If the washer has not been drained, try to drain it now. Turn the cycle selector to the **Spin/Drain** cycle, select **No spin** and press the **Start/Pause** button. Wait a few moments to let the cycle drain the water from the drum. If the pump is totally blocked, the water will be unable to drain and the cycle will end.

2. Shut off the tap so that no more water flows in and has to be drained.

Switch the appliance off. Unplug the power plug.



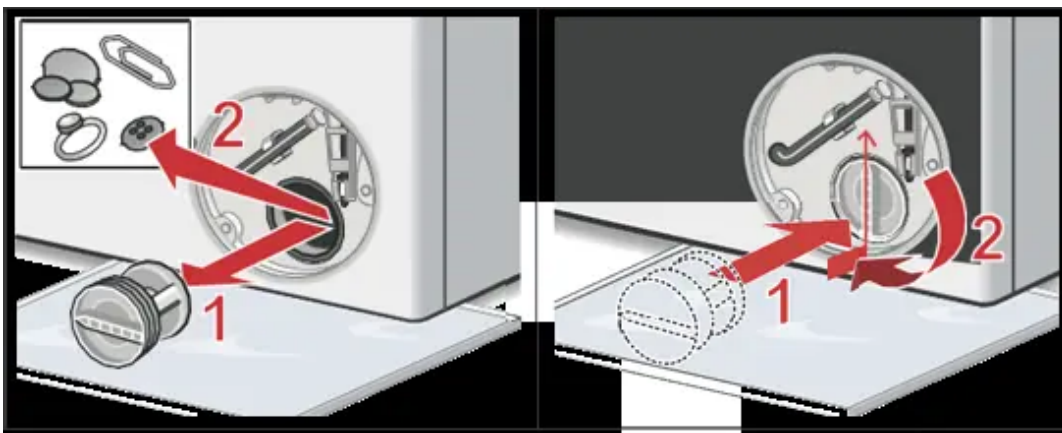
3. Open and remove the service cover.



4. Loosen the screws and remove the protective film.



5. Use the pull-out drain hose located in the pump access opening to drain the remaining water into a suitable container (up to 5.3 U.S. gallons/20 liters of water may be drained). Pull the sealing cap from the hose and lay the hose over the side of the container and allow the water to finish draining from the drum. When finished, replace the sealing cap into the end of the hose and restore the hose to its storage location.

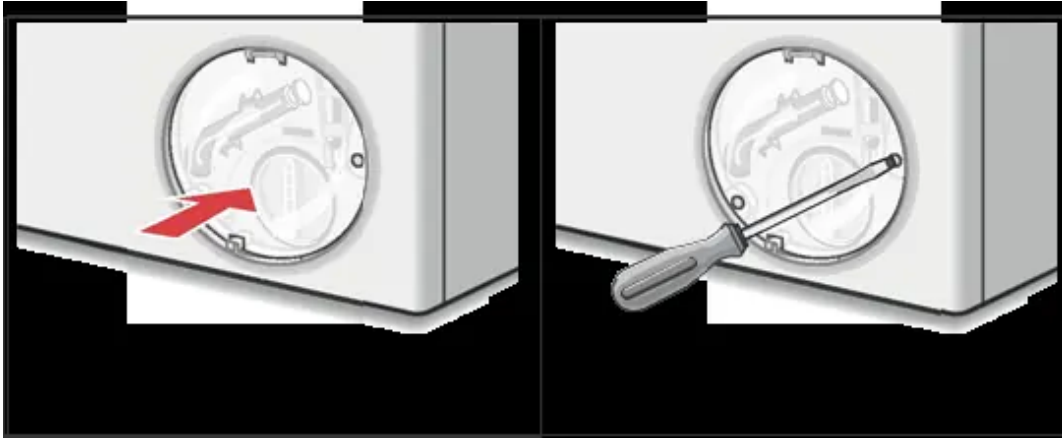


6. Turn the pump cover counterclockwise to remove it. A small amount of residual water may flow out when the cover is removed.

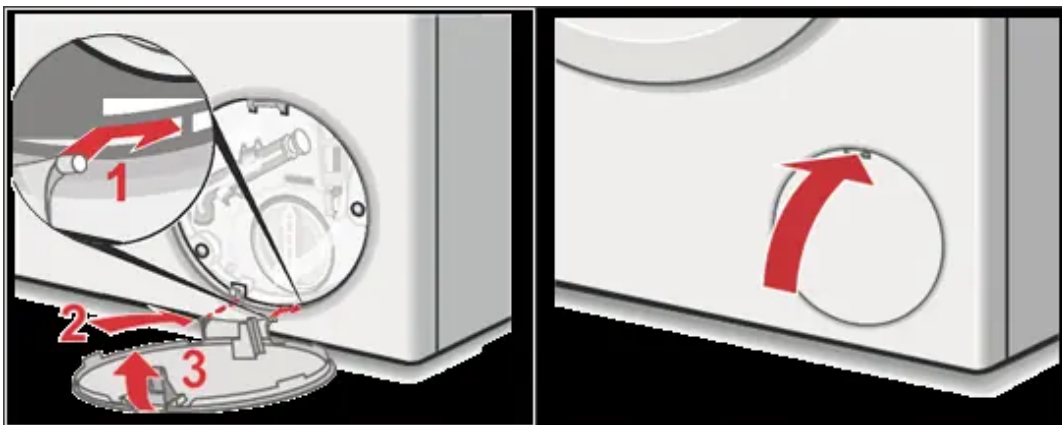
Clean the interior of the pump housing, removing any debris or foreign objects. Check to be sure the impeller wheel at the back of the pump housing can now turn freely.

Remove any lint, debris or detergent residue from the threads of the pump cover and the pump cover housing.

Replace the pump cover and tighten the screws. Handle must be vertical.



7. Screw the protective film on the pump on again.



8. Insert the service cover snap it in, and close it.

NOTICE: In order to prevent detergent from flowing unused into the drain during the next wash cycles: pour 0.26 U.S. gallons/1 liter water into the chamber II. Turn the cycle selector to the **Spin/Drain** cycle, select **No spin** and press the **Start/Pause** button.

Troubleshooting

Emergency door lock release

In the event of a power interruption the program will continue running when the power supply has been restored.

If the washer door must be opened and the normal door unlock procedures do not work, the emergency door lock release rod can be actuated to open the door.

1. Turn the washer off by rotating the cycle selector to the **Off** position. Any running program will then be cancelled. Disconnect the mains plug.

2. Allow the water in the drum to cool off.

3. Allow the washer drum to come to a stand still (no longer spinning).

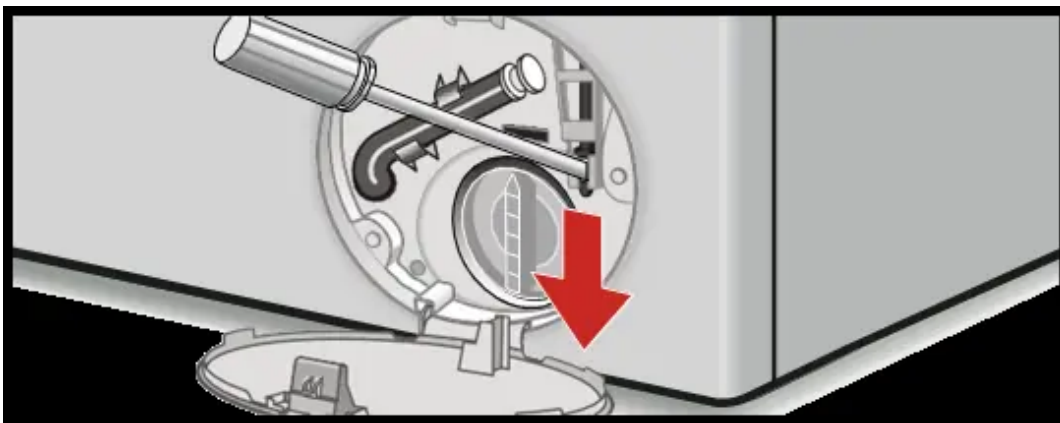
4. Before opening the washer door, perform the drain procedure included in the pump maintenance section following.

~ *Cleaning the drain pump; Page 27*

5. Loosen screws and remove the protective foil.

6. The washing machine door can then be opened.

Pull the emergency release downwards with a tool and release.



7. The door can then be opened.

Troubleshooting

If you encounter a problem, consider the suggestions and instructions below before you call customer service.

If repairs are necessary and you cannot eliminate the fault with the aid of the table below, follow these steps:

1. Turn the cycle selector to **Off**.

2. Disconnect the washer from the power outlet.

3. Turn off the water faucet.

4. Call Customer Service.

~ *Customer service; Page 4*

NOTICE: The troubleshooting items listed below can help you resolve minor issues with your washer quickly and without the necessity of waiting for a service call.

Service calls for issues that could have been solved by using this table may not be covered under the warranty. Please rule out any of these issues before calling customer service.



Determining the Problem



Problem	Possible cause(s)	Solution(s)
Washer door cannot be opened.	Child lock is activated.	Deactivated Child lock (press and hold Start/Pause for 5 seconds).
	A power failure occurred.	If a cycle is interrupted by a power failure, it will resume when the power is restored.
	Cycle is running, or water level is high or hot.	Wait until the cycle ends.
	Electric power cord has become loose or unplugged.	Make sure the electric cord is securely plugged in.
	Cycle selector turned to Off before end of cycle.	Turn the cycle selector to a cycle.
	Select No spin.	In order to exit the cycle, set the cycle selector to Spin/Drain or select a spin speed range, then press the Start/Pause button.
	Emergency door lock released is activated.	—» <i>Emergency door lock release; Page 29</i>
Door still cannot be opened, even after turning the washer Off and back on again.	Child lock is activated	Deactivated Child lock (press and hold Start/Pause for 5 seconds).
	Door is locked for safety reasons (high water level, temperature of water hot, or high drum speed (drum is turning)).	
Wash cycle time is increased.	Your washer utilizes sensors to monitor certain characteristics of the wash load. Increases in	Solutions are based on the specific reason the wash time has been extended. Use less detergent

	wash cycle time could be due to: Excess suds.	
	The automatic unbalanced load detection system spins the laundry several times to ensure even distribution,	Always load the washer with a mixture of large and small wash items (easier to distribute in the drum).



Cycle does not start -Start/Pause flashes.	Start/Pause button not pressed / selected?	Press the Start/Pause button to start the cycle.
	Washer door is not closed properly.	Check if laundry is caught in the door. Close the door until a click is heard, the cycle should start.
Cycle does not start -Delay start-Time is displayed.	Cycle ending time has been selected and activated.	Wash cycle will begin at proper time to complete at the selected finish time.
Cycle does not start -c= symbol flashes.	Child lock is activated.	Deactivate Child lock (press and hold Start/Pause for 5 seconds).
Detergent residue remains in the detergent dispenser.	Dry detergent may have been damp or lumpy.	Clean and dry the detergent dispenser.
	Excess liquid detergent may have been added.	See Adding the correct amount of HE detergent to determine proper detergent usage.
	Use the dosing cup for liquid detergent when dosing powder detergent. Powder detergent may have been damp or lumpy.	Clean and dry the detergent dispenser.
Water does not appear to be coming into the washer, or detergent is not washed away.	Start/Pause selected?	Select Start/Pause.
	Water faucet not turned on.	Turn on water faucet.
	Supply hose kinked or pinched (reduce flow).	Eliminate the cause.
	Water supply hose strainers dogged.	Clean the water inlet strainers.

	Water pressure too low.	Eliminate the cause.
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Problem	Possible cause(s)	Solution(s)
Water cannot be seen in the drum.	The water level in your high efficiency front load washer is below the visible part of the drum, this is normal.	No action needed.
Water has not drained completely.	Suds may be excessive (usually due to too much detergent or non-HE detergent being used).	Use less detergent for future loads. Be sure to use only high efficiency HE-detergents.
	No spin is selected.	In order to exit the cycle, set the cycle selector to Spin/Drain or select a spin speed range, then press the Start/Pause button.
	Pump is blocked.	Check and clean the drain pump, water drain hose and/or the drain pipe.
	Drain hose or drain pipe is blocked.	Clean drainage pipe and/or drainage hose.
Water is coming out from the underneath the washer.	Water supply hose is leaking: is not screwed on tight at both ends, or rubber washer not placed in hose.	Eliminate the cause: tighten the hose (by hand at the washer end), check for rubber washer in place.
	Drain hose is leaking.	Check the drain hose, be sure that it is on the washer securely with the clamp in place; may need to replace the drain hose if leaking continues.
Foam comes out of the detergent dispenser drawer. The cycle status sequence Wash	Too much detergent was used, or a non-HE detergent was used; pump was not able to pump out the increased suds.	Immediate fix: mix 1 tablespoonful of fabric softener with 1/2 liter (1 pint) of water and pour this mixture into the detergent compartment (not with waterproof fabrics).

flashes in the display.		To prevent: use less detergent for future wash loads.
Repeated spinning.	The Unbalanced Load Detection system is attempting to balance the load through repeated spins.	To prevent: always load the washer with a mixture of large and small wash items (easier to distribute in the drum).
No spin took place (laundry is still wet).	Load size too small.	Add more laundry.
	Large items may have become entangled in the drum and could not be distributed by the Unbalanced Load Detection system; spin cycle therefore canceled for safety reasons.	To prevent: always load the washer with a mixture of large and small wash items (easier to distribute in the drum).
	Excessive suds: too much detergent was used, or a non-HE detergent was used.	<p>Immediate fix: mix 1 tablespoonful of fabric softener with 1/2 liter (1 pint) of water and pour this mixture into the detergent compartment (not with waterproof fabrics).</p> <p>To prevent: use less detergent for future wash loads.</p>
Detergent residue on the laundry.	Some phosphate-free detergents contain water-insoluble residues that may appear as light spots on the laundry.	Brush off when laundry is dry or execute the program Rinse.
System shakes or shudders when spin speed increases.	The washer drum suspension system shifts during spinning as the speed increases. This may result in a slight shaking of the washer during the spin speed transition.	<p>Mix small and large laundry items together in the load to minimize this effect. Check to be sure the washer is level and all four feet press equally against the floor.</p> <p>Transport bolts removed? —» <i>Remove the transport bolts; Page 12</i></p>



Error messages

Display	Fault	Measure
E: 16	Door not closed properly.	Check to be sure no laundry is caught in the washer door. Close the door securely.
E: 17	Water tap not turned on.	Turn on water tap.
	Water supply hose kinked or pinched closed.	Eliminate the cause, replace the hose if damage.
	Strainer in water supply hose clogged.	Clean the water inlet strainer. —» <i>Cleaning the water inlet strainers; Page 26</i>
	Water pressure too low.	Eliminate the cause.
E: 18	Too much detergent used or non-HE detergent used.	Use less detergent for future loads. Only use HE detergents. —» <i>Your washing machine is intended for; Page 5</i>
	Pump is blocked (obstructed).	Clean the washer drain hose and/or the drain pipe. May need to perform pump maintenance to clear blockage. —» <i>Cleaning the drain pump; Page 27</i>
Other displays		Turn off machine, wait 5 seconds and turn on again. If the display shows again, call customer service.

NOTICE: Error messages should be listed here. Include those that the customer can benefit by seeing and understanding what the code means. Some error codes can only inform the customer to call Customer Service.

Customer service

Contact our Customer Service Department if your appliance needs repair. Our central Customer Service will be happy to supply you with details on a center close to you.

E-Nr. and **FD** (serial) number:

When you contact our Customer Service, please have the **E-Nr.** (model number) and the **FD** (serial) number for your appliance available. You can find the identification plate with these numbers on the underside of the appliance and in the appliance booklet.

Questions? Please contact us. We look forward to hearing from you!

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.