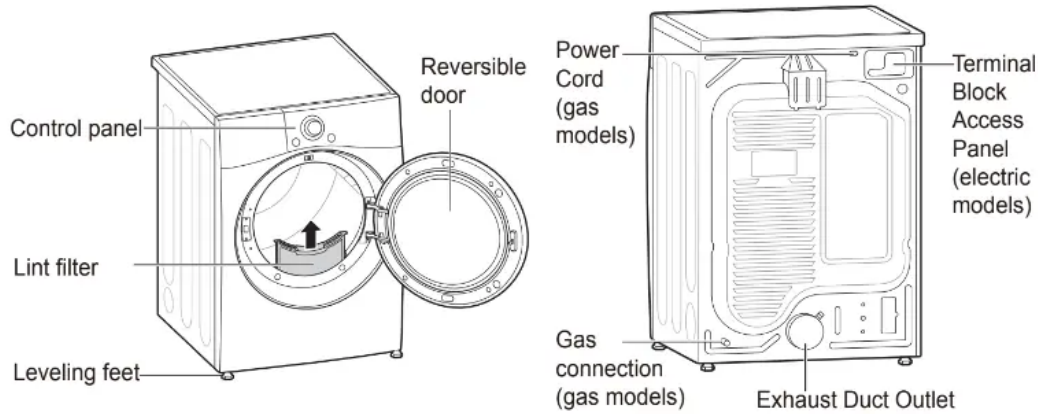


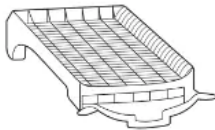
## PRODUCT OVERVIEW

### Parts



### Accessories

#### Optional Accessories (Sold Separately)



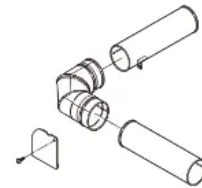
Drying Rack



Pedestal



Stacking kit



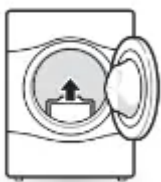
Side vent kit  
Kit No. 383EEL9001B

## OPERATION

### Using the Dryer

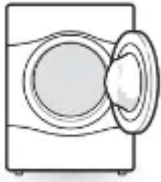
#### 1. Clean the Lint Filter

If the lint filter has not already been cleaned, lift out the filter and remove the lint from the last load. This will help ensure the fastest and most efficient drying performance. Make sure to reinstall the filter, pressing down until it clicks firmly into place. The dryer will not operate without the lint filter in place.



## 2. Load the Dryer

Load the dryer with the wet laundry from the washer. If the load is extra large, you may need to divide it into smaller loads for proper performance and fabric care.



## 3. Turn on The Dryer

Press the POWER button to turn ON the dryer. The cycle LEDs will illuminate and a chime will sound.



## 4. Select a Cycle

Turn the cycle selector knob in either direction until the LED for the desired cycle is on. The preset temperature, dry level, and option settings for that cycle will be shown. Default settings for the selected cycle can now be changed if desired. Refer to the Cycle Setting and Options page for details.

NOTE: Not all options or modifiers are available on all cycles. A different chime will sound and the LED will not come on if the selection is not allowed.



## 5. Begin the Cycle

Press the START/PAUSE button to begin the cycle. The cycle can be paused at any time either by opening the door or by pressing the START/PAUSE button.

If the cycle is not restarted within 60 minutes of being paused, the dryer will shut off and the settings will be lost.



## 6. End of Cycle

When the cycle is finished, the chime will sound. Immediately remove your clothing from the dryer to reduce wrinkling. If Wrinkle Care is selected, the dryer will tumble briefly every few minutes to help prevent wrinkles from setting in the clothes.



### Check the Lint Filter Before Every Load











Always make sure the lint filter is clean before starting a new load; a clogged lint filter will increase drying time. To clean, pull the lint filter straight up and roll any lint off the filter with your fingers. Do not rinse or wash the filter to remove lint. Push the lint filter firmly back into place. See Regular Cleaning for more information.

Always ensure the lint filter is properly installed before running the dryer. Running the dryer with a loose or missing lint filter will damage the dryer and articles in the dryer.

### Sorting Loads

#### Fabric Care Labels

Many articles of clothing include a fabric care label. Using the chart below, adjust the cycle and option selections to care for your clothing according to the manufacturer’s recommendations.

Tumble dry			
	Dry		Gentle/delicate
	Normal		Do not tumble dry
	Permanent Press/ wrinkle resistant		Do not dry (used with do not wash)
Heat setting			
	High		Low
	Medium		No heat/air

### Group Similar Items

For best results, sort clothes into loads that can be dried with the same drying cycle.

Different fabrics have different care requirements, and some fabrics will dry more quickly than others. For best fabric care results, always dry fabrics with similar care requirements together.



## Loading the Dryer

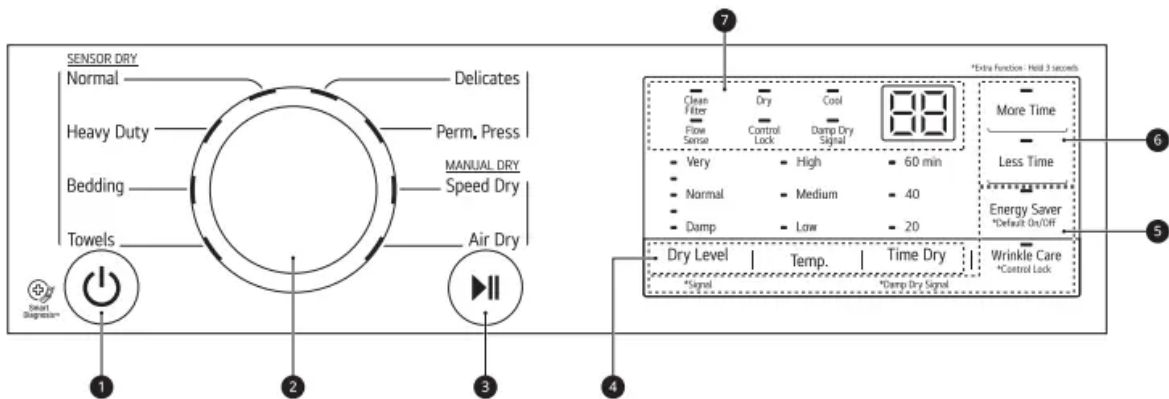
### NOTE

#### Loading Tips

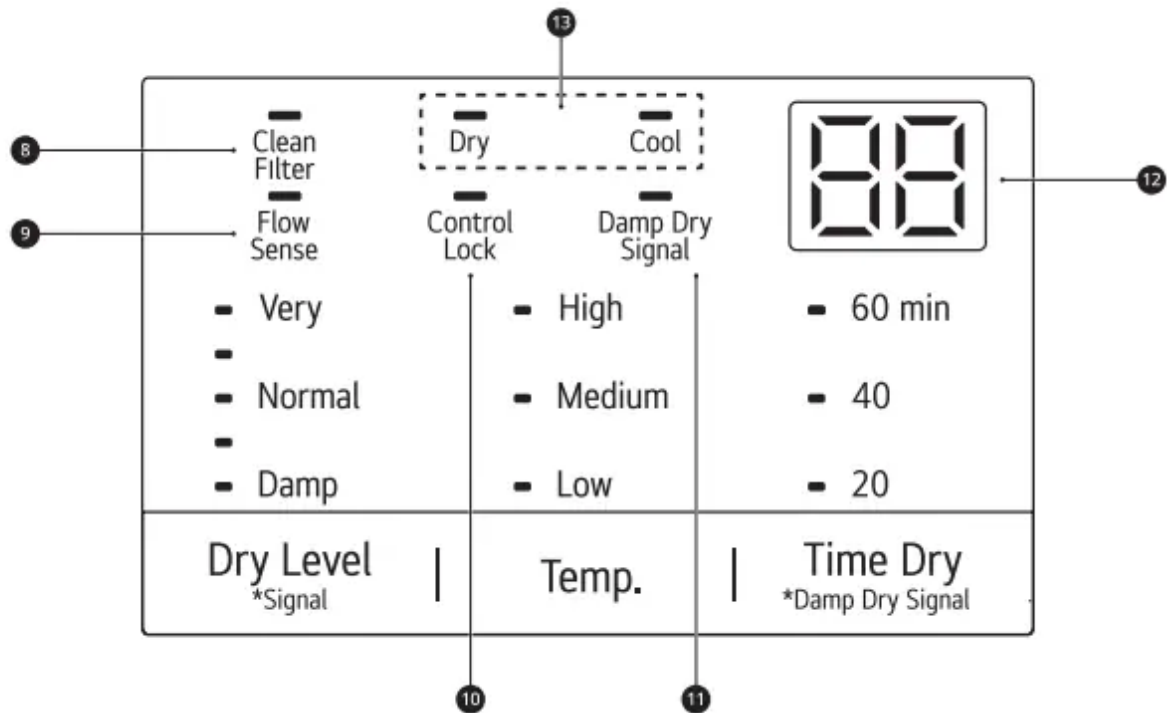
- Combine large and small items in the same load.
- Damp clothes will expand as they dry. Do not overload the dryer; clothes require room to tumble and dry properly.
- Close zippers, hooks, and drawstrings to prevent these items from snagging or tangling on other clothes.

## Control Panel

### Non-Steam Models (DLE3400\*, DLG3401\*)



- 1. Power Button** Press the button to turn the dryer ON. Press again to turn the dryer OFF.
- 2. Cycle Selector Knob** Turn this knob to select the desired cycle. Once the desired cycle has been selected, the standard presets are shown in the display. On Manual Dry cycles, these settings can be adjusted using the cycle modifier buttons any time before starting the cycle.
- 3. Start/Pause Button** Press this button to start the selected cycle. If the dryer is running, use this button to pause the cycle without losing the current settings.
- 4. Cycle Modifier Buttons** Use these buttons to select the desired cycle settings for the selected cycle. The current settings are shown in the display. Press the button for that option to view and select other settings.
- 5. Cycle Option Buttons** Press each of these buttons to select additional cycle options. Press and hold any button marked with an asterisk for 3 seconds to activate a special function
- 6. More Time/Less Time Buttons** Use these buttons with the Time Dry and other Manual Dry cycles to adjust the drying time. Press the More Time button to increase the selected manual cycle time by 1 minute; press the Less Time button to decrease the cycle time by 1 minute.
- 7. Time and Status Display** The display shows the settings, estimated time remaining, options, and status messages for the dryer.



**8. Clean Filter Reminder** The display will show Clean Filter when the dryer is turned on as a reminder to check the filter. It turns off when the START/PAUSE button is pressed.

**9. Flow Sense Duct Blockage Sensing System Indicator** The Flow Sense™ duct blockage sensing system detects and alerts you to blockages in the ductwork that reduce exhaust flow from the dryer. Maintaining a clean exhaust system improves operating efficiency and helps minimize service calls, saving you money.

**10. Control Lock Indicator** When Control Lock is set, the Control Lock indicator appears and all buttons are disabled except the POWER button. This prevents children from changing settings while the dryer is operating.

**11. Damp Dry Signal Indicator** The dryer will signal when the load is approximately 80% dry. This allows you to remove faster-drying lightweight items or items that you would like to iron or hang while they are still slightly damp.

**12. Estimated Time Remaining** This display shows the estimated time remaining for Sensor Dry cycles or the actual time remaining for Time Dry or Manual Dry cycles.

**NOTE**

- The cycle time on Sensor Dry cycles may fluctuate as the dryer recalculates drying time for optimal results.

**13. Cycle Completion Indicator** This portion of the display shows which stage of the drying cycle is currently underway (Dry or Cool)



## Cycle Modifier Buttons

SENSOR DRY cycles have preset settings that are selected automatically. MANUAL DRY cycles have default settings, but you may also customize the settings using the cycle modifier buttons. Press the button for that option to view and select other settings.

### Dry Level

Selects the level of dryness for the cycle. Press the Dry Level button repeatedly to scroll through available settings.

- This option is only available with SENSOR DRY cycles.
- The dryer will automatically adjust the cycle time. Selecting More Dry or Very Dry will increase the cycle time, while Less Dry or Damp Dry will decrease the cycle time.
- Use a Less Dry or Damp Dry setting for items that you wish to iron.

### Temp.

Use this button to adjust the temperature setting. This allows precise care of fabrics and garments. Press the Temp. button repeatedly to scroll through available settings.

### Time Dry

Use this button to manually select the drying time, from 20 to 60 minutes, in 20-minute increments. Use this for small loads or to remove wrinkles. Use the More Time/Less Time buttons to add or reduce the drying time in 1-minute increments.

## Option Buttons

The dryer features several additional cycle options to customize cycles to meet individual needs. Certain option buttons also feature a special function that can be activated by pressing and holding that option button for 3 seconds. (See Special Functions on the following page for details.)

### Adding Cycle Options to a Cycle:

1. Turn on the dryer and turn the cycle selector knob to select the desired cycle.
2. Use the cycle modifier buttons to adjust the settings for that cycle.
3. Press the cycle option button(s) for the option you would like to add. A confirmation message is shown in the display.
4. Press the Start/Pause button to start the cycle. The dryer starts automatically.

### Wrinkle Care

Selecting this option will tumble the load periodically for up to 3 hours after the selected cycle, or until the door is opened. This is helpful in preventing wrinkles when you are unable to remove items from the dryer immediately.

### Energy Saver

This option helps to reduce the energy consumption of the Normal Cycle, depending on the load size. When the Energy Saver option is selected, the cycle begins with an air dry section and the drying time is increased.

Turn off the Energy Saver option for a faster Normal cycle which begins with heated drying. To turn the Energy Saver default off, press and hold the Energy Saver button. ON or OFF appears in the display

## **Special Functions**

Some cycle option buttons also activate secondary functions. These special functions are marked with an asterisk (\*). Press and hold the option button marked with the special function to activate it.

### **Control Lock**

Use this option to prevent unwanted use of the dryer or to keep cycle settings from being changed while the dryer is operating.

#### **Activating the Control Lock Function**

Press and hold the Wrinkle Care button for 3 seconds.

The Control Lock icon will be shown in the display, and all controls will be disabled except the Power button.

#### **Deactivating the Control Lock Function**

Press and hold the Wrinkle Care button for 3 seconds.

Once set, Control Lock remains active until it is manually deactivated. Control Lock must be turned off to run another cycle.

### **Damp Dry Signal**

With this option, the dryer will signal when the load is approximately 80% dry. This allows you to remove faster-drying lightweight items or items that you would like to iron or hang while still slightly damp.

### **Default On/Off**

This option allows the Energy Saver settings to be changed. To run a Normal cycle without the Energy Saver option, press and hold the Energy Saver button for three seconds. ON or OFF appears in the display.

### **SIGNAL**

Press and hold the Dry Level button for 3 seconds to adjust the volume of the signal. Press and hold the button repeatedly to adjust the volume of the melody. When no signal is heard, the signal is off. The volume settings are ON – OFF. The signal volume can be adjusted at any time as long as the dryer is turned ON.

# MAINTENANCE

## Regular Cleaning

### Warning

- Unplug the dryer before cleaning to avoid the risk of electric shock. Failure to follow this warning may cause serious injury, fire, electric shock, or death.
- Never use harsh chemicals, abrasive cleaners, or solvents to clean the washer. They will damage the finish.

### Cleaning the Exterior

Proper care of your dryer can extend its life. The outside of the machine can be cleaned with warm water and a mild, nonabrasive household detergent. Immediately wipe off any spills with a soft, damp cloth.

### NOTE

- Do not use methylated spirits, solvents, or similar products.
- Never use steel wool or abrasive cleansers; they can damage the surface.

### Cleaning the Interior

Wipe around the door opening and seal with a soft, damp cloth to prevent lint and dust buildup that could damage the door seal.

Clean the window with a soft cloth dampened with warm water and a mild, nonabrasive household detergent, then wipe dry.

The stainless steel drum can be cleaned with a conventional stainless steel cleaner, used according to the manufacturer's specifications. Never use steel wool or abrasive cleansers; they may scratch or damage the surface.

### Cleaning Around and Under the Dryer

Vacuum lint and dust from around the dryer and underneath it regularly. Vent ductwork should be checked for lint buildup and cleaned at least once per year. If any noticeable reduction in airflow or drying performance occurs, immediately check ductwork for obstructions and blockages.

### Maintaining Ductwork

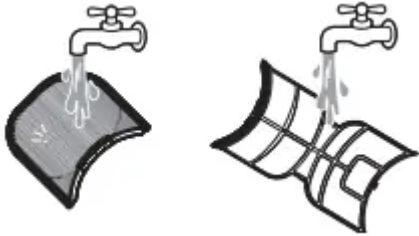
Vent ductwork should be checked for lint buildup once per month and cleaned at least once per year. If any noticeable reduction in airflow or drying performance occurs, immediately check ductwork for obstructions and blockages. Contact a qualified technician or service provider.

### Cleaning the Lint Filter

Always clean the lint from the filter after every cycle.

To clean, open the dryer door and pull the lint filter straight up. Then:

1. For everyday cleaning, roll any lint off the filter with your fingers, or
2. Vacuum the lint filter.
3. If the lint filter has become very dirty or clogged with fabric softener, wash the lint filter in warm, soapy water and allow it to dry thoroughly before reinstalling.



#### NOTE

NEVER operate the dryer without the lint filter in place. NEVER operate the dryer with a wet lint filter.

## Troubleshooting

### FAQs: Frequently Asked Questions

Q: When I press a button, why does my dryer beep and then nothing happens?

A: The Control Lock feature is turned on. To turn off Control Lock, turn the dryer on, then press and hold the button that has \*Control Lock on or under it for 3 seconds.

Q: Why does my dryer take so long to dry clothes?

A: Proper airflow is critical to the efficient operation of clothes dryers. A lint filter which is full of lint or clogged with fabric softener sheet residue can reduce the airflow to the point that the time required to dry clothing will be greatly increased. Another factor affecting dry time is your home exhaust system. An exhaust system which is dirty and clogged with lint, or is excessively long, needs to be professionally cleaned or repaired.

Q: Why does my dryer start by itself every few minutes?

A: This is how the Wrinkle Care feature works. The dryer runs briefly every few minutes for up to 3 hours after the cycle finishes. This feature is designed to help prevent wrinkles from setting in when the dryer is not unloaded immediately after the cycle is finished.

### User Support Videos

For further assistance, there are videos and tutorials available through the LG.com website.

1. On the lg.com/us home page, click on the Support menu tab to bring up the menu selections. Select Video Tutorials.

2. Select Appliances and Dryers in the search menu on the new page. Scan this QR code to quickly access the video search page on the LG website.

## **Before Calling for Service**

This dryer is equipped with an automatic error-monitoring system to detect and diagnose problems at an early stage. If the dryer does not function properly or does not function at all, check the following before you call for service.

### **Operation**

#### **The Flow Sense™ indicator remains active after clearing the restriction in the venting.**

##### Possible Cause

- After clearing the restriction, the Flow Sense™ system requires multiple, consecutive cycles to determine that the performance value has improved before the Flow Sense™ indicator is reset.

##### Solutions

- If the Flow Sense™ indicator remains active for more than five cycles after the restriction has been cleared, call for service.

#### **Dryer will not turn on**

##### Possible Cause

- Power cord is not properly plugged in.
- House fuse is blown, circuit breaker has tripped, or power outage has occurred.

##### Solutions

- Make sure that the plug is securely plugged into a grounded outlet matching the dryer's rating plate.
- Reset circuit breaker or replace fuse. Do not increase fuse capacity. If the problem is a circuit overload, have it corrected by a qualified electrician.

#### **Dryer does not heat**

##### Possible Cause

- House fuse is blown, circuit breaker has tripped, or power outage has occurred.
- Gas supply or service is turned off (gas models only).
- Energy Saver option selected on some models)

##### Solutions

- Reset circuit breaker or replace fuse. Do not increase fuse capacity. If the problem is a circuit overload, have it corrected by a qualified electrician.

- Confirm that the house gas shutoff and the dryer gas shutoff valves are both fully open. Even if gas is not supplied to the dryer, it will run and display error code. Verify that other gas appliances in the home are working normally.
- If using the Cotton/Normal cycle, deselect the energy saver option. The Energy Saver option is selected by default. This option reduces energy use by adding an air dry section to the beginning of the cycle. It is normal to feel no heat at the beginning of the cycle while in Energy Saver mode.

### **Display show error code nP**

#### Possible Cause

- Electric dryer power cord is not connected correctly, or house power supply is incorrect.

#### Solutions

- Check the power supply or the connection of the power cord to the terminal block.

### **Display show error code gAS**

#### Possible Cause

- Gas supply or service turned off (gas models only).

#### Solutions

- Confirm that house gas shutoff and the dryer gas shutoff are both fully open.

### **Clothes take too long to dry**

#### Possible Cause

- Exhaust ducts are blocked, dirty, or duct run is too long.
- Load is not properly sorted.

#### Solutions

- Confirm that the exhaust duct is properly configured and free of debris, lint, and obstructions. Make sure that outside wall dampers can open properly and are not blocked, jammed, or damaged.
- Separate heavy items from lightweight items. Larger and heavier items take longer to dry. Light items in a load with heavy items can fool the sensor because the light items dry faster.

### **Clothes take too long to dry**

#### Possible Cause

- Large load of heavy fabrics.
- Dryer controls are not set properly.
- Lint filter needs to be cleaned.

- House fuse is blown, circuit breaker has tripped, or power outage has occurred.
- Dryer is overloaded.
- Dryer is underloaded.

#### Solutions

- Heavy fabrics take longer to dry because they tend to retain more moisture. To help reduce and maintain more consistent drying times for large and heavy fabrics, separate these items into smaller loads of a consistent size.
- Use the appropriate control settings for the type of load you are drying. Some loads may require an adjustment of the dry level setting for proper drying.
- Remove the lint from the filter before every load. With the lint removed, hold the filter up to a light to see if it is dirty or clogged. With some loads that produce high amounts of lint, such as new bath towels, it may be necessary to pause the cycle and clean the filter during the cycle.
- Reset circuit breaker or replace fuse. Do not increase fuse capacity. If the problem is a circuit overload, have it corrected by a qualified electrician.
- Divide extra large loads into smaller loads for better drying performance and efficiency.
- If you are drying a very small load, add a few extra items to ensure proper tumbling action. If the load is very small and you are using SENSOR DRY cycles, the electronic control cannot properly sense the dryness of the load and may shut off too soon. Use TIME DRY or add some extra wet clothes to the load.

#### **Clothes take too long to dry**

##### Possible Cause

- Energy Saver option selected on some models)

##### Solutions

- If using the Cotton/Normal cycle, deselect the Energy Saver option. This option reduces energy use by adding an air dry section to the beginning of the cycle.

#### **Drying time is not consistent**

##### Possible Cause

- Heat settings, load size, or dampness of clothing is not consistent.

##### Solutions

- The drying time for a load will vary depending on the type of heat used (electric, natural gas, or LP gas), the size of the load, the type of fabrics, the wetness of the clothes, and the condition of the exhaust duct and lint filter. Even an unbalanced load in the washer can cause poor spinning, resulting in wetter clothes which will take longer to dry.

#### **Performance**

## **Greasy or dirty spots on clothes**

### Possible Cause

- Fabric softener used incorrectly.
- Clean and dirty clothes are being dried together.
- Clothes were not properly cleaned or rinsed before being placed in the dryer.

### Solutions

- Confirm and follow the instructions provided with your fabric softener.
- Use your dryer to dry only clean items. Soil from dirty clothes can transfer to the clean clothes in the same or later loads.
- Stains on dried clothes could be stains that were not removed during the washing process. Make sure that clothes are being completely cleaned or rinsed according to the instructions for your washer and detergent. Some difficult soils may require pre-treating prior to washing.

## **Clothes are wrinkled**

### Possible Cause

- Clothes dried too long (over dried).
- Clothes left in dryer too long after cycle ends.

### Solutions

- Over drying a load of laundry can lead to wrinkled clothes. Try a shorter drying time or LESS DRY setting and remove items while they still retain a slight amount of moisture.
- Use the WRINKLE CARE option. This feature will tumble the clothes briefly every few minutes for up to 3 hours to help prevent wrinkling.

## **Clothes are shrinking**

### Possible Cause

- Garment care instructions are not being followed.

### Solutions

- To avoid shrinking your clothes, always consult and follow fabric care instructions. Some fabrics will naturally shrink when washed. Other fabrics can be washed but will shrink when dried in a dryer. Use a low or no heat setting.

## **Lint on clothes**

### Possible Cause

- Lint filter not cleaned properly.
- Laundry not sorted properly.

## Solutions

- Remove the lint from the filter before every load. With the lint removed, hold the filter up to a light to see if it is dirty or clogged. If it looks dirty, follow the cleaning instructions. With some loads that produce high amounts of lint, it may be necessary to clean the filter during the cycle.
- Some fabrics are lint producers (i.e., a fuzzy white cotton towel) and should be dried separately from clothes that are lint trappers (i.e., a pair of black linen pants).

## Lint on clothes

### Possible Cause

- Excess static in clothes.
- Dryer is overloaded.
- Tissue, paper, etc., left in pockets.

## Solutions

- Use a fabric softener to reduce static electricity. Be sure to follow the manufacturer's instructions. Overdrying a load of laundry can cause a buildup of static electricity. Adjust settings and use a shorter drying time, or use SENSOR DRY cycles.
- Divide extra large loads into smaller loads for drying.
- Check pockets thoroughly before washing and drying clothes.

## Excess static in clothes after drying

### Possible Cause

- Fabric softener is not used or used incorrectly.
- Clothes dried too long (overdried).
- Drying synthetics, permanent press, or synthetic blends.

## Solutions

- Use a fabric softener or the STATIC SHIELD option, if equipped, to reduce static electricity. Be sure to follow the manufacturer's instructions.
- Overdrying a load of laundry can cause a buildup of static electricity. Adjust settings and use a shorter drying time, or use AUTO DRY cycles. Select a LESS DRY setting on SENSOR DRY cycles, if necessary.
- These fabrics are naturally more prone to static buildup. Try using fabric softener, or use LESS DRY and/or shorter TIME DRY time settings.

## Clothes have damp spots after a SENSOR DRY cycle.

### Possible Cause

- Very large load or very small load. Single large item such as a blanket or comforter.

## Solutions

- If items are too tightly packed or too sparse the sensor may have trouble reading the dryness level of the load. Use a Time Dry cycle for very small loads.

Large, bulky items such as blankets or comforters can sometimes wrap themselves into a tight ball of fabric. The outside layers will dry and register on the sensors, while the inner core remains damp. When drying a single bulky item, it may help to pause the cycle once or twice and rearrange the item to unwrap and expose any damp areas.

To dry a few remaining damp items from a very large load or a few damp spots on a large item after a sensor cycle has completed, empty the lint trap, then set a Time Dry cycle to finish drying the item(s).

## Error Codes

### Error code: tE1 through tE

- Temperature sensor failure.
  - Turn off the dryer and call for service.

### Display shows error code: PS

- Power cord is connected incorrectly.
  - Check the connection of the power cord to the terminal block.

### Flow Sense™ indicator shows four bars during the drying cycle or the display shows "d80" after drying

**\*This warning light is not a dryer failure and is not covered by the dryer warranty. Contact a duct cleaning service to set up an appointment to have your exhaust system cleaned and inspected.**

- Exhaust system is too long or has too many turns/restrictions.
  - Install a shorter or straighter duct run. See the Installation Instructions for details.
- Partial blockage of the ductwork due to lint buildup or other foreign object.
  - Ductwork should be checked/cleaned immediately. Dryer can be used in this condition, but drying times will be longer and energy consumption will increase.
- The appliance has detected a restriction in the external dryer venting.
  - If exhaust restrictions are sensed by the Flow Sense™ system, the indicator will remain on for 2 hours after the end of the cycle. Opening the door or pressing the POWER button will turn off the display.

### **The Flow Sense™ indicator remains active after clearing the restriction in the venting.**

- After clearing the restriction, the Flow Sense™ system requires multiple, consecutive cycles to determine that the performance value has improved before the Flow Sense™ indicator is reset.
  - If the Flow Sense™ indicator remains active for more than five cycles after the restriction has been cleared, call for service.

### **The display shows d, 75 d, 80 d, 90 d, 95**

- The duct work is about 75% - 95% blocked. (“d75”, “d80”, “d90” or “d95” error code is displayed for 2 hours only)
  - Do not use the dryer until the exhaust system has been cleaned and/or repaired. Using the dryer with a severely restricted exhaust is dangerous and could result in a fire or other property damage. Check the outside dryer vent while the dryer is operating to make sure there is strong airflow. If the exhaust system is extremely long, have it repaired or rerouted.
- House exhaust system blocked.
  - Keep the area around the dryer clean and free of clutter. Check vent hood for damage or lint clogging. Make sure the area around the vent hood is clear.

### **Check filter indicator is on during the drying cycle**

- Lint filter not cleaned properly.
  - Remove the lint from the filter before every load. With the lint removed, hold the filter up to a light to see if it is dirty or clogged. If it looks dirty, follow the cleaning instructions. With some loads that produce high amounts of lint, it may be necessary to clean the filter during the cycle.

#### **Warning**

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.