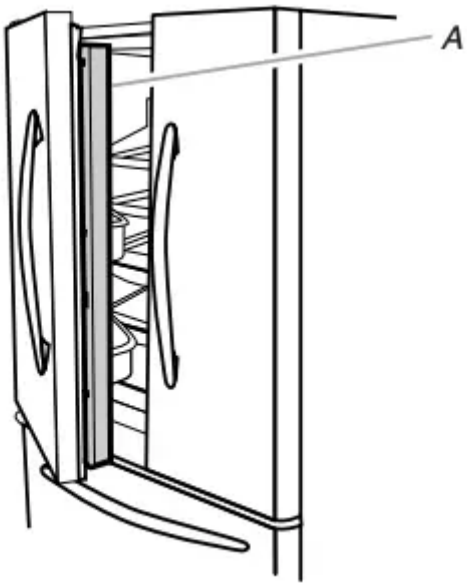
REFRIGERATOR USE

Opening and Closing Doors

There are two refrigerator compartment doors. The doors can be opened and closed either separately or together. There is a vertically-hinged seal on the left refrigerator door.

- ■ When the left side door is opened, the hinged seal automatically folds inward so that it is out of the way.
- ■ When both doors are closed, the hinged seal automatically forms a seal between the two doors.



A. Hinged seal

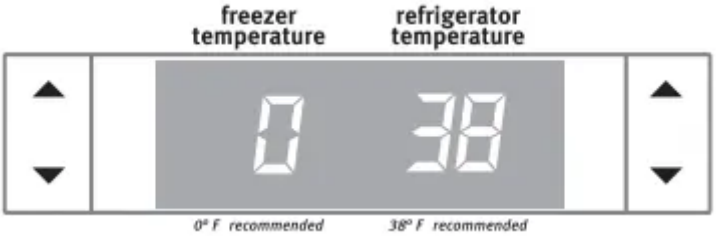
Using the Controls

The control center is located on the front of the ice and water dispenser.

Temperature Controls

For your convenience, your temperature controls are preset at the factory. When you first install your refrigerator, make sure the controls are still set to the recommended set points as shown.

Recommended Setting



IMPORTANT:

■ When the power is on, the temperature display shows the set point temperature of the compartment.

■ Wait 24 hours for your refrigerator to cool completely before adding food. If you add food before the refrigerator has cooled completely, your food may spoil.

NOTE: Adjusting the refrigerator and freezer temperature controls to a colder than recommended setting will not cool the compartments any faster.

■ The recommended settings should be correct for normal household refrigerator use. The controls are set correctly when milk or juice is as cold as you like and when ice cream is firm.

■ If the temperature is too warm or too cold in the refrigerator or freezer, first check the air vents to be sure they are not blocked before adjusting the controls.

Adjusting Controls

The REFRIGERATOR control adjusts the refrigerator compartment temperature. The FREEZER control adjusts the freezer compartment temperature.

If you need to adjust the temperature in either the refrigerator or freezer compartment, use the settings listed in the chart as a guide.

To Adjust Set Point Temperatures:

The first touch of the up or down arrow touch pad displays the current temperature set point.

- Press the up or down arrow touch pads until the desired temperature set point is displayed.

NOTE: Except when first turning on the refrigerator, do not adjust either temperature control more than one setting at a time. Wait 24 hours between adjustments for the temperature to stabilize.

CONDITION/REASON:		ADJUSTMENT:
REFRIGERATOR too warm		REFRIGERATOR Control 1° lower
FREEZER too warm/too little ice		FREEZER Control 1° lower
REFRIGERATOR too cold		REFRIGERATOR Control 1° higher
FREEZER too cold		FREEZER Control 1° higher

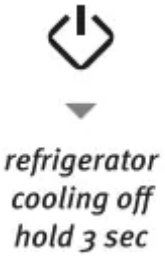
Cooling On/Off

IMPORTANT:

■ Depending on your model you may have a control center with an On/Off button (Style 1), or you may have a control center without an On/Off button (Style 2).

■ The On/Off control turns off cooling for both compartments and turns off the dispenser. It does not disconnect power to the refrigerator.

Style 1 – Press and hold the On/Off button for 3 seconds. The red LED will light up to indicate that cooling is Off. Press On/Off again to turn cooling back on. The LED will turn off.



Style 2 – Press the Freezer up arrow touch pad until OFF appears in the display. Neither compartment will cool. Press the Freezer or Refrigerator down arrow touch pad to turn cooling back on.

Additional Control Center Features

PowerCold® Feature

The PowerCold® feature assists with periods of high refrigerator use, full grocery loads, or temporarily warm room temperatures.

■ Press the POWERCOLD touch pad to set the freezer and refrigerator to the lowest temperature settings. Press the POWERCOLD touch pad again to return to the normal refrigerator set point.

NOTE: The PowerCold® feature will automatically shut off in approximately 2 hours. When the PowerCold® feature is on, the temperature cannot be adjusted.

PowerCold

Humidity Control (on some models)

The Humidity Control feature turns on a heater to help reduce moisture on the door hinge seal. Use in humid environments or when you notice moisture on the door hinge seal. The refrigerator uses more energy when Humidity Control is on.

■ Press HUMIDITY CONTROL to turn on the door heater. Press HUMIDITY CONTROL again to turn off the heater. The LED will be illuminated when Humidity Control is on.

humidity control
press if moisture appears

Temp Alarm

The Temp Alarm feature provides temperature information in the event of a power outage.

Power outage: During a power outage, if the temperatures in the refrigerator and freezer compartments exceed normal operating temperatures, the highest temperature reached will be displayed.

- Press the TEMP ALARM touch pad until the indicator light is lit, to turn on this feature. Press and hold TEMP ALARM for seconds until the indicator light goes off to turn off this feature.

Temperature alarm: An alarm will sound repeatedly if the freezer or refrigerator compartment temperatures exceed normal operating temperatures for an hour or more.

The temperature displays will alternately show the current temperatures and the highest temperatures the compartments reached.

- Press the TEMP ALARM touch pad once to stop the audible alarm and alternating temperature displays. The Temp Alarm light will continue to flash until the refrigerator returns to the set temperature.

temp alarm

Door Alarm

The Door Alarm feature sounds a chime every few seconds when the refrigerator door has been left open for 5 continuous minutes. The chime will sound until the door is closed or Door Alarm is turned off.

- Press the DOOR ALARM touch pad to turn this feature on or off. The indicator light will be lit when the Door Alarm feature is on.

Filter Reset

See “Water Filtration System.”

User Preferences

The control center allows you to set user preferences, if desired.

Temperature Display (F_C)

This preference allows you to change the temperature display.

F - Temperature in degrees Fahrenheit

C - Temperature in degrees Celsius

Alarm (AL)

This preference allows you to turn off the sound of all alarms.

ON - You will hear the alarm sound.

OFF - You will not hear the alarm sound.

Auto Light Level Selection (LL)

This preference allows you to adjust the dispenser light level from dimmest to brightest (settings 1 through 9).

NOTE: The Auto Light feature on the control center must be selected to activate this preference.

Sabbath Mode (SAB)

ON - All control center lights, interior lights and alarm tones will be disabled.

OFF - All control center lights, interior lights and alarm tones will be enabled.

NOTE: Press and hold the DOOR ALARM touch pad for seconds to restore all lights.

To Access the User Preferences Menu:

1. Press and hold the DOOR ALARM touch pad for 3 seconds. The preference name will appear in the Freezer display and the preference status (F/C or ON/OFF) will appear in the Refrigerator display.
2. Use the Freezer up or down arrow touch pads to scroll through the preference names. When the desired preference name is displayed, press the Refrigerator up or down arrow touch pads to change the preference status.
3. Set your preferences by pressing and holding the DOOR ALARM touch pad for 3 seconds.

Crisper Humidity Control

You can control the amount of humidity in the moisture-sealed crisper. Depending on your model, adjust the control to any setting between FRUIT and VEGETABLES or LOW and HIGH.

FRUIT/LOW (open) for best storage of fruits and vegetables with skins.

VEGETABLES/HIGH (closed) for best storage of fresh, leafy vegetables.

Ice Maker and Ice Storage Bin

IMPORTANT:

■ Flush the water system before turning on the ice maker. See “Water and Ice Dispenser.”

■ The ice maker and storage bin are located in the upper lefthand side of the refrigerator compartment.

Turning the Ice Maker On/Off

The On/Off switch is located on the ice maker.

To turn on the ice maker, press the switch to the ON position.

To manually turn off the ice maker, press the switch to the OFF position.

NOTE: Your ice maker has an automatic shutoff. The ice maker sensors will automatically stop ice production, but the control will remain in the ON position.

Removing and Replacing Ice Storage Bin

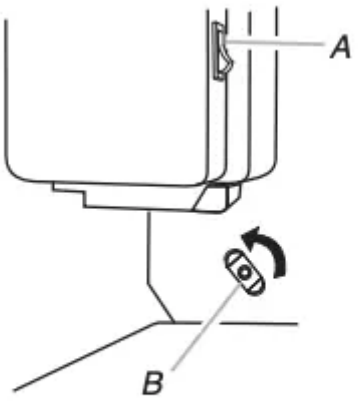
To Remove the Ice Storage Bin:

1. Hold the base of the storage bin and press the release button on the lower right.
2. Pull the storage bin out until resistance is felt. Lift up the front of the ice bin and remove.
3. Press the switch to the OFF position

To Replace the Ice Storage Bin:

IMPORTANT: It may be necessary to turn the auger driver, behind the ice bin, counterclockwise to properly align the ice bin with the auger driver. The ice storage bin must be locked in place for proper ice dispensing.

1. Press the switch to the ON position
2. Slide the ice bin into the guide rails located on either side of the enclosure.
3. Push the ice bin in until resistance is felt. Raise the front slightly and push the ice bin in until an audible “click” is heard.



A. ON position
B. Auger driver

Ice Production Rate

■ Allow 24 hours to produce the first batch of ice. Discard the first three batches of ice produced. Allow 3 days to completely fill the ice storage bin.

■ The ice maker should produce approximately 8 to 12 batches of ice in a 24-hour period.

■ To increase ice production, lower the freezer and refrigerator temperature. See “Using the Controls.” Wait 24 hours between adjustments.

Remember

■ The quality of your ice will be only as good as the quality of the water supplied to your ice maker. Avoid connecting the ice maker to a softened water supply. Water softener chemicals (such as salt) can damage parts of the ice maker and lead to poor quality ice. If a softened water supply cannot be avoided, make sure the water softener is operating properly and is well maintained.

■ Do not use anything sharp to break up the ice in the bin. This can cause damage to the ice bin and dispenser mechanism.

■ Do not store anything on top of the ice maker or in the ice storage bin.

Water and Ice Dispenser

IMPORTANT:

■ After connecting the refrigerator to a water source or replacing the water filter, flush the water system. Use a sturdy container to depress and hold the water dispenser pad for 5 seconds, then release it for 5 seconds. Repeat until water begins to flow. Once water begins to flow, continue depressing and releasing the dispenser pad (5 seconds on, 5 seconds off) until a total of 4 gal. (15 L) has been dispensed. This will flush air from the filter and water dispensing system, and prepare the water filter for use. Additional flushing may be required in some households. As air is cleared from the system, water may spurt out of the dispenser.

NOTE: After 5 minutes of continuous dispensing, the dispenser will stop dispensing water to avoid flooding. To continue dispensing, remove the container and press the dispensing lever again.

■ The dispenser will dispense either water or cubed ice.

■ Allow 24 hours for the refrigerator to cool down and chill water. Dispense enough water every week to maintain a fresh supply.

■ Allow 24 hours to produce the first batch of ice. Discard the first three batches of ice produced.

Dispense Ice and Water

WARNING Cut Hazard Use a sturdy glass when dispensing ice. Failure to do so can result in cuts.

1. Select water or cubed ice by touching the word WATER or ICE on the control panel. The light above the control indicates your selection.

2. Press a sturdy container against the dispenser lever.

IMPORTANT: You do not need to apply a lot of pressure to the lever in order to activate the dispenser. Pressing hard will not make the water or ice dispense faster or in greater quantities.

3. Remove the container to stop dispensing.

Dispenser Light

NOTES:

■ The dispenser lights are LEDs which should not need to be changed.

■ When you use the dispenser, the lever will automatically turn the light on. If you want the light to be on continuously, you may choose either On or Auto.

Auto: The light sensor monitors the light level in the room. The dispenser light will illuminate at half-power when the light level is low. To activate the Auto option, press the LIGHT button. The Auto indicator light will illuminate.

On: For continuous light, press the LIGHT button a second time. The On indicator light will illuminate.

Off: To turn the dispenser light off, press the LIGHT button a third time.

Dispenser Lock

The dispenser can be locked for easy cleaning or to avoid unintentional dispensing by small children and pets.

NOTE: The dispenser lock does not shut off power to the product, to the ice maker, or to the dispenser light. It just deactivates the dispenser lever.

To Lock and Unlock Dispenser:

- Press and hold the CONTROL LOCK touch pad for 3 seconds to lock the dispenser. The indicator light will illuminate when Lock is on.
- Press and hold the CONTROL LOCK touch pad again for 3 seconds to unlock dispenser. The indicator light will turn off.

Water Filtration System

The water filter is located in the upper right-hand corner of the refrigerator compartment.

Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system. Systems certified for cyst reduction may be used on disinfected waters that may contain filterable cysts.

Water Filter Status Lights

When a water filter has been installed in the refrigerator the water filter status lights will remind you when it is time to order and replace your water filter.

■ The Order light (yellow) will illuminate when 90% of the volume of water for which the filter is rated has passed through the filter OR 5 months have passed since the filter was installed.

■ The Replace light (red) will illuminate when the rated volume of water has passed through the filter OR 6 months have passed since the filter was installed. A new water filter should be installed immediately when the Replace light is illuminated.

The disposable water filter should be replaced at least every 6 months OR earlier if the flow of water to your water dispenser or ice maker decreases noticeably.

Reset Water Filter Status

After replacing the water filter, press and hold RESET FILTER or FILTER RESET (depending on your model) for 3 seconds. The Order and Replace indicator lights will blink and then go off when the system is reset. See “Using the Controls.”

Replacing the Water Filter

To purchase a replacement water filter, model UKF8001AXX-750 or UKF8001AXX-200, see “Accessories.”

IMPORTANT: Air trapped in the water system may cause water and filter to eject. Always dispense water for at least 2 minutes before removing the filter or blue bypass cap.

1. Turn filter counterclockwise to remove.
2. Remove sealing label from replacement filter and insert the filter end into the filter head.
3. Turn the filter clockwise until it stops. Snap the filter cover closed.
4. Flush the water system. See “Water Dispenser” or “Water and Ice Dispenser.”

NOTE: The dispenser feature may be used without a water filter installed. Your water will not be filtered. If this option is chosen, replace the filter with the blue bypass cap.

REFRIGERATOR CARE

Cleaning

WARNING Explosion Hazard Use nonflammable cleaner. Failure to do so can result in death, explosion, or fire.

Both the refrigerator and freezer sections defrost automatically. However, clean both sections about once a month to avoid buildup of odors. Wipe up spills immediately.

IMPORTANT: Because air circulates between both sections, any odors formed in one section will transfer to the other. You must thoroughly clean both sections to eliminate odors. To avoid odor transfer and drying out of food, wrap or cover foods tightly.

To Clean Your Refrigerator:

NOTE: Do not use abrasive or harsh cleaners such as window sprays, scouring cleansers, flammable fluids, cleaning waxes, concentrated detergents, bleaches or cleansers containing petroleum products on plastic parts, interior and door liners or gaskets. Do not use paper towels, scouring pads, or other harsh cleaning tools.

1. Unplug refrigerator or disconnect power.
2. Hand wash, rinse, and dry removable parts and interior surfaces thoroughly. Use a clean sponge or soft cloth and a mild detergent in warm water.
3. Wash stainless steel and painted metal exteriors with a clean sponge or soft cloth and a mild detergent in warm water.

- To keep your stainless steel refrigerator looking like new and to remove minor scuffs or marks, it is suggested that you use the manufacturer's approved Stainless Steel Cleaner and Polish, Part Number 20000008. To order the cleaner, call 1-800-901-2042 U.S.A. or 1-800-807-6777 Canada.

IMPORTANT: This cleaner is for stainless steel parts only! Do not allow the Stainless Steel Cleaner and Polish to come into contact with any plastic parts such as the trim pieces, dispenser covers or door gaskets. If unintentional contact does occur, clean plastic part with a sponge and mild detergent in warm water. Dry thoroughly with a soft cloth.

4. There is no need for routine condenser cleaning in normal home operating environments. If the environment is particularly greasy or dusty, or there is significant pet traffic in the home, the condenser should be cleaned every 2 to 3 months to ensure maximum efficiency. If you need to clean the condenser:

■ Remove the base grille.

■ Use a vacuum cleaner with a soft brush to clean the grille, the open areas behind the grille and the front surface area of the condenser.

■ Replace the base grille when finished. 5. Plug in refrigerator or reconnect power.

Changing the Light Bulb

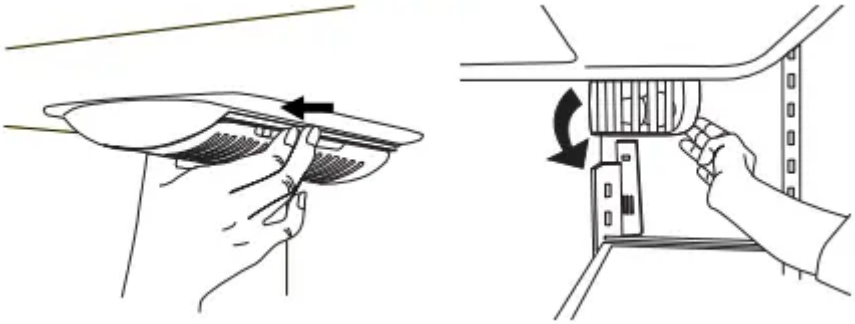
IMPORTANT: The light bulbs in both the refrigerator and freezer compartments of your new refrigerator use LED technology. If the lights do not illuminate when the refrigerator and/or freezer door is opened, call for assistance or service. See "Warranty" for phone numbers.

1. Unplug refrigerator or disconnect power.

2. Remove the light shield, if necessary.

■ Top of the refrigerator compartment - Squeeze both sides of the light shield while pulling downward to remove.

■ Beneath ice storage enclosure (on some models) - Press along upper edge of light shield and roll light shield forward to remove.



3. Replace the burned-out LED bulb(s) with a bulb of the same size, shape and wattage.

■ To replace the burned-out LED bulb with an LED bulb, order Part Number W10565137 (3.6 watts).

NOTE: Some LED replacement bulbs are not recommended for wet/damp environments. The refrigerator and freezer compartments are considered to be wet/damp environments. If using a brand of LED bulb other than the recommended LED bulb, before installation, read and follow all instructions on the LED packaging.

■ If an incandescent bulb is used to replace an LED bulb, use only incandescent bulbs for household appliances with a maximum of 40 watts.

4. Replace the light shield(s) by inserting the tabs on the shield into the liner holes and snap into place.

NOTE: To avoid damaging the light shield, do not force the shield beyond the locking point.

5. Plug in refrigerator or reconnect power.

TROUBLESHOOTING

First try the solutions suggested here. If you need further assistance or more recommendations that may help you avoid a service call, refer to the warranty page in this manual and scan the code with your mobile device.

Refrigerator Operation

The refrigerator will not operate

WARNING Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

■ Power cord unplugged? Plug into a grounded 3 prong outlet.

■ Is outlet working? Plug in a lamp to see if the outlet is working.

■ Household fuse blown or circuit breaker tripped? Replace the fuse or reset the circuit breaker. If the problem continues, call an electrician.

■ Are controls on? Make sure the refrigerator controls are on. See “Using the Control(s).”

■ New installation? Allow 24 hours following installation for the refrigerator to cool completely.

NOTE: Adjusting the temperature controls to coldest setting will not cool either compartment more quickly

The motor seems to run too much

Your new refrigerator may run longer than your old one due to its high-efficiency compressor and fans. The unit may run even longer if the room is warm, a large food load is added, doors are opened often, or if the doors have been left open.

The refrigerator seems noisy

Refrigerator noise has been reduced over the years. Due to this reduction, you may hear intermittent noises from your new refrigerator that you did not notice from your old model. Below are listed some normal sounds with explanations.

■ Buzzing - heard when the water valve opens to fill the ice maker

■ Pulsating - fans/compressor adjusting to optimize performance

■ Hissing/Rattling - flow of refrigerant, movement of water lines, or from items placed on top of the refrigerator

■ Sizzling/Gurgling - water dripping on the heater during defrost cycle

■ Popping - contraction/expansion of inside walls, especially during initial cool-down

■ Water running - may be heard when ice melts during the defrost cycle and water runs into the drain pan

■ Creaking/Cracking - occurs as ice is being ejected from the ice maker mold

The doors will not close completely

■ Door blocked open? Move food packages away from door.

■ Bin or shelf in the way? Push bin or shelf back into the correct position.

The doors are difficult to open

WARNING Explosion Hazard Use nonflammable cleaner. Failure to do so can result in death, explosion, or fire.

■ Gaskets dirty or sticky? Clean gaskets and contact surfaces with mild soap and warm water. Rinse and dry with soft cloth.

Temperature and Moisture

Temperature is too warm

■ New installation? Allow 24 hours following installation for the refrigerator to cool completely.

■ Door(s) opened often or left open? Allows warm air to enter refrigerator. Minimize door openings and keep doors fully closed.

■ Large load of food added? Allow several hours for refrigerator to return to normal temperature.

■ Controls set correctly for the surrounding conditions? Adjust the controls a setting colder. Check temperature in 24 hours. See “Using the Control(s).”

Temperature is too cold in refrigerator

■ Refrigerator air vent blocked? If the air vent located in the top, left, rear corner of the refrigerator compartment is blocked by items placed directly in front of it, the refrigerator will get too cold. Move items away from the air vent.

■ Ice storage bin in correct position? See “Ice Maker and Ice Storage Bin.”

■ Controls set correctly for the surrounding conditions? Adjust the controls a setting warmer. Check temperature in 24 hours. See “Using the Control(s).”

There is interior moisture buildup

NOTE: Some moisture buildup is normal.

■ Humid room? Contributes to moisture buildup.

■ Door(s) opened often or left open? Allows humid air to enter refrigerator. Minimize door openings and keep doors fully closed.

Ice and Water

The ice maker is not producing ice or not enough ice

■ Refrigerator connected to a water supply and the supply shutoff valve turned on? Connect refrigerator to water supply and turn water shutoff valve fully open.

■ Kink in the water source line? A kink in the line can reduce water flow. Straighten the water source line.

■ Ice maker turned on? Make sure ice maker is on. See “Ice Maker and Ice Storage Bin.”

■ New installation? Wait 24 hours after ice maker installation for ice production to begin. Wait 72 hours for full ice production.

■ Refrigerator door closed completely? Close the door firmly. If it does not close completely, see “The doors will not close completely.”

■ Large amount of ice recently removed? Allow 24 hours for ice maker to produce more ice.

■ Ice cube jammed in the ice maker ejector arm? Remove ice from the ejector arm with a plastic utensil.

■ Water filter installed on the refrigerator? Remove filter and operate ice maker. If ice volume improves, then the filter may be clogged or incorrectly installed. Replace filter or reinstall it correctly.

■ Reverse osmosis water filtration system connected to your cold water supply? This can decrease water pressure. See “Water Supply Requirements.”

The ice cubes are hollow or small

NOTE: This is an indication of low water pressure.

■ Water shutoff valve not fully open? Turn the water shutoff valve fully open.

■ Kink in the water source line? A kink in the line can reduce water flow. Straighten the water source line.

■ Water filter installed on the refrigerator? Remove filter and operate ice maker. If ice quality improves, then the filter may be clogged or incorrectly installed. Replace filter or reinstall it correctly.

■ Reverse osmosis water filtration system connected to your cold water supply? This can decrease water pressure. See “Water Supply Requirements.”

■ Questions remain regarding water pressure? Call a licensed, qualified plumber

Off-taste, odor or gray color in the ice

■ New plumbing connections? New plumbing connections can cause discolored or off-flavored ice.

■ Ice stored too long? Discard ice. Wash ice bin. Allow 24 hours for ice maker to make new ice.

■ Odor transfer from food? Use airtight, moisture proof packaging to store food.

■ Are there minerals (such as sulfur) in the water? A water filter may need to be installed to remove the minerals.

■ Water filter installed on the refrigerator? Gray or dark discoloration in ice indicates that the water filtration system needs additional flushing. Flush the water system before using a new water filter. Replace water filter when indicated. See “Water Filtration System.”

The water and ice dispenser will not operate properly

■ Refrigerator connected to a water supply and the supply shutoff valve turned on? Connect refrigerator to water supply and turn water shutoff valve fully open.

■ Kink in the water source line? Straighten the water source line.

■ New installation? Flush and fill the water system. See “Water and Ice Dispensers.”

■ Is the water pressure at least 35 psi (241 kPa)? The water pressure to the home determines the flow from the dispenser. See “Water Supply Requirements.”

■ Water filter installed on the refrigerator? Remove filter and operate dispenser. If water flow increases, the filter may be clogged or incorrectly installed. Replace filter or reinstall it correctly.

■ Water dispenser measured fill feature is not dispensing an accurate amount of water? Calibrate the water dispenser. See “Water and Ice Dispensers.”

■ Refrigerator door closed completely? Close the door firmly. If it does not close completely, see “The doors will not close completely.”

■ Recently removed the doors? Make sure the water dispenser wire/tube assembly has been properly reconnected at the top of the refrigerator door. See “Refrigerator Doors and Drawer.”

■ Reverse osmosis water filtration system connected to your cold water supply? This can decrease water pressure. See “Water Supply Requirements.”

Water is leaking from the dispenser system

NOTE: One or two drops of water after dispensing is normal.

■ Glass not being held under the dispenser long enough? Hold the glass under the dispenser 2 to 3 seconds after releasing the dispenser lever.

■ New installation? Flush the water system. See “Water and Ice Dispensers.”

■ Recently changed water filter? Flush the water system. See “Water and Ice Dispensers.”

Water from the dispenser is warm

NOTE: Water from the dispenser is only chilled to 50°F (10°C).

■ New installation? Allow 24 hours after installation for the water supply to cool completely.

■ Recently dispensed large amount of water? Allow 24 hours for water supply to cool completely.

■ Water not been recently dispensed? The first glass of water may not be cool. Discard the first glass of water.

■ Refrigerator connected to a cold water pipe? Make sure the refrigerator is connected to a cold water pipe. See “Water Supply Requirements.”

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

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