

## Installation

Follow these instructions carefully to ensure proper installation of the washer and to prevent accidents when using it.

### WARNING

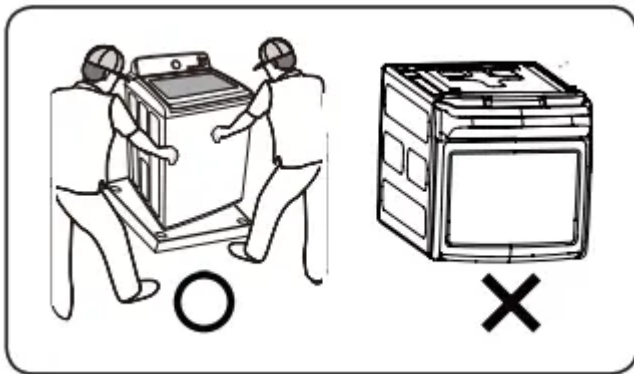
Certain internal parts are intentionally not grounded and may present a risk electric shock only during servicing. Service personnel – Do not contact the following parts while the appliance is energized: Control board, heat sink, motor, inlet valve, heater and pump.

#### *Unpacking your washer*

- Unpack your washer and inspect it for shipping damage. Make sure you have received all the items shown below. If your washer was damaged during shipping, or you do not have all of the items, contact 1-800-SAMSUNG (1-800-726-7864).
- To prevent personal injury or strain, wear protective gloves whenever lifting or carrying the unit.

### WARNING

Packing materials can be dangerous to children; Keep all packing material (plastic bags, polystyrene, etc.) well out of children's reach.

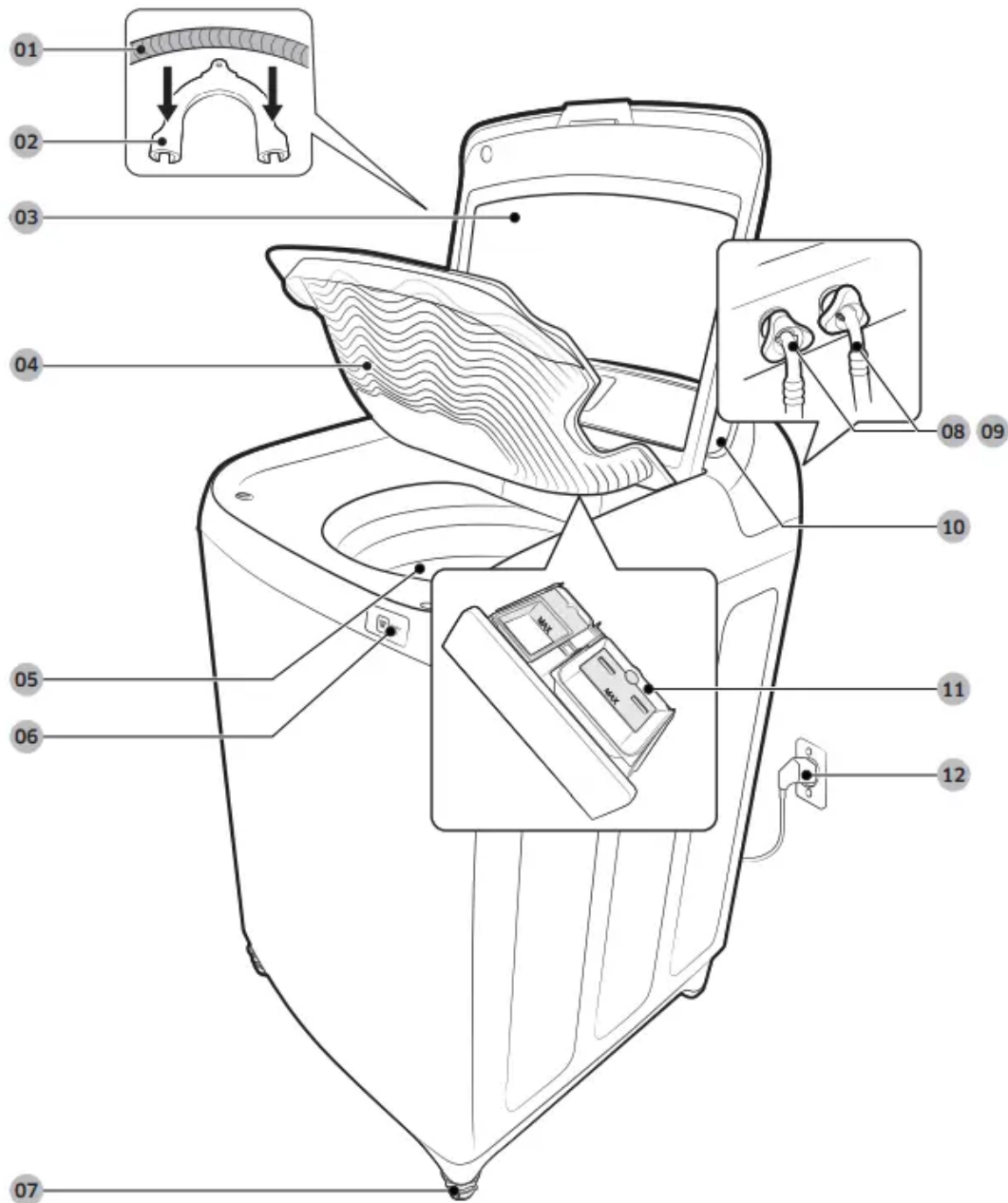


### CAUTION

- When unpacking the washer, 2 person collaboration is needed. To remove the cushion bottom of the packing materials, forward dumping is strictly prohibited.
- When you lay the washer down to remove carton base, should protect the side of washer and lay it carefully. Never lay your washer on its back or front.

#### *Overview of your washer*

Make sure all the parts are included in the product package. If you have a problem with the washer or the parts, contact a local Samsung customer center or the retailer.



- 01 Drain hose 02 Hose guide 03 Lid
  - 04 Built-in sink 05 Tub 06 Water Jet
  - 07 Leveling feet 08 Water hose (Cold) 09 Water hose (Hot)
  - 10 Control panel 11 Detergent drawer 12 Power cord
- Parts supplied





Hose guide



User manual



Plastic zip hose tie



Water intake cap

### Parts not supplied



Water supply hoses

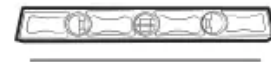
### Tools needed for installation



Wrench



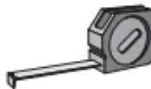
Flat screwdriver



Leveller



Adjustable Plier



Measuring tape



### NOTE

- If you lose an accessory and want to purchase a replacement, contact the Samsung service center (1-800-SAMSUNG (1-800-726-7864)).
- The design of the parts and accessories may differ from the pictures above. Their design is subject to change without notice for product improvement.
- Do not reuse old hoses. Only use new water supply hoses when you install the washer. Old water supply hoses can leak or burst causing flooding and property damage.
- Confirm that there are rubber washers inside each coupling of the water supply hoses.

### Basic location requirements

#### Electrical

- 120 Volt 60 Hz 15 AMP fuse or circuit breaker.
- Individual branch circuit serving only your Washer is recommended.
- Your washer is equipped with a power cord.



### CAUTION

Never use an extension cord.

## Grounding

- Electrical grounding is required for this appliance.
- This appliance must be grounded. In the event of malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current.
- This appliance is equipped with a power cord having a three-prong grounding plug for use in a properly installed and grounded outlet
- The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

### WARNING

An improperly connected equipment grounding conductor can increase the risk of electrical shock. Check with a qualified electrician or serviceman if you are not sure whether the appliance is properly grounded. Do not modify the plug provided with the appliance – if it does not fit the outlet, have a proper outlet installed by a qualified electrician.

## Important safety precautions

- To prevent unnecessary risk of fire, electrical shock or personal injury, all wiring and grounding must be done in accordance with the National Electrical Code ANSI/ NFPA, No.70 Latest Revision and local codes and ordinances. It is the personal responsibility of the appliance owner to provide adequate electrical service for this appliance.

### CAUTION

Never connect the ground wire to plastic plumbing lines, gas lines, or hot water pipes.

## Water

- To correctly fill your Washer in the proper amount of time, water pressure of 20 to 116psi (137 to 800kPa) is required. Water pressure less than 20 psi may cause water valve failure, or may not allow the water valve to shut off completely, or may extend the fill time beyond what your Washer controls allow, causing your Washer to turn off. A time limit is built into the controls to prevent flooding in your home if a hose becomes loose.
- The water faucets must be within 4 feet (122 cm) to the back of your Washer to match the inlet hoses provided with your Washer.

### NOTE

Accessory inlet hoses are available in various lengths up to 10 feet (275 cm) for faucets that are further away from the back of your washer.

To avoid the possibility of water damage

- Have water faucets easily accessible
- Turn off faucets when the washer is not in use
- Periodically check that there is no leakage from the water inlet hose fittings.

 **WARNING**

Check all connections at the water valve and faucet for leaks

Drain facility

- The recommended height of the standpipe is 39 in (99 cm). The drain hose must be routed through the drain hose clip to the standpipe. The standpipe must be large enough to accept the outside diameter of the drain hose. The drain hose is attached to the washer at the factory

Flooring

- For best performance, you must install your washer on a solidly constructed floor. Wood floors may need to be reinforced to minimize vibration and/or unbalanced load situations. Carpeting and soft tile surfaces are contributing factors to vibration which can cause your washer to move slightly during the spin cycle.
- Never install your washer on a platform or weakly supported structure.

Location considerations

- Do not install your washer in areas where water may freeze, since your washer will always retain some water in its water valve, pump, and hose areas. Frozen water can damage the belts, the pump, hoses, and other components.

Alcove or closet installation

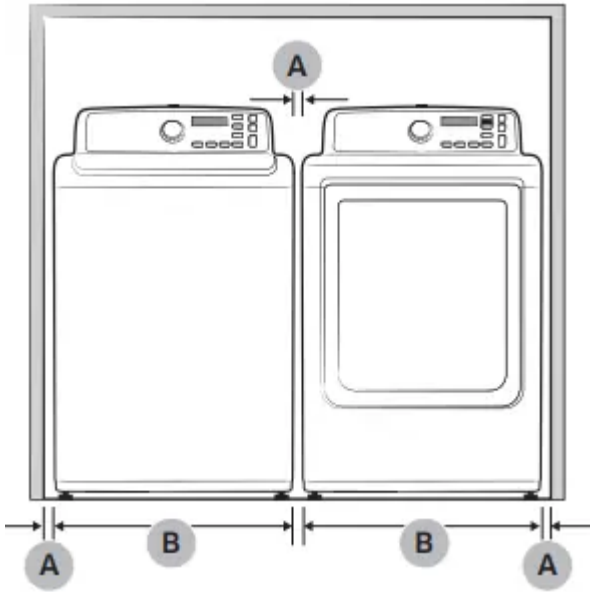
Minimum clearances for closet and alcove installations:

Sides	1 in / 25 mm	Closet front	2 in / 51 mm
Rear	6 in / 152 mm	Top	21 in / 533 mm

If the washer and dryer are installed together, the closet front must have at least a 72 in<sup>2</sup> (465 cm<sup>2</sup>) unobstructed air opening. Your washer alone does not require a specific air opening.

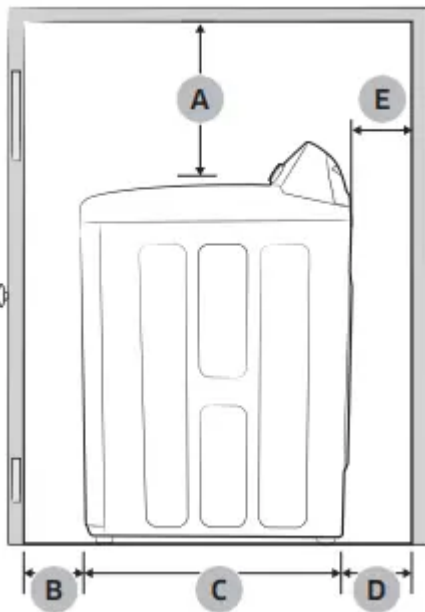
Recessed area





A	1 in (2.5 cm)
B	27.0 in (68.6 cm)

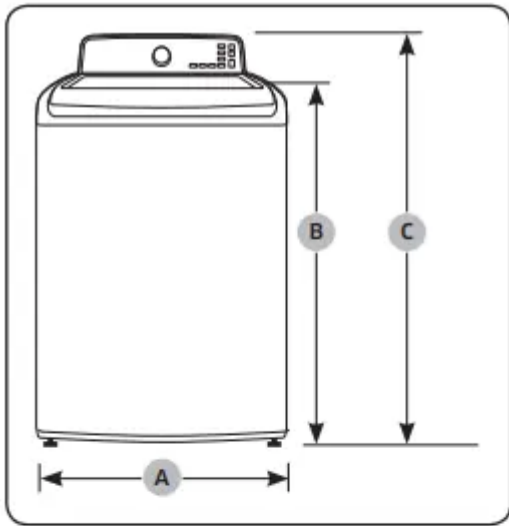
Side view - closet or confined area



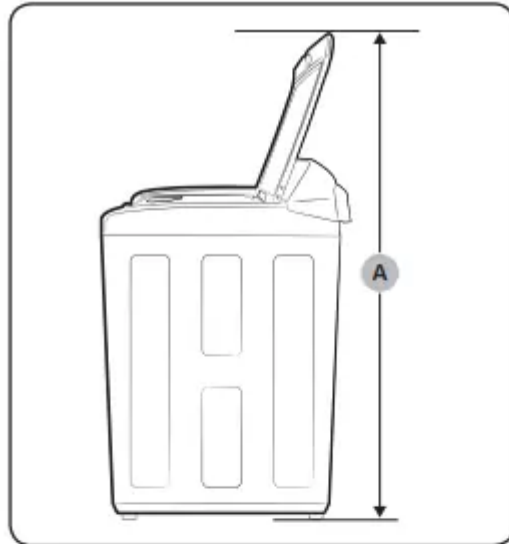
A	21 in (53.3 cm)
B	2 in (5.1 cm)
C	29 7/16 in (74.4 cm)
D	6 in (15.2 cm)
E	<p>Gap between end of water valve and the wall</p> <ul style="list-style-type: none"> <li>Case 1. Assemble supply hose after installing : Over 4 in (10 cm).</li> <li>Case 2. Assemble supply hose before installing : Over 3 in (8 cm).</li> </ul>

Required dimensions for Installation

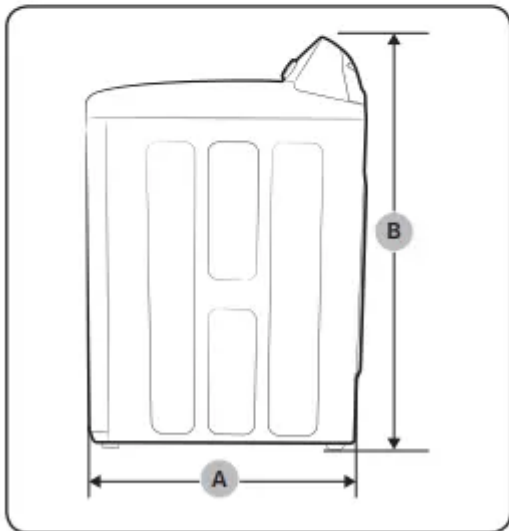




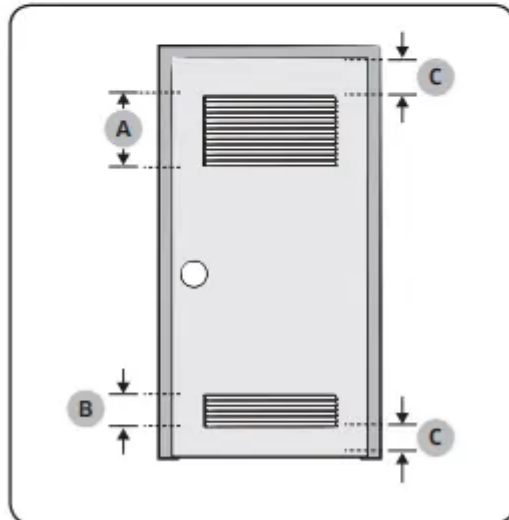
A	27.0 in (68.6 cm)
B	39.2 in (99.5 cm)
C	46.0 in (116.8 cm)



A	59.8 in (152.0 cm)
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A	29.3 in (74.4 cm)
B	46.0 in (116.8 cm)



A*	48.0 in <sup>2</sup> (310.0 cm <sup>2</sup> )
B*	24.0 in <sup>2</sup> (155.0 cm <sup>2</sup> )
C	3.0 in (7.6 cm)

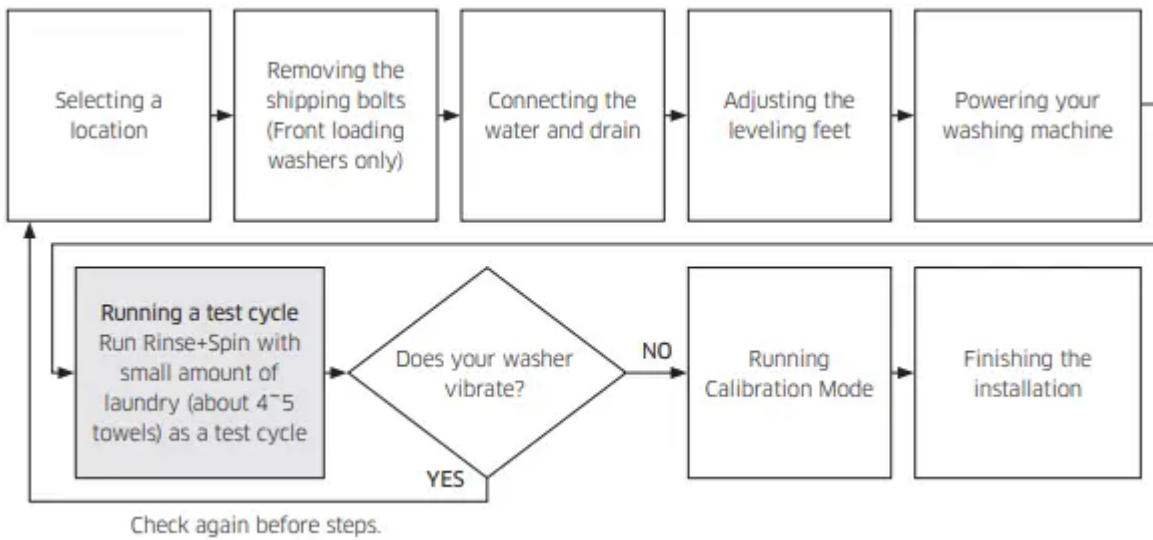
\* Required spacing

*Important note to installer*

- Please read the following instructions carefully before installing your washer.
- These instructions should be retained for future reference.
- We recommend you hire a professional to install this washer.

Installation flow chart





### Step-by-step installation

#### STEP 1 Selecting a location

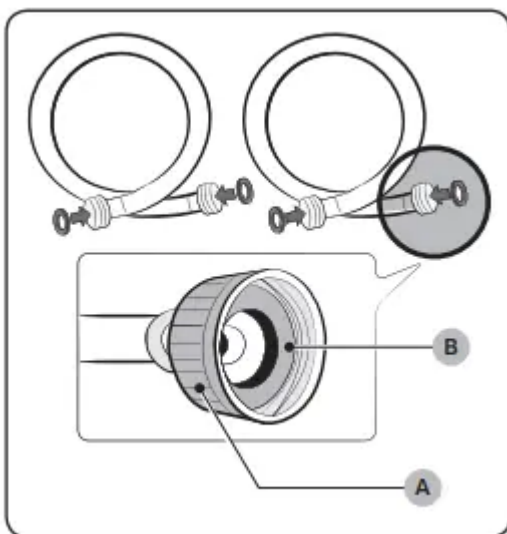


NOTE

Before you install the washer, make sure the location:

- Has a hard, level surface without carpeting or flooring that may obstruct ventilation.
- Is away from direct sunlight.
- Has adequate ventilation.
- Is not exposed to freezing temperatures (temperatures under 32 °F or 0 °C).
- Is away from heat sources such as oil or gas.
- Has enough space so that the washer doesn't rest on its power cord.

#### STEP 2 Connecting the water supply hose



CAUTION

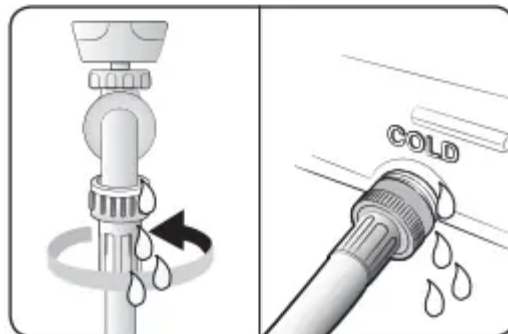
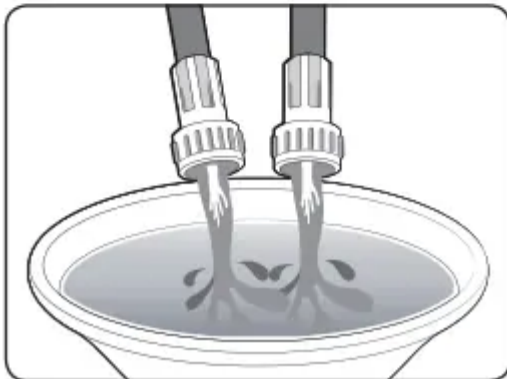
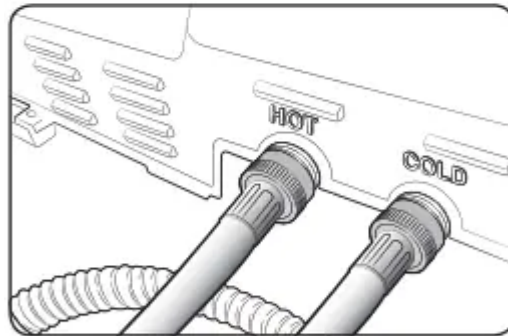
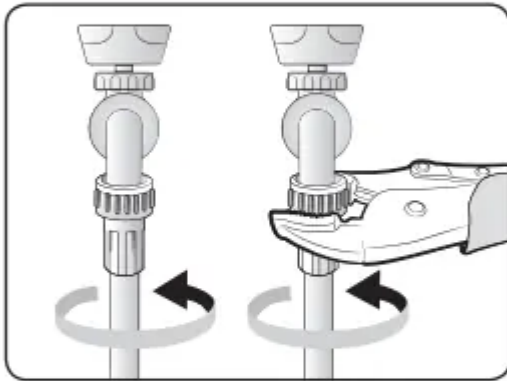
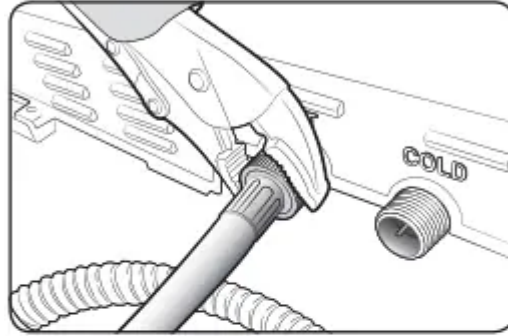
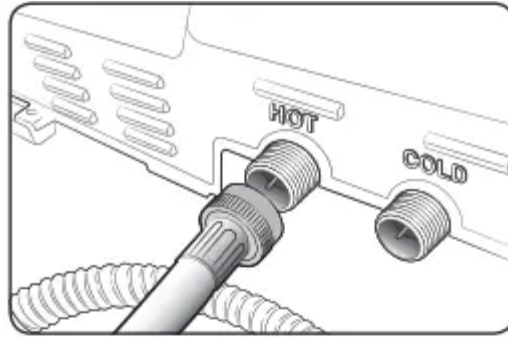
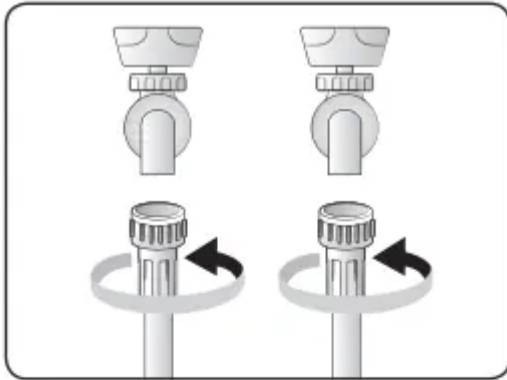
Before installing the water supply hoses, make sure there are rubber gaskets (B) inside the couplings (A) at both ends of each new water hose. Installing the water supply hoses without rubber gaskets can cause water leakage.



When you initially install the washer, be sure to use new hoses. Failing to do so may result in a water leakage or overflow and may damage your property



Do not connect multiple water supply hoses together to increase the length of the supply hose. Hoses connected this way can leak and the leakage can cause electrical shock. If a hose is too short, replace the hose with a longer, high pressure hose.

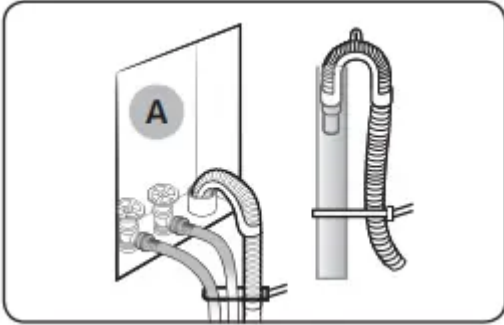


1. Connect the ends of the water supply hoses to the hot and cold faucets.
2. Tighten the fittings by hand until they are snug, and then tighten them an additional two-thirds of a turn with a plier.
3. Place the unconnected ends of the hoses into a bucket and open the faucets connected to the two water supply hoses for 10 or 15 seconds to remove any foreign substances from the hoses. Close the faucets before continuing.
4. Connect the ends of the water supply hoses to the water supply intake connections at the back of the washer.

5. Tighten the fittings by hand until they are snug, and then tighten them an additional two-thirds of a turn with a plier.
6. Turn on the hot and cold water supplies and check all the water supply intake connections and the faucets for water leaks.

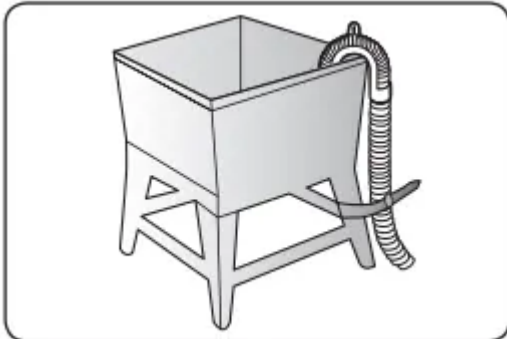
### STEP 3 Connecting the drain hose

The end of the drain hose can be positioned in three ways:



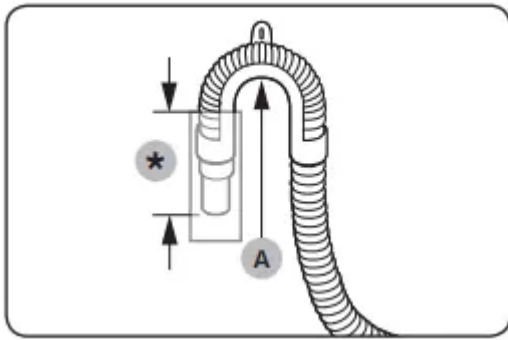
#### In a Wall standpipe or Floor standpipe

- The height of end of standpipe must be no lower than 39 in (99 cm) and no higher than 96 in (245 cm).
- If drain pipe are built into the wall with water valves (A), fasten the drain hose to the water hose.



#### In a laundry tub

- The height of the tub must be no lower than 39 in (99 cm) and no higher than 96 in (245 cm).
- Assemble the supplied Hose guide at the end of the drain hose, and put the hanger on laundry tub.
- And fasten the drain hose to the leg of laundry tub.



 NOTE

Connect the hose guide (A) within 3~5 in (7.6~12.7 cm)\* from the end of the drain hose. If the drain hose is extended beyond the end of the hose guide, mold or microorganisms could spread inside the washer.

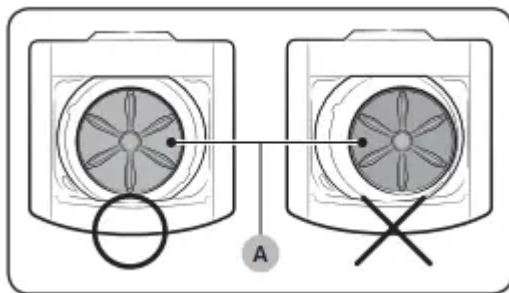
 NOTE

The drain hose can be installed to a 96 in (245 cm) maximum, but the draining capability can be reduced at this height. It can cause the washer to have an odor because of remaining water in the drain system.

 NOTE

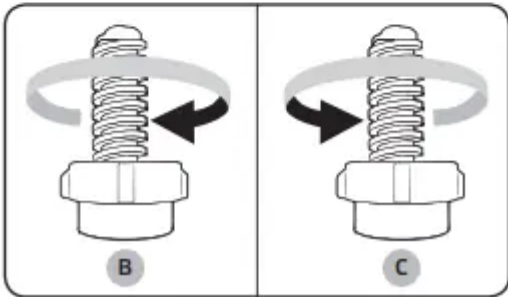
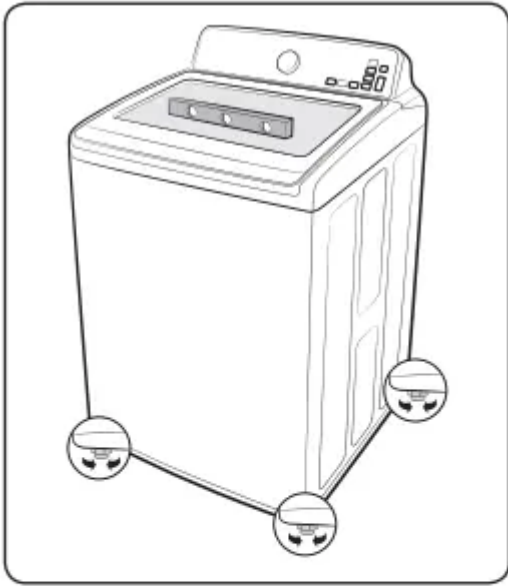
If the drain hose is installed below 39 in (99 cm), water can be drained in cycles due to a siphon phenomenon. It causes the washer to display "4C".

STEP 4 Leveling your washer



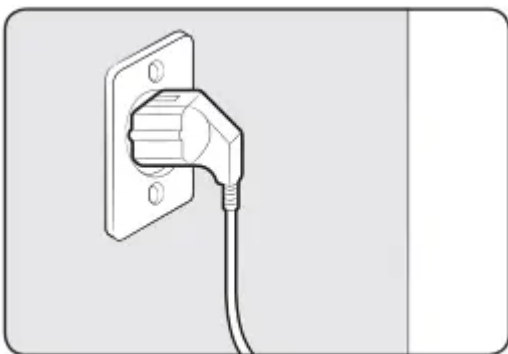
See if the washer is level by checking the position of the tub:

1. Slide the washer into position.
2. Open the lid of the washer, and pour the water into the tub to just below the pulsator level.



3. If the washer is level, the pulsator (A) is positioned at the center of the water as shown in the figure. If not, level your washer by turning the front leveling feet clockwise or counterclockwise as necessary.

#### STEP 5 Powering your washer



- Plug the power cord into a 3-prong, well grounded 120 volt 60 Hz approved electrical outlet protected by a 15-amp fuse or comparable circuit breaker.
- Your washer is grounded through the third prong of the power cord when plugged into a three-prong grounded electrical outlet.

## Test run

- Make sure that you install your washer correctly by running the Rinse+Spin after the installation is complete.

### STEP 6 Running a test cycle

Run a test cycle as follows to check if your washer is properly installed.

1. Load about 6 pounds of laundry into the tub.
2. Press Power to turn on your washer.
3. Select Rinse+Spin by turning the Cycle Selector.
4. Press Start/Pause to start the test cycle.
5. The washer should not rock or vibrate excessively when water is supplied or when washing or spinning, and should drain well during the spin cycle.

#### NOTE

If water leaks while water is being supplied or drained, check the water connections. Refer to the “STEP 2 Connecting the water supply hose” section

#### NOTE

If the washer rocks and vibrates excessively, level your washer again. Refer to the “STEP 4 Leveling your washer” section

### STEP 7 Calibration Mode

Your Samsung washer detects the laundry weight automatically.

For more accurate weight detection, please run Calibration Mode after the installation.

To run Calibration Mode, follow these steps

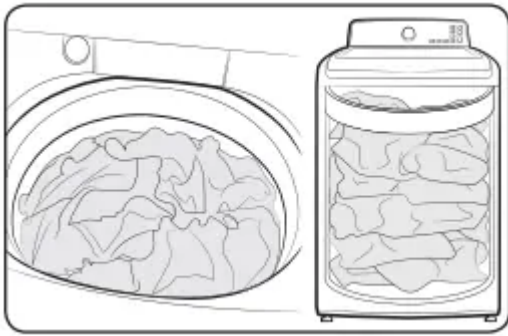
1. Remove laundry or any contents in the machine.
2. Press and hold Temp. and Delay End simultaneously for at least 3 seconds when the power is turned on.
3. Press Start/Pause to activate Calibration Mode.
4. The pulsator rotates clockwise and counterclockwise approximately 1 minute.
5. When Calibration Mode is finished, “End” appears on the display, and the washer automatically turns off. The washer is now ready for use.

## Operating instructions

#### WARNING

To reduce the risk of fire, electric shock, or injury to persons when using your appliance, follow basic precautions, including the following:

#### *Loading your washer*



- Fill the tub with dry, unfolded clothes evenly around in order to enhance washing efficiency and prevent excess wear, or wrinkling of the load.
- For optimal washing performance, make sure the laundry is piled up evenly.
- Wash delicate items such as bras, hosiery, and other lingerie in the Delicates cycle with similar lightweight items.
- When washing big bulky items or a few smaller items that don't fill the tub completely – a rug, a pillow, stuffed toys, or one or two sweaters, for example – add a few towels to improve spin performance.
- Do not insert bulky items except for Bedding in this cycle.

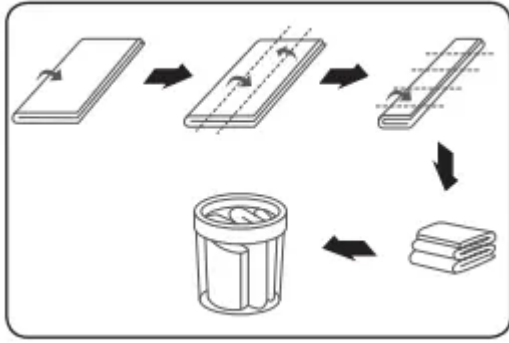
#### NOTE

During the spin cycle, the washer may add additional water to redistribute the clothes and correct an imbalance inside the drum.

- When washing heavily soiled loads, do not overload your washer to ensure good cleaning results.

#### CAUTION

- Inflatable items may cause damage to the laundry or the machine during the wash or drying process.
- Regardless of the size, blankets or quilts are safer and cleaner to wash one item at a time. Two different-sized blankets in the same load may compromise the drying performance due to unbalanced loads.



To input a blanket

- Fold the blanket into the blanket-specific net as shown, and then insert in the tub below the plastic area of the tub.

 CAUTION

Make sure the laundry is inserted completely.

- Any exposed part of the laundry may cause damage to the machine or the laundry itself, or a water leak.
- Do not overload the tub. Make sure no part of the laundry is exposed outside of the tub.

To add a forgotten item:

1. Press Start/Pause to pause the washer.
2. Wait for the door to unlock automatically, and then open the door.
3. Add the item, close the door, and then press Start/Pause. The cycle will resume

*Getting started*

1. Load your washer.
2. Add liquid (or powder) detergent and additives to the dispenser
3. Select the appropriate cycle and options for the load
4. Close the lid.
5. Press Start/Pause
6. The Wash Indicator illuminates.
7. The estimated cycle time will appear in the display. The time may fluctuate to indicate the time remaining in the cycle.
8. Before your washer starts to fill, it will make a series of clicking noises to check the door lock and do a quick drain

 NOTE

- When the cycle is complete, the Door Lock indicator will go out and “End” will appear in the display.

- Pressing Power cancels the cycle and stops your washer.
- The Wash, Rinse, and Spin indicators will illuminate during those portions of the cycle

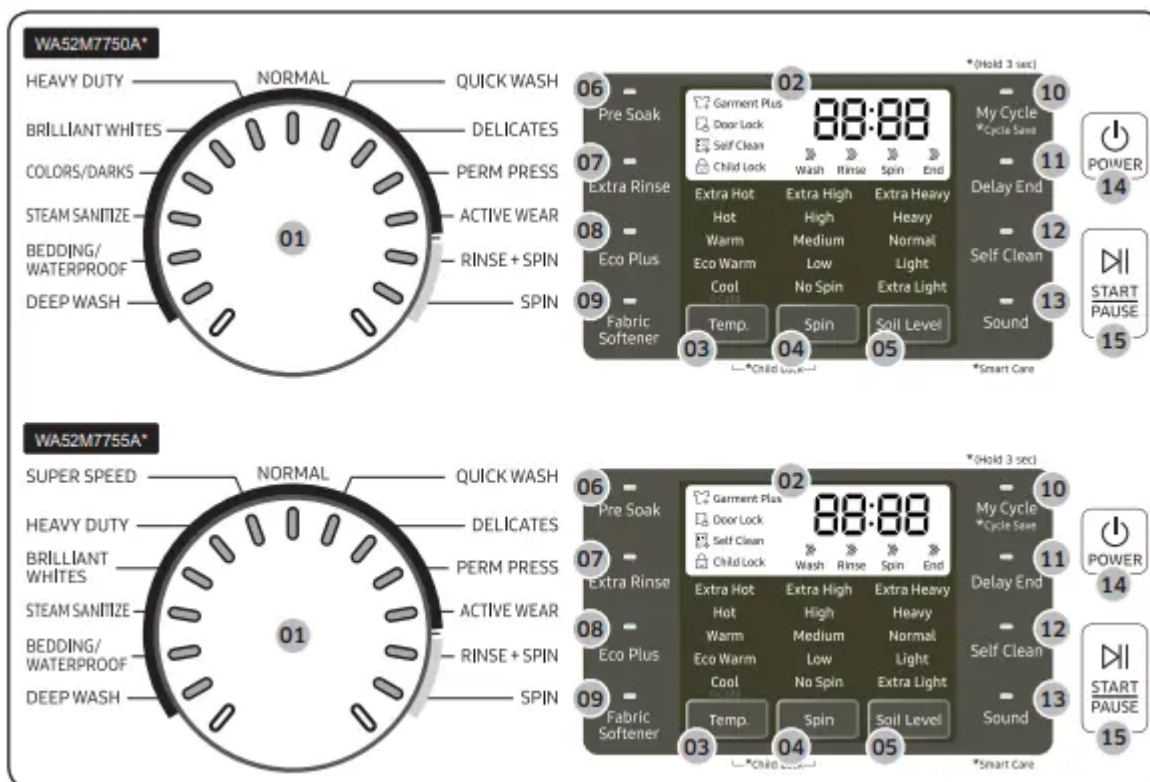
## Washing a load of laundry



**WARNING**

To reduce the risk of fire, electric shock, or injury to persons, read the IMPORTANT SAFETY INSTRUCTIONS before operating this appliance.

Control panel



### Cycle overview

#### NORMAL

- For most fabrics including cottons, linens, and normally soiled garments.

#### SUPER SPEED (WA52M7755A\*)

- Lightly soiled and Normal Loads (up to 8lb).

#### HEAVY DUTY

- For sturdy, colorfast fabrics and heavily soiled garments. We propose to use this function only when washing lot of heavily soiled garments.

#### BRILLIANT WHITES

- For white fabrics with or without bleach.

## COLORS/DARKS (WA52M7750A\*)

- For brightly or dark colored casual garments.

## STEAM SANITIZE

- For heavily soiled, colorfast garments. (less than 14lbs)

## BEDDING/ WATERPROOF

- For bulky and large items, such as comforters, blankets and sheets. When washing comforters, use liquid detergent, waterproof or water-resistant items.



## CAUTION

- Do not wash waterproof items and non-waterproof items together.
- Check the specification label on the fabric item and see if the item is waterproof.
- Use the bedding/waterproof cycle for waterproof or waterresistant items such as plastic mats, ski pants, raincoat and comforters which hardly absorb water.

## DEEP WASH

- Use more water in washing and rinsing.

## QUICK WASH

- For lightly soiled garments needed quickly.

## DELICATES

- For sheer fabrics, bras, lingerie, silks, and other handwash-only fabrics. For best results, use liquid detergent.

## PERM PRESS

- For wash-and-wear, synthetic fabrics, and lightly to normally soiled garments.

## ACTIVE WEAR

- Use this cycle to wash exercise wear such as sports jerseys, training pants, shirts/tops and other performance clothing. This cycle provides effective soil removal with gentle action for special fabric care.

## RINSE + SPIN

- Use for loads that need rinsing only or to add rinse-added fabric softener to a load.

## SPIN

- Drains the water and spins at a high speed.

## Options

### Child Lock

- Child Lock prevents children from playing with your washer.

## Activating the Child Lock function

Press and hold Spin and Soil Level simultaneously for approximately 3 seconds.

- When you activate the Child Lock function, the Child Lock indicator blinks.

## Using the Child Lock function

If the lid is opened when the Child Lock function is on, “dC” is displayed and an alarm sounds.

- If the water level in the tub is above the safe water level, “dC” is displayed on the LED display and the washer starts to drain water by force after 30 seconds.
- If the water level in the tub is above the safe water level and the Child Lock function is turned on while the door is open, “CL” is displayed on the LED display even if the power of the washer is turned off and the washer drains water by force.
- Even if the power of the washer is turned off, if the lid is opened while the water level in the tub is above the Reset water level, “CL” is displayed on the LED display without the alarm sounding and the washer starts to drain water. When the draining operation finishes, the power is automatically turned off again.
- You have activated the Child Lock function while the washer is running, the Start/Pause button will not work.
- After the compulsory drain, the “CL” blinks at 1 second intervals and the product enters the “CL” mode. (When the product is in the “CL” mode, only the Power button works.)
- To cancel the “CL” mode, you need to turn the power off and then on again.
- To cancel the “dC” mode, deactivate the Child Lock function. To deactivate the Child Lock function, press and hold Spin and Soil Level simultaneously for at least 3 seconds.

### NOTE

#### Adding laundry when Child Lock is on

- To add laundry, deactivate the Child Lock function. To deactivate the Child Lock function, press and hold Spin and Soil Level simultaneously for at least 3 seconds. See the “Pause Option” section on page 38 for additional details.

## Deactivating the Child Lock function

Press and hold both Spin and Soil Level simultaneously for approximately 3 seconds.

- When you deactivate the Child Lock function, the Child Lock indicator is turned off.
- The Child Lock function prevents children or the infirm from accidentally operating the washer and injuring themselves.



**WARNING** If a child enters the washer, the child may become trapped and suffocate.

## CAUTION

- Once you have activated the Child Lock function, it continues working even if the power is turned off.
- Forcing the lid open can result in injury or damage to the product.

## NOTE

To add laundry after you have activated the Child Lock function, you must first deactivate the Child Lock function.

### Sound

- The Sound Off function can be selected during all cycles.

### Garment Plus

- You can add or take out laundry items even after the wash has started, as long as the Garment Plus indicator is on. Pressing Start/Pause unlocks the lid. If you open the lid and want to continue the wash cycle, close the lid, and then press Start/Pause.

### My Cycle

Lets you save a custom wash cycle (temperature, spin, soil level, etc.) and then recall and use it with one button convenience.

To save a cycle and selected options as your My Cycle, follow these steps:

1. Press Power.
2. Select a cycle using the Cycle Selector.
3. After cycle selection, set each option.
4. You can then store the selected cycle and options by pressing and holding My Cycle for longer than 3 seconds. The cycle and options you select will be displayed the next time you choose the My Cycle function.
5. Press My Cycle to load and use the saved My Cycle options. The "My Cycle" light will indicate activation. Also, the chosen cycle and option lights will flicker.

## NOTE

You can change the My Cycle settings by repeating the process above. The last saved settings will be displayed the next time you choose the My Cycle function.

## NOTE

If you press My Cycle and release it within 3 seconds, the previously saved cycle and options appear. If you press and hold My Cycle for 3 second or longer, the currently set cycle and options are saved and the LED blinks for 3 seconds.

### Delay End

You can set the washer to start your wash automatically at a later time, by choosing a delay time.

The hour displayed indicates the time at which the wash will be ended.

1. Set your wash cycle.
2. Press Delay End repeatedly until the delay time is set.
3. Press Start/Pause. The “Delay End” indicator will be lit, and the clock will begin counting down until it reaches the set time.
4. To cancel a Delay End function, press the Power button and then turn the washer on again.

### Pre Soak

Use this function when the laundry is heavily contaminated or stained. This function improves the wash performance by adding a Pre Soak cycle.

- If you select this function, the total cycle time is increased by 15 minutes.
- When the Pre Soak cycle starts, the washer repeats a wash cycle after supplying water and then performs a 15-minute soak cycle.
- When the Pre Soak cycle is complete, the configured wash cycle starts without draining water.

### Eco Plus

- This function sets the temperature somewhat lower than the typical washing cycle and extends the wash time slightly. With laundry time slightly extended, it's possible to keep the same level of washing performance with cooler water. This function reduces energy consumption and maintains the quality of the wash.

### Mist Shower

- Mist Shower sprays water from a nozzle that is independent of the main water supply system. It states that it soaks the laundry with water from the beginning of the rinse cycle and ensures an effective wash, but it's not part of the wash cycle, it's part of the rinse cycle, so this needs to state that it ensures an effective rinse.
- (The Mist Shower function may not work if there is too large of a load in the machine.)

### Smart Care

This function enables you to check the status of the washer using a smartphone.

1. To enable the Smart Care function, press and hold Sound for 3 seconds after turning the power on or when an error occurs.
2. The Smart Care indicator is lit on the display.
3. Run the Smart Care app on your smart phone. Android: Galaxy S series, Galaxy Note series. (Other devices may not be normal operation). Supported OS : Android 2.2 or higher , iOS: iPhone series Supported OS : iOS 4.3 or higher

4. Focus your smart phone's camera on the display panel of the washer.
5. If the smart phone's camera is focused on the display panel of the washer, the panel and error message is automatically recognized and the error type and countermeasures are displayed on the smart phone.
6. If the smartphone fails to recognize the error code more than twice, please enter the error code displayed on the display panel of the washer manually into the Smart Care app.

 NOTE

Downloading the Smart Care app

- Download the Samsung Laundry App into your mobile phone from the Android market or Apple App store. (Search word : Samsung Smart Washer/ Dryer)

 NOTE

Precautions when using Smart Care

- If light from a light bulb, fluorescent bulb, or lamp is reflected on the display panel of the washer, the smartphone may not be able to recognize the panel or error message easily.
- If you hold the smartphone at too large an angle relative to the front of the display panel, it may not be able to recognize the error code. For best results, hold the smartphone so that the front of the panel and the smartphone are parallel or nearly parallel.

*Washing clothes using the cycle selector*

Your new washer makes washing clothes easy, using Samsung's "Fuzzy Control" automatic control system. When you select a wash program, the machine will set the correct temperature, washing time, and washing speed.

1. Press Power.
2. Open the lid.
3. Load the articles of clothing one at a time loosely into the drum, without overfilling it.
4. Add liquid (or powder) detergent, softener, and/or bleach (if necessary) to the appropriate compartments.
5. Close the lid.
6. Use the Cycle Selector to select the appropriate cycle according to the type of material: NORMAL, HEAVY DUTY, STEAM SANITIZE, DEEP WASH, COLORS/ DARKS(WA52M7750A\*), PERM PRESS, ACTIVE WEAR, SUPER SPEED(WA52M7755A\*), BRILLIANT WHITE, BEDDING/WATERPROOF, QUICK WASH, DELICATES, SPIN, and RINSE+SPIN. The relevant indicators will illuminate on the control panel

7. At this time, you can control the wash temperature, the number of rinse cycles, the spinning speed, and the delay time by pressing the appropriate option button.
8. Press Start/Pause and the wash will begin. The process indicator will light up and the remaining time for the cycle will appear in the display

#### Pause Option

To remove or add laundry items, follow these steps:

1. Press Start/Pause to unlock the lid.
2. Remove or add laundry items.
3. Close the lid, and then press Start/Pause to restart the wash.

When the cycle is finished:

After the total cycle has finished, the power will turn off automatically.

1. Open the lid.
2. Remove laundry.

#### ATC (Auto Temperature Control)

- ATC is the control function that the washer controls water temperature with temperature sensor (thermistor).

#### NOTE

Because there are numerous water temperatures depending on the customer's environments (cold areas, warm areas, various water temperatures, settings of heater temperature, etc.), ATC function in our washer maintains the certain level of wash temperature to output the best washing performance at each cycle.

#### NOTE

If you select NORMAL cycle, this cycle is the regulation and UL cycle. Since new washers must reduce the amount of energy usage as a first priority, customers will notice more cold water entering the washer. But, this is normal, not a problem.

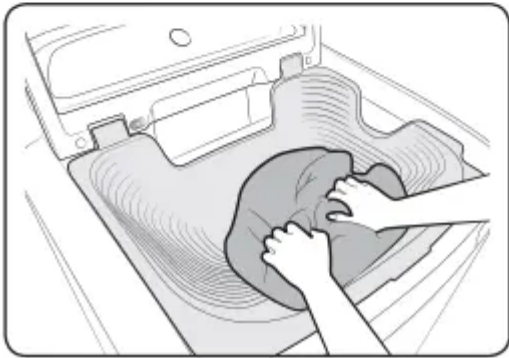
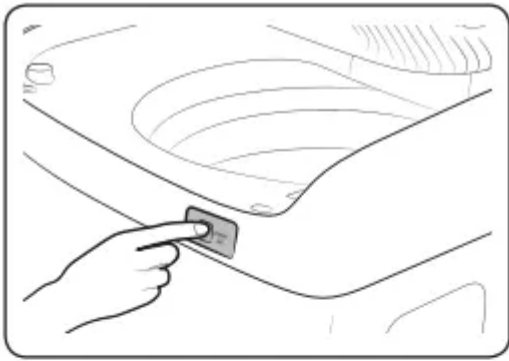
In those regulation cycles, Hot temperature is similar to acceptable adult bath-water temperature and warm temperature is similar to comfortable swimming-pool water temperature.

#### NOTE

If customers want to wash clothes in specific water temperatures, customers should choose a different cycle at each temperature (Hot/Warm/Eco Warm).

#### *The basics*

Prewash (Water Jet & Built-in sink)



Water Jet and Built-in sink help you handwash before the washing machine starts operation. Water Jet is available only when the door is open with the water level set to less than High. For prewashing, use the Built-in sink that is designed to facilitate the hand-wash.

1. With the door open, lower the Built-in sink . To open only the door, press and release the front right corner of the door. To close and lock both the door and the Built-in sink, press down the door until you hear a clicking sound.
2. Put clothes to prewash in it.
3. Press Water Jet to supply water to the Built-in sink, and hand-wash.
4. When done, gently lift up the Built-in sink to drain water into the tub.

#### NOTE

- If you want to hand-wash while the machine is operating, press Start/Pause to stop operation, and then follow steps 1-4 above.
- If you open both the door and the Built-in sink, lower the Built-in sink manually for prewashing.

#### [Water Jet stops]

- Water Jet stops operation automatically when the washing machine detects the maximum water level.
- Water Jet stops operation automatically 5 minutes after it begins. To add more water, press Water Jet again to resupply water.

#### [Water Jet drains]

- Select a cycle and press Start/Pause. Then the washing machine drains the water to be used during the prewash.
- When the washing machine is turned off before starting the wash cycle, it drains the water to be used during the prewash. However, when it is turned off during the wash cycle, it does not drain the water.

#### NOTE

- Water Jet extracts the water through the Mist Shower nozzle for 1 second and then through the Water Jet nozzle from then on when it is first activated after the washing machine turns on.

#### CAUTION

- Do not abuse Water Jet. Excessive use of Water Jet increases water consumption.
- When running water to the tub, do that gently. Otherwise, water may overflow the tub.
- Use caution when removing laundry from the tub. You may bump your head on the Built-in sink.
- Do not block the outlet of Water Jet with hands. Water may leak outside the tub, causing a system failure.
- Put only clothes to prewash in the Built-in sink. Other items such as shoes, food, or animals can not be used for prewash.
- Do not open the Built-in sink in a hurry. Remaining water in the sink may splash on the door or control panel.
- Due to a difference in air pressure, Water Jet may splash water from its outlet when it is first activated.
- This lid must be closed tightly to do the laundry.

#### *Detergent use*



Your washer is designed to use high efficiency (HE) detergents.

- For the best cleaning results, use a high efficiency detergent such as Tide HE, Wisk HE, Cheer HE or Gain HE\*. High efficiency detergents contain suds suppressors that reduce or eliminate suds. When fewer suds are produced, the load tumbles more efficiently and cleaning is maximized. (\* Brand names are trademarks of their respective manufacturers.)

 WARNING

Regular detergent is not recommended. Use HE detergents only

 NOTE

Reducing the amount of detergent may reduce the quality of cleaning. It is important to pre-treat stains, sort carefully by color and soil level, and avoid overloading. Regular detergent is not recommended. Use HE detergents only

### *Features*

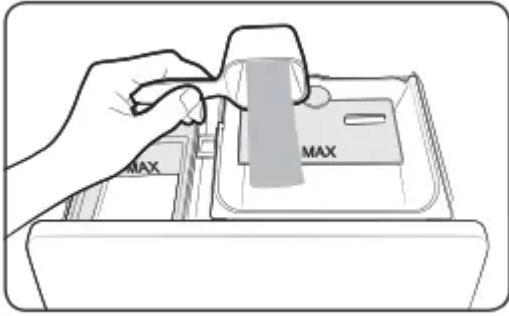
#### Automatic dispenser

- Your washer has separate compartments for dispensing detergent and color-safe bleach and fabric softener. Add all laundry additives to their respective compartments before starting your washer.
- The automatic dispenser must always be in place before you start your washer. DO NOT open the automatic dispenser when your washer is running.

 NOTE

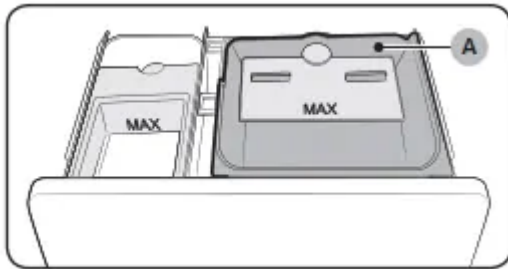
- Never exceed the manufacturer's recommendations when adding detergent.
- This compartment holds liquid detergent for the main wash cycle, which is added to the load at the beginning of the cycle.
- When using powdered detergent, remove the liquid detergent compartment from the detergent drawer. The washer will not dispense powdered detergent from the liquid detergent compartment.

To add detergent to the automatic dispenser:



1. Open the dispenser drawer.
2. Load the recommended amount of liquid (or powder) detergent into the detergent compartment before you start your wash.
3. Close the drawer slowly and smoothly to avoid spilling, splashing, or premature dispensing of the contents.

#### Loading the Liquid (or Powder) detergent compartment



1. Pour the recommended amount of laundry detergent directly into the detergent compartment before starting your washer.
2. If you are using color-safe bleach, add it with the detergent to the detergent compartment.

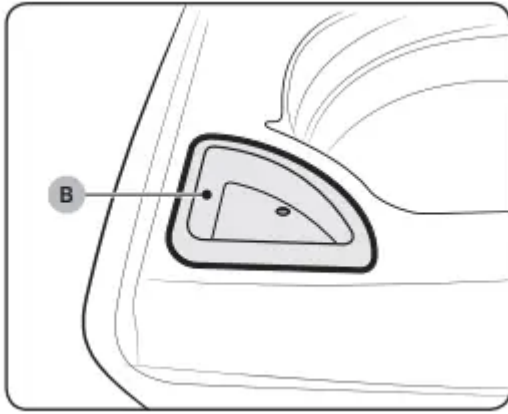
#### NOTE

When adding color-safe bleach with detergent, it is best if both laundry products are in the same form – liquid.

#### NOTE

When using powdered detergent, remove the liquid detergent compartment (A) from the detergent drawer. The washer will not dispense powdered detergent from the liquid detergent compartment.

#### Loading the Bleach compartment



 CAUTION

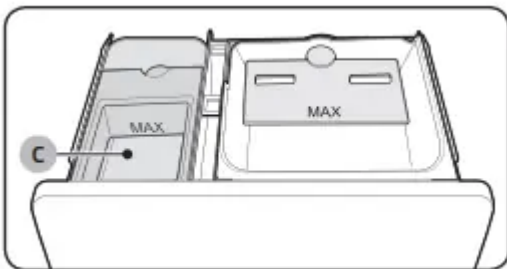
Use the liquid chlorine bleach only.

1. Add chlorine bleach to the bleach compartment (B). DO NOT exceed the bleach compartment.

 NOTE

- Avoid splashing or over-filling the compartment.
- Never pour undiluted liquid chlorine bleach directly onto the load or into the tub. It is a powerful chemical and can cause fabric damage, such as weakening of the fibers or color loss, if not used properly.
- If you prefer to use color-safe, add it to the appropriate detergent compartment. DO NOT pour color-safe bleach into the Bleach compartment.

Loading the fabric softener compartment



1. Pour the recommended amount of liquid fabric softener into the softener compartment (C). For smaller loads, use less than one capful.
2. Dilute the fabric softener with water until it reaches MAX FILL in the compartment.
3. The dispenser automatically releases liquid fabric softener at the proper time during the rinse cycle.

 NOTE

- Use the softener compartment ONLY for liquid fabric softeners.

- DO NOT use the Downy Ball\* in the fabric softener compartment with this washer. It will not add fabric softener at the appropriate time. Use the detergent compartment. (\* Brand names are trademarks of their respective manufacturers.)
- Do not use liquid fabric softener that is too sticky as it may not mix with the water sufficiently

## Maintaining your washer



WARNING

Certain internal parts are intentionally not grounded and may present a risk electric shock only during servicing. Service personnel – Do not contact the following parts while the appliance is energized: Control board, heat sink, motor, inlet valve, heater and pump

### Cleaning the exterior

1. Turn off the water faucets after finishing the day's washing. This will shut off the water supply to your washer and prevent the unlikely possibility of damage from escaping water. Leave the lid open to allow the inside of your washer to dry out
2. Use a soft cloth to wipe up all detergent, bleach or other spills as they occur.
3. Clean the following as recommended: Control Panel – Clean with a soft, damp cloth. Do not use abrasive powders or cleaning pads. Do not spray cleaners directly on the panel.

### Cleaning the interior

- Clean the interior of your washer periodically to remove any dirt, soil, odor, mold, mildew, or bacterial residue that may remain in your washer as a result of washing clothes.
- Failure to follow these instructions may result in unpleasant conditions, including odors and/or permanent stains on your washer or laundry.
- Hard water deposits may be removed, if needed. Use cleaners labeled "Washer safe".

### Storing your washer

Washers can be damaged if water is not removed from hoses and internal components before storage. Prepare your washer for storage as follows:

1. Select the Quick Wash cycle and add bleach to the automatic dispenser. Run your washer through the cycle without a load.
2. Turn the water faucets off and disconnect the inlet hoses.
3. Unplug your washer from the electrical outlet and leave your washer lid open to let air circulate inside the drum. If your washer has been stored in below-freezing temperatures, allow time for any leftover water in your washer to thaw out before use.

### Preserving the top cover and the front frame

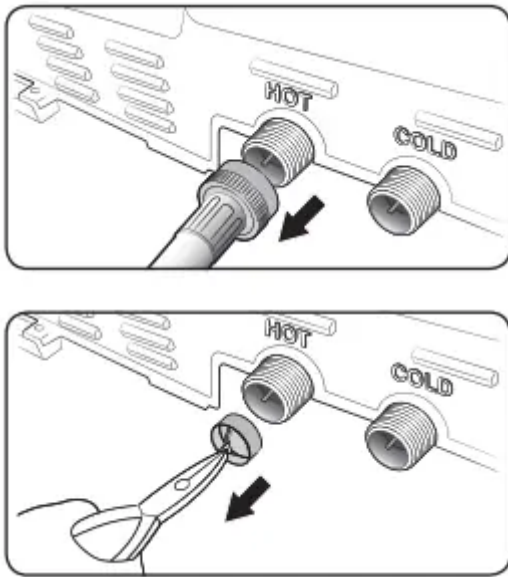
Do not place any heavy or sharp objects or a detergent box on the washer. They can scratch or damage the top cover of the unit.

 NOTE

- Since the entire washer has a high-gloss finish, the surface can be scratched or damaged.
- Avoid scratching or damaging the surface when using the washer.

### Cleaning mesh filter

Clean the mesh filter of the water hose once or twice a year.

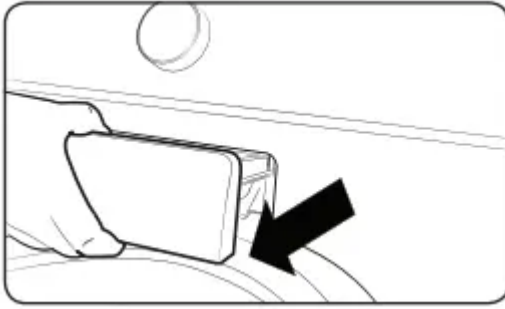


1. Turn off the washer, and then unplug the power cord.
2. Close the faucet.
3. Loosen and disconnect the water hose from the back of the washer. Cover the hose with a cloth to prevent water from gushing out.
4. Use pliers to pull out the mesh filter from the inlet valve.
5. Submerge the mesh filter deeply in water so that the threaded connector is also submerged.
6. Dry the mesh filter completely in a shaded area.
7. Reinsert the mesh filter into the inlet valve, and reconnect the water hose to the inlet valve
8. Open the faucet.

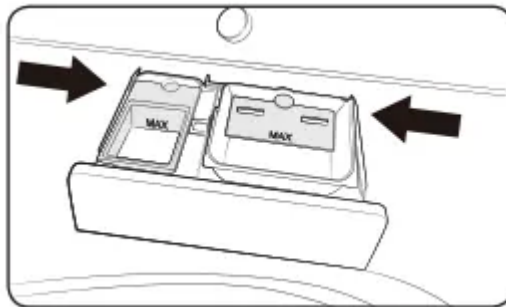
### Cleaning the dispensers

The automatic dispenser may need to be cleaned periodically due to laundry additive buildup.

1. Pull the dispenser drawer straight back until it stops.

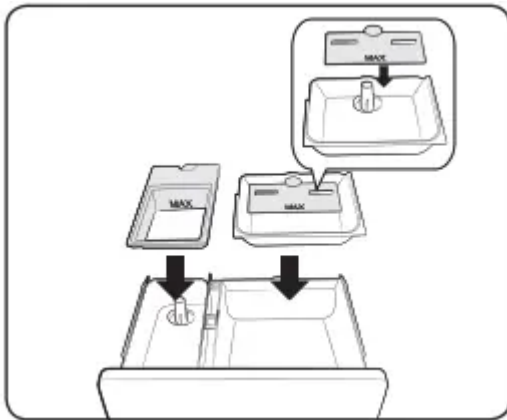


2. Push the ends of each side of the case at the same time. When you feel the ends push,

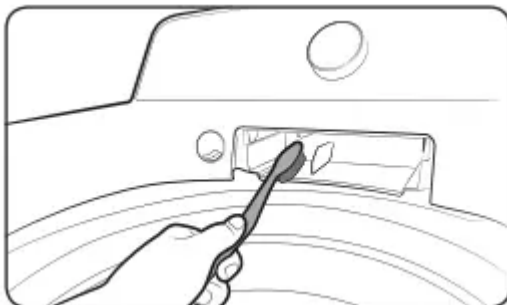


pull out the dispenser drawer.

3. Remove the inserts from the 3 compartments. Rinse the inserts and the drawer with warm water to remove traces of accumulated laundry products.

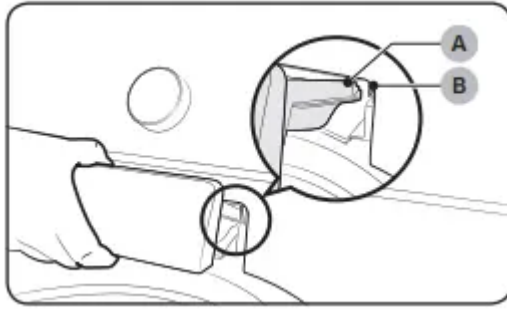


4. To clean the drawer opening, use a small, non-metal brush to clean the recess. Remove all residue from the upper and lower parts of the recess.



5. Return the inserts to the proper compartments and replace the drawer by placing the dispenser drawer rail (B) on top of the compartment rail (A) (Tilt the dispenser drawer

downward and insert it). Then push the drawer in firmly and slowly.



### Self Clean

Certain usage and environmental conditions may result in some residue build-up or odor in the washer tub. To prevent this build-up of residue or odor causing bacteria and keep your washer tub fresh and clean, perform the Self Clean cycle at least once a month or every 20 cycles. Perform the recommended procedure below when using the Self Clean cycle.

1. Remove all items from the washer tub and ensure the tub is empty. Laundry left in the tub during the Self Clean cycle may be damaged.
2. Press Power.
3. Select Self Clean. Once Self Clean is selected, the only function that can be set is Delay End.
4. Press Start/Pause. Self Clean begins.

### CAUTION

- Check the washer tub before using the Self Clean cycle. Remove any remaining water in the tub by running a SPIN cycle prior to starting the Self Clean cycle.
- If there is chlorine bleach left in the washer tub for an extended period of time, rust can occur.

### NOTE

- The water temperature for Self Clean is defaulted to Hot. This temperature cannot be changed.
- In the case where residue is present in the washer tub, add 1 cup (8 fl.oz, 240 ml) of liquid chlorine bleach to the bleach compartment before you start the Self Clean cycle. Do not use or mix any other detergent or chemicals during the Self Clean cycle.
- If necessary, run a RINSE+SPIN Cycle after the Self Clean cycle has completed to help remove any remaining residue.

### Self Clean reminder

- After 20 washing cycles, the Self Clean LED reminder icon and the Self Clean cycle LED will blink on the control panel for an hour and then turn off automatically.

- The reminder will appear on the control panel for 5 additional consecutive cycles before turning off. The next reminder will not appear until another 20 cycles have been completed.

## Troubleshooting

### *Checkpoints*

If you encounter a problem with the washer, first check the table below and try the suggestions.

Does not turn on.

- Make sure you use rated power for the product.
- Make sure the power cord is completely plugged in.
- Check the fuse or reset the circuit breaker.

Does not start.

- Make sure the door is closed.
- Make sure the water taps are open.
- Make sure to press or tap Start/Pause to start the washing machine.
- Make sure Child Lock is not activated
- Before the washing machine starts to fill, it will make a series of clicking noises to check the door lock and does a quick drain.
- Was the door opened during the spinning cycle? Close the door, and press or tap Start/Pause to resume.
- The machine enters Standby or is in a soaking cycle. Please wait.
- Check the fuse or reset the circuit breaker

Water is not supplied.

- Make sure you press or tap Start/Pause after selecting the water supply.
- Make sure the water taps are open
- Is the filter net at the water supply hose connector clogged? Clean the filter net by brushing with a toothbrush.
- Is the water supply cut off? If the water supply is cut off, close the tap and power off.
- Straighten the water supply hoses.
- Open and close the door, then press or tap Start/Pause.
- If the water pressure is low, it takes longer to start washing.
- If the water level is not as high as necessary or lower than expected, use the level selector to adjust the water level.

After a cycle, detergent remains in the automatic dispenser.

- Make sure the washing machine is running with sufficient water pressure.
- Make sure the detergent drawer is properly inserted.
- Remove and clean the detergent drawer, and then try again.

Vibrates excessively or makes noise.

- Make sure the washing machine is set on a level floor. If the floor is not level, use the levelling feet to adjust the washing machine.
- Make sure the washing machine is not contacting any other object.
- Make sure the laundry load is balanced.
- Make sure the laundry is spread evenly in the washing machine. Spread out the laundry evenly and start again.
- Make sure the space around the washing machine is free of objects.
- Humming is produced normally during operation.
- Objects such as coins can cause noise. Remove these objects from the washing machine after washing is complete

Stops

- Plug the power cord into a live electrical outlet.
- Check the fuse or reset the circuit breaker.
- Close the door, and press or tap Start/Pause to start the washing machine. For your safety, the washing machine will not spin unless the door is closed.
- Before the washing machine starts to fill, it will make a series of clicking noises to check the door lock and does a quick drain.
- There may be a pause or soak period in the cycle. Wait briefly and the washing machine may start.
- Make sure the inlet hose screens at the taps are not clogged. Periodically clean the screens.
- This problem occurs temporarily due to low voltages, and will be solved when power recovers.

Fills with the wrong temperature water.

- Fully open both water taps.
- Make sure the temperature selection is correct.
- Make sure the hoses are connected to the correct water taps. Flush water lines.
- Disconnect the hoses and clean the screens. The hose filter screens may be clogged.

- While the washing machine fills, the water temperature may change as the automatic temperature control feature checks incoming water temperature. This is normal.
- While the washing machine fills, you may notice just hot and/ or just cold water going through the dispenser when cold or warm temperatures are selected. This is a normal function of the automatic temperature control feature as the washing machine determines the water temperature

Door (Lid) locked or will not open.

- While the washing machine is operating, press or tap Start/ Pause to stop the washing machine.
- It may take a few moments for the door lock mechanism to disengage.

Does not drain and/ or spin.

- Check the fuse or reset the circuit breaker.
- Make sure the electrical voltage is normal.
- Make sure the washing machine is plugged in.
- Make sure the drain hose is pointed downward. (Natural drain models only)
- Make sure the drain hose is not clogged.
- Make sure the drain hose is not kinked.
- Straighten the drain hose. If there is a drain restriction, call for service.
- Close the door, and press or tap Start/Pause. For your safety, the washing machine will not spin unless the door is closed.

Load is wet at the end of the cycle.

- Use the High or Extra High spin speed. (Applicable model only)
- Use high efficiency (HE) detergent to reduce oversudsing.
- Load is too small. Small loads (one or two items) may become unbalanced and not spin completely

Leaks water.

- Make sure all hose connections are tight.
- Make sure the water supply hose's rubber packing is in the correct position. Screw tightly again.
- Make sure the end of the drain hose is correctly inserted and secured to the drain system.
- Avoid overloading.
- Use high efficiency (HE) detergent to prevent oversudsing.
- Make sure the water supply hose is not kinked.

- If the water supply is too strong, water may leak. Close the water tap a little.
- Make sure water is not leaking from the water tap. If so, repair the water tap.

Excessive suds.

- Use high efficiency (HE) detergent to prevent oversudsing.
- Reduce the detergent amount for soft water, small loads, or lightly soiled loads.
- Non-HE detergent is not recommended.

The spin basket or drain/supply hose is frozen.

- Use warm water to disconnect the water supply hose and drain hose. Soak them in warm water.
- Fill the spin basket with warm water, and then wait for about 10 minutes.
- Put a hot towel on the drain hose connector.
- Reconnect the water supply hose and drain hose, and check if water is supplied properly

Water drains out immediately.

- Make sure the drain hose is not clogged, and is hung over the drain hose hook. Fill the spin basket halfway with water, and try spinning again.
- Lift the end of the drain hose to prevent water from draining. Fill the spin basket halfway with water, and then run spinning after releasing the drain hose
- Make sure the drain hose is installed correctly. See the installation section of this user manual and adjust the position of the drain hose as instructed.

Stains on clothes.

- Select an appropriate cycle for the laundry. Use the Heavy Duty cycle for stained clothes.
- Apply a recommended amount of detergent as instructed by the detergent manufacturer.
- Clean the magic filter (if it comes with your washer) on a regular basis.

Has odours.

- Excessive suds collect in recesses and can cause foul odours.
- Run cleansing cycles to sanitize periodically.
- Dry the washing machine interior after a cycle has finished.





## Specifications

Fabric care chart

The following symbols provide garment care direction. The clothing care labels include symbols for drying, bleaching, drying and ironing, or dry cleaning when necessary. The use of symbols ensures

consistency among garment manufacturers of domestic and imported items. Follow care label directions to optimize garment life and reduce laundering problems.

Wash cycle

	Normal
	Permanent press/Wrinkle resistant/Wrinkle control
	Gentle/Delicates
	Hand wash

Water temperature




...	Hot
..	Warm
.	Cold



NOTE



- This represents appropriate wash water temperatures for various items. The temperature range for Hot is 105° - 125 °F / 41° - 52 °C, for Warm 85° - 105 °F / 29° - 41 °C and for Cold 60° - 85 °F / 16° - 29 °C. (Wash water temperature must be a minimum of 60 °F / 16 °C for detergent activation and effective cleaning.)
- The clothes washer can not ensure these temperatures because the actual temperature of the water entering your washer depends on water heater settings and regional water supply temperatures. For example, cold water entering the home in the northern states during winter may be 40 °F / 4 °C which is too cold for effective cleaning. In this situation, you will need to adjust the water temperature by selecting a warm setting, adding some hot water to the MAX FILL line, or using your Washer's heating option, if available.

Bleach

	Any bleach (when needed)
	Only non-chlorine (color-safe) bleach (when needed)
	Tumble dry

Normal








	Permanent press/Wrinkle resistant/Wrinkle control
	Gentle/Delicates

Special instructions

	Line dry/Hang to dry
	Drip dry
	Dry flat







Heat setting

	High
	Medium
	Low
	Any heat
	No heat / Air






Iron dry or steam temperatures

	High
	Medium
	Low

Warning symbols for laundering

	Do not wash
	Do not wring
	Do not bleach
	Do not tumble dry
	No steam (added to iron)
	Do not iron

Dry-clean

	Dry-clean
	Do not dry-clean
	Line dry / Hang to dry
	Drip dry
	Dry flat

### Helping the environment

- Your washer is manufactured from recyclable materials. If you decide to dispose of it, please observe local waste disposal regulations. Cut off the power cord so that the appliance cannot be connected to a power source. Remove the lid so that animals and small children cannot get trapped inside the appliance.
- Do not exceed the detergent quantities recommended in the detergent manufacturers' instructions.
- Use stain removal products and bleaches before the wash cycle only when necessary.
- Save water and electricity by only washing full loads (the exact amount depends upon the program used).

### *Declaration of conformity*

- This appliance complies with UL2157.

### *Specification sheet*



Type		Top loading washer	
Model name		WA52M7750A* / WA52M7755A*	
Dimensions (inches (cm))	A. Height	46.0 (116.8)	
	B. Width	27.0 (68.6)	
	C. Height with lid open	59.8 (152.0)	
	D. Depth	29.3 (74.4)	
Water pressure (psi (kPa))		20 - 116 (137 - 800)	
NET weight (kg (lb))		67 (147.7)	
Spin revolution		800 rpm	
Heater rating	Washing	120 V	700 W
	Spin	120 V	400 W
	Drain	120 V	80 W

Cycle chart

 NOTE

Setting	Temp.	Spin	Soil Level
●: factory setting	EH: Extra Hot	EH: Extra High	EH: Extra Heavy
●: can be selected	H: Hot	H: High	H: Heavy
	W: Warm	M: Medium	N: Normal
	C: Cool	L: Low	L: Light
	CD: Cold	NS: No Spin	EL: Extra Light

Cycle	Temp.						Spin					Soil Level				
	EH	H	W	EW	C	CD	EH	H	M	L	NS	EH	H	N	L	EL
NORMAL	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
HEAVY DUTY		●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
DEEP WASH		●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
DELICATES			●	●	●	●			●	●	●					●
BRILLIANT WHITES		●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
BEDDING/WATERPROOF		●	●	●	●	●		●	●	●	●	●	●	●	●	●
PERM PRESS		●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
QUICK WASH		●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
STEAM SANITIZE	●						●	●	●	●	●	●	●	●	●	●
RINSE+SPIN							●	●	●	●	●					
SPIN							●	●	●	●	●					
ACTIVE WEAR			●	●	●	●		●	●	●	●			●	●	●
COLORS/DARKS			●	●	●	●	●	●	●	●	●	●	●	●	●	●
SELF CLEAN		●							●							

Cycle	Options					
	Pre Soak	Extra Rinse	Eco Plus	Fabric Softener	My Cycle	Delay End
NORMAL	●	●	●	●	●	●
HEAVY DUTY	●	●	●	●	●	●
DEEP WASH	●	●	●	●	●	●
DELICATES		●		●	●	●
BRILLIANT WHITES	●	●	●	●	●	●
BEDDING/WATERPROOF	●	●	●	●	●	●
PERM PRESS	●	●	●	●	●	●
QUICK WASH		●		●	●	●
STEAM SANITIZE	●	●		●	●	●
RINSE+SPIN		●		●	●	●
SPIN					●	●
ACTIVE WEAR	●	●	●	●	●	●
COLORS/DARKS	●	●	●	●	●	●
SELF CLEAN					●	●

## Safety information

Congratulations on your new Samsung washer. This manual contains important information on the installation, use and care of your appliance. Please take some time to read this manual to take full advantage of your washer's many benefits and features.

## What you need to know about the safety instructions

- Please read this manual thoroughly to ensure that you know how to safely and efficiently operate the extensive features and functions of your new appliance. Please store the manual in a safe location close to the appliance for future reference. Use this appliance only for its intended purpose as described in this instruction manual.
- Warnings and Important Safety Instructions in this manual do not cover all possible conditions and situations that may occur. It is your responsibility to use common sense, caution and care when installing, maintaining and operating your washer.
- Because the following operating instructions cover various models, the characteristics of your washer may differ slightly from those described in this manual and not all warning signs may be applicable. If you have any questions or concerns, contact your nearest service center or find help and information online at [www.samsung.com](http://www.samsung.com).

## Important safety symbols

What the icons and signs in this user manual mean:



Hazards or unsafe practices that may result in severe personal injury, death and/or property damage.



Hazards or unsafe practices that may result in personal injury and/or property damage.



Indicates that a risk of personal injury or material damage exists.

These warning signs are here to prevent injury to yourself and others. Please follow them explicitly. After reading this manual, store it in a safe place for future reference.

Read all instructions before using the appliance.

As with any equipment that uses electricity and moving parts, potential hazards exist. To safely operate this appliance, familiarize yourself with its operation and exercise care when using it.

## CALIFORNIA PROPOSITION 65 WARNING



Cancer and Reproductive Harm - [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).

## *Important safety precautions*



To reduce the risk of fire, electric shock, or injury to persons when using your appliance, follow basic precautions, including the following:

1. Read all instructions before using this appliance
2. Do not wash or dry articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, other flammable or explosive substances as they give off vapors that could ignite or explode.
3. Do not allow children to play on or in the appliance. Close supervision of children is necessary when the appliance is used near children.
4. Before the appliance is removed from service or discarded, remove the lid of the washing or drying compartment.
5. Do not reach into the appliance if the drum is moving.
6. Do not install or store this appliance where it will be exposed to the weather.
7. Do not tamper with the controls.
8. Do not repair or replace any part of the appliance or attempt any servicing unless it is specifically recommended in the user-maintenance instructions or in published userrepair instructions that you understand and have the skills to carry out.
9. Do not add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
10. Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. HYDROGEN GAS IS EXPLOSIVE. If the hot water system has not been used for 2 weeks or more, before using a washer or combination washer-dryer, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.

#### *Critical installation warnings*



Plug the power cord into an AC 120 V / 60 Hz/wall socket rated at 15 amps or higher. Use the socket for this appliance only. In addition, do not use an extension cord.

- Sharing a wall socket with other appliances, using a power strip, or extending the power cord may result in electric shock or fire.
- Do not use an electric transformer. It may result in electric shock or fire.
- Ensure that the power voltage, frequency, and current match the product's specifications. Failing to do so may result in electric shock or fire.

Have this appliance installed by a qualified technician or service company.

- Failing to do so may result in electric shock, fire, an explosion, problems with the product, or injury.

Remove all foreign substances such as dust or water from the power plug terminals and contact points using a dry cloth on a regular basis.

- Unplug the power plug and clean it with a dry cloth.
- Failing to do so may result in electric shock or fire.

Plug the power plug into the wall socket in the right direction so that the cord runs towards the floor.

- If you plug the power plug into the socket in the opposite direction, the electric wires within the cable may be damaged and this may result in electric shock or fire.

This appliance must be properly grounded.

Do not ground the appliance to a gas pipe, plastic water pipe, or telephone line.

- Improper grounding may result in electric shock, fire, an explosion, or problems with the product.
- Never plug the power cord into a socket that is not grounded correctly. Make sure the socket you use is grounded in accordance with local and national codes.

Do not install this appliance near a heater or flammable material.

Do not install this appliance in a humid, oily, or dusty location, or in a location exposed to direct sunlight or water (rain drops).

Do not install this appliance in a location where gas may leak.

- This may result in electric shock or fire.

Plug the power plug into the wall socket firmly. Do not use a damaged power plug, damaged power cord, or loose wall socket.

- This may result in electric shock or fire.

Do not pull or excessively bend the power cord.

Do not twist or tie the power cord.

Do not hook the power cord over a metal object, place a heavy object on the power cord, insert the power cord between objects, or push the power cord into the space behind the appliance.

- This may result in electric shock or fire.

Do not pull the power cord when unplugging the power plug.

- Unplug the power plug by holding the plug.
- Failing to do so may result in electric shock or fire.

If the power plug or power cord are damaged, contact your nearest service center.

#### *Installation cautions*



Position the appliance so that the power plug is easily accessible.

- Failing to do so may result in electric shock or fire due to electric leakage.

Install your appliance on a level and hard floor that can support its weight.

- Failing to do so may result in abnormal vibrations, noise, or problems with the product.

Unplug the power plug when the appliance is not being used for long periods of time or during a thunder/lightning storm.

- Failing to do so may result in electric shock or fire.

#### *Critical usage warnings*



If the appliance is flooded, cut the power immediately and contact your nearest service center.

If the appliance emits a strange noise, a burning smell, or smoke, unplug the power plug immediately and contact your nearest service center.

- Failing to do so may result in electric shock or fire.

In the event of a gas leak (such as propane gas, LP gas, etc.), ventilate the area immediately. Do not turn any appliance or light on or off

- Do not use a ventilating fan
- A spark may result in an explosion or fire.

Do not wash items contaminated with gasoline, kerosene, benzene, paint thinner, alcohol or other flammable or explosive substances.

- This may result in electric shock, fire, or an explosion.

Do not force the washer lid open while the washer is operating (high-temperature washing/ drying/ spinning).

- Water flowing out of the washer may cause burns or cause the floor to be slippery. This may result in injury.
- Forcing the lid open can damage the product or cause injury.

Make sure to remove the packaging (sponge, styrofoam) attached to the bottom of the washer before using it.

Do not insert your hand under the washer.

- This may result in injury.

Do not touch the power plug with wet hands.

- This may result in electric shock.

Do not turn the appliance off by unplugging the power plug while the washer is in operation.

- Plugging the power plug into the wall socket again may cause a spark and result in electric shock or fire.

Keep all packaging materials well out of the reach of children, as packaging materials can be dangerous to children.

- If a child places a bag over their head, the child may suffocate.

Do not let children or infirm persons use this washer unsupervised.

- Failing to do so may result in electric shock, burns or injury.

Do not insert your hand or a metal object under the washer while it is operating.

- This may result in injury.

Do not attempt to repair, disassemble, or modify the appliance yourself.

- Do not use any fuse (such as copper, steel wire, etc.) other than the standard fuse.
- If you need to repair or reinstall the appliance, contact your nearest service center.
- Failing to do so may result in electric shock, fire, problems with the product, or injury

If any foreign substance such as water enters the appliance in any area other than the tub, unplug the power plug and contact your nearest service center.

- Failing to do so may result in electric shock or fire.

If the water supply hose comes loose from the faucet and floods the appliance, unplug the power plug.

- Failing to do so may result in electric shock or fire.

For waterproof fabrics, only use the WATERPROOF cycle.

- Do not use other cycles for waterproof fabrics. This may result in injury or damage to the washer, walls, floor, or clothing due to abnormal vibrations.
- Set the temperature and spin according to the attached care label
- **WARNING** : Failure to closely follow these instructions may result in an abnormal vibrating and out-of-balance condition that could result in physical injury, property damage, and/or appliance damage.

*Usage cautions*



If the washer is contaminated by a foreign substance such as detergent, dirt, food waste, etc., unplug the power plug and clean the washer using a damp, soft cloth.

- Failing to do so may result in discoloration, deformation, damage or rust.

The clear portion of the lid can be broken by a strong impact. Take care when using the washer.

- If the clear portion is cracked or broken, it may result in injury

After a water supply failure or when reconnecting the water supply hose, open the faucet slowly.

Open the faucet slowly after a long period of non-use.

- The air pressure in the water supply hose or the water pipe may result in damage to a part or in water leakage.

If a drain error occurs during an operation, check if there is a draining problem.

- If the washer is used when it is flooded because of a draining problem, it may result in electric shock or fire due to electric leakage.

Do not insert your hand under the washer.

- This may result in injury.

Insert the laundry into the washer completely so that laundry does not get caught in the lid.

- If laundry gets caught in the lid, it may result in damage to the laundry or the washer, or result in water leakage.

Ensure that the faucet is turned off when the washer is not being used.

- Ensure that the water supply hose connectors are properly tightened.
- Failing to do so may result in property damage or injury.

Open the faucet and check if the water supply hose connector is firmly tightened and that there is no water leaking before using the product.

- If the water supply hose connectors are loose, it may result in water leakage.

Do not stand on top of the appliance or place objects (such as laundry, lighted candles, lighted cigarettes, dishes, chemicals, metal objects, etc.) on the appliance.

- This may result in electric shock, fire, problems with the product, or injury.

Do not operate the appliance with wet hands.

- This may result in electric shock.

Do not spray volatile material such as insecticide onto the surface of the appliance.

- As well as being harmful to humans, it may also result in electric shock, fire, or problems with the product.

Do not place an object that generates a electromagnetic field near the washer.

- This may result in injury due to a malfunction.

Since the water drained during a high-temperature wash or drying cycle is hot, do not touch the water.

- This may result in burns or injury.

Do not operate the washer when the detergent dispenser is removed.

- This may result in electric shock or injury due to water leakage.

Do not insert your hand into the detergent dispenser after opening it.

- This may result in injury as your hand may be caught.

Do not place any non-laundry objects, such as shoes, food waste, or animals into the washer.

- This can cause abnormal vibrations that can damage the washer, and, in the case of pets, cause severe injury or death.

Do not press the buttons using sharp objects such as pins, knives, fingernails, etc.

- This may result in electric shock or injury.

Do not wash laundry contaminated by oils, creams, or lotions usually found in skincare shops or massage clinics.

- This may result in the rubber seal becoming deformed and water leakage.

Do not leave metal objects (safety pins, hair pins, etc.) or bleach in the tub for long periods of time.

- This may cause the tub to rust.
- If rust appears on the surface of the tub, apply a neutral cleansing agent to the surface and use a sponge to clean it. Never use a metal brush.

Do not use dry cleaning detergent directly in the tub and do not wash, rinse, or spin laundry contaminated by dry cleaning detergent.

- This may result in spontaneous combustion or ignition due to heat from the oxidation of the oil.

Do not use hot water from water cooling/heating devices.

- This may result in problems with the washer.

Do not use natural hand-washing soap in the washer.

- If it hardens and accumulates inside the washer, it may cause problems with the product, discoloration, rust, or bad odors.

Do not wash large laundry items such as bedding in the washing net.

- Failing to do so may result in injury due to abnormal vibrations.

- Place smaller items, such as lace socks and lingerie in the washing net.

Do not use hardened detergent.

- If it accumulates inside the washer, it may result in water leakage.

Do not wash throw rugs or doormats.

- If you wash throw rugs or doormats, the sand will accumulate inside the washer. It may result in error such as no draining.

### *Critical cleaning warnings*



Do not clean the appliance by spraying water directly onto it.

Do not use the strong acid cleaning agent.

Do not use benzene, paint thinner, or alcohol to clean the appliance.

- This may result in discoloration, deformation, damage, electric shock, or fire.

Before cleaning or performing maintenance, unplug the appliance from the wall socket.

- Failing to do so may result in electric shock or fire.

## **LIMITED WARRANTY (U.S.A.)**

### *SAMSUNG WASHER*

#### LIMITED WARRANTY TO ORIGINAL CONSUMER PURCHASER WITH PROOF OF PURCHASE

- This SAMSUNG brand product, as supplied and distributed by SAMSUNG ELECTRONICS AMERICA, INC. (SAMSUNG) and delivered new, in the original carton to the original consumer purchaser, is warranted by SAMSUNG against manufacturing defects in materials or workmanship for the limited warranty period, starting from the date of original purchase, of:

One (1) year parts and labor,

Three (3) years stainless tub part (Part Only),

Ten (10) years washing DD motor part (Part Only).

- This limited warranty is valid only on products purchased and used in the United States that have been installed, operated, and maintained according to the instructions attached to or furnished with the product. To receive warranty service, the purchaser must contact SAMSUNG at the address or phone number provided below for problem determination and service procedures. Warranty service can only be performed by a SAMSUNG authorized service center. The original dated bill of sale must be presented upon request

as proof of purchase to SAMSUNG or SAMSUNG's authorized service center to receive warranty service.

- SAMSUNG will provide in-home service within the contiguous United States during the warranty period at no charge, subject to availability of SAMSUNG authorized servicers within the customer's geographic area. If in-home service is not available, SAMSUNG may elect, at its option, to provide transportation of the product to and from an authorized service center. If the product is located in an area where service by a SAMSUNG authorized servicer is not available, you may be responsible for a trip charge or required to bring the product to a SAMSUNG authorized service center for service.
- To receive in-home service, product must be unobstructed and accessible to the service agent.
- During the applicable warranty period, a product will be repaired, replaced, or the purchase price refunded, at the sole option of SAMSUNG. SAMSUNG may use new or reconditioned parts in repairing a product, or replace the product with a new or reconditioned product. Replacement parts and products are warranted for the remaining portion of the original product's warranty or ninety (90) days, whichever is longer. All replaced parts and products are the property of SAMSUNG and you must return them to SAMSUNG.
- This limited warranty covers manufacturing defects in materials or workmanship encountered in normal household, noncommercial use of this product and shall not cover the following: damage that occurs in shipment, delivery, installation, and uses for which this product was not intended; damage caused by unauthorized modification or alteration of the product; product where the original factory serial numbers have been removed, defaced, changed in any way, or cannot be readily determined; cosmetic damage including scratches, dents, chips, and other damage to the product's finishes; damage caused by abuse, misuse, pest infestations, accident, fire, floods, or other acts of nature or God; damage caused by use of equipment, utilities, services, parts, supplies, accessories, applications, installations, repairs, external wiring or connectors not supplied or authorized by SAMSUNG; damage caused by incorrect electrical line current, voltage, fluctuations and surges; damage caused by failure to operate and maintain the product according to instructions; in-home instruction on how to use your product; and service to correct installation not in accordance with electrical or plumbing codes or correction of household electrical or plumbing (i.e., house wiring, fuses, or water inlet hoses). The cost of repair or replacement under these excluded circumstances shall be the customer's responsibility
- Visits by an authorized servicer to explain product functions, maintenance or installation are not covered by this limited warranty. Please contact SAMSUNG at the number below for assistance with any of these issues.

## EXCLUSION OF IMPLIED WARRANTIES

- IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific rights, and you may also have other rights, which vary from state to state.

## LIMITATION OF REMEDIES

- YOUR SOLE AND EXCLUSIVE REMEDY IS PRODUCT REPAIR, PRODUCT REPLACEMENT, OR REFUND OF THE PURCHASE PRICE AT SAMSUNG'S OPTION, AS PROVIDED IN THIS LIMITED WARRANTY. SAMSUNG SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO TIME AWAY FROM WORK, HOTELS AND/OR RESTAURANT MEALS, REMODELING EXPENSES, LOSS OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF SAMSUNG HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some states do not allow exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific rights, and you may also have other rights, which vary from state to state.
- SAMSUNG does not warrant uninterrupted or error-free operation of the product. No warranty or guarantee given by any other person, firm, or corporation with respect to this product shall be binding on SAMSUNG.

To obtain warranty service, please contact SAMSUNG at: Samsung Electronics America, Inc. 85 Challenger Road Ridgefield Park, NJ 07660 1-800-SAMSUNG (726-7864) [www.samsung.com/us/support](http://www.samsung.com/us/support)

## Warranty (CANADA)

### *SAMSUNG WASHER*

#### LIMITED WARRANTY TO ORIGINAL PURCHASER

- This SAMSUNG brand product, as supplied and distributed by SAMSUNG ELECTRONICS CANADA, INC. (SAMSUNG) and delivered new, in the original carton to the original consumer purchaser, is warranted by SAMSUNG against manufacturing defects in materials and workmanship for a limited warranty period of: One (1) year part and labor, Ten (10) years washing DD motor (Part only)
- This limited warranty begins on the original date of purchase, and is valid only on products purchased and used in the Canada. To receive warranty service, the purchaser

must contact SAMSUNG for problem determination and service procedures. Warranty service can only be performed by a SAMSUNG authorized service center. The original dated bill of sale must be presented upon request as proof of purchase to SAMSUNG or SAMSUNG's authorized service center. SAMSUNG will provide in-home service during the warranty period at no charge, subject to availability within the Canada. In-home service is not available in all areas.

- To receive in-home service, product must be unobstructed and accessible to the service agent. If service is not available, SAMSUNG may elect to provide transportation of the product to and from an authorized service center.
- SAMSUNG will repair, replace, or refund this product at our option and at no charge as stipulated herein, with new or reconditioned parts or products if found to be defective during the limited warranty period specified above. All replaced parts and products become the property of SAMSUNG and must be returned to SAMSUNG. Replacement parts and products assume the remaining original warranty, or ninety (90) days, whichever is longer. This limited warranty covers manufacturing defects in materials and workmanship encountered in normal, noncommercial use of this product and shall not apply to the following: damage that occurs in shipment; delivery and installation; applications and uses for which this product was not intended; altered product or serial numbers; cosmetic damage or exterior finish; accidents, abuse, neglect, fire, water, lightning, or other acts of nature or God; use of products, equipment, systems, utilities, services, parts, supplies, accessories, applications, installations, repairs, external wiring or connectors not supplied or authorized by SAMSUNG that damage this product or result in service problems; incorrect electrical line voltage, fluctuations and surges; customer adjustments and failure to follow operating instructions, maintenance and environmental instructions that are covered and prescribed in the instruction book; product removal and reinstallation; problems caused by pest infestations.
- This limited warranty does not cover problems resulting from incorrect electric current, voltage or supply, light bulbs, house fuses, house wiring, cost of a service call for instructions, or fixing installation errors. SAMSUNG does not warrant uninterrupted or error-free operation of the product.
- EXCEPT AS SET FORTH HEREIN, THERE ARE NO WARRANTIES ON THIS PRODUCT EITHER EXPRESS OR IMPLIED, AND SAMSUNG DISCLAIMS ALL WARRANTIES INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, INFRINGEMENT OR FITNESS FOR A PARTICULAR PURPOSE.
- NO WARRANTY OR GUARANTEE GIVEN BY ANY PERSON, FIRM, OR CORPORATION WITH RESPECT TO THIS PRODUCT SHALL BE BINDING ON SAMSUNG. SAMSUNG SHALL NOT BE LIABLE FOR LOSS OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE,

MISUSE, OR INABILITY TO USE THIS PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF SAMSUNG HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

- NOR SHALL RECOVERY OF ANY KIND AGAINST SAMSUNG BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT SOLD BY SAMSUNG AND CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, PURCHASER ASSUMES ALL RISK AND LIABILITY FOR LOSS, DAMAGE, OR INJURY TO PURCHASER AND PURCHASER'S PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF THE USE, MISUSE, OR INABILITY TO USE THIS PRODUCT. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT, IS NONTRANSFERABLE AND STATES YOUR EXCLUSIVE REMEDY.
- Some provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific rights, and you may also have other rights, which vary from province to province.

To obtain warranty service, please contact SAMSUNG at: Samsung Electronics Canada Inc. 2050 Derry Road West Mississauga, Ontario L5N 0B9 Canada 1-800-SAMSUNG (726-7864) [www.samsung.com/ca/support](http://www.samsung.com/ca/support) (English) [www.samsung.com/ca\\_fr/support](http://www.samsung.com/ca_fr/support) (French)

Visits by a Service Engineer to explain functions, maintenance or installation is not covered by warranty. Please contact your Samsung call agent for help with any of these issues.

### **Warning**

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.