

Introduction

- The Roku streaming player which accompanies this Important Product Information (“Player”) allows you to stream online entertainment to your TV. A Roku account is required to activate your Player. When you sign up for a Roku account, you will be asked to provide your contact information and a payment method so that you can easily rent movies or sign-up for additional services. Your authorization is required for any such charges. There are no equipment rental fees for owning a Player. However, a paid subscription or other form of payment may be required to access some channels or content. Channel availability is subject to change and varies by country. Check with each channel provider for specific bandwidth requirements to stream 720p, 1080p HD and 4K (if your Player supports 4K) content.

Safety Precautions

The Player has been designed with the highest concern for safety. However, any electrical device, if used improperly, has the potential for causing fire, electrical shock, property damage or personal injury. To help ensure accident-free operation, follow these guidelines:

- Observe all warnings, precautions and instructions.
- Regularly inspect the AC power adapter for damage.
- Stop use, unplug the AC power adapter from the electrical outlet and disconnect any other cables immediately, if the Player has been damaged, cracked or punctured, or if the Player functions in an abnormal manner, produces unusual sounds or smells or becomes too hot to touch.
- For more information on product safety and troubleshooting, please go to www.roku.com/support.

Use and Handling

- Do not operate the remote using any vigorous or forceful motions or gestures.
- The remote control and the headphones are not toys. If your Player comes with a remote control and/or headphones, keep them both out of reach of children under the age of six.
- The product packaging may include plastic bags, cable ties and fasteners. Dispose of these properly and keep them out of reach of children, as they could present a choking hazard.
- Do not touch the Player or connected cables during an electrical storm.

- Do not allow liquid, small particles or other foreign objects to get into the Player or accessories.
- Do not expose the Player or accessories to liquid, smoke or steam.
- Do not expose the Player or accessories to high temperatures, high humidity or direct sunlight.
- Do not place the Player or the remote on the floor or in a place where they may cause someone to trip or stumble.
- Permanent hearing loss may occur if the Player or earpieces are used at high volume. To prevent possible hearing loss, limit the amount of time you use the Player or any earpieces at high volume.



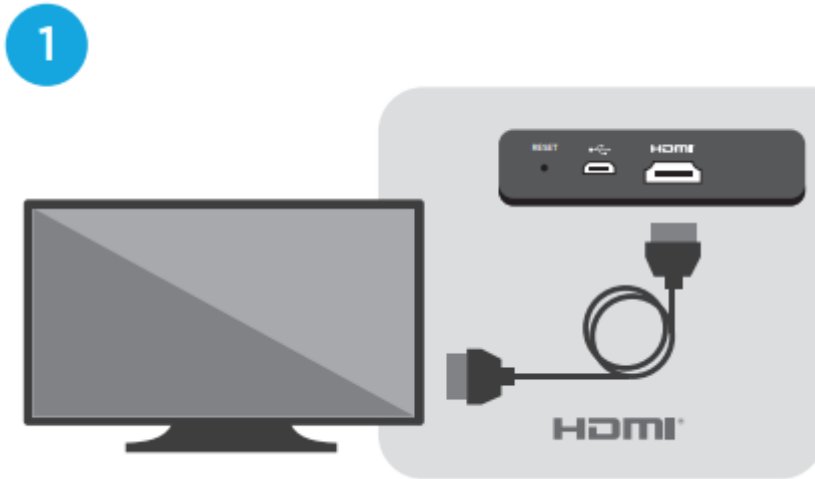
- Do place your Player within range of your wireless network.
- Do not place your Player in an enclosed cabinet; it may interfere with the wireless signal.
- Do not place anything on top of your Player; it may cause the Player to overheat.
- Do not drop, crush or disassemble the Player.
- Do not attempt to repair your Player yourself. Disassembling the Player may cause damage not covered by the warranty

Important Tips About Battery Handling

- Inserting batteries: Be sure to insert each battery negative (-) side first, pushing it into the coil and then into the compartment. Never insert batteries positive (+) side first.
- Replacing batteries: Always replace dead batteries with two brand-new batteries from the same manufacturer. Never use damaged batteries.
- Disposal of batteries: Always dispose of batteries following federal guidelines or local ordinances. Do not dispose of used batteries in an open fire.
- Warning Signs: If your remote gets warm/hot during use, discontinue use and contact Roku Customer Support immediately at www.roku.com/support. There is a risk of explosion if a battery is replaced by an incorrect type.

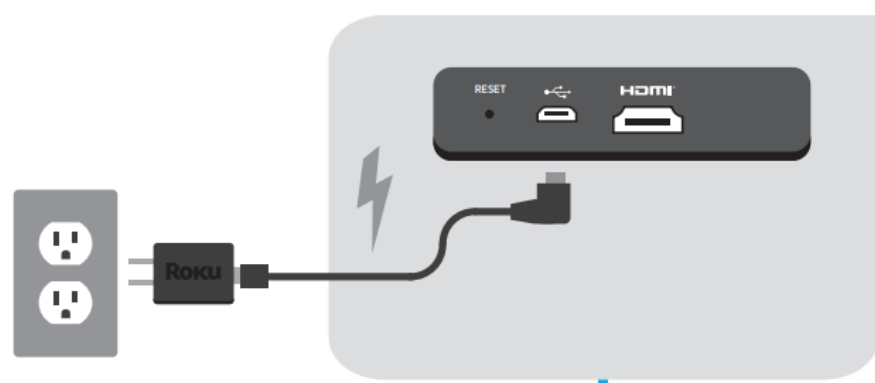
Voice Search

- For players and geographies which support voice search, please see the End User License Agreement and Privacy Policy for further information located at www.roku.com/legal.



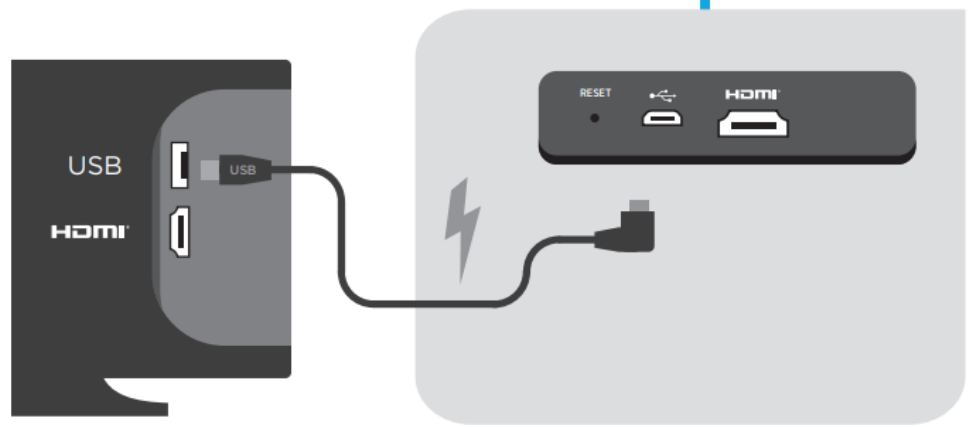
1. Connect your Roku® streaming player to your TV with the included High Speed HDMI® Cable or use your own cable.

2



For best start-up time, use the included power adapter to connect to a wall outlet.

OR



2. For best start-up time, use the included power adapter to connect to a wall outlet.

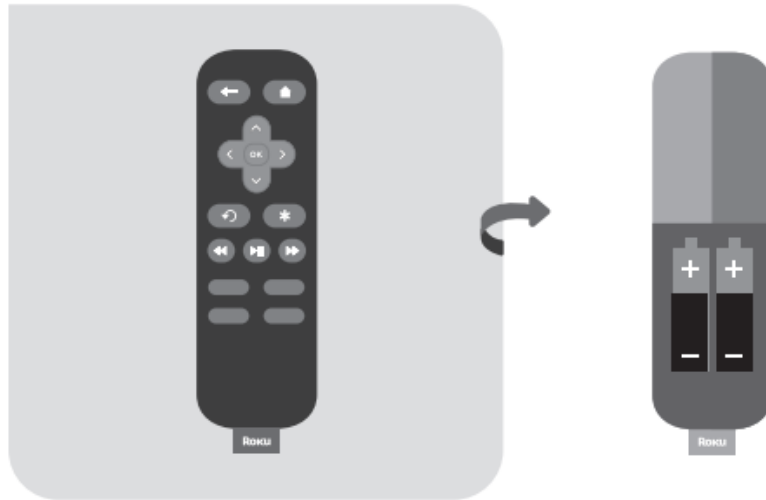
Or, connect the included USB cable to the USB port on your TV. USB power may not work with all TVs.



If you see a red light on your Roku player then the USB port on your TV is not providing enough power. Use the power adapter instead.

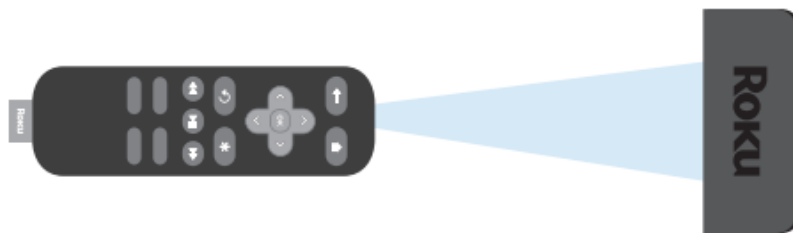


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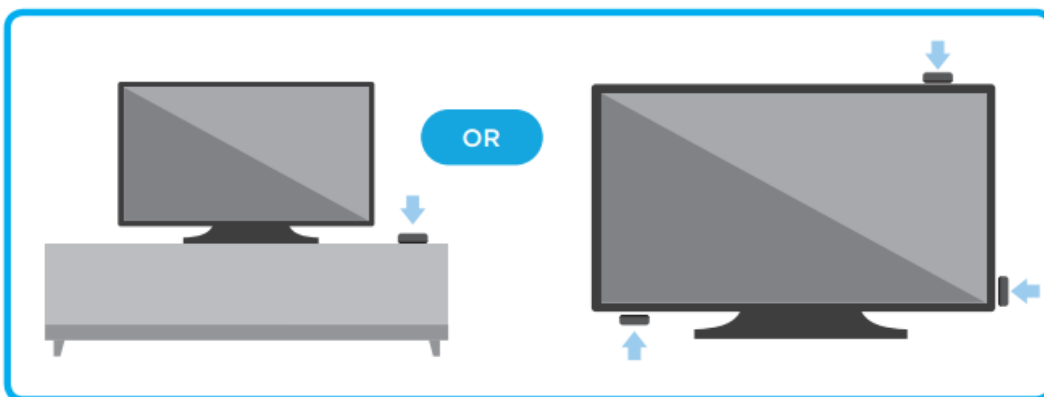


3. Insert the provided batteries into your remote, (-) negative side first.

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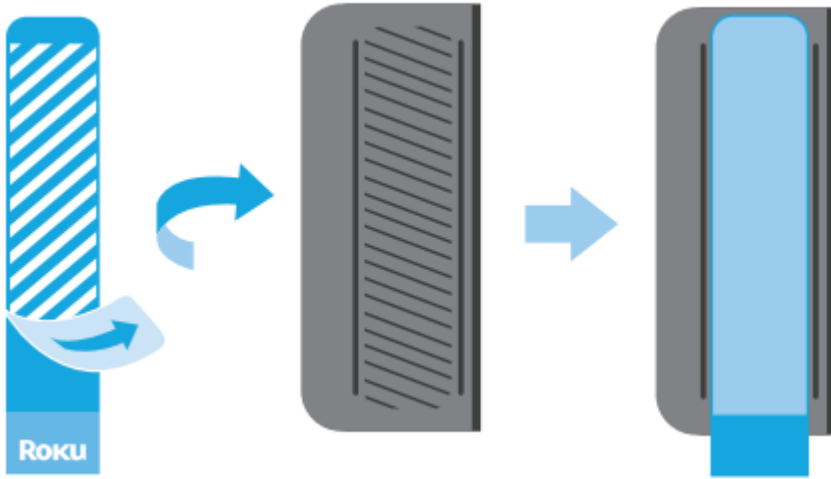


4. Remote must be within line of sight of your streaming player.



Do





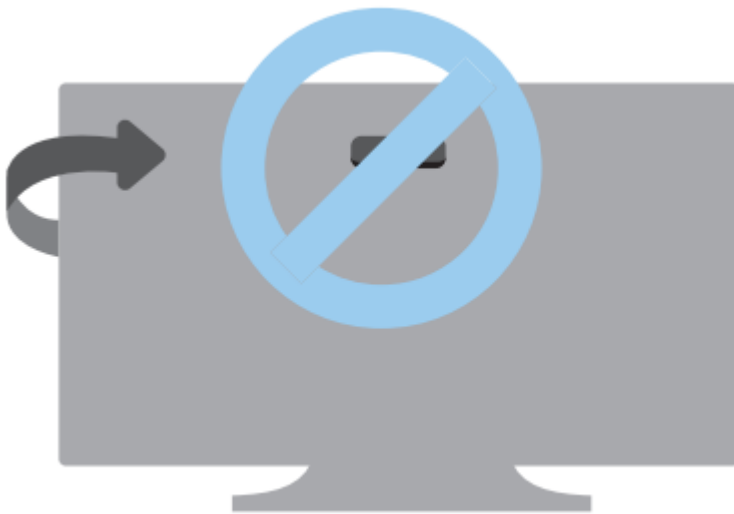
- Place your streaming player next to your TV.

OR

- Use included adhesive strip to attach player to your TV.

Don't

- Don't place behind TV.



- For best wireless connection and to prevent overheating, do not place inside cabinet.



- Finally, power on your TV, set the HDMI input to your Roku streaming player and press the Home button on your Roku remote.

Q&A

1. Can I download the time Warner cable app and watch cable with this device?

- Yes. I strongly believe all of the Roku models work with the TWCTV app. Although you need a subscription to Starter TV or higher in conjunction with TWC Internet service. The actual use of the TWCTV app is no additional charge (as of Dec 2016). It does give you access to nearly all of your channels while connected inside the home, making a BYOD (bring your own device) option available instead of the lease of a set-top. I have seen that one traditional set-top box inside the home is required, but all additional rooms I have Roku setup.
- When deciding on which Roku to purchase with TWCTV, take note you will experience better performance, i.e. faster Channel Changing, faster loading of the On-Screen Guide information, faster transition into High Quality image when arriving on a new channel, etc..., with the Roku Premier (and higher) models.
- If you're looking for a way to connect a television that may not be used frequently, this device is your go-to option. If you're looking for a device on a television that is heavily used or your primary television set, you'll end up happier in the long run investing into the Premier, or higher, models Roku offers.
- In our family, throughout various accounts, we have nine various Roku models in-use. All of them are still supported in some fashion today (Dec 2016)

2. Does this work with non hdmi TVs

- The Roku Express (model no. 3900) will not without a HDMI input on your TV. However, the Roku Express+ (model no. 3910) will work with an TV with a Composite input (red, white, yellow) and HDMI TVs as well. The Roku Express+ costs about 5.00 more than

the Roku Express and comes with the required composite cable so you don't have to buy anything extra.

3. Which is better: roku or amazon fire stick? thank you!

- Depends on your goal for it. I have both, amazon fire tv is not ultraviolet compatible, which is why i have a roku so i can play all my digital movies on vudu. On the other hand, Amazon you can load kodi on to it which is very versatile, you cant on roku...

4. How does this work?

- You plug the device into your power outlet and the TV. Then you go through the set up which will walk you through connecting to your WiFi internet connection. Once that is all set up you will see the Home screen which will have many channels added by default, like Netflix and Hulu. If you subscribe to these services you can then sign in to them to activate. There will also be other channels like say CBS. If you have a cable or satellite service you would go online to the URL each channel provides at initial set up and then choose your provider. You then enter your Provider username and password to authenticate then you will be activated on that channel. I seems like a little bit of a process but you only have to do it as a one time set up per channel you want. If you don't have a cable or satellite provider, some channels you can subscribe to individually for a monthly fee. Then of course there are some channels that are completely free to use. You can add or remove channels as you please to your home page. Since I have Direct TV I was able to set up all the channels my family watches, and have access to Hulu, Netflix, and Amazon without needing to pay for another box, or using another device (like a game consul) to access it. It has worked out very well for us in our entertainment room.

5. Does the version of Netflix on this model allow for multiple use profiles?

- Yes it does.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.