

## User manual Hiearcool UCN3270 Adapter



### Compatibility List (partial list):

#### Lenovo

Lenovo Thinkpad T590

lenovo thinkpad T480

lenovo thinkpad T480s

lenovo thinkpad T490

lenovo thinkpad T490s

Lenovo T580

Lenovo ThinkPad-T470

Lenovo ThinkPad X390

Carbon X1 Sth/6th Gen

Lenovo L480

lenovo-legion-y7000p

Lenovo x1 yoga gen 3

Yoga 720 13"

Lenovo Yoga 720

Lenovo Yoga 730

ThinkPad X390 Yoga

Lenovo yoga c940

Lenovo Yoga 910

Lenovo Ideapad T470s  
ThinkPad P53

Lenovo ThinkBook 14-IML  
Lenovo Ideapad S740  
Lenovo Thinkpad 290s  
Carbon X1 Sth/6th Gen  
ThinkPad X1 Carbon Gen 7

ThinkPad X1 Carbon Gen 8  
ThinkPad P52 (15") Mobile Workstation  
Lenovo ThinkPad P50  
Lenovo ThinkPad P52  
Lenovo ThinkPad P52s  
Lenovo ThinkPad P53  
Lenovo ThinkPad P53s.  
Lenovo ThinkPad £14 14  
Lenovo ThinkPad E15  
Lenovo ThinkPad T495  
Lenovo ThinkPad E580

Lenovo ThinkPad P51

Lenovo ThinkPad X1 Yoga Gen 4  
Lenovo ThinkPad X1 Yoga Gen 3  
ThinkPad L13 Yoga  
ThinkPad X380 Yoga

## **HP**

HP Elitebook 840 g5  
HP Spectre x360  
HP Spectre x360 Convertible 13-aeOxx  
HP Elitebook 830 g6  
HP Elitebook 850 GS  
HP Spectre Folio - 13-ak0015nr  
HP Spectre x360 Laptop - 13t touch  
HP Spectre x360 Laptop - 15t touch  
HP Spectre x 360 Convertible 13-WOxx  
HP ZBook 15 G5 Mobile Workstation  
HP Probook 450 G6  
HP Elitebook x360 1030 G3

## **Dell**

Dell Latitude 7490

Dell Latitude 7400

Dell XPS 15 7590

Dell XPS 9380

Precision 5510

Precision 5520

Precision 5530

Precision 7530

Precision 7730

Precision 7720

Vostro 15-7590

XPS 13 9365 2-in-1

XPS 13 9350

XPS 13 9360

XPS 15 9550

XPS 15 9560

XPS 13 9370

XPS 15 9570

XPS 9575 2-in-1

Dell Inspiron 5000

Dell 8650

Dell Latitude 5500

Dell latitude 7290

XPS 13 7390

Dell New XPS 15

New XPS 15 Touch Laptop

Precision 7520

XPS 15 9500

## **Microsoft**

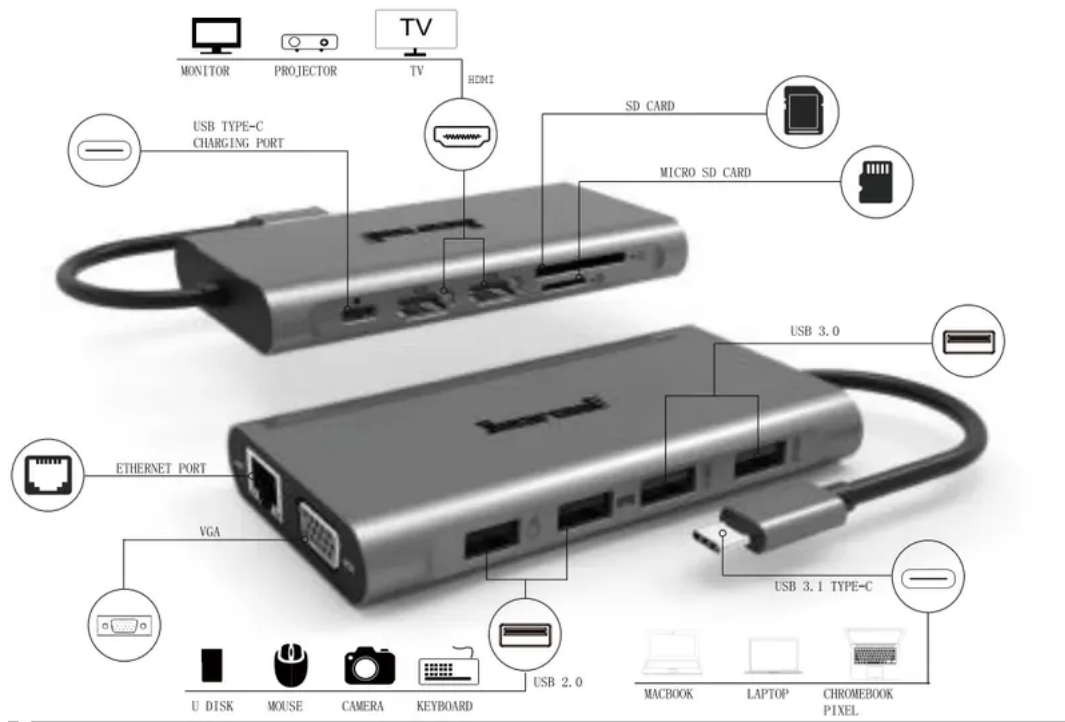
Microsoft Surface Book 2

Surface Go

Surface Pro 7

# MSI

MSI WS75 workstation



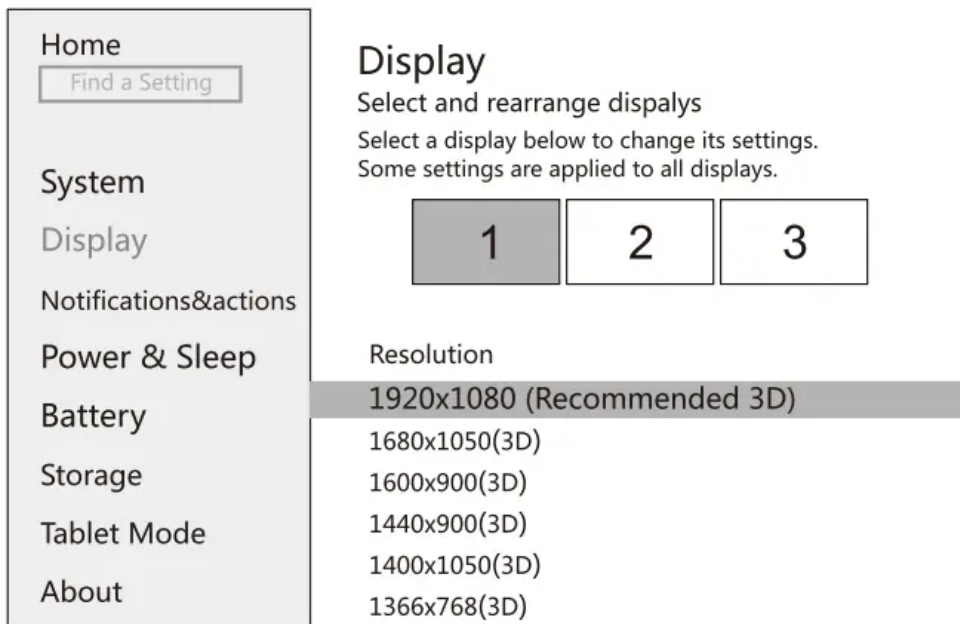
## Hiearcool 11-in-1Premium USB C Hub:

1 * Type-C Charging Port	
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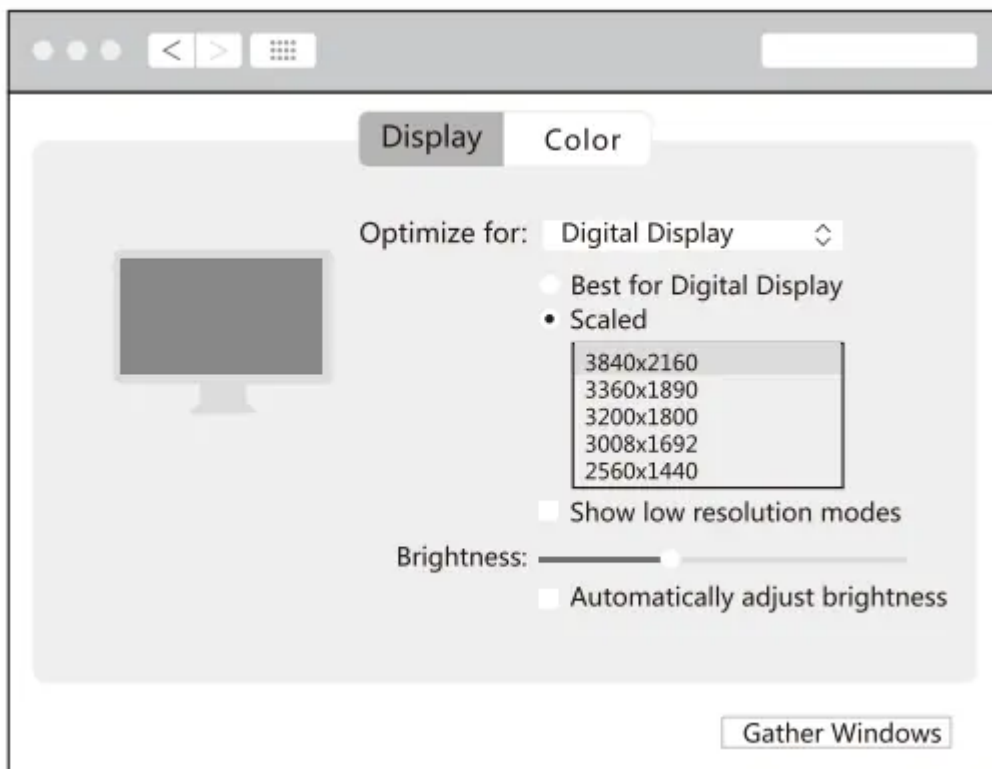
### Resolution Setting for win 10&Mac

Right Click Desktop > Display Setting





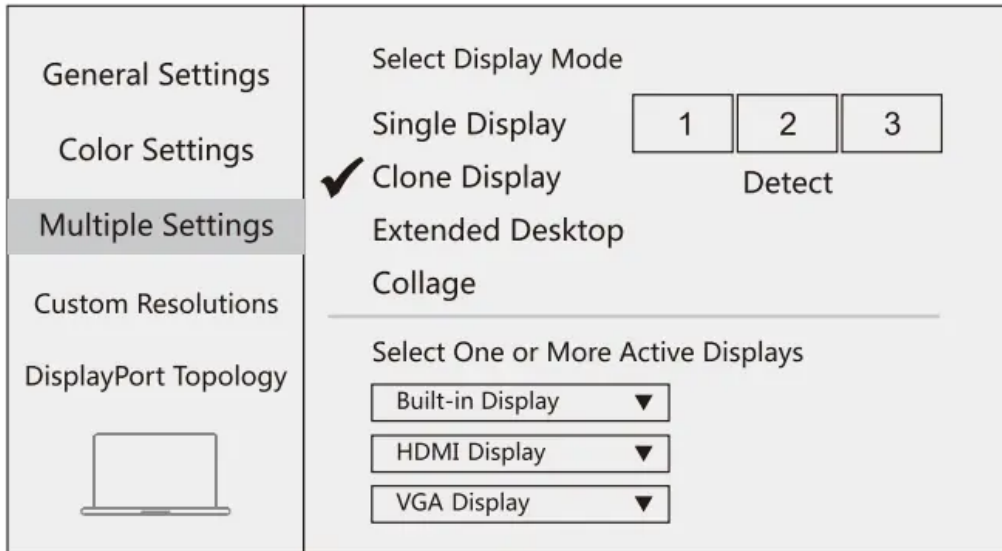
Apple Icon > System Preferences > Displays



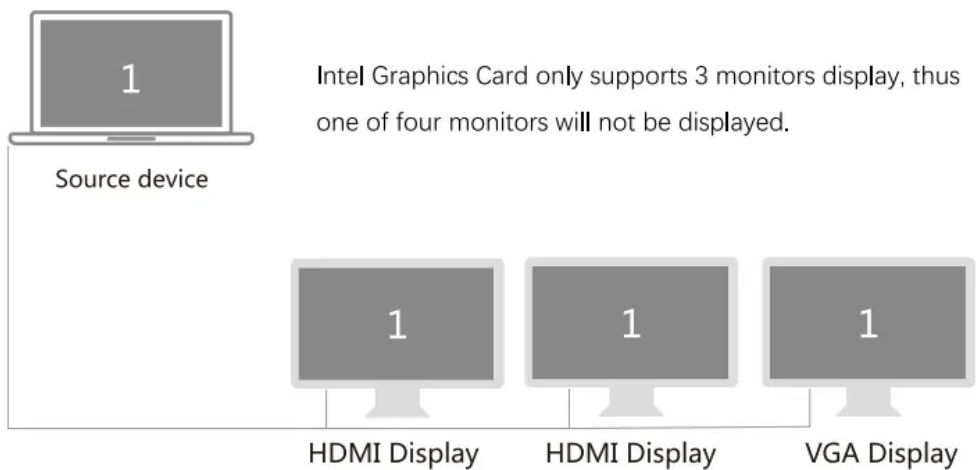
## Display Setting for win 10

### 1. Clone mode

Right click desktop >Graphics Settings >Display



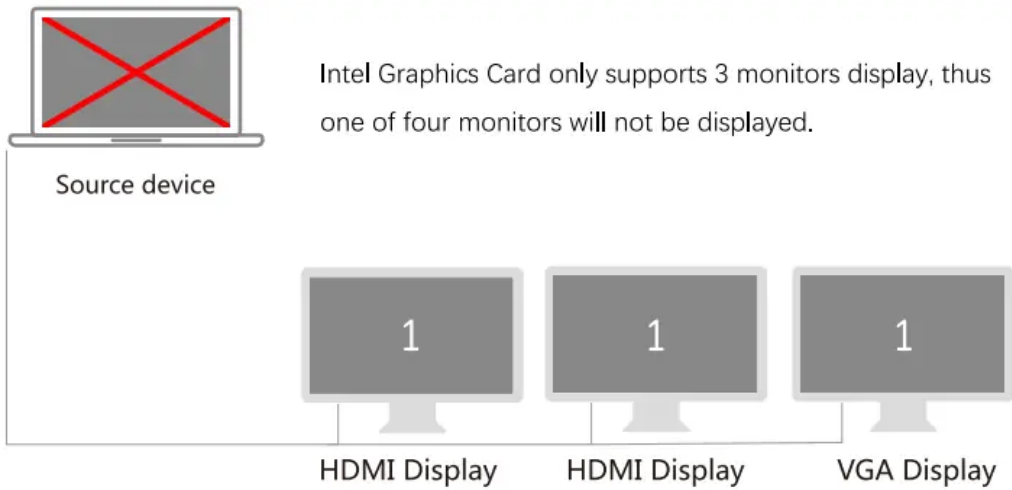
① • Other Graphics Card (e.g. AMD)



② • Intel Graphics Card

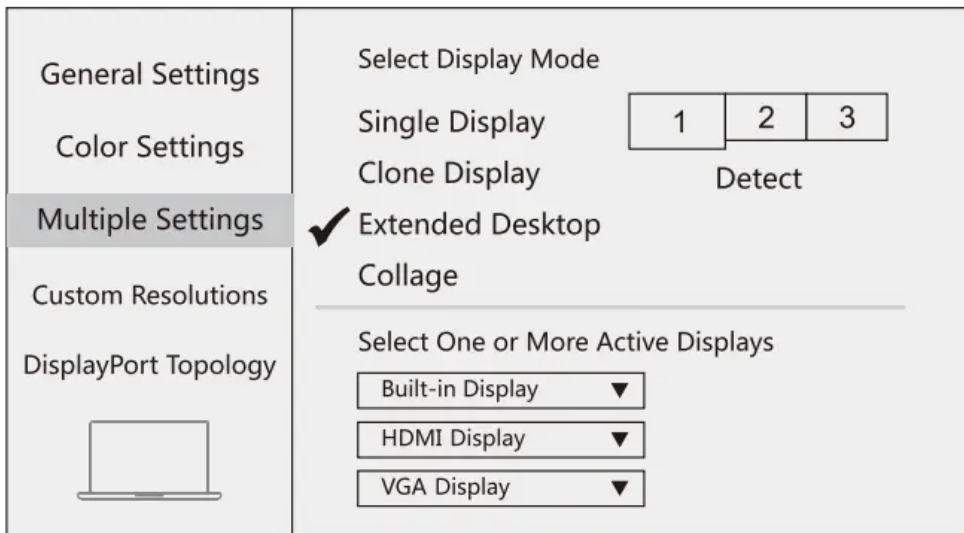
NO DISPLAY



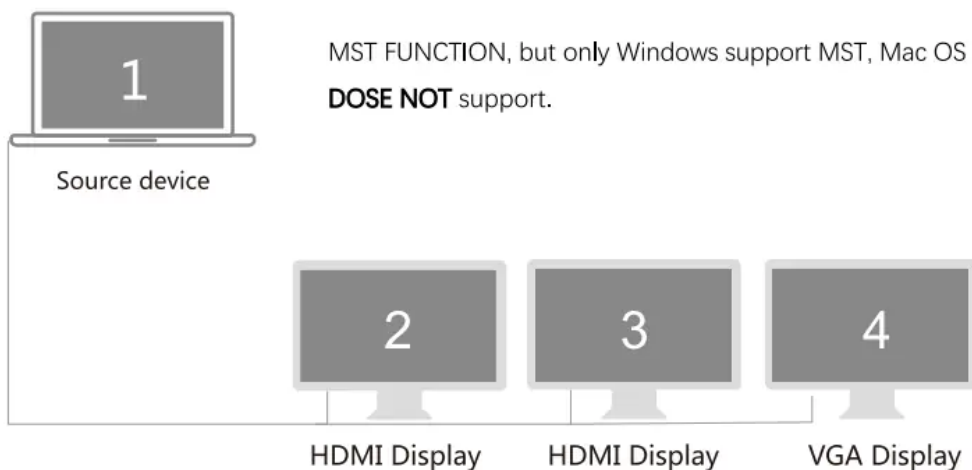


## 2.Extended Desktop

Right click desktop >Graphics Settings >Display



## ① Other Graphics Card (e.g. AMD)



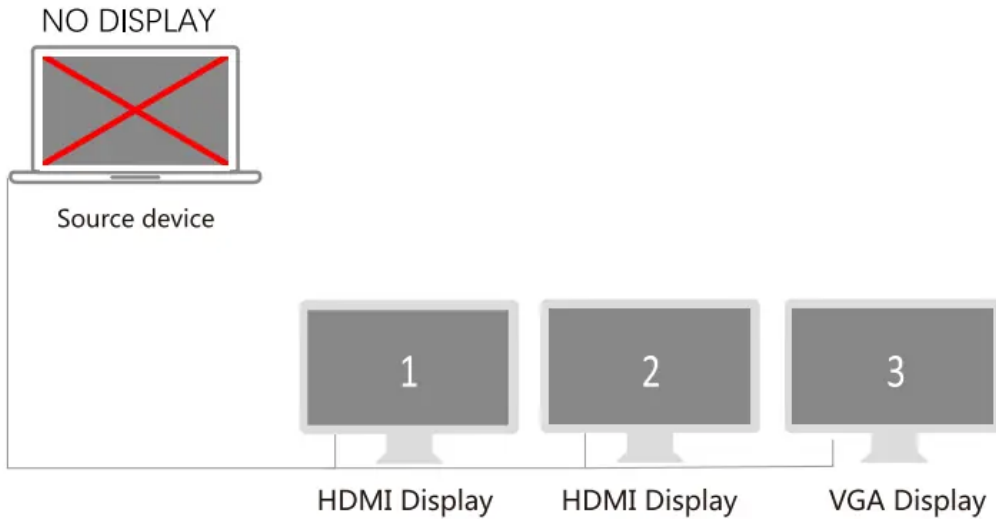


Intel Graphics Card only supports 3 monitors display, thus one of four monitors will not be displayed.

MST FUNCTION, but only Windows support MST, Mac OS DOSE NOT support,

②

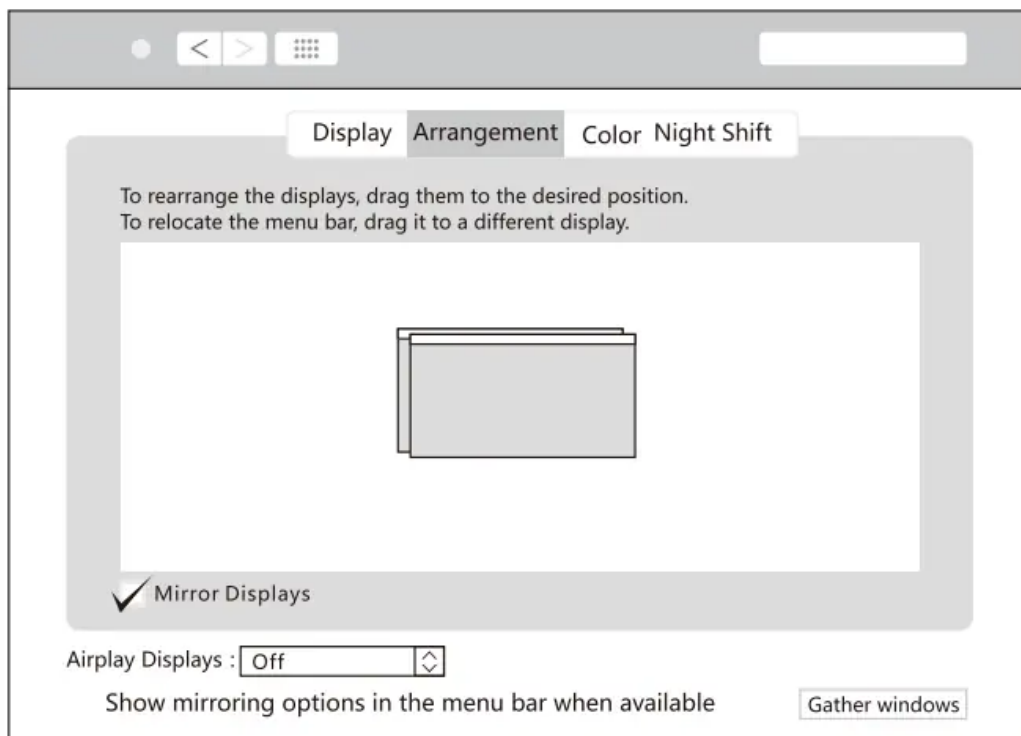
## Intel Graphics Card

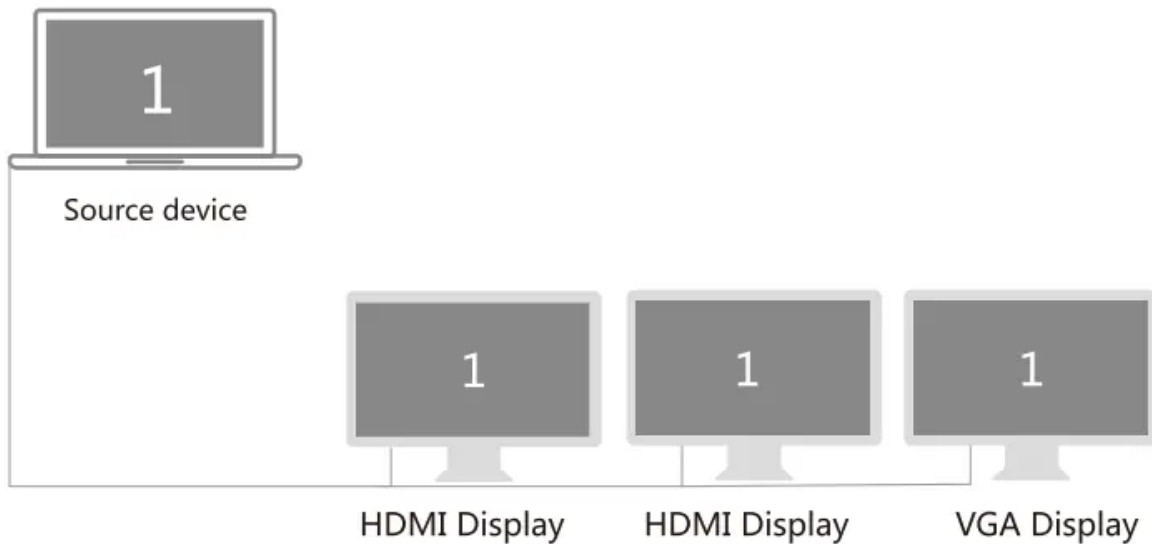


## Display Settings for Mac

### 1 .Mirror Display

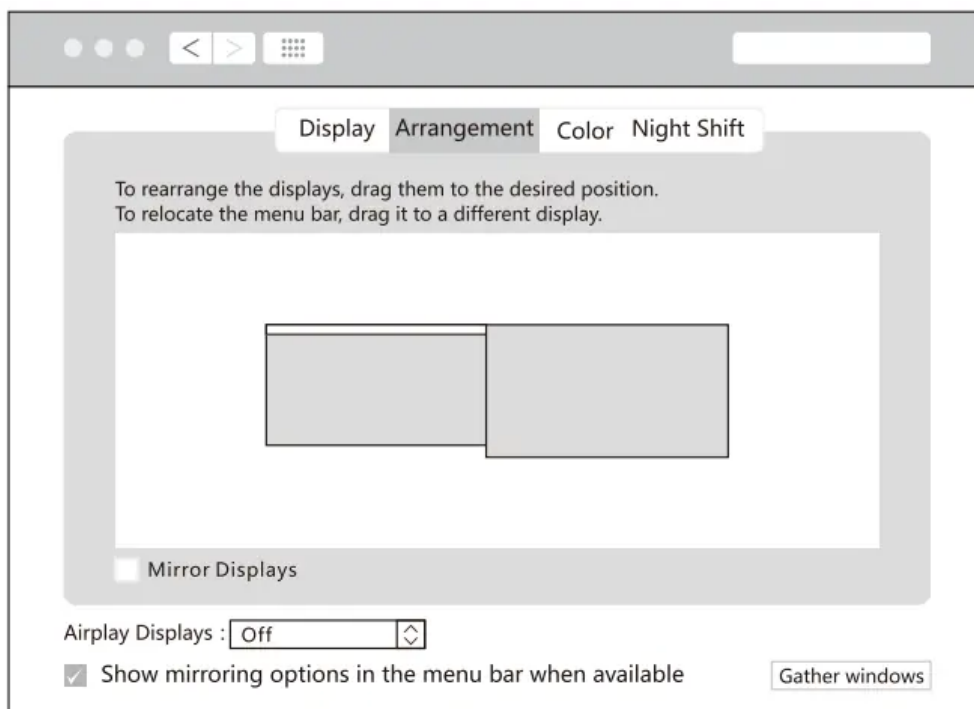
Apple Icon > System Preferences > Displays



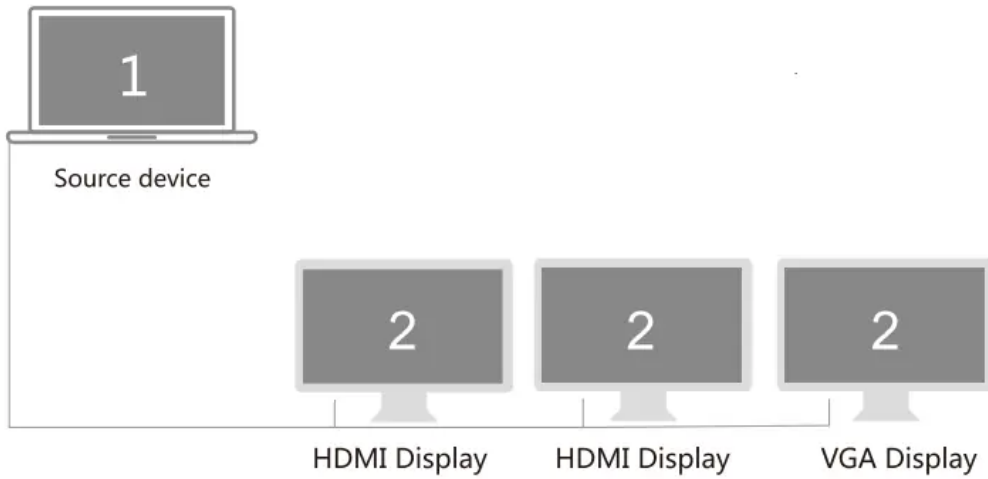


## 2. Extend Display

Apple Icon > System Preferences > Displays




For Mac OS system, due to the Apple system restrictions(OS system only could extend an external monitor via one usb c port, if you would extend more monitors, you need to Install window system on your device or extend the display via multiple usb c port. It was an issue with the current Mojave software.)



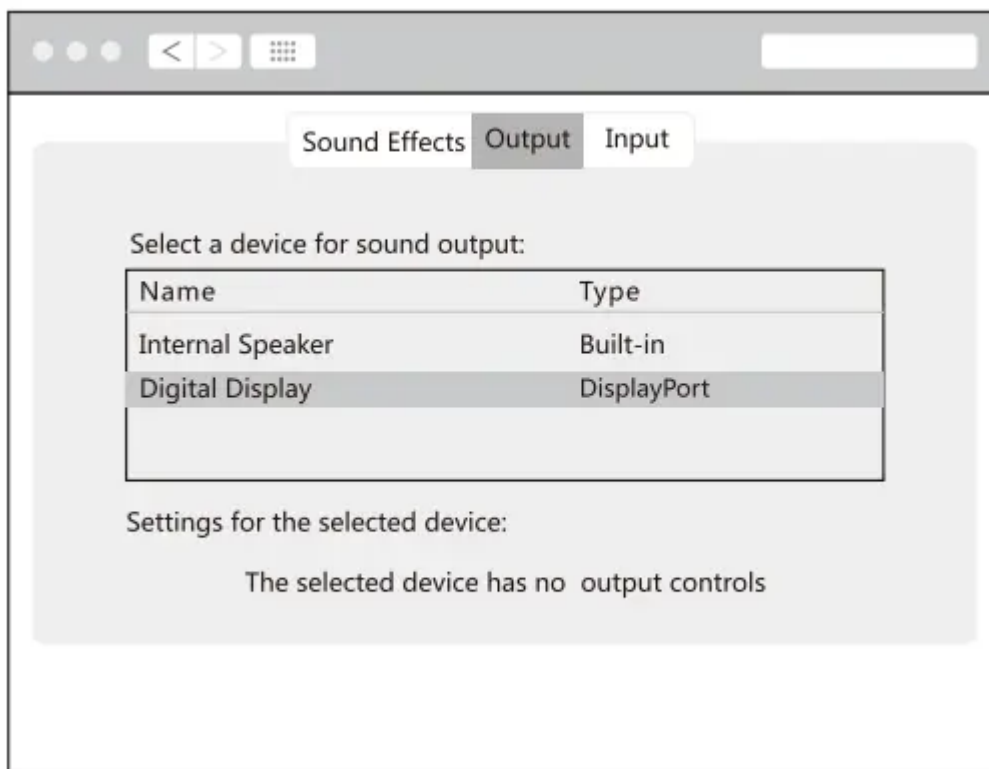
### Sound Settings for win10



Select Playback device
Speaker/Headset
<b>Digital Display Audio 1</b>
Digital Display Audio 2
 <span style="display: inline-block; width: 200px; border-bottom: 1px solid black; position: relative; top: -5px;"> <span style="position: absolute; left: 50%; transform: translate(-50%, -50%);"> </span> </span> <span style="font-size: 24px; margin-left: 10px;">50</span>

### Sound Setting for Mac

Apple logo System Preferences > **Sound**



## Package Includes:

- 1 X Hiearcool Multiport USB C Hub
- 1 X User Manual
- 1 X Travel Pouch

### After-Sales Service:

All of our products has 12 months warranty after receiving. Your satisfaction is always our top priority. If you have any question or inquiry, please don't hesitate to contact us. Our customer service team is always stand by you.

**Email:** [Hiearcool@outlook.com](mailto:Hiearcool@outlook.com)

### Warning

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