

## USING YOUR OVEN

### Features

Throughout this manual, features and appearance may vary from your model.

1. **Door Handle.** Pull to open the door. The door must be securely latched for the microwave to operate.
2. **Door Latches.**
3. **Window with Metal Shield.** Screen allows cooking to be viewed while keeping microwaves confined in the oven.
4. **Charcoal Filter Door.** Push down two button to open the door. You can change charcoal filter easily.
5. **Control Panel and Selector Dial.**
6. **Cooktop Light.**
7. **Grease Filter .**
8. **Removable Turntable.** Turntable and support must be in place when using the oven. The turntable may be removed for cleaning.
9. **Rating Plate.**
10. **Deflector.** Provides robustness from cooktop heat. Do not remove.

**NOTE:** Oven vent(s) and oven light are located on the inside walls of the microwave oven.

### Controls

Microwave Cooking Time and Auto Features

#### Time and Auto Microwave Features

##### Using the Dial

You can make selections on the oven by turning the dial and pressing it to enter the selection. Pressing the dial can also be used in place of the Start/ Pause button for quicker programming of the oven.

##### Cook Time

(Do not use the shelves when microwave cooking.)

##### Cook Time I

Allows you to microwave for any time between 15 seconds and 99 minutes.

Power level 10 (High) is automatically set, but you may change it for more flexibility.

1. Press the Cook Time button.
2. Turn the dial to set the cook time and press the dial to enter.
3. Change power level if you don't want full power. (Press Power Level. Turn the dial to select. Press the dial to enter.)
4. Press the dial or the Start/Pause button to start cooking.

You may open the door during Cook Time to check the food. Close the door and press the dial or Start/Pause to resume cooking.

**NOTE:** You may change the cook time at any time during cooking by turning the dial. You may also change the power level by pressing the Power Level button.

### **Cook Time II**

Lets you change power levels automatically during cooking. Here's how to do it:

1. Press the Cook Time button.
2. Turn the dial to set the first cook time and press the dial to enter.
3. Change the power level if you don't want full power. (Press Power Level. Turn the dial to select. Press the dial to enter.)
4. Press the Cook Time button again.
5. Turn the dial to set the second cook time and press the dial to enter.
6. Change the power level if you don't want full power. (Press Power Level. Turn the dial to select. Press the dial to enter.)
7. Press the dial or the Start/Pause button to start cooking.

At the end of Cook Time I, Cook Time II counts down.

**NOTE:** You may change the cook time at any time during cooking by turning the dial. You may also change the power level by pressing the Power Level button.

### **Add 30 Sec**

This is a quick way to set and start cooking in 30 second blocks each time the Add 30 Second button is pressed.

The cook time may be changed by turning the dial at any time during cooking. The power level will automatically be set at 10 and the oven will start immediately.

The power level can be changed as time is counting down. Press the Power Level button, turn the dial and press to enter.

### **Weight Defrost**

(Do not use the shelves when microwave cooking.)

**Weight Defrost** automatically sets the defrosting times and power levels to give even defrosting results for meats, poultry and fish weighing up to one pound.

Remove meat from package and place on microwave-safe dish.

1. Press the Defrost button once.
2. Turn the dial to the food weight, using the Conversion Guide at right. For example, dial .5 for .5 pounds (8 oz.) Press the dial to enter.
3. Press the Start/Pause button to start defrosting.
4. Turn the food over if the oven signals TURD FOOD OVER.
  - Remove defrosted meat or shield warm areas with small pieces of foil.
  - After defrosting, most meats need to stand 5 minutes to complete defrosting.

### **Conversion Guide**

If the weight of food is stated in pounds and ounces, the ounces must be converted to tenths (.1) of a pound.

### **Time Defrost**

(Do not use the shelves when microwave cooking.)

Use Time Defrost to defrost for a selected length of time.

1. Press the Defrost button twice.
2. Turn the dial to select the time you want. Press the dial to enter.
3. Press the Start/Pause button to start defrosting.
4. Turn the food over if the oven signals TURN FOOD OVER.

You may change the defrost time at any time during defrosting by turning the dial.

Power level is automatically set at 3, but can be changed. You can defrost small items quickly by raising the power level after entering the time. Power Level 7 cuts the total defrosting time in about half; Power

Level 10 cuts the total time to approximately

1/3. However, food will need more frequent attention than usual.

A dull thumping noise may be heard during defrosting. This is normal when oven is not operating at High power.

### **Defrosting Tips**

- Foods frozen in paper or plastic can be defrosted in the package. Closed packages should be slit, pierced or vented AFTER food has partially defrosted. Plastic storage containers should be partially uncovered

- Family-size. prepackaged frozen dinners can be defrosted and microwaved. If the food is in a foil container. transfer it to a microwave-safe dish
- Foods that spoil easily should not be allowed to sit out for more than one hour after defrosting. Room temperature promotes the growth of harmful bacteria
- When defrosted. food should be cool but softened in all areas. If still slightly icy. return to the microwave very briefly. or let it stand a few minutes.

## **Time and Auto Microwave Features**

### **Power Level**

The power level may be entered or changed immediately after entering the time for Cook Time or Time Defrost. The power level may also be changed during time countdown.

1. . First, follow directions for Cook Time or Time Defrost.
2. Press the Power Level button.
3. Turn the dial clockwise to increase and counterclockwise to decrease the power level. Press the dial to enter.
4. Press the Start/Pause button to start cooking

Variable power levels add flexibility to microwave cooking. The power levels on the microwave oven can be compared to the surface units on a range. Each power level gives you microwave energy a certain percent of the time. Power Level 7 is microwave energy 70% of the time. Power Level 3 is energy 30% of the time. Most cooking will be done on High (Power Level 10) which gives you 100% power. Power Level 10 will cook faster but food may need more frequent stirring. rotating or turning over.

A lower setting will cook more evenly and need less stirring or rotating of the food. Some foods may have better flavor. texture or appearance if one of the lower settings is used. Use a lower power level when cooking foods that have a tendency to boil over. such as scalloped potatoes.

Rest periods (when the microwave energy cycles off) give time for the food to “equalize” or transfer heat to the inside of the food. An example of this is shown with Power Level 3 - the defrost cycle. If microwave energy did not cycle off. the outside of the food would cook before the inside was defrosted.

Here are some examples of uses for various power levels:

- High 10: Fish. bacon. vegetables. heating liquids.
- Med-High 7: Gentle cooking of meat and poultry; baking casseroles and reheating.
- Medium 5: Slow cooking and tenderizing for stews and less tender cuts of meat.
- Low 2 or 3: Defrosting; simmering; delicate sauces.
- Warm 1: Keeping food warm; softening butter.

## Sensor Microwave Features

### Humidity Sensor

What happens when using the Sensor Features:

The Sensor Features detect the increasing humidity released during cooking. The oven automatically adjusts the cooking time to various types and amounts of food.

Do not use the Sensor Features twice in succession on the same food portion—it may result in severely overcooked or burnt food. If food is undercooked after the countdown, use Cook Time for additional cooking time.

**NOTE:** Sensor features will not operate when the oven is hot. If one of the sensor cooking buttons is pressed when the temperature inside the oven is greater than 200°F. "OVEN TOO HOT FOR SENSOR COOKING USING ALTERNATE METHOD" will be displayed. The oven will automatically change to cook by time (follow the directions in the display) or once the oven is cool enough, the sensor features will function normally.

- The proper containers and covers are essential for best sensor cooking
- Always use microwave safe containers and cover them with lids or vented | plastic wrap. Never use tight sealing plastic containers they can prevent steam from escaping and cause food to overcook.
- Be sure the outside of the cooking containers and the inside of the microwave oven are dry before placing food in the oven. Beads of moisture turning into steam can mislead the sensor.

### Cook

Because most cooking containers must be covered during Cook, this feature is best with foods that you want to steam or retain moisture.

**NOTE:** Use of the metal shelf with Cook is not recommended.

### Recommended Foods

A wide variety of foods including meats, fish and vegetables can be cooked using this feature.

### Foods not recommended

Foods that must be cooked uncovered. foods that require constant attention. foods that require addition of ingredients during cooking and foods calling for a dry look or crisp surface after cooking should not be cooked using this feature. It is best to Cook Time them.

### Steam Cook

**TIMED STEAM\* or SENSOR STEAM\*\***

For best results, use steam or simmer bowl. Add 2 Tablespoons (200 ml) of water when steaming vegetables.

1. Press the Steam Cook pad once for Timed Steam or twice for Sensor Steam cook.
2. Turn the dial to select food type. Press dial to enter.
3. Press the dial to select the amount, size and/or doneness (if required, the oven will prompt you). Press the dial after each selection.
4. Insert food and close the door.

\*Timed Steam is a pre-set time-based cook.

\*\*Sensor Steam is a variable time based on a sensor.

### **Menu Selection for Sensor Steam\*\***

For best results use 1-4 cups.

- Asparagus
- Carrots
- Potatoes
- Squash
- Brussels Sprouts
- Cauliflower
- Rice
- Zucchini

### **Menu Selection for Time Steam\***

**Popcorn** (Do not use the shelves when microwave cooking.)

To use the Popcorn feature:

1. Follow package instructions, using Cook Time if the package is less than 2.0 ounces or larger than 3.5 ounces. Place the package of popcorn in the center of the turntable.
2. Press the Popcorn button. The oven starts immediately.

If you open the door while POPCORN SENSOR is displayed, an error message will appear. Close the door, press Cancel/Off and begin again.

If food is undercooked after the countdown, use Cook Time for additional cooking time.

### **How to Adjust the Automatic Popcorn Setting to Provide a Shorter or Longer Cook Time**

If you find that the brand of popcorn you use underpops or overpops consistently, you can add or subtract 20–30 seconds to the automatic popping time.

To subtract or add time for sensor cook, turn the dial when the time appears.

Use only with prepackaged microwave popcorn weighing 2.0 to 3.5 ounces.

**NOTE:** Do not use this feature twice in succession on the same food portion—it may result in severely overcooked or burnt food.

**Beverage** (Do not use the shelves when microwave cooking.)

The Beverage feature heats beverages from 6 to 12 ounces.

Press the Beverage button. Then oven start immediately.

Drinks heated with the Beverage feature may be very hot. Remove the container with care.

**Reheat** (Do not use the shelves when microwave cooking.)

The Reheat feature reheats servings of previously cooked foods or a plate of leftovers.

1. Place the cup of liquid or covered food in the oven.
  - Press Reheat and choose food type.
2. The oven signals when steam is sensed and the time remaining begins counting down.

Do not open the oven door until time is counting down. If the door is opened, close it and press Start/Pause immediately.

After removing food from the oven, stir, if possible, to even out the temperature. Reheated foods may have wide variations in temperature. Some areas of food may be extremely hot. If food is not hot enough after the countdown use Cook Time for additional reheating time.

**Some Foods Not Recommended for Use With Reheat**

It is best to use Cook Time for these foods:

- Bread products.
- Foods that must be reheated uncovered.
- Foods that need to be stirred or rotated.
- Foods calling for a dry look or crisp surface after reheating.

To subtract or add time for sensor cook, turn the dial when the time is shown.

**NOTE:** Do not use this feature twice in succession on the same food portion—it may result in severely overcooked or burnt food.

**Cook** (Do not use the shelves when microwave cooking.)

1. Place covered food in the oven and close the door. Press the Cook button. ENTER FOOD TYPE appears in the display.
2. Turn the dial to the desired food type. Press to enter

See the Sensor Food Type Guide below for specific foods and instructions. The oven starts immediately.

**NOTE:** If the door was open while the control was being set, close the door and press the Start/Pause button to begin cooking. If food is undercooked after the countdown, use Cook Time for additional cooking time.

Do not open the oven door before the countdown time is displayed—steam escaping from the oven can affect cooking performance. If the door is opened, close the door and press Start/Pause immediately.

If ground meat was selected, the oven may signal you to drain and stir the meat. Open the door, drain the meat and close the door. Press the Start/Pause button if necessary to resume cooking.

### **Cooking Tips**

When oven signals and countdown time is displayed, the door may be opened for stirring, turning or rotating food. To resume cooking, close the door and press Start/Pause.

- Match the amount of food to the size of container. Fill containers at least 1/2 full.
- Be sure outside of container and inside of oven are dry.
- After completion of Cook cycle, if food needs additional cooking, return food to oven and use Cook Time to finish cooking.

To subtract or add time for sensor cook, turn the dial when the time is shown.

**NOTE:** Do not use this feature twice in succession on the same food portion—it may result in severely overcooked or burnt food.

## **Other Features**

### **Cooking Complete Reminder**

To remind you that you have food in the oven, the oven will display FOOD IS READY and beep once a minute until you either open the oven door or press the Cancel/ Off button.

#### **Start/Pause**

In addition to starting many functions, Start/Pause allows you to stop cooking without opening the door or clearing the display.

#### **Cancel/Off**

Press the Cancel/Off button to stop and cancel cooking at any time.

#### **Timer On/Off**

The Timer operates as a minute timer and can be used at any time, even when the oven is operating.

1. Press the Timer button.
2. Turn the dial to select the minutes. Press the dial to enter.
3. Turn the dial to select the seconds. Press the dial to enter

4. Press the dial or Timer to start.

To cancel, press the Timer button.

When time is up, the oven will signal. To turn off the timer signal, press Timer.

**NOTE:** The TIMER indicator will be lit while the timer is operating.

### **Steam Clean**

1. Press the Steam Clean button.
2. Put steam bowl with 1/4 cup of water.
3. Press the dial or Start/Pause to start.

Once the cycle is terminated, wipe oven cavity with paper towel or cloth.

### **Turntable**

For best cooking results, leave the turntable on. It can be turned off for large dishes.

1. Press the Turntable On/Off button to stop or start rotating the turntable.

Sometimes the turntable can become too hot to touch.

Be careful touching the turntable during and after cooking.

### **Mute On/Off**

You can control sound using Mute On/Off button.

### **Control Lock-Out**

You may lock the control panel to prevent the oven from being accidentally started during cleaning or being used by children.

To lock or unlock the controls, press and hold 3 seconds. When the control panel is locked, CONTROL LOCKED will be displayed briefly anytime a button or dial is pressed.

### **Chef Connect**

Use the Chef Connect feature for connecting your microwave to a Café Appliances range to sync your vent fan, cooktop surface lights and clock via Bluetooth technology.

1. You must have a Chef Connect enabled range. To pair your microwave for the first time, initiate the Chef Connect process on the Café Appliances range. Refer to the range owner's manual for instructions
2. On the microwave, hold Chef Connect button for 3 seconds. The Bluetooth icon on the display will start flashing as the microwave starts to search and pair with your Café Appliances range. The icon will remain ON after pairing successfully.
  - If a Café Appliances range is not found within 2 minutes during search mode the microwave will stop searching and the Bluetooth icon will turn OFF.

- On initial setup, the setup protocol will start.
  - If the Chef Connect feature is enabled the default settings are as follows:
    - Display clock sync: ON
    - Auto surface light: ON (HIGH setting)
    - Auto vent fan: OFF
    - Auto off: 15 minutes
3. Turn the dial to select Surface Light Sync On/ Off. Press the dial to confirm. If on, it allows the microwave surface lights to turn on at HIGH level automatically when the paired range's cooktop burner turns ON. If OFF, the microwave surface lights will not automatically turn on when a cooktop burner turns on.
4. Turn the dial to select Vent Fan Sync **ON/OFF**. Press the dial to confirm. If ON, it allows the microwave vent fan to turn on at LOW speed automatically when the paired range's cooktop burner turns on. If **OFF**, the vent fan will not turn ON automatically when a cooktop burner is turned on. Pairing is now complete, the Chef Connect feature is now on.
- **NOTE:** If there is no sync option selected during set up, 5 minutes after icon turns ON, the units will return to stand-by mode and use the default settings. After completing the setting per above steps, your microwaves vent fan and surface light could be set to turn on automatically when the cooktop burner is turned on. The cooktop and range clock display will be synced to display the same time. The vent fan and cooktop light will be set to automatically turn off 15 minutes after the cooktop burner is turned OFF. If desired, the light, fan, and auto off settings can now be changed using option in Settings.
  - Press Chef Connect once to temporarily turn OFF communication between the microwave and range. Press again to turn communication back ON. The icon will illuminate when ON.
  - In the case of an unintended disconnect such as lost power to the microwave or range the connection will remain after power resumed. For very short power interruptions, the power may need to be reset in order to reconnect
  - **NOTE:** To unpair the microwave from the range, press and hold the Chef Connect button on the microwave for 3 seconds. The Bluetooth icon will start to flash. Press cancel or wait 2 minutes for the flashing to stop. You may need to unpair when the Café Appliances range is replaced or serviced.

### **Auto Night Light**



Auto Night Light can be set for light on during the night. The surface light will be set to the LOW brightness setting at the ON time. At the OFF time the surface light will be turned off.

1. Press the Settings button and turn the dial to select Auto Night Light. Press the dial to enter.
2. Turn the dial to select Off to turn off Auto Night Light function. Press the dial to enter

Turn the dial to select New to turn on Auto Night Light function. Press the dial to enter. Enter ON time and OFF time. Press the dial to enter.

Turn the dial to select Review to review the Auto Night Light function setting. Press the dial to enter.

### **Set Clock**

1. Press the Settings button and turn the dial to select Clock Set. Press the dial to enter..
2. Turn the dial to set hours. Press the dial to enter.
3. Turn the dial to set minutes. Press the dial to enter.
4. Turn the dial to set AM/PM. Press the dial to enter.

### **Clock Mode**

Clock Mode can be set for 12 hours and 24 hours.

1. Press the Settings button and turn the dial to select Clock Mode. Press the dial to enter.
2. Turn the dial to set 12 hours or 24 hours Clock Mode. Press enter to activate.

### **Display Speed**

Display Speed can be adjusted for Slow, Normal, or Fast

1. Press the Settings button and turn the dial to select Display Speed. Press the dial to enter.
2. Turn the dial to set Display Speed (Slow, Normal, Fast). Press enter to activate.

### **Sound Level**

Sound Level can be adjusted for Mute, Low, Normal or Loud.

1. Press the Settings button and turn the dial to select Sound Level. Press the dial to enter.
2. Turn the dial to set Sound Level (Mute, Low, Normal, or Loud). Press enter to activate.

### **Surface Light Sync**

1. Press the Settings button and turn the dial to select Surface Light Sync. Press the dial to enter.
2. Turn the dial to select Sync Mode (Off, Low, High).
3. Press the dial to activate.

### **Vent Fan Sync**

1. Press the Settings button and turn the dial to select Vent Fan Sync. Press the dial to enter.
2. Turn the dial to select Vent Fan Sync Mode (Off, Low, Medium, High or Boost).
3. Press the dial to activate.

### **Sync Auto Off**

1. Press the Settings button and turn the dial to select Sync Auto Off Press the dial to enter.
2. Turn the dial to select Sync Auto Off (up to 15 minutes and manual). Press enter to activate

### **My Cycle**

The Add 30 Sec button can be adjusted to the My Cycle feature.

1. Press Setting button and turn the dial to select MyCycle.Press the dial to enter.
2. Turn the dial to select time (from 5 Sec to 60 Sec) and press the dial to complete the setting.

### **Filter Replace Reminder**

The charcoal/grease filter should be replaced when it is noticeably dirty / discolored(usually after 6-12 months, depending on hood usage) or filter replacement LED is on.

When the Filter Replace LED turned on, replace filter and press Reset Filter

### **Surface Light**

Press Surface Light once for bright light, twice for the night light or a third time to turn the light off.

### **Vent Fan**

The vent fan removes steam and other vapors from surface cooking.

Press Vent Fan once for high fan speed, twice for medium fan speed, three times for low fan speed or a fourth time to turn the fan off.

Vent fan will turn on automatically when the cooktop burner is turned on with Chef Connection.

### **Automatic Fan**

An automatic fan feature protects the microwave from too much heat rising from the cooktop below it. It automatically turns on if it senses too much heat.

If you have turned the fan on you may find that you cannot turn it off. The fan will automatically turn off when the internal parts are cool. It may stay on for 30 minutes or more after the cooktop and microwave controls are turned off.

### **Microwave Terms**

## ***Term & Definition***

### **1. Arcing**

- Arcing is the microwave term for sparks in the oven. Arcing is caused by:
  - metal or foil touching the side of the oven.
  - foil that is not molded to food (upturned edges act like antennas).
  - metal such as twist-ties, poultry pins, gold-rimmed dishes.
  - recycled paper towels containing small metal pieces.
  - plates or dishes with a metallic trim or glaze with a metallic sheen.

### **2. Covering**

- Covers hold in moisture, allow for more even heating and reduce cooking time. Venting plastic wrap or covering with wax paper allows excess steam to escape.

### **3. Shielding**

- In a regular oven, you shield chicken breasts or baked foods to prevent over-browning. When microwaving, you use small strips of foil to shield thin parts, such as the tips of wings and legs on poultry, which would cook before larger parts.

### **4. Standing Time**

- When you cook with regular ovens, foods such as roasts or cakes are allowed to stand to finish cooking or to set. Standing time is especially important in microwave cooking. Note that a microwaved cake is not placed on a cooling rack.

### **5. Venting**

- After covering a dish with plastic wrap, you vent the plastic wrap by turning back one corner so excess steam can escape.

## **Care and Cleaning**

### **Helpful Hints**

An occasional thorough wiping with a solution of baking soda and water keeps the inside fresh.

**Be certain the oven control is turned off before cleaning any part of this oven.**

### **How to Clean the Inside**

**Walls, Floor, Inside Window, Metal and Plastic Parts on the Door**

Some spatters can be removed with a paper towel; others may require a damp cloth. Remove greasy spatters with a sudsy cloth, then rinse with a damp cloth. Do not use abrasive cleaners or sharp utensils on oven walls.

Never use a commercial oven cleaner on any part of your microwave.

### **Removable Turntable and Turntable Support**

To prevent breakage, do not place the turntable into water just after cooking. Wash it carefully in warm, sudsy water or in the dishwasher. The turntable and support can be broken if dropped. Remember, do not operate the oven in the microwave mode without the turntable and support seated and in place

## **How to Clean the Outside**

We recommend against using cleaners with ammonia or alcohol, as they can damage the appearance of the microwave oven. If you choose to use a common household cleaner, first apply the cleaner directly to a clean cloth, then wipe the soiled area.

### **1. Case**

- Clean the outside of the microwave with a sudsy cloth. Rinse and then dry. Wipe the window clean with a damp cloth.

### **2. Control Panel**

- Wipe with a damp cloth. Dry thoroughly. Do not use cleaning sprays, large amounts of soap and water, abrasives or sharp objects on the panel—they can damage it. Some paper towels can also scratch the control panel.

### **3. Door Panel**

- Before cleaning the front door panel, make sure you know what type of panel you have. Refer to the eighth digit of the model number. “S” is stainless steel, “L” is CleanSteel and “B”, “W” or “C” are plastic colors.

### **4. Stainless Steel (on some models)**

- The stainless steel panel can be cleaned with Stainless Steel Magic or a similar product using a clean, soft cloth. Apply stainless cleaner carefully to avoid the surrounding plastic parts. Do not use appliance wax, polish, bleach or products containing chlorine on Stainless Steel finishes.

### **5. Plastic Color Panels**

- Use a clean, soft, lightly dampened cloth, then dry thoroughly.

## 6. Door Seal

- It's important to keep the area clean where the door seals against the microwave. Use only mild, nonabrasive detergents applied with a clean sponge or soft cloth. Rinse well.

## 7. Bottom

- Clean off the grease and dust on the bottom often. Use a solution of warm water and detergent.

## **Replacing the Light Bulb**

### **Cooktop Light/Nite Light**

**Replace with LED lamp. Order WB02X26814 from your Café Appliances supplier.**

1. To replace the cooktop light/nite light, first disconnect the power at the main fuse or circuit breaker panel, or pull the plug.
2. Remove the screw from the side of the light compartment cover and lower the cover until it stops.
3. Be sure the LED lamp is cool before removing. Remove a screw and connector from LED lamp.
4. Connect LED lamp and secure using the screw. Raise the light cover and replace the screw. Connect electrical power to the oven.

## **Exhaust Feature**

### **Vent Fan**

The vent fan has two metal reusable vent filters. Models that recirculate air back into the room also use a charcoal filter.

### **Reusable Vent Filters**

The metal filters trap grease released by foods on the cooktop. They also prevent flames from foods on the cooktop from damaging the inside of the oven.

For this reason, the filters must always be in place when the hood is used. The vent filters should be cleaned once a month, or as needed.

### **Removing and Cleaning the Filters**

To remove, slide them to the rear using the tabs. Pull down and out.

To clean the vent filters, soak them and then swish around in hot water and detergent. Don't use ammonia or ammonia products because they will darken the metal. Light brushing can be used to remove embedded dirt. Rinse, shake and let dry before replacing.

To replace, slide the filters into the frame slots on the back of each opening. Press up and to the front to lock into place.

### **Charcoal Filter**

Sales No. JX8H, Service No. WB02X29749 The charcoal filter cannot be cleaned. It must be replaced. Order Part No. WB02X29749 from your Café Appliances supplier. If the model is not vented to the outside, the air will be recirculated through a disposable charcoal filter that helps remove smoke and odors.

The charcoal filter should be replaced when it is noticeably dirty or discolored (usually after 6 to 12 months, depending on usage).

See Optional Accessories on page 26, for more information.

#### **To Remove the Charcoal Filter**

To remove the charcoal filter, first disconnect power at the main fuse or circuit breaker, or pull the plug. Push down 2 buttons on the filter door.

Lift the filter at the bottom until it comes free of the tabs. Slide the filter down and out.

#### **To Install the Charcoal Filter**

To install a new charcoal filter, remove plastic and other outer wrapping from the new filter.

Insert the top of the filter up. Push the bottom of the filter in until it rests in place behind the tabs. Close filter door.

## **Troubleshooting**

Save time and money! Review the charts on the following pages first and you may not need to call for service.

### **1. Oven will not start**

- A fuse in your home may be blown or the circuit breaker tripped.
  - Replace fuse or reset circuit breaker.
- Power surge.
  - Unplug the microwave oven, then plug it back in.
- Plug not fully inserted into wall outlet.
  - Make sure the 3-prong plug on the oven is fully inserted into wall outlet.

- Door not securely closed.
  - Open the door and close securely.
- 2. Floor of the oven is warm even when the oven has not been used
  - Heat from the cooktop light may make the floor get warm.
    - This is normal.
- 3. "CONTROL LOCK IS ON" appears on display
  - The control has been locked.
    - Press and hold Mute On/Off for about 3 seconds to unlock the control.
- 4. You hear an unusual lowtone beep
  - You have tried to change the power level when it is not allowed.
    - Many of the oven's features are preset and cannot be changed.
- 5. "SENSOR ERROR" appears on display
  - When using a Sensor feature, the door was opened before steam could be detected
    - Do not open door until steam is sensed and time is shown counting down on display
  - Steam not detected in maximum amount of time
    - Use TIME COOK to heat for more time
- 6. Food amount too large for Sensor Reheat
  - Sensor Reheat is for single servings of recommended foods
    - Use TIME COOK for large amounts of food

### **Things That Are Normal With Your Microwave Oven**

- Steam or vapor escaping from around the door.
- Light reflection around door or outer case.
- Dimming oven light and change in the blower sound at power levels other than high.
- Dull thumping sound while oven is operating.

### **FEDERAL COMMUNICATIONS COMMISSION (U.S.A.) RADIO FREQUENCY INTERFERENCE STATEMENT**

This equipment generates and uses ISM frequency energy and if not installed and used properly, that is in strict accordance with the manufacturer's instructions, may cause interference to radio and television reception. It has been type tested and found to comply with limits for an ISM

Equipment pursuant to part 18 of FCC Rules, which are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception, which can be determined by tuning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following:

- Reorient the receiving antenna of radio or television.
- Relocate the Microwave oven with respect to the receiver.
- Move the microwave oven away from the receiver.
- Plug the microwave oven into a different outlet so that microwave oven and receiver are on different branch circuits.

The manufacturer is not responsible for any radio or TV interference cause by unauthorized modification to this microwave oven. It is the responsibility of the user to correct such interference.

#### **Warning**

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.