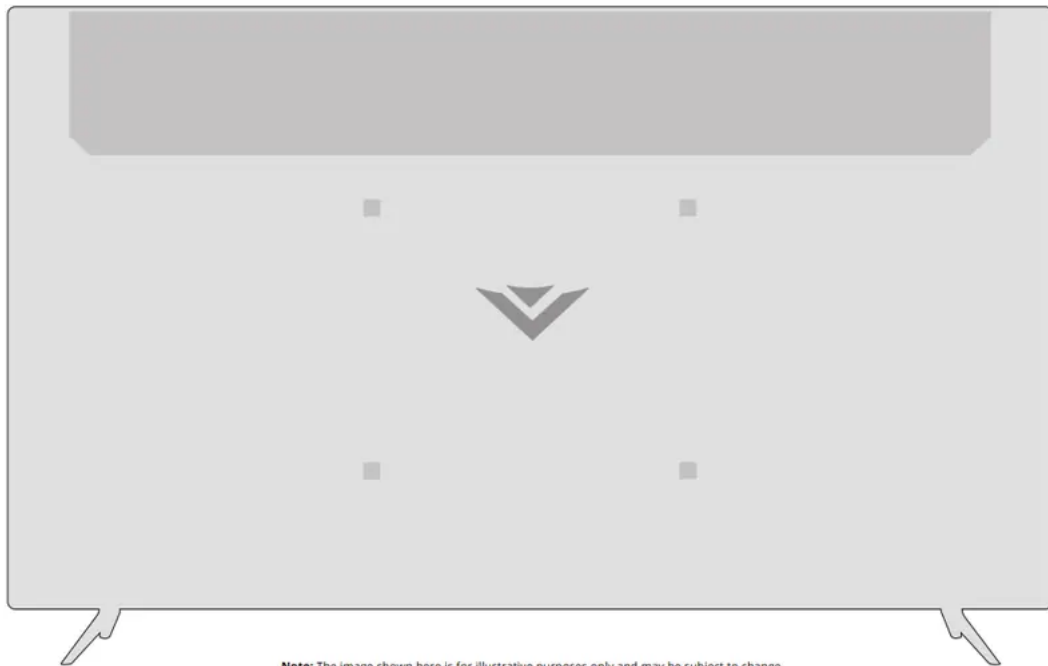


## Getting to Know Your TV

### FRONT PANEL



### REAR PANEL



**Note:** The image shown here is for illustrative purposes only and may be subject to change.  
The actual number of ports and their locations may vary, depending on the model.

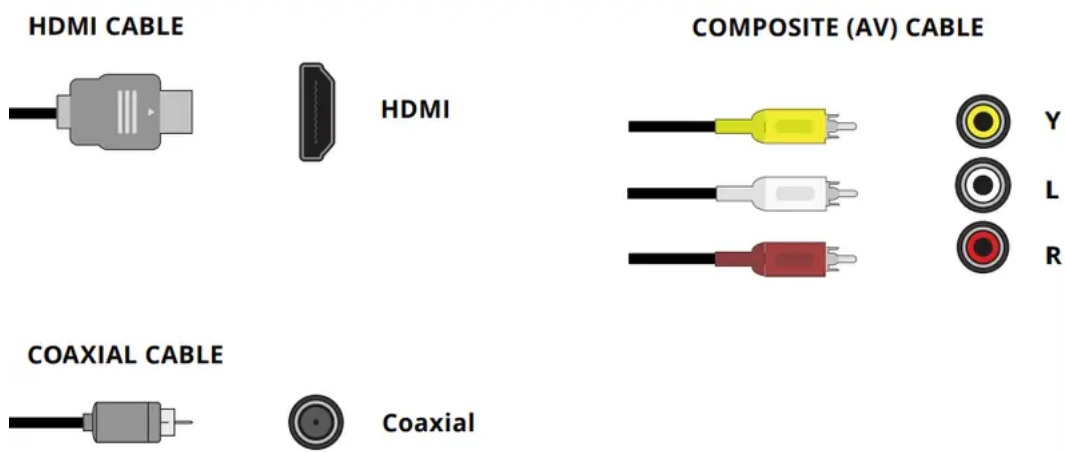
HDMI Connect an HDMI device	
Composite Connect a composite	
Audio Out Connect to an RCA device, such as sound bar	
Coaxial Connect to a coaxial cable from cable, satellite, or antenna	
USB Connect a USB thumb drive to play photo, music, or video	
Optical Audio Out Connect to an optical/SPDIF audio device, such as home audio receiver	
Ethernet Connect an Ethernet cable to modem/ router	
Power Press to turn on the TV. Press and hold to turn the TV of	
Power Press to turn on the TV. Press and hold to turn the TV of	
Input Press to access the input menu	

## Connecting a device — AUDIO & VIDEO CABLE TYPES



Your TV can be used to display output from most devices.

1. Verify that your device has a video port that matches an available port on the TV (HDMI, Composite, etc .) .
2. Connect the appropriate cable (not included) to the TV and the device .
3. Turn the TV and your device on .
4. Set the TV's input to match the connection you used (HDMI-1, HDMI-2, etc .)



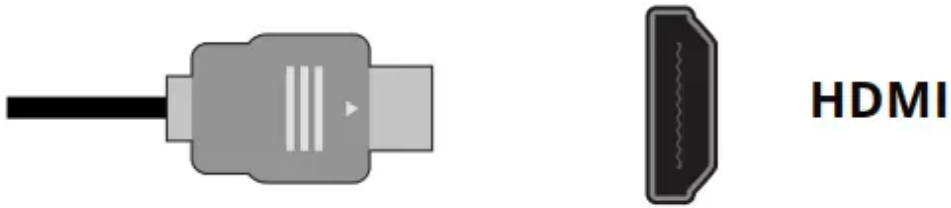
### Connecting a device — AUDIO CABLE TYPES

Your TV can be output sound to an audio device, such as a receiver or sound bar .

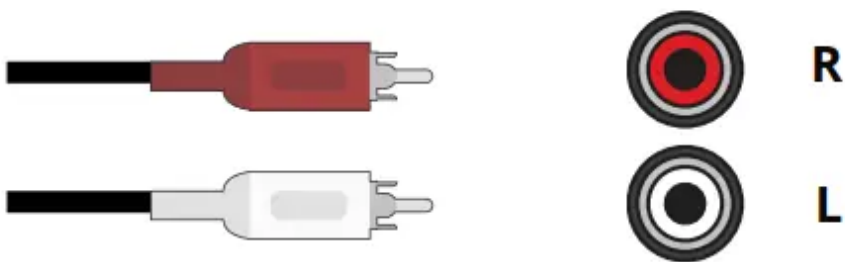
1. Verify that your device has an audio port that matches an available port on the TV (optical, RCA, etc).
2. Connect the appropriate cable (not included) to the TV and the device .
3. Turn the TV and your device on

Note: The actual ports and their locations may vary, depending on the TV model .

## HDMI CABLE



## RCA CABLE



## OPTICAL/SPDIF CABLE



### WALL-MOUNTING THE TV

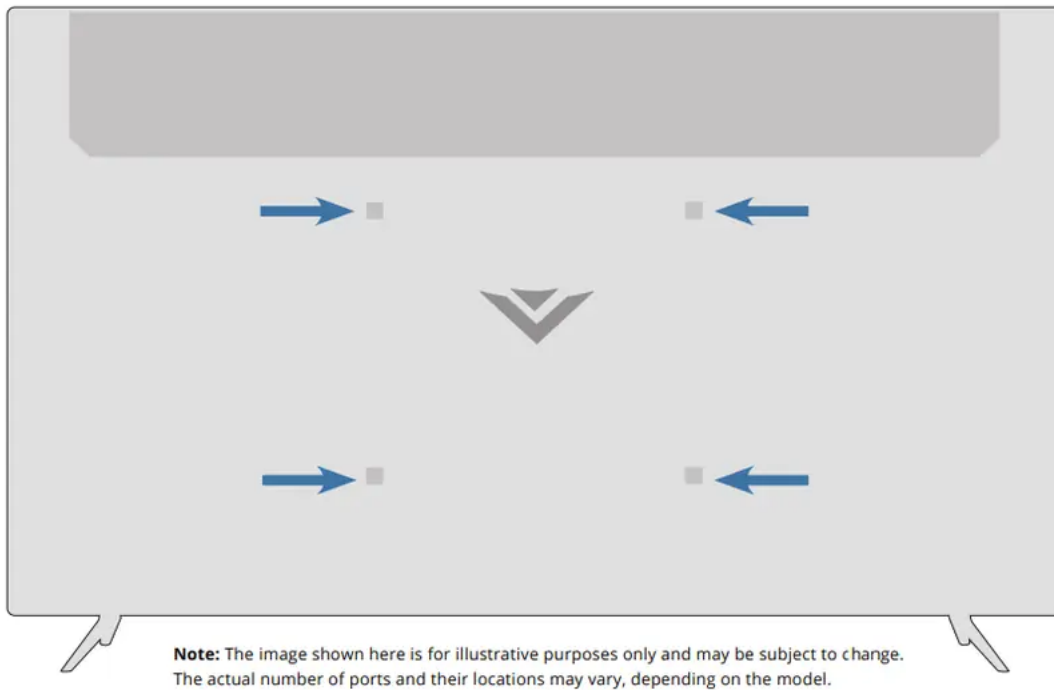
First you will need a wall mount. Consult the provided table below to find the appropriate mount for your TV .

Be sure the mount you choose is capable of supporting the weight of the TV .

#### To install your TV on a wall:

1. Disconnect any cables connected to your TV .
2. Place the TV face-down on a clean, flat, stable surface. Be sure the surface is clear of debris that can scratch or damage the TV .
3. If attached, remove the stands by loosening and removing the screws .

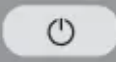
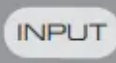

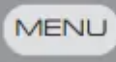
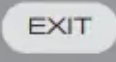

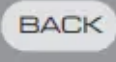
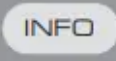


4. Attach your TV and wall mount to the wall by carefully following the instructions that came with your mount . Use only with a UL-listed wall mount bracket rated for the weight/ load of your TV

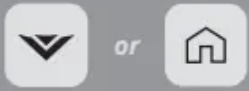
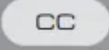

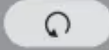

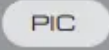





**Tips:** Installing a TV on a wall requires lifting . To prevent injury or damage to the TV, ask someone to help you

**WARNING:** Do not use the screws that are included inside the wall mount holes to mount TV.

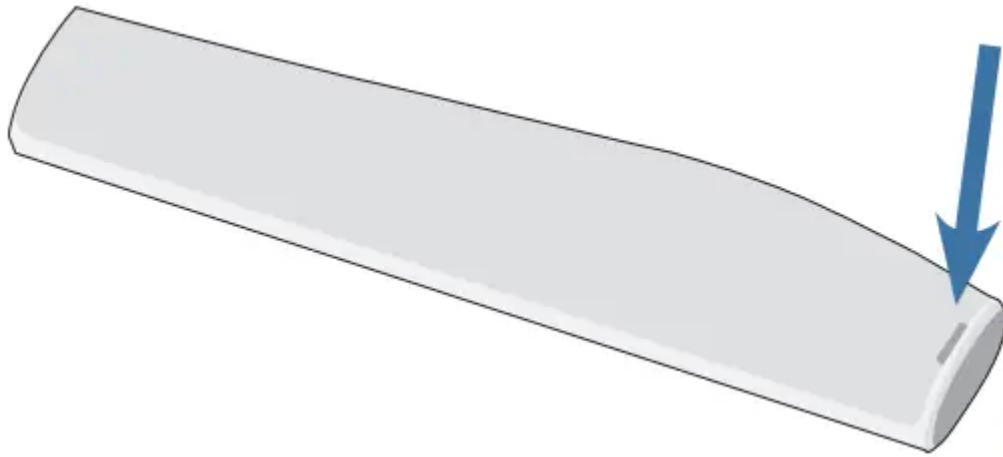
## USING THE REMOTE

	<b>Power</b> Turn television on or off
	<b>Input</b> Change the currently displayed input
	<b>App Launcher</b> Quickly launch the pictured app
	<b>Menu</b> Display the settings menu
	<b>Exit</b> Close the on-screen menu
	<b>Arrow Buttons</b> Navigate the on-screen menus
	<b>OK/Play/Pause</b> Select the highlighted menu option and play or pause content
	<b>Back</b> Go to the previous on-screen menu
	<b>Info</b> Display the info window
	<b>WatchFree™</b> Access WatchFree channels <i>(not available in Canada)</i>
	<b>Volume Up/Down</b> Increase or decrease the loudness of the audio

	<p><b>SmartCast Home<sup>SM</sup> Button</b> Launch SmartCast Home/Return to SmartCast Home Screen</p>
	<p><b>Closed Caption</b> Open the closed caption menu <i>Open Accessibility menu by holding down this button for 5 seconds.</i></p>
	<p><b>Mute</b> Turn the audio on or off</p>
	<p><b>Last</b> Return to the channel last viewed</p>
	<p><b>Number Pad</b> Manually enter a channel</p>
	<p><b>Pic</b> Cycle through the different picture setting modes <i>Enabled/disable talk back feature*</i></p>
	<p><b>Dash</b> Use with number pad to manually enter a digital sub-channel (for example, 18-4 or 18-5)</p>
	<p><b>Wide</b> Change the picture display size/aspect ratio <i>Enable/disable zoom mode*</i></p>
	<p><b>Channel Up/Down</b> Change the channel</p>

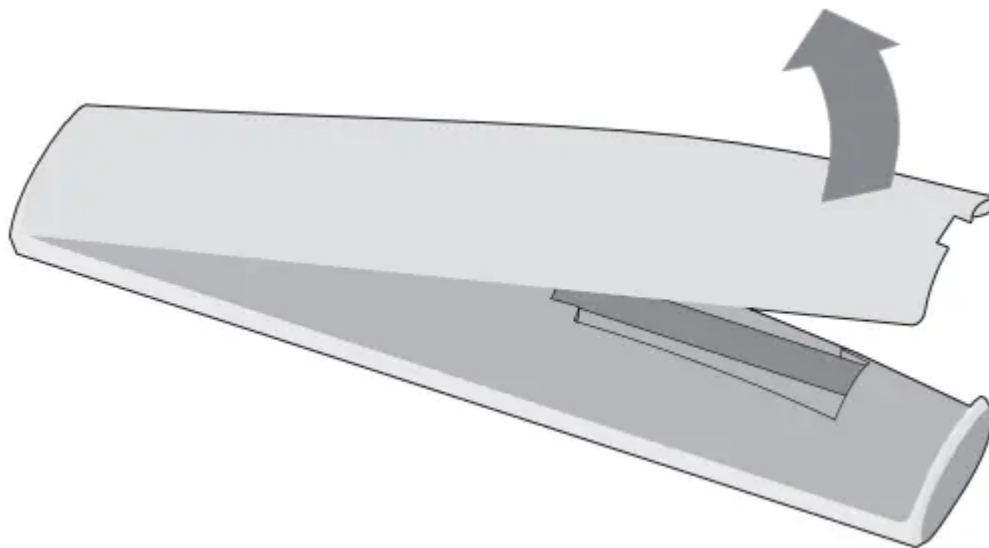
## Replacing the Batteries

- 1 . Find the notch on the back of the remote . Insert a coin and pry open the back cover



2 . Insert two batteries into the remote control . Make sure that the (+) and (-) symbols on the batteries match the (+) and (-) symbols inside the battery compartment .

3 . Replace the battery cover



*In many places batteries cannot be thrown away or discarded with household waste. Please ensure you properly dispose of your batteries consistent with the laws and/or regulations where you live. For more information please visit: [www.vizio.com/environment](http://www.vizio.com/environment)*

**WARNING:** Keep the remote control batteries away from children . It may cause choking and/or lead to a fire or chemical burn if mishandled. Do not dispose of batteries in fire. Replace only with batteries of the correct type

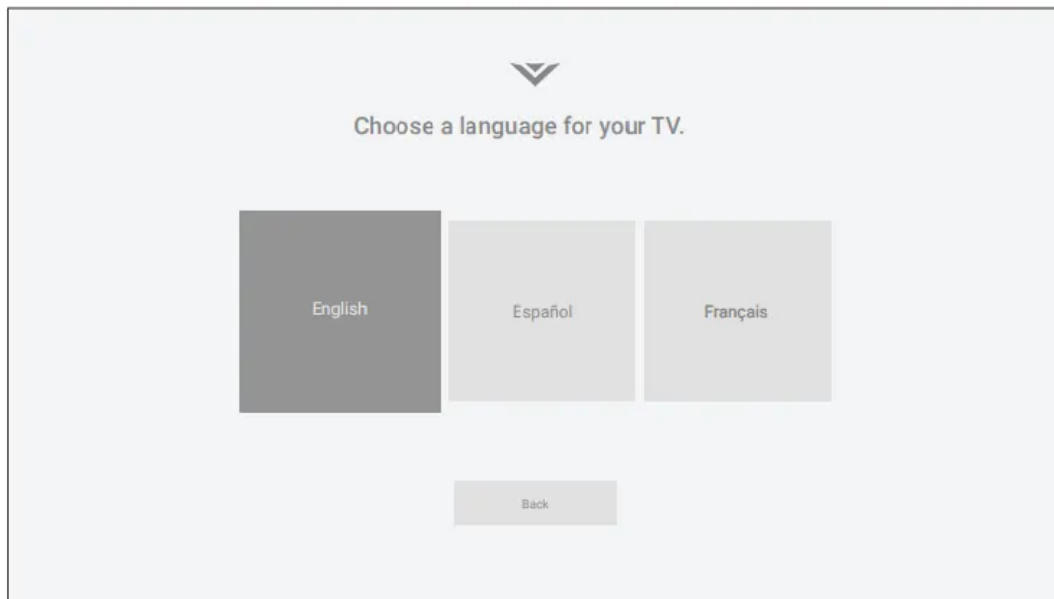
**TIP:** When needed, VIZIO recommends replacing the batteries that came with this remote with two, new Duracell 'AAA' alkaline batteries

## Completing The First-Time Setup

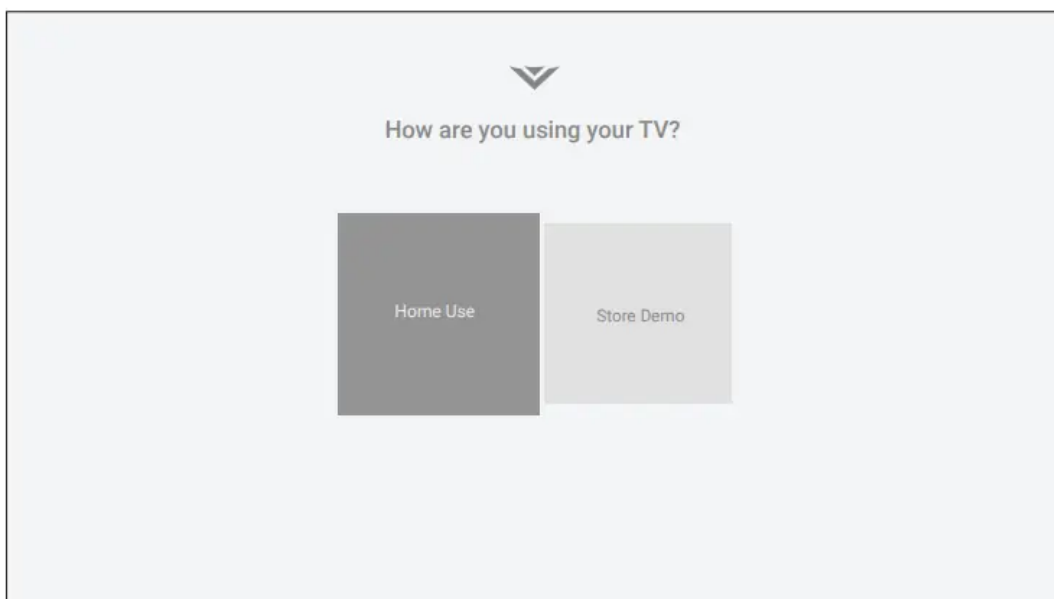
Before you begin the first-time setup:

- Your TV should be installed and the power cord should be connected to an electrical outlet .
- If you have a wireless network, have the network password ready .
- If you are connecting to your network with an Ethernet cable, connect it to the Ethernet port on the TV .

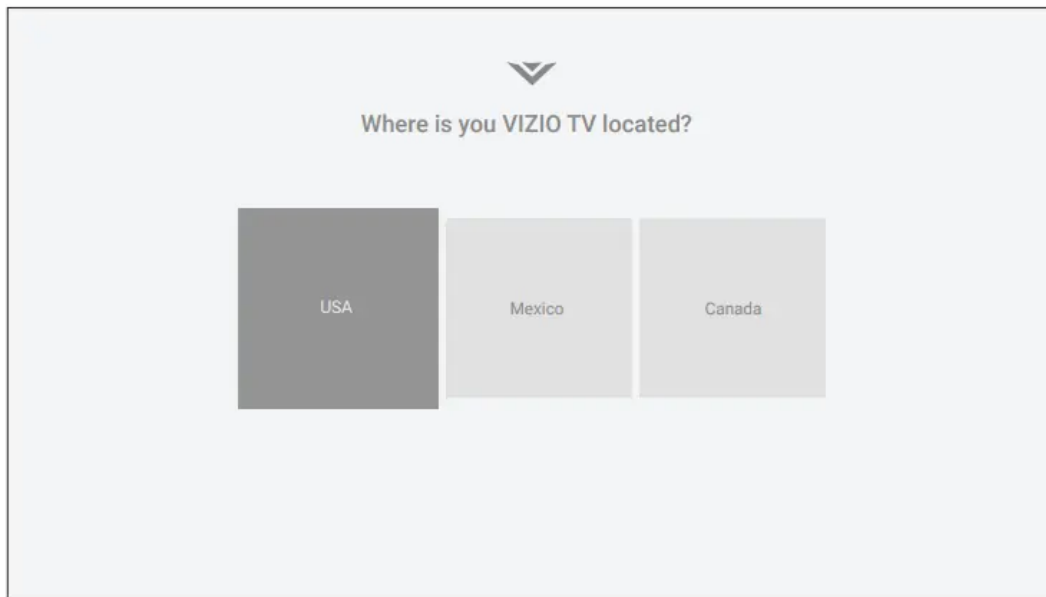
The first time you turn on the TV, the on-screen instructions will guide you through each of the steps necessary to get your TV ready for use:



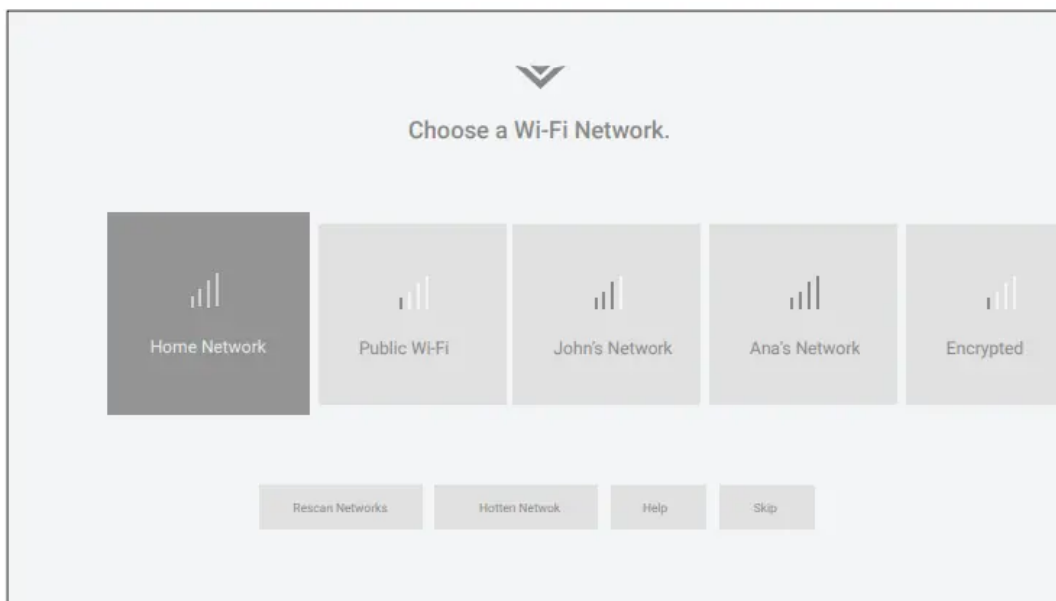
1 . Choose your language .



2 . Choose home use

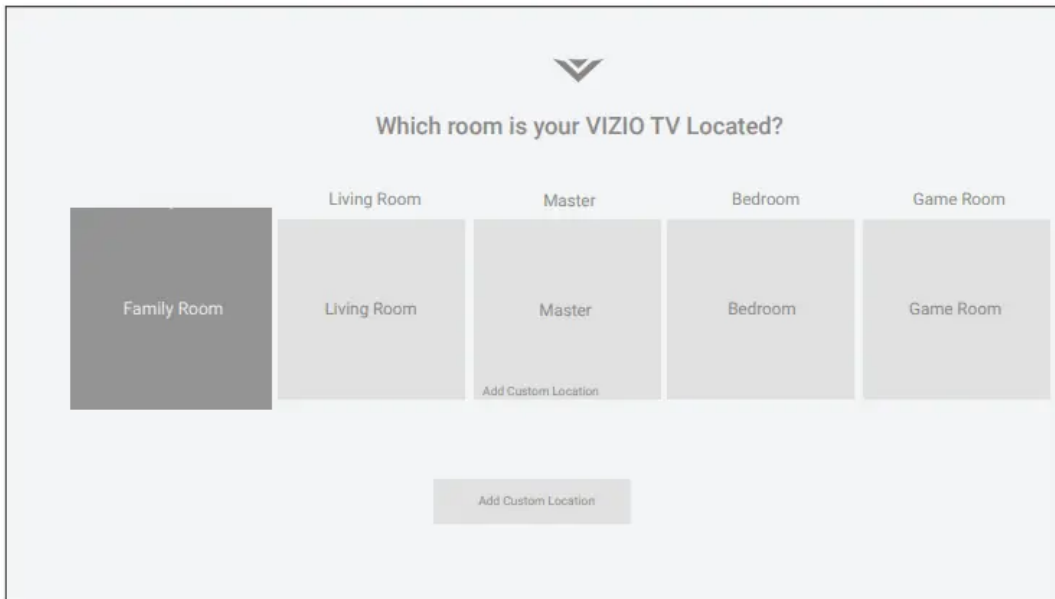


3 . Choose your country.

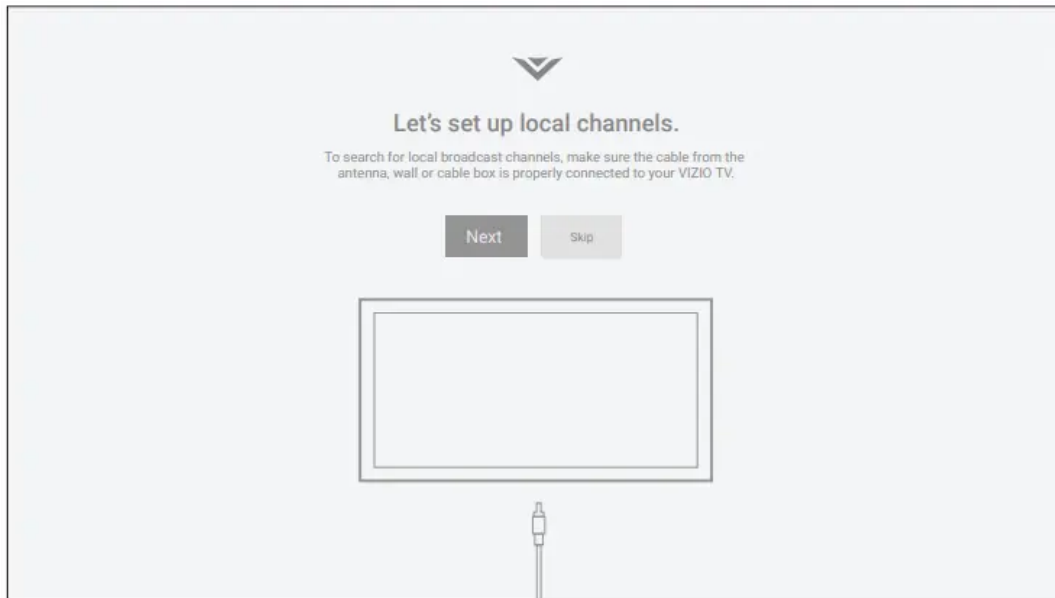


4 . Choose your Wi-Fi network and enter the password



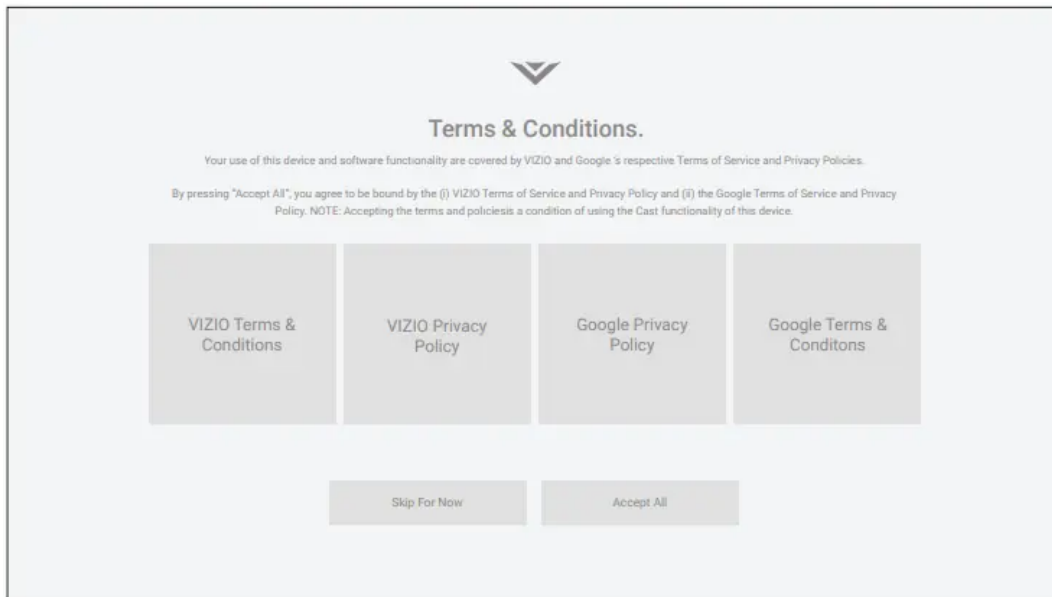


### 5 . Name your TV



### 6 . Scan for channels





7 . Accept the Terms & Conditions and register your device .

## On-Screen Menu

### NAVIGATING THE ON-SCREEN MENU

To open the on-screen menu:

- 1 . Press the MENU button on the remote .
- 2 . Use the Arrow buttons to highlight a menu option, and press the OK button to select that option

### CHANGING THE INPUT SOURCE

External devices, such as DVD players, Blu-ray Players, and video game consoles, can be connected to your TV . To use one of these devices with your TV, you must first change the input source using the Input menu.

To change the input sources:

- 1 . Press the INPUT button on the remote . The input menu is displayed .
- 2 . Use the Arrow buttons or the INPUT button on the remote to highlight the input you wish to view . The corresponding inputs are named on the back of your TV .
- 3 . Press OK or release the INPUT button . The selected input is displayed



### **Input Name**

The underlined input on the left is the current input selected. Inputs may vary by TV.

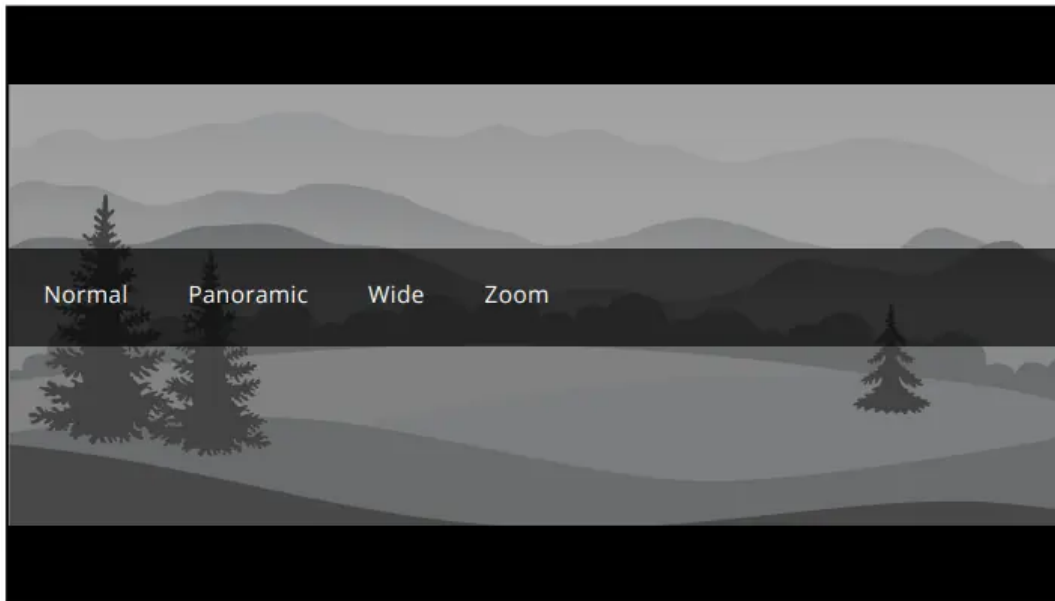
## **CHANGING THE SCREEN ASPECT RATIO**

**To change the screen aspect ratio: Menu > System > Aspect Ratio**

Use the Arrow buttons to highlight the aspect ratio you wish to view and press OK .

Your TV can display images in different modes: Normal, Stretch, Wide, Zoom, and Panoramic.

- Normal (default) — No change to aspect ratio .
- Stretch\* — When the 16:9 signal is a 4:3 image with black bars left and right, stretches to fill the screen.
- Wide — Stretches a 4:3 aspect ratio to fill 16:9 screen. If a 16:9 image, adds black bars to top and bottom .
- Zoom — Expands image both horizontally and vertically by 14% .
- Panoramic\* — Stretches a 4:3 image to fill 16:9 screen with an algorithm so the center doesn't look stretched



## ADJUSTING THE PICTURE SETTINGS

### Menu > Picture > Picture Mode

1 . Use the Arrow buttons on the remote to highlight Picture Mode, then use the Left/Right Arrow buttons to change the picture mode:

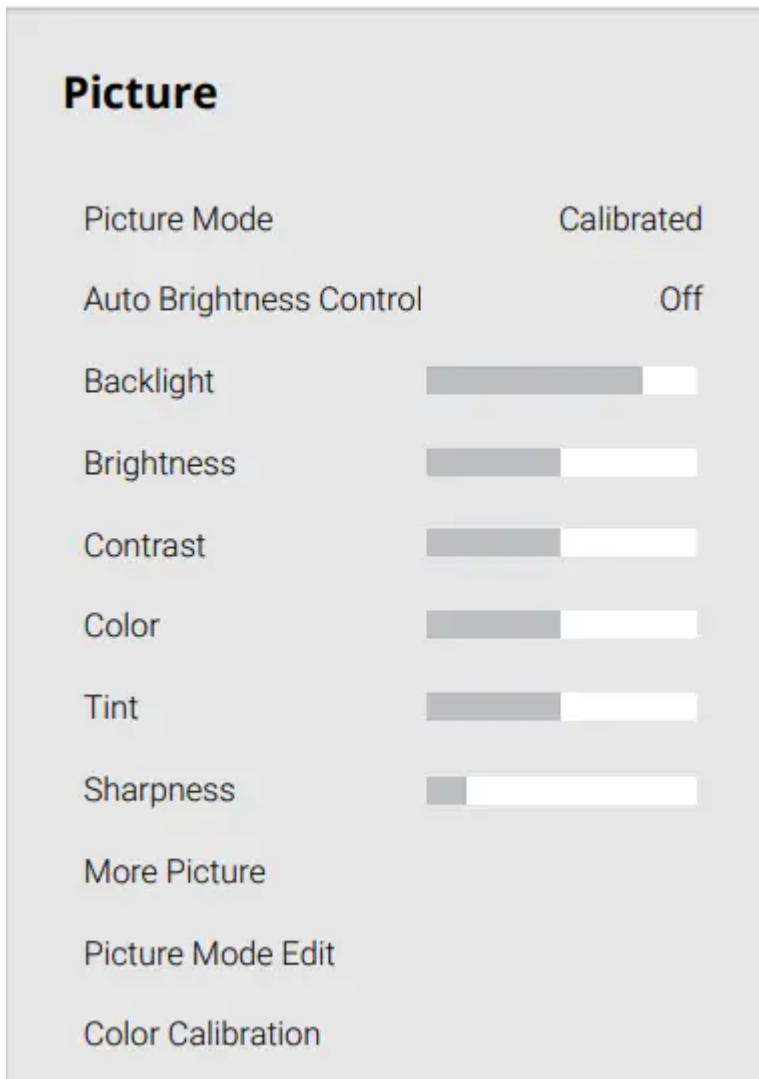
- Standard — Sets the picture settings to the default settings .
- Calibrated — Sets the picture settings to values ideal for watching TV in a brightly-lit room .
- Calibrated Dark — Sets the picture settings to values ideal for watching TV in a dark room .
- Vivid — Sets the picture settings to values that produce a brighter, more vivid picture .
- Game — Reduces throughput delays and optimizes the picture settings for displaying game console output .
- Computer — Optimizes the picture settings for displaying computer output

2 . To manually change each of the picture settings, use the Up/Down Arrow buttons on the remote to highlight that picture setting, then use the Left/Right Arrow buttons to adjust the setting:

- Auto Brightness Control — The auto-brightness control detects the light levels in the room and automatically adjusts the backlight for the best picture .
- Backlight — Adjusts the LED brightness to affect the overall brilliance of the picture. Backlight cannot be adjusted when starting from some picture modes .
- Brightness — Adjusts the black level of the picture . When this setting is too low, the picture may be too dark to distinguish details . When this setting is too high, the picture may appear faded or washed out .
- Contrast — Adjusts the white level of the picture . When this setting is too low, the picture may appear dark . When this setting is too high, the picture may appear faded

or washed out . If the setting is too high or too low, detail may be difficult to distinguish in dark or bright areas of the picture .

- Color —Adjusts the intensity of the picture colors .
- Tint —Adjusts the hue of the picture. This setting is useful in adjusting the flesh tones in the picture. If flesh appears too orange, reduce the level of color before adjusting tint .
- Sharpness —Adjusts the edge sharpness of picture elements . It can be used to sharpen non-HD (high definition) content; however, it will not produce detail that does not otherwise exist



**To adjust more picture settings:**

Use the Arrow buttons to highlight the setting you wish to adjust, then press the Left/Right Arrow buttons to change the setting:

- Color Temperature — Change the white balance of the picture
- Black Detail — Adjusts the average brightness of the picture to compensate for large areas of brightness .

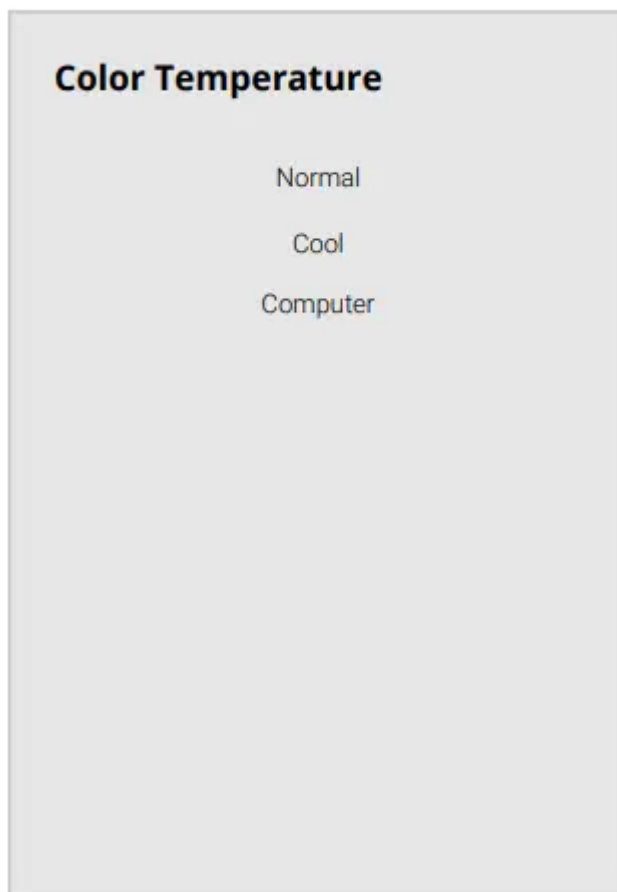


- Active Full Array®—Based on the content, dynamically adjusts and balances the brightness and the contrast ratio of the picture by locally adjusting backlight zones .
- Clear Action®—Reduces blur in scenes with fast action but limits the range for the backlight setting .
- Reduce Noise:
  - Reduce Signal Noise: Lessens artifacts in the image caused by the digitizing of image motion content .
  - Reduce Block Noise: Reduces pixelation and distortion for MPEG files.
- Game Low Latency—Reduces video delay (lag) when gaming .
- Film Mode—Optimizes the picture for watching films. Select On or Off .
- Gamma—Set the shape of the Gamma curve . Use lower Gamma values for bright room conditions, and higher values when it's dark .

**To adjust the color temperature: Menu > Picture > More Picture > Color Temperature**

Use the Arrow buttons on the remote to highlight a color temperature preset and then press OK

- Normal—Optimized for television viewing
- Cool—Produces a blue-hued picture .
- Computer—Optimizes the picture for use as a PC monitor

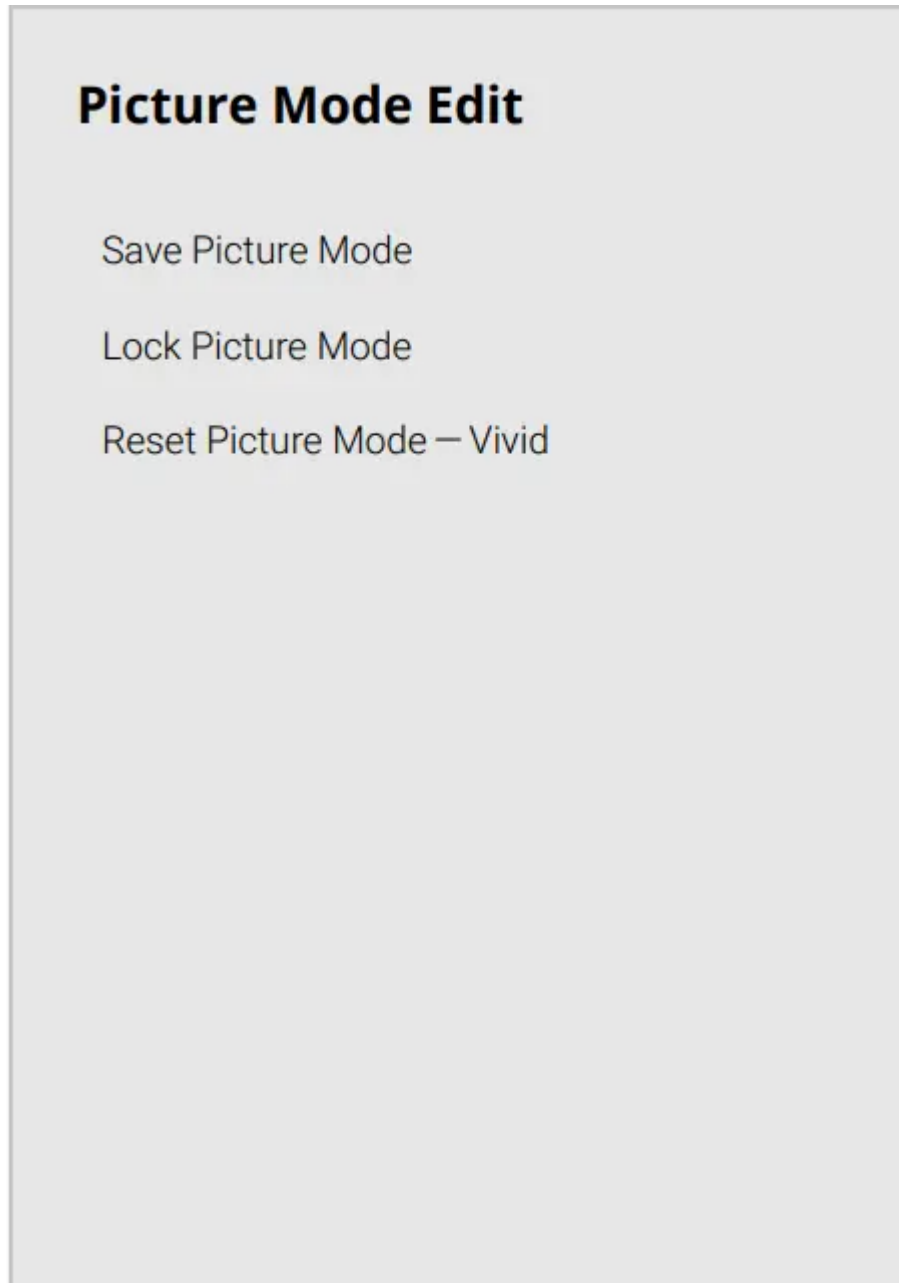


**Menu > Picture > Picture Mode Edit**

Use the Arrow buttons to highlight the setting you wish to adjust, then press OK to change the setting:

- Save Picture Mode — Save a custom picture mode
- Lock Picture Mode — Prevent changes to custom picture modes
- Reset Picture Mode — Reset the picture mode settings to factory default values

Only available on customized preset modes



**To save a custom picture mode: Menu > Picture > Picture Mode Edit > Save Picture Mode > Enter a Name >Save**

- Changes made while on any preset picture mode will add an asterisk on the top right corner of the preset mode .
- The custom picture mode is not automatically saved .



### Locking/Unlocking a Custom Picture Mode

Custom picture modes can be locked/unlocked with a unique PIN to prevent accidental changes to their settings . If not previously set, you can set up your system PIN code here

<p>To lock all custom picture modes: Menu &gt; Picture &gt; Picture Mode Edit &gt; Lock Picture Mode &gt; Enter Your PIN &gt; Save</p> <p>To unlock all custom picture modes: Menu &gt; Picture &gt; Picture Mode Edit &gt; Lock Picture Mode &gt; Off &gt; Enter Your PIN</p>	
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- To **delete** a custom picture mode: Menu > Picture > Picture Mode Edit > Delete Picture Mode > Delete
- To **reset** a customized preset picture mode: Menu > Picture > Picture Mode Edit > Reset Picture Mode > Reset

### Adjusting the Color Tuner Settings



The Color Tuner settings allow you to adjust the color management system, 2 point white balance, 11 point white balance, turn color channels off for testing, and display SMPTE, flat, ramp, and uniformity analyzer test patterns.

To access the color tuner table: Menu > Picture > Color Calibration > Color Tuner

## ADJUSTING THE AUDIO SETTINGS

**To adjust the audio settings: Menu > Audio > OK**

Use the Arrow buttons to highlight the setting you wish to adjust, then press Left/Right Arrow buttons to change the setting:

- **Speakers** — Turn the built-in speakers On or Off.
- **Volume Control Display** — Turn the on-screen volume display slider On or Off.
- **Surround Sound** — Surround sound uses DTS TruSurround™ to deliver an immersive surround sound experience from the TV's internal speakers . TruSurround completes the entertainment experience by providing deep, rich bass, crisp details, and clear, intelligible dialog. Select On or Off.
- **Volume Leveling** — Volume leveling uses DTS TruVolume™ to maintain consistent volume levels during transitions between program content, AV formats, and input sources. Select On or Off. In a few cases, volume leveling may artificially suppress volume increases, making it difficult to hear dialog or flattening sudden noises.  
If this occurs, turn volume leveling off.
- **Balance** — Adjusts the loudness of the audio output from the left and right speakers
- **Lip Sync** — Adjusts the synchronization between the display image and the accompanying audio track
- **Digital Audio Out** — Changes the type of processing for digital audio out and HDMI ARC output when connected to a home theater audio system . Select Auto, PCM, Dolby D or Bitstream  
- To hear talk back when Talk Back function is enabled, digital audio out must be set to PCM
- **Analog Audio Out** — Sets the volume control properties for the RCA connector when connected to a home theater audio system Select Variable if you are controlling the volume with the TV's volume controls, or select Fixed if an external audio device (sound bar or AV receiver) will control the volume

## Audio

Speakers	Auto
Volume Control Display	On
Surround Sound	On
Volume Leveling	On
Balance	<input type="range"/>
Lip Sync	<input type="range"/>
Digital Auto Out	Auto
Analog Audio	Out Fixed

## ADJUSTING THE NETWORK SETTINGS

### Connecting to a Wireless Network

To connect to a wireless network whose network name (SSID) is being broadcast:

**Menu > Network > Choose your network > Enter in the password > Connect**

## Network

Wired Connection

Disconnected

Wireless Access Points

Manual Setup

Hidden Networks

Test Connection

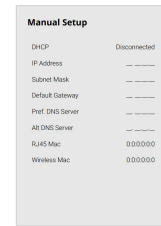
**If you do not see your wireless network** displayed, click on: More Access Points > Highlight your wireless network > Enter in the password > Connect

**To change advanced network settings:** Menu > Network > Manual Setup > DHCP > Of

1 . Use the Arrow and OK buttons to adjust each setting:

- IP Address — The IP address assigned to the TV .
- Subnet Mask — The subnet Exit 2D .
- Default Gateway — Your network's default gateway address .
- Pref. DNS Server — Your preferred domain name server address
- Alt. DNS Server — Your alternate domain name server address

2 . Use the Arrow buttons on the remote to highlight Save and press OK



### To find the TV's MAC address: Menu > Network > Manual Setup

You can find your TV's MAC address at the bottom of the list. The MAC addresses for the connections in use are displayed:

- RJ45 MAC — The Ethernet or RJ45 MAC address may be needed to set up your network when you have connected the TV to your network when you have connected the TV to your network with an Ethernet (Cat 5) cable .
- Wireless MAC — The Wireless (Wi-Fi) MAC address may be needed to connect your TV to your network with Wi-Fi

**Connecting to a Hidden Network** To connect to a wireless network whose network name (SSID) is not being broadcast:

**Menu > Network > Hidden Network > Enter the Access Point Name > Connect > Enter in the password**

**Testing Your Network Connection: Menu > Test Connection**

## Enter Access Point Name

Enter your access point name. This is used to connect to an access point with a hidden SSID.



— [X]

a	b	c	d	e	f	g	h	i
j	k	l	m	n	o	p	q	r
s	t	u	v	w	x	y	z	0
1	2	3	4	5	6	7	8	9
.@#	↑	äêí	Space	[X]				

## SETTING UP CHANNELS

You can use the TV's Channels menu to:

- Find channels
- Select channels to skip
- Select analog audio mode
- Select the language for digital audio
- Set parental controls



**To perform an Auto Channel Scan:** Menu > Channels > Find Channels

You can use the TV's Channels menu to:

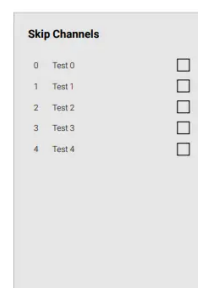
- Find channels
- Select channels to skip
- Select analog audio mode
- Select the language for digital audio
- Set parental controls



## Skipping Channels

To remove a channel:

- 1 . From the CHANNELS menu, highlight Skip Channel, and press OK. The SKIP CHANNEL menu is displayed.
- 2 . For each channel you wish to remove, use the Up/Down Arrow buttons on the remote to highlight the channel and press OK. A ✓ appears to the right of each channel you select



## USING PARENTAL CONTROLS

**Accessing the Parental Controls Menu** To access the PARENTAL CONTROLS menu you must first set up a system PIN: **Menu > Channels > Parental Controls > Enter in PIN**

The Parental Controls menu only appears when:

- You are using the tuner to receive your TV signals, such as when you are using an antenna for Over-the-Air signals or when connected to cable TV directly from the wall (no cable box) .
- You have a device connected using a composite video cable or a coaxial cable, such as a VCR, satellite or cable box, or DVR

**To enable or disable the Program Rating feature:** Menu > Channels > Parental Controls > Locks > ON/OFF

**To lock or unlock a channel:** Menu > Channels > Parental Controls > Channel Locks

Highlight the channel you want to lock or unlock and press OK.

•

When a channel is locked, the Lock icon appears accessible unless the system PIN is entered



locked. The channel is not

•

When a channel is unlocked, the Lock icon appears

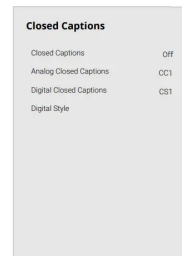


unlocked

## SETTING UP CLOSED CAPTIONING

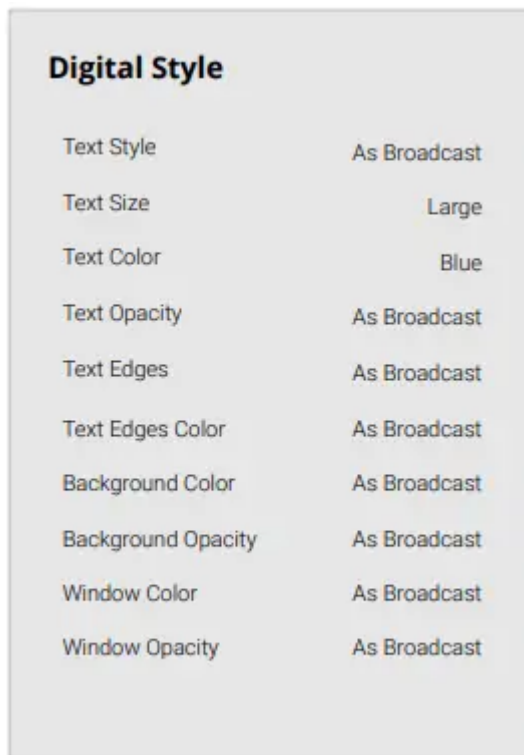
**To activate or deactivate closed captions:** Menu > Closed Captions > Closed Captions > Off/On

- 1 . Use the Arrow buttons on the remote to highlight either Analog or Digital Closed Captions.
- 2 . Use the Left/Right Arrow buttons on the remote to select the caption channel you wish to display, then press EXIT



**To change the appearance of digital closed captions:** Menu > Closed Captions > Digital Style

- 1 . Use the Left/Right Arrow buttons on the remote to select Custom . The Digital Style menu appears as shown



- 2 . Use the Up/Down Arrow buttons on the remote to highlight the setting you wish to change, then use the Left/Right Arrow buttons to change the setting:

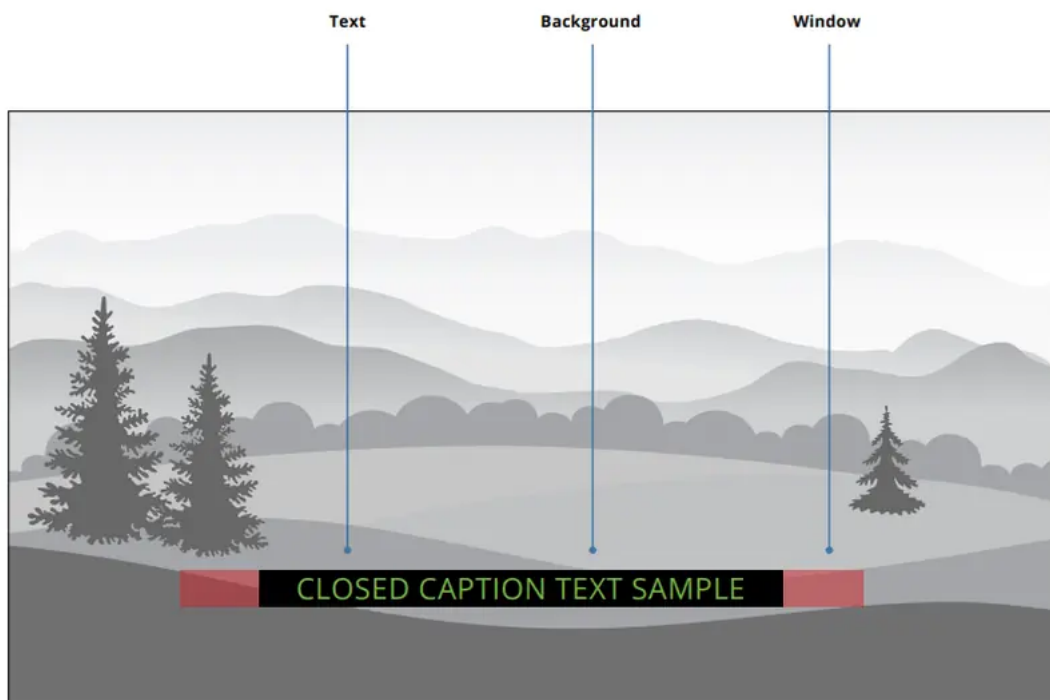
- Caption Style — Choose As Broadcast to keep default settings or Custom to manually change each setting

- Text Style — Change the font used for the closed captioning text
- Text Size — Make the text larger or smaller
- Text Color — Change the color of the text
- Text Opacity — Change the transparency of the text
- Text Edges — Change the effects at the edges of the text, such as raising the edges or adding drop shadows
- Text Edges Color — Change the color of the text edge effects.
- Background Color — Change the color of the background directly behind the text
- Background Opacity — Change the transparency of the background directly behind the text
- Window Color — Change the color of the closed captioning box
- Window Opacity — Change the opacity of the closed captioning box

**Typical choices include:**

- Opaque background, transparent window — Only a strip of background appears behind the text, expanding as the text appears . This is the typical "As Broadcast" mode
- Opaque background and window in the same color — When text appears, the entire line fills with color at once.

In the example, the closed caption text is green, the background is black, and the window is red



## Troubleshooting

**The remote is not responding .**

- Make sure the batteries are properly inserted matching the - and + symbols .
- Replace the batteries with fresh ones .



### **The TV displays “No Signal .”**

- Press INPUT button on the remote control to select a different input source.
- If you are using cable TV or antenna connected directly to the TV, scan for channels.

### **There is no power .**

- Ensure the TV is plugged into a working electrical outlet .
- Ensure the power cable is securely attached to the TV .
- Press the Power/Standby button on the remote or on the back of the TV to turn the TV on .

### **The power is on, but there is no image on the screen .**

- Ensure all cables are securely attached to the TV .
- Ensure all devices are connected correctly.
- Adjust Brightness, Contrast, or Backlight .
- Press the INPUT button on the remote to select a different input source.


### **The sound is flat or dialog is not audible.**

- Turn off Volume Leveling.

### **Where do I find information on the accessibility features of this product and other VIZIO products?**

- Please visit <https://www.vizio.com/accessibility>,
- Email us at: [Accessibility@vizio.com](mailto:Accessibility@vizio.com), or
- Give us a call at 1-877-698-4746 .

### **How do I stream apps like Netflix to my VIZIO SmartCast™ TV?**

- Download and open Chromecast-enabled apps on your mobile device . Then tap the Cast button 

### **The colors on the TV don't look right.**

- Adjust the Color and Tint settings in the Picture menu
- Select a pre-set picture mode . VIZIO recommends selecting Calibrated .
- Check all cables to ensure they are securely attached .

### **There is no sound .**

- Press Volume Up on the remote control .
- Press the Mute button on the remote to ensure mute is off.
- Check the audio settings
- Check the audio connections of external devices (Blu-ray player, game console, cable/satellite box) that are connected to the TV .
- If you are using an antenna, the signal strength of the channel may be low . Ensure your antenna is connected securely to the TV and move the antenna around the room or close to a window for the best signal .

### **The image quality is not good .**

- For the best image quality, view high-definition programs using digital sources. Connect your devices with HDMI cables .
- If you are using an antenna, the signal strength of the channel may be low. Ensure your antenna is connected securely to the TV and move the antenna around the room or close to a window for the best signal .

### **The picture is distorted .**

- Move the TV away from electrical appliances, cars, and fluorescent lights.
- Ensure all cables are securely attached .

### **The TV image does not cover the entire screen .**

- If you are using TV, AV, or Component with 480i input, go to: Menu > System > Aspect Ratio to change the screen mode .

### **The TV has pixels (dots) that are always dark .**

- Your HD TV is precision-manufactured using an extremely high level of technology . However, sometimes pixels may not display correctly . These types of occurrences are inherent to this type of product and do not constitute an effective product .

### **The buttons on the remote aren't working.**

- Ensure you are only pressing one button at a time .
- Point the remote directly at the TV when pressing a button .
- Replace the remote batteries with new ones

### **I see "noise" or static on the screen .**

- When your TV's digital capabilities exceed a digital broadcast signal, the signal is up-converted (improved) to match your TV's display capabilities . This up-converting can sometimes cause irregularities in the image .
- If you are using an antenna, the signal strength of the channel may be low . Ensure your antenna is connected securely to the TV and move the antenna around the room or close to a window for the best signal .

### **When I change input source, the TV image changes size.**

- The TV remembers the viewing mode on each input source . If the viewing mode on the new input source differs from the one on the input source you switch from, the difference may be noticeable.

### **How do I download the VIZIO SmartCast Mobile™ App?**

- Make sure your phone or tablet is connected to a Wi-Fi network . Open a browser on your phone or tablet .

- Navigate to [vizio.com/smartcastapp](http://vizio.com/smartcastapp) and follow the on-screen instructions to download the VIZIO SmartCast Mobile™ App .

### **How do I change the Inputs?**

- Press the INPUT button on the back of the TV to cycle through the Inputs .
- Press the INPUT button on the basic remote to cycle through the Inputs .
- Make sure the VIZIO SmartCast Mobile™ app is installed on your phone or tablet .Open the VIZIO SmartCast Mobile app . Tap on the Device list and select your TV .Tap on the Input key and select the Input of your choice .

### **How do I connect to my Wi-Fi network?**

- On your TV remote, press the Menu button then go to Network > Select your Wi-Fi name > Enter password .
- Open the VIZIO SmartCast Mobile™ app on your phone or tablet . Tap on the device list and select your Display .
- Tap on the Settings icon > Network > Wireless Access Points . Select your Wi-Fi network from the list, enter the Wi-Fi password, and tap Connect .
- Press and hold the INPUT button on the back of the TV to exit the demo mode .

#### **How do I watch Cable/Antenna TV channels?**

- If you subscribe to cable or satellite, simply connect an HDMI cable (not included)to the receiver .
- If you use external antennas to watch local broadcast channels, use a coaxial cable to connect . Some of my Channels are missing .
- Press the MENU button on your TV remote and select the channels option . Then select Find Channels .
- Open the VIZIO SmartCast Mobile app on your phone or tablet .
- Click on: Control > Your TV/Device Name > Settings Icon > Channels > FindChannels .

### **How do I disable/enable Viewing Data?**

- Press the MENU button on your remote and select the System option . SelectReset & Admin. Then select Viewing Data to turn the feature on or off.
- Open the VIZIO SmartCast Mobile app on your phone or tablet .
- Click on: Control > Your TV/Device Name > Settings Icon > System > Reset &Admin > Viewing Data Slider .

### **The television will not turn on using Alexa or Google Assistant**

- Ensure the television is in Quick Start mode .
- Tap on Menu > System > Power Mode > Quick Start .

### **How do I know I am getting 4K resolution or HDR content such as Dolby Vision?**

- As you are watching content on the television, press the INFO button on theremote or VIZIO SmartCast Mobile app . You will see the current resolution beingdisplayed along with

the version of video

- HDR will show as a Dolby Vision icon, HDR10 or HLG

### **Warning**

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

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