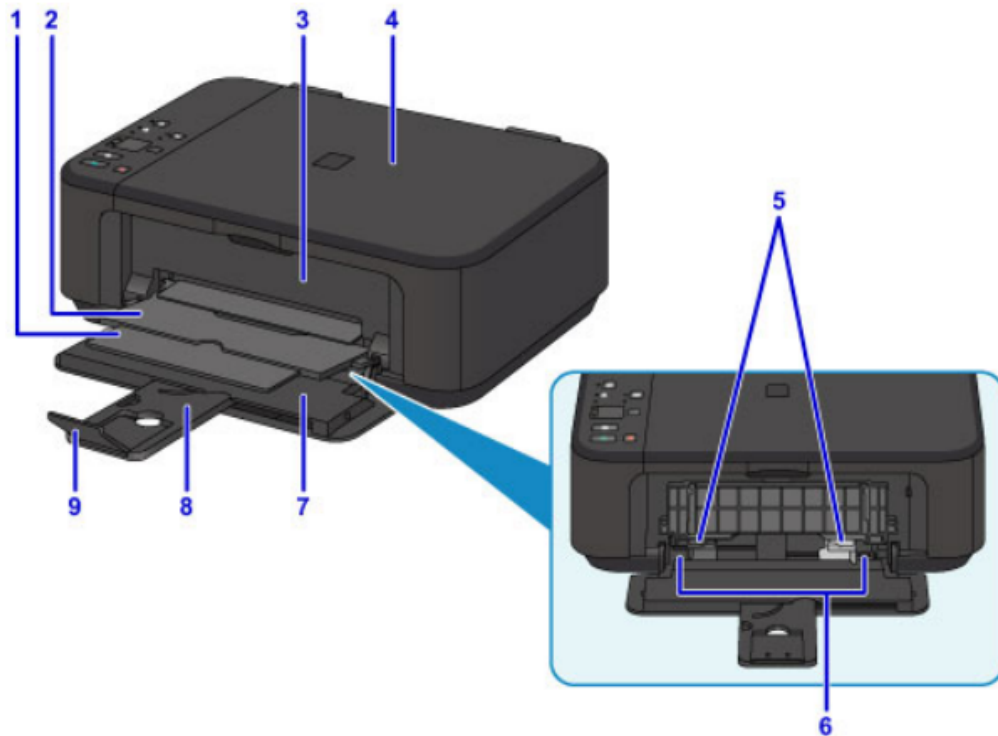


Front View



(1) paper output support

Extend to support ejected paper.

(2) paper output tray

Printed paper is ejected.

(3) paper output cover

Open to replace the FINE cartridge or remove jammed paper inside the machine.

(4) document cover

Open to load an original on the platen glass.

(5) paper guides

Align with both sides of the paper stack.

(6) front tray

Load paper here. Two or more sheets of the same size and type of paper can be loaded at the same time, and fed automatically one sheet at a time.

■ Loading Plain Paper / Photo Paper

■ Loading Envelopes

(7) front cover

Open to load paper in the front tray.

(8) paper support

Extend to load paper in the front tray.

(9) output tray extension

Open to support ejected paper.



(10) operation panel

Use to change the settings of the machine or to operate it.

■ Operation Panel

(11) platen glass

Load an original here

Rear View





(1) transport unit

Open when removing jammed paper.

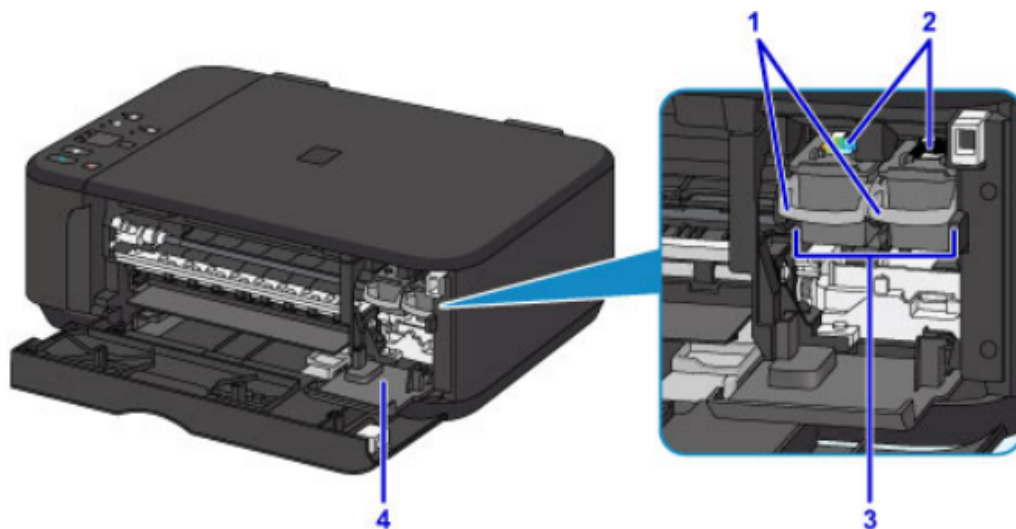
(2) power cord connector

Plug in the supplied power cord.

(3) USB port

Plug in the USB cable to connect the machine with a computer.

Inside View



(1) ink cartridge lock lever

Locks the FINE cartridge into place.

(2) FINE cartridge (ink cartridges)

A replaceable cartridge that integrates print head and ink tank.

(3) FINE cartridge holder

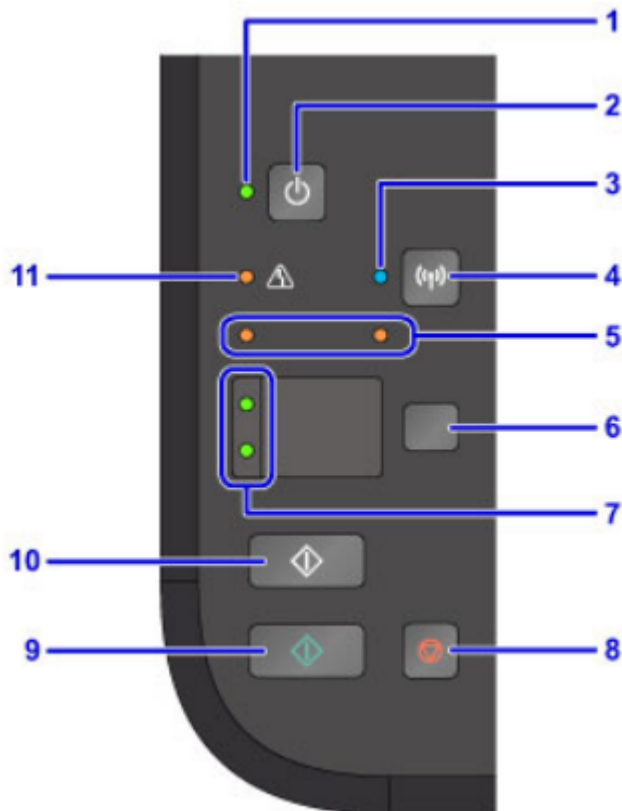
Install the FINE cartridges here. The color FINE cartridge should be installed into the left slot and the black FINE cartridge should be installed into the right slot.

(4) head cover

Opens to enable replacement of the FINE cartridge. The head cover will open automatically when you open the paper output cover.

Operation Panel

* All lamps on the operation panel are shown lit in the figure below for explanatory purposes.



(1) ON lamp

Lights after flashing when the power is turned on.

(2) ON button

Turns the power on or off. Before turning on the power, make sure that the document cover is closed. Turning the Machine On and Off

(3) Wi-Fi lamp

Lights or flashes to indicate the wireless LAN status.

Lights: Wireless LAN connection is enabled.

Flashes: Printing or scanning over wireless LAN. Also flashes while configuring the wireless LAN connection.

(4) Wi-Fi button

Hold down to automatically set up the wireless LAN connection.

(5) ink lamps

Light or flash when ink runs out, etc.

The left lamp indicates the color FINE cartridge status, the right lamp the black FINE cartridge status.

(6) Paper button Selects the page size and media type. (7) Paper lamp Lights to indicate the page size and media type selected with the Paper button.

(8) Stop button

Cancels operation when print, copy, or scan job is in progress.

Holding this button down lets you select maintenance options or machine settings.

(9) Color button*

Starts color copying. You can also press this button to finalize your selection for the setting item.

(10) Black button*

Starts black & white copying. You can also press this button to finalize your selection for the setting item

(11) Alarm lamp

Lights or flashes when an error occurs. When performing machine maintenance or machine settings, options can be selected according to the number of flashes.

* In the software applications or manuals, the Color and Black buttons are collectively called the "Start" or "OK" button.

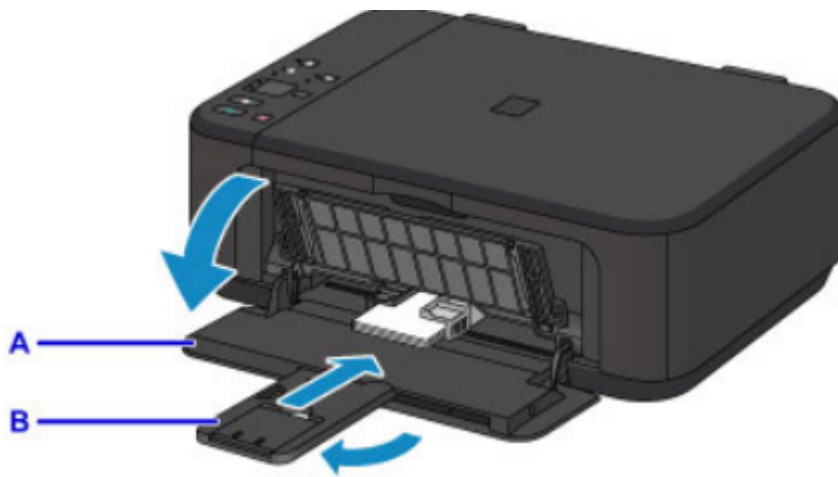
Using the Machine

Printing Photos from a Computer

This section describes how to print photos with My Image Garden.

This section uses windows displayed when the Windows 8.1 operating system (hereinafter referred to as Windows 8.1) is used.

1. Open the front cover (A).
2. Extend the paper support (B).
3. Load paper vertically WITH THE PRINT SIDE FACING DOWN. Push the paper stack all the way to the back of the front tray



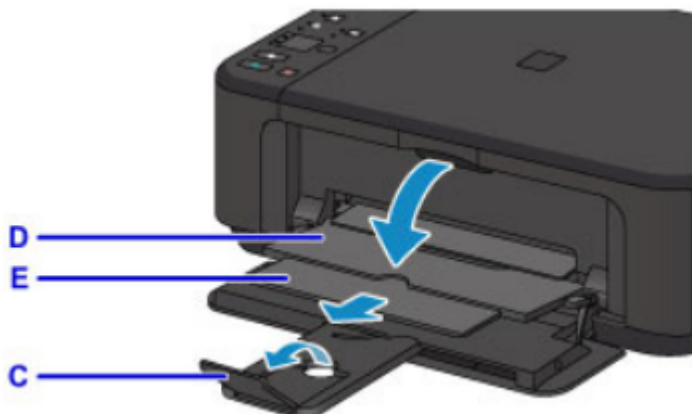
4. Align the paper guides with the paper width.



5. Open the output tray extension (C).

6. Open the paper output tray (D).

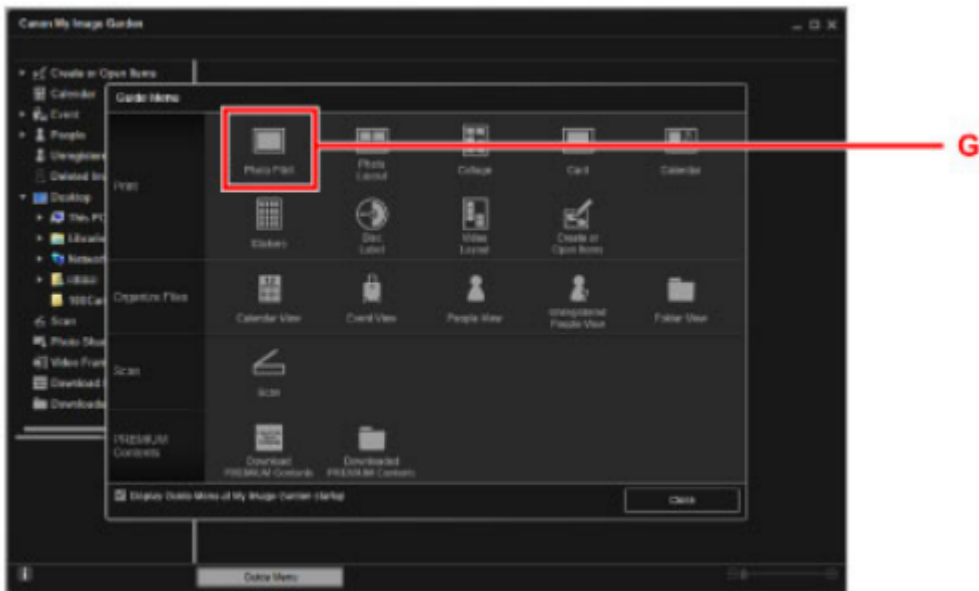
7. Extend the paper output support (E)



8. Click the My Image Garden icon (F) in Quick Menu. The Guide Menu screen is displayed.



9. Click the Photo Print icon (G).



10. Click the folder (H) with photos you want to print.

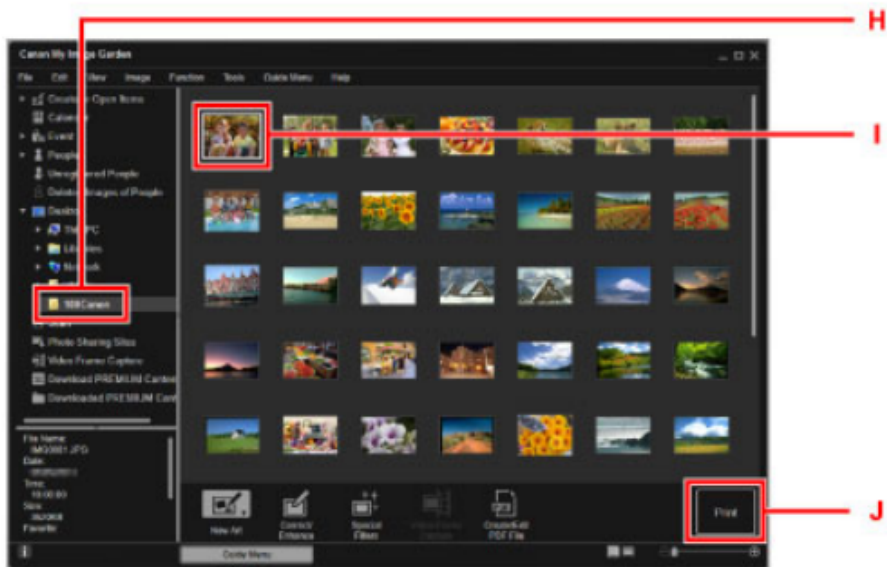
11. Click the photos (I) you want to print.

For Windows: To select two or more photos at a time, click photos while pressing the Ctrl key.

For Mac OS: To select two or more photos at a time, click photos while pressing the command key.

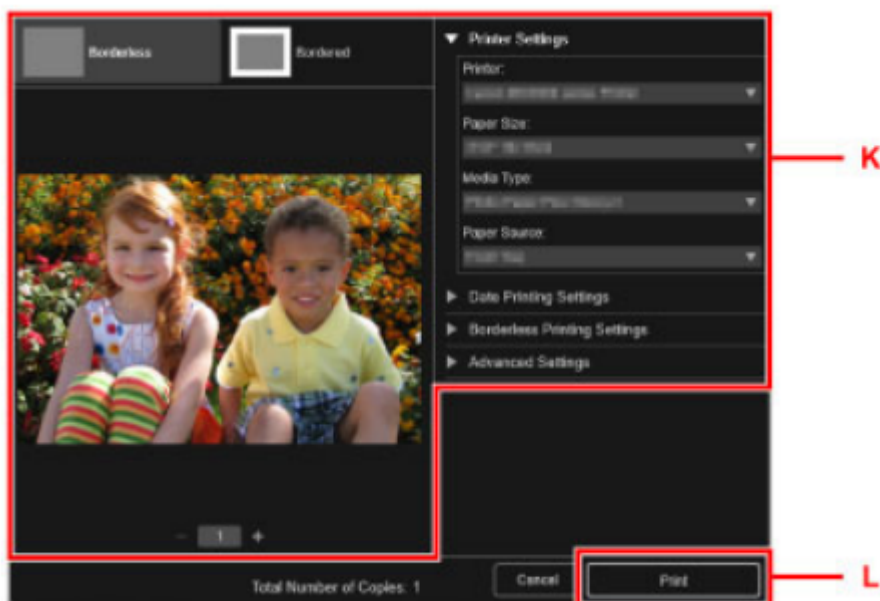
12. Click Print (J).





13. Specify the number of copies, your machine name, media type, etc. (K).

14. Click Print (L).

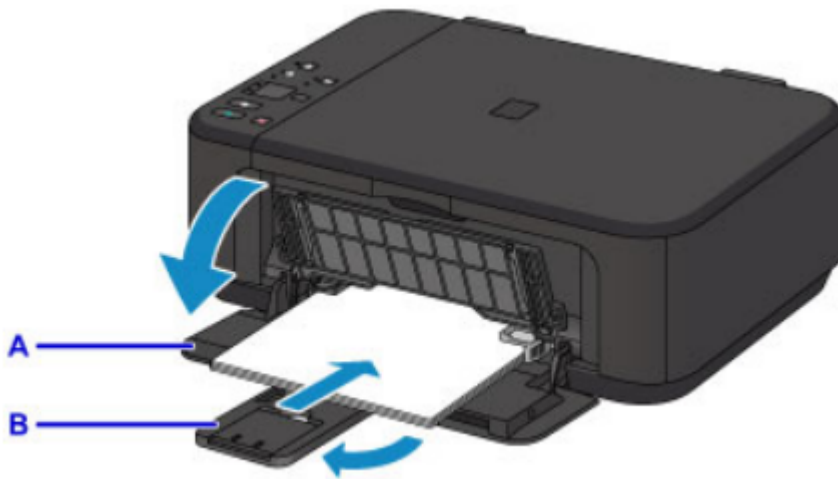


For Mac OS: Click OK when the confirmation message appears, then click Print.

Copying Originals

This section describes how to load originals and copy them to plain paper.

1. Open the front cover (A).
2. Extend the paper support (B).
3. Load paper vertically WITH THE PRINT SIDE FACING DOWN. Push the paper stack all the way to the back of the front tray.



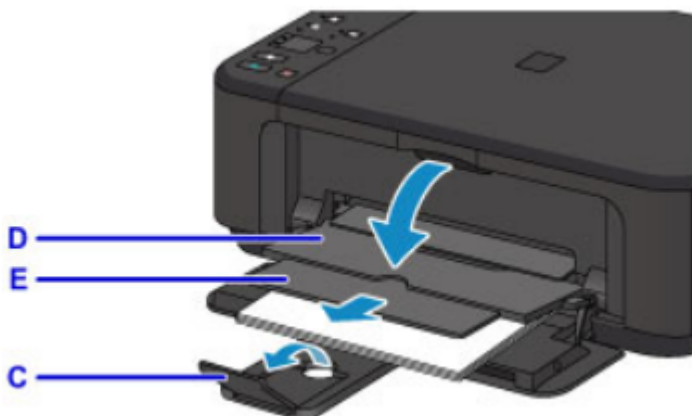
4. Align the paper guides with the paper width.



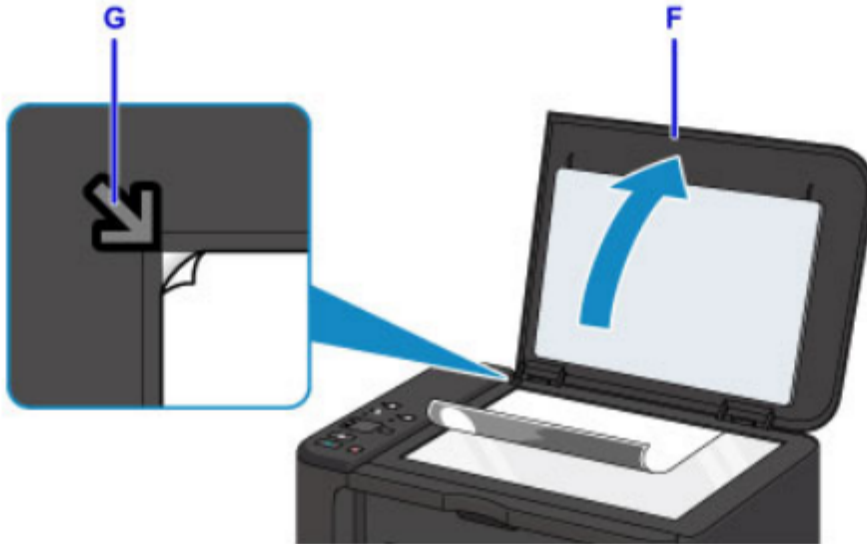
5. Open the output tray extension (C).

6. Open the paper output tray (D).

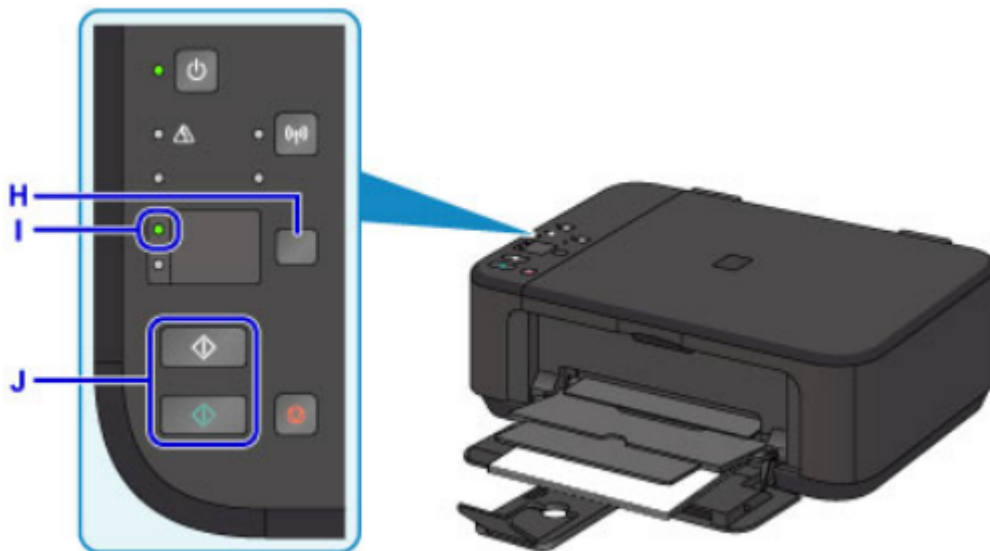
7. Extend the paper output support (E).



8. Open the document cover (F).
9. Load the original WITH THE SIDE TO COPY FACING DOWN and align it with the alignment mark (G).
10. Close the document cover gently.



11. Press the Paper button (H) to light the upper Paper lamp (I).
12. Press the Black button or Color button (J).



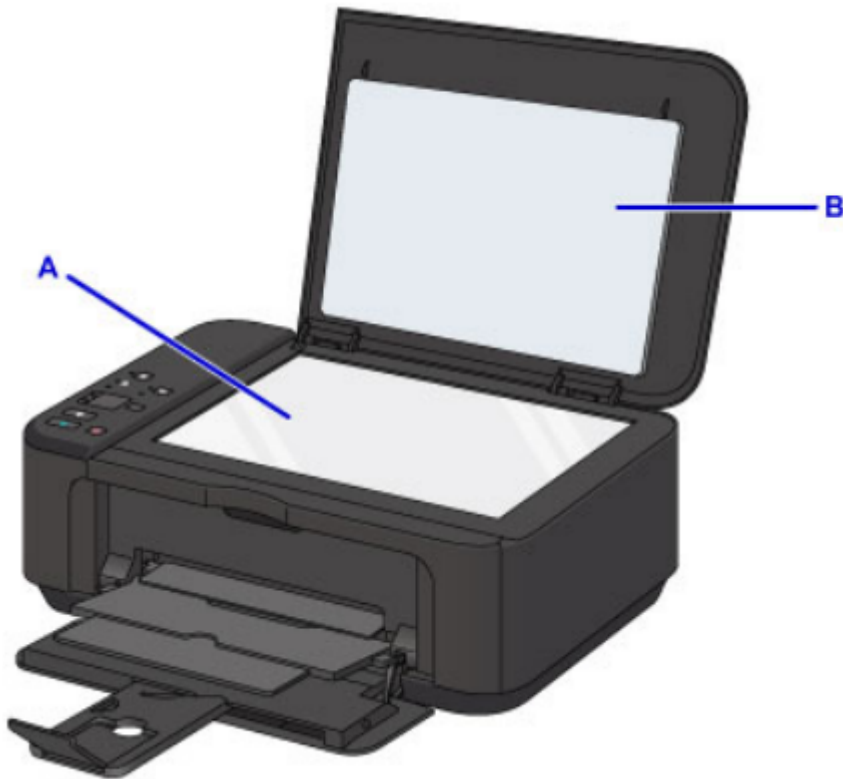
Cleaning

Cleaning the Exterior of the Machine

Be sure to use a soft and dry cloth such as eyeglasses cleaning cloth and wipe off dirt on the surface gently. Smooth out wrinkles on the cloth if necessary before cleaning.

Cleaning the Platen Glass and Document Cover

Use a soft, clean, lint-free and dry cloth. Wipe the platen glass (A) and the inner side of the document cover (white sheet) (B) gently. Make sure not to leave any residue, especially on the glass surface.



Cleaning the Paper Feed Roller

If the paper feed roller is dirty or paper powder is attached to it, paper may not be fed properly. In this case, clean the paper feed roller. Cleaning will wear out the paper feed roller, so perform this only when necessary.

You need to prepare: a sheet of A4 or Letter-sized plain paper or cleaning sheet available on the market

1. Make sure that the power is turned on and remove any paper from the front tray.
2. Open the paper output tray.
3. Hold down the Stop button until the Alarm lamp flashes seven times, then release it immediately. The paper feed roller will rotate as it is cleaned without paper.
4. Make sure that the paper feed roller has stopped rotating, close the paper output tray, then load a sheet of A4 or Letter-sized plain paper or cleaning sheet available on the market in the front tray.
5. Open the output tray extension, open the paper output tray, then extend the paper output support.

6. Hold down the Stop button until the Alarm lamp flashes seven times, then release it immediately. The machine starts cleaning. The cleaning will be complete when the paper is ejected.

If the problem is not resolved after cleaning the paper feed roller, contact the service center.

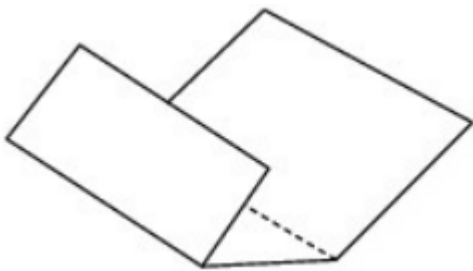
Cleaning the Inside of the Machine (Bottom Plate Cleaning)

Remove stains from the inside of the machine. If the inside of the machine becomes dirty, printed paper may get dirty, so we recommend performing cleaning regularly.

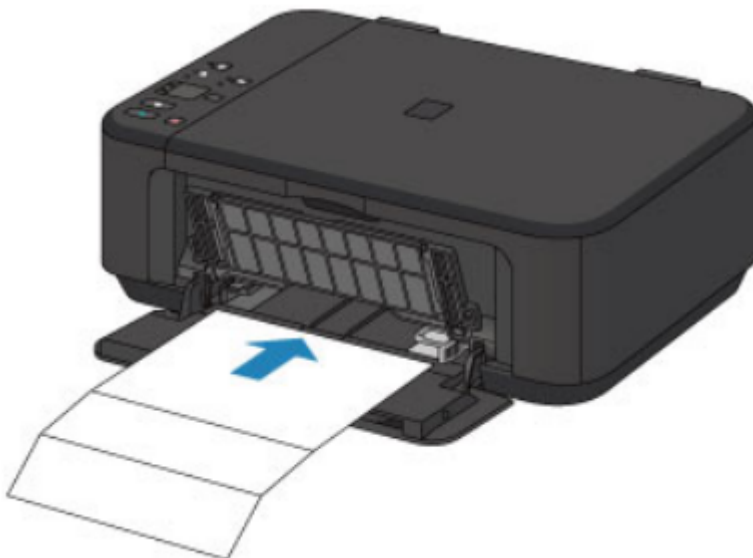
You need to prepare: a sheet of A4 or Letter-sized plain paper*

* Be sure to use a new piece of paper.

1. Make sure that the power is turned on and remove any paper from the front tray.
2. Fold a single sheet of A4 or Letter-sized plain paper in half widthwise, then unfold the paper.
3. Fold one side of the opened paper in another half, aligning the edge with the center crease, then unfold the paper.



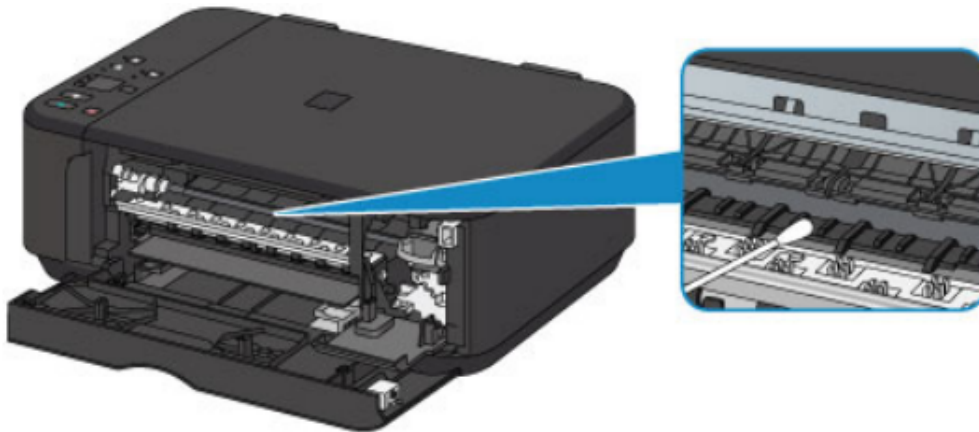
4. Load only this sheet of paper in the front tray with the ridges of the creases facing up and the edge of the half with no crease facing to the far side.



5. Open the output tray extension, open the paper output tray, then extend the paper output support.

6. Hold down the Stop button until the Alarm lamp flashes eight times, then release it immediately. The paper cleans the inside of the machine as it feeds through the machine. Check the folded parts of the ejected paper. If they are smudged with ink, perform Bottom Plate Cleaning again

If the problem is not resolved after performing cleaning again, the protrusions inside the machine may be stained. Wipe off any ink from the protrusions using a cotton swab or the like.



Troubleshooting

Cannot Find Machine During Wireless LAN Setup: Check 1

Are computer and network device (router, etc.) configured and can computer connect to network?

Make sure you can view web pages on your computer.

If you cannot view any web pages:

Configure the computer and network device.

For the procedures, refer to the instruction manuals supplied with the computer and network device, or contact their manufacturers.

If you can view web pages after configuring the computer and network device, click Redetect on the Check Printer Settings screen to detect the machine.

If the machine is found, follow the instructions on the screen to continue to set up network communication.

Cannot Find Machine During Wireless LAN Setup: Check 2

Does your security software's firewall or computer operating system interfere with network communications setup?

The firewall of your security software or operation system for computer may limit communication between the machine and your computer. Check the firewall setting of your security software or operation system or the message shown on your computer.

If firewall interferes with setup:

- If message appears:

If a message appears warning that Canon software is attempting to access the network, set the security software to allow access.

After allowing the software to access, click Redetect on the Check Printer Settings screen to redetect the machine

- If no message appears:

Cancel the setup, and then set the security software to allow Canon software to access the network.

- For Windows: The file Setup.exe or Setup64.exe in the win > Driver > DrvSetup folder on the Setup CD-ROM
- For Mac OS: Setup.app, Canon IJ Network Tool app, canonijnetwork website, CIJScannerRegister app, Canon IJ Scan Utility2 app, and CIJSUAgent app

Cannot Find Machine During Wireless LAN Setup: Check 3

Check wireless router settings.

Check wireless router network connection settings, such as IP address filtering, MAC address filtering, and DHCP function.

Make sure the same radio channel is assigned to the wireless router and the machine.

To check the settings of the wireless router, see the instruction manual supplied with the wireless router or contact the manufacturer.

After checking the wireless router settings, click Redetect on the Check Printer Settings screen to redetect the machine.

If the machine is found, follow the instructions on the screen to continue to set up network communication.

Cannot Find Machine During Wireless LAN Setup: Check 4

Check wireless router configuration and make sure the machine is not placed too far away from the wireless router.

Make sure the wireless router you are using is configured to use 2.4 GHz bandwidth.

For more on checking the setting of the wireless router, refer to the instruction manual supplied with the wireless router or contact its manufacturer.

After checking the wireless router setting, make sure the machine is not placed far away from the wireless router.

The machine can be up to 50 m (164 ft) from the wireless router indoors. Make sure the machine is close enough to the wireless router to be used.

In addition, check where the machine and the wireless router are located and take the appropriate action.

- Check for obstructions between the machine and the wireless router. Wireless communication between different rooms or floors is generally poor. Adjust the location of the machine and the wireless router.
- Make sure there is no source of radio wave interference near the machine or the wireless router. If a device like a microwave oven that emits radio waves of the same frequency bandwidth as a wireless router is nearby, it may cause interference. Place the machine or the wireless router as far away from the interference source as possible.

After taking measures above, click Redetect on the Check Printer Settings screen to redetect the machine.

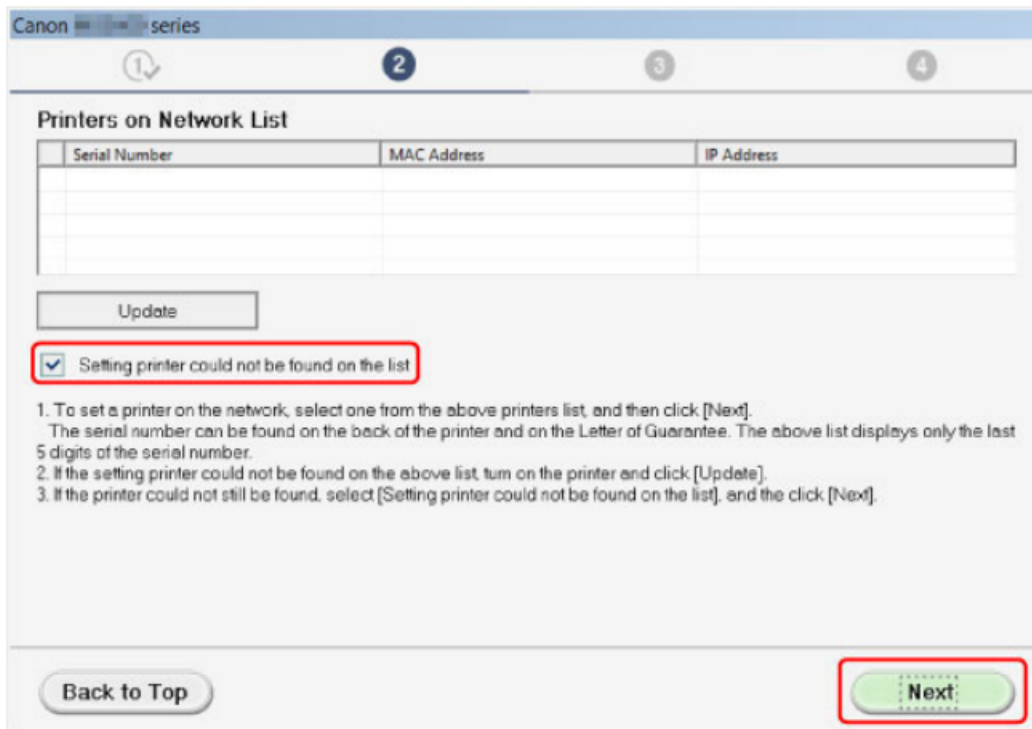
If the machine is found, follow the instructions on the screen to continue to set up network communication.

If the machine is not yet detected, select the Set up the network connection via USB check box on the Check Printer Settings screen, and then click Next to set up the network communication via USB.

Cannot Find Machine on Printers on Network List Screen

The machine could not be detected with the current setup method.

Select the Setting printer could not be found on the list check box and click Next. The screen to show another setup method is displayed.



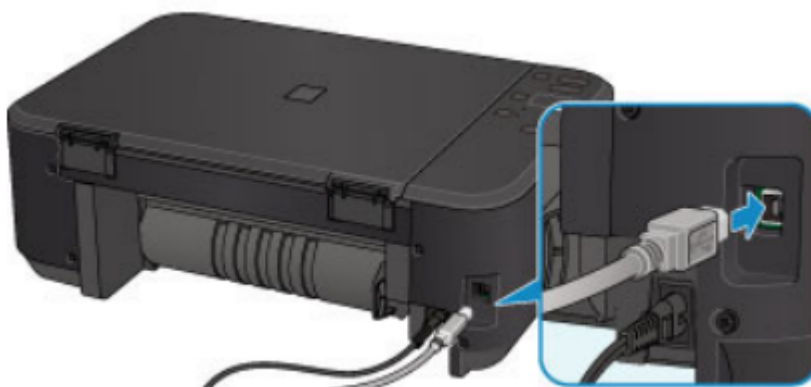
Perform setup following the instructions on the screen.

Cannot Proceed beyond Printer Connection Screen/Connect Cable Screen

If you cannot proceed beyond the Printer Connection screen or the Connect Cable screen, check the following.

Check1 Make sure USB cable is securely plugged in to machine and computer.

Connect the machine and the computer using a USB cable as the illustration below.
The USB port is located at the back of the machine.



Check the items below only if you cannot proceed beyond the Printer Connection screen.

Check2 Follow procedure below to connect machine and computer again.

1. Turn off machine.

2. Unplug USB cable from machine and computer and connect it again.
3. Turn on machine.

Check3 If you cannot resolve problem, follow procedure below to reinstall MP Drivers.

1. Click Cancel.
2. Click Start Over on Installation Failure screen.
3. Click Exit on Start Setup screen and finish setup.
4. Turn off machine.
5. Restart computer.
6. Make sure you have no application software running.
7. Redo setup according to instructions on Canon website.

Cannot Find Machine on Wireless LAN

Check1 Make sure machine is turned on.

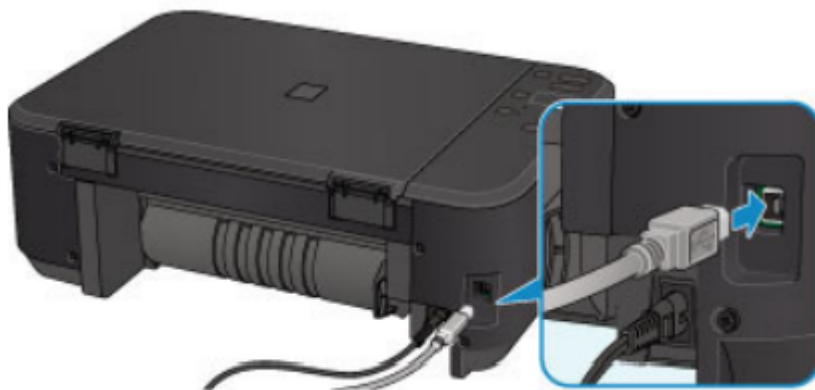
Check2 Make sure Wi-Fi lamp is lit on machine.

If the Wi-Fi lamp is off, the wireless LAN is disabled. Follow the procedure below to enable the wireless LAN.

1. Press and hold Wi-Fi button and release it when ON lamp flashes.
2. Press Color button, Black button, and then Wi-Fi button in this order. When the ON lamp changed from flashing to lit and the Wi-Fi lamp lights up, and then the wireless LAN is enabled.

Check3 If machine is temporarily connected to computer via USB cable, make sure USB cable is connected properly.

If you set up the wireless LAN connection or change the wireless LAN settings using IJ Network Tool over a USB connection, connect the machine and the computer using a USB cable as the illustration below. The USB port is at the back of the machine.



Check4 Make sure machine setup is complete.

If it is not, perform setup.

- For Windows: Use the Setup CD-ROM or follow the instructions on the Canon website.
- For Mac OS: Follow the instructions on the Canon website.

Check5 If using IJ Network Tool, look for machine again.

- For Windows: ■■Canon IJ Network Tool Screen
- For Mac OS: ■■Canon IJ Network Tool Screen

Check6 If searching for machine over a network, make sure machine is associated with a port. (Windows)

If No Driver appears under Name in IJ Network Tool, the machine is not associated with a port. Select Associate Port in the Settings menu to associate a port with the machine.

Check7 Make sure machine and wireless router network settings match.

See instruction manual provided with wireless router or contact its manufacturer to check wireless router settings, and then modify machine settings to match.

Check8 Check for obstructions.

Wireless communication between different rooms or floors is generally poor. Move the machine and wireless router as necessary.

To check the radio status,

- For Windows: ■■Monitoring Wireless Network Status
- For Mac OS: ■■Monitoring Wireless Network Status

Check9 Make sure the machine is not placed too far away from the wireless router.

The machine can be up to 50 m (164 ft) from the wireless router indoors. Make sure the machine is close enough to the wireless router to be used.

To check the radio status,

- For Windows: ■■Monitoring Wireless Network Status
- For Mac OS: ■■Monitoring Wireless Network Status

Check10 Make sure there is no source of radio wave interference nearby.

If a device like a microwave oven that emits radio waves of the same frequency bandwidth as a wireless router is nearby, it may cause interference. Place the wireless router as far away from interference sources as possible.

To check the radio status,

- For Windows: ■■Monitoring Wireless Network Status

- For Mac OS: ■■Monitoring Wireless Network Status

Check11 Make sure computer network settings are correct.

Make sure the computer can communicate with the wireless router over the wireless LAN.

Check12 Make sure Enable bidirectional support is selected in Ports sheet of properties dialog box of printer driver. (Windows)

Check13 Make sure security software's firewall is off.

If your security software's firewall is on, a message may appear warning you that Canon software is attempting to access the network. If this warning message appears, set security software to always allow access.

If you are using any programs that switch between network environments, check their settings. Some programs use a firewall by default.

Check14 If using a router, connect machine and computer to LAN side (same network segment).

Check15 If machine is connected to an AirPort Base Station via LAN, use alphanumeric characters for network name (SSID). (Mac OS)

Check16 Check machine's TCP/IP setting and disable IPv6.

To check the current TCP/IP setting, print out the network setting information using the operation panel.

If "TCP/IPv6" is set to "Enable", both IPv4 and IPv6 are enabled.

Press and hold Stop button and release it when Alarm lamp flashes 23 times.

IPv6 is disabled and only IPv4 is enabled.

If the problem is not resolved, redo setup.

- For Windows: Use the Setup CD-ROM or follow the instructions on the Canon website.
- For Mac OS: Follow the instructions on the Canon website.

Network Connection Problems

Cannot Communicate with Machine Following Network Settings Change (Windows)

It may take a while for the computer to obtain an IP address, or you may need to restart your computer.

Make sure the computer has obtained a valid IP address, and try again to find the machine.

Cannot Communicate with Machine via Wireless LAN

Check1 Make sure machine is turned on.

Check2 Make sure machine and wireless router network settings match.

To check the settings of the wireless router, refer to the instruction manual provided with it or contact its manufacturer.

To check the current network settings of the machine, print out the network setting information.

If the machine network settings do not match with those of the wireless router, change the network settings of the machine to match with those of the wireless router using IJ Network Tool

Check3 Make sure machine is not placed too far away from the wireless router.

The machine can be up to 50 m (164 ft) from the wireless router indoors. Make sure the machine is close enough to the wireless router to be used.

Check4 Check for obstructions.

Wireless communication between different rooms or floors is generally poor. Move the machine and wireless router as necessary

Check5 Make sure there is no source of radio wave interference nearby.

If a device like a microwave oven that emits radio waves of the same frequency bandwidth as a wireless router is nearby, it may cause interference. Place the wireless router as far away from interference sources as possible.

Check6 Make sure computer network settings are correct.

For more on connecting and setting up a network device, see the device instruction manual or contact its manufacturer

Check7 Make sure wireless signal is strong. Monitor signal status and move machine and wireless router as necessary.

- For Windows: ■■Monitoring Wireless Network Status
- For Mac OS: ■■Monitoring Wireless Network Status

Check8 Make sure you are using a valid channel.

Usable wireless channels may be limited depending on wireless network device used by your computer. See the instruction manual provided with your computer or wireless network device to check usable wireless channels.

Check9 Make sure channel set on wireless router is a usable channel as confirmed in Check 8

If it is not, change the channel set on the wireless router.

Check10 Make sure security software's firewall is off.

If your security software's firewall is on, a message may appear warning you that Canon software is attempting to access the network. If this warning message appears, set security software to always allow access.

If you are using any programs that switch between network environments, check their settings. Some programs use a firewall by default.

Check11 If using a router, connect machine and computer to LAN side (same network segment).

Check12 If machine is connected to an AirPort Base Station via LAN, use alphanumeric characters for network name (SSID). (Mac OS)

If the problem is not resolved, redo setup.

- For Windows: Use the Setup CD-ROM or follow the instructions on the Canon website.
- For Mac OS: Follow the instructions on the Canon website.
- Positioning: Make sure there are no obstacles between the wireless router and the machine
- To connect machine to Windows XP computer using cableless setup, follow these steps:
 1. Set machine to Access Point Mode.
 2. Right-click Wireless Network Connections icon on notification area of desktop, and then click View Available Wireless Networks.
 3. Select network name on screen that appears, and then click Connect. Select "XXXXXX-MGXXXXseries" ("XX" represents alphanumeric characters) as network name.
 4. Enter network key on screen that appears, and then click Connect. By default, the serial number of the machine is used as the network key. Check the serial number on the back of the machine.
 5. Use Setup CD-ROM or follow instructions on Canon website.

Cannot Communicate with Machine Using Access Point Mode

Check1 Make sure machine is turned on.

Check2 Is the access point mode disabled?

Enable the access point mode following the procedure below.

1. Press and hold Wi-Fi button and release it when ON lamp flashes.
2. Press Black button, Color button, and then Wi-Fi button in this order. The ON lamp changed from flashing to lit and the access point mode is enabled.

Check3 Make sure machine is selected as connection for wireless communication device (e.g. computer, smartphone, or tablet).

Select the access point name (SSID) specified for the machine as the connection destination for communication devices.

Check4 Have you entered the proper password specified for the access point mode?

If the security setting of the access point mode is enabled, you need to enter the password to connect your communication device to the machine.

Check5 Make sure machine is not too far away.

Place wireless communication devices a suitable distance from the machine.

Check6 Check for obstructions.

Wireless communication between different rooms or floors is generally poor. Move the machine as necessary

Check7 Make sure there is no source of radio wave interference nearby.

If a device like a microwave oven that emits radio waves of the same frequency bandwidth as a wireless router is nearby, it may cause interference. Place the machine as far away from interference sources as possible.

Check8 Make sure 5 devices are already connected.

Access Point Mode does not allow more than 5 devices to be connected.

Cannot Print or Scan from Network Computer

Check1 Make sure computer network settings are correct.

For more on computer setup, see your computer instruction manual or contact its manufacturer.

Check2 If MP Drivers are not installed, install them.

- For Windows: Install the MP Drivers using the Setup CD-ROM or install them from the Canon website.
- For Mac OS: Install the MP Drivers from the Canon website.

Check3 Make sure wireless router does not restrict which computers can access it.

For more on connecting to and setting up your wireless router, see the wireless router instruction manual or contact its manufacturer.

Network Key Unknown

WEP or WPA/WPA2 Key Set for Access Point Unknown, Cannot Connect

For details on setting up a wireless router, see the instruction manual provided with the wireless router or contact its manufacturer. Make sure your computer can communicate with the wireless router.

Set up the machine to match the wireless router settings using IJ Network Tool

Setting an Encryption Key

For details on setting up a wireless router, see the instruction manual provided with the wireless router or contact its manufacturer. Make sure your computer can communicate with the wireless router.

Set up the machine to match the wireless router settings using IJ Network Tool.

• Using WEP

The key length, key format, key to use (one of 1 to 4), and authentication method must be the same for the wireless router, the machine, and your computer.

To communicate with a wireless router that uses automatically generated WEP keys, you must set the machine to use the key generated by the wireless router, entering it in hexadecimal format.

◦ For Windows:

Normally, select Auto for the authentication method. Otherwise, select Open System or Shared Key depending on the wireless router's settings.

When the WEP Details screen appears after you click Set on the Search screen, follow the onscreen instructions and set key length, key format, key number, and authentication method to enter a WEP key.

For details, see Changing WEP Detailed Settings.

◦ For Mac OS:

Normally, select Auto for the authentication method. Otherwise, select Open System or Shared Key depending on the wireless router's settings.

When the WEP Details screen appears after you click Set on the Wireless Routers screen, follow the on-screen instructions and set key length, key format, key number, and authentication method to enter a WEP key.

For details, see Changing WEP Detailed Settings.

• Using WPA/WPA2

The authentication method, passphrase, and dynamic encryption type must be the same for the wireless router, the machine, and your computer.

Enter the passphrase configured on the wireless router (a sequence of between 8 and 63 alphanumeric characters, or a 64-character hexadecimal number).

Either TKIP (basic encryption) or AES (secure encryption) is selected automatically as the dynamic encryption method.

- For Windows: For details, see Changing WPA/WPA2 Detailed Settings.
- For Mac OS: For details, see Changing WPA/WPA2 Detailed Settings.

Administrator Password Set for Machine Unknown

Initialize the machine settings.

After initializing the machine settings, redo setup.

- For Windows: Use the Setup CD-ROM or follow the instructions on the Canon website.
- For Mac OS: Follow the instructions on the Canon website.

Machine Cannot Be Used After Replacing Wireless Router or Changing Its Settings

When you replace a wireless router, redo the network setup for the machine.

- For Windows: Use the Setup CD-ROM or follow the instructions on the Canon website.
- For Mac OS: Follow the instructions on the Canon website.

If this does not solve the problem, see below.

■ Cannot Communicate with Machine After Enabling MAC/IP Address Filtering or Encryption Key on Wireless Router

■ With Encryption On, Cannot Communicate with Machine After Changing Encryption Type at Wireless Router

Cannot Communicate with Machine After Enabling MAC/IP Address Filtering or Encryption Key on Wireless Router

Check1 Check wireless router setting.

To check the wireless router setting, see the instruction manual provided with the wireless router or contact its manufacturer. Make sure the computer and the wireless router can communicate with each other under this setting.

Check2 If filtering MAC addresses or IP addresses at wireless router, check that MAC addresses or IP addresses for computer, network device, and machine are registered.

Check3 If using WEP or WPA/WPA2 key, make sure encryption key for computer, network device, and machine matches key set for wireless router.

Not only the WEP key itself, but also the key length, key format, the key ID to use, and the authentication method must be the same for the machine, the wireless router, and the computer.

Normally, select Auto for the authentication method. To set it manually, select Open System or Shared Key depending on the wireless router's settings.

For details, see [Setting an Encryption Key](#).

With Encryption On, Cannot Communicate with Machine After Changing Encryption Type at Wireless Router

If you change the encryption type for the machine and it subsequently cannot communicate with the computer, make sure the encryption type for the computer and the wireless router matches the type set for the machine.

Printing Is Slow

Check1 Machine may be printing or scanning a large job from another computer.

Check2 Monitor signal status and move machine and wireless router as necessary.

- For Windows: ■■Monitoring Wireless Network Status
- For Mac OS: ■■Monitoring Wireless Network Status

Make sure there are no obstacles between the wireless router and the machine.

Wireless communication between different rooms or floors is generally poor. Wireless communication can be impeded by building materials containing metal or concrete. If the machine cannot communicate with the computer over a wireless LAN due to a wall, place the machine and the computer in the same room.

Check3 Make sure there is no source of radio wave interference nearby.

If a device like a microwave oven that emits radio waves of the same frequency bandwidth as a wireless router is nearby, it may cause interference. Place the wireless router as far away from interference sources as possible.

Ink Level Not Shown on Printer Status Monitor (Windows)

Use the printer driver with bidirectional communication.

Select Enable bidirectional support in the Ports sheet of the properties dialog box of the printer driver.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.