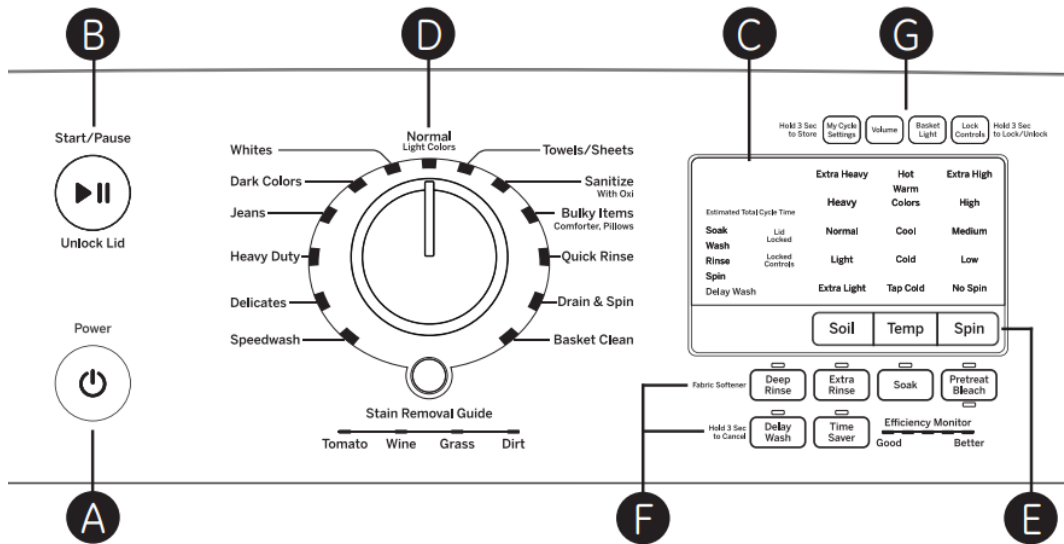


## Operating Instructions

### Controls



#### A. Power

Press to “wake up” the display. If the display is active, press to put the washer into idle mode.

NOTE: Pressing Power does not disconnect the appliance from the power supply

#### B. Start and Pause

Press Start to begin the cycle. NOTE: The lid must be closed for the washer to fill and the cycle to start. If the lid is open, “LID” will scroll across the display. If the lid is closed, the lid will lock, the detergent will be dispensed, and “FILL” will scroll across the display. Pressing Start again will Pause the cycle and the Start indicator light will blink.

To continue the cycle, press Start again. If machine is paused more than 24 hours, the cycle will be cancelled. If water remains in the machine, select the Drain & Spin cycle to drain basket and spin water out of the washer basket.

#### C. Display and Status Lights

**Display:** The display shows the approximate time remaining until the end of the cycle.

NOTE: The cycle time is affected by how long it takes the washer to fill. This depends on the water pressure in your home. The “smart” timer “learns” the amount of time it takes to fill your washer and adjusts the total time accordingly.

In addition, this display will, “scroll” the washer status:

- **bALAnCINg** Start of rebalancing cycle to redistribute clothes. Stops after rebalancing is complete.
- **CyCLE PrEP** Sensing dry load size prior to fill (normal).
- **dELAY** When Delay Wash is initiated. Replaced with estimated time when cycle starts.
- **End** End of current cycle.
- **FILL** For the first 45 seconds of a fill, the estimated end of cycle time is displayed. For the rest of the fill time, “FILL” is scrolled until the fill completes.
- **H2O SUPPLY** Can not sense water level (valves possibly turned off).
- **Lid** Cycle stopped because lid is open. Close the lid.
- **LOAD SEnSE** Sensing wet load size (normal).
- **PAUSE** Cycle paused because the Start/Pause button was pressed and the washer was set to Pause. Press Start button again to restart the cycle

**Cycle status lights:** Shows whether the washer is in the SOAK, WASH, RINSE or SPIN cycle.

If an out-of-balance condition is detected by the washer, the Spin light will blink during the remaining portion of the cycle and will stay illuminated for a short time after cycle completion. When this occurs, the washer is taking actions to correct the out-of-balance condition and complete the cycle normally. In some cases, the washer may not be able to balance the load and spin up to full speed. If you notice the load is more wet than normal at the end of the cycle, redistribute the load evenly in the wash basket and run a Drain & Spin cycle.

**Feature status lights indicate** (see sections F and G for more details):

**Lid Locked** -The washer is locked - will blink once if you press any button or turn the cycle knob.

**Delay Wash** - A delay wash time is set.

**Locked Controls** - The washer controls are locked.

#### **D. Wash Cycles-Cycle Selector Knob**

The wash cycle controls the type of washing process. The Cycle Selector knob can be turned in either direction. Turning the knob after starting a cycle will stop the washer and change the cycle/options to the new selection. Press Start to begin the new cycle selection.

NOTE: When the knob is turned to another cycle, the basket light is turned on to assist in loading.

The chart below will help you match the wash cycle setting with your clothing



Speedwash	For small loads of lightly soiled items that are needed in a hurry. Provides light wash/rinse and short high speed spin.
Delicates	For lingerie and special-care fabrics with light to normal soil. Provides light wash and low speed spin.
Heavy Duty	Sturdy fabrics with heavy to medium soil. A soak cycle is added and agitate cycle is extended for extra cleaning. This more aggressive cycle should be used sparingly.
Jeans	Jeans with medium to light soil. For heavily soiled work jeans, use the Heavy Duty cycle.
Dark Colors	Dark colored fabrics and mixed loads. Provides a medium spin speed and a reduced temperature to minimize fading and spotting of dark colored fabrics.
Whites	Whites and household linens. Provides a heavy wash and a high spin speed.
Normal/Light Colors	Cycle for normal, regular or typical loads. Use for washing up to a full load of normally soiled cotton clothing.
Towels/ Sheets	Cycle designed for washing towels and sheets. It is recommended that towels and sheets be washed separately for best care and washing performance.
Sanitize With Ox	<p>When combined with detergent and an Oxi laundry additive, performs a concentrated prewash sanitization step, followed by a hot wash step, which is designed to remove 99.9% of bacteria found in home laundry. Measure the detergent and Oxi product carefully. For average size loads, use the recommended amounts appropriate for a large heavily soiled load, following the detergent and Oxi product label instructions. When sanitizing large or extra large loads, use the maximum recommended dosage of Oxi product. Using more than one full scoop is not recommended. Place the detergent and Oxi product directly in the bottom of the wash basket, before adding the clothes. The washer hot water supply connection must provide a minimum of 120°F to ensure the effectiveness of this cycle.</p> <p>NOTE: The default Sanitize With Oxi cycle water temperature (Hot) can NOT be changed. The Sanitize With Oxi cycle is certified by NSF International, an independent third party testing and certification organization. The certification verified that the cycle reduced 99.9% of</p>



	bacteria typically found in residential laundry and that no significant contamination is transferred to subsequent washer loads. Only the Sanitize With Oxi cycle has been designed to meet the requirements of NSF Protocol P172 for sanitizing effectiveness.
Bulky Items/ Comforters, Pillows	For large coats, bed spreads, mattress covers, sleeping bags and similar large and bulky items. Provides a normal wash and an extra heavy spin.
Quick Rinse	Rinses and spins non-soiled items where a rinse only is desired. Provides an extra light wash and an extra high speed spin. Fabric Softener and Extra Rinse options are available with this cycle.
Drain & Spin	For draining the basket and spinning water out of the clothes.
Basket Clean	Use for cleaning the basket of residue and odor. Recommended use of at least once per month.  NOTE: Never load laundry while using Basket Clean. The laundry may become damaged or contaminated. See the Care and Cleaning section.

### Stain Removal Guide

The stain Removal Guide feature allows you to indicate what stains are on the garments in your load. This feature can be used with any wash cycle except Sanitize.

#### To use Stain Removal Guide:

1. Select the wash cycle.
2. Press the Stain Removal Guide button (the button will light up when it is on). Continue to press to select Tomato stain, Wine stain, Grass stain or Dirt stain. The indicator light will show the selected stain. To select a different stain, press the Stain Removal Guide button until desired stain to be removed is lit. To turn off Stain Removal Guide, press until the light on the button turns off. NOTE: The Soil and Temperature levels will be changed to match each stain type. Turning off Stain Removal Guide will return the settings to default.

### E. Settings

Individual settings for agitation (Soil), water temperature (Temp), and spin (Spin) can be set from the minimum (lowest in column) to maximum (highest in

column). In general, the higher up the column, the more washer energy will be used.

NOTE: Higher Spin speeds typically reduce dryer time/energy usage (i.e. reduces total energy when using both a washer and a dryer).

## **F. Cycle Options**

### **Deep Rinse**

Set this option to provide a deep rinse or when manually adding fabric softener to the rinse cycle.

NOTE: This option is not allowed for some cycles. When allowed, it may change other settings (e.g. Spin may go to a higher setting) to maximize performance.

### **Extra Rinse**

When you use extra detergent or bleach to clean heavily soiled clothes, use the Extra Rinse option to better remove additional residues.

NOTE: This option is not allowed for some cycles.

### **Soak**

This option begins with a brief agitation, soaks for a specified period of time, then moves through the rest of the cycle automatically. Repeated pressing of the Soak button will add 15 minutes, then 30 minutes and then return back to 0 soak minutes.

### **Pretreat/Bleach**

Set this option to add liquid pretreatment - OR- liquid bleach in the next load. Press once to indicate adding pretreatment (light on above button), twice to specify bleach (light on below button), three times to turn off (no light). Pretreatment or bleach will be added at the optimal time during the wash cycle (differs for pretreatment or bleach).

NOTE: Do NOT use pretreatment and bleach in the same load. If you forget to dispense (did not press button once or twice), you can flush out the dispenser by pouring water into the compartment and running a Quick Rinse cycle to remove from the basket.

### **Delay Wash**

When the Delay Wash button is repeatedly pressed, the delay time is set from 1 (01H) to 9 (09H) hours and back to clear (00H) hours. If you press and hold the Delay Wash button for 3 seconds, it will immediately reset.

### **Time Saver**

Reduces overall washer cycle time by optimizing the wash, rinse and spin actions and/or gently raising the wash temperature to get clothes cleaned faster. This option is available on Speedwash, Delicates, Heavy Duty, Jeans, Dark Colors, Whites, Normal/Light Colors and Towels/Sheets cycles. Efficiency Monitor The

### **Efficiency Monitor**

lights will light to indicate that the most efficient settings are on. If you change settings, the number of Efficiency Monitor lights will decrease (or increase) to indicate decreased (or increased) energy efficiency settings.

## **G. Additional Options**

### **My Cycle Settings**

As the cycle selector knob is turned, the Soil, Temp and Spin settings change to automatic pre-set default settings. If you desire a different setting, select the desired options or changes to cycle settings. Press and hold the My Cycle Settings button for 3 seconds, the washer will save these settings for that cycle and the My Cycle Settings button will light when active. In the future, when you turn the selector knob to that cycle, your settings will be automatically recalled. To temporarily (i.e. for this load) return to the pre-set default settings, press the My Cycle Settings button for 1/2 second. The button light will turn off and the options will change back to these defaults. To make these default settings permanent, hold the My Cycle Settings button again for 3 seconds to make them your preferred settings (the button light will turn back on). NOTE: My Cycle Settings includes Stain Removal Guide but NOT Delay Wash or Volume.

### **Volume**

To adjust the volume of the unit, press the Volume button to select the desired level. There are four sound levels including OFF.

NOTE: The volume selected is for both the buttons and the end-of-cycle sound.

### **Basket Light**

The basket light will turn on when the Basket Light button is pressed, the lid is lifted, or the cycle knob is turned. It will stay on for 5 minutes or until the Basket Light button or Power button is pressed.

### **Lock Controls**

You can lock the controls to prevent any selections from being made. Or you can lock the controls after you have started a cycle. Children cannot accidentally start the washer by touching buttons with this option selected.

**To lock/unlock the washer controls**, press and hold the Lock Controls button for 3 seconds. The Locked Controls icon will light up when it is on.

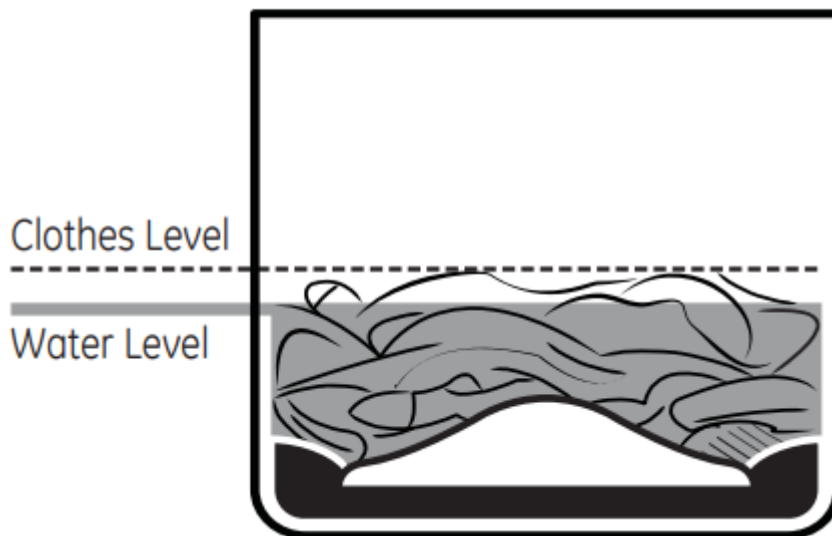
NOTE: The Power button can still be used when the machine is locked.

### **Automatic Load Sensing**

This provides the correct amount of water suited to the size and type of load placed in the unit. The washer will not fill with water during automatic load sensing if the lid is open. When the lid is closed the machine is able to begin filling with water in order to sense the load size.

NOTE: This is a high-efficiency washing machine with Infusor wash action. This system requires less water while providing effective cleaning action. You may notice that the water level is lower than on your previous washer. This is normal for an Infusor-equipped washer.

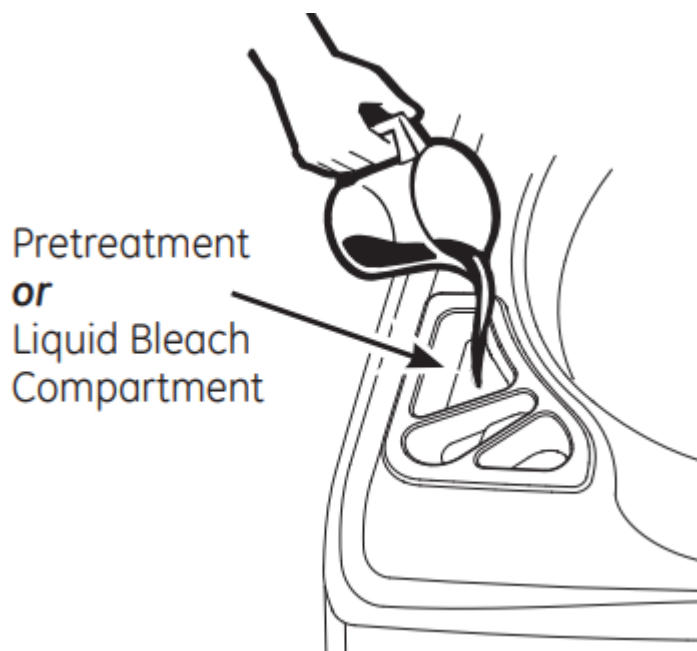
### **Example Load**



## **About washer features**

### **Laundry Additives**

All additives – detergent, fabric softener, and pretreatments (e.g. OxiClean®) are added in the front corners. Your option selections will determine when each additive is automatically dispensed at its optimal time in the wash or rinse cycle.



DO NOT put detergent packets in dispenser compartments. Laundry detergent packets should only be added directly to the wash basket following the manufacturer's directions.

### Single Use Pretreatment or Liquid Bleach

To add either liquid pretreatment or liquid bleach to the next load, pour only one of them in the left rear compartment and press the Pretreat/Bleach button either once to light the pretreat light (above button) or twice to light the bleach light (below button). The liquid will be added at the optimal time (pretreatment - early or bleach – late) in the wash cycle.

#### Pretreatment option



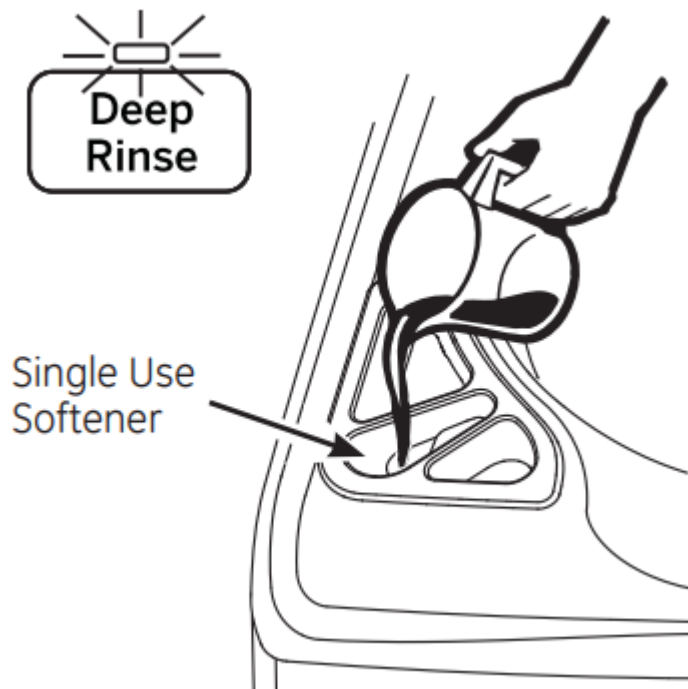
1. Check clothing care labels for special instructions.
2. Measure liquid pretreatment carefully, following instructions on the bottle.
3. Before starting the washer, pour measured amount of pretreatment directly into the compartment.

#### Bleach option



The water fill dilutes liquid chlorine bleach as the washer fills for the wash cycle.

1. Check clothing care labels for special instructions.
  2. Measure liquid bleach carefully, following instructions on the bottle.
- Never pour undiluted liquid chlorine bleach directly onto clothes or into the wash basket.
  - Do not pour powdered bleach into bleach compartment
3. Before starting the washer, pour measured amount of bleach directly into bleach compartment. Avoid splashing or over-filling dispenser. If you prefer to use powdered bleach, add it into the wash basket with your detergent.
- Do not mix chlorine bleach with ammonia or acids such as vinegar and/or rust remover. Mixing can produce a toxic gas which may cause death.



**Single Use Softener**

To add liquid fabric softener to the next load, press the Deep Rinse button and pour the softener into the left-center opening. The liquid will be added at the optimum time in the rinse cycle.

NOTE: If using delay mode, add liquid softener to the dispenser and then fill the dispenser to the MAX fill level with water.

DO NOT put detergent packets in dispenser compartments. Laundry detergent packets should only be added directly to the wash basket following the manufacturer's directions.

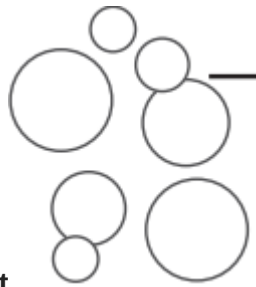


## Single Wash Detergent Dispenser

### Single-Use Wash Detergent Dispenser

To manually add either powder or liquid detergent to the next wash cycle, pour it in the left front opening. Most detergents will immediately enter the basket. The washer will flush water through this opening just prior to the fill cycle to add any detergent that did not fall into the basket.

## Loading and using the washer



### Proper Use of Detergent

Using too little or too much detergent is a common cause of laundry problems.

Use less detergent if you have soft water, a smaller load or a lightly soiled load.

For spots, apply pre-treatment to items as recommended on the product label.

Application should be made in the basket to prevent overspray which may cause the coloring on the lid or graphics to fade



GE recommends the use of High Efficiency detergents such as **he TURBO™** in your energy-efficient washer. HE detergents are formulated to work with low-water wash and rinse systems. HE detergents reduce the oversudsing problems commonly associated with regular detergents.

When using high-efficiency or concentrated detergents, consult the product label to determine amount required for optimum performance. Excessive detergent will negatively impact wash performance.



### Sorting Wash Loads

Sort by color (whites, lights, colors), soil level, fabric type (sturdy cottons, easy care, delicates) and whether the fabric produces lint (terry cloth, chenille) or collects lint (velveteen, corduroy).



### Loading the Washer

Load dry items loosely in the washer basket.

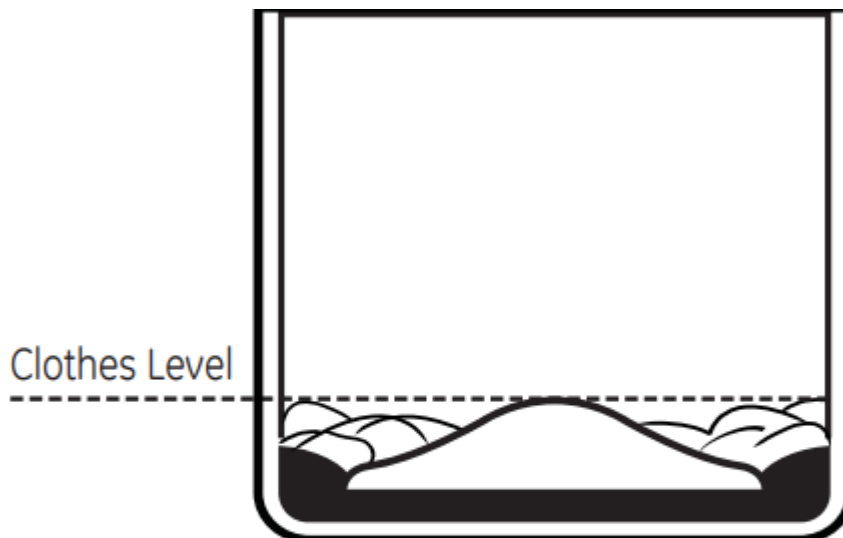
For best results on small loads, load items evenly and loosely around the outside of the basket.

For best results on medium and large loads, load items evenly and loosely around the outside of the basket, filling in the center to result in an even load across the full width of the basket.

- Do not place large items such as sheets, blankets and towels across the infusor. Load them around the outside of the basket.
- Do not put lawn or sofa cushions into the washer as they are too big to move. Remove outer covers and ONLY wash them

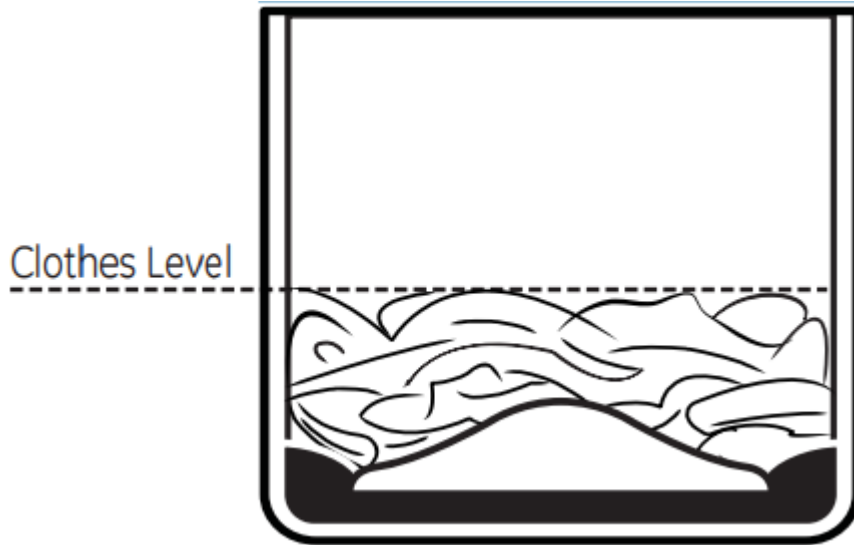
To add items after washer has started, press Unlock Lid, lift the lid and submerge additional items around the outside of the basket. Close lid and press Start to resume.

### Average Small Load

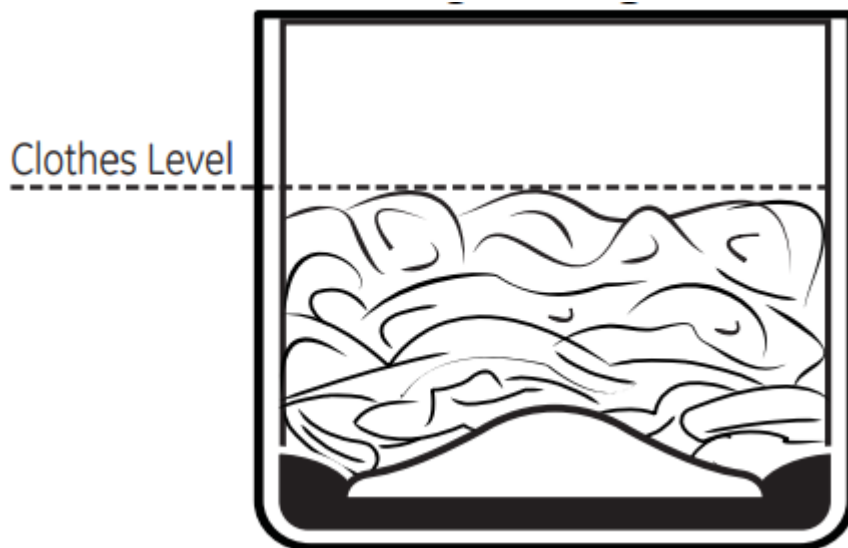


For best results on small loads,  
load items evenly and loosely  
around the outside of the basket.

### Average Medium Load



### Average Large Load



For best results on medium and large loads, load items evenly and loosely around the outside of the basket, filling in the center to result in an even load across the full width of the basket.



Washer Basket Small Load

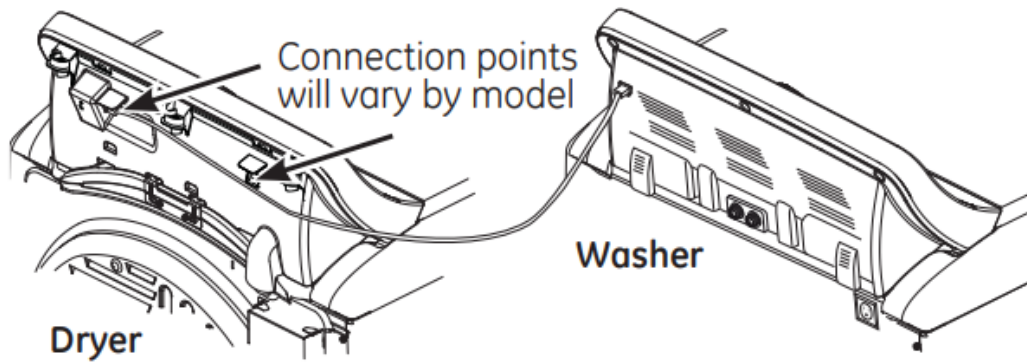
Washer Basket Medium or Large Load



## About Appliance Communication

### CleanSpeak™

This washer can communicate with a compatible dryer (one whose Owner's Manual contains a CleanSpeak™ description) via a standard Cat-5e Ethernet cable with RJ45 male connectors (not included). This cable may be purchased separately.



Order on-line at [GEApplianceParts.com](http://GEApplianceParts.com) today, 24 hours a day or by phone at 800.626.2002 during normal business hours. In Canada, visit your local GE parts distributor or call 800.661.1616.

Part Number	Accessory
DR07X10005	6' Cable - CleanSpeak™ communication
PBX10W00Y0	WiFi ConnectPlus module

At the end of the wash cycle, the washer sends a signal to the dryer to indicate a preferred dry cycle. When the dryer becomes idle (“End” display times out - or- the door is opened) “CYCLE” will scroll across its cycle time display, its current cycle knob setting LED will be lit, and (if different) a second recommended cycle LED will blink. If “CYCLE” times out, pressing Power will refresh it and the LEDs. If the dryer cycle knob is turned, the solid LED will move accordingly. Pressing the dryer Start will initiate the cycle knob setting (solid LED) and turn off the recommended (blinking LED) if a different cycle is started.

### WiFi Connect (for customers in the United States)

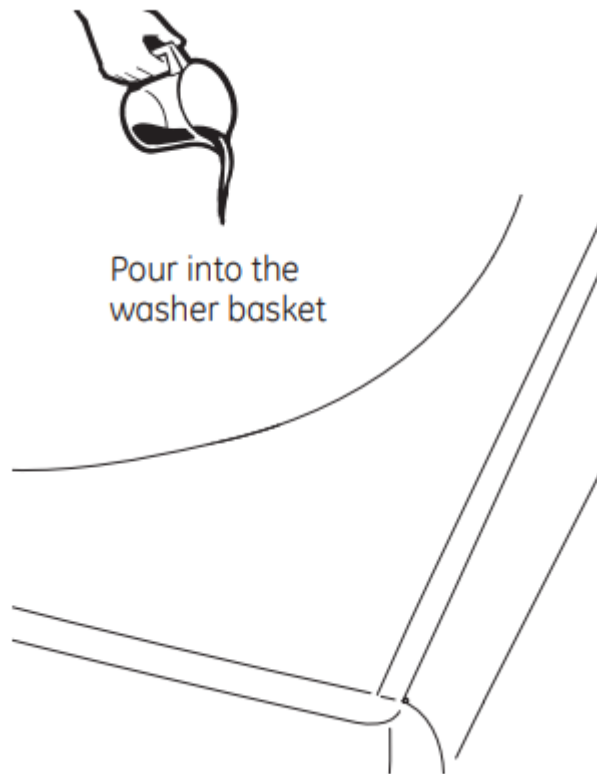
Your washer is GE WiFi Connect compatible using the optional GE ConnectPlus module. To connect this appliance to the internet you will need to purchase a GE ConnectPlus and attach the module to your appliance through the communication port in the appliance. The GE ConnectPlus will allow your appliance to communicate with your smartphone for remote appliance monitoring, control and notifications.

Please visit [www.GEAppliances.com/connect](http://www.GEAppliances.com/connect) to learn more about connected appliance features, to learn what connected appliance app’s will work with your smartphone and to learn where you can purchase a GE ConnectPlus.

WiFi Connectivity: For assistance with the appliance or the ConnectPlus network connectivity, please call 800-GE-CARES

# Care and cleaning of the washer

## Cleaning the Interior of the Washer



To clean the interior of the washer, select the Basket Clean feature on the control panel. This Basket Clean cycle should be performed, at a minimum, once per month. This cycle will use more water, in addition to bleach, to control the rate at which soils and detergents may accumulate in your washer.

1. Remove any garments or objects from the washer and ensure the washer basket is empty.
2. Open the washer lid and pour one cup or 250 ml of liquid bleach or other washing machine cleaner into the basket.
3. Close the lid and select the Basket Clean cycle. Push the Start button.
4. When the Basket Clean cycle is working, the display will show the estimated cycle time remaining. The cycle will complete in about 90 minutes. Do not interrupt the cycle.

Basket Clean may be interrupted by pressing the Start button in between cycles. A power outage in the house might also interrupt the cycle. When the power supply is back, the Basket Clean cycle resumes where it had stopped. When interrupted, be sure to run a complete Basket Clean cycle before using the washer. If the Power button is pressed during Basket Clean, the cycle will be lost.

## Troubleshooting Tips



<b>WATER</b>	<b>Possible Causes</b>	<b>What To Do</b>
<b>Short spray and delay after pushing the Start button</b>	<b>Lid was opened and closed between cycle selection and start</b>	<ul style="list-style-type: none"> <li>• This is normal. See <b>FUNCTIONALITY CH</b> <b>Safety Instructions</b> section.</li> </ul>
<b>Water level seems low</b>	<b>This is normal</b>	<ul style="list-style-type: none"> <li>• Water may not cover the top level of the cl normal for this high-efficiency washer.</li> </ul>
<b>Banging sound during drain</b>	<b>Drain standpipe is too low</b>	<ul style="list-style-type: none"> <li>• The drain hose must exceed 32" height at between the washer back and the drain pipe</li> </ul>
<b>Too many suds</b>	<b>Soft water</b>	<ul style="list-style-type: none"> <li>• Try less detergent.</li> </ul>
	<b>Too much detergent</b>	<ul style="list-style-type: none"> <li>• Measure your detergent carefully. Use less have soft water, a smaller load or a lightly so</li> </ul>
	<b>Type of detergent</b>	<ul style="list-style-type: none"> <li>• Switch to High Efficiency detergent such a</li> </ul>
<b>Water leaks</b>	<b>Type of detergent</b>	<ul style="list-style-type: none"> <li>• Switch to High Efficiency detergent such a</li> </ul>
	<b>Using too much detergent in washer</b>	<ul style="list-style-type: none"> <li>• Use less detergent. Use less soap if you h smaller load or a lightly soiled load.</li> </ul>
	<b>Fill hoses or drain hose is improperly connected</b>	<ul style="list-style-type: none"> <li>• Make sure hose connections are tight at fa rubber washers are installed. Make sure en is correctly inserted in and secured to drain</li> </ul>
	<b>Household drain may be clogged</b>	<ul style="list-style-type: none"> <li>• Check household plumbing. You may need plumber.</li> </ul>
	<b>Drain hose rubs on wall</b>	<ul style="list-style-type: none"> <li>• Make sure drain hose does not make cont May cause excessive wear on the hose.</li> </ul>
		<ul style="list-style-type: none"> <li>• Tighten hoses at the faucets.</li> </ul>



	<b>Constant water pressure to the fill hoses at the water source</b>	<ul style="list-style-type: none"> <li>• Check condition of the fill hoses; they should be replaced every 5 years.</li> </ul>
<b>Water temperature seems incorrect</b>	<b>Cooler water temperatures provide improved energy efficiency</b>	<ul style="list-style-type: none"> <li>• New laundry detergents have been formulated with cooler water temperatures without affecting performance.</li> </ul>
	<b>Water supply is turned off or improperly connected</b>	<ul style="list-style-type: none"> <li>• Turn both hot and cold faucets fully on and ensure hoses are connected to correct faucets. <b>NO</b> valves are marked "H" and "C" and internal hoses are color coded.</li> </ul>
	<b>Water valve screens are stopped up</b>	<ul style="list-style-type: none"> <li>• Turn off the water source and remove the connection hoses from the upper back of the washer. Use a brush or toothpick to clean the screens in the hoses. Reconnect the hoses and turn the water back on.</li> </ul>
	<b>Cool/Cold Water when selecting Hot</b>	<ul style="list-style-type: none"> <li>• This is normal. The washer senses water temperature and optimizes for best results. Cold water is added when hot is selected.</li> </ul>
	<b>House water heater is not set properly</b>	<ul style="list-style-type: none"> <li>• Make sure house water heater is delivering water at 120°F-140°F (48°C-60°C).</li> </ul>
<b>Water pumped out before cycle is complete</b>	<b>Lid lifted or cycle was put in pause for over 8 hours</b>	<ul style="list-style-type: none"> <li>• Reset cycle.</li> </ul>
<b>Water won't drain</b>	<b>Drain hose is kinked or improperly connected</b>	<ul style="list-style-type: none"> <li>• Straighten drain hose and make sure washer is hooked up to it.</li> <li>• Top of drain outlet should be less than 6 ft (1.8 m) from floor.</li> </ul>
<b>Washer pauses at the beginning of cycles</b>	<b>This is normal</b>	<ul style="list-style-type: none"> <li>• The washer is sensing the load.</li> </ul>



<b>Washer pauses during wash cycle</b>	<b>The Soak Option was chosen</b>	<ul style="list-style-type: none"> <li>• This is normal. The washer alternates between soak during these cycles to get your clothes less wear.</li> </ul>
<b>Washer pauses during spin cycle</b>	<b>This is normal</b>	<ul style="list-style-type: none"> <li>• The washer may pause during the spin cycle to soak soapy water more efficiently.</li> </ul>
<b>OPERATION</b>	<b>Possible Causes</b>	<b>What To Do</b>
<b>Washer does not fill when lid is open</b>	<b>This is normal</b>	<ul style="list-style-type: none"> <li>• <b>The lid must be closed for washer to fill.</b></li> </ul>
<b>Washer won't operate</b>	<b>Washer is unplugged</b>	<ul style="list-style-type: none"> <li>• Make sure cord is plugged securely into a wall outlet.</li> </ul>
	<b>Water supply is turned off</b>	<ul style="list-style-type: none"> <li>• Turn both hot and cold faucets fully on.</li> </ul>
	<b>Controls are not set properly</b>	<ul style="list-style-type: none"> <li>• Check controls.</li> </ul>
	<b>Lid is open-safety feature prevents agitation and spinning when lid is up</b>	<ul style="list-style-type: none"> <li>• Close lid and press <b>Start</b>.</li> </ul>
	<b>Circuit breaker/fuse is tripped/blown</b>	<ul style="list-style-type: none"> <li>• Check house circuit breakers/fuses. Replace tripped breaker. Washer should have a separate outlet.</li> </ul>
	<b>Electronics need to be reset</b>	<ul style="list-style-type: none"> <li>• Unplug washer, wait 2 minutes, plug back in and press <b>Start</b>.</li> </ul>
	<b>Start was not pressed</b>	<ul style="list-style-type: none"> <li>• Press <b>Start</b>.</li> </ul>
	<b>Lid magnet missing</b>	<ul style="list-style-type: none"> <li>• Call for service.</li> </ul>



<b><i>Dispenser not dispensing properly</i></b>	<b>Laundry detergent packet placed in dispenser</b>	<ul style="list-style-type: none"> <li>• Laundry detergent packets should not be placed in dispensers. They should only be added directly to the wash basket following the manufacturer's directions.</li> </ul>
<b><i>Unexplained time and/or settings changes</i></b>	<b>Changing options</b>	<ul style="list-style-type: none"> <li>• This is normal. Several options will change the cycle time to maximize washer performance.</li> </ul>
<b><i>Movement inside machine when shut off</i></b>	<b>Shifting mechanism is disengaging the motor</b>	<ul style="list-style-type: none"> <li>• When the machine is manually turned off, the motor will disengage the motor before completely shutting off. If lid is raised before the motor is disengaged, the lid will move when lid is closed.</li> </ul>
<b><i>Basket seems loose</i></b>	<b>Basket moves or rotates freely</b>	<ul style="list-style-type: none"> <li>• Washer basket does not have a traditional locking mechanism and will move freely. This is normal.</li> </ul>
<b><i>PERFORMANCE</i></b>	<b><i>Possible Causes</i></b>	<b><i>What To Do</i></b>
<b><i>Clothes too wet</i></b>	<b>Incorrect cycle selected.</b>	<ul style="list-style-type: none"> <li>• Make sure the cycle selected matches the fabric care instructions for the washing. Some fabrics will feel wetter when they are removed from water.</li> </ul>
<b><i>Blinking Spin light or Spin light on at end of cycle</i></b>	<b>Out of balance condition has been detected</b>	<ul style="list-style-type: none"> <li>• Allow cycle to continue and finish. If load is wet at the end of the cycle, even out the load and run a <b><i>Drain &amp; Spin cycle</i></b>.</li> </ul>
<b><i>Colored spots</i></b>	<b>Incorrect use of fabric softener</b>	<ul style="list-style-type: none"> <li>• Check fabric softener package for instructions and follow directions for using dispenser.</li> </ul>
		<ul style="list-style-type: none"> <li>• Make sure you have selected the <b><i>Deep Rinse</i></b> cycle.</li> <li>• Pretreat stain and rewash using <b><i>Quick Rinse</i></b> cycle for drying.</li> </ul>
	<b>Dye transfer</b>	<ul style="list-style-type: none"> <li>• Sort whites or lightly colored items from dark colors.</li> </ul>
<b><i>Grayed or yellowed clothes</i></b>	<b>Detergent amount</b>	<ul style="list-style-type: none"> <li>• Be sure to follow detergent manufacturer's directions.</li> </ul>



	<b>Hard water</b>	<ul style="list-style-type: none"> <li>• Use a water conditioner or install a water softener.</li> </ul>
	<b>Water is not hot enough</b>	<ul style="list-style-type: none"> <li>• Make sure water heater is delivering water at the correct temperature (48°C-60°C).</li> </ul>
	<b>Washer is overloaded</b>	<ul style="list-style-type: none"> <li>• Loosely load clothes no higher than the top of the washer basket. For best results, load items around the outside of the basket.</li> </ul>
	<b>Dye transfer</b>	<ul style="list-style-type: none"> <li>• Sort clothes by color. If fabric label states wash with like colors, unstable dyes may be indicated.</li> </ul>
<b>Lint or residue on clothes</b>	<b>Clothes are air or line dried</b>	<ul style="list-style-type: none"> <li>• If you do not dry your clothes with a clothes dryer, clothes may retain more lint.</li> </ul>
	<b>Incorrect sorting</b>	<ul style="list-style-type: none"> <li>• Separate lint producers from lint collectors.</li> </ul>
	<b>Washing too long</b>	<ul style="list-style-type: none"> <li>• Wash small loads for a shorter time than large loads.</li> </ul>
	<b>Detergent not dissolving</b>	<ul style="list-style-type: none"> <li>• Rewash using <b>Quick Rinse</b> cycle with extra rinse option.</li> <li>• Try a liquid detergent.</li> <li>• Use warmer water temperature.</li> </ul>
	<b>Overloading</b>	<ul style="list-style-type: none"> <li>• Loosely load clothes in the washer basket. For best results, load items around the outside of the basket.</li> </ul>
	<b>Incorrect use of fabric softener</b>	<ul style="list-style-type: none"> <li>• Check fabric softener package for instructions and directions for using dispenser.</li> <li>• Make sure you have selected the Deep Rinse cycle.</li> </ul>
<b>Pilling</b>	Result of normal wear on poly-cotton blends and fuzzy fabrics	<ul style="list-style-type: none"> <li>• While this is not caused by the washer, you can reduce the pilling process by washing garments inside out.</li> </ul>
	Pins, snaps, hooks, sharp buttons, belt	<ul style="list-style-type: none"> <li>• Fasten snaps, hooks, buttons and zippers.</li> </ul>

Snags, holes, tears, rips or excessive wear	buckles, zippers and sharp objects left in pockets	<ul style="list-style-type: none"> <li>Remove loose items like pins, objects in pockets, buttons.</li> <li>Turn knits (which snag easily) inside out</li> </ul>
	Undiluted chlorine bleach Chemicals like hair bleach or	<ul style="list-style-type: none"> <li>Check bleach package instructions for proper use.</li> <li>Never add undiluted bleach to wash or allow clothes in contact with undiluted bleach.</li> </ul>
	Chemicals like hair bleach or dye, permanent wave solution	<ul style="list-style-type: none"> <li>Rinse items that may have chemicals on them before washing. Use Quick Rinse cycle with Extra Rinse.</li> </ul>
Wrinkling	Incorrect wash and dry cycles	<ul style="list-style-type: none"> <li>Match Cycle selection to the type of fabric you are washing (especially for easy care loads).</li> </ul>
	Improper sorting	<ul style="list-style-type: none"> <li>Avoid mixing heavy items (like work clothes) with delicate items (like blouses).</li> <li>Try a fabric softener.</li> </ul>
	Overloading or incorrect water level	<ul style="list-style-type: none"> <li>Loosely load clothes in the washer basket.</li> </ul>
	Repeated washing in water that is too hot	<ul style="list-style-type: none"> <li>Wash in warm or cold water.</li> </ul>
Bleach left in dispenser	Didn't start or finish cycle after adding bleach	<ul style="list-style-type: none"> <li>Run either a Basket Clean or a Quick Rinse cycle (with Bleach option) to clean out the dispenser. In the future, be sure to select Bleach option when adding bleach.</li> </ul>
<b>SOUNDS</b>	<b>Possible Causes</b>	<b>Reason</b>
Washer seems too quiet	This is normal	<ul style="list-style-type: none"> <li>The washer is very quiet during portions of the wash cycle.</li> </ul>
"Metallic clicking"	Shifter mechanism is engaging or disengaging	<ul style="list-style-type: none"> <li>The drive system will engage at the start of agitate and disengage when agitate is complete. This occurs during the wash.</li> </ul>
Back and forth "swoosh" or light "clicking" sound during agitate	Electric motor reversing direction	<ul style="list-style-type: none"> <li>This machine has a drive system that doesn't make a sound. The sound is the motor rotating back and forth to clean laundry.</li> </ul>



Quick short agitation sounds at end of agitate	Clothing redistribution	<ul style="list-style-type: none"> <li>• At the end of agitate, the motor makes short a to redistribute the load.</li> </ul>
“Click” when water stops filling	Relay switch	<ul style="list-style-type: none"> <li>• The relay makes a click sound when activated. The water level activates the relay and stops filling.</li> </ul>
“Clicking” behind Control Panel during fill	Automatic Temperature Control Valve	<ul style="list-style-type: none"> <li>• Two valves mix cold and hot water. The “clicking” sound is either valve turns on or off to raise or lower the temperature.</li> </ul>
Water flow changes during fill	Automatic Temperature Control Valve	<ul style="list-style-type: none"> <li>• Two valves mix cold and hot water. The flow change is either valve turns on or off to raise or lower the temperature.</li> </ul>
Motor “whining up” or “coasting down” in spin	Motor ramping up/down during spin cycle	<ul style="list-style-type: none"> <li>• The motor will speed up incrementally during the spin cycle. When spin is complete, it will coast until it stops.</li> </ul>
“Humming”	Water drain pump	<ul style="list-style-type: none"> <li>• The drain pump will make a humming sound when it starts to pump out water after agitation stops and continues until the spin cycle is complete.</li> </ul>
“Gurgling”	Water drain pump	<ul style="list-style-type: none"> <li>• When the pump starts drawing in air, it starts to gurgle. The washer should then begin spinning and the sound will stop until it is done spinning.</li> </ul>
Water “swishing”	Water “swishing”	<ul style="list-style-type: none"> <li>• This washer uses a Infusor wash action. Water splashing when the unit is agitating is normal, especially with smaller loads.</li> </ul>
Washer is noisy	Washer is noisy	<ul style="list-style-type: none"> <li>• To level the washer, adjust the leveling legs by turning each individual leg in the proper direction for up or down.</li> </ul>

### Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

