

If you received a damaged refrigerator

Immediately contact the dealer (or builder) that sold you the refrigerator.

Save time & money

Before you request service, check the Problem Solver in the back of this manual.

It lists causes of minor operating problems that you can correct yourself.

If you need service

To obtain service, see the Consumer Services page in the back of this manual.

We're proud of our service and want you to be pleased. If for some reason you are not happy with the service you receive, here are steps to follow for further help.

For customers in the USA:

FIRST, contact the people who serviced your appliance. Explain why you are not pleased.

In most cases, this will solve the problem.

NEXT, if you are still not pleased, write all the

Manager, Customer Relations GE Appliances Appliance Park Louisville, KY 40225

For customers in Canada:

FIRST, contact the people who serviced your appliance. Explain why you are not pleased.

In most cases, this will solve the problem.

NEXT, if you are still not pleased, write all

Manager, Consumer Relations Mabe Canada Inc.

1 Factory Lane, Suite 310 Moncton, N.B. E1C 9M3

Consumer Information

Built-In Refrigerators

Before using your refrigerator

Read this manual carefully. It is intended to help you operate and maintain your new refrigerator properly.

Keep it handy for answers to your questions.

If you don't understand something or need more help, there is a list of toll-free consumer service numbers included in the back section of this manual.

Write down the model & serial numbers

You'll see them on a label in the lower right hand side of the fresh food compartment beneath the climate control drawer.

Before sending in this card, please write these numbers here:

Model Number

Serial Number

Use these numbers in any correspondence or service calls concerning your refrigerator.

REFRIGERANTS

All refrigeration products contain refrigerants, which under federal law must be removed prior to product disposal. If you are getting rid of an old refrigeration product, check with the company handling the disposal about what to do.

DANGER: RISK OF CHILD ENTRAPMENT

Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigeration products are still dangerous... even if they will sit for "just a few days." If you are getting rid of your old appliance, please follow these instructions to help prevent accidents.

- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.

READ AND SAVE THESE INSTRUCTIONS

WARNING – When using this appliance, always exercise basic safety

- Use this appliance only for its intended purpose
- This refrigerator must be properly installed in accordance with the Installation Instructions before it is used.
- Do not allow children to climb, stand or hang on the shelves in the refrigerator.

They could damage the refrigerator and seriously injure themselves.

- After your refrigerator is in operation, do not touch the cold surfaces in the freezer compartment, particularly when hands are damp or wet. Skin may adhere to these extremely cold surfaces.
- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- In refrigerators with an automatic icemaker, avoid contact with the moving parts of the ejector mechanism, or with the heating element located on the bottom of the icemaker. Do not place fingers or hands on the automatic icemaking mechanism while the refrigerator is plugged in.
- Keep fingers out of the "pinch point" areas: clearances between the doors and between the doors and cabinet are necessarily small.

Be careful closing doors when children are in the area.

- Unplug your refrigerator before cleaning and making repairs. NOTE: We strongly recommend that any servicing be performed by a qualified individual.
- Before replacing a burned-out light bulb, set the Master Light switch in the OFF position to turn off the lights in order to avoid contact with a live wire filament. (A burned-out light bulb may break when being replaced.) NOTE: Setting the refrigerator temperature controls to OFF does not remove power to the light circuit.
- Do not refreeze frozen foods which have thawed completely.

SAVE THESE INSTRUCTIONS

HOW TO CONNECT ELECTRICITY

Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

Where a standard 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.

Use of a GFI (Ground Fault Interruptor) is not recommended for the refrigerator outlet.

The appliance should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

DO NOT USE AN ADAPTER PLUG TO CONNECT THE REFRIGERATOR TO A 2-PRONG OUTLET.

DO NOT USE AN EXTENSION CORD WITH THIS APPLIANCE.

Never unplug an appliance by pulling on the power cord. Always grip the plug firmly and pull straight out from the outlet.

Repair or replace immediately all power cords that have become frayed or otherwise damaged.

Do not use a cord that shows cracks or abrasion damage along its length or at either end.

When moving the appliance, be careful not to roll over or damage the power cord.

Temperature Controls

Built-In Refrigerators

Temperature controls

Changing display temperatures from °F to °C

To change the temperature display between Fahrenheit and Celsius. press Temp Display °C/°F.

The temperature display shows the actual temperature of the freezer and fresh food compartments. The actual temperature will vary from the set temperature based on factors such as door opening. amount of food. defrost cycling and room temperature.

NOTE: Frequent door openings or door left open for periods of time may increase the internal temperature of the freezer and fresh food compartments temporarily.

To turn off the cooling system in both the freezer and fresh food compartments. press either pad until both displays show OFF.

To turn the cooling system on. press either

To check the current temperature setting for the fresh food or freezer compartment. press the or pad once. After 5 seconds. the display will return to the actual temperature.

To change the temperature settings. press the or pads to desired temperature set point for fresh food and freezer separately.

Allow 24 hours for the refrigerator to reach the temperature you have set.

Temperature Ranges

Low High

Fresh Food

Freezer

NOTE: Setting the controls to OFF stops cooling. but does not shut off electrical power to the refrigerator.

34°F 1°C

-6°F -21°C

45°F 7°C

+6°F -14°C

Door alarm

To turn the Door Alarm feature on. press DOOR ALARM once. The ACTIVE light will come on. To turn it off. press it again.

When the DOOR ALARM is active. the alarm will flash and beep if you keep the door open for more than 2 minutes.

Allow 24 hours to reach these preset temperatures.

Water filter cartridge

Water Filter Cartridge

Built-In Refrigerators

Cartridge Holder

To reduce the risk associated with choking, do not allow children under 3 years of age to have access to small parts during the installation of this product. The disposable filter cartridge should be replaced every 6 months at the rated capacity, or sooner if a noticeable reduction in flow rate occurs.

For the maximum benefit of your filtration system, GE recommends the use of GE-branded filters only. Using GE-branded filters in GE and Hotpoint refrigerators provides optimal performance and reliability. GE filters meet rigorous industry NSF standards for safety and quality that are important for products that are filtering your water. GE has not qualified non-GE-branded filters for use in GE and Hotpoint refrigerators and there is no assurance that non-GE-branded filters meet GE's standards for quality, performance and reliability.

If you have questions, or to order additional filter cartridges, visit our website at www.gewaterfilters.com or call GE Parts and Accessories, 800.626.2002.

Customers in Canada should consult the yellow pages for the nearest Camco Service Center.

WARNING

Water filter cartridge The water filter cartridge is located in the back upper right corner of the refrigerator compartment.

When to replace the filter on models with a replacement indicator light There is a replacement indicator light for the water filter cartridge on the dispenser. This light will turn orange to tell you that you need to replace the filter soon.

The filter cartridge should be replaced when the replacement indicator light turns red or if the flow of water to the dispenser or icemaker decreases.

When to replace the filter on models without a replacement indicator light The filter cartridge should be replaced every six months or earlier if the flow of water to the dispenser or icemaker decreases.

Removing the filter cartridge If you are replacing the cartridge, first remove the old one by slowly turning it to the left. Do not pull down on the cartridge. A small amount of water may drip down.

CAUTION: To reduce the risk associated with property damage due to water leakage, read and follow instructions before installation and use of this system. Installation and use **MUST** comply with all state and local plumbing codes.

Installing the filter cartridge

1 Fill the replacement cartridge with water from the tap to allow for better flow from the dispenser immediately after installation.

2 Line up the arrow on the cartridge and the cartridge holder. Place the top of the new cartridge up inside the holder.

Do not push it up into the holder.

3 Slowly turn it to the right until the filter cartridge stops. DO NOT OVERTIGHTEN.

As you turn the cartridge, it will automatically raise itself into position.

The cartridge will move about a ½ turn.

4 Run water from the dispenser for 1-1/2 gallons (about three minutes) to clear the system and prevent sputtering.

5 Press and hold the RESET WATER FILTER pad (on some models) on the dispenser for three seconds.

NOTE: A newly installed water filter cartridge may cause water to spurt from the dispenser.

Filter bypass plug You must use the filter bypass plug when a replacement filter cartridge is not available. The dispenser and the icemaker will not operate without the filter or filter bypass plug.

To use the filter bypass plug on Water by Culligan models, you must first remove the filter adaptor from the cartridge holder by turning it to the left.

SmartWater

Filter Bypass Plug

Filter Bypass Plug ter ss ug Water by Culligan

Dispenser with glass-touch controls

How it Works

The electronic controls on the dispenser are truly interactive. The control panel is equipped with a proximity sensor that causes the panel to light up as you approach the dispenser (approx. 2 inches). To make a selection, simply touch the graphic for the feature you want, and the halo for that feature will light up. When you walk away from the refrigerator, the lighted graphics switch off automatically.

Spill Shelf

Ice & Water Dispenser (on some models)

Built-In Refrigerators

How to Use

WATER, CUBED ICE or CRUSHED ICE. Then press the glass gently against the top of the dispenser cradle.

The spill shelf is not self-draining. To reduce water spotting, the shelf and its grille should be cleaned regularly.

If no water is dispensed when the refrigerator is first installed, there may be air in the water line system. Press the dispenser cradle for at least two minutes to remove trapped air from the water line and to fill the water system.

To flush out impurities in the water line, throw away the first gallon of water.

CAUTION: Never put fingers or any other objects into the ice crusher discharge opening.

Locking the Dispenser: Touch CONTROL LOCK for 3 seconds to lock the dispenser and control pad. To unlock, touch it again for 3 seconds.

Dispenser Light: This feature turns the night light on and off. The light also comes on when the dispenser cradle is pressed. If this light burns out, it should be replaced with a 6 watt 12V maximum bulb. The bulb is available through GE Parts and Accessories, 800.626.2002.

Door Alarm: To turn the Door Alarm feature on, touch DOOR ALARM once. To turn it off, press it again.

When the DOOR ALARM is active, the alarm will flash and beep if you keep the door open for more than 2 minutes.

Ice storage bin

To remove: Lift up the access door to reach the icemaker.

Set the icemaker power switch to the OFF position. With the access door closed, support the storage bin at the bottom while slightly lifting. Pull bin straight out.

To replace: Slide the bin back until the tab on the bin locks into the slot on the shelf. If the bin does not go all the way back, remove it and rotate the drive mechanism 1/4 turn. Then push the bin back again.

Important facts about your ice & water dispenser

- Do not add ice from trays or bags to the storage bin. It may not crush or dispense well.
- Avoid overfilling glass with ice and use of narrow or extra-tall glasses. Backed-up ice can jam the chute or cause the door in the chute to freeze shut. If ice is blocking the chute, poke it through with a wooden spoon.
- Beverages and foods should not be quick-chilled in the ice storage bin. Cans, bottles or food packages in the storage bin may cause the icemaker or auger to jam.
- To keep dispensed ice from missing the glass, put the glass close to, but not touching, the dispenser opening.
- Some crushed ice may be dispensed even though you selected CUBES. This happens occasionally when a few cubes accidentally get directed to the crusher.

- After crushed ice is dispensed. some water may drip from the chute.
- Sometimes a mound of ice chips will form on the door in the ice chute. This condition is normal and usually occurs when you have dispensed crushed ice repeatedly. The ice chips will eventually evaporate.
- Dispensed water is not ice cold. For colder water. simply add crushed ice or cubes before dispensing water.
- The first glass of water dispensed may be warmer than the following ones.

This is normal.

- To eliminate drips on the spill shelf. tilt the glass in slightly when dispensing water.

Rotate

Drive Mechanism

Ice Storage Bin

Access Door

Ice & Water Dispenser (on some models)

Built-In Refrigerators

Automatic icemaker

A newly-installed refrigerator may take 12–24 hours to begin making ice.

The icemaker will produce seven cubes per period. depending on freezer compartment temperature. room temperature. number of door openings and other use conditions.

If the refrigerator is operated before the water connection is made to the icemaker. set the power switch to OFF.

When the refrigerator has been connected to the water supply. set the power switch to ON.

Throw away the first full bucket of ice.

Be sure nothing interferes with the sweep of the feeler arm.

When the bin fills to the level of the feeler arm. the icemaker will stop producing ice.

It is normal for several cubes to be joined together.

If ice is not used frequently. old ice cubes will become cloudy. taste stale and shrink.

After the icemaker has been turned on again. there will be a delay of about 45 minutes before the icemaker resumes operations.

NOTE: In homes with lower-than-average water pressure. you may hear the icemaker water valve cycle on several times when making one batch of ice.

NOTE: Icemaker works best between 40 and 120 PSI home water pressure.

Automatic Icemaker

Built-In Refrigerators

Feeler Arm

Icemaker

Power Switch

Climate Control drawer

How it Works

The Climate Control feature is a system of dampers, a fan, a temperature thermistor, and a heater. The Climate Control drawer can be used to chill items quickly, thaw foods quickly or store items at their optimum temperatures.

The drawer is tightly sealed to prevent the drawer's temperature from causing temperature fluctuations in the rest of the refrigerator.

Use this feature to store items at their optimum temperatures. The CITRUS setting will maintain a drawer temperature of 39–47°F by cycling a small heater off and on as needed. The PRODUCE setting will maintain the drawer temperature at 31–38°F by drawing in additional cold air as needed. The MEAT setting will maintain the drawer temperature at 27–37°F by drawing in additional cold air as needed.

This feature can be used to cool items in minutes, rather than hours.

Extra cool air is circulated throughout the will revert to the pre-set fresh food temperature.

This feature thaws items in hours rather than days. Food is gently thawed in a cool environment by circulating air throughout the drawer. Temperature is maintained in the drawer by cycling a small cycle is complete, the pan will automatically adjust to a temperature of 27–37°F to store the food at its optimum temperature.

NOTE: By turning the controls on the Climate Control drawer off, the drawer can be used as a standard sealed produce pan.

How to Use

1 Empty the drawer. Place the items in the drawer.

2 Select the Express Thaw, Express Chill or Select Temp pad. The display will come on. Press the pad until the light appears next to the desired setting. Use the chart on the next page to determine the best setting.

- To stop a feature before it is finished, press that feature's pad until no options are selected and the display is off.
- During Express Thaw and Express Chill, the display on the controls will count down the time remaining in the cycle.

- After the Express Thaw cycle is complete, the drawer will reset to the MEAT setting (27–37°F) to help preserve thawed items until they are used.
- The displayed actual temperature of the Climate Control drawer may vary slightly from the SET temperature based on usage and operation environment.

NOTE: For food safety reasons, it is recommended that foods be wrapped in plastic wrap when using Express Thaw.

This will help contain meat juices and improve thawing performance.

Express Thaw Express Chill

Climate Control Drawer

Built-In Refrigerators

Sealed deli pan

Use the Sealed Deli Pan for the convenient storage of lunch meats and cheese, hors d'oeuvres, spreads and snacks. The pan and shelf to which it is attached can be adjusted to any height.

Storage Pans and Climate Control Drawer

Built-In Refrigerators

Sealed produce pans

The top pan is designed to provide constant high humidity levels.

Make sure the drawers are closed completely to maintain the correct humidity level.

Drawer and pan removal

To remove a drawer or pan: 1. Pull the pan out to the stop position.

2. Lift the front of the pan up and out of the wire holder.

3. Lift the back of the pan up and out.

To replace a pan: 1. Place the back of the pan in the wire holder, making sure the wire holder fits into the grooves on the back of the pan.

2. Lower the front of the pan into the wire holder.

3. Press firmly on the top of the pan to snap it into the wire holder.

The lighted vegetable drawer shelf provides lighting for the lower compartments. The lights are recessed into the shelf to illuminate the drawers below.

To remove shelf: 1. Remove the top drawer (see Drawer and pan removal section).

2. Push down gently on the back center of the climate control drawer top surface to release the bottom of the water tank cover. Pull out and down to remove the water tank cover and expose the wire harness.

3. Lift the shelf and carefully pull forward to expose the wires.
4. Unplug the shelf and carefully remove it from the refrigerator.

To replace shelf: 1. Carefully set the shelf onto the side rails, leaving the plug exposed.

2. Plug the shelf into the refrigerator.
3. Carefully slide the shelf into place.
4. Insert the water tank cover top first so that it goes up behind the gasket hanging down from the vegetable drawer shelf. Gently push the bottom of the water tank cover until the bottom snaps into the top of the Climate Control Drawer cover.
5. Replace the drawer (see Drawer and pan removal section).

Drop Down Shelf and Lighted Drawer Cover

Built-In Refrigerators

Drop down shelf

The drop-down shelf gives you the use of another full-size shelf when you need extra storage. It conveniently folds back out of the way when not in use, giving you room for storage of larger items.

To use drop down shelf: 1. Pull forward and down to drop the shelf into place.

2. Pull forward while lifting up to place the shelf out of the way.

Lighted vegetable drawer shelf

Water Tank Cover

Water Tank Cover

Climate Control Drawer Top Surface

Lighted Vegetable Drawer Shelf

All door bins, except for the deep gallon door bin, are adjustable using one of 2 tabs on each end of the bin. They can be moved up and down to many different positions to meet your storage needs. The deep gallon door bin can be removed for cleaning.

To remove any bin: Lift the bin up and slide it toward you.

How to rearrange your shelves

Tempered glass shelves in the fresh food compartment and wire shelves in the freezer compartment are adjustable, enabling you to make efficient shelf arrangements to fit your family's food storage needs.

To remove shelves: Tilt shelf up at front, then lift it up and out of tracks on rear wall of refrigerator.

To replace shelves: Select desired shelf height. With shelf front raised slightly, engage top lugs in tracks at rear of cabinet. Then lower front of shelf until it locks into position.

Shelves and Bins

Built-In Refrigerators

Door bins

Adjustable Door Bin

Gallon Door Bin

Freezer baskets

Wire slide-out freezer baskets can be pulled out for easy access to frozen foods.

To remove: Pull basket out. Lift the front of the basket up and then take it out.

Shelves and Bins

Built-In Refrigerators

Sabbath Mode Product Kit

(available at extra cost)

The Sabbath Mode Product Kit was designed for use on the Jewish Sabbath and Holidays.

The Sabbath Mode feature makes it possible for observant Jews to refrigerate and freeze food during the duration of the holiday.

The Sabbath Mode feature can be set to override typical reactions to actions in your refrigerator.

While in the Sabbath Mode, your refrigerator will still operate normally. However, the refrigerator will not respond to your actions.

While in the Sabbath Mode, you may notice the fan running when the door is opened; however, this is not a result of your actions.

The fan will operate at random times.

The defrost heater will continue to defrost the refrigerator and freezer and will be activated on a timer. The defrost heater will not defrost as a result of door openings or any consumer actions.

To activate, raise the top grille panel and set the Sabbath Mode switch to the ON position. A green LED light will be visible below the Sabbath Mode Kit switch. The light will be visible when the grille is closed between the grille door and compartment doors.

The main temperature control and Express Chill displays will be deactivated; therefore they will not be lit, sound a tone or operate when touched. Door alarms and lights will be disabled.

The proximity sensor and dispenser touch sensor icons will not operate. Ice or water cannot be retrieved from the dispenser.

The icemaker will continue to operate. The icemaker can be disabled by opening the freezer, opening the ice storage bin door and setting the icemaker power switch to the OFF position (see Automatic Icemaker).

To obtain ice, open the freezer door and remove the cubed ice from the ice bin.

This Sabbath Mode Product Kit can be purchased from your local appliance dealer. The ZSAB1 Kit is designed for use with all Monogram Built-In Refrigerators manufactured after 2008.

To locate your nearest dealer, visit our web site monogram.com or call 1.800.626.2000. In Canada,

NOTE: The Sabbath Mode Product Kit must be installed by a qualified service technician.

Cleaning outside

The dispenser spill shelf and the area beneath it should be cleaned periodically with a mild liquid dish detergent.

Before cleaning, lock the dispenser by touching CONTROL LOCK for 3 seconds to prevent activating the dispenser.

Clean with warm water and a mild liquid dish detergent. Rinse thoroughly and wipe dry. Unlock the dispenser by touching CONTROL LOCK for 3 seconds.

Do not use chemical cleaners to clean the dispenser or any part of the dispenser.

Clean with a cloth dampened with soapy water. Dry with a soft cloth.

Keep the outside clean. Wipe with a clean cloth lightly dampened with mild liquid dish detergent. Dry with a clean, soft cloth.

Do not wipe the refrigerator with a soiled dish cloth or wet towel. These may leave a residue that can damage the finish. Do not use scouring pads, powdered cleaners, bleach or cleaners containing bleach because these products can scratch and damage the finish.

Regularly clean and polish the stainless steel door panels and handles (on some models) with a commercially available stainless steel cleaner such as Stainless Steel Magic to preserve and protect the fine finish.

Stainless Steel Magic and the Monogram polishing cloth are available through GE Parts and Accessories, 800.626.2002, or monogram.com.

For Stainless Steel Magic, order part number WX10X15. For Monogram polishing cloth, order part number WX72X10001.

Do not use appliance wax or polish on the stainless steel.

Care and Cleaning

Built-In Refrigerators

Cleaning inside

Turn off power at the circuit breaker or fuse box before cleaning. If this is not practical, wring excess moisture out of sponge or cloth when cleaning around switches, lights or controls.

Other parts of the refrigerator door gaskets, meat and vegetable drawers, cleaned the same way.

Do not wash any plastic refrigerator parts in the dishwasher.

Avoid cleaning cold glass shelves with hot water because the extreme temperature difference may cause them to break. Handle glass shelves carefully. Rough handling of tempered glass can cause it to shatter.

NOTE: Interior lights may get too hot and turn off automatically if the refrigerator door is left open too long. This is normal and they will turn back on when they cool down.

WARNING – Halogen lights generate intense heat. Be certain power is off and lamps have sufficient time to cool before attempting to replace.

Power to the lamps can be turned off at the Master Light switch located behind the grille panel at the top of the refrigerator.

There is a switch for the freezer and a switch for the fresh food compartment.

Turning the temperature control to OFF does NOT remove power to the light circuits.

AVERTISSEMENT : Les ampoules halogènes produisent une chaleur intense. Assurez-vous de bien couper le courant et de laisser suffisamment de temps aux ampoules pour leur permettre de se refroidir avant d'essayer de les remplacer.

Vous pouvez couper le courant en utilisant le commutateur de lumière principale situé derrière le panneau grillagé en haut du réfrigérateur. Il y a un commutateur pour le compartiment congélateur et un commutateur pour le compartiment réfrigérateur.

Vous NE COUPEZ PAS l'alimentation électrique du réfrigérateur des circuits de lumières en mettant le bouton de contrôle de température en position OFF (arrêt).

The refrigerator uses a halogen bulb:

The columns along the back wall of the fresh food and freezer compartments are lit up by lamps located behind the top pan in the fresh food compartment and the bottom basket in the freezer compartment.

These bulbs have a life expectancy of about 2000 hours. However, if the bulbs do need to be replaced, they can be purchased at hardware, general retail and home improvement stores or through GE Parts and Accessories, 800.626.2002.

Light bulb replacement

Care and Cleaning

Built-In Refrigerators

Bulbs

This is a 35 watt, 12 volt.

Type MR11 bulb.

If ordering through GE Parts and Accessories, order part WR02X11183.

Light Columns

Using the Master Light switches

This feature turns off the lights in the fresh food and freezer compartments.

The switches are located behind the grille panel at the top of the refrigerator. Lift up the panel to access the switches.

Fresh Food and Freezer Master Light Switches

Halogen bulb replacement

NOTE: Before replacing the bulbs, review the light bulb information and WARNING.

Replacing bulbs located in lamps behind the top pan in the fresh food compartment and the bottom freezer basket in the freezer compartment:

1. Set the Master Light switches to the OFF position (see Using the Master Light switches) and allow the lamps to cool.
2. To access the lamps in the fresh food compartment, remove the vegetable drawer, water tank cover and lighted vegetable drawer cover. See Drawer and Pan Removal and Lighted Vegetable Drawer Cover sections.
2. To access the lamps in the freezer compartment, remove the bottom freezer basket. See Freezer Baskets section.
3. The lamps are hidden by a metal clip.

Grasp the clip and pull toward you to expose the bulbs.

NOTE: Always follow bulb manufacturer's directions for handling and replacing bulbs.

4. Remove the bulb by holding the base and pulling straight up. Replace with a new bulb.
5. Replace the metal clip by inserting the clip behind the front smaller tabs, with the larger tabs behind the clip. Press down gently on the shield until the tops of the larger tabs slip into the slots on the shield.
6. Replace the lighted vegetable drawer cover and water tank cover (see Lighted Vegetable Drawer Cover section). Replace the vegetable drawer (see Drawer and Pan Removal section).
7. Reset the Master Light switches to the ON position.

WARNING – The metal clip must be replaced or the heat from the bulb could damage the refrigerator.

AVERTISSEMENT : Vous devez remettre en place le collier de métal pour ne pas endommager votre réfrigérateur avec la chaleur produite par l'ampoule.

Care and Cleaning

Built-In Refrigerators

Grille Panel

Metal Clip

Care and Cleaning

Built-In Refrigerators

Preparing for vacation

For long vacations or absences, remove food and shut off power to the refrigerator at the fuse box or circuit breaker. Clean the interior (see Cleaning Inside). Leave doors open.

For shorter vacations, remove perishable foods and leave controls at regular settings. However, if the room temperature is expected to drop below 60°F (16°C), follow the same instructions as for long vacations.

Set the icemaker power switch to the OFF position and be sure to shut off the water supply to the refrigerator.

Questions?

Use this problem solver!

The Problem Solver

Built-In Refrigerators

PROBLEM POSSIBLE CAUSE REFRIGERATOR

- May be in defrost cycle when compressor does not operate for about **DOES NOT OPERATE 30** minutes.
- Temperature control set at OFF.
- If interior light is not on, refrigerator may not be plugged in at wall outlet.
- The fuse is blown/circuit breaker is tripped. Replace fuse or reset the breaker.

MOTOR OPERATES

- Normal when refrigerator is first plugged in. Wait 24 hours for **FOR LONG PERIODS** the refrigerator to completely cool down.

OR CYCLES ON AND

- The new variable speed compressor is designed to run for longer **OFF FREQUENTLY** periods of time to optimize efficiency and noise. You may notice the compressor and/or fan speeds accelerate based upon door openings and/or increased food loads.
- You may hear the fans spinning at high speeds. This happens when the refrigerator is first plugged in, when the doors are opened frequently or when a large amount of food is added to the refrigerator or freezer compartments. The fans are helping to maintain the correct temperatures.

- Door left open or package holding door open.
- If either door is open for over 3 minutes. you may hear the fans come on in order to cool the light.
- Hot weather or frequent door openings. This is normal.
- Temperature controls set at the coldest setting. See Temperature Controls.

OPERATING

- Refrigerator is so quiet. that most of the time you will hear low or no SOUNDS operating noise. the compressor motor.
- The fans change speeds in order to provide optimal cooling and energy savings. – You may hear a whooshing or gurgling sound when the doors close.

This is due to pressure equalizing within the refrigerator. – A water dripping noise may occur during the defrost cycle as ice melts from the evaporator and flows into the drain pan. – The flow of refrigerant through the freezer cooling coils may make a gurgling noise like boiling water. – Water dropping on the defrost heater can cause a sizzling, popping or buzzing sound during the defrost cycle. – You may hear cracking or popping sounds when the refrigerator is first plugged in or during/after the defrost cycle. This happens as the refrigerator cools to the correct temperature. – Electronic dampers click open and closed to provide optimal cooling and energy savings. – The compressor may cause a clicking or chirping sound when attempting to restart (this could take up to 5 minutes). – The electronic control board may cause a clicking sound when relays activate to control refrigerator components. – Ice cubes dropping into the bin and water running in pipes as icemaker refills. – The icemaker water valve will buzz when the icemaker fills with water.

(Modern refrigerators with more storage space and a larger freezer require more operating time. They start and stop often to maintain even temperatures.)

Questions?

Use this problem solver!

The Problem Solver

Built-In Refrigerators

PROBLEM POSSIBLE CAUSE

DOOR NOT CLOSING

- Package may be holding door open.

PROPERLY

- Check the door gasket; it may be out of position.
- Refrigerator is not level. See Installation Instructions.

ACTUAL

- Refrigerator just plugged in. Allow 24 hours for system to stabilize.

TEMPERATURE

- Door open for too long. Allow 24 hours for system to stabilize.

NOT EQUAL TO SET

- Warm food added to refrigerator. Allow 24 hours for system TEMPERATURE to stabilize.
- Defrost cycle is in process. Allow 24 hours for system to stabilize.

VIBRATION OR

- Refrigerator may not be properly installed.

RATTLING (Slight vibration is normal.)

FRESH FOOD

- Temperature controls not set cold enough. See Temperature Controls.

OR FREEZER

- Warm weather or frequent door openings.

COMPARTMENT

- Door left open for long time.

TOO WARM

- Package may be holding door open.

FROST OR ICE

- Door left open or package holding door open.

CRYSTALS ON

- Too frequent or too long door openings.

FROZEN FOOD (Frost within package is normal.)

SLOW ICE CUBE

- Door may have been left open.

FREEZING

- Freezer compartment is too warm. Set the freezer to a colder temperature.

ICE HAS

ODOR/TASTE

- Ice storage bin needs to be emptied and washed.
- Unsealed packages in freezer compartment may be transmitting odor/taste to ice.
- Keep open box of baking soda in refrigerator; replace every 3 months.
- Poor-tasting incoming water. Replace water filter.

AUTOMATIC

- Icemaker power switch is in the OFF position.

ICEMAKER

- Water supply turned off or not connected.

DOES NOT WORK

- Freezer compartment too warm.
- Piled up cubes in storage bin may cause icemaker to shut off too soon. Level cubes in bin.

MOISTURE FORMS

- Not unusual during periods of high humidity. Wipe surface dry.

ON CABINET

- Controlling humidity and temperature in the kitchen with air SURFACE BETWEEN conditioning will eliminate this condition.

THE DOORS

Questions?

Use this problem solver!

PROBLEM POSSIBLE CAUSE

MOISTURE

- Too frequent or long door openings.

COLLECTS INSIDE

- In humid weather. air carries moisture into refrigerator when doors are opened.
- Controlling humidity and temperature in the kitchen with air conditioning will eliminate this condition.

REFRIGERATOR

- Foods with strong odors should be tightly covered.

HAS ODOR

- Check for spoiled food.
- Interior needs cleaning. See Care and Cleaning.
- Keep open box of baking soda in refrigerator; replace every 3 months.

INTERIOR LIGHT

- No power at outlet.

DOES NOT WORK

- Light bulb needs replacing. See Care and Cleaning.
- Master Light switch is in the OFF position.
- The refrigerator is equipped with a safety feature that turns off the refrigerator lights when the doors have been opened for an have had time to cool. they will again come on automatically when the doors are opened.

SMALL OR

- Water filter clogged. Replace the filter or use the filter bypass plug.

HOLLOW CUBES original bypass plug that came with the unit.

WATER ON

- If you use an extra tall glass or pitcher. or overfill a glass or pitcher.

THE FLOOR you may be jamming the cubes in the funnel chute. They can fuse inside the chute and drop out later. leaving water or ice on the floor.

UNEVEN SPACING

- Kitchen cabinets are not level or square. Call the installer or OR GAPS BETWEEN cabinetmaker.

DOORS AND KITCHEN CABINET

POOR DOOR

- Fresh food door needs adjusting. See Installation Instructions.
- Refrigerator is not level. See Attention Installer Instructions.

WATER HAS POOR

- Water dispenser has not been used for a long time. Dispense water TASTE OR ODOR until all water in system is replenished.

WATER IN FIRST

- Normal when refrigerator is first installed. Wait 24 hours for the GLASS IS WARM refrigerator to completely cool down.
- Water dispenser has not been used for a long time. Dispense water until all water in system is replenished.
- Water system has been drained. Allow several hours for replenished supply to chill.

ALIGNMENT OR ONE DOOR HIGHER THAN THE OTHER

The Problem Solver

Built-In Refrigerators

Questions?

Use this problem solver!

The Problem Solver

Built-In Refrigerators

PROBLEM POSSIBLE CAUSE

WATER DISPENSER

- Water supply line turned off. restricted or not connected. Call your DOES NOT WORK installer for proper water supply line connection.
- Water filter clogged. Replace the filter or use the filter bypass plug.
- The CONTROL LOCK on the dispenser has been activated.

To unlock the dispenser. touch CONTROL LOCK for 3 seconds.

- Air may be trapped in system. Press the dispenser arm for at least 2 minutes.

ICE DISPENSER

- Ice bin improperly installed. See Ice storage bin.

DOES NOT WORK

- Icemaker turned off or water supply turned off. Turn on icemaker or water supply.
- Ice cubes are frozen to the icemaker feeler arm. Remove cubes.
- Irregular ice clumps in storage bin. Break up with fingertip pressure and discard remaining clumps.

- Freezer may be too warm. Adjust freezer control to a colder setting. one position at a time. until clumps do not form.
- Water filter clogged. Replace the filter or use the filter bypass plug.

WATER SPURTING

- Newly installed filter cartridge. Run water from the dispenser for FROM DISPENSER 1 1/2 gallons (3 mins) .

NO WATER OR ICE

- Water supply line turned off. restricted or not connected. Call your PRODUCTION installer for proper water supply line connection.
- Water filter clogged. Replace the filter or use the filter bypass plug.

CUBED ICE WAS

- Last setting was CRUSHED ICE. A few cubes were left in the crusher SELECTED BUT from the previous setting. This is normal.

CRUSHED ICE

- If continual crushed ice is dispensed while cubed ice is selected.

WAS DISPENSED adjust ice bin. See Ice storage bin.

- Packaging. Increase time or re-package in plastic.
- Wrong weight selected. Select a larger weight.
- Item with high fat content. Select a larger weight.

SELECT TEMP

- Fresh Food temperature control is set at warmest setting.

FEATURE ON This is normal. In order to minimize energy usage. the Select Temp CLIMATE CONTROL feature is disabled when the Fresh Food control is set at the warmest DRAWER IS NOT setting.

WORKING

CLIMATE CONTROL

- Control Lock feature is active. Press and hold the CONTROL LOCK DRAWER CONTROLS pad on the Climate Control drawer for 3 seconds.

DO NOT WORK

FOOD IS NOT THAWING/CHILLING IN CLIMATE CONTROL DRAWER

Performance Data Sheet SmartWater Filtration SystemGE MWF Cartridge

The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system as specified in NSF/ANSI Standard 42 and Standard 53. System tested and certified by NSF International against NSF/ANSI Standard 42 and Standard 53 for the reduction of substances listed below.

The following pharmaceutical reduction claims have not been certified by NSF International or the state of California.

Claims tested and verified by independent laboratory:

Contaminant Reduction Av

Challenge Concentration Avg % Reduction

Average Product Water Concentration

Max Permissible Product Water Concentration NSF Reduction Requirements NSF Test Report
Atenolol 978 ng/L N/A 99.5% 5.0 ng/L N/A J-00121587 Fluoxetine 907 ng/L N/A 99.4% 5.4 ng/L N/A
J-00121587 Ibuprofen 885 ng/L N/A 94.1% 52.3 ng/L N/A J-00121588 Progesterone 1097 ng/L N/A
99.5% 5.0 ng/L N/A J-00121589 Trimethoprim 415 ng/L N/A 99.5% 2.0 ng/L N/A J-00121587

It is essential that the manufacturer's recommended installation, maintenance and filter replacement requirements be carried out for the product to perform as advertised.

See Installation Manual for Warranty information.

Application Guidelines/Water Supply Parameters

Service Flow 0.5 gpm (21.9 lpm) Water Supply Potable Water

Water Pressure 40-120 psi (2.8-8.2 bar) Water Temperature 33°F-100°F (0.6°C-38°C)

Note: While the testing was performed under standard laboratory conditions, actual performance may vary.

Replacement Cartridge: MWF. For estimated costs of replacement elements please call 1-800-626-2002 or visit our website at www.geapplianceparts.com.

WARNING To reduce the risk associated with ingestion of contaminants:

- Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before and after the system. Systems certified for cyst reduction may be used on disinfected water that may contain filterable cysts. EPA Establishment Number 10350-MN-005.

NOTICE To reduce the risk associated with property damage due to water leakage:

- Read and follow use instructions before installation and use of this system.
- Installation and use **MUST** comply with all state and local plumbing codes.

- Do not install if water pressure exceeds 120 psi (8.2 bar). If your water pressure exceeds 80 psi, you must install a pressure-limiting valve. Contact a plumbing professional if you are uncertain how to check your water pressure.
- Do not install where water hammer conditions may occur. If water hammer conditions exist you must install a water hammer arrester. Contact a plumbing professional if you are uncertain how to check for this condition.
- Do not install on hot water supply lines. The maximum operating water temperature of this Iter system is 100° F (38° C).
- Protect Iter from freezing. Drain Iter when temperatures drop below 33°F (0.6°C). must be replaced every 6 months at the rated capacity, or sooner if a noticeable reduction in w rate occurs.

For conditions of use, health claims certified by the California Department of Public Health, and replacements, see performance data sheet, California Department of Public Health Certification #05-1698. The contaminants or other substances removed or reduced by this water filter are not necessarily in all users' water.

Capacity 300 Gallons (1. 35 Liters). Contaminant Reduction Determined by NSF testing.

Substance Tested for Reduction Av

Challenge Concentration Avg % Reduction

Average Product Water Concentration

Max Permissible Product Water Concentration NSF Reduction Requirements NSF Test Report

Chlorine Taste and Odor 2.0 mg/L 2.0 mg/L ± 10% 97.5% 0.05 mg/L N/A

J-00077703 Nominal Particulate 7. 33. 33 pts/mL At least 10. 00 particles/mL 99.7% 18.617 pts/mL N/A

J-00077704 Cyst* 101.000 cysts/L Minimum 50. 00 cysts/L 99.99% 1 cyst/L N/A

J-00100036

Asbestos 47 MF/L rrs gr >99%

N/A

J-00077707 Atrazine 0.009 mg/L 0.009 mg/L ± 10% 94.5% 0.0005 mg/L 0.003 mg/L N/A

J-00077708 Benzene 0.016 mg/L 0.015 mg/L ± 10%± 96.7% 0.0005 mg/L 0.005 mg/L N/A

J-00077717 Carbofuran 0.08 mg/L 0.08 mg/L ± 10% 98.7% 0.001 mg/L 0.04 mg/L N/A J-00077718

Endrin 0.007 mg/L 0.006 mg/L ± 10% 97.1% 0.0002 mg/L 0.002 mg/L N/A J-00100039 Lead @ pH 6.5 0.152 mg/L 0.15 mg/L ± 10% 99.3% 0.001 mg/L 0.010 mg/L N/A J-00077722 Lead @ pH 8.5

0.148 mg/L 0.15 mg/L ± 10% 99.3% 0.001 mg/L 0.010 mg/L N/A J-00077723 Lindane 0.002 mg/L

0.002 mg/L ± 10% 99.0% 0.00002 mg/L 0.0002 mg/L N/A J-00077726 Mercury @ pH 6.5 0.0058

mg/L 0.006 mg/L ± 10% 93.2% 0.0004 mg/L 0.002 mg/L N/A J-00100037 Mercury @ pH 8.5

0.0061 mg/L 0.006 mg/L ± 10% 93.2% 0.0004 mg/L 0.002 mg/L N/A J-00092355 P-



Dichlorobenzene 0.222 mg/L 0.225 mg/L ± 10% 99.8% 0.005 mg/L 0.075 mg/L N/A J-00077729
Tetrachloroethylene 0.015 mg/L 0.015 mg/L ± 10% 96.7% 0.0005 mg/L 0.005 mg/L N/A
J-00082184 Toxaphene 0.015 mg/L 0.015 mg/L ± 10% 93.2% 0.001 mg/L 0.003 mg/L N/A
J-00077730 2.4-D 0.218 mg/L 0.210 mg/L ± 10% 99.5% 0.0009 mg/L 0.07 mg/L N/A J-00085470

+Based on the use of *Cryptosporidium parvum* oocysts.

Tested and certified by NSF International against NSF/ANSI Standard 42 and Standard 53 in model GE MWF for the reduction of the claims specified on the performance data sheet.

REPLACEMENT ELEMENT

State of California Department of Public Health

Water Treatment Device Certificate Number

05-1698

Date Issued: February 2, 2010 Modified June 25, 2013

Trademark/Model Designation

Replacement Elements

GE MWF

MWF

PLWF

Manufacturer: General Electric Company

The water treatment device(s) listed on this certificate have met the testing requirements pursuant to Section 116830 of the Health and Safety Code for the following health related contaminants:

Microbiological Contaminants and Turbidity

Inorganic/Radiological Contaminants

Cysts Asbestos

Lead

Mercury

Organic Contaminants Carbofuran Endrin p-Dichlorobenzene Benzene Atrazine Lindane

Tetrachloroethylene Toxaphene 2,4-D

Rated Service Capacity 300 gallons

Rated Service Flow: 0.5 gallons per minute

Conditions of Certification

Do not use where water is microbiologically unsafe or with water of unknown quality, except that systems for cyst reduction may be used on disinfected waters that contain filterable cysts.

With the purchase of your new Monogram appliance, receive the assurance that if you ever need information or assistance from GE, we will be there. All you have to do is call!

GE Answer Center

In the USA: 800.626.2000

Whatever your question about any Monogram major appliance, GE Answer Center promptly and courteously. Call the GE Answer Center Monday to Friday, 8 a.m. to 10 p.m. EST. and Saturday, 8 a.m. to 7 p.m. EST.

OR monogram.com In Canada, call 1.800.561.3344.

In-Home Repair Service

In the USA: 800.444.1845

In Canada: 1.800.561.3344

A GE consumer service professional will provide expert repair service, scheduled at a time that's convenient for you. To schedule service, call Monday to Friday, 7 a.m. to 10 p.m. EST. or Saturday and Sunday, 8 a.m. to 6 p.m. EST. Many GE Consumer Service company-operated visits.

Service Contracts

In the USA: 800.626.2224

In Canada: 1.800.561.3344

You can have the secure feeling that GE Consumer Service will still be there after your warranty expires. Purchase a GE contract while your warranty is still in effect and you'll receive a substantial discount. With a multiple-year contract, you're assured of future service at today's prices.

Parts and Accessories

In the USA: 800.626.2002

In Canada: 1.800.561.3344

Individuals qualified to service their own appliances can have parts or accessories sent directly to their home. The GE parts system provides access to over 47,000 parts...and all GE Genuine Renewal Parts are fully warranted. VISA, MasterCard and Discover cards are accepted. Visit www.geappliances.com.

User maintenance instructions contained in this manual cover procedures intended to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

For Customers With Special Needs...

In the USA: 800.626.2000

GE offers Braille controls for a variety of GE appliances, and a brochure to assist in planning a barrier-free kitchen for persons with limited mobility.

Consumers with impaired hearing or speech who have access to a TDD or a conventional teletypewriter may call 800.TDD.GEAC (800.833.4322) to request information or service.

Consumer Services

Built-In Refrigerators

Warranty

Built-In Refrigerators

YOUR MONOGRAM REFRIGERATOR WARRANTY Staple sales slip or cancelled check here. Proof of original purchase date is needed to obtain service under warranty.

WHAT IS COVERED From the Date of the Original Purchase

LIMITED TWO-YEAR WARRANTY For two years from date of original purchase. we will provide. free of charge. parts and service labor in your home to repair or replace any part of the refrigerator that fails because of a manufacturing defect.

LIMITED FIVE-YEAR WARRANTY For five years from date of original purchase. we will provide. free of charge. parts and service labor in your home to repair or replace any part of the sealed refrigerating system (the compressor. condenser. evaporator and all connecting tubing) that fails because of a manufacturing defect.

LIMITED ADDITIONAL SIXTH- THROUGH TWELFTH-YEAR WARRANTY ON THE SEALED SYSTEM For the sixth through twelfth year from the date of the original purchase. we will provide. free of charge. replacement parts for any part of the sealed refrigerating system (the compressor. condenser. evaporator and all connecting tubing) that fails because of a manufacturing defect. You pay for the service trip to your home and for service labor charges.

LIMITED THIRTY-DAY WARRANTY ON WATER FILTER CARTRIDGE (Water filter. if included) From the date of the original purchase we will provide. free of charge. replacement parts for any part of the water filter cartridge that fails because of a manufacturing defect. During this limited thirty-day warranty. we will also provide. free of charge. a replacement water filter cartridge.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for ordinary home use in the 48 mainland states. Hawaii. Washington. D.C. or Canada. If the product is located in an area where service by a GE Authorized Servicer is not available. you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Service location for service.

In Alaska the warranty is the same except that it is LIMITED because you must pay to ship the product to the service shop or for the service technician's travel costs to your home.

All warranty service will be provided by our Factory Service Centers or by our authorized Customer Care servicers during normal working hours.

Should your appliance need service. during warranty period or beyond. in the USA call 800.444.1845.

Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages. so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights. and you may also have other rights which vary from state to state/province to province. To know what your legal rights are in your state/province. consult your local or state/provincial consumer affairs office or your state's Attorney General.

Warrantor in USA: General Electric Company.

Louisville. KY 40225

Warrantor in Canada: Mabe Canada Inc.

WHAT IS NOT COVERED

- Service trips to your home to teach you how to use the product.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident. fire. floods or acts of God.
- Failure of the product if it is used for other than its intended purpose or used commercially.
- Damage caused after delivery.
- Improper installation. delivery or maintenance.

If you have an installation problem. contact your dealer or installer. You are responsible for providing adequate electrical. plumbing and other connecting facilities.

- Replacement of the light bulbs. if included. or water filter cartridge. if included. other than as noted above.
- Replacement of the water filter cartridge. if included. due to water pressure that is outside the specified operating range or due to excessive sediment in the water supply.
- Loss of food due to spoilage (in the USA only).
- Incidental or consequential damage caused by possible defects with this appliance.
- Product not accessible to provide required service.
- Damage caused by a non-GE brand water filter.

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Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

