

FEATURES AND BENEFITS

Electronic Controls

Flexible electronic controls are easy to use whether you are a beginner or an expert.

Smart Dispensers

The Smart Dispensers make your washer truly automatic. This washer provides a four-compartment dispenser which includes separate compartments for main wash detergent, fabric softener, bleach, and auto prewash or auto soak. The dispenser has large pour zones, is self-cleaning, and can be easily removed. Laundry additives are diluted with fresh water and added to the load at the proper time in the wash cycle.

Auto Water Level

This washer automatically adjusts water level for best cleaning and rinsing performance. Two sensors determine load size, load composition, and suds level, then the sensors adjust the water level to the proper setting. This eliminates guesswork. The water level is just right for every wash load size.

Larger Load Size

Since there is no agitator, you can wash larger, bulkier items such as a king-sized bedspread. You are also able to wash more clothes at one time, which means fewer loads.

Suspension System

To reduce washer “walk” and “off-balance” conditions, your new washer combines:

- 2 Springs to isolate vibration
- 4 Shock absorbers at the washer base to minimize movement

Stainless Steel Drum

The stainless steel drum eliminates corrosion and enables higher spin speeds for more water extraction, reducing drying time.

High-Efficiency Wash System

Your new front-loading, high-efficiency washer saves time with fewer, larger loads, and lowers your water and energy bills by helping conserve resources.

Spin Speeds

This washer automatically selects the spin speed based on the cycle selected. This factory setting can be changed, however. This washer offers up to five different spin speed choices.

Heating Element

This washer has a heating element that automatically heats the water to the best temperature on select cycles. This enables stepped cleaning, a process in which warm water is brought in and mixed with detergent first, then the water is heated. The warm water cleans stains such as blood and eggs, and the heated water removes oily stains such as perspiration and dirty mechanical oil. This heater is active in the Sanitary, Whitest Whites and Heavy Duty cycles.

Automatic Temperature Control

The automatic temperature control electronically senses and maintains a uniform water temperature. Automatic temperature control regulates incoming hot and cold water. Automatic temperature control is automatically turned On when a cycle is selected.

Add A Garment

When this option is available at the beginning of the cycle the Add A Garment status light will glow for the first 8 minutes. This washer allows an 8-minute period in which forgotten garments may be added to a load.

Special Cleaning Action with Direct Injection

This washer channels 100% of the water through the dispensers to assure thorough rinse-out and mixture of all the additives before they touch any garments. The water is then sprayed from the top front onto the center of the load, providing even distribution and optimum cleaning performance. It is normal for small amounts of water to remain in the dispensers when the wash cycle is complete.

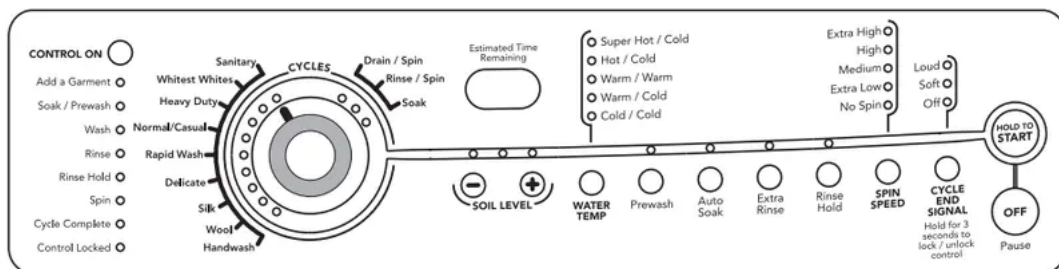
Efficient Detergent System

This washer has a specially designed valve that closes during the wash portion of the cycle so that 100% of the water and detergent mixture is used on the load. The Efficient Detergent System ensures that no water or detergent is wasted.

Dynamic Off-Balance Detection

This washer uses two sensors to detect load size and the amount of off-balance within the load. The suspension system and controls are specially designed to redistribute the load automatically

WASHER USE



NOTE: The panel shown above may be different from that of your model.

Starting Your Washer

WARNING: To reduce the risk of fire, electric shock, or injury to persons, read the IMPORTANT SAFETY INSTRUCTIONS before operating this appliance.

The following is a guide to using your washer. Please refer to specific sections of this manual for more detailed information.

Do not store laundry additives on the top surface of this washer. Vibration is normal during operation.

Using the Proper

Detergent Use only High Efficiency detergents. The package for this type of detergent will be marked "HE" or "High Efficiency." This wash system, along with less water, will create too much sudsing with a regular non-HE detergent. Using regular detergent will likely result in washer errors, longer cycle times and reduced rinsing performance. It may also result in component failures and noticeable mold or mildew. HE detergents are made to produce the right amount of suds for the best performance. Follow the manufacturer's instructions to determine the amount of detergent to use.



Use only HE High Efficiency detergent.

First Wash Cycle Without Laundry

Before washing clothes for the first time, if not completed during the final installation step, choose the Normal/Casual cycle and run it without clothes. Use only HE High Efficiency detergent. Use $\frac{1}{2}$ the manufacturer's recommended amount for a medium-size load. This initial cycle serves to ensure the interior is clean before washing clothes.

For All Wash Cycles

1. Open the washer door by pulling on the handle. Sort laundry according to color and type of fabric. Place a load of sorted clothes in the washer. Do not overload washer. Overloading can cause poor cleaning.

- The washer can be fully loaded, but not tightly packed. Washer door should close easily.
- Mix large and small items and avoid washing single items. Load evenly.
- It is recommended that you wash small items such as infant socks in a mesh garment bag.

- When unloading garments, occasionally check under the rubber rim at the front of the tub for small items.

2. Close the washer door by pushing it firmly until the lock clicks. The washer door will remain locked during the wash cycle. NOTE: After any wash cycle is completed, the door must be opened and then closed before a new cycle can begin. The door can be opened only if PAUSE/OFF is selected while the ADD A GARMENT light is glowing or if the cycle has been canceled. See “To cancel a cycle.”

3. Open the dispenser drawer and add laundry additives to the detergent, bleach, or fabric softener compartments. Close drawer slowly to avoid spills. See “Using the Dispenser.”

4. Turn on the washer by selecting CONTROL ON. Select one of the cycles by turning the cycle selector. The indicator light for the selected cycle will glow. When selecting a wash cycle, the preset Options, Water Temp, Spin Speed, and Soil Level for the selected cycle will glow. The display shows the estimated time remaining. The preset settings provide the recommended fabric care for the selected cycle. See “Cycles.”

5. Select the desired Options, such as Prewash, Auto Soak, Extra Rinse and Rinse Hold. Not all options are available with all cycles. See “Options.”

6. Select the desired Modifiers, such as Soil Level, Water Temp, Spin Speed and Cycle End Signal. Not all modifiers are available with all cycles and options. See “Modifiers.”

7. If desired, select the CYCLE END SIGNAL. The signal is helpful when you are washing items that should be removed from the washer as soon as it stops. Select LOUD, SOFT or OFF.

8. To begin the wash cycle immediately

Select HOLD TO START.

- If you do not select HOLD TO START within 5 minutes of choosing a cycle, the washer automatically shuts off.

- When the wash cycle is complete, the CYCLE COMPLETE status light glows, the door unlocks, and the wash load can be removed from the washer. The washer powers down automatically 5 minutes after the cycle is complete and the CYCLE COMPLETE light goes off. To power down the washer manually after the wash cycle is complete, select PAUSE/OFF once.

Pausing or Restarting

1. To pause the washer at any time, select PAUSE/OFF.
2. To continue the cycle, select HOLD TO START (for approximately 1 second).

Changing Cycles, Options and Modifiers

Not all Options and Modifiers are available with all cycles. Cycles, Options and Modifiers can be changed anytime before HOLD TO START is selected.

Options and Modifiers can be changed anytime after HOLD TO START is selected and before the start of the selected Option or Modifier.

To cancel a cycle and select a new cycle

1. Select PAUSE/OFF twice.
2. Select desired cycle.
3. Select the desired OPTIONS.
4. Select HOLD TO START (for approximately 1 second) to restart the washer at the beginning of the new cycle.

To cancel a cycle

1. Select PAUSE/OFF twice.
2. The washer powers down, the door unlocks, and clothes can be removed.

NOTE: If the water level or the temperature is too high, the washer will drain automatically before the door unlocks.

To change Options or Modifiers after the cycle has started

1. Select PAUSE/OFF.
2. Select the desired OPTIONS or MODIFIERS.
3. Select HOLD TO START (for approximately 1 second) to continue the cycle.

To drain the washer manually

1. Select PAUSE/OFF.
2. Select DRAIN/SPIN.
3. Select HOLD TO START (for approximately 1 second) to begin the drain.
4. When the spin is complete, the door unlocks. Items can be removed from the washer.

Status Lights


These lights show which portion of the cycle the washer is operating. They also indicate when you can add an additional item to the wash cycle and when the controls are locked.

CONTROL ON 

Add a Garment 


Soak / Prewash 

Wash 

Rinse 

Rinse Hold 

Spin 

Cycle Complete 

Control Locked 

Adding items

This washer allows an 8-minute period in which forgotten garments may be added to the load. You can add items to the washer if the ADD A GARMENT status light is glowing.

To add items

1. Select PAUSE/OFF once. The washer door unlocks, and items can be added.
2. To continue the cycle, close the door and select HOLD TO START (for approximately 1 second).
3. To unlock the door after the Add a Garment period, press PAUSE/CANCEL twice. This will cancel the Wash Cycle.

Cycle Complete

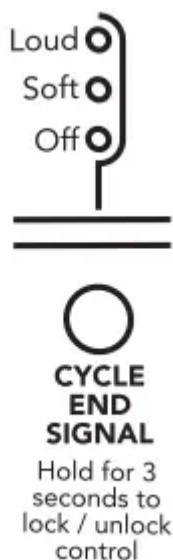
The cycle complete light stays on for 5 minutes after the cycle is complete, and then the washer shuts off.

Locking controls

The Control Lock avoids unintended use of the washer. You can also use the control lock feature to avoid unintended cycle or option changes during a cycle. When CONTROL LOCKED is lit, all buttons are disabled except for PAUSE/OFF and START. You can lock the controls while the washer is operating.

To lock the controls

Select and hold CYCLE END SIGNAL for 3 seconds.



The CONTROL LOCKED status light glows.

To unlock the controls

Select and hold CYCLE END SIGNAL for 3 seconds until the CONTROL LOCKED Status light turns off.

Door Locked

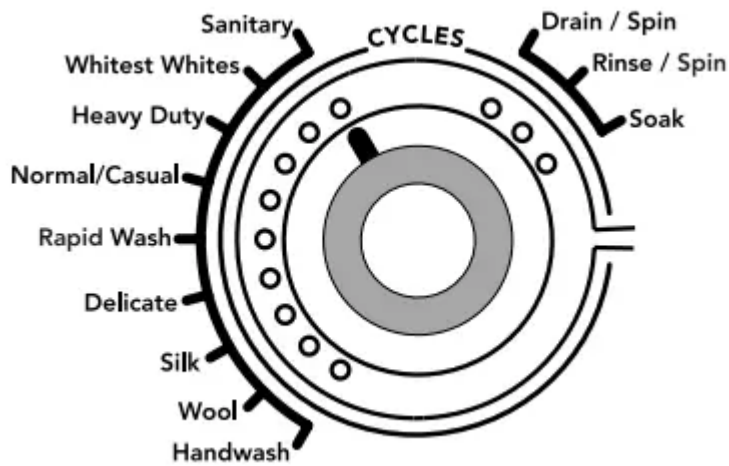
When the status light glows, the door is locked.

Estimated time remaining

The cycle time varies automatically based on your water pressure, water temperature, detergent and clothes load. The cycle time will be extended if oversudsing occurs or the load is unbalanced. The SUDs routine removes extra suds and assures proper rinsing of your garments. During the unbalance routine the time displayed may pause until this activity is complete, then resume with the cycle. These routines may add up to a half-hour to the default cycle time.

Cycles

Cycles can be selected by turning the Cycle control knob to the desired cycle. Each cycle is designed for different types of fabric and soil levels.



- Each cycle has a preset Soil Level (cycle time), Water Temperature and Spin Speed, and may have preset options. The preset settings provide the recommended fabric care for the selected cycle.
- The preset settings can be changed anytime before HOLD TO START is pressed. Not all options and modifiers are available with all cycles. (To change settings after the cycle has started, press PAUSE/OFF once, then select the desired settings. Press HOLD TO START to continue the cycle.)

Sanitary

Use this cycle to clean heavily soiled, colorfast fabrics. This cycle combines a super hot water temperature and fast-speed tumbling to help ensure the removal of heavy soils and stains. It is recommended that you set your hot water heater to 120°F (49°C) to ensure proper performance during this cycle. The Sanitary cycle also helps eliminate 99.999% of 3 common infectious bacteria, even when no bleach is used. Extra high speed spin helps shorten drying time.

Whitest Whites

This cycle is especially designed for cleaning loads of soiled white fabrics with the addition of bleach. Hot washing temperatures assure optimal bleach activity. An additional rinse provides optimal rinse performance to avoid chlorine residues on your laundry. This cycle combines fast-speed tumbling, longer wash time, and extra high speed spin to shorten drying time.

Heavy Duty

Use this cycle to wash loads of sturdy, colorfast fabrics and heavily soiled garments. This cycle combines fast-speed tumbling, longer wash time, and extra high speed spin to shorten drying times. If the water temperature is lower than needed for this cycle, the heater will warm the water to the optimum temperature.

NOTE: Use the Heavy Duty cycle for optimal removal of organic soils such as blood.

Normal/Casual

Use this cycle to wash normally soiled cottons and linens. This cycle combines medium-speed tumbling and high-speed spin.

Rapid Wash

Use this cycle to wash small loads of lightly soiled garments that are needed in a hurry. This cycle combines fast-speed tumbling, a shortened wash time, and extra high speed spin to shorten drying time.

Delicate

Use this cycle to wash no-iron fabrics and garments labeled “Permanent Press” or “Wrinkle Free” or that indicate using a “Gentle” cycle on the care label. This cycle combines low-speed tumbling and low-speed spin to reduce wrinkling.

Silk

Use this cycle to clean washable silk garments. (Check label instructions to make sure that garment is washable.) This cycle gently tumbles and drains without spinning to gently clean garments and minimize wrinkling. Because there is no spinning action, garments will contain a higher amount of water at the end of this cycle.

Wool

Use this cycle to clean machine washable woolen garments. (Check the care instructions to make sure that garment is washable.) This cycle features gentle tumbling and low-speed spin to provide optimum garment care.

Handwash

Use this cycle to clean hand washable and special-care garments. Similar to the way garments are hand washed in a sink, the wash action of this cycle combines periods of lowspeed tumbling and soaking. Low-speed spin reduces wrinkling.

Soak

Use the Soak cycle to remove small spots of set-in stains on fabrics. This cycle provides a soak time with warm or cold water followed by drain. Extra water, a short tumbling phase for equal distribution of the laundry, and a soaking time without drum movement improve the removal of set-in stains. Drain without spin assures gentle treatment, even for delicate articles.

Rinse/Spin

Use this cycle to get a rinse and spin only. This cycle combines fast-speed tumbling and extra high speed spin. If desired, you can reduce the spin speed by selecting the speed you want from the SPIN SPEED modifier.

A Rinse/Spin cycle is useful for

- Loads that need rinsing only.
- Adding fabric softener to a load.

Drain/Spin

Use this cycle to drain your washer or to drain and spin your wash load. The spin speed is preset to extra high. If desired, you can reduce the spin speed by selecting the speed you want from the SPIN SPEED modifier.

NOTE: Loads of synthetics, delicate fabrics, hand washables, and woolens should be drained with no spin or low spin speed to avoid fabric stress.

Preset cycle settings

Each cycle has a preset Soil Level (cycle time), Water Temperature, and Spin Speed. The preset settings provide the recommended fabric care for the selected cycle. See chart.

Cycle	Soil Level (cycle time)	Water Temp	Spin Speed
Sanitary	Normal (1:55)	Super Hot/Cold	Extra High [†]
Whitest Whites	Normal (1:00)	Hot/Cold	Extra High [†]
Heavy Duty	Normal (1:15)	Hot/Cold	Extra High [†]
Normal/Casual	Normal (0:40)	Warm/Cold	High
Rapid Wash	Less soil (0:35)	Warm/Cold	Extra High [†]
Delicate	Normal (0:35)	Warm/Cold	Medium
Silk	Normal (0:26)	Cold/Cold	No Spin
Wool	Normal (0:30)	Cold/Cold	Medium
Handwash	Normal (0:30)	Cold/Cold	Extra Low
Soak	Normal (0:30)	Warm/Cold	No Spin
Rinse/Spin	Normal (0:21)	Cold/Cold	Extra High
Drain/Spin	Normal (0:11)	N/A	Extra High

[†]Spin speeds may vary on some models.

To change the preset cycle settings

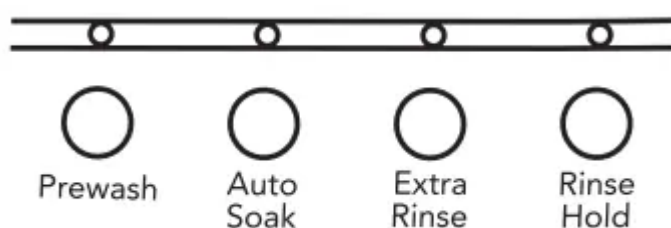
Press the selector of each setting until the desired setting glows.

Normal Washer Sounds

As with any new product, you will hear sounds that you are not accustomed to. You may hear various sounds when the door is locked and unlocked, and during the washing, rinsing, and spinning process. Between changes in wash actions, there will be momentary pauses. You will hear water spraying and splashing during the wash and rinse cycles. These new sounds and pauses are part of normal washer operation.

Options

You can customize your wash by adding options to your cycle selections. You can add or change an option after starting a cycle anytime before the selected option begins. Not all options are available with all cycles.



- See the “Laundry Guide” for an overview of possible options for each Wash Cycle selection.
- You can select more than one option for a cycle. Some options cannot be added to some cycles; for example, Prewash cannot be added to the Rapid Wash cycle.
- If an option is available with a selected cycle, the light for that option will glow when selected.
- If an option is unavailable with a selected cycle, there will be a short tone, and the light for that option will not glow when selected.

Prewash

Use this option for heavily soiled loads that need pretreatment. This option adds a 15-minute prewash and drain to the main wash cycle.

NOTES:

- Add detergent to the Prewash and Main Wash compartments of the Dispenser Drawer.
- When using Prewash, use powdered detergent for the Main Wash detergent compartment because liquid detergent will seep into the washer during Auto Soak.

NOTE: The Prewash and Auto Soak options cannot be selected in the same cycle.

Auto Soak

Use the Auto Soak option for loads of heavily soiled cotton, linen, polyester or nylon with set-in stains. During Auto Soak, water will be added to the drum and the laundry will be equally

distributed by a short tumbling phase. Laundry will then be soaked by phases without drum movement. After soaking, the washer drains without spinning.

- Add detergent to both the Prewash and Main Wash compartments of the Dispenser Drawer.
- Use powdered detergent for the main wash cycle because liquid detergent will seep into the washer during Auto Soak.
- For cycles with Hot Wash Temperatures, the Soak temperature is set to WARM. Otherwise the Soak temperature is the same as the Wash Temperature.
- The Auto Soak and Prewash options cannot be selected in the same cycle.

Extra Rinse

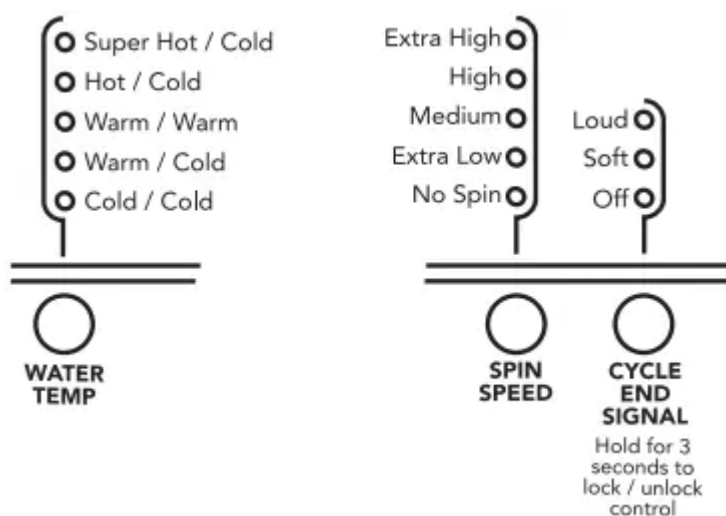
An extra rinse can be used to ensure the removal of detergent or bleach residue from garments. This option provides an additional rinse with the same water temperature as the first rinse.

Rinse Hold

Use this option to avoid wrinkling of your laundry when a load cannot be removed from the washer immediately. The wash cycle is paused before the final drain and spin phase so that the laundry stays in the rinse water until the cycle is continued. This provides optimal wrinkle care of your wet laundry. The door stays locked during the Rinse Hold cycle and the indicator light is flashing. Press RINSE HOLD to finish the cycle and unload the washer.

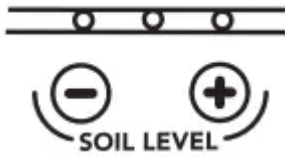
Modifiers

Preset cycle settings of Soil Level (cycle time), Water Temperature, and Spin Speed can be changed. You can change a modifier after starting a cycle anytime before the selected modifier begins. Not all modifiers are available with all cycles and options.



- To change the water temperature, select the WATER TEMP button until the desired setting glows.

- To change the spin speed, select the SPIN SPEED button until the desired setting glows.
- To change the loudness of the Cycle End Signal, select (ADJUSTABLE) CYCLE END SIGNAL.



- To change cycle time, select SOIL LEVEL button.

Wash/Rinse Temp

Select a water temperature based on the type of load you are washing. Use the warmest wash water safe for fabrics. Follow garment label instructions.

Warm rinses leave the loads dryer than cold rinses. Warm rinses increase wrinkling. In cold climates, a warm rinse makes the load more comfortable to handle. Cold rinses save energy.

Temperature Guide

Wash Water Temperature	Suggested Fabrics
SUPER HOT	Sturdy colorfast fabrics Heavy soils
HOT	Whites and pastels Heavy soils
WARM	Bright colors Moderate to light soils
COLD	Colors that bleed or fade Light soils

In wash water temperatures colder than 60°F (15.6°C), detergents do not dissolve well. Soils may be difficult to remove.

Automatic Temperature Control

The automatic temperature control electronically senses and maintains a uniform water temperature. Automatic temperature control regulates incoming hot and cold water. Automatic temperature control is automatically turned On when a cycle is selected. See “Preset Cycle Settings” in “Cycles.”

- Automatic temperature control works for all wash and rinse temperature settings.

Laundry Guide

Refer to this chart for suggested load types and their corresponding cycles. Listed to the right are the options available to each of these washer cycles.

CYCLE	SUGGESTED LOAD TYPE	AVAILABLE OPTIONS			
		Rinse/Hold	Prewash*	Auto Soak*	Extra Rinse
Sanitary	Heavily soiled underwear, towels, work clothes, diapers, etc.	✓	✓	✓	✓
Whitest Whites	Heavily soiled white fabrics	✓	✓	✓	✓
Heavy Duty	Heavily soiled underwear, towels, shirts, etc.	✓	✓	✓	✓
Normal/Casual	Normally soiled blouses, shirts, overalls, etc., made of polyester, nylon, cotton, linen, or cotton blends	✓	✓	✓	✓
Rapid Wash	Lightly soiled sports wear made of cotton, polyester, nylon and cotton blends	✓		✓	✓
Delicate	Use this cycle to wash no-iron fabrics and garments labeled "Permanent Press" or "Wrinkle Free" or that indicate using a "Gentle" cycle on the care label.	✓	✓	✓	✓
Silk	Fabrics made of silk identified as machine washable	✓			✓
Wool	Woolens with a felt-free finish, identified as machine washable	✓			✓
Handwash	Fabrics made of silk, special-care items marked "Handwashable"	✓			✓
Soak	Fabrics made of cotton, linen, polyester or nylon				
Rinse/Soak	Fabrics made of cotton, linen, polyester or nylon	✓			✓
Drain/Spin	Fabrics made of cotton, linen, polyester or nylon				

*Prewash and Auto Soak cannot be selected at the same time.

WASHER CARE

Cleaning Your Washer

Cleaning the exterior

Use a soft damp cloth or sponge to wipe up any spills.

Occasionally wipe the outside of your washer to keep it looking new. Use mild soap and water. Do not use abrasive products.

Cleaning the interior

To keep the interior of your washer clean, run the Sanitary cycle without clothes. Use ½ of the detergent manufacturer's recommended amount of High Efficiency (HE) powdered or liquid detergent for a medium-size load.

Cleaning the door seal

Check the fold of the seal periodically for any foreign objects. To clean the seal, mix a dilute solution, using $\frac{3}{4}$ cup (177.4 mL) of liquid chlorine bleach, and 1 gal. (3.8 L) of warm tap water. Wipe the seal area with the dilute solution, using a damp cloth. Let stand 5 minutes. Wipe down area thoroughly with a dry cloth and let the washer interior air dry with door open.

IMPORTANT:

- Wear rubber gloves when cleaning for prolonged periods.
- Refer to the bleach manufacturer's instructions for proper use.

Cleaning the dispenser drawer

The dispenser drawer is removable for easy cleaning.

1. Unlock the dispenser drawer by pressing the Release Lever in the Prewash compartment. See "Using the Dispenser." Remove the drawer.
2. Remove the inserts (the siphon from the softener and bleach compartments and the separator).
3. Wash the parts under running water.
4. Replace the inserts and return the dispenser to the drawer

Water Inlet Hoses

Replace inlet hoses after 5 years of use to reduce the risk of hose failure. Periodically inspect and replace inlet hoses if bulges, kinks, cuts, wear or leaks are found.

When replacing your inlet hoses, record the date of replacement.

Vacation, Storage, and Moving Care

Install and store your washer where it will not freeze. Because some water may stay in the hoses, freezing can damage your washer. If storing or moving your washer during freezing weather, winterize it.

Non-use or vacation care:

Operate your washer only when you are at home. If you will be on vacation or not using your washer for an extended period of time, you should:

- Unplug washer or disconnect power.
- Turn off the water supply to the washer. This helps avoid unintended flooding (due to a water pressure surge) while you are away.
- Slightly open door to provide ventilation.



To winterize washer:

1. Put 1 qt (1 L) of R.V.-type antifreeze in the drum.
2. Run washer on a DRAIN/SPIN cycle.
3. Unplug washer or disconnect power.
4. Shut off both water faucets.
5. Disconnect water inlet hoses from faucets and drain.

To use washer again:

1. Flush water pipes. Reconnect water inlet hoses to faucets. Turn on both water faucets.
2. Plug in washer or reconnect power.
3. Run the washer through the Normal/Casual cycle with ¹/₂ the manufacturer's recommended amount of HE detergent for a medium-size load, to clean the washer and remove the antifreeze, if used.

To transport the washer:

1. If washer will be moved during freezing weather, put in 1 qt (1 L) of R.V.-type antifreeze in the drum. Run washer on a DRAIN/SPIN cycle.
2. Unplug the power cord.
3. Disconnect the drain hose from the drain system and attach to rear panel clips.
4. Shut off both water faucets.
5. Disconnect the water inlet hoses from faucets, then drain the hoses and clip them to the rear panel of the washer.

IMPORTANT: Call service. Do not reuse transport bolts. Washer must be transported in the upright position. To avoid suspension and structural damage to your washer, it must be properly set up for relocation by a certified technician.

Reinstalling the washer

1. Follow the "Installation Instructions" to locate, level and connect the washer.
2. Run the washer through the Normal/Casual cycle with ¹/₂ the manufacturer's recommended amount of HE detergent for a medium-size load, to clean the washer and remove the antifreeze, if used.

TROUBLESHOOTING

First try the solutions suggested here to possibly avoid the cost of a service call...

Washer displaying code message and tone sounds

"FH" (Water Inlet Problem—no water or insufficient water supply)

Select PAUSE/OFF twice to cancel the cycle. Unplug washer or disconnect power.

Check the following:

Are water faucets completely turned on?

Are screens at inlet hose connection to washer clogged?

Are water inlet hoses kinked?

Are water inlet hoses frozen?

Plug in washer or reconnect power. Re-select cycle and press HOLD TO START. If the problem remains, call for service.

“F02” (Drain Problem)

Select PAUSE/OFF twice to cancel the cycle. Unplug washer or disconnect power.

Check the following:

Is the drain hose kinked?

Is the drain hose frozen?

Is the drain hose clogged?

Is the drain hose more than 96" (2.4 m) above the floor?

“SUD” (Suds Routine)

When excessive suds are detected, a suds routine automatically starts. This routine removes extra suds and assures proper rinsing of your garments. “SUD” is displayed during rinsing and at the end of the cycle to inform you that Suds Routine was activated. Use only HE (High Efficiency) detergents.

“F” Variables [other than FH and F02] (Electrical Problem)

Select PAUSE/OFF twice to cancel the cycle. Select DRAIN/ SPIN if there is excessive water in the washer.

Re-select cycle and press HOLD TO START. If the problem remains, call for service.

Washer won't start

Check the following:

Is the power cord plugged into a grounded 3 prong outlet?

Is the washer door firmly closed?

Has a cycle been selected, but HOLD TO START has not been selected and held for 1 second?

Was the door open after completion of last cycle?



Washer won't fill, wash or rinse

Check the following:

Is the power cord plugged into a grounded 3 prong outlet?

Is there power at the plug? Check electrical source or call an electrician.

Are the hot and cold water faucets turned on?

Is the water inlet hose kinked?

Are the water inlet valve screens clogged?

Washer stops

Check the following:

Is the power cord plugged into a grounded 3 prong outlet?

Is there power at the plug?

Check electrical source or call an electrician.

Has a household fuse blown, or has a circuit breaker tripped?

Replace the fuse or reset the circuit breaker. If the problem continues, call an electrician.

Are you using an extension cord?

Do not use an extension cord.

Washer won't drain or spin

Is the drain hose clogged, or the end of the drain hose more than 96" (2.4 m) above the floor?

Is your voltage low?

Check electrical source or call electrician. Do not use an extension cord.

Is the "SUD" routine active?

Cycle will complete once extra suds are removed.

Is the load balanced?

A single or bulky item may cause imbalance. Add more items or redistribute the load.

Washer makes noise or vibrates

Is the washer level?

The washer must be level. The four feet should be properly installed, and the nuts should be tightened against the washer cabinet.

As water is drained from the washer, you may hear air being pulled through the pump. This happens during the end of draining. It is normal.

Are you washing items with metal snaps, buckles or zippers?

You may hear metal items touching the washer drum. This is normal.

Is washer installed on a sturdy and solid floor?

Refer to the "Installation Instructions" for flooring requirements. Noise and vibration may be reduced by placing a piece of ¾" (19.1 mm) plywood underneath your washer. The plywood may extend underneath both washer and dryer to keep them at equal heights.

Washer leaks

Dispensers clogged or leaking

Dispensers clogged or leaking

Are the laundry products in the correct dispenser compartment?

Add the correct amounts of detergent, fabric softener or liquid chlorine bleach to the correct compartments. Add powdered or liquid color-safe bleach to the Main Wash compartment. Be sure to match powdered color-safe bleach with powdered detergent or match liquid color-safe bleach with liquid detergent.

Is the detergent separator in the correct position?

Separator should be in the front position when using liquid detergent and in the back position when using powdered detergent.

Washer odor

See "Cleaning Your Washer."

Are you using HE detergent?

Use of non-HE detergent can cause a film residue which can result in odor.

Did you leave the door open after use?

This washer has a tight seal to avoid water leaks. To avoid odors leave the door open to allow the washer to dry between uses.

Load too wet

Did you use the right cycle for the load being washed?

Select a cycle with a higher spin speed.

Did you wash a single item or bulky items or have you overloaded the washer?



A single item, bulky items, or overloading may cause imbalance. Add items or try to evenly distribute your wet laundry in the drum, and start a DRAIN/SPIN cycle. If the laundry is still wet, take half of the load out of the washer and try again.

Residue or lint on load

Did you add detergent to the dispenser?

For best results, add detergent to the detergent compartment. Do not add detergent to the washer drum.

Did you sort properly?

Sort lint givers (towels, chenille) from lint takers (corduroy, synthetics). Also sort by color.

Did you overload the washer?

Do not overload the washer. The washer can be fully loaded, but not tightly packed. The wash load must be balanced. Lint can be trapped in the load if overloaded.

Check the following:

Was paper or tissue left in pockets?

Did you use enough HE detergent?

Use enough detergent to remove lint and hold it in suspension. Use only HE detergent. Follow the manufacturer's instructions to determine the amount of detergent to use.

Is your water colder than 60°F (15.6°C)?

Wash water colder than 60°F (15.6°C) may not completely dissolve the detergent.

Are you using a low speed wash cycle?

Powdered detergents may not dissolve well in a slow-speed cycle. For best results, use liquid detergent for slow-speed cycles such as Delicate, Silk, Wool, and Handwash

Stains on load

Did you add detergent to the dispenser?

For best results, add detergent to the detergent compartment. Do not add detergent to the washer drum.

Did you use enough HE detergent?

Use enough detergent to remove soil and hold it in suspension. Use only HE detergent. Follow the manufacturer's instructions to determine the amount of detergent to use.

Is there above average iron (rust) in water?

You may need to install an iron filter.

Did you properly sort the load?

Sort dark clothes from whites and lights.

Did you unload the washer promptly?

To avoid dye transfer, unload the washer as soon as it stops.

Did you use a fabric softener dispensing ball?

Dispensing balls will not operate correctly with this washer. Add liquid fabric softener to the fabric softener compartment.

Did you use powdered detergent in a low-speed cycle?

Consider using liquid detergent.

Did you use Rapid Wash on a large load?

For best results, use Rapid Wash for small, lightly soiled loads.

Load is wrinkled

Did you unload the washer promptly?

Unload the washer as soon as it stops.

Did you use the right cycle for the load being washed?

Use the Delicate cycle or another cycle with a low spin speed to reduce wrinkling.

Did you overload the washer?

The wash load must be balanced and not overloaded. Loads should tumble freely during washing.

Gray whites, dingy colors

Did you properly sort the load?

Dye transfer can occur when mixing whites and colors in a load. Sort dark clothes from whites and lights.

Was the wash temperature too low?

Use hot or warm washes if safe for the load. Make sure your hot water system is adequate to provide a hot water wash.

Did you use enough detergent, or do you have hard water?

Use more detergent for washing heavy soils in cold or hard water.

Cycle too long

Did you choose the Sanitary cycle?



The heater will be activated to provide maximum cleaning performance. Additional time will be added to the regular cycle to heat the water. This additional time will depend on the load size and the hot water inlet temperature.

Is “SUD” shown in the display?

Excessive sudsing has been detected and a suds routine has been started to destroy excessive suds. This routine will add time to the original cycle.

Did you wash a large load using the Quick Wash cycle?

The Quick Wash Cycle is designed for smaller load sizes (2-3 items of lightly soiled garments). If larger loads are washed using this cycle, wash time will be increased.

Did you wash a large load using a gentle cycle?

When using the Delicate, Handwash, Silk and Wool cycles you should use small loads. This ensures a gentle wash for your garments without increasing cycle times.

Did the load cause imbalance?

When too much imbalance occurs, an imbalance routine will start to redistribute the load. During the imbalance routine, the time displayed may pause until this activity is complete, then resume with the remainder of the cycle.

Door locked at end of wash cycle

Did all of the water drain out of the washer during the spin?

Select DRAIN/SPIN to remove any water remaining in the washer. The washer door will unlock at the end of the drain.

Before calling for assistance or service, please check “Troubleshooting.” It may save you the cost of a service call. If you still need help, follow the instructions below.

When calling, please know the purchase date and the complete model and serial number of your appliance. This information will help us to better respond to your request.

If you need replacement parts

If you need to order replacement parts, we recommend that you only use factory specified parts. These parts will fit right and work right, because they are made with the same precision used to build every new Maytag® appliance. To locate factory specified replacement parts in your area, call our Maytag Services, LLC Customer Assistance Center telephone number or your nearest Maytag designated service center.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

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