

PRODUCT OVERVIEW

The images in this guide may be different from the actual components and accessories, which are subject to change by the manufacturer without prior notice for product improvement purposes.

Exterior

1. Control Panel

Sets the refrigerator and freezer temperatures, the water filter condition and the dispenser mode.

2. Filtered Water and Ice Dispenser

Dispenses purified water and ice.

3. EZ Handle

Easily opens the freezer door.

4. Handle

Opens and closes the refrigerator door.

5. Door button (On Some Models)

Opens the Door-in-Door Compartment.

6. LED Light

LED lights up when the freezer door is opened.

7. Refrigerator

Fresh food compartment

8. Freezer

Frozen food compartment

Interior

Standard Door: LFXS26973*/LFXC22526*

Door-in-Door: LFXS26566*

1. LED interior lamps

Light up the inside of the refrigerator.

2. Water Filter

Purifies water

NOTE

- The filter should be replaced every 6 months. See the Replacing the Water Filter section in this manual for details.

3. In-door Icemaker (Refrigerator)

This is where ice is automatically produced and stored.

4. Crisper

Helps vegetables and fruit to stay crisp.

Humidity Controlled Crisper (On Some Models)

Helps vegetables and fruit to stay crisp and controls humidity.

5. Fixed Door Bin

Store chilled food or drinks.

6. Auto-Closing Hinge (On Some Models)

The refrigerator doors and freezer drawers close automatically when pushed slightly. (The door only closes automatically when it is open at an angle of less than 30°.)

7. Ice Bin

If a large amount of ice is needed, transfer the ice in the in-door ice bin to an ice storage bin in the freezer.

8. Dairy Bin (On Some Models)

Store dairy products.

9. Door-in-Door Case

A convenient storage area for frequently-used items that require easy access.

10. Adjustable Refrigerator Shelf

The refrigerator shelves are adjustable to meet individual storage needs.

11. Glide'N'Serve

Store food items at a different temperature than the regular refrigerator area.

12. Automatic Icemaker (Freezer)

Additional icemaker in freezer.

13. Pullout Drawer

Provides extra storage within the freezer compartment.

14. Durabase® and Durabase® Divider

Provide storage for large food items.

15. Cheese & Butter and Condiment Bins (On Some Models)

Cheese & Butter and Condiment bins are specially designed for these items, making spreading butter and slicing cheese easier.

16. Modular Door Bin (On Some Models)

Interchangeable bins can be arranged to suit storage needs.

INSTALLATION

Installation Overview

Please read the following installation instructions first after purchasing this product or transporting it to another location.

CAUTION

- Connect to potable water supply only.
- Fill with potable water only.

Unpacking the Refrigerator

WARNING

- Use two or more people to move and install the refrigerator. Failure to do so can result in back injury or other injury.
- The refrigerator is heavy. Protect the floor when moving the refrigerator for cleaning or service.
- Always pull the refrigerator straight out when moving it. Do not wiggle or walk the refrigerator when trying to move it, as floor damage could occur.
- Keep flammable materials and vapors, such as gasoline, away from the refrigerator. Failure to do so can result in fire, explosion, or death.

NOTE

- Remove tape and any temporary labels from your refrigerator before using. Do not remove any warning labels, the model and serial number label, or the Tech Sheet that is located under the front of the refrigerator.
- To remove any remaining tape or glue, rub the area briskly with your thumb. Tape or glue residue can also be easily removed by rubbing a small amount of liquid dish soap over the adhesive with your fingers. Rinse with warm water and dry.
- Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of your refrigerator.

- Reinstall or adjust shelves as needed. Refrigerator shelves are installed in the shipping position. Reinstall shelves according to your individual storage needs.

Choosing the Proper Location

Water

Water supply must be easily connected for the automatic icemaker.

NOTE

- The water pressure must be 20 - 120 psi or 138 - 827 kPa or 1.4 - 8.4 kgf/cm². If the refrigerator is installed in an area with low water pressure (below psi or 138 kPa or 1.4 kgf/cm²), you can install a booster pump to compensate for the low pressure.

Electricity

Use an individual, grounded outlet: 115 Volts, 60 Hz, AC, 15 Amps minimum.

WARNING

- Do not overload house wiring and cause a fire hazard by plugging in multiple appliances in the same outlet with the refrigerator.
- To reduce the risk of electric shock, do not install the refrigerator in a wet or damp area.

Flooring

To avoid noise and vibration, the unit must be installed and leveled on a solidly constructed floor. If required, adjust the leveling legs to compensate for the unevenness of the floor.

NOTE

- Installing on carpeting, soft tile surfaces, a platform or weakly supported structure is not recommended.

Ambient Temperature

Install this appliance in an area where the temperature is between 55 °F (13 °C) and 110 °F (43 °C).

If the temperature around the appliance is too low or high, cooling ability may be adversely affected.

Dimensions and Clearances

- Check the dimensions of the appliance and the installation path to ensure there is sufficient room to move the refrigerator through doors or narrow openings.
- If an opening is too narrow to fit the refrigerator through allow space behind the unit for connections and airflow and space in front to open the doors and drawers.
- Too small of a distance from adjacent items may result in lowered freezing capability and increased electricity consumption charges. Allow at least 24 inches (610 mm) in front of

the refrigerator to open the doors, and at least 2 inches (50.8 mm) between the back of the refrigerator and the wall.

Removing/Assembling Handles

- When moving the refrigerator through a narrow opening, removing the doors is preferred.
- The appearance of the handles may vary from what is shown.

WARNING

- When assembling or disassembling the refrigerator handles:
- Grasp the handle firmly to avoid dropping it.
- Do not swing the handle into nearby people or animals.
- Make sure that the bracket hole of the handle fits properly into the stopper bolt of the door.
- Assemble the set screws to fix the handle into place.
- Make sure that there is not a gap between the door and handle after assembling the handle.

Tools Needed

3/32 in. Allen wrench

1/8 in. Allen wrench

1/4 in. Allen wrench

Removing the Refrigerator Handles

1. Loosen the set screws (1) with a 3/32 in. Allen wrench and remove the handle.
2. Loosen the mounting fasteners (2) that connect to the refrigerator door and handle using a 1/4 in. Allen wrench, and remove the mounting fasteners.

Assembling the Refrigerator Handles

1. Assemble the mounting fasteners (1) at both ends of the handle with a 1/4 in. Allen wrench.
2. Place the handle on the door by fitting the handle footprints over the mounting fasteners and tightening the set screws (2) with a 3/32 in. Allen wrench.

Removing the Freezer Drawer Handle

1. Loosen the set screws (1) located on the lower side of the handle with a 1/8 in. Allen wrench and remove the handle.
2. Loosen the mounting fasteners (2) with a 1/4 in. Allen wrench, and remove the mounting fasteners.

Assembling the Freezer Drawer Handle

1. Assemble the mounting fasteners (1) at both ends of the handle with a 1/4 in. Allen wrench.
2. Place the handle on the door by fitting the handle footprints over the mounting fasteners and tightening the set screws (2) with a 1/8 in. Allen wrench.

Removing/Assembling the Doors and Drawers

If the entrance door is too narrow for the refrigerator to pass through, remove the refrigerator doors and move the refrigerator sideways through the doorway.

WARNING

- Use two or more people to remove and install the refrigerator and freezer doors.
- Disconnect the electrical supply to the refrigerator before installing.
- Do not put hands, feet or other objects into the air vents or bottom of the refrigerator.
- Be careful when handling the hinge and stopper.
- Remove food and bins before detaching the doors.
- Do not hold the handle when removing or replacing the doors as the handle may come off.

Tools Needed

3/32 in. Allen wrench

1/8 in. Allen wrench

1/4 in. Allen wrench

Removing the Left Refrigerator Door

1. The water supply is connected to the upper right part of the rear surface of the refrigerator. Remove the ring in the joint area. Hold the water supply connection and gently push the collet to detach the water supply line as shown.

NOTE

- Detachment of the water supply line is applicable only when detaching the left refrigerator door.
2. Remove the screw (1) from the hinge cover at the top of the refrigerator. Lift the hook (not visible), located at the bottom of the front side of the cover (2) with a flat-head screwdriver.
 3. Remove the cover and pull out the tube (1). Disconnect all wire harnesses (2). Unscrew the ground wire (3).
 4. Rotate the hinge lever counterclockwise (1). Lift the top hinge (2) free of the hinge lever latch.

CAUTION

- When lifting the hinge free of the latch, be careful that the door does not fall forward.

5. Lift the door from the middle hinge pin and remove the door.

CAUTION

- Place the door, inside facing up, on a non scratching surface.

NOTE

Disassembling/Assembling the Water Lines

Removing the Right Refrigerator Door

1. Remove the top hinge cover screw (1). Lift the hook (not visible), located at the bottom of the front side of the cover (2), with a flat-head screwdriver.
2. Detach the wire harness (1). Unscrew the ground wire (3) on the InstaView model only.
3. Rotate the hinge lever (1) clockwise. Lift the top hinge (2) free of the hinge lever latch.

CAUTION

- When lifting the hinge free of the latch, be careful that the door does not fall forward.

4. Lift the door from the middle hinge pin and remove the door.

CAUTION

- Place the door, inside facing up, on a non- scratching surface.

Assembling the Right Refrigerator Door

Install the right-side door first.

1. Make sure that the plastic sleeve is inserted in the bottom of the door. Lower the door onto the middle hinge pin as shown in the figure.
2. Fit the hinge (1) over the hinge lever latch and slot it into place. Rotate the lever (2) counterclockwise to secure the hinge.
3. Connect the wire harness (1). On the InstaView model, screw in the ground wire.
4. Place the cover (1) in its place. Insert and tighten the cover screw (2).

Assembling the Left Refrigerator Door

Install the left refrigerator door after the right door is installed.

1. Make sure that the plastic sleeve is inserted in the bottom of the door. Install the refrigerator door onto the middle hinge.
2. Fit the hinge (1) over the hinge lever latch and slot it into place. Rotate the lever clockwise (2) and fasten the hinge.
3. Connect all the wire harnesses.

4. Push the water supply tube into the hole on the top case and pull it through the backplate.
5. Hold the water supply connection and gently push in the collet to connect the water supply line as shown. Insert the tube at least 5/8 inch (15 mm) into the connector. Insert the clip on the joint to fasten the tube in place.
6. Place the cover (1) in place. Insert and tighten the cover screw (2).

NOTE

Disassembling/Assembling the Water Lines

- Gently press the collet and insert the tube until only one line shows on the tube.

Removing the Freezer Drawers

For models with two freezer drawers, remove both drawers in the same way.

The Pullout Drawer located above the freezer drawer is not shown for clarity.

WARNING

To reduce the risk of electric shock, injury to persons, and death, follow basic precautions, including the following:

- Use two or more people to remove and install the refrigerator doors and freezer drawer.
- Be careful of sharp hinges on both sides of the drawer.
- When you lay the drawer down, be careful not to damage the floor.
- Do not sit or stand on the freezer drawer.
- To prevent accidents, keep children and pets away from the drawer. Do not leave the drawer open. If the Durabase® storage bin is removed from the freezer drawer, there is sufficient space for a small child or pet to crawl inside.

1. Pull the drawer open to full extension.
2. Gently lift and pull out the ice bin.
3. Lift the front of the drawer up, then pull it straight out.
4. Remove the Durabase basket from the rails. Remove the screws from the rails at both ends.
5. Grip both sides of the drawer and pull it up to remove it from the rails.

CAUTION

- Do not hold the handle when removing or replacing the drawer. The handle may come off, causing personal injury.

6. Hold both rails and push them in simultaneously.

Assembling the Freezer Drawer

1. Pull out both rails simultaneously, until they are fully extended.

2. Grasp the drawer on each side and hook the drawer supports into the rail tabs located on both sides.

CAUTION

- Do not hold the handle when removing or replacing the drawer. The handle may come off, causing personal injury.

3. Lower the door into its final position and tighten the screws located on both sides.

4. Push the drawer back until it clicks into place.

5. Replace the ice bin in the drawer. Insert the Durabase basket in the rail assembly.

Connecting the Water Line

Before Beginning

This water line installation is not covered by the refrigerator warranty. Follow these instructions carefully to minimize the risk of expensive water damage.

If necessary, call a qualified plumber to correct water hammer before installing the water supply line to the refrigerator. Water banging in the pipes, or water hammer in residential plumbing can cause damage to refrigerator parts and lead to water leakage or flooding.

- Turn the icemaker OFF if the refrigerator will be used before the water line is connected.
- Do not install the icemaker tubing in areas where the ambient temperatures fall below freezing.

WARNING

- Connect to potable water supply only.

CAUTION

- To prevent burns and product damage, only connect the refrigerator water line to a cold water supply.
- Wear eye protection during installation to prevent injury.

Water Pressure

You will need a cold water supply.

If the water pressure from the reverse osmosis system is less than 20 psi or 138 kPa or 1.4 kgf/cm² takes more than 4 seconds to fill a cup of 7 oz or 198 cc capacity):

- Check to see if the sediment filter in the reverse osmosis system is blocked. Replace the filter if necessary.
- Allow the storage tank on the reverse osmosis system to refill after heavy usage.
- If the water pressure remains low, call a licensed, qualified plumber.
- All installations must be in accordance with local plumbing code requirements.

Supplies Needed

- **Copper or PEX Tubing**, 1/4 in. outer diameter, to connect the refrigerator to the water supply. Be sure both ends of the tubing are cut square. To determine how much tubing you need, measure the distance from the water valve on the back of the refrigerator to the water supply pipe. Then, add 8 feet (2.4 m). Be sure there is sufficient extra tubing (about 8 feet [2.4 m] coiled into 3 turns of about 10 in. [25 cm] diameter) to allow the refrigerator to move out from the wall after installation.
- **Power drill. in. or adjustable wrench.**
- **Flat-blade and Phillips-head screwdrivers.**
- **Two 1/4 in. outer diameter compression nuts and 2 ferrules (sleeves)** to connect the copper tubing to the shutoff valve and the refrigerator water valve.
- If your existing copper water line has a flared fitting at the end, purchase an adapter (available at plumbing supply stores) to connect the water line to the refrigerator OR cut off the flared fitting with a tube cutter and then use a compression fitting.
- Shutoff valve to connect to the cold water line. The shutoff valve should have a water inlet with a minimum inside diameter of 5/32 in. at the point of connection to the COLD WATER LINE. Saddle-type shutoff valves are included in many water supply kits. Before purchasing, make sure a saddle-type valve complies with your local plumbing codes.

NOTE

- A self-piercing saddle type water valve should not be used.

Water Line Installation Instructions

WARNING

Electric Shock Hazard:

- When using any electrical device (such as a power drill) during installation, be sure the device is battery-powered, double-insulated or grounded in a manner that will prevent the hazard of electric shock.

Install the shutoff valve on the nearest frequently used drinking water line.

1. Shut off the main water supply.

Turn on the nearest faucet to relieve the pressure on the line.

2. Choose the valve location.

Choose a location for the valve that is easily accessible. It is best to connect into the side of a vertical water pipe. When it is necessary to connect into a horizontal water pipe, make the connection to the top or side, rather than at the bottom, to avoid drawing off any sediment from the water pipe.

3. Drill the hole for the valve.

Drill a 1/4 in. hole in the water pipe using a sharp bit. Remove any burrs resulting from drilling the hole in the pipe. Be careful not to allow water to drain into the drill. Failure to drill a 1/4 in. hole may result in reduced ice production or smaller cubes.

NOTE

- The hookup line cannot be white, plastic tubing. Licensed plumbers must use only copper tubing (NDA tubing #49595 or #49599) or Cross Link Polyethylene (PEX) tubing.

4. Fasten the shutoff valve.

Fasten the shutoff valve to the cold water pipe with the pipe clamp.

NOTE

- Commonwealth of Massachusetts Plumbing Codes 248CMR shall be adhered to. Saddle valves are illegal and use is not permitted in Massachusetts. Consult with your licensed plumber.

5. Tighten the pipe clamp.

Tighten the clamp screws until the sealing washer begins to swell.

NOTE

- Do not over tighten clamp or you may crush the tubing.

6. Route the tubing.

Route the tubing between the cold water line and the refrigerator.

Route the tubing through a hole drilled in the wall or floor (behind the refrigerator or adjacent base cabinet) as close to the wall as possible.

NOTE

- Be sure there is sufficient extra tubing (about 8 ft. coiled into three turns of about 10 in. diameter) to allow the refrigerator to move out from the wall after installation.

7. Connect the tubing to the valve.

Place the compression nut and ferrule (sleeve) for copper tubing onto the end of the tubing and connect it to the shutoff valve.

Make sure the tubing is fully inserted into the valve. Tighten the compression nut securely.

8. Flush out the tubing.

Turn the main water supply on and flush out the tubing until the water is clear. Shut the water off at the water valve after about one quart of water has been flushed through the tubing.

9. Connect the tubing to the refrigerator.

NOTE

- Before making the connection to the refrigerator, be sure that the refrigerator power cord is not plugged into the wall outlet.
- Remove the plastic flexible cap from the water valve.
- Place the compression nut and ferrule (sleeve) onto the end of the tubing as shown.
- Insert the end of the copper tubing into the connection as far as possible. While holding the tubing, tighten the fitting.

10. Turn the water on at the shutoff valve.

Tighten any connections that leak.

CAUTION

- Check for leaks at all water line connections.

Leveling and Door Alignment

Leveling

The refrigerator has two front leveling legs. Adjust the legs to alter the tilt from front-to-back or side-to-side. If the refrigerator seems unsteady, or the doors do not close easily, adjust the refrigerator's tilt using the instructions below:

1. Turn the leveling leg to the left to raise that side of the refrigerator or to the right to lower it. It may take several turns of the leveling leg to adjust the tilt of the refrigerator.
2. Open both doors and check to make sure that they close easily. If the doors do not close easily, tilt the refrigerator slightly more to the rear by turning both leveling legs to the left. It may take several more turns, and be sure to turn both leveling legs the same amount.

Door Alignment

Standard Door

Both the left and right refrigerator doors have an adjustable nut, located on the bottom hinge, to raise and lower them to align properly.

If the space between the doors is uneven, follow the instructions below to align the doors evenly:

Use the wrench (included with the owner's manual) to turn the nut in the door hinge to adjust the height.

Turn the nut to the right to raise the door or to the left to lower it.

Door-in-Door

The left refrigerator door has an adjustable nut, located on the bottom hinge, to raise and lower the door for proper alignment.

If the space between the doors is uneven, follow the instructions below to align the left door:

Use the wrench (included with the owner's manual) to turn the nut in the door hinge to adjust the height. Turn the nut to the right to raise the door or to the left to lower it.

The right refrigerator door does not have an adjustable nut.

If the space between the doors is uneven, follow the instructions below to align the right door:

1. With one hand, lift up both the inner and outer door sections of the right door to raise them at the middle hinge. (It may be easier to lift it with the doors open.)
2. With the other hand, use pliers to insert the snap ring on the middle hinge of the inner door section as shown. Do not insert the ring on the hinge of the outer door section.
3. Insert additional snap rings until the right door is aligned. (Two snap rings are provided with the unit.)

Turning on the Power

After installing, plug the refrigerator's power cord into a 3-prong grounded outlet and push the refrigerator into the final position.

CAUTION

- Connect to a rated power outlet.
- Have a qualified electrician check the wall outlet and wiring for proper grounding.
- Do not damage or cut off the ground terminal of the power plug.

Position the Refrigerator

Arrange the coil of tubing so that it does not vibrate against the back of the refrigerator or against the wall. Push the refrigerator back to the wall.

Start the Icemaker

If the water line is connected, set the icemaker power switch to the ON position.

The icemaker will not begin to operate until it reaches its operating temperature of 15 °F (–9 °C) or below. It will then begin operation automatically if the icemaker power switch is in the ON (I) position.

OPERATION

Before Use

Clean the refrigerator.

Clean the refrigerator thoroughly and wipe off all dust that accumulated during shipping.

CAUTION

- Do not scratch the refrigerator with a sharp object or use a detergent that contains alcohol, a flammable liquid or an abrasive when removing any tape or adhesive from the refrigerator. Remove adhesive residue by wiping it off with your thumb or dish detergent.
- Do not peel off the model or serial number label or the technical information on the rear surface of the refrigerator.

Open refrigerator and freezer doors to ventilate the interior.

The inside of the refrigerator may smell like plastic at first. Remove any adhesive tape from inside the refrigerator and open the refrigerator doors and the freezer drawers for ventilation.

Connect the power supply.

Check if the power supply is connected before use.

Read the "Turning On The Power" section.

Wait for the refrigerator to cool.

Allow the refrigerator to run for at least two to three hours before putting food in it. Check the flow of cold air in the freezer compartment to ensure proper cooling.

CAUTION

- Putting food in the refrigerator before it has cooled could cause the food to spoil, or a bad odor to remain inside the refrigerator.

The refrigerator makes a loud noise after initial operation.

This is normal. The volume will decrease as the temperature decreases.

Control Panel

Depending on the model, some of the following functions may not be available.

Control Panel Features

NOTE

- When the refrigerator is in the Power Saving Mode, the display remains off until a door is opened or a button is pressed. Once on, the display remains on for 20 seconds.

Ice Plus

This function increases both ice making and freezing capabilities.

- Press the Ice Plus button to illuminate the icon and activate the function for 24 hours. The function automatically shuts off after 24 hours.
- Stop the function manually by pressing the button once more.

Smart Grid

Press the Smart Grid button to turn the Smart Grid function On/Off. When the function is on, the icon illuminates. The Smart Grid function automatically turns on when the refrigerator is connected to the Wi-Fi network.

When the refrigerator is responding to a Demand Response (DR) message from the electric company, the Grid text illuminates.

Freezer

Indicates the set temperature of the freezer compartment in Celsius (°C) or Fahrenheit (°F). The default freezer temperature is 0°F (-18 °C). Press the Freezer button repeatedly to select a new set temperature from -6 °F to 8 °F (-21 °C to -13 °C).

Refrigerator Temperature

Indicates the set temperature of the refrigerator compartment in Celsius (°C) or Fahrenheit (°F). The default refrigerator temperature is 37 °F (3 °C). Press the Refrigerator button repeatedly to select a new set temperature from 33 °F to 46 °F (1 °C to 8 °C).

NOTE

- To change the temperature mode from °F to °C (or vice versa) press and hold the Refrigerator and Freezer Temperature seconds. The temperature indicator on the display window switches between Celsius and Fahrenheit.
- The displayed temperature is the target temperature, and not the actual temperature of the refrigerator. The actual refrigerator temperature depends on the food inside the refrigerator.

Fresh Air Filter

The Fresh Air Filter helps remove odors from the refrigerator. The Fresh Air Filter has two settings, Auto and Power. In Auto mode, the Fresh Air Filter cycles on and off in increments of ten minutes on and 110 minutes off. If set to the Power mode, the Fresh Air Filter stays on continuously for four hours, cycling on and off in off. After four hours, the Fresh Air Filter switches back to Auto mode.

- Press the Fresh Air Filter button repeatedly to toggle between Power mode and Auto mode.

***Lock**

The Lock function disables every other button on the display.

- When power is initially connected to the refrigerator, the Lock function is off.
- To lock the control panel buttons, press and hold the Lock button until the closed Lock icon appears in the display and the function is activated.
- To disable the Lock function, press and hold the Lock button for approximately three seconds.

Water Filter

Replace Filter press and hold the Water Filter button for three seconds to turn the icon light off.

***Wi-Fi**

The Wi-Fi button, when used with the LG Smart Refrigerator smart phone app, allows the refrigerator to connect to a home Wi-Fi network. Refer to Smart Function for information on the initial setup of the application.

The Wi-Fi icon shows the status of the refrigerator's network connection. The icon illuminates when the refrigerator is connected to the Wi-Fi network. Press and hold the Wi-Fi button for 3 seconds to connect to the network. The icon blinks while the connection is being made, then turns on once the connection is successfully made.

and SABBATH (On Some Models)

Sabbath mode is used on the Jewish Sabbath and holidays.

- To turn Sabbath mode on, touch the display to activate it, then press and hold the Freezer and Wi-Fi buttons for 3 seconds until Sb appears in the display.
- Sabbath mode automatically turns off after 96 hours.
- To turn Sabbath mode off manually, press and hold the Freezer and Wi-Fi buttons for 3 seconds.
- Once turned on, Sabbath mode is maintained even after a power outage.
- Selecting Sabbath mode automatically turns off the Alarm functions. The dispenser is also disabled.

Dispenser Mode

Press the buttons to select cubed ice, water, or crushed ice. The LED illuminates over the mode selected.

CAUTION

Display Mode (For Store Use Only)

- The Display Mode disables all cooling in the refrigerator and freezer sections to conserve energy while on display in a retail store. When activated, OFF is displayed on the control panel and the display remains on for 20 seconds.

To deactivate / activate:

- With either refrigerator door opened, press and hold the Refrigerator and Ice Plus buttons at the same time for five seconds. The control panel beeps and the temperature settings display to confirm that Display Mode is deactivated. Use the same procedure to activate Display Mode.

Ice and Water Dispenser

CAUTION

- Keep children away from the dispenser. Children may play with or damage the controls.
- Throw away the first few batches of ice (about cubes) after installation. This is also necessary if the refrigerator has not been used for a long time.
- If ice or water dispenses unexpectedly, turn off the water supply and contact an LG Electronics Customer Information Center.
- Never use a glass that is exceptionally narrow or deep. Ice may jam in the ice passage and refrigerator performance may be affected.

Dispenser Structure

Using the Dispenser

NOTE

- To dispense cold water or ice, push on the dispenser paddle with a glass.
- The first ice and water dispensed may include particles or odor from the water supply line or the water tank. Throw away the first few batches of ice about 140 - 160 cubes). This is also necessary if the refrigerator has not been used for a long time.
- The dispenser will not operate when either of the refrigerator doors is open.
- If discolored ice is dispensed, check the water filter and water supply. If the problem continues, contact an LG Electronics Customer Information Center. Do not use the water or ice until the problem is corrected.
- Dispense ice into a glass before filling it with water or other beverages. Splashing may occur if ice is dispensed into a glass that already contains liquid.
- Some dripping may occur after dispensing. Hold the cup beneath the dispenser for a few seconds after dispensing to catch all of the drops.
- Keep containers at an appropriate distance from the dispensers. Tall, narrow glasses should be held far enough from the ice outlet to prevent ice from jamming in the ice chute. A container with a very small opening should be held as close to the dispenser as possible to avoid spilling.
- Keep the glass at a proper distance from the ice outlet. A glass held too close to the outlet may prevent ice from dispensing.

Locking the Dispenser

Press the Lock button on the control panel for 3 seconds to lock or unlock the dispenser and all of the control panel functions.

Ice Compartment

CAUTION

- Keep hands and tools out of the ice compartment door and dispenser chute. Failure to do so may result in damage or personal injury.

Keep the ice compartment door closed tightly. If the ice compartment door is not closed tightly, the cold air in the ice bin will freeze food in the refrigerator compartment. This could also cause the icemaker to stop producing ice.

In-Door Ice Bin

The icemaker stops producing ice when the in- door ice bin is full. To make room for additional ice, empty the ice bin into the extra ice bin in the freezer compartment. During use, the ice may stack unevenly in the bin, causing the icemaker to misread the number of ice cubes and stop producing ice. Shaking the ice bin to level the ice within it can reduce this problem.

CAUTION

- When handling the ice bin, keep hands away from the icemaker tray area to avoid personal injury.
- Storing cans or other items in the ice bin will damage the icemaker.
- Never use thin crystal glasses or containers to collect ice. Such containers may chip or break resulting in glass fragments in the ice.

If the icemaker is turned OFF for an extended period of time, the ice compartment will gradually warm up to the temperature of the refrigerator compartment. To prevent ice cubes from melting and leaking from the dispenser, ALWAYS empty the ice bin when the icemaker is turned OFF for more than a few hours.

The ice passage may become blocked with frost if only crushed ice is used. Remove the frost that accumulates by removing the ice bin and clearing the passage with a rubber spatula. Dispensing cubed ice can also help prevent frost buildup.

Detaching the In-Door Ice Bin

1. Gently pull the handle to open the ice compartment.
2. To remove the in-door ice bin, grip the front handle, slightly lift the lower part, and slowly pull out the bin as shown.

Assembling the In-Door Ice Bin

1. Carefully insert the in-door ice bin, slanting the top slightly to fit it under the icemaker.
2. Gently push the handle to close the ice compartment.

CAUTION

- When handling the ice bin, keep hands away from the icemaker tray area to avoid personal injury.
- Avoid touching the auto shutoff (feeler arm) when replacing the ice bin. See the label on the ice compartment door for details.

Automatic Icemaker

In-Door Icemaker

NOTE

- Ice is made in the automatic in-door icemaker and sent to the dispenser. The icemaker produces cubes in a 24-hour period, depending on freezer compartment temperature, room temperature, number of door openings and other operating conditions.
- It takes about 12 to 24 hours for a newly installed refrigerator to begin making ice.
- Ice-making stops when the in-door ice bin is full.
- When full, the in-door ice bin holds approximately 6 to 8 (12-16 oz.) glasses of ice.
- Foreign substances or frost on the ice-detecting sensor can interrupt ice production. Make sure the sensor area is clean at all times for proper operation.
- To increase ice production, use the Ice Plus function. The function increases both ice making and freezing capabilities.

WARNING

Personal Injury Hazard

- DO NOT place fingers or hands on the automatic ice making mechanism while the refrigerator is plugged in.

CAUTION

Never store beverage cans or other items in the ice bin for the purpose of rapid cooling. Doing so may damage the icemaker or the containers may burst.

- To avoid personal injury, keep hands out of the ice door and passage.

Freezer Icemaker

NOTE

- The automatic freezer icemaker produces 12 cubes at a time, 50-110 pieces within a 24 hour period if conditions are favorable. This amount may vary according to the environment (ambient temperature around the appliance, frequency of the door being opened, amount of food stored in the appliance, etc.).
- If the ice bin is completely filled with ice, ice production will stop.

- Sound of ice dropping into the ice bin is normal.
- The icemaker produces ice once approximately 48 hours have passed after the appliance is initially installed.
- Discard the first ice cubes produced after initial install.
- Ice cubes which are stored in the ice bin for a long time may clump together and be difficult to separate. If this happens, empty the ice bin completely and clean it before reinstalling it.

Turning the Automatic Icemakers On or Off

To turn off one of the automatic icemakers, set the icemaker switch to **OFF (O)**. To turn on the automatic icemaker, set the switch to **ON (I)**.

Normal Sounds You May Hear

- Keeping the power turned on to the icemakers before the water line is connected can damage the icemakers.
- The icemaker water valve will buzz as the icemaker fills with water. If the power switch is in the ON (I) position, it will buzz even if it has not yet been hooked up to water. To stop the buzzing, move the power switch to OFF (O).
- You will hear the sound of cubes dropping into the bin and water running in the pipes as the icemaker refills.

NOTE

- Do not keep the power turned on to the icemakers if the water line is not connected. Doing so can damage the icemakers.

Preparing for Vacation

Set both icemaker power switches to **OFF (O)** and shut off the water supply to the appliance.

If the ambient temperature will drop below freezing, have a qualified technician drain the water supply system to prevent serious property damage due to flooding caused by ruptured water lines or connections.

NOTE

- The ice bin should be emptied any time the icemaker on/off switch is turned to the **OFF (O)** position.

Storing Food

Where to Store Food

Depending on the model, some of the following functions may not be available.

Each compartment inside the refrigerator is designed to store different types of food.

Store food in the optimal space to enjoy the freshest taste.

1. In-door Icemaker (Refrigerator)

This is where ice is automatically produced and stored.

2. Vegetable Storage (Crisper)

Preserves vegetables and fruit.

3. Automatic Icemaker (Freezer)

This is where ice is automatically produced and stored.

4. Removable Ice storage bin

If a large amount of ice is needed, transfer the ice in the in-door ice bin to an ice storage bin in the freezer.

5. Durabase®

Largest storage space in the freezer.

6. Dairy Product Bin

Stores milk products such as butter and cheese.

7. Door-in-Door Case

Convenient storage for frequently used items such as beverages, butter, margarine, cream cheese, peanut butter, and condiments.

8. Adjustable Refrigerator Shelf

Adjustable shelves to meet individual storage needs.

9. Glide'N'Serve (On Some Models)

Provides storage space with a variable temperature control that keeps the compartment at a different temperature than the refrigerator. It is a convenient place to store sandwiches or meat to be cooked.

10. Modular Door Bin (On Some Models)

Stores drinks such as juice and soda, as well as condiments, salad dressings and other food items.

CAUTION

- Do not overfill or pack items too tightly into door bins. Doing so may cause damage to the bin or personal injury if items are removed with excessive force.
- Do not store glass containers in the freezer. Contents may expand when frozen, break the container and cause injury.



- The temperature inside the EasyReach™ is slightly lower than in the shelf or door bin area.

NOTE

- If you are leaving home for a short period, like a short vacation, the refrigerator should be left on.
- Refrigerated foods that are able to be frozen will stay preserved longer if stored in the freezer.
- If you are leaving the refrigerator turned off for an extended period, remove all food and unplug the power cord. Clean the interior, and leave the doors open to prevent fungi from growing in the refrigerator.
- Do not store food with high moisture content towards the top of the refrigerator. The moisture could come in direct contact with the cold air and freeze.
- Wash food before storing it in the refrigerator.
- Vegetables should be washed, and food packaging should be wiped down to prevent adjacent foods from being contaminated.
- If the refrigerator is kept in a hot and humid place, frequent opening of the door or storing a lot of vegetables in the refrigerator may cause condensation to form. Wipe off the condensation with a clean cloth or a paper towel.
- If the refrigerator door or freezer drawer is opened or closed too often, warm air may penetrate the refrigerator and raise its temperature. This can increase the running costs of the unit.

Food Storage Tips

Wrap or store food in the refrigerator in airtight and moisture-proof material unless otherwise noted. This prevents food odor and taste transfer throughout the refrigerator. For dated products, check date code to ensure freshness.

Butter or Margarine

- Keep opened butter in covered dish or closed compartment. When storing an extra supply, wrap in freezer packaging and freeze.

Cheese

- Store in original wrapping until used. Once opened, rewrap tightly in plastic wrap or aluminum foil.

Milk

- Wipe milk cartons. For coldest milk, place containers on an interior shelf.

Eggs

- Store in original carton on interior shelf, not on door shelf.

Fruit

- Do not wash or hull fruit until it is ready to be used. Sort and keep fruit in original container in a crisper, or store in completely closed paper bag on refrigerator shelf.

Leafy Vegetables

- Remove store wrapping, trim or tear off bruised and discolored areas, wash in cold water, and drain. Place in plastic bag or plastic container and store in crisper.

Vegetables with skins(carrots,peppers)

- Place in plastic bags or plastic container and store in crisper.

Fish

- Freeze fresh fish and shellfish if they are not being eaten the same day purchased. Eating fresh fish and shellfish the same day purchased is recommended.

Leftovers

- Cover leftovers with plastic wrap or aluminum foil, or store in plastic containers with tight lids.

Storing Frozen Food

Check a freezer guide or a reliable cookbook for further information about preparing food for freezing or food storage times.

Freezing

Your freezer will not quick-freeze a large quantity of food. Do not put more unfrozen food into the freezer than will freeze within 24 hours (no more than 2 to pounds of food per cubic foot of freezer space). Leave enough space in the freezer for air to circulate around packages. Be careful to leave enough room at the front so the door can close tightly.

Storage time will vary according to the quality and type of food, the type of packaging or wrap used (how airtight and moisture-proof) and the storage temperature. Ice crystals inside a sealed package are normal. This simply means that moisture in the food and air inside the package have condensed, creating ice crystal

NOTE:

- Allow hot foods to cool at room temperature for 30 minutes, and then package and freeze. Cooling hot foods before freezing saves energy.

Packing

Successful freezing depends on correct packaging. When you close and seal the package, it must not allow air or moisture in or out. If it does, you could have food odor and taste transfer throughout the refrigerator and could also dry out frozen food.

Humidity Controlled Crispers (On Some Models)

The crispers provide fresher tasting fruit and vegetables by letting you easily control humidity inside the drawer.

You can control amount o humidity in the moisture-sealed crispers by adjusting the control to any setting between **Vegetables** and **Fruit** .

- **Vegetables** keeps moist air in the crisper for best storage of fresh, leafy vegetable.
- **Fruit** lets moist air out of the crisper for best storage of fruit.

Glide'N'Serve (On Some Models)

The Glide'N'Serve provides storage space with a variable temperature control that can keep the compartment at a slightly different temperature than the refrigerator section. This drawer can be used for large party trays, deli items and beverages. (This drawer should not be used to store vegetables that require high humidity.)

Press the Select button to choose between **Produce** (Cold), **Deli** (Colder) and **Meat** (Coldest)

Durabase®

The Durabase® divider allows you to organize the Durabase® area into sections. It can be adjusted from side to side to accommodate items of different sizes.

WARNING:

- If the Durabase® divider is removed, there is enough open space for children or pets to crawl inside. To prevent accidental child and pet entrapment or suffocation risk. DO NOT allow children or pets to touch or go near the drawer.

Detaching/Assembling the Storage Bins.

Some bins may vary in appearance and will only fit in one location.

Glide'N'Serve and Crispers

1. To remove the humidity controlled crispers and the Glide'N'Serve, pull out the crisper (1) or Glide'N'Serve (2) to full extension, lift the front up, and pull straight out.
2. To install, slightly tilt up the front, insert the crisper or drawer into the frame and push it back into place.

Crisper Cover

To remove, lift the front of the cover up until it detaches from the back wall of the cabinet, then pull it out.

Door Bins

The door bins are removable for easy cleaning and adjustment.

1. To remove the bin, simply lift the bin up and pull straight out.
2. To replace the bin, slide it in above the desired support and push down until it snaps into place.

CAUTION

- Regularly detach and wash the storage bins and shelves; they can become easily contaminated by food.
- Do not apply excessive force while detaching or assembling the storage bins.
- Do not use the dishwasher to clean the storage bins and shelves.

Door-in-Door (On Some Models)

The Door-in-Door compartment allows for easy access to commonly used food items.

The outer Door-In-Door door includes two door bins, the Cheese & Butter and Condiment bins, that are specially designed for these items. Butter stored here will be easier to spread, cheese will be easier to slice, and condiments ready to use.

Door-in-Door Compartment

To access the Door-in-Door compartment, lightly press the button on the right refrigerator door handle.

Door-in-Door Bin (On Some Models)

The Door-in-Door inner and outer door bins are removable for easy cleaning.

1. To remove the door bins, lift up and pull out.
2. To replace the door bins, slide the door bin in above the desired support and push down until it snaps into place.

Door-in-Door Case

To open the Door-in-Door case, pull evenly on the marked area. The Door-in-Door case is removable for easy cleaning and adjustment.

1. To move the Door-in-Door case, lift up and pull out.
2. To replace the Door-in-Door case, line up the tabs on the Door-In-Door case with the slots on the door and push down until it snaps into place.

CAUTION

- Do not overcrowd door bins or close doors with excessive force. The inner Door-in-Door may not close properly or may be pushed open by falling items, resulting in product or property damage or personal injury.

Adjusting the Refrigerator Shelves

The shelves in the refrigerator are adjustable to meet individual storage needs. Your model may have full or split shelves.

Adjusting the shelves to fit items of different heights will make finding the exact items you want easier.

Detaching the Shelf (Half Shelf Type)

1. Tilt up the front of the shelf and then lift the shelf straight up.
2. Pull the shelf out.

Assembling the Shelf (Half Shelf Type)

1. Tilt the front of the shelf up and guide the shelf hooks into the slots at a desired height.
2. Lower the front of the shelf so that the hooks drop into the slots.

CAUTION

- Make sure that shelves are level from one side to the other. Failure to do so may result in the shelf falling or spilled food.
- Do not clean glass shelves with warm water while they are cold. Shelves may break if exposed to sudden temperature changes or impact.
- Glass shelves are heavy. Use special care when removing them.

Using the Folding Shelf (On Some Models)

Store taller items, such as a gallon container or bottles, by pushing the front half of the shelf underneath the back half of the shelf. Pull the front of the shelf forward to return to a full shelf.

CAUTION

- Glass shelves are heavy. Use special care when removing them.
- Do not clean glass shelves with warm water while they are cold. Shelves may break if exposed to sudden temperature changes or impact.

SMART FUNCTIONS

LG SmartThinQ Application

For appliances with the or logo

The LG SmartThinQ application allows you to communicate with the appliance using a smartphone.

Before Using LG SmartThinQ

1. Use a smartphone to check the strength of the wireless router (Wi-Fi network) near the appliance.
 - If the distance between the appliance and the wireless router is too far, the signal strength becomes weak. It may take a long time to register or installation may fail.
2. Turn off the **Mobile data** or **Cellular Data** on your smartphone.
3. Connect your smartphone to the wireless router.

NOTE

- To verify the Wi-Fi connection, check that Wi-Fi icon on the control panel is lit.
- The appliance supports 2.4 GHz Wi-Fi networks only. To check your network frequency, contact your Internet service provider or refer to your wireless router manual.
- LG SmartThinQ is not responsible for any network connection problems or any faults, malfunctions, or errors caused by network connection.
- The surrounding wireless environment can make the wireless network service run slowly.
- If the appliance is having trouble connecting to the Wi-Fi network, it may be too far from the router. Purchase a Wi-Fi repeater (range extender) to improve the Wi-Fi signal strength.
- The network connection may not work properly depending on the Internet service provider.
- The Wi-Fi connection may not connect or may be interrupted because of the home network environment.
- If the appliance cannot be registered due to problems with the wireless signal transmission, unplug the appliance and wait about a minute before trying again.
- If the firewall on your wireless router is enabled, disable the firewall or add an exception to it.
- The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)
- Smartphone user interface (UI) may vary depending on the mobile operating system (OS) and the manufacturer.
- If the security protocol of the router is set to **WEP**, network setup may fail. Change the security protocol (**WPA2** is recommended), and register the product again.

Installing the LG SmartThinQ Application

Search for the LG SmartThinQ application from the Google Play Store or Apple App Store on a smart phone. Follow instructions to download and install the application

FCC Notice (For transmitter module contained in this product)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1) This device may not cause harmful interference and
- 2) This device must accept any interference received, including interference that may cause undesired operation of the device. device which are not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC RF Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment should be installed and operated with a minimum distance of 20 cm (7.8 inches) between the antenna and your body. Users must follow the exposure compliance.

Industry Canada Statement (For transmitter module contained in this product)

This device contains licence-exempt transmitter(s)/ receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

IC Radiation Exposure Statement

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with a minimum distance of 20 cm (7.8 inches) between the antenna and your body.

NOTE

- THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY RADIO OR TV INTERFERENCE CAUSED BY UNAUTHORIZED MODIFICATIONS TO THIS EQUIPMENT. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

Open Source Software Notice Information

To obtain the source code under GPL, LGPL, MPL, and other open source licenses, that is contained in this product, please visit <http://opensource.lge.com>.

In addition to the source code, all referred license terms, warranty disclaimers and copyright notices are available for download.

LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request . This offer is valid for a period of three years after our last shipment of this product. This offer is valid to anyone in receipt of this information

Smart Grid Function

When the refrigerator operates in Smart Grid mode, the Smart Refrigerator function can control energy usage or delay the operation of some functions to save energy during peak usage periods.

- You can override the **Smart Grid** function any time using the Smart Grid button or application).
- To use the **Smart Grid** function, you need to register your appliance with your electric utility company.

Smart Grid Application Features

Smart Saving_Demand Response

You can lower energy usage based on Demand Response (DR) signals from the utility company. If the refrigerator is operating in Smart Saving mode according to the DR signal, you can see a pop up.

Seasonal Energy Savings

Lower energy usage based on time period.

Using the Smart Grid Function

This feature responds to notification events from your utility company to run high energy consuming tasks during off-peak periods when demand is lower. These notification events are known as Demand Response signals.

If the refrigerator receives a Demand Response signal from the utility company, the refrigerator will turn on the Grid LED on the refrigerator display and control its power consumption according to the signal.

The refrigerator will respond to the signals received from the utility company as long as product performance is maintained.

If the refrigerator receives a Demand Response signal, the refrigerator will operate in Delay Appliance Load (DAL) or Temporary Appliance Load Reduction (TALR) mode.

Delay Appliance Load (DAL)

The refrigerator responds to a DAL signal by providing a moderate load reduction for the duration of the delay period.

This mode controls functions that consume a lot of energy such as adjusting the cooling system, running the defrost cycle, and making ice.

- When the refrigerator operates in DAL mode, the Grid LED is illuminated on the refrigerator display.
- DAL mode is automatically deactivated after the period stipulated by the DAL signal (max. 4 hours) or when you override the Smart Grid function.

Temporary Appliance Load Reduction (TALR)

The refrigerator responds to a TALR signal by aggressively reducing the load for a short time period, typically 10 minutes. This mode reduces energy consumption by stopping the compressor and controlling the functions that consume a lot of energy such as the defrost cycle and fan.

- When the refrigerator operates in TALR mode, the Grid LED is illuminated on the refrigerator display.
- TALR mode is automatically deactivated after the received duration (max. 10 minutes), or when you override the Smart Grid function. The mode is immediately deactivated and the refrigerator returns to its normal state when the door is opened or closed, or the dispenser is used.

Override Smart Grid Mode

To ignore the Demand Response signal from the utility company and override the Smart Grid function, push the **Smart Grid** button while the refrigerator is in Smart Grid mode.

When you override the Smart Grid function, the refrigerator ignores the Demand Response signal and is no longer controlled by the utility company until the next Demand Response signal is sent. You can also override the Smart Grid function using the smart phone app.

LG Open API

You can manage Smart Grid features for the LG Smart Refrigerator.

Please check the detailed specifications on the notice page on us.smarthing.com.

API list

- Demand Response
- Send demand response signal
- Power Saving
- Set saving mode
- Get schedule of DR/Delay Defrost
- Energy Monitoring
- Get door open event information
- Get energy consumption information
- Delay Defrost Capability
- Insert a delay defrost schedule event
- Update a delay defrost schedule event
- Delete a delay defrost schedule event
- Get the delay defrost schedule

Smart Diagnosis™ Function

- For appliances with or logo

Should you experience any problems with the appliance, it has the capability of transmitting data via your telephone to the LG Customer Information Center. NFC or Wi-Fi equipped models can also transmit data to a smartphone using the LG Smart ThinQ application.

Smart Diagnosis™ through the Customer Information Center

This method allows you to speak directly to our trained specialists. The specialist records the data transmitted from the appliance and uses it to analyze the issue, providing a fast and effective diagnosis.

1. Call the LG Electronics Customer Information Center at:

(LG U.S.A.) 1-800-243-0000

(LG Canada) 1-888-542-2623

2. Hold the Lock button for three seconds.

- If the display has been locked for over five minutes, you must deactivate the lock and then reactivate it.

3. Open the right refrigerator door.

4. Hold the mouthpiece of your phone in front of the speaker that is located on the right hinge of the refrigerator door, when instructed to do so by the call center.

5. Press and hold the Freezer button for three seconds while continuing to hold your phone to the speaker.

6. After you hear three beeps, release the **Freezer** button.

7. Keep the phone in place until the tone count down the time. Once the countdown is over and the tones have stopped, resume your conversation with the specialist, who will then be able to assist you in using the information transmitted for analysis.

NOTE

- For best results, do not move the phone while the tones are being transmitted.
- If the call center agent is not able to get an accurate recording of the data, you may be asked to try again.
- The Smart Diagnosis™ function depends on the local call quality.
- Bad call quality may result in poor data transmission from your phone to the call center, which could cause Smart Diagnosis™ to malfunction.

MAINTENANCE

Cleaning

WARNING

- Use non-flammable cleaner. Failure to do so can result in fire, explosion, or death.

CAUTION

- Do not use an abrasive cloth or sponge when cleaning the interior and exterior of the refrigerator.
- Do not place your hand on the bottom surface of the refrigerator when opening and closing the doors.
- When lifting the hinge free of the latch, be careful that the door does not fall forward.

General Cleaning Tips

- Both the refrigerator and freezer sections defrost automatically; however, clean both sections once a month to prevent odors.

- Wipe up spills immediately.
- Unplug the refrigerator or disconnect power before cleaning.
- Remove all removable parts, such as shelves.
- Use a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners.
- Hand wash, rinse and dry all surfaces thoroughly.
- When cleaning the inside or outside of the appliance, do not wipe it with a rough brush, toothpaste, or flammable materials. Do not use cleaning agents containing flammable substances.

- This may cause discoloration or damage to the appliance.

- Flammable substances: alcohol (ethanol, methanol, isopropyl alcohol, isobutyl alcohol, etc.), thinner, bleach, benzene, flammable liquid, abrasive, etc.

Exterior

Waxing external painted metal surfaces helps provide rust protection. Do not wax plastic parts. Wax painted metal surfaces at least twice a year using appliance wax (or auto paste wax). Apply wax with a clean, soft cloth.

For products with black stainless steel exterior, spray glass cleaner on a clean, microfiber cloth and rub in direction of grain. Do not spray glass cleaner directly at the display panel. Do not use harsh or abrasive cleaners.

For products with a standard stainless steel exterior, use a damp microfiber cloth and rub in the direction of the grain. Dry with a paper towel to avoid streaks.

For stubborn stains and fingerprints, use a few drops of liquid dish soap in water, and rinse with hot water before drying. Do not use abrasive or harsh cleaners.

Inside Walls

- Allow freezer to warm up so the cloth will not stick.

To help remove odors, wash the inside of the refrigerator with a mixture of baking soda and warm water. Mix 2 tablespoons of baking soda to 1 quart of water (26 g soda to 1 liter water.) Be sure the baking soda is completely dissolved so it does not scratch the surfaces of the refrigerator.

Door Liners and Gaskets

Use a clean sponge or soft cloth and a mild detergent in warm water. Do not use cleaning waxes, concentrated detergents, bleaches, or cleaners containing petroleum on plastic refrigerator parts.

Plastic Parts (covers and panels)

Use a clean sponge or soft cloth and a mild detergent in warm water. Do not use glass cleaners, abrasive cleansers, or flammable fluids. These can scratch or damage the material.

Condenser Coils

Use a vacuum cleaner with a brush or crevice attachment to clean the condenser cover and vents.

Do not remove the panel covering the condenser coil area.

Replacing the Water Filter

Replace the Water Filter :

- Approximately every six months.
- When the **Replace Filter** icon turns on.

1. Turn the filter cover to the left to detach it from the refrigerator wall. Remove the filter from the cover.

- The filter is located on the inside of the filter cover.

2. Place the new filter inside of the cover with the side that says **Front** facing outward.

3. Turn the filter cover to the right to attach it to the refrigerator wall.

4. Press and hold the **Fresh Air Filter** button for three seconds to reset the filter sensor.

Replacing the Water Filter

Replace the Water Filter

- Approximately every six months.
- When the **Replace Filter** icon turns on.
- When the water dispenser output decreases.

Before Replacing the Water Filter:

If the top shelf, located below the water filter, is in the highest position, it will need to be removed prior to replacing the water filter.

To remove any shelf : Tilt up the front of the shelf (1) and lift (2). Pull the shelf out.

1. Remove the old water filter.

Lower or remove the top left shelf to allow the water filter to rotate all the way down.

Pinch the sides to open the water filter cover.

NOTE

- Replacing the water filter causes a small amount of water (around 1 oz. or 25 cc) to drain.
- Wrap a cloth around the front end of the water filter cover to collect any leaking water. Hold the water filter upright, once it is removed, to prevent any remaining water from spilling out of the water filter.

2. Pull the water filter downward and turn it counterclockwise before pulling it out. Make sure to rotate the filter down completely before pulling it out of the manifold hole.

3. Replace with a new water filter.

Take the new water filter out of its packing and remove the protective cover from the o-rings. With the water filter tabs in the horizontal position, push the new water filter into the manifold hole and turn it clockwise until it stops.

4. Close the water filter cover. The cover will click when closed correctly.

5. After the water filter is replaced, dispense 2.5 gallons of water (flush for approximately 5 minutes) to remove trapped air and contaminants from the system.

NOTE

- Do not dispense the entire 2.5 gallon amount continuously. Press and release the dispenser pad for cycles of 30 seconds ON and 60 seconds OFF.

6. After changing the filter, press and hold the **Water Filter** button for three seconds to reset the indicator light.

TROUBLESHOOTING

Before Calling for Service

Review this section before calling for service; doing so will save you both time and money.

Cooling

Refrigerator and Freezer section are not cooling.

1. The refrigerator control is set to OFF (some models).

- Turn the control ON. Refer to the Setting the Controls section for proper temperature settings.

2. Refrigerator is set to Demo Mode.

- Demo Mode allows the lights and control display to work normally while disabling cooling, to save energy. See the FAQs section of this manual for instructions on how to disable Demo Mode.

3. Refrigerator is in the defrost cycle.

- During the defrost cycle, the temperature of each compartment may rise slightly. Wait 30 minutes and the defrost cycle has completed.

4. Refrigerator was recently installed.

- It may take up to 24 hours for each compartment to reach the desired temperature.

5. Refrigerator was recently relocated.

- If the refrigerator was stored for a long period of time or moved on its side, it is necessary for the refrigerator to stand upright for 24 hours before connecting it to power.

Cooling system runs too much.

1. Refrigerator is replacing an older model.

- Modern refrigerators require more operating time but

2. Refrigerator was recently plugged in or power restored.

- The refrigerator will take up to 24 hours to cool completely.

3. The door is opened often or a large amount of food / hot food was added.

- Adding food and opening the door warms the refrigerator, requiring the compressor to run longer in order to cool the refrigerator back down. In order to conserve energy, try to get everything you need out of the refrigerator at once, keep food organized so it is removed. (Refer to the Food Storage Guide.)

4. Doors are not closed completely.

- Firmly push the doors shut. If they will not shut all the way, the "Doors will not close correctly or pop open" section.

5. Refrigerator is installed in a hot location.

- The compressor will run longer under warm conditions. At normal room temperatures (70 °F) expect your compressor to run about 40 % to 80 % of the time. Under warmer conditions, expect it to run even more often. The refrigerator should not be operated above 110 °F.

6. Condenser / back cover is clogged.

- Use a vacuum cleaner with an attachment to clean the condenser cover and vents. Do not remove the panel covering the condenser coil area.

Interior moisture buildup.

1. Doors are opened often or for long periods of time.

- When the doors are opened often or for long periods of time, warm, humid air enters the compartment. This raises the temperature and moisture level within the compartment. To lessen the effect, reduce the frequency and duration of door openings.

2. Doors are not closed correctly.

- See the "Doors will not close correctly or pop open" section.

3. Weather is humid.

- Humid weather allows additional moisture to enter the compartments when the doors are opened leading to condensation or frost. Maintaining a reasonable level of humidity in the home will help to control the amount of moisture that can enter the compartments.

4. Defrost cycle recently completed.

- During the defrost cycle, the temperature of each compartment may rise slightly and condensation may form on the back wall. Wait 30 minutes and confirm that the proper temperature has been restored once the defrost cycle has completed.

5. Food is not packaged correctly.

- Food stored uncovered or unwrapped, and damp containers can lead to moisture accumulation within each compartment. Wipe all containers dry and store food in sealed packaging to prevent condensation and frost.

Food is freezing in the refrigerator compartment.

1. Food with high water content was placed near an air vent.

- Rearrange items with high water content away from air vents.

2. Refrigerator temperature control is set incorrectly.

- If the temperature is too cold, adjust the control one increment at a time and wait for the temperature to stabilize. Refer to the Control Panel section for more information.

3. Refrigerator is installed in a cold location.

- When the refrigerator is operated in temperature below 41°F (5°C), food can freeze in the refrigerator compartment. The refrigerator should not be operated in temperature below 55°F (13°C).

Refrigerator or Freezer section is too warm.

1. Refrigerator was recently installed.

- It may take up to 24 hours for each compartment to reach the desired temperature.

2. The air vents are blocked. Cold air circulates from the freezer to the fresh food section and back again through air vents in the wall dividing the two sections.

- Locate air vents by using your hand to sense airflow and move all packages that block vents and restrict airflow. Rearrange items to allow air to flow throughout the compartment.

Cooling/Ice & Water

Refrigerator or Freezer section is too warm.

1. Doors are opened often or for long periods of time.

- When the doors are opened often or for long periods of time, warm, humid air enters the compartment. This raises the temperature and moisture level within the compartment. To lessen the effect, reduce the frequency and duration of door openings.

2. Unit is installed in a hot location.

- The refrigerator should not be operated in temperatures above 110 °F.

3. A large amount of food or hot food was added to either compartment.

- Adding food warms the compartment requiring the cooling system to run. Allowing hot food to cool to room temperature before putting it in the refrigerator will reduce this effect.

4. Doors not closed correctly.

- See the Doors will not close correctly or pop open section in Parts & Features Troubleshooting.

5. Temperature control is not set correctly.

- If the temperature is too warm, adjust the control one increment at a time and wait for the temperature to stabilize.

6. Defrost cycle has recently completed.

- During the defrost cycle, the temperature of each compartment may rise slightly and condensation may form. Once proper temperature has been restored once the defrost cycle has completed.

Refrigerator or Freezer section is too cold.

1. Incorrect temperature control settings.

- If the temperature is too cold, adjust the control one increment at a time and wait for the temperature to stabilize. Refer to the Control Panel for more information.

Frost or ice crystals form on frozen food inside of sealed package).

1. Condensation from food with a high water content has frozen inside of the food package.

- This is normal for food items with a high water content.

2. Food has been left in the freezer for a long period of time.

- Do not store food items with high water content in the freezer for a long period of time.

Frost or ice crystals form on frozen food (outside of package).

1. Door is opened frequently or for long periods of time.

- When the doors are opened often or for long periods of time, warm, humid air enters the compartment. This raises the temperature and moisture level within the compartment. Increased moisture will lead to frost and condensation. To lessen the effect, reduce the frequency and duration of door openings.

2. Door is not closing properly.

- Refer to the Doors will not close correctly or pop open section in the Troubleshooting section.

Ice & Water

Icemaker is not making enough ice.

1. Demand exceeds ice storage capacity.

- The icemaker will produce approximately 70-184 cubes in a 24 hour period.

2. House water supply is not connected, valve is not turned on fully, or valve is clogged.

- Connect the refrigerator to a cold water supply with adequate pressure and turn the water shutoff valve fully open. If the problem persists, it may be necessary to contact a plumber.

3. Water filter has been exhausted.

- Replacing the water filter is recommended:
- Approximately every six months.
- When the water filter indicator turns on.
- When the water dispenser output decreases.
- When the ice cubes are smaller than normal.

4. Low house water supply pressure.

- The water pressure must be between 20 and 120 psi on models without a water filter and between 40 and psi on models with a water filter. If the problem persists, it may be necessary to contact a plumber.

5. Reverse Osmosis filtration system is used.

- Reverse osmosis filtration systems can reduce the water pressure below the minimum amount and result in icemaker issues. (Refer to the Connecting the Water Line section.)

6. Tubing connecting refrigerator to house supply valve is kinked.

- The tubing can kink when the refrigerator is moved during installation or cleaning resulting in reduced water flow. Straighten or repair the water supply line and arrange it to prevent future kinks.

7. Doors are opened often or for long periods of time.

- If the doors of the unit are opened often, ambient air will warm the refrigerator which will prevent the unit from maintaining the set temperature. Lowering the refrigerator temperature can help, as well as not opening the doors as frequently.

8. Doors are not closed completely.

- If the doors are not properly closed, ice production will be affected. See the "Doors will not close correctly or pop open" section in Parts & Features Troubleshooting for more information.

9. The temperature setting for the freezer is too warm.

- The recommended temperature for the freezer compartment for normal ice production is 0°F. If the freezer temperature is warmer, ice production will be affected.

Icemaker is not making ice

1. Refrigerator was recently installed or icemaker recently connected.

- It may take up to 24 hours for each compartment to reach the desired temperature and for the icemaker to begin making ice.

2. Icemaker not turned on.

- Locate the icemaker ON/OFF and confirm that it is turned on.

Icemaker is not making ice

1. The ice detecting sensor is obstructed.

- Foreign substances or frost on the ice-detecting sensor can interrupt ice production. Make sure that the sensor area is clean at all times for proper operation.

2. The refrigerator is not connected to a water supply or the supply shutoff valve is not turned on.

- Connect the refrigerator to the water supply and turn the water shutoff valve fully open.

3. Icemaker shutoff (arm or sensor) obstructed.

- If your icemaker is equipped with an ice shutoff arm, make sure that the arm moves freely. If your icemaker is equipped with the electronic ice shutoff sensor, make sure that there is a clear path between the two sensors.

4. Reverse osmosis water to your cold water supply.

- Reverse osmosis filtration systems can reduce the water pressure below the minimum amount and result in icemaker issues. (Refer to the Connecting the Water Line section.)

Ice has bad taste or odor.

1. Water supply contains minerals such as sulfur.

- A water filter may need to be installed to eliminate taste and odor problem . NOTE: In some cases, a filter may not help. It may not be possible to remove all minerals/ odor/ taste in all water supplies.

2. Icemaker was recently installed.

- Ice that has been stored for too long will shrink, become cloudy, and may develop a stale taste. Throw away old ice and make a new supply.

3. The food has not been stored properly in either compartment.

- Rewrap the food. Odors may migrate to the ice if food is not wrapped properly.

4. The interior of the refrigerator needs to be cleaned.

- See the Maintenance section for more information.

5. The ice storage bin needs to be cleaned.

- Empty and wash the bin (discard old cubes). Make sure that the bin is completely dry before reinstalling it.

Icemaker is making too much ice.

1. Icemaker shutoff (arm/ sensor) is obstructed.

- Empty the ice bin. If your icemaker is equipped with an ice shutoff arm, make sure that the arm moves freely. If your icemaker is equipped with the electronic ice shutoff sensor, make sure that there is a clear path between the two sensors. Reinstall the ice bin and wait 24 hours to confirm proper operation.

Parts & Features

Doors will not close correctly or pop open.

1. Food packages are blocking the door open.

- Rearrange food containers to clear the door and door shelves.

2. Ice bin, crisper cover, pans, shelves, door bins, or baskets are out of position.

- Push bins all the way in and put crisper cover, pans, shelves and baskets into their correct positions. See the Operation section for more information.

3. The doors were removed during product installation and not properly replaced.

- Remove and replace the doors according to the Removing and Replacing Refrigerator Handles and Doors section.

4. Refrigerator is not leveled properly.

- See Door Alignment in the Refrigeration Installation section to level refrigerator.

Doors are difficult to open.

1. The gaskets are dirty or sticky.

- Clean the gaskets and the surfaces that they touch. Rub a thin coat of appliance polish or kitchen wax on the gaskets after cleaning.

2. Door was recently closed.

- When you open the door, warmer air enters the refrigerator. As the warm air cools, it can create a vacuum. If the door is hard to open, wait one minute to allow the air pressure to equalize, then see if it opens more easily.

Refrigerator wobbles or seems unstable

1. Leveling legs are not adjusted properly.

- Refer to the Leveling and Door Alignment section.

2. Floor is not level.

- It may be necessary to add shims under the leveling legs or rollers to complete installation.

Lights do not work.

1. LED interior lighting failure.

- The refrigerator compartment lamp is LED interior lighting, and service should be performed by a qualified technician.

Refrigerator has an unusual odor.

1. The Air Filter may need to be set to the MAX setting or replaced.

- Set the Air Filter to the MAX setting. If the odor does not go away within 24 hours, the filter may need to be replaced. See the Replacing the Air Filter section for replacement instructions.

The interior of the refrigerator is covered with dust or soot.

1. The refrigerator is located near a fire source, such as a fireplace, chimney, or candle.

- Make sure that the refrigerator is not located near a fire source, such as a fireplace, chimney or candle.

Noises

Clicking

1. The defrost control will click when the automatic defrost cycle begins and ends. The thermostat control (or refrigerator control on some models) will also click when cycling on and off.

- Normal Operation

Rattling

1. Rattling noises may come from the flow of refrigerant, the water line on the back of the unit, or items stored on top of or around the refrigerator.

- Normal Operation

2. Refrigerator is not resting solidly on the floor.

- Floor is weak or uneven or leveling legs need to be adjusted. See the Leveling and Door Alignment section.

3. Refrigerator with linear compressor was jarred while running.

- Normal Operation

Whooshing

1. Evaporator fan motor is circulating air through the refrigerator and freezer compartments.

- Normal Operation

2. Air is being forced over the condenser by the condenser fan.

- Normal Operation

Gurgling

1. Refrigerant flowing through the cooling system.

- Normal Operation

Popping

1. Contraction and expansion of the inside walls due to changes in temperature.

- Normal Operation

Sizzling

1. Water dripping on the defrost heater during a defrost cycle.

- Normal Operation

Vibrating

1. If the side or back of the refrigerator is touching a cabinet or wall, some of the normal vibrations may make an audible sound.

- To eliminate the noise, make sure that the sides and back cannot vibrate against any wall or cabinet.

Dripping

1. Water running into the drain pan during the defrost cycle.

- Normal Operation

Pulsating or high- pitched sound

1. Your refrigerator is designed to run more efficiently to keep your food items at the desired temperature. The high efficiency compressor may cause your new refrigerator to run longer than your old one, but it is still more energy efficient than previous models. While the refrigerator is running, it is normal to hear a pulsating or high-pitched sound.

- Normal Operation

Wi-Fi Network

Your home appliance and smartphone is not connecting to the Wi-Fi network.

1. The password for the Wi-Fi that you are trying to connect to is incorrect.

- Find the Wi-Fi network connected to your smartphone and remove it, then register your appliance on LG SmartThinQ application.

2. Mobile data for your smartphone is turned on.

- Turn off the Mobile data on your smartphone before registering the appliance.

3. The wireless network name (SSID) is set incorrectly.

- The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)

4. The router frequency is not 2.4 GHz.

- Only a 2.4 GHz router frequency is supported. Set the wireless router to 2.4 GHz and connect the appliance to the wireless router. To check the router frequency, check with your Internet service provider or the router manufacturer.

5. The router is too far from the appliance.

- If the appliance is too far from the router, the signal may be weak and the connection may not be configured correctly. Move the router closer to the appliance or purchase and install a Wi-Fi repeater.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

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