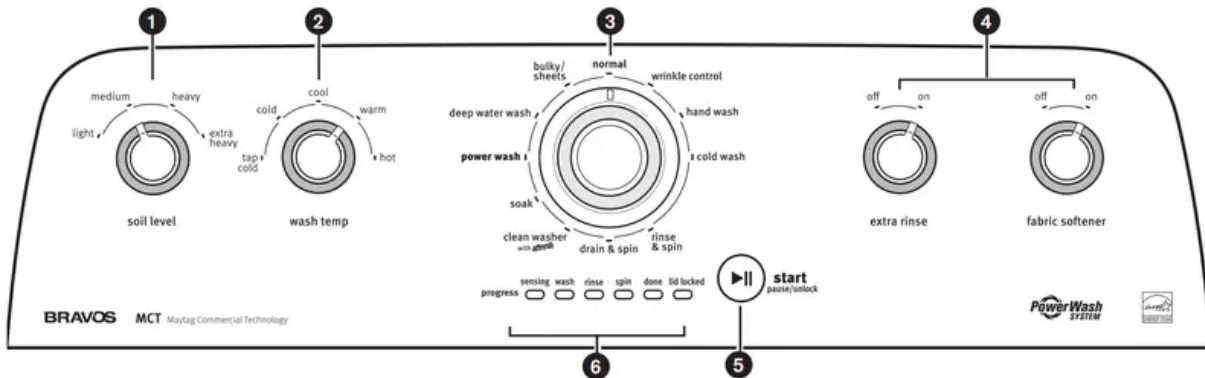


## CONTROL PANEL AND FEATURES



Not all features and options are available on all models.  
Appearance may vary.

### 1. SOIL LEVEL

Select the most suitable setting for your load. For heavily soiled and sturdy fabrics, select Extra Heavy Soil Level for more wash time, if needed. For lightly soiled and delicate fabrics, select Light Soil Level for less wash time, if needed. Lighter soil level setting will help reduce tangling and wrinkling.

### 2. WASHTEMP

Wash Temp senses and maintains uniform water temperatures by regulating incoming hot and cold water.

Select a wash temperature based on the type of fabric and soils being washed. For best results and following the garment label instructions, use the warmest wash water safe for your fabric.

- On some models and cycles, warm and hot water may be cooler than your previous washer.
- Even in a cold and cool water wash, some warm water may be added to the washer to maintain a minimum temperature

### 3. WASH CYCLE KNOB

Use the Wash Cycle knob to select available cycles on your washer. Turn the knob to select a cycle for your laundry load. See “Cycle Guide” for detailed descriptions.

### 4. CYCLE OPTIONS

The following options may be added to most cycles.

#### EXTRA RINSE

This option can be used to automatically add a second rinse to most cycles.

## FABRIC SOFTENER ADDED

This option must be set to “On” if using fabric softener.

## 5. START/PAUSE/UNLOCK BUTTON

Press to start the selected cycle; press again to pause the cycle and unlock the lid. Press and hold 3 sec to cancel a cycle.

**NOTE:** If the washer is spinning, it may take several minutes to unlock the lid. Press and hold 3 sec to cancel a cycle.

## 6. CYCLE STATUS LIGHTS

The Cycle Status Lights show the progress of a cycle. At each stage of the process, you may notice sounds or pauses that are different from traditional washers.

### SENSING

When the START/Pause/Unlock button is pressed, the washer will first perform a self-test on the lid lock mechanism. You will hear a click, the basket will make a slight turn; then lid will unlock briefly before locking again.

Once the lid has locked the second time, the washer will use short, slow spins to estimate the load size. These sensing spins may take 2 to 3 minutes before water is added to the load and you may hear the hum of these spins. If the Sensing light is on, the washer is working properly. You will hear the motor turn the basket in short pulses to thoroughly wet the load. The washer will then move the load briefly, pause to allow water to soak into the load, and resume adding water. This process may repeat until the correct amount of water has been added for the load. You may also hear water flowing through the dispenser, adding detergent to the load.

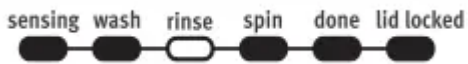
**NOTE:** Avoid opening the lid during sensing. The sensing process will start over when the washer is restarted. The Sensing light may also come on during the Wash portion of the cycle. This is normal.

### WASH



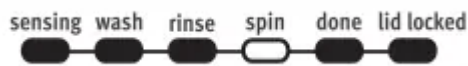
You will hear the motor and washplate moving the load. Unlike traditional washers, the load is not covered with water. Low-water cleaning means concentrated cleaning. Rather than diluting detergent as done in an agitator-style washer, this washer delivers the detergent directly to the soils. The motor sounds may change at different stages in the cycle. The wash time is determined by the selected soil level.

## RINSE



You will hear sounds similar to the wash cycle as the washer rinses and moves the load. Fabric softener will be added if the Fabric Softener-On option was selected. Some cycles will use a spray rinse.

## SPIN



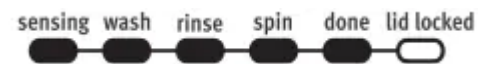
The washer spins the load at increasing speeds for proper water removal, based on the selected cycle and spin speed.

## DONE



Once the cycle is complete, this light will come on. Remove the load promptly for best results.

## LID LOCKED



To allow for proper load sensing and spinning, the lid will lock and the Lid Locked light will turn on. This light indicates that the lid is locked and cannot be opened.

If you need to open the lid, press START/Pause/Unlock. The lid will unlock once the washer movement has stopped. This may take several minutes if the load was spinning at high speed. Press START/Pause/Unlock again to resume the cycle. Avoid opening the lid during sensing. The sensing process will start over when the washer is restarted.



## USING YOUR WASHER

### 1 Sort and prepare your laundry

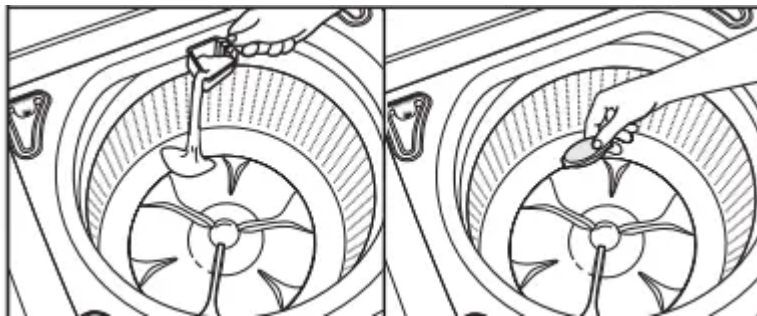
- Empty pockets. Loose change, buttons, or any small object can pass under the washplate and become trapped, causing unexpected sounds.
- Sort garments by recommended cycle, water temperature, and colorfastness.
- Separate heavily soiled garments from lightly soiled.
- Separate delicate garments from sturdy fabrics.
- Do not dry garments if stains remain after washing; heat can set stains into fabric.
- Treat stains promptly.
- Close zippers, fasten hooks, tie strings and sashes. Remove non-washable trim and ornaments.
- Mend rips and tears to avoid further damage to garments during washing.

### Helpful Tips:

- When washing water-proof or water-resistant items, load evenly. See “Cycle Guide” for tips and more information on using the Bulky cycle.
- Use mesh bags to help avoid tangling when washing delicate or small items.
- Turn knits inside out to avoid pilling. Separate lint-takers from lint-givers. Synthetics, knits, and corduroy fabrics will pick up lint from towels, rugs, and chenille fabrics.

NOTE: Always read and follow fabric care labels instructions to avoid damage to your garments.

### 2 Add laundry products, if desired



Add a measured amount of detergent or single-dose laundry packet into the basket. If using Oxi-type boosters, color-safe bleach, or fabric softener crystals, add to the bottom of the washer basket before adding clothes.

NOTE: Follow the manufacturer’s instructions to determine the amount of landry products to use

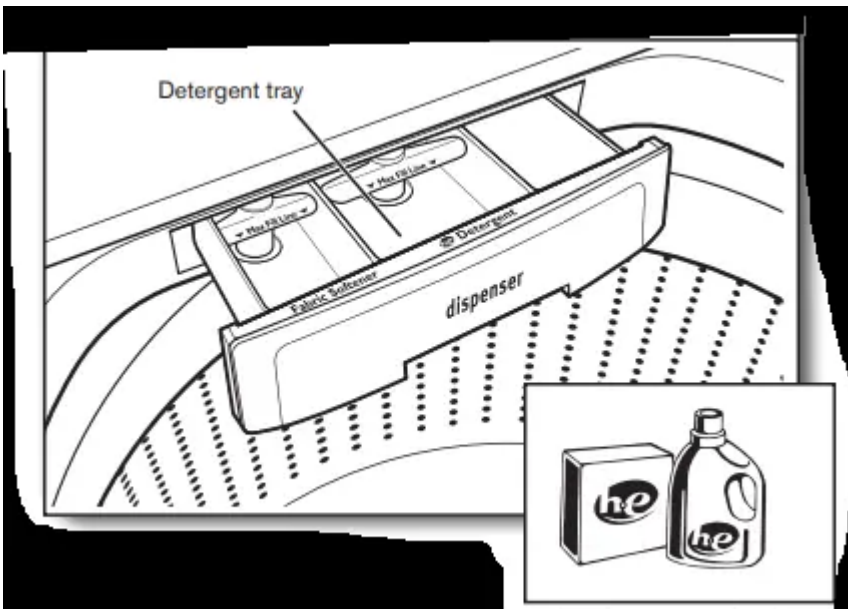
### 3. Load laundry into washer



For best performance, it is recommended to load garments in loose heaps evenly around the washplate. Try mixing different-sized garments to reduce tangling.

**IMPORTANT:** Garments need to move freely for best cleaning and to reduce wrinkling and tangling.

#### 4 Add HE detergent



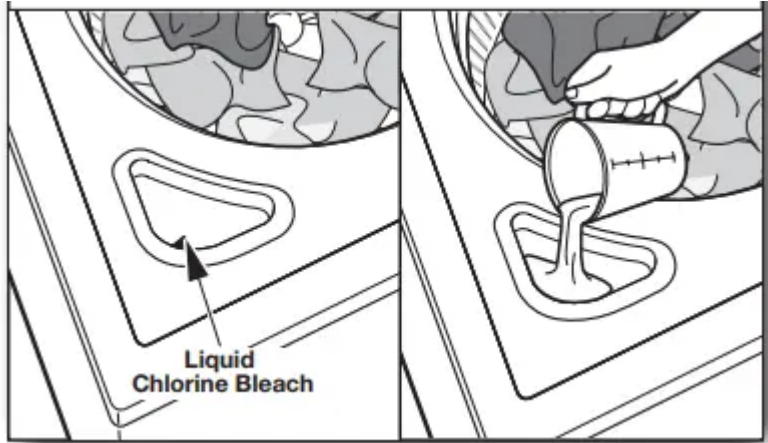
Add a measured amount of HE detergent into detergent dispenser.

**IMPORTANT:** Use only High Efficiency detergents. The package will be marked "HE" or "High Efficiency." Low-water washing creates excessive sudsing with a regular non-HE detergent. Using regular detergent will likely result in longer cycle times and reduced rinsing performance. It may also result in component failures and noticeable mold or mildew. HE

detergents are made to produce the right amount of suds for the best performance. Follow the manufacturer's instructions to determine the amount of detergent to use.

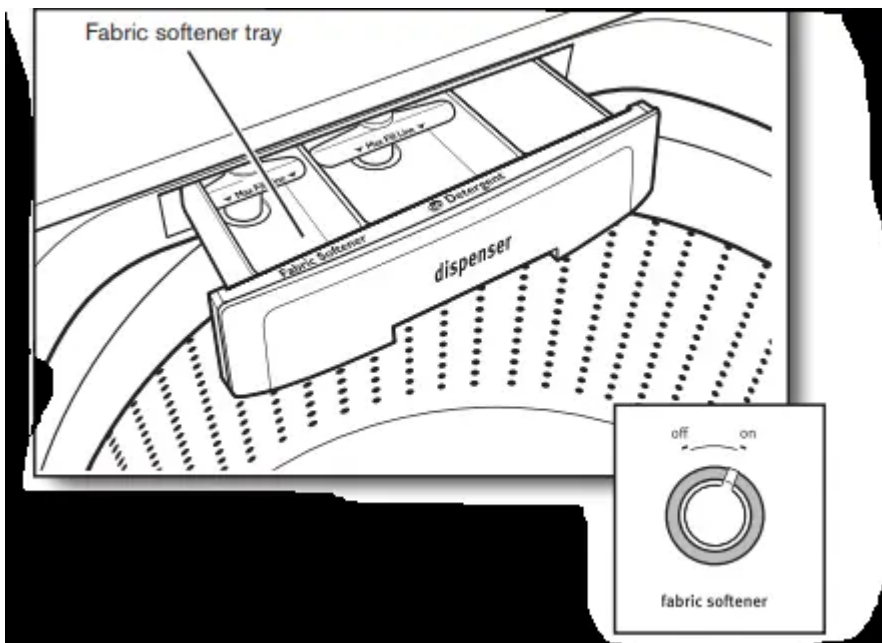
HELPFUL TIP: See "Washer Maintenance" for information on recommended method of cleaning washer dispensers.

### 5 Add liquid chlorine bleach or Oxi product to dispenser



Do not overfill, dilute, or use more than 3/4 cup (180 mL). Do not use color-safe bleach or Oxi products in the same cycle with liquid chlorine bleach. For maximum soil and stain removal, you may use the liquid chlorine bleach dispenser for liquid chlorine bleach, color-safe bleach, or Oxi product laundry boosters.

### 6 Add liquid fabric softener to dispenser

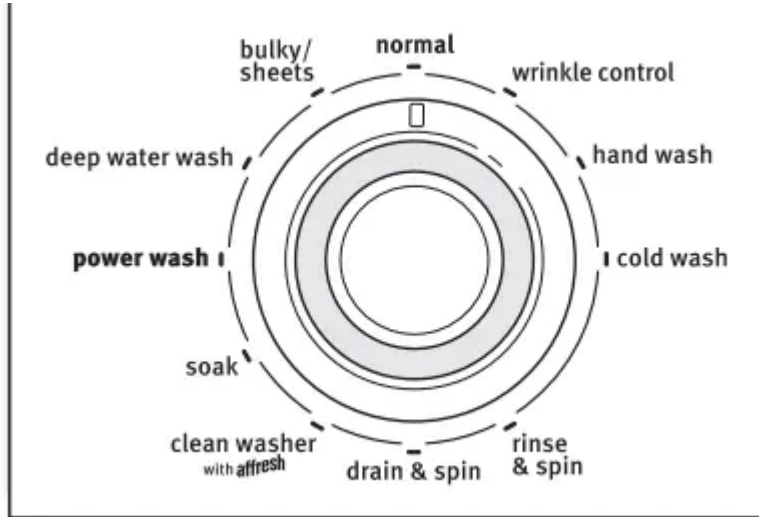


Pour a measured amount of liquid fabric softener into tray; always follow manufacturer's directions for correct amount of fabric softener based on your load size. Close dispenser drawer, then select Fabric Softener option. Fabric Softener is added during rinse.

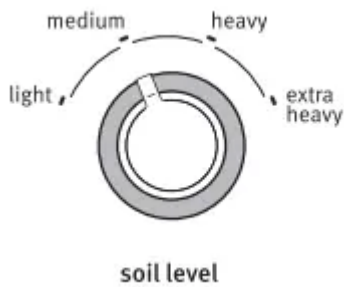
IMPORTANT: Fabric Softener option must be selected to ensure proper distribution at

correct time in cycle. Do not overfill or dilute. Overfilling dispenser will cause fabric softener to immediately dispense into washer. If Extra Rinse option is selected, fabric softener will be dispensed into the last rinse. It is normal for a small amount of water to remain in the dispenser at the end of a cycle.

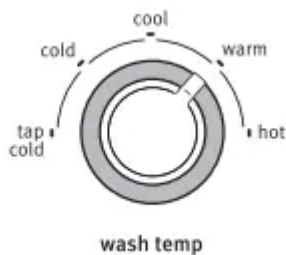
### 7 Select CYCLE



### 8. Select SOIL LEVEL



### 9 Select wash temperature

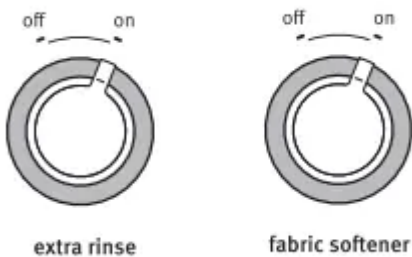


Once you select a cycle, select the desired wash temperature by turning the Wash Temp knob to the desired setting. Always read and follow fabric care label instructions to avoid damage to your garments



Wash Temp	Suggested Fabrics
<b>Hot</b> Some cold water is added to save energy. This may be cooler than your hot water setting.	Whites and pastels Durable garments Heavy soils
<b>Warm</b> Some cold water will be added, so this may be cooler than what your previous washer provided.	Bright colors Moderate to light soils
<b>Cool</b> Warm water is added to assist in soil removal and to help dissolve detergents.	Colors that bleed or fade Light soils
<b>Cold</b> Warm water may be added to assist in soil removal and to help dissolve detergents.	Dark colors that bleed or fade Light soils
<b>Eco Cold</b> This is the temperature from your faucet.	Dark colors that bleed or fade Light soils

**10 Select cycle options, if desired**



If you would like to add an Extra Rinse and/or Fabric Softener option, turn the knob for that feature to ON.

**11 Press START/Pause/Unlock to begin wash cycle**



Press the START/Pause/Unlock button to start the wash cycle. When the cycle has finished, the DONE indicator will light. Promptly remove garments after cycle has completed to avoid odor, reduce wrinkling, and rusting of metal hooks, zippers, and snaps.

## **Unlocking the lid to add garments**

If you need to open the lid to add 1 or 2 missed garments: Press START/Pause/Unlock; the lid will unlock once the washer movement has stopped. This may take several minutes if the load was spinning at high speed. Then close lid and press START/ Pause/Unlock again to restart the cycle. If lid is left open for more than 10 minutes the water will pump out automatically

## **WASHER MAINTENANCE**

### **WATER INLET HOSES**

Replace inlet hoses after 5 years of use to reduce the risk of hose failure. Periodically inspect and replace inlet hoses if bulges, kinks, cuts, wear, or leaks are found. When replacing your inlet hoses, mark the date of replacement on the label with a permanent marker.

NOTE: This washer does not include inlet hoses. See the "Installation Instructions" for more information

### **WASHER CARE**

#### **Recommendations to Help Keep Your Washer Clean and Performing at Its Best**

1. Always use High Efficiency (HE) detergents and follow the HE detergent manufacturer's instructions regarding the amount of HE detergent to use. Never use more than the recommended amount because that may increase the rate at which detergent and soil residue accumulate inside your washer which, in turn, may result in undesirable odor.
2. Use warm or hot water washes sometimes (not exclusively cold water washes) because they do a better job of controlling the rate at which soils and detergent accumulate.
3. Always leave the washer door slightly ajar between uses to help dry out the washer and avoid the buildup of odor-causing residue.

#### **Cleaning Your Front Loading Washer**

Read these instructions completely before beginning the routine cleaning processes recommended below. This washer maintenance procedure should be performed, at a minimum, once per month or every 30 wash cycles, whichever occurs sooner, to control the rate at which soils and detergent may otherwise accumulate in your washer.

#### **Cleaning the Inside of the Washer**

To keep your washer odor-free, follow the usage instructions provided above, and use this recommended monthly cleaning procedure:

##### **Clean Washer Cycle**

This washer has a special cycle that uses higher water volumes in combination with affresh® Washer Cleaner or liquid chlorine bleach to clean the inside of the washer.

## Begin procedure

### 1. affresh® Washer Cleaner Cycle Procedure (Recommended for Best Performance):

- a. Open the washer lid and remove any clothing or items.
- b. Place an affresh® Washer Cleaner tablet in the bottom of the washer basket.
- c. Do not place an affresh® Washer Cleaner tablet in the detergent dispenser.
- d. Do not add any detergent or other chemical to the washer when following this procedure.
- e. Close the washer lid.
- f. Select the CLEAN WASHER cycle.
- g. Press the START/Pause/Unlock button to begin the cycle. The Clean Washer Cycle Operation is described below.

NOTE: For best results, do not interrupt cycle. If cycle must be interrupted, press POWER/CANCEL. (For models with no START/Pause/Unlock button, press and hold START/Pause/Unlock for three seconds). After the Clean Washer cycle has stopped, run a Rinse/Drain & Spin cycle to rinse cleaner from washer.

### 2. Chlorine Bleach Procedure (Alternative):

- a. Open the washer lid and remove any clothing or items.
  - b. Add 1 cup (236 mL) of liquid chlorine bleach to the bleach compartment.
- NOTE: Use of more liquid chlorine bleach than is recommended above could cause washer damage over time.
- c. Close the washer lid.
  - d. Do not add any detergent or other chemical to the washer when following this procedure.
  - e. Select the CLEAN WASHER cycle.
  - f. Press the START/Pause/Unlock button to begin the cycle. The Clean Washer Cycle Operation is described below.

NOTE: For best results, do not interrupt cycle. If cycle must be interrupted, press POWER/CANCEL. (For models with no Power/Cancel button, press and hold START/Pause/Unlock for three seconds). After the Clean Washer cycle has stopped, run a Rinse/Drain & Spin cycle to rinse cleaner from washer.

## Description of Clean Washer Cycle Operation:

1. This cycle will fill to a water level higher than in normal wash cycles to provide rinsing at a level above the water line for normal wash cycle.
2. During this cycle, there will be some agitation and spinning to increase the removal of soils.

After this cycle is complete, leave the lid open to allow for better ventilation and drying of the washer interior.

### **Cleaning the Dispensers**

After a period of using your washer, you may find some residue buildup in the washer's dispensers. To remove residue from the dispensers, wipe them with a damp cloth and towel dry. Do not attempt to remove the dispensers or trim for cleaning. The dispensers and trim are not removable. If your model has a dispenser drawer, however, remove the drawer and clean it before or after you run the Clean Washer cycle. Use an all-purpose surface cleaner, if needed.

### **Cleaning the Outside of the Washer**

Use a soft, damp cloth or sponge to wipe away any spills. Use only mild soaps or cleaners when cleaning external washer surfaces.

**IMPORTANT:** To avoid damaging the washer's finish, do not use abrasive products.

### **NON-USE AND VACATION CARE**

Operate your washer only when you are home. If moving or not using your washer for a period of time, follow these steps:

1. Unplug or disconnect power to washer.
2. Turn off water supply to washer to avoid flooding due to water pressure surges.

### **WINTER STORAGE CARE**

**IMPORTANT:** To avoid damage, install and store washer where it will not freeze. Because some water may stay in hoses, freezing can damage washer. If storing or moving during freezing weather, winterize your washer.

#### **To winterize washer:**

1. Shut off both water faucets, then disconnect and drain water inlet hoses.
2. Put 1 qt. (1 L) of R.V.-type antifreeze in basket and run washer on RINSE/DRAIN & SPIN cycle for about 30 seconds to mix antifreeze and remaining water.
3. Unplug washer or disconnect power.

### **TRANSPORTING YOUR WASHER**

1. Shut off both water faucets. Disconnect and drain water inlet hoses.
2. If washer will be moved during freezing weather, follow "Winter Storage Care" directions before moving.
3. Disconnect drain hose from drain system and from back of washer.
4. Unplug power cord.
5. Place inlet hoses and drain hose inside washer drum.

6. Drape power cord and drain hose over the console and secure with masking tape.
7. Place foam packing ring from original shipping materials back inside washer. If you do not have packing ring, place heavy blankets or towels into basket opening. Close lid and place tape over lid and down front of washer. Keep lid taped until washer is placed in new location.

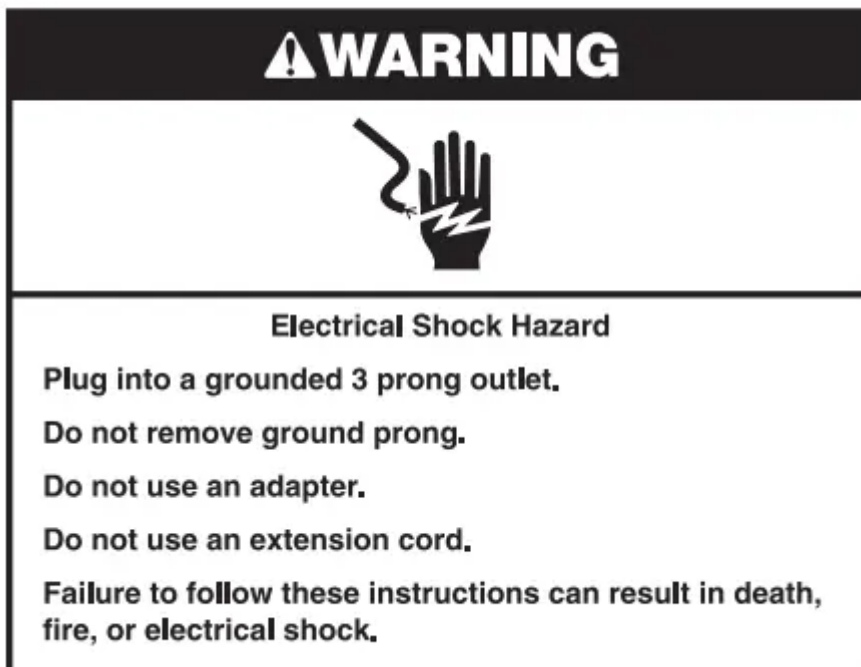
## **REINSTALLING/USING WASHER AGAIN**

To reinstall washer after non-use, vacation, winter storage, or moving:

1. Refer to Installation Instructions to locate, level, and connect washer.
2. Before using again, run washer through the following recommended procedure:

To use washer again:

1. Flush water pipes and hoses. Reconnect water inlet hoses. Turn on both water faucets.



2. Plug in washer or reconnect power.
3. Run washer through Heavy Duty cycle to clean washer and remove antifreeze, if used. Use only HE detergent. Use half the manufacturer's recommended amount for a medium-size load.

# TROUBLESHOOTING



If you experience	Possible Causes	Solution
<b>Vibration or Off-Balance</b>		
Check the following for proper installation or see “Using Your Washer” section.	Feet may not be in contact with the floor and locked.	Front and rear feet must be in firm contact with floor. Washer must be level to operate properly. See Installation Instructions.
	Washer may not be level.	Check floor for flexing or sagging. If flooring is uneven, place a 1/2" (19 mm) piece of plywood under your washer with feet.
		See “Level the Washer” in Installation Instructions.
	Load could be unbalanced.	Load garments in loose heaps evenly around the tub. Adding wet items to washer or adding more water could unbalance washer.
		Wash smaller loads to reduce imbalance.
		Do not tightly pack. Avoid washing single items.
Use Bulky/Sheets cycle for oversized, non-absorbent items such as comforters or poly-filled jackets.		
See “Cycle Guide” and “Using Your Washer” in the User Care Guide.		
<b>Noises - for normal operating sounds, go to <a href="http://www.maytag.com/help">www.maytag.com/help</a></b>		
Clicking or metallic noises	Objects caught in washer drain system.	Empty pockets before washing. Loose items such as coins or keys could fall between basket and tub or may block pump. If necessary, call for service to remove items.
		It is normal to hear metal items on clothing such as buttons, buckles, or zippers touch against the stainless steel drum.



Gurgling or humming	Washer may be draining water.	It is normal to hear the pump making a continuous sound with periodic gurgling or surging as final water are removed during the Drain & Spin cycle.
Humming	Load sensing may be occurring.	You may hear the hum of the sensing spins after started the washer. This is normal.
<b>Water Leaks</b>		
Check the following for proper installation:	Washer not level.	Water may splash off basket if washer is not level or load is not unbalanced or tightly packed.
	Fill hoses not attached tightly.	Tighten fill-hose connection.
	Fill hose washers.	Make sure all four fill hose flat washers are properly seated.
	Drain hose connection.	Pull drain hose from washer cabinet and properly connect to drainpipe or laundry tub.
		Do not place tape over drain opening.
	Check household plumbing for leaks or clogged sink or drain.	Water can back up out of a clogged sink or drain or household plumbing for leaks (laundry tubs, drain pipes, and faucets.)
Washer not loaded as recommended.	Unbalanced loading can cause basket to be out of balance and cause water to splash off tub. See "Using Your Washer" loading instructions.	
<b>Washer not performing as expected</b>		
Not enough water in washer	Load not completely covered in water.	This is normal operation for an HE low-water washer. The washer will not be completely under water. The washer senses load sizes and adds correct amount of water for optimal wash. See "What's New under the Lid."



		IMPORTANT: Do not add more water to washer.
Washer won't run or fill, washer stops working or wash light remains on (indicating that the washer was unable to fill appropriately)	Check for proper water supply.	Both hoses must be attached and have water flow valve.
		Both hot and cold water faucets must be turned on.
		Check that inlet valve screens have not become clogged.
		Check for any kinks in inlet hoses, which can restrict water flow.



Washer won't run or fill, washer stops working or wash light remains on (indicating that the washer was unable to fill appropriately) (cont.)	Check proper electrical supply.	Plug power cord into a grounded 3-prong outlet.
		Do not use an extension cord.
		Ensure there is power to outlet.
		Reset a tripped circuit breaker. Replace any blown fuses. NOTE: If problems continue, contact an electrician.
	Normal washer operation.	Lid must be closed for washer to run.
		Washer will pause during certain phases of cycle to allow water to drain and interrupt cycle.
		Washer may be stopped to reduce suds.
	Washer may be tightly packed.	Remove several items, rearrange load evenly and add detergent. Close lid and press START/Pause/Cancel.
		Do not add more than 1 or 2 additional items after cycle has started to avoid tightly packing or unbalancing the load.
		Do not add more water to the washer.
	Not using HE detergent or using too much HE detergent.	Only use HE detergent. Suds from regular detergent may cause the washer to slow or stop the washer. Always measure detergent according to the following detergent directions based on your load size and water requirements.
		To remove suds, cancel cycle. Select RINSE & SPIN, then press START/ Pause/Unlock. Do not add more detergent.



<p>Washer not draining/spinning, loads are still wet, or spin light remains on (indicating that the washer was unable to pump out water within 10 minutes)</p>	<p>Small items may have been caught in pump or between basket and tub, which can slow draining.</p>	<p>Empty pockets and use garment bags for small items.</p>
	<p>Using a cycle with a low spin speed.</p>	<p>Cycles with lower spin speeds remove less water than cycles with high spin speeds. Use the recommended spin speed for your garment. To remove extra water, select DRAIN &amp; SPIN. Load may need to be reloaded to allow even distribution of the load in the basket.</p>
	<p>Washer may be tightly packed or unbalanced.</p>	<p>Tightly packed or unbalanced loads may not be able to spin correctly, leaving the load wetter than normal. Rearrange the wet load for balanced spinning. Select DRAIN &amp; SPIN. Spin cycle to remove excess water. See "Using the Washer" for loading recommendations.</p>
	<p>Check plumbing for correct drain hose installation. Drain hose extends into standpipe farther than 4.5" (114 mm).</p>	<p>Check drain hose for proper installation. Use correct hose and securely attach to drainpipe or tub. Do not force hose into drain opening. Lower drain hose if the end is higher than 4.5" (114 mm) (2.4 m) above the floor. Remove any clogs from drain.</p>
	<p>Too much detergent causing suds to slow or stop draining and spinning.</p>	<p>Use only HE detergent. Always measure and follow the directions for your load. To remove extra suds, select DRAIN &amp; SPIN. Do not add detergent.</p>



<p>Dry spots on load after cycle</p>	<p>High-speed spins extract more moisture than traditional top-load washers.</p>	<p>The high spin speeds combined with air flow during the final spin cause items near the top of the load to develop dry spots. This is normal.</p>
<p>Incorrect or wrong wash or rinse temperatures</p>	<p>Check for proper water supply.</p>	<p>Make sure hot and cold inlet hoses are not reversed.</p>
		<p>Both hoses must be attached to both washer and faucet with hot and cold water flowing to inlet valve.</p>
		<p>Check that inlet valve screens are not clogged.</p>
		<p>Remove any kinks in hoses.</p>
<p>Energy-saving controlled wash temperatures.</p>	<p>ENERGY STAR® qualified washers use cooler wash and rinse temperatures than your previous washer. This includes cold and warm washes.</p>	
<p>Load not rinsed</p>	<p>Check for proper water supply.</p>	<p>Make sure hot and cold inlet hoses are not reversed.</p>
		<p>Both hoses must be attached and have water flowing to the inlet valve.</p>
		<p>Both hot and cold water faucets must be on.</p>
		<p>Inlet valve screens on washer may be clogged.</p>
		<p>Remove any kinks in the inlet hose.</p>
	<p>Not using HE detergent or using too much HE detergent.</p>	<p>The suds from regular detergent can keep washer from rinsing correctly.</p>
<p>Use only HE detergent. Be sure to measure correctly.</p>		
<p>Always measure detergent and follow detergent directions for load size and soil level.</p>		



	Washer not loaded as recommended.	<p>The washer is less efficient at rinsing when tightly packed.</p> <p>Load garments in loose heaps evenly around the washplate. The washer will not rinse well if tightly packed. Load with dry items only.</p> <p>Use cycle designed for the fabrics being washed.</p> <p>Add only 1 or 2 additional garments after washer has started.</p>
Sand, pet hair, lint, etc. on load after washing	Heavy sand, pet hair, lint, and detergent or bleach residues may require additional rinsing.	Add an Extra Rinse to the selected cycle.
Load is tangling	Washer not loaded as recommended.	<p>See "Using Your Washer" section.</p> <p>Select a cycle with a slower wash action and spin speed. Items will be wetter than those using a higher speed spin. See "Washing Guide" to match your load with the best cycle.</p> <p>Load garments in loose heaps evenly around the washplate.</p> <p>Reduce tangling by mixing types of load items. Use the recommended cycle for the type of garments being washed.</p>
Not cleaning or removing stains	Added more water to washer.	Washer senses load size and adds correct amount of water. Water is normal and necessary for clothes to move. It is normal for items to be not completely covered in water. Added water lifts items from the washplate, resulting in less effective cleaning.
	Washer not loaded as recommended.	<p>Washer is less efficient at cleaning when tightly packed.</p> <p>Load garments in loose heaps evenly around the washplate. Load with dry items only.</p>



	Add only 1 or 2 additional garments after washer has started.
Adding detergent on top of load.	Add detergent, oxi products, and color-safe bleach to the basket before adding the load items.
Not washing like colors together.	Wash like colors together and remove promptly after the cycle is complete to avoid dye transfer.
Not using HE detergent or using too much HE detergent.	The suds from regular detergent can prevent washer from spinning correctly.
	Use only HE detergent. Be sure to measure correctly.
	Always measure detergent and follow manufacturer's directions on load size and soil level.



	Not using correct cycle for fabric type.	Use a higher soil level cycle option and warm temperature to improve cleaning.
		Use Power Wash® cycle for tough cleaning. Refer to the “Cycle Selection Guide” to match your load with the best cycle type.
	Not using dispenser or Downy Ball®.	Use dispenser for chlorine bleach and Downy dispenser for fabric softener to avoid staining.
		Load dispenser before starting a cycle.  Do not add products directly onto load.
	Not selecting Fabric Softener-On.	Always select “On” when adding fabric softener. Do not use spray rinsing as it will add additional water for softener dispensing when “On” is selected.
Incorrect dispenser operation	Clogged dispenser.	Use only liquid chlorine bleach in the bleach dispenser.
Fabric Damage	Sharp items were in pockets during wash cycle.	Empty pockets, zip zippers, and snap or hook fasteners before washing to avoid snags and tears.
	Strings and straps could have tangled.	Tie all strings and straps before starting wash cycle.
	Items may have been damaged before washing.	Mend rips and broken threads in seams before washing.
	Fabric damage can occur if washer is tightly packed.	Load garments in loose heaps evenly around the drum. Load with dry items only.
Use cycle designed for the fabrics being washed.		



		Add only 1 or 2 additional garments after wash started.
	Liquid chlorine bleach may have been added incorrectly.	Do not pour liquid chlorine bleach directly on up bleach spills.  Undiluted bleach will damage fabrics. Do not recommended by manufacturer.  Do not place load items on top of bleach dispenser during loading and unloading washer.
	Garment care instructions may not have been followed.	Always read and follow garment manufacturer instructions. See the "Cycle Guide" to match the best cycle.
Odors	Monthly maintenance not done as recommended.	Run the Clean Washer with affresh® cycle at least once a month. See "Washer Care" in "Washer Maintenance".
		Unload washer as soon as cycle is complete.
Odors	Using wrong or too much detergent.	Use only HE detergent. Be sure to measure detergent correctly. Always follow the manufacturer's directions.
		See "Washer Care" section.
Lid locked light is flashing	The lid is not closed.	Close the lid. The washer will not start or fill water until lid is closed.
	A cycle was stopped or paused using the Start/Pause/Unlock button.	The washer may still be spinning. The lid will not open until the basket has stopped spinning. This may take up to 10 minutes if washing large loads or heavy fabrics.



Single-dose laundry packet not dissolving	Adding laundry packet incorrectly	Be sure laundry packet is added to washer before adding clothes. Do not add packet to dispenser. Follow manufacturer's instructions to avoid damage to garments.
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**Warning**

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

