

# USING THE RANGE

## Surface Units

**WARNING: FIRE HAZARD:** Never leave the range unattended with the cooktop on medium or high settings. Keep flammable items away from the cooktop. Turn off all controls when done cooking. Failure to follow these instructions can result in fire, serious injury or death.

**NOTE:** Before using the cooktop for the first time, clean it with ceramic cooktop cleaner. This helps protect the top and makes cleanup easier.

### How to Set

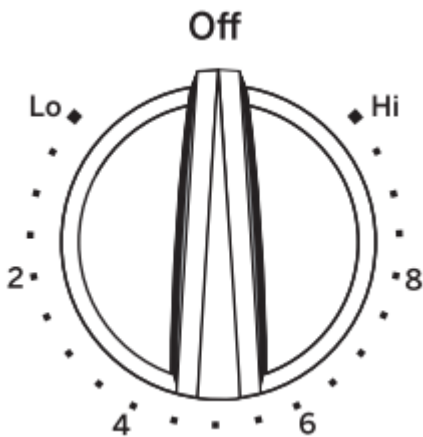
Push the knob in and turn in either direction to the setting you want.

A surface ON indicator light will glow when any surface unit is on

### For glass cooktop surfaces:

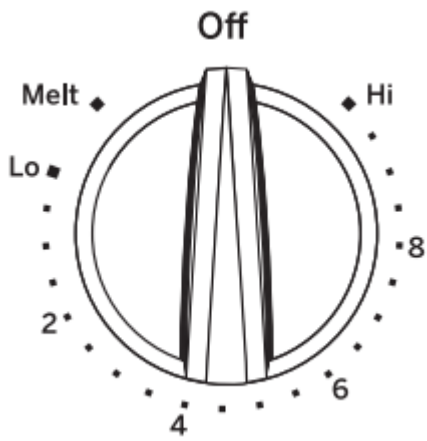
A **HOT COOKTOP** indicator light will:

- come on when the unit is hot to the touch.
- stay on even after the unit is turned off.
- stay on until the unit is cooled to approximately 150°F.



At both OFF and HI the control clicks into position. You may here slight clicking sounds during cooking, indicating the control is maintaining your desired setting.

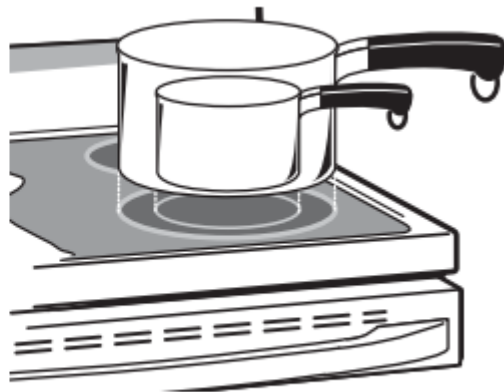
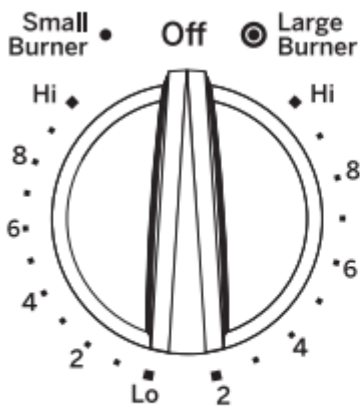
Be sure you turn the control knob to OFF when you finish cooking



Melt setting (on some models) will melt chocolate or butter.

### Dual Surface Units and Control Knobs (on some models)

The surface unit has 2 cooking sizes to select from so you can match the size of the unit to the size of the cookware you are using.



Models with a Dual-Ring surface element only

### Using the Warming Zone (on some models)

**WARNING: FOOD POISON HAZARD:** Bacteria may grow in food at temperatures below 140°F.

- Always start with hot food. Do not use warm setting to heat cold food.
- Do not use warm setting for more than 2 hours.



The **WARMING ZONE**, located in the back center of the glass surface, will keep hot, cooked food at serving temperature. Always start with hot food. Do not use to heat cold food. Placing uncooked or cold food on the **WARMING ZONE** could result in foodborne illness.

To turn the **WARMING ZONE** on, press **Warming Zone ON/OFF**, select **Lo, Med** or **Hi** with the number pads, and press **Start**.

To turn the **WARMING ZONE** off, press the **Warming Zone ON/OFF** pad.

For best results, all foods on the **WARMING ZONE** should be covered with a lid or aluminum foil. When warming pastries or breads, the cover should be vented to allow moisture to escape.

The initial temperature, type and amount of food, type of pan, and the time held will affect the quality of the food.

Always use pot holders or oven mitts when removing food from the **WARMING ZONE**, since cookware and plates will be hot.

**NOTE:** The surface warmer will not glow red like the cooking elements.

**NOTE:** The Cancel/Off pad does not turn off the Warming Zone

### **Home Canning Tips**

Be sure the canner is centered over the surface unit.

Make sure the canner is flat on the bottom.

To prevent burns from steam or heat, use caution when canning.

Use recipes and procedures from reputable sources. These are available from manufacturers such as Ball® and Kerr® and the Department of Agriculture Extension Service.

Flat-bottomed canners are recommended. Use of water bath canners with rippled bottoms may extend the time required to bring the water to a boil.

### **Radiant Glass Cooktop**

The radiant cooktop features heating units beneath a smooth glass surface.

**NOTE:** A slight odor is normal when a new cooktop is used for the first time. It is caused by the heating of new parts and insulating materials and will disappear in a short time.

**NOTE:** On models with light-colored glass cooktops, it is normal for the cooking zones to change color when hot or cooling down. This is temporary and will disappear as the glass cools to room temperature.

The surface unit will cycle on and off to maintain your selected control setting.

It is safe to place hot cookware on the glass surface even when the cooktop is cool.

Even after the surface units are turned off, the glass cooktop retains enough heat to continue cooking. To avoid overcooking, remove pans from the surface units when the food is cooked. Avoid placing anything on the surface unit until it has cooled completely.

- Water stains (mineral deposits) are removable using the cleaning cream or full-strength white vinegar.
- Use of window cleaner may leave an iridescent film on the cooktop. The cleaning cream will remove this film.
- Don't store heavy items above the cooktop. If they drop onto the cooktop, they can cause damage.
- Do not use the surface as a cutting board.

Never cook directly on the glass. Always use cookware



Always place the pan in the center of the surface unit you are cooking on.



Do not slide cookware across the cooktop because it can scratch the glass - the glass is scratch-resistant, not scratch proof.



## Temperature Limiter on Radiant Glass Cooktops

Every radiant surface unit has a temperature limiter.

The temperature limiter protects the glass cooktop from getting too hot.

The temperature limiter may cycle the surface units off for a time if:

- the pan boils dry.
- the pan bottom is not flat.
- the pan is off-center.
- there is no pan on the unit.

## Cookware for Radiant Glass Cooktop

The following information will help you choose cookware which will give good performance on glass cooktops.

**NOTE:** Follow all cookware manufacturer's recommendations when using any type of cookware on the ceramic cooktop.

### **Recommended**

#### **Stainless Steel Aluminum:**

heavy weight recommended

Good conductivity. Aluminum residues sometimes appear as scratches on the cooktop but can be removed if cleaned immediately. Because of its low melting point, thin weight aluminum should not be used.

#### **Copper Bottom:**

Copper may leave residues which can appear as scratches. The residues can be removed, as long as the cooktop is cleaned immediately. However, do not let these pots boil dry. Overheated metal can bond to glass cooktops. An overheated copper bottom pot will leave a residue that will permanently stain the cooktop if not removed immediately.

#### **Enamel (painted) on Cast Iron:**

recommended if bottom of pan is coated

### **Avoid/Not Recommended**

#### **Enamel (painted) on Steel:**

Heating empty pans can cause permanent damage to cooktop glass. The enamel can melt and bond to the ceramic cooktop.

#### **Glass-ceramic:**

Poor performance. Will scratch the surface.

**Stoneware:**

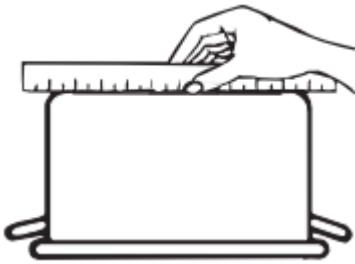
Poor performance. May scratch the surface.

**Cast Iron:**

not recommended—unless designed specifically for glass cooktops

Poor conductivity and slow to absorb heat. Will scratch the cooktop surface.

Check pans for flat bottoms by using a straight edge



Pans with rounded, curved ridged or warped bottoms are not recommended



**For Best Results**

- Place only dry pans on the surface elements. Do not place lids on the surface elements, particularly wet lids. Wet pans and lids may stick to the surface when cool.
- Do not use woks that have support rings. This type of wok will not heat on glass surface elements.
- We recommend that you use only a flat-bottomed wok. They are available at your local retail store. The bottom of the wok should have the same diameter as the surface element to ensure proper contact.

- Some special cooking procedures require specific cookware such as pressure cookers or deep-fat fryers. All cookware must have flat bottoms and be the correct size.

Do not place wet pans on the glass cooktop



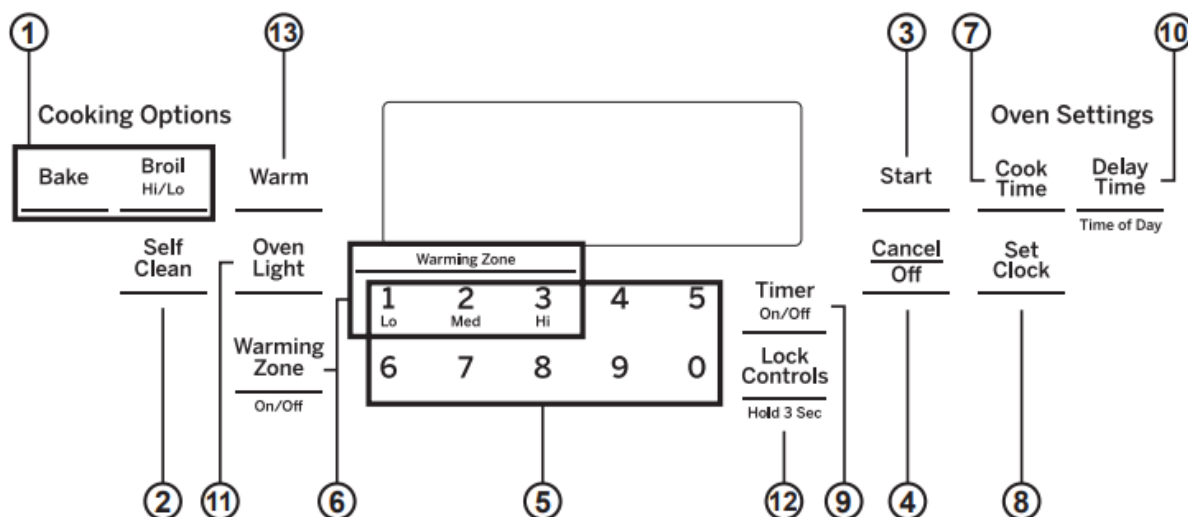
Do not use woks with support rings on the glass cooktop



Use flat-bottomed woks on the glass cooktop



## Oven Controls



**1. Traditional Cooking Modes:** Your oven has the following traditional cooking modes: Bake and Broil Hi/Lo. See the Cooking Modes section for more information.

**2. Self Clean (on some models):** Your oven may have Self Clean. See the Cleaning the Oven section for important information about using this mode.

**3. Start:** Must be pressed to start any cooking, cleaning, or timed function.

**4. Cancel/Off:** Cancels ALL oven operations except the clock and timer.

**5. Number Pad**

**6. Warming Zone (on some models)**

The **WARMING ZONE**, located in the back center of the glass surface, will keep hot, cooked food at serving temperatures. Always start with hot food. Do not use to heat cold food. Placing uncooked or cold food on the **WARMING ZONE** could result in foodborne illness. See Warming Zone section for more information.

**7. Cook Time:** Counts down cooking time and turns off the oven when the cooking time is complete. Press

the **Cook Time** pad, use the **number** pads to program a cooking time in hours and minutes, then press **Start**. This can only be used with Bake, Convection Bake, and Convection Roast (where available).

**8. Set Clock:** Sets the oven clock time. Press the **Set Clock** pad twice and the **number pads** to program the clock. Press **Start** to save the time.

**9. Timer:** Works as a countdown timer. Press the **Timer** pad and the **number** pads to program the time in hours and minutes. Press the **Start** pad. The timer countdown is complete. To turn the timer off press the **Timer** pad.

**10. Delay Time:** Delays when the oven will turn on.

Use this to set a time when you want the oven to start. Press the **Delay Time** pad and use the number pads to program the time of day for the oven to turn on then press **Start**. Press the desired cooking mode and temperature then press **Start**. A Cook Time may also be programmed if desired. Follow the directions under Cook Time for setting this feature. This can only be used with Bake, Convection Bake and Self-Clean. **NOTE:** When using the Delay Time feature, foods that spoil easily—such as milk, eggs, fish, stuffings, poultry and pork—should not be allowed to sit for more than

1 hour before or after cooking. Room temperature promotes the growth of harmful bacteria. Be sure that the oven light is off because heat from the bulb will speed harmful bacteria growth.

**11. Oven Light:** Turns the oven light on or off.

**12. Lock Controls:** Locks out the control so that pressing the pads does not activate the controls. Press and hold the number pads or the **Lock Controls** pad, for three seconds to lock or unlock the control. **Cancel/ Off** is always active, even when the control is locked.

**13. Warm:** Warm mode is designed to keep hot foods hot for up to 3 hours. To use this mode, select WARM and then START. Cover foods that need to remain moist and do not cover foods that should be crisp. Preheating is not required. Do not use warm to heat cold food other than crisping

crackers, chips or dry cereal. It is also recommended that food not be kept warm for more than 2 hours.

## **Special Features**

1. There are several different special features on your range.
2. To enter the Special Features menu, press the Bake and Broil pads at the same time and hold for three seconds. "OFFSEt" will appear in the display.
3. Scroll through Special Features menu using the 8 pad for down and the 3 pad for up.
4. To select a feature to change, or to confirm a change, press the 0 pad.
5. To cancel a change and return to the Special Features menu, press the 6 pad. To exit the Special Features menu, press the 6 pad again.

### **Adjust the Oven Temperature (OFFSEt)**

This feature allows the oven baking and convection baking temperature to be adjusted up to 35°F hotter or down to 35°F cooler. Use this feature if you believe your oven temperature is too hot or too cold and wish to change it. This adjustment affects Bake and Convection Bake modes. No other cooking modes are affected.

Using the number pads to navigate as described above, select "OFFSEt". A number between positive and negative 35 will display. Use the 8 or 3 pads to increase or decrease the offset value. Save and confirm by pressing the 0 pad.

### **Sound Volume (Sound)**

This feature allows the oven tone volume to be adjusted between high (Hi), medium (rEg), low (Lo), and off (OFF). The control will sound the oven tone at the new volume level each time the sound level is changed.

### **End of Timer Signals (End tonE)**

This is the tone that signals the end of a timer. The tone can be continuous (Cont) or one repeating beep (bEEP). A continuous setting will continue to sound a tone until a button on the control is pressed.

### **12-hour Shutoff (2H ShutoFF)**

This feature shuts the oven down after 12 hours of continuous operation. It may be enabled or disabled.

### **Fahrenheit or Celsius Temperature Display (dEg Unit)**

The oven control is set to use Fahrenheit temperatures (F), but you can change it to use Celsius temperatures (C).

### **Clock Display (Cloc diSP)**

This feature specifies whether the clock appears in the display. It may be On or Off.

## Clock Configuration (Clock Fg)

This feature specifies how the time of day will be displayed. You can select a standard 12-hour clock (12) or 24-hour military time (24).

## Sabbath Mode

The Sabbath mode feature complies with standards set forth by Star K. Some of these standards that will be noticed by the consumer include the disabling of tones, disabling of oven lights, and delays of about 30 seconds to one minute on display changes. Only continuous baking or timed baking is allowed in the Sabbath mode. Cooking in the Sabbath mode is a two-step process, first the Sabbath mode must be set and then the bake mode must be set.

### Setting the Sabbath Mode

1. Press the **Bake** and **Broil** pads at the same time and hold until the special features menu is displayed.
2. Use the **3** or **8** number pads to scroll through the special features until "SAbbAth" is displayed and then press **0**. Refer to the graphic in the Special Features section to see how the number keys are mapped.
3. Use the **3** or **8** number pads to scroll through the options until "On" is shown in the display, then press the **0** number pad to save the setting. Press **6** to exit the Special Features menu. A single bracket "]" will appear in the display indicating that the Sabbath mode is set. The clock will not be displayed. Continuous bake or timed bake can now be programmed.

### Starting a Continuous Bake

1. Press the **Bake** pad.
2. If the desired temperature is 350F, press **Start**. If a different cooking temperature is desired, use the **1** through **5** number pads or **Timer** pad to select a preset cooking temperature, then press **Start**. Refer to the graphic below to determine which pad sets the desired cooking temperature.

After a delay, a second bracket "]" will appear in the display indicating that the oven is baking.

|                  |          |          |          |          |                 |
|------------------|----------|----------|----------|----------|-----------------|
| Temperature (°F) |          |          |          |          | 400             |
| <b>1</b>         | <b>2</b> | <b>3</b> | <b>4</b> | <b>5</b> | <b>Timer</b>    |
| 170              | 200      | 250      | 300      | 325      | On/Off          |
| Time (hours)     |          |          |          |          | <b>Lock</b>     |
| <b>6</b>         | <b>7</b> | <b>8</b> | <b>9</b> | <b>0</b> | <b>Controls</b> |
| 2h               | 2.5h     | 3h       | 3.5h     | 4h       | Hold 3 Sec      |
|                  |          |          |          |          | 6h              |

1 = 170° F, 2 = 200° F, 3 = 250° F, 4 = 300° F, 5 = 325° F, Timer = 400° F

6 = 2 hours, 7 = 2.5 hours, 8 = 3 hours, 9 = 3.5 hours, 0 = 4 hours, Lock Controls = 6 hours

### Adjusting the Temperature

1. Press **Bake**, use the **1** through **5** number pads and the **Timer** pad to select a different preset cooking temperature, and press **Start**.
2. Since no feedback is given during temperature change, an oven thermometer can be used to confirm temperature changes.

### Starting a Timed Bake

1. Press the **Bake** pad.
2. If the desired temperature is 350F, use the **6** through **0** number pads or the **Lock Control** pad to select a cooking time. If a cooking temperature other than 350F is desired, use the **1** through **5** number pads or the **Timer** pad to select a preset cooking temperature, then select the cooking time.
3. Press **Start**.

After a delay, a second bracket "]" [“ will appear in the display indicating that the oven is baking. When the cook time expires, the display will change back to a single bracket "]" indicating that the oven is no longer baking.

No tone will sound when the cook time is complete.

### Exit the Sabbath Mode

Exiting the Sabbath mode should be done after the Sabbath is over.

1. Press **Cancel/Off** to end any bake mode that may be running.
2. Press **Bake** and **Broil** pads at the same time and hold until the Special Features menu is displayed.
3. Use the **3** or **8** number pads to scroll through the special features until "SAbbAth" is displayed, then press **0**.
4. Use the **3** or **8** number pads to scroll through the options until "OFF" is displayed and press **0** to save the setting. Press the **6** number pad to exit the Special Features menu.

### Sabbath Mode Power Outage Note

If a power outage occurs while the oven is in Sabbath Mode, the unit will return to Sabbath Mode when power is restored, however the oven will return to the off state even if it was in the middle of a bake cycle when the power outage occurred.

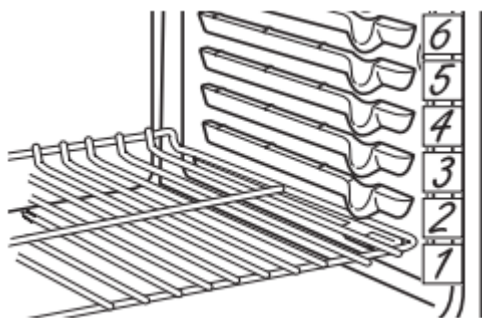
## Oven Racks

Recommended rack positions for various types of foods are provided in the Cooking Guide. Adjusting rack position is one way to impact cooking results. For example, if you would prefer darker tops on cakes, muffins, or cookies, try moving food one rack position higher. If you find foods are too brown on top try moving them down next time.

When baking with multiple pans and on multiple racks, ensure there is at least 1" between pans to allow sufficient space for air to flow.

To avoid possible burns, place the racks in the desired position before you turn the oven on.

The number of rack positions may vary by model



## Aluminum Foil and Oven Liners

**CAUTION:** Do not use any type of foil or oven liner to cover the oven bottom. These items can trap heat or melt, resulting in damage to the product and risk of shock, smoke or fire. Damage from improper use of these items is not covered by the product warranty.

Foil may be used to catch spills by placing a sheet on a lower rack, several inches below the food. Do not use more foil than necessary and never entirely cover an oven rack with aluminum foil. Keep foil at least 1-1/2" from oven walls to prevent poor heat circulation.

## Cookware

### Cookware Guidelines

The material, finish, and size of cookware affect baking performance.

Dark, coated and dull pans absorb heat more readily than light, shiny pans. Pans that absorb heat more readily can result in a browner, crisper, and thicker crust. If using dark and coated cookware check food earlier than minimum cook time. If undesirable results are obtained with this type of cookware consider reducing oven temperature by 25° F next time.

Shiny pans can produce more evenly cooked baked goods such as cakes and cookies.

Glass and ceramic pans heat slowly but retain heat well. These types of pans work well for dishes such as pies and custards.

Air insulated pans heat slowly and can reduce bottom browning.

Keep cookware clean to promote even heating.

## Cooking Modes

Your new oven has a variety of cooking modes to help you get the best results. These modes are described below. Refer to the Cooking Guide section for recommendations for specific foods. Remember, your new oven may perform differently than the oven it is replacing. **NOTE:** Remove unused racks when using the oven for faster preheat, improved efficiency and optimal performance.

## Baking and Roasting Modes

Select a mode for baking and roasting based on the type and quantity of food you are preparing. When preparing baked goods such as cakes, cookies, and pastries always preheat the oven first. Follow recipe recommendations for food placement. If no guidelines are provided, center food in the oven.

### Traditional Bake

The traditional bake mode is intended for single rack cooking. This mode uses heat primarily from the lower element but also from the upper element to cook food. To use this mode press the **Bake** pad, enter a temperature, and then press **Start**. Preheating is generally recommended when using this mode.

### Broiling Modes

Always broil with the door closed. Monitor food closely while broiling. Use caution when broiling on upper rack positions as placing food closer to the broil element increases smoking, spattering, and the possibility of fats igniting. For best performance center food below the broil heating element. **Broiling on rack position 7 is not recommended.**

Try broiling foods that you would normally grill. Adjust rack positions to adjust the intensity of the heat to the food. Place foods closer to the broil element when a seared surface and rare interior is desired. Thicker foods and foods that need to be cooked through should be broiled on a rack position farther from the broiler or by using **Broil Lo**.

### Broil Hi

The Broil Hi mode uses intense heat from the upper element to sear foods. Use Broil Hi for thinner cuts of meat and/ or foods you prefer less done on the interior. To use this mode press the **Broil** pad once and then press **Start**. It is not necessary to preheat when using this mode.

## Broil Lo

The Broil Lo mode uses less intense heat from the upper element to cook food thoroughly while also producing surface browning. Use Broil Lo for thicker cuts of meat and/or foods that you would like cooked all the way through. To use this mode press the **Broil** pad **twice** and then press **Start**. It is not necessary to preheat when using this mode.

## Warm

To use this mode, press the **Warm** pad then press **Start**. Cover foods that need to remain moist and do not cover foods that should be crisp. Preheating is not required.

Do not use warm to heat cold food other than crisping crackers, chips or dry cereal. It is also recommended that food not be kept warm for more than 2 hours.

# CARE AND CLEANING

## Cleaning the Range – Exterior

Be sure all controls are off and all surfaces are cool before cleaning any part of the range.

**WARNING:** If your range is removed for cleaning, servicing or any reason, be sure the anti-tip device is reengaged properly when the range is replaced. Failure to take this precaution could result in tipping of the range and can result in death or serious burns to children or adults.

## Control Knobs

The control knobs may be removed for easier cleaning. Make sure the knobs are in the OFF positions and pull them straight off the stems for cleaning.

The knobs can be cleaned in a dishwasher or they may also be washed with soap and water. Make sure the inside of the knobs are dry before replacing.

Replace the knobs, in the OFF position to ensure proper placement.

## Control Lockout

If desired, the touch pads may be deactivated before cleaning.

See Lock Controls in the Oven Controls section in this manual.

Clean up splatters with a damp cloth.

Remove heavier soil with warm, soapy water. Do not use abrasives of any kind.

Reactivate the touch pads after cleaning.

## **Control Panel**

It's a good idea to wipe the control panel after each use. Clean with mild soap and water or vinegar and water, rinse with clean water and polish dry with a soft cloth.

Do not use abrasive cleansers, strong liquid cleansers plastic scouring pads or oven cleaners on the control panel - they will damage the finish, including Black Stainless Steel.

## **Oven Exterior**

Do not use oven cleaners, abrasive cleansers, strong liquid cleansers, steel wool, plastic scouring pads, or cleaning powders on the interior or exterior of the oven. Clean with a mild soap and water or vinegar and water solution. Rinse with clean water and dry with a soft cloth. When cleaning surfaces, make sure that they are at room temperature and not in direct sunlight.

If stain on the door vent trim is persistent, use a mild abrasive cleaner and a sponge-scrubber for best results.

Spillage of marinades, fruit juices, tomato sauces and basting liquids containing acids may cause discoloration and should be wiped up immediately. Let hot surfaces cool, then clean and rinse.

## **Painted Surfaces and Black Stainless Steel**

Painted surfaces include the sides of the range and the door, top of control panel, maintop trims and the drawer front. Clean these with soap and water or a vinegar and water solution.

Do not use commercial oven cleaners, cleaning powders, steel wool or harsh abrasives on any painted surface, including Black Stainless Steel.

## **Stainless Steel - Excluding Black Stainless Steel (on some models)**

Do not use a steel wool pad; it will scratch the surface.

To clean the stainless steel surface, use warm sudsy water or a stainless steel cleaner or polish. Always wipe the surface in the direction of the grain. Follow the cleaner instructions for cleaning the stainless steel surface.

To inquire about purchasing cleaning products including stainless steel appliance cleaner or polish, see the Accessories and Consumer Support sections at the end of this manual.

## **Cleaning the Range – Interior**

Be sure all controls are off and all surfaces are cool before cleaning any part of the range. The interior of your new oven can be cleaned manually or by using Steam Clean or Self Clean modes.

Spillage of marinades, fruit juices, tomato sauces and basting liquids containing acids may cause discoloration and should be wiped up immediately. Let hot surfaces cool, then clean and rinse.

### Manual Cleaning

Do not use oven cleaners, abrasive cleaners, strong liquid cleansers, steel wool, scouring pads, or cleaning powders on the interior of the oven. Clean with soap and water solution. Rinse with clean water and dry with a soft cloth. When cleaning surfaces, make sure that they are at room temperature.

### Self Clean Mode

Read Self-Cleaning Oven Safety Instructions at the beginning of this manual before using Self Clean Mode. Self clean uses very high temperatures to clean the oven interior. The oven door will lock when using this feature. Before operating the self-clean cycle, wipe up grease and soils from the oven. Remove all items from the oven other than enameled (dark color) racks. Shiny or silver racks, the meat probe, and any cookware or other items should all be removed from the oven before initiating a self-clean cycle. Close the door. Press the **Self Clean** pad and a default self-clean time is displayed. The clean time can be changed to any time between 3:00 and 5:00 hours by using the number pads to enter a different time and pressing **Start**. For heavily soiled ovens, the maximum 5 hour clean time is recommended. If you wish to use the default time, press the **Start** pad immediately after pressing the **Clean** pad. The oven will turn off automatically when the self-clean cycle is complete. The door will stay locked until the oven has cooled down. After the oven has cooled down wipe any ash out of the oven. We recommend venting your kitchen with an open window or using a ventilation fan or hood during the first self-clean cycle.

Soil on the front frame of the range and outside the gasket on the door will need to be cleaned by hand. Clean these areas with hot water, soap-filled steel-wool pads or cleansers such as Soft Scrub®. Rinse well with clean water and dry.

Do not clean the gasket. The fiberglass material of the oven door gasket cannot withstand abrasion. It is essential for the gasket to remain intact. If you notice it becoming worn or frayed, replace it.

Make sure the oven light bulb cover is in place and the oven light is off.

**IMPORTANT:** The health of some birds is extremely sensitive to the fumes given off during the self-cleaning cycle of any range. Move birds to another well-ventilated room.

#### **On Some Models:**

The surface units are automatically disabled during the self-clean cycle. Make sure that all surface unit controls are turned off at all times during the self-clean cycle.

Any surface unit that is set to an “on” position while the self-clean cycle is operating will automatically come on after the self-clean cycle is finished, and could result in an “on”

unattended surface unit. Wait until the self-clean cycle is finished to set and use the surface units.

## Racks

All racks can be washed with warm, soapy water. Enameled (not shiny) racks can be left in the cavity during self clean.

Racks may be more difficult to slide, especially after a self-clean. Put some vegetable oil on a soft cloth or paper towel and rub onto the left and right edges.

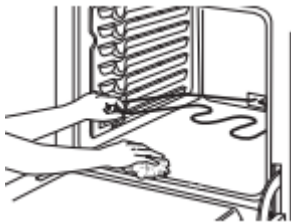
**NOTE:** Using other cooking oils will cause a discoloring or a rust like color residue on the racks and cavity sides. To clean this residue, use a soap and water or a vinegar and water solution. Rinse with clean water and dry with a soft cloth.

## Oven Heating Elements

Do not clean the bake element or the broil element. Any soil will burn off when the elements are heated.

To clean the oven floor when the bake element is exposed, gently lift the bake element. On some models, the bake element is not exposed and is under the oven floor. Clean the oven floor with warm, soapy water.

Gently lift the bake element



Wipe up heavy soil on the oven bottom



## Cleaning the Glass Cooktop

To maintain and protect the surface of your glass cooktop,

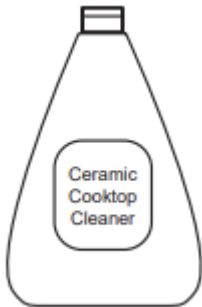
follow these steps:

1. Before using the cooktop for the first time, clean it with a ceramic cooktop cleaner. This helps protect the top and makes cleanup easier.
2. Regular use of ceramic cooktop cleaner will help keep the cooktop looking new.
3. Shake the cleaning cream well. Apply a few drops of ceramic cooktop cleaner directly to the cooktop.
4. Use a paper towel or non-scratch cleaning pad for ceramic cooktops to clean the entire cooktop surface.

Use a dry cloth or paper towel to remove all cleaning residue. No need to rinse..

**NOTE:** It is very important that you DO NOT heat the cooktop until it has been cleaned thoroughly.

Clean your cooktop after each spill. Use a ceramic cooktop cleaner



### **Burned-On Residue**

**NOTE:** DAMAGE to your glass surface may occur if you use scrub pads other than those recommended.

1. Allow the cooktop to cool.
2. Spread a few drops of ceramic cooktop cleaner on the entire burned residue area.
3. Using a non-scratch cleaning pad for ceramic cooktops, rub the residue area, applying pressure as needed.
4. If any residue remains, repeat the steps listed above as needed.
5. For additional protection, after all residue has been removed, polish the entire surface with ceramic cooktop cleaner and a paper towel.

Use a non-scratch cleaning pad for ceramic cooktops

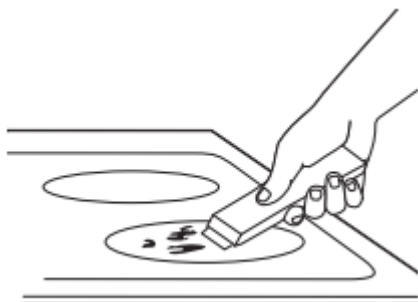


## Heavy, Burned-On Residue

1. Allow the cooktop to cool.
2. Use a single-edge razor blade scraper at approximately a 45° angle against the glass surface and scrape the soil. It will be necessary to apply pressure to the razor scraper in order to remove the residue.
3. After scraping with the razor scraper, spread a few drops of ceramic cooktop cleaner on the entire burned residue area. Use a non-scratch cleaning pad to remove any remaining residue.
4. For additional protection, after all residue has been removed, polish the entire surface with ceramic cooktop cleaner and a paper towel.

The ceramic cooktop scraper and all recommended supplies are available through our Parts Center. See the Accessories and Consumer Support sections at the end of this manual.

**NOTE:** Do not use a dull or nicked blade.



## Metal Marks and Scratches

1. Be careful not to slide pots and pans across your cooktop. It will leave metal markings on the cooktop surface.

These marks are removable using the a ceramic cooktop cleaner with a non-scratch cleaning pad for ceramic cooktops.

2. If pots with a thin overlay of aluminum or copper are allowed to boil dry, the overlay may leave black discoloration on the cooktop.

This should be removed immediately before heating again or the discoloration may be permanent.

**NOTE:** Carefully check the bottom of pans for roughness that would scratch the cooktop

## Cooktop Seal

To clean the cooktop seal around the edges of the glass, lay a wet cloth on it for a few minutes, then wipe clean with nonabrasive cleaners.



### **Damage from Sugary Spills and Melted Plastic**

Special care should be taken when removing hot substances **to avoid permanent damage of the glass surface**. Sugary spillovers (such as jellies, fudge, candy, syrups) or melted plastics can cause pitting of the surface of your cooktop (not covered by the warranty) unless the spill is removed while still hot. Special care should be taken when removing hot substances.

Be sure to use a new, sharp razor scraper.

Do not use a dull or nicked blade.

Do not use a dull or nicked blade.

1. Turn off all surface units. Remove hot pans.
2. Wearing an oven mitt:
  - a. Use a single-edge razor blade scraper to move the spill to a cool area on the cooktop.
  - b. Remove the spill with paper towels.
3. Any remaining spillover should be left until the surface of the cooktop has cooled.
4. Don't use the surface units again until all of the residue has been completely removed.

**NOTE:** If pitting or indentation in the glass surface has already occurred, the cooktop glass will have to be replaced. In this case, service will be necessary.

### **Oven Light**

**WARNING:** SHOCK OR BURN HAZARD: Before replacing oven light bulb, disconnect the electrical power to the range at the main fuse or circuit breaker panel. Failure to do so may result in electric shock or burn.

**CAUTION:** BURN HAZARD: The glass cover and bulb should be removed when cool. Touching hot glass with bare hands or a damp cloth can cause burns.

## Oven Light Replacement (on some models)

### To remove:

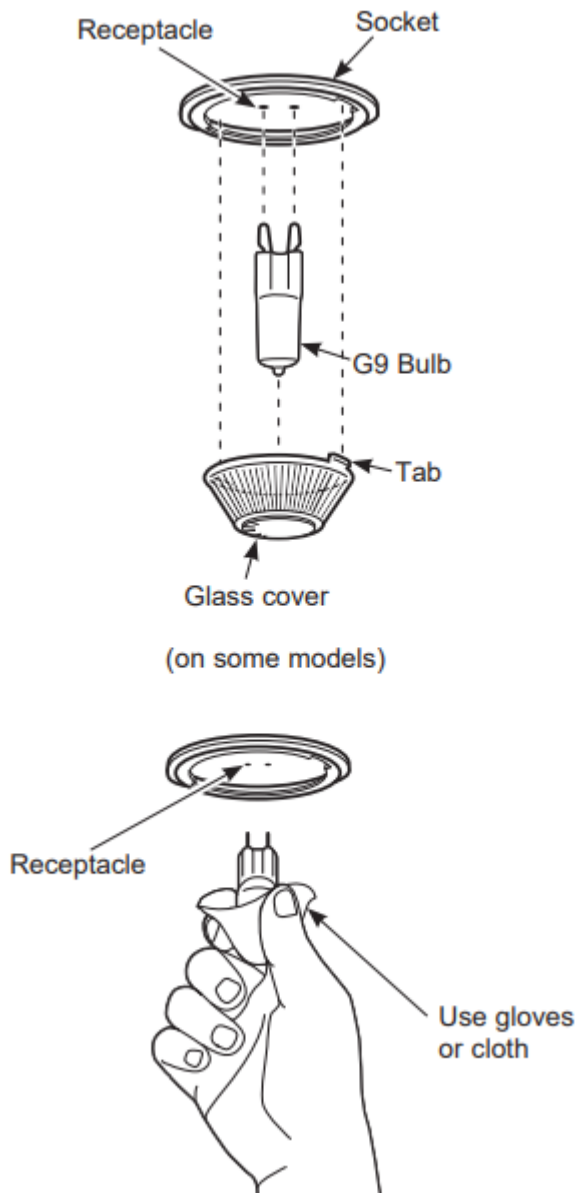
1. Turn the glass cover counterclockwise 1/4 turn until the tabs of the glass cover clear the grooves of the socket. Wearing latex gloves may offer a better grip.
2. Using gloves or a dry cloth, remove the bulb by pulling it straight out.

### To replace:

1. Use a new 120/130-volt halogen bulb, not to exceed 50 watts. Replace the bulb with the same type of bulb that was removed. Be sure the replacement bulb is rated 120 volts or 130 volts (NOT 12 volts).
2. Using gloves or a dry cloth, remove the bulb from its packaging. Do not touch the bulb with bare fingers. Oil from skin will damage the bulb and shorten its life.
3. Push the bulb straight into the receptacle all the way.
4. Place the tabs of the glass cover into the grooves of the socket. Turn the glass cover clockwise 1/4 turn.

For improved lighting inside the oven, clean the glass cover frequently using a wet cloth. This should be done when the oven is completely cool.

5. Reconnect electrical power to the oven.



### Oven Light Replacement (on some models)

#### To remove:

1. Turn the glass cover counterclockwise 1/4 turn until the tabs of the glass cover clear the grooves of the socket. Wearing latex gloves may offer a better grip.
2. Remove the bulb by turning it counter-clockwise.

#### To replace:

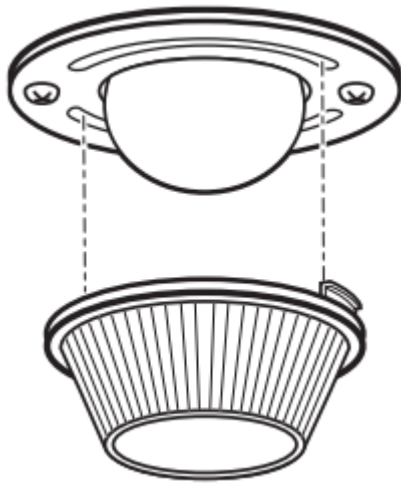
1. Replace bulb with a new 40-watt appliance bulb.

Insert the bulb and turn it clockwise until it is tight.

2. Place the tabs of the glass cover into the grooves of the socket. Turn the glass cover clockwise 1/4 turn.

For improved lighting inside the oven, clean the glass cover frequently using a wet cloth. This should be done when the oven is completely cool.

3. Reconnect electrical power to the oven.



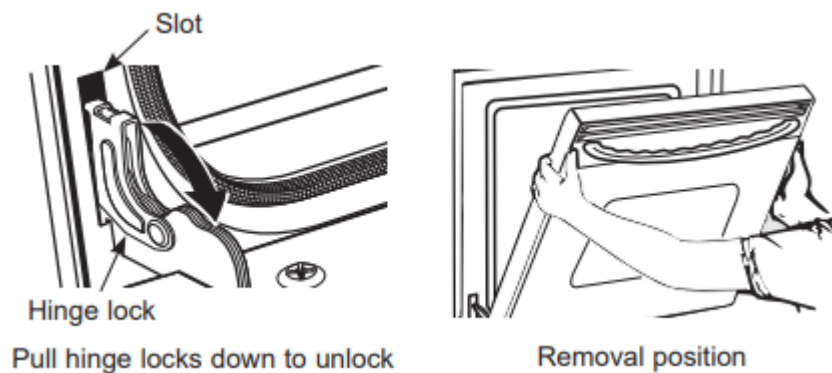
## Oven Door

The door is very heavy. Be careful when removing and lifting the door.

Do not lift the door by the handle.

### To remove the door:

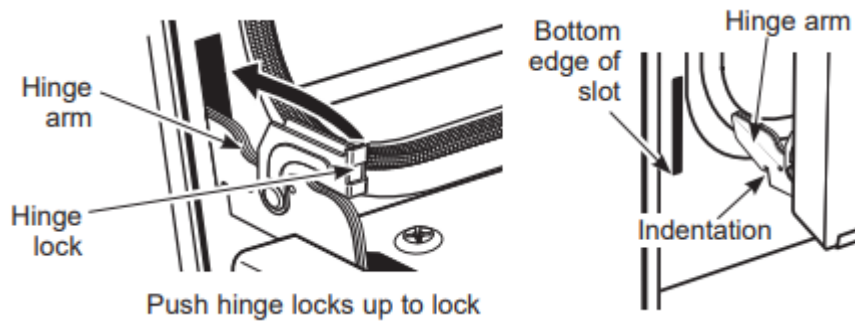
1. Fully open the door.
2. Pull the hinge locks down toward the door frame, to the unlocked position. A tool, such as a small flat-blade screwdriver, may be required.
3. Firmly grasp both sides of the door at the top.
4. Close door to the door removal position. The door should be open approximately 3" with no obstruction above the door.
5. Lift door up and out until both hinge arms are clear of the slots.



### To replace the door:

1. Firmly grasp both sides of the door at the top.

2. Starting on the left side, with the door at the same angle as the removal position, seat the indentation of the hinge arm into the bottom edge of the hinge slot. The notch in the hinge arm must be fully seated into the bottom of the slot. Repeat for right side.
3. Fully open the door. If the door will not fully open, the indentation is not seated correctly in the bottom edge of the slot.
4. Push the hinge locks up against the front frame of the oven cavity, to the locked position.
5. Close the oven door.



## Removable Storage Drawer

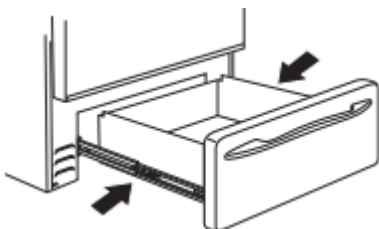
### For Metal Rails (on some models)

The storage drawer is a good place to store cookware and bakeware. Do not store plastics or flammable material in the drawer.

The storage drawer may be removed for cleaning under the range. Clean the storage drawer with a damp cloth or sponge. Never use harsh abrasives or scouring pads. Your storage drawer may have plastic slides or metal rails. Follow the respective removal and replacement instructions for your model's configuration.

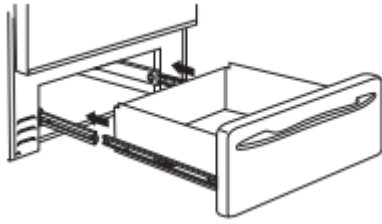
### Removing the Storage Drawer:

1. Pull drawer straight out until it stops.
2. Continue to pull the drawer until it is detached from the oven.



### Replacing the Storage Drawer:

1. Rest the left drawer rail around the inner left rail guide and slide it in slightly.
2. Place the right drawer rail around the inner right rail guide and slide it in slightly.
3. Slide the drawer all the way in.



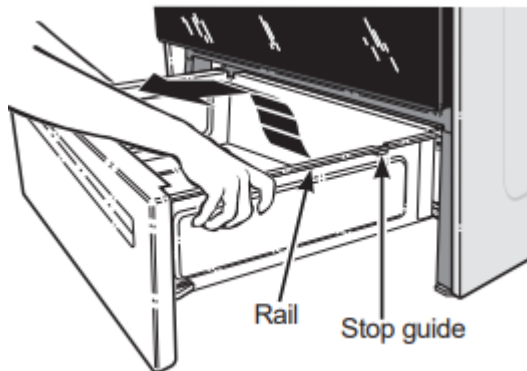
### **For Plastic Slides (on some models)**

#### **To remove the drawer:**

1. Pull the drawer out until it stops.
2. Lift the front of the drawer until the stops clear the guides.
3. Remove the drawer.

#### **To replace the drawer:**

1. Place the drawer rails on the guides.
2. Push the drawer back until it stops.
3. Lift the front of the drawer and push back until the stops clear the guides.
4. Lower the front of the drawer and push back until it closes.



## TROUBLESHOOTING TIPS

| <b>Problem</b>   | <b>Possible Cause</b>  | <b>What To Do</b>  |
|--|--|--|
| Surface units will not maintain a rolling boil or cooking is not fast enough | Improper cookware being used.  | Use pans which are flat and match the surface unit selected.   |
|  | In some areas, the power (voltage) may be low.   | Cover pan with a lid until desired   |
| Surface units do not work properly   | A fuse in your home may be blown or the circuit breaker tripped.   | Replace the fuse or reset the circuit breaker.   |
|  | Cooktop controls improperly set.   | Check to see the correct control is set for the surface unit you are using.  |
| Surface unit stops glowing when turned to a lower setting                    | The unit is still on and hot.  | This is normal.  |
| Scratches (may appear as cracks) on cooktop glass surface                    | Incorrect cleaning methods being used.   | Scratches are not removable. Time will become less visible in time as a result of use.   |
|  | Cookware with rough bottoms being used or coarse particles (salt or sand) were between the cookware and the surface of the cooktop. Cookware has been slid across the cooktop surface. | To avoid scratches, use the recommended cleaning procedures. Make sure bottoms of cookware are clean before use, and use cookware with smooth bottoms. |
| Areas of discoloration on the cooktop  | Food spillovers not cleaned before next use.   | See the Cleaning the glass cooktop section for more information.   |
|  | Hot surface on a model with a light-colored cooktop.   | This is normal. The surface may discolor when it is hot. This is temporary and will fade as the glass cools.   |
| Plastic melted to the surface  | Hot cooktop came into contact with plastic placed on the hot cooktop.  | See the Cleaning the glass cooktop section for more information. There is potential for permanent damage if not cleaned properly.                      |
| Pitting (or indentation) of the cooktop                                      | Hot sugar mixture spilled on the cooktop.  | Call a qualified technician for repair.  |
| Frequent cycling off and on of surface units                                 | Improper cookware being used.  | Use only flat cookware to minimize cycling.  |

| <b>Problem</b>  | <b>Possible Cause</b>  | <b>What To Do</b>  |
|---|--|--|
| My new oven doesn't cook like my old one. Is something wrong with the temperature settings? | Your new oven has a different cooking system from your old oven and therefore may cook differently than your old oven. | For the first few uses, follow your oven's recommended temperatures carefully. If your oven is too hot or too cold, you can adjust the temperature yourself by following the instructions for Special Features to meet your specific preference. NOTE: This adjustment applies to Convection Bake temperature, Convection Roast, Broil or Clean. |
| Food does not bake properly   | Oven controls improperly set.  | See the Cooking Modes section.   |
|   | Rack position is incorrect or rack is not level.   | See the Cooking Modes section and the Oven Guide.  |
|   | Incorrect cookware or cookware of improper size being used.  | See the Cookware section.  |
|   | Oven temperature needs adjustment.   | See the Special Features section.  |
|   | Ingredient substitution  | Substituting ingredients can change the final outcome.   |
| Food does not broil properly  | Oven controls improperly set.  | Make sure you select the appropriate broil setting.  |
|   | Improper rack position being used.   | See Cooking Guide for rack location.   |
|   | Food being cooked in a hot pan.  | Make sure cookware is cool.  |
|   | Cookware not suited for broiling.  | Use a pan specifically designed for broiling.  |
|   | Aluminum foil used on the broiling pan and grid has not been fitted properly and slit as recommended.                  | If using aluminum foil conform to the instructions.  |
|   | In some areas the power (voltage) may be low.  | Preheat the broil element for 10 minutes.  |
| Oven temperature too hot or too cold  | Oven temperature needs adjustment.   | See the Special Features section.  |
| Oven does not work or appears not to work   | A fuse in your home may be blown or the circuit breaker tripped.   | Replace the fuse or reset the circuit breaker.   |



| <b>Problem</b>  | <b>Possible Cause</b>   | <b>What To Do</b>   |
|---|---|---|
|   | Oven controls improperly set.   | See the Using the Oven section.   |
|   | Oven is in Sabbath Mode.  | Verify that the oven is not in Sabbath Mode. See the Special Features section.  |
| “Crackling” or “popping” sound                                | This is the sound of the metal heating and cooling during both the cooking and cleaning functions.    | This is normal.   |
| Why is my range making a “clicking” noise when using my oven? | Your range cycles the heating elements by turning relays on and off to maintain the oven temperature. | This is normal.   |
| Clock and timer do not work                                   | A fuse in your home may be blown or the circuit breaker tripped.                                      | Replace the fuse or reset the circuit breaker.  |
|   | Plug on range is not completely inserted in the electrical outlet.                                    | Make sure electrical plug is plugged into properly grounded outlet.   |
|   | Oven controls improperly set.   | See the Using the kitchen timer section.  |
|   | Clock display turned off  | Check Clock Display settings in the Special Features section  |
| Storage drawer won’t close                                    | Power cord may be obstructing drawer in the lower back of the range.                                  | Reposition the drawer and power cord.<br>See the Storage and Drawer Removal instructions in the Care and Cleaning of the range section.   |
|   | Drawer slide or rail improperly aligned with support  | Reposition the drawer. See the Storage and Drawer Removal instructions in the Care and Cleaning of the range section.   |
| Oven door is crooked  | The door is out of position.  | Because the oven door is removable, it may get out of position during installation. To re-install the door, re-install the door. See the Lift-Off Oven Door section in the Care and Cleaning section. |
| Oven light does not work                                      | Light bulb is loose or defective.   | Tighten or replace bulb.  |



| <b>Problem</b>                                   | <b>Possible Cause</b>  | <b>What To Do</b>   |
|--|--|---|
|  | Pad operating light is broken.   | Call for service.   |
|  | Oven is in Sabbath mode  | Verify that the oven is not in Sabbath mode. See the Special Features section.  |
| Oven will not self-clean                         | The temperature is too high to set a self-clean operation.   | Allow the oven to cool and reset temperature.   |
|  | Oven controls improperly set.  | See the Cleaning the Oven section.  |
|  | Door not shut/closed   | Close the oven door completely.   |
| Excessive smoking during clean cycle             | Excessive soil or grease.  | Press the Cancel/Off pad. Open the oven door to clear the room of smoke. Wait until the smoke goes off. Wipe up the excess soil. Restart the clean cycle. |
| Excessive smoking during broiling                | Food too close to burner element.  | Lower the rack position of the food.  |
| Oven door will not open after a clean cycle      | Oven too hot.  | Allow the oven to cool below lock temperature.  |
| Oven not clean after a clean cycle               | Oven controls improperly set.  | See the Cleaning the Oven section.  |
|  | Oven was heavily soiled.   | Clean up heavy spillovers before starting the clean cycle. Heavily soiled ovens may require a second clean cycle again or for a longer period of time.    |
| "LOCK DOOR" flashes in the display               | The self-clean cycle has been selected but the door is not closed.   | Close the oven door. Latch the door if the oven has a manual latch.   |
| DOOR LOCK light is on when you want to cook      | The oven door is locked because the temperature inside the oven has not dropped below the locking temperature. | Press the Cancel/Off pad. Allow the oven to cool.   |
| "F— and a number or letter" flash in the display | You have a function error code.  | Press the Cancel/Off pad. Allow the oven to cool for one hour. Put the oven back into operation.  |
|  | If the function code repeats.  | Disconnect all power to the oven for 30 seconds and then reconnect power. If the error code repeats, call for service.                                    |



| <b>Problem</b>  | <b>Possible Cause</b>   | <b>What To Do</b>   |
|---|---|---|
| Display goes blank  | A fuse in your home may be blown or the circuit breaker tripped.  | Replace the fuse or reset the circuit breaker.  |
|   | The clock is turned off.  | See the Special features section.   |
| Power outage, clock flashes   | Power outage or surge   | Reset the clock. If the oven was in a cooking mode, reset it by pressing the Cancel/Off key. Press the clock and resetting any cooking functions. |
| “Burning” or “oily” odor emitting from the vent   | This is normal in a new oven and will disappear in time.  | To speed the process, set a self-clean cycle for a minimum of 3 hours. See the Cleaning section.  |
| Strong odor   | An odor from the insulation around the inside of the oven is normal for the first few times the oven is used.   | This is temporary and will go away after a few uses or a selfclean cycle.   |
| Fan noise   | A cooling fan may automatically turn on   | This is normal on some models. The fan will turn off and on to cool internal parts when the oven is turned off.                                   |
| My oven door glass appears to be "tinted" or have a "rainbow" color. Is this defective? | No. The inner oven glass is coated with a heat barrier to reflect the heat back into the oven to prevent heat loss and keep the outer door cool while baking. | This is normal. Under certain lighting conditions, you may see this tint or rainbow color.  |
| Sometimes the oven takes longer to preheat to the same temperature                      | Cookware or food in oven.   | The cookware or food in the oven may cause the oven to take longer to preheat. Remove the cookware or food to reduce preheat time.                |
|   | Number of racks in oven.  | Adding more racks to the oven will cause the oven to take longer to preheat. Remove the extra racks to reduce preheat time.                       |
| Display flashes   | Power failure.  | Reset the clock.  |
| Unable to get the display to show “oFFSEt”  | Oven control pads were not touched properly.  | The Broil Hi/Lo and Bake pads must be touched at the same time and held for 3 seconds.  |
| Control signals after entering cooking time or start time                               | You forgot to enter a bake temperature or cleaning time.  | Touch the Bake pad and desired temperature or the Self Clean pad and desired clean time.  |



| Problem                                 | Possible Cause  | What To Do   |
|---|---|--|
| Oven racks are difficult to slide       | The shiny, silver-colored racks were cleaned in a self-clean cycle.   | Apply a small amount of vegetable oil to a paper towel and wipe the edges of the racks. Do not spray with PAM or other lubricant sprays. |
| Drawer does not slide smoothly or drags | The drawer is out of alignment.   | Fully extend the drawer and push it back in. See the Care and cleaning of the oven for more information.                                 |
|   | Drawer is over-loaded or load is unbalanced.  | Reduce weight. Redistribute drawer load.   |
| Steam from the vent                     | When using the ovens, it is normal to see steam coming out of the oven vents. As the number of racks or amount of food being cooked increases, the amount of visible steam will increase. | This is normal.  |

### Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.