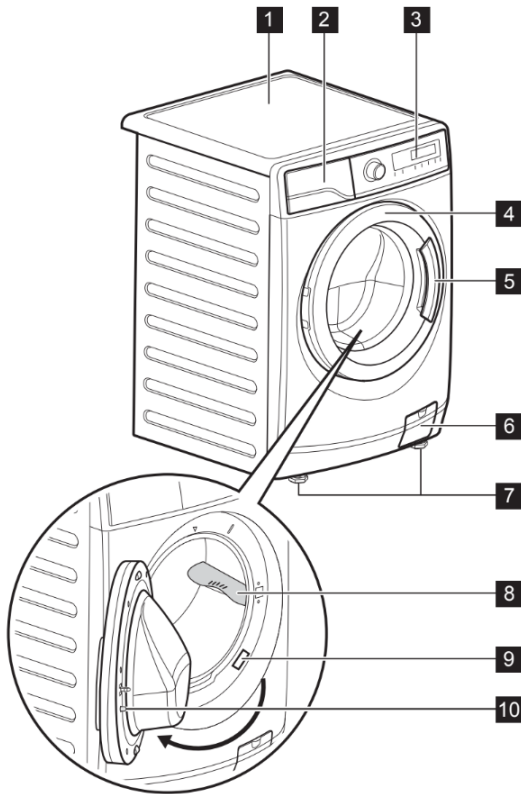


## PRODUCT DESCRIPTION

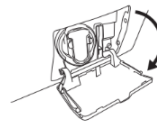
### Parts



- 1 Worktop
- 2 Detergent/Softener Dispenser  
For more information see page 15.

- 3 Control Panel
- 4 Door

- 5 Door Handle
- 6 Drain Pump Filter



For more information see page 22.

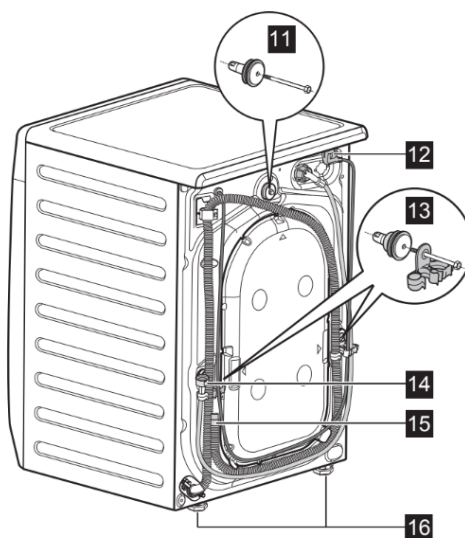
- 7 Level Adjustment Feet (Front)



- 8 Drum Lifter
- 9 Rating Label
- 10 Child Safety Device

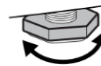


For more information see page 5.



- 11 Transit Bolt
- 12 Mains Cable
- 13 Transit Bolts + Hose Support
- 14 Water Inlet Hose

- 15 Water Drain Hose
- 16 Level Adjustment Feet (Back)



#### ! CAUTION !

All transit bolts (3 pcs) must be removed before using the appliance.

## Accessories

### Plastic Caps

To close the holes on the rear side of the cabinet after the removal of the transit bolts.



### Plastic Hose Guide

To connect the drain hose on the edge of a sink.



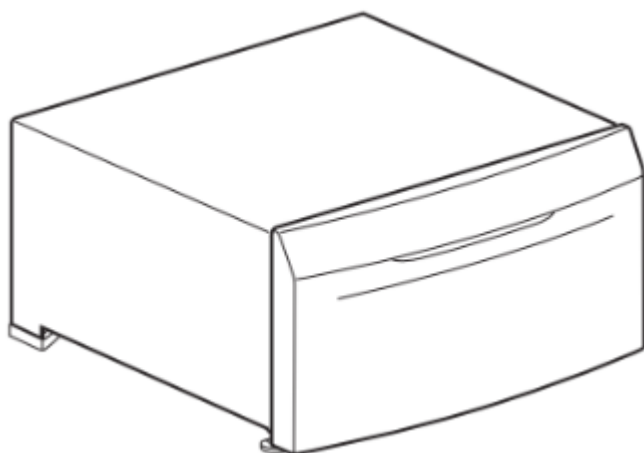
### Spanner



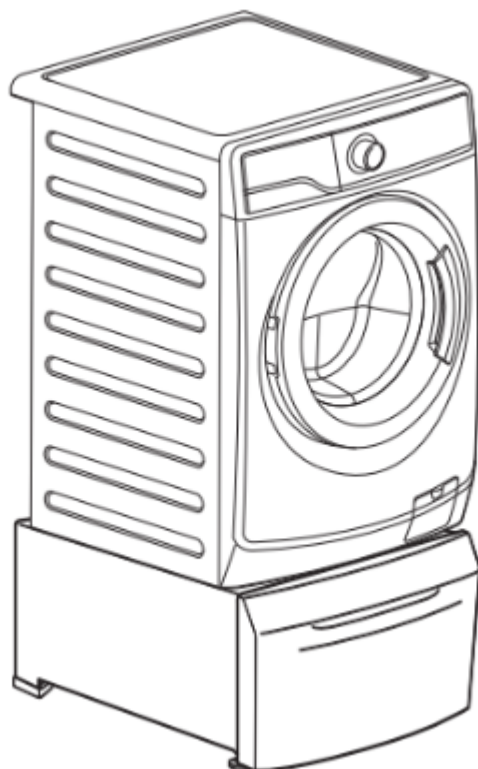
To remove the transit bolts.

To adjust levelling legs.

### Pedestal With The Drawer (\*Optional Extra\*)



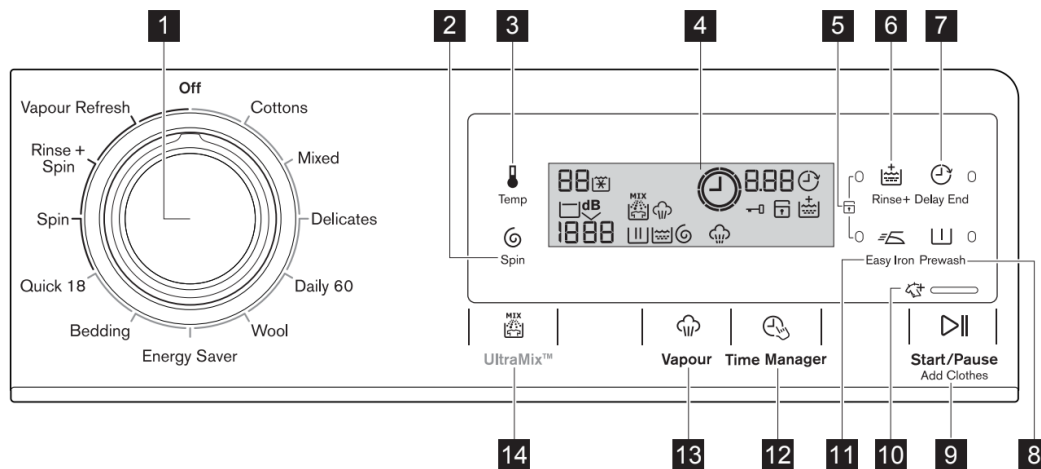
Only appropriate accessories approved by Electrolux ensure the safety standards of the appliance.  
If unapproved parts are used, any claims will be invalidated.



To put the appliance higher at the level what helps easy load and remove the laundry.  
The drawer can be used for laundry storage e.g. towels, cleaning products and more.  
Read carefully the instructions supplied with the accessory.

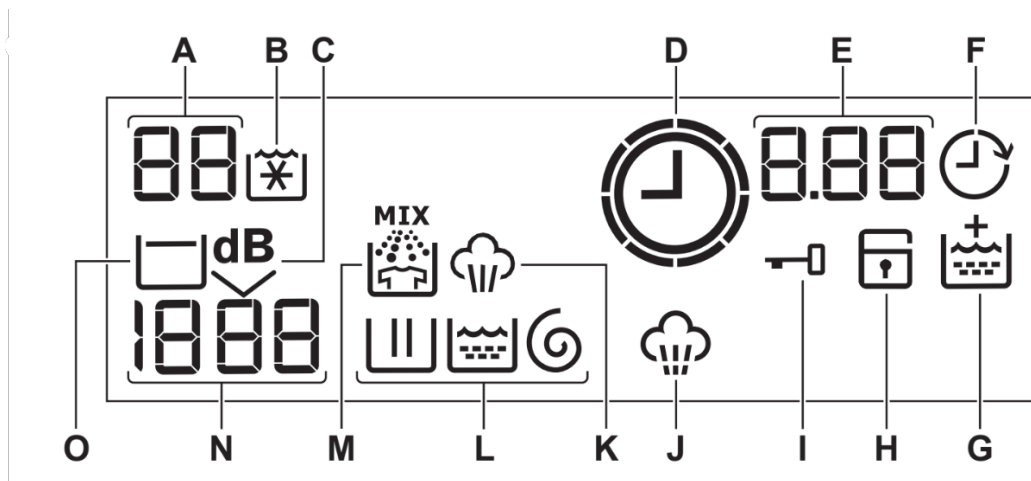
# CONTROL PANEL

## Control Panel Description




1. Program Knob
2. Spin Selection Touchpad
3. Temperature Selection Touchpad
4. Display
5. Child Lock (see page 13)
6. Rinse Plus Touchpad
7. Delay End Touchpad
8. Prewash Touchpad
9. Start/Pause, Add Clothes Touchpad
10. Add Clothes Function Symbol
11. Easy Iron Touchpad
12. Time Manager Touchpad
13. Vapour Touchpad
14. UltraMix Touchpad

## Display



- A. Wash Temperature
- B. Cold Water Icon
- C. Extra Silent Icon
- D. Time Manager Icon
- E. Washing Cycle Time/Delay End Time
- F. Delay End Icon
- G. Rinse Plus Icon
- H. Child Lock Icon
- I. Door Lock Icon
- J. Vapour Phase Icon
- K. Vapour Icon
- L. Washing Progress Icon (Wash/Rinse/Spin)
- M. Ultramix System Icon
- N. Spin Speed
- O. Rinse Hold Icon

## Program Chart

Program ; Temperature range	Max. load (dry clothes) ; Max. Spin Speed		Type of load and soil level
	Model		
	EWF14933	EWF14833	
<b>Off</b>	-	-	This position to reset program/switching off the machine.
<b>Cottons ;</b> ☒ to 90°C	9 kg ; 1400 rpm	8.5 kg ; 1400 rpm	White and coloured cotton. (Adjust wash time according to soil level. See Time Manager table on page 12)
<b>Mixed ;</b> ☒ to 60°C	4 kg ; 1200 rpm	4 kg ; 1200 rpm	Synthetic or mixed fabric items. (Adjust wash time according to soil level. See Time Manager table on page 12)
<b>Delicates ;</b> ☒ to 40°C	4 kg ; 1200 rpm	4 kg ; 1200 rpm	Delicate fabrics such as acrylics, viscose, polyester items. (Adjust wash time according to soil level. See Time Manager table on page 12)
<b>Daily 60 ;</b> 30°C to 60°C	5.5 kg ; 1400 rpm	5.5 kg ; 1400 rpm	Coloured cotton e.g. shirts, blouses, towels and undergarments with normal level of soil.
<b>Wool ;</b> ☒ to 40°C	2 kg ; 1200 rpm	2 kg ; 1200 rpm	Specially tested program for woollen garments bearing the "Pure new woollen, non-shrink, machine washable" label.
<b>Energy Saver ;</b> ☒ and 40°C <sup>1)</sup>	9 kg ; 1400 rpm	8.5 kg ; 1400 rpm	White and colourfast, cotton with normal soil. Set this program to have a good washing results and decrease the energy consumption. The time of the washing program is extended.
<b>Bedding ;</b> ☒ to 60°C	3 kg ; 800 rpm	3 kg ; 800 rpm	Special program for one synthetic blanket, duvet, bedspread and so on. (Adjust wash time according to soil level. See Time Manager table on page 12)
<b>Quick 18 ;</b> 30°C	1.5 kg ; 800 rpm	1.5 kg ; 800 rpm	Lightly soiled synthetics or mixed fabrics.
<b>Spin</b>	9 kg ; 1400 rpm	8.5 kg ; 1400 rpm	To spin the laundry and drain the water in the drum.
<b>Rinse + Spin</b>	9 kg ; 1400 rpm	8.5 kg ; 1400 rpm	To rinse and spin the laundry.
<b>Vapour Refresh</b>	1.5 kg ; Clothes tumble in vapour.		This cycle removes odours and helps to dewrinkle the laundry.  Do not add detergent.

1) Energy Saver program with 40degC option selected is recommended to wash a normally soiled cotton load at rated load capacity and is the water and energy rating label program.

2) Symbol "☒" represents Cold water.

## Program Options Compatibility

Program Option	Spin								
	No Spin	Rinse Hold	Extra Silent						
Cottons	✓	✓	✓	✓	✓	✓	✓	✓	✓
Mixed	✓	✓	✓	✓	✓	✓	✓	✓	✓
Delicates	✓	✓	✓	✓	✓	✗	✓	✓	✓
Daily 60	✓	✓	✗	✓	✓	✗	✗	✗	✓
Wool	✓	✓	✓	✗	✓	✗	✗	✗	X
Energy Saver	✓	✓	✗	✓	✓	✗	✓	✓	X
Bedding	✓	✗	✗	✗	✓	✗	✗	✓	✓
Quick 18	✓	✓	✗	✗	✓	✗	✗	✗	X
Spin	✓	✗	✗	✗	✓	✗	✗	✗	✗
Rinse + Spin	✓	✓	✗	✗	✓	✗	✗	✗	✗
Vapour Refresh	✗	✗	✗	✗	✓	✗	✗	✓	✗

1) Vapour option can be combined with temperature 40 to 90 °C only.

✓ Can select and disable option.

X Cannot disable option

## Options

### Temperature Touchpad ( )

Press this touchpad repeatedly to increase or decrease the wash temperature if you want your laundry to be washed at a temperature different from the one proposed by the washing machine.

### Spin Selection Touchpad ( )

Press this touchpad repeatedly to increase or decrease the spin speed or select Rinse Hold, if you want your laundry to be spun at a speed different from the one proposed by the washing machine.

- **No Spin ( --- )**

No spin option eliminates all the spin phases and increase the number of rinses.

- **Extra Silent ( )**

By selecting this option, the machine will not drain the water of the last rinse to avoid wrinkling the laundry. All spinning phases are suppressed.

This washing cycle is very quiet, and can be selected at night or other appropriate times.

- **Rinse Hold ( )**

By selecting this option the water of the last rinse is not emptied out and the drum turns regularly to prevent the laundry creases.

The door is still locked to indicate that the water must be emptied out.

## Rinse Plus Touchpad ( )

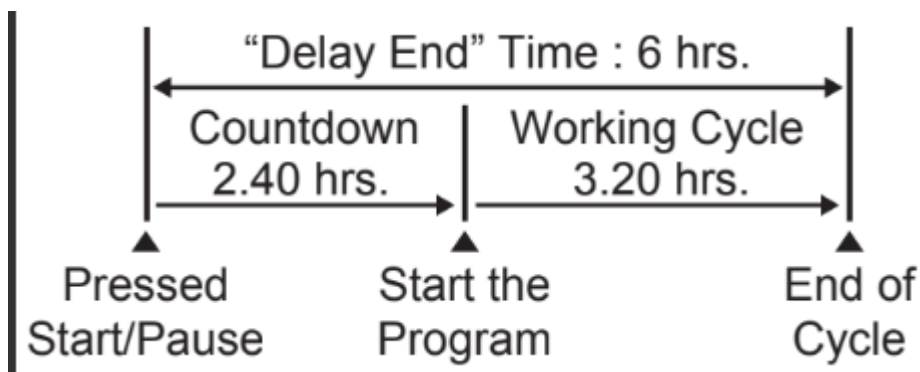
This option is recommended for people who are allergic to detergents, and in areas where the water is very soft. Press it to add two rinse phases to a program. The indicator of this option comes on.

## Delay End Touchpad ( )

Before you start the program, this option makes it possible to define the end of the washing program from minimum 1 hour to maximum 19 hours.

Press the Delay End touchpad to choose the end time as your wish. The display shows the number of hours and the indicator beside the touchpad is on.

For example, if the program duration of your selected program is 3.20 hours and you define the “Delay End” time to 6 hours. This means your wash program will finish in 6 hours. (See diagram)



After selecting Delay End time, press Start/Pause touchpad to start the program. Machine will then countdown and update time on the display every hours until it reaches the starting point of the wash cycle.

If you wish to modify or cancel Delay End option after starting the program, follow the steps below:

- set the washing machine to PAUSE by pressing “Start/Pause” touchpad;
- deselect this option by pressing “Delay End” touchpad repeatedly till the display shows delay time “ 0 ”;
- press the “Start/Pause” to start the program.

## Easy Iron Touchpad ( )

When selecting this option the laundry is gently washed and spun to avoid creasing. In this way ironing is easier.

The indicator of this option comes on.

## Prewash Touchpad ( )

Select this option if you wish your laundry to be pre-washed before the main wash. Use this option for heavy soil. The indicator of this option comes on.

When selecting this option the laundry is gently washed and spun to avoid creasing. In this way ironing is easier. The indicator of this option comes on.





When you set this function, put the detergent into the (  ) compartment.

This function increases the program duration.

### Time Manager ( )

This option allows you to adjust the wash time. Press this touchpad repeatedly to decrease or increase the wash time according to the soil level of your wash.

Use the table below as a guide.

Soil Level	Light	Medium	Normal	Heavy
Wash Level				

### Vapour Touchpad ( )

Select this option to add approximately 30 minutes of tumbling in vapour during the wash cycle. Vapour helps open fabric fibers up to allow laundry additives to release tough stains. The indicator of this option comes on.

### UltraMix ( )

When you select this option, the detergent is blended and dissolved in water within a pre-mixing technology” chamber. This will activate the active ingredients of the detergent before circulating the water onto the clothes.




## Settings

### Child Safety Lock Option ( )

Your appliance is provided with CHILD SAFETY LOCK which permits you to leave the appliance unsupervised with the door closed without having to worry that children might be injured by or cause damage to the appliance.

**To set “Child Lock” option:**

To activate the function, press Rinse + (  ) and Easy Iron (  ) touchpads at the same time until the display shows the symbol “  ”.

- To deactivate the function, press Rinse + (  ) and Easy Iron (  ) touchpads at the same time until the symbol “  ” goes off.

### Enabling/Disabling End-Of-Wash Buzzer

This setting permits you to either enable or disable the buzzer at the end of the program. As an example, you might wish to disable this buzzer when you start a wash when going to bed, so that when the wash finished approximately 1 hour later, it will not disturb you through the night.

To disable the buzzer sound, press “Easy Iron (  ) and Prewash (  )” touchpads at the same time for 3 seconds, and listen for “BEEP, BEEP”.

To return to default configuration press these 2 touchpads at the same time for 3 seconds, and listen for “BEEP”.

### Start/Pause ( ) and Add Clothes ( ) Touchpad


This touchpad has 2 functions:

- **Start/Pause** (  )

After you have selected the desired program and options, press this touchpad to start the machine. The Start/Pause pilot light will stop flashing and remain lit until the water level is above the bottom edge of the door then pilot light goes OFF. If you have selected a “Delay End” option, the countdown will begin and will be shown on the display.

To interrupt a program which is running, press this touchpad to pause the machine, the Start/Pause pilot light flashes.

To restart the program from the point at which it was interrupted, press this touchpad again, the Start/Pause pilot light will stop flashing.

- **Add Clothes** (  )

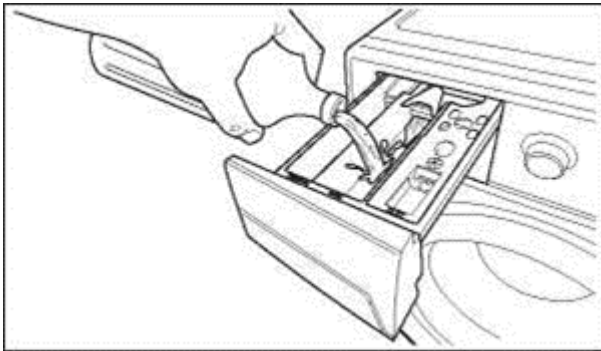
While running a program, you may add clothes by:

- Pressing the “Start/Pause” touchpad to pause the program.

- Wait for the machine to come to a complete stop before opening the door.
- Add clothing and close the door.
- Resume the program by pressing “Start/Pause” touchpad again.

## BEFORE FIRST USE

1. Ensure that the electrical and water connections comply with the installation instructions.
2. Put 2 litres of water in the detergent compartment for washing phase. This activates the drain system.



3. Select a Cottons cycle at 90 °C, without any laundry in the machine, to remove any manufacturing residue from the drum and tub then start the machine.

## DAILY USE

### Loading The Laundry

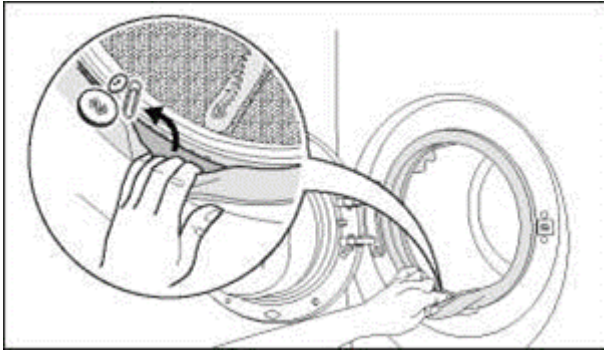
1. Turn the water tap on.
2. Connect the mains plug to the mains socket.
3. Turn the knob to set a program. The washing machine will propose a temperature and automatically select the spin value provided for the program you have chosen.

The selector knob can be turned either clockwise or anticlockwise.

Position “Off” to reset program/ switching OFF the machine.

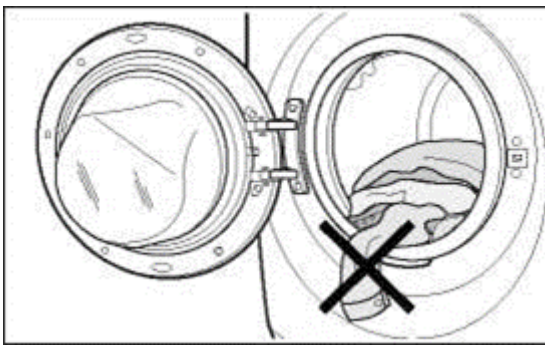
At the end of the program the selector dial must be turned to position “Off”, to switch the machine off.

4. Check and remove objects (if there are any) that could be trapped in the fold.



5. Place the laundry in the drum, one item at a time, shaking them out as much as possible. (Refer to page 18 “WASHING HINTS”)

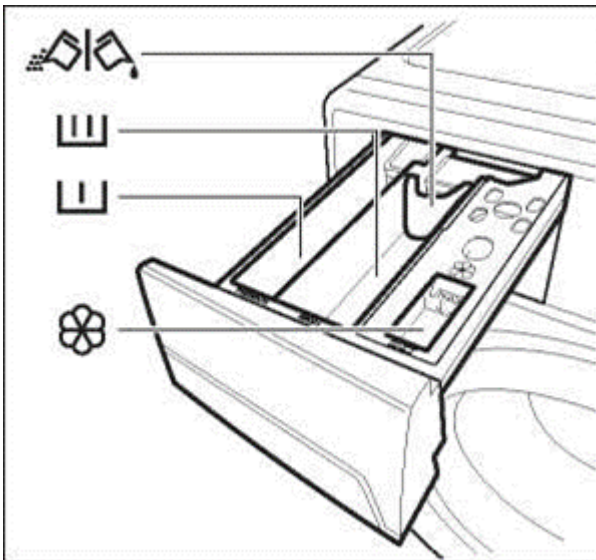
6. Close the door.



## Using Detergent And Additives

1. Detergent Dispenser Drawer

The detergent dispenser is divided into three compartments.



-  Compartment “MAIN WASH”

This compartment is used for detergent on all programs.

-  Compartment “PREWASH”

This compartment is only used for detergent when a Prewash is selected.

-  Compartment “SOFTENER”

This compartment is used for fabric conditioner and starching agent.



Flap for powder or liquid detergent.





- Position down : for liquid detergent.
- Position up : for powder detergent (factory setting).

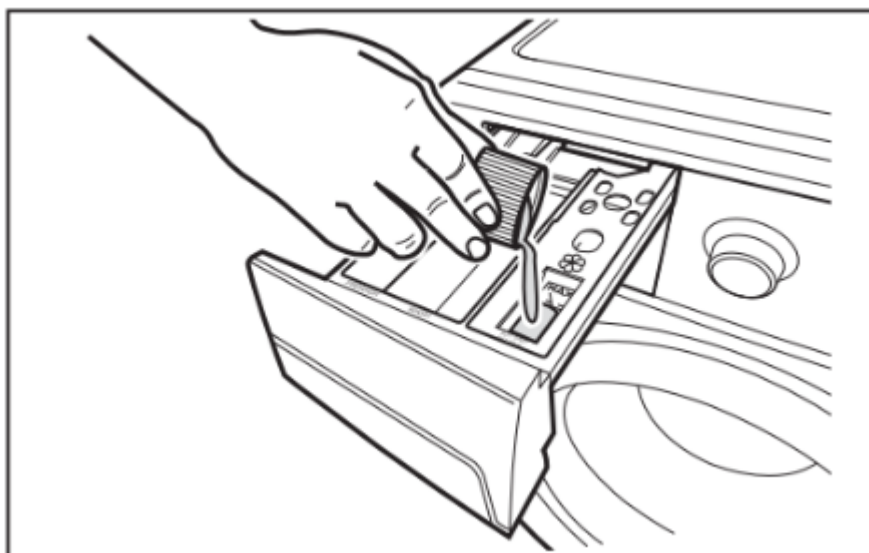
2. Measure out the detergent and the fabric softener;

- Pull out the dispenser drawer until it stops.
- Measure out the amount of detergent required, pour it into the main wash compartment.



- If you wish to carry out the “Prewash” phase, pour it into the compartment marked  .



- If required, pour fabric softener into the compartment marked “  ” .





- Close the drawer gently.

## Options Setting

1. If you want your laundry to be spun or use temperature different from the one proposed by the

washing machine, press the Spin “” and the temperature “” touchpads repeatedly to change the spin speed and temperature. Press the option touchpads, if you want your laundry to be washed with special functions.

2. If you want to adjust washing time, press the “Time Manager ” touchpad repeatedly to increase or decrease washing time. See Time Manager guide on page 12.

If you want to define the end of the washing program, press the “Delay End ()” touchpad repeatedly to choose your washing machine working time.

## Starting A Cycle

To start a program, press the Start/Pause touchpad. The corresponding pilot light will stop flashing and a default program duration will be displayed on the screen

If you press any touchpad while a program is operating, symbol “—” will flash on display along with buzzer sound. (except Start/Pause touchpad)

- If you turn the program selector knob to another program when the machine is working (except “Off” to switch off the machine), symbol “—” will flash on display along with buzzer sound to indicate a wrong selection. The machine will not perform the new selected program.

## Interruption Of A Program

- To pause press Start/ Pause. The indicator will start flashing.
- Press the Start/Pause again. The program will continue

## Changing A Program

Changing a running program is possible only by resetting it.


- Turn the program selector knob to the position "Off" to cancel the program and to turn off the appliance.
- Turn the program selector knob to the new program position and change any available options. Press Start/Pause to start the new program.

## Changing The Options


It may be possible to change some of the options after a wash program has started.

1. Press the touchpad Start/Pause. The indicator will start flashing.
2. If available change the options that you wish.
3. Press Start/Pause again. The program will continue.


## Opening The Door

While a program or the Delay End is operating, the appliance door is locked and the display shows the indicator "  ". First set the machine to PAUSE by pressing the "Start/Pause" touchpad.

Wait until the door lock indicator "  " goes off, then the door can be opened.


If the door lock indicator "  " does not disappear, this means that the machine is already heating and the water level is above the bottom edge of the door or the drum is turning. In this case the door CAN NOT be opened. If you need to open it, you must drain the water to open the door.

## At The End Of The Program

- The appliance stops automatically.
- The acoustic signal will operate.
- The display will show "  ".
- The indicator of the touchpad Start/Pause goes off.
- The door lock indicator " '0 " goes off. Remove the laundry from the appliance. Make sure that the drum is empty.


- Keep the door ajar, to prevent the mildew and odours.
- Turn off the water tap.


### **When The Washing Program Is Completed, But There Is Water In The Drum (Option “Rinse Hold” or “Extra Silent” is used)**


- The drum turns regularly to prevent the creases in the laundry.
- The indicator “Start/Pause” flashes to remind you to drain the water.
- The door lock indicator “  ” is on. The door stays locked.

You must drain the water to open the door.

#### **To drain the water:**

1. Press the “Start/Pause”  touchpad. The appliance drains the water and spins with the maximum spin speed for selected program

**Alternatively**, before pressing the “Start/Pause” touchpad, you can press the “Spin”  touchpad to change the spin speed. You can select “No Spin”, if you want the machine to only drain the water

2. When the program is completed and the door lock indicator “  ” goes off, you can open the door.
3. turn the program selector knob to the position “Off” to deactivate the appliance.

### **AUTO Standby Function**

The AUTO Standby mode automatically deactivates the appliance to decrease the energy consumption when:

- You do not press any buttons for 5 minutes before you press “Start/Pause”.
  - All indicators and the display will switch off.
  - The indicator of the touchpad Start/Pause will flash slowly.
- 5 minutes after the washing program ends, if you do not deactivate the appliance, the energy saving function activates.
  - All indicators and the display will switch off.
  - The indicator of the touchpad Start/Pause will flash slowly.
  - Display will show the end of the last wash.

- Press any touchpad again to show the last wash program.
- Turn the selector knob to set a new wash program.

## WASHING HINTS

### Sorting The Laundry

Follow the wash code symbols on each garment label and the manufacturer's washing instructions. Sort the laundry as follows: whites, coloureds, synthetics, delicates, woollens

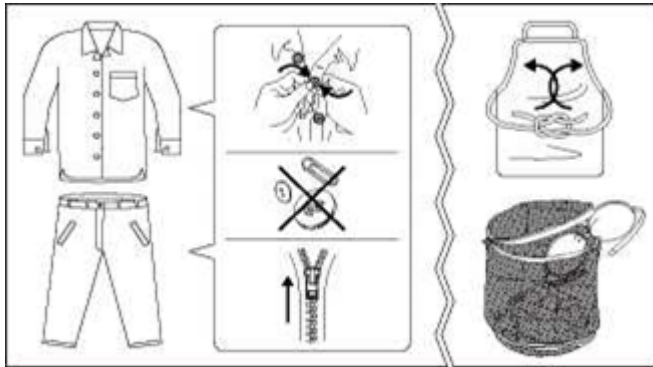
### Temperatures

90°C	For normally soiled white cottons and linen (e.g. teacloths, towels, tablecloths, sheets...).
60°C 50°C	For normally soiled, colourfast garments (e.g. shirts, night dresses, pyjamas....) in linen, cotton or synthetic fibres and for lightly soiled white cotton (e.g.underwear).
40°C 30°C Cold	For delicate items (e.g. net curtains), mixed laundry including synthetic fibres and woollens bearing the label pure new wool, machine washable, non-shrink.

### Before Loading The Laundry

- Make sure that no metal objects are left in the laundry (e.g. hair clips, safety pins, pins).
- Button up pillowcases, close zip fasteners, hooks and poppers. Tie any belts or long tapes.

- Wash bras, pantyhose and other delicates in a mesh laundry bag, which you can purchase from your supermarket.



- Make sure that you wash lint collectors separately from lint producers.
- Never wash whites and coloureds together. Whites may lose their “whiteness” in the wash.
- New coloured items may run in the first wash; they should therefore be washed separately the first time.
- Remove persistent stains before washing.
- Rub particularly soiled areas with a special detergent or detergent paste. Treat curtains with special care. Remove hooks or tie them up in a bag or a net.

## Maximum Loads

Recommended loads are indicated in the program charts. General rules:

Cotton, linen:	drum full but not too tightly packed;
Synthetics:	drum no more than half full;
Delicate fabrics and woollens:	drum no more than one third full.

Washing a maximum load makes the most efficient use of water and energy.

For heavily soiled laundry, reduce the load size

## Removing Stains

Stubborn stains may not be removed by just water and detergent. It is therefore advisable to treat them prior to washing.

**Blood:** treat fresh stains with cold water. For dried stains, soak overnight in water with a special detergent then rub in the soap and water.

**Oil based paint:** moisten with benzine stain remover, lay the garment on a soft cloth and dab the stain; treat several times.

**Dried grease stains:** moisten with turpentine, lay the garment on a soft surface and dab the stain with the fingertips and a cotton cloth.

**Rust:** oxalic acid dissolved in hot water or a rust removing product used in cold water. Be careful with rust stains which are not recent since the cellulose structure will already have been damaged and the fabric tends to hole.

**Mould stains:** treat with bleach, rinse well (whites and fast coloureds only).

**Grass:** soap lightly and treat with bleach (whites and fast coloureds only).

**Ball point pen and glue:** moisten with acetone (\*), lay the garment on a soft cloth and dab the stain.

**Lipstick:** moisten with acetone (\*) as above, then treat stains with methylated spirits. Remove any residual marks from white fabrics with bleach.

**Red wine:** soak in water and detergent, rinse and treat with acetic or citric acid, then rinse. Treat any residual marks with bleach.

**Ink:** depending on the type of ink, moisten the fabric first with acetone (\*), then with acetic acid; treat any residual marks on white fabrics with bleach and then rinse thoroughly.

**Tar stains:** first treat with stain remover, methylated spirits or benzine, then rub with detergent paste.

(\*) do not use acetone on artificial silk.

## **Detergents Type And Quantity Of Detergent**

Low sudsing detergent is required for this washing machine to prevent oversudsing problems, unsatisfied washing result and harm to the machine. Low sudsing detergents designed for front load washing machines are labelled "Front Loading", "high efficiency", "HE", such as Cold Power for Front Loaders or "Matic". **Do not use wrong types of detergent, such as Top Loading, Handwash detergent or Soap-Based products in your frontload washing machine. This can result in excessive suds, longer cycle time, low spin speeds, poor rinsing and overloading of the motor.**

### **Quantity of detergent to be used**

The choice of detergent and use of correct quantities not only affects your wash performance, but also helps to avoid waste and protect the environment. Although biodegradable, detergents contain substances which in large quantities can upset the delicate balance of nature.

The choice and quantity of detergent will depend on ;

- type of fabric (delicates, woollens, cottons, etc.) ;

- the colour of clothes ;
- size of the load ;
- degree of soil ;
- wash temperature ; and
- hardness of the water used.

Water hardness is classified by so-called “degrees” of hardness.

Information on hardness of the water in your area can be obtained from the relevant water supply company, or from your local authority.

You may have to try using the detergent quantity as per manufacturers' instructions then compare the wash result to the list below and adjust the amount of detergent for your future washes accordingly.

**Not enough washing powder causes:**

- the washload to turn grey,
- greasy clothes.

**Too much washing powder causes:**

- sudsing,
- reduced washing effect,
- inadequate rinsing.

**Use less detergent if:**

- you are washing a small load,
- the laundry is lightly soiled,
- large amounts of foam during washing

## **CARE AND CLEANING**

### **External Cleaning**

Clean the appliance only with soap and warm water. Fully dry all the surfaces.

### **Descaling**

The water we use normally contains lime. It is a good idea to periodically use a water softening powder in the machine.

Do this separately from any laundry washing, and according to the softening powder manufacturer's instructions.



This will help to prevent the formation of lime deposits.

### **After Each Wash**

Leave the door open for a while. This helps to prevent mould and stagnant smells forming inside the appliance.

Keeping the door open after a wash will also help to preserve the door seal.

### **Maintenance Wash**

With the use of low temperature washes it is possible to get a build up of residues inside the drum.

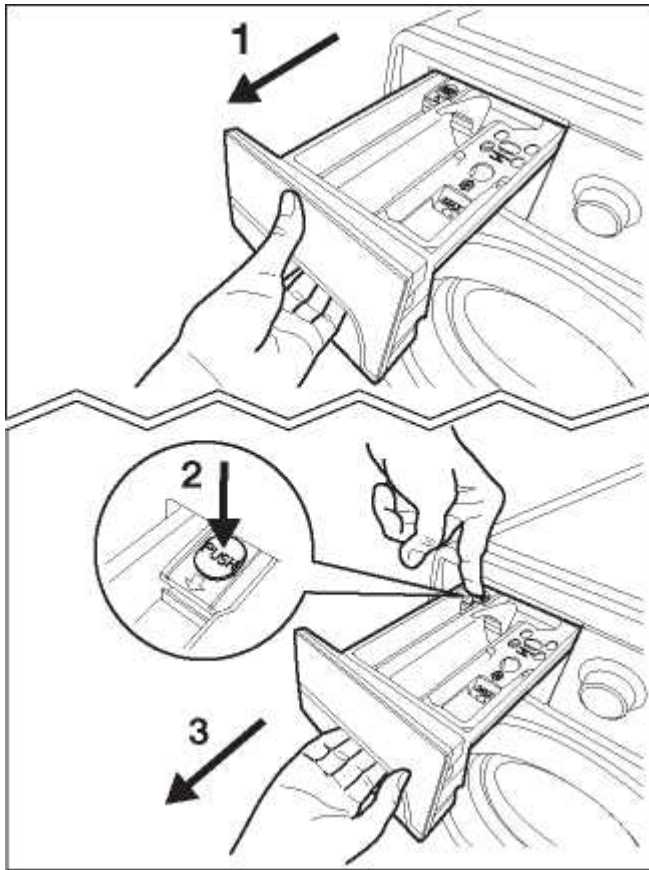
We recommend that a maintenance wash be performed on a regular basis.

#### **To run a maintenance wash:**

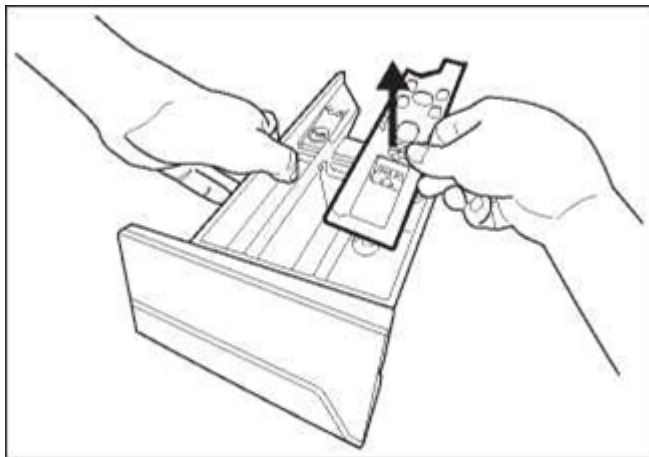
- The drum should be empty of laundry.
- Select the hottest cotton wash program.
- Use a normal measure of detergent, must be a powder with biological properties.

### **Cleaning The Dispenser Drawer**

The washing powder and additive dispenser drawer should be cleaned regularly. Remove the drawer by pressing the catch downwards and by pulling it out. Flush it out under a tap, to remove any traces of accumulated powder.

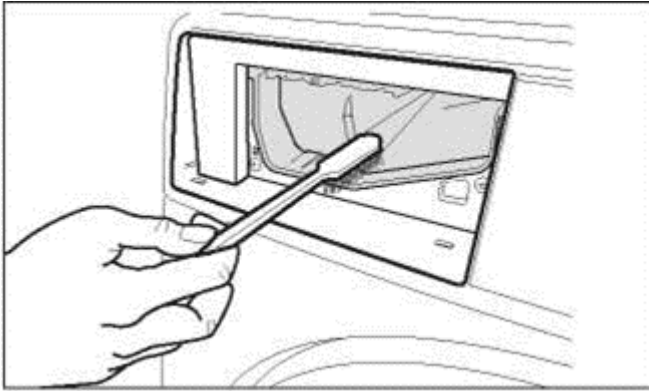


To aid cleaning, the top part of the additive compartment should be removed.



### **Cleaning The Drawer Recess**

Having removed the drawer, use a small brush to clean the recess, ensuring that all washing powder residue is removed from the upper and lower part of the recess. Replace the drawer and run the rinse program without any clothes in the drum



## Cleaning The Pump

Clean the pump if:

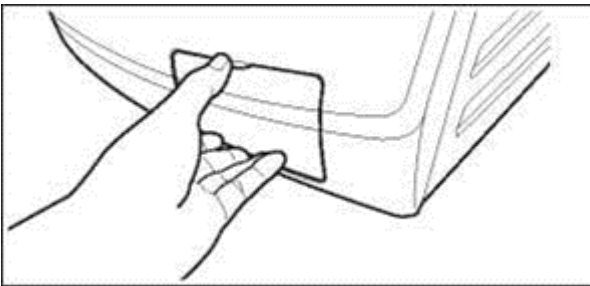
- The appliance does not drain the water.
- The drum cannot turn.
- The appliance makes an unusual noise because of the blockage of the drain pump.
- The display shows an alarm code because of the problem with water drain.

### **WARNING!**

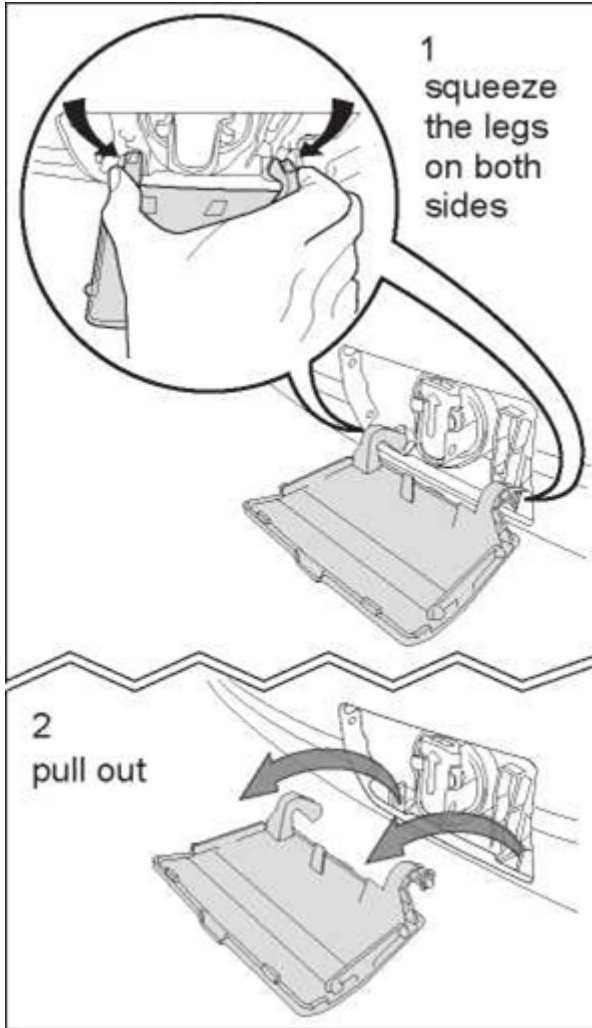
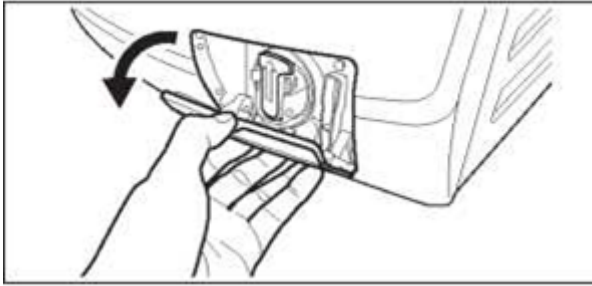
1. Disconnect the mains plug from the mains socket
2. Do not remove the filter while the appliance is operating. Do not clean the drain pump if the water in the appliance is hot. The water must be cold before you clean the drain pump.

### **To clean the drain pump:**

1. Open the drain pump door.

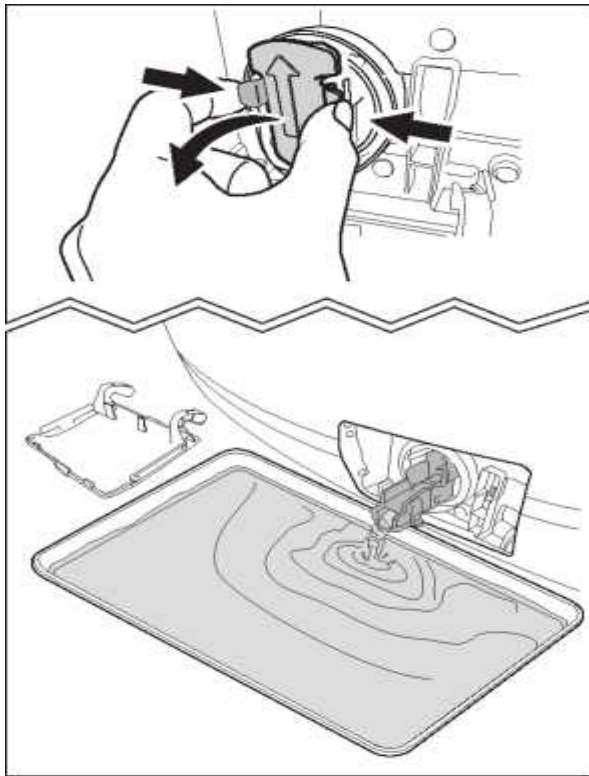


2. Pull the flap down, then squeeze the legs on both sides of the cover together and pull out (as picture).



3. Place a suitable water container below the recess of the drain pump to collect the water that flows out.

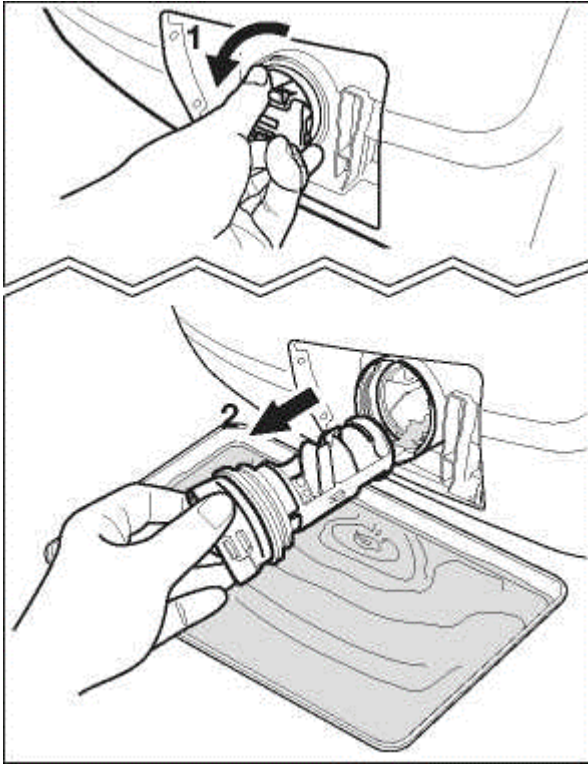
Press the two levers and pull forward the drainage duct to let the water flow out.



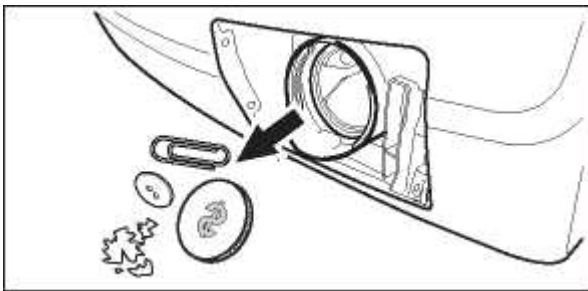
4. When the container is full of water, put the drainage duct back again and empty the container. Do step 3 again and again until no more water flows out from the drain pump.



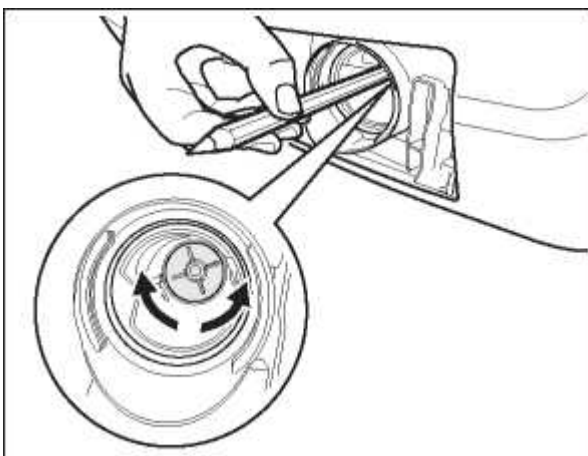
5. Pull back the drainage duct and turn the filter counter-clockwise to remove it.



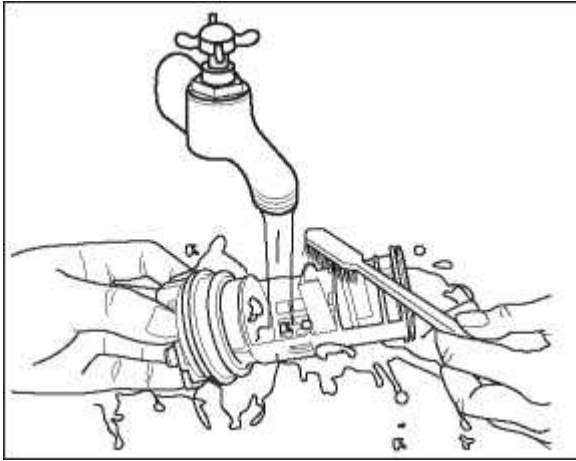
6. Remove fluff and objects from the pump (if there are any).



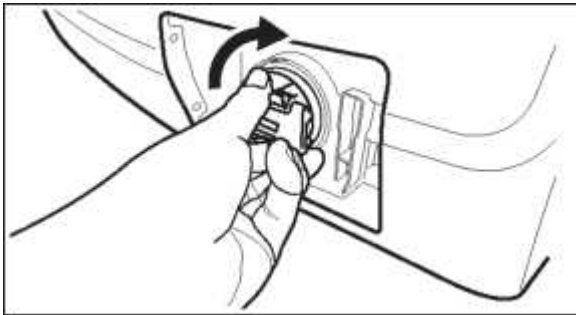
7. Make sure that the impeller of the pump can turn. If this does not occur, contact the service centre.



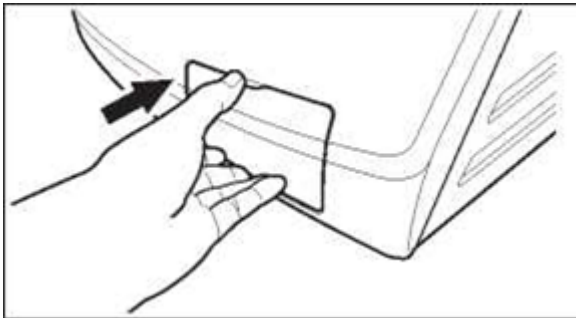
8. Clean the filter under the water tap



9. Put the filter back in the pump into the special guides. Make sure that you correctly tighten the filter to prevent leakages.



10. Put the flap back and close the drain pump door.

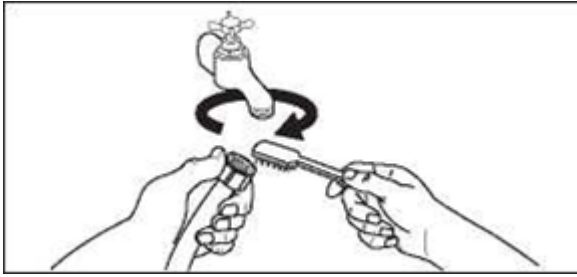


## Cleaning The Water Inlet Filter

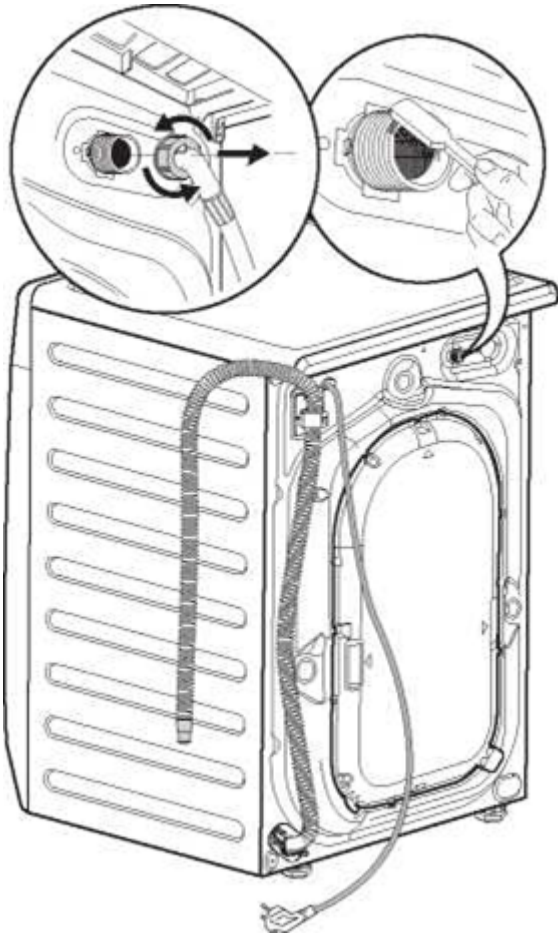
If your water is very hard or contains traces of lime deposit, the water inlet filter may become clogged. It is therefore a good idea to clean it from time to time.

### To clean the water inlet filters

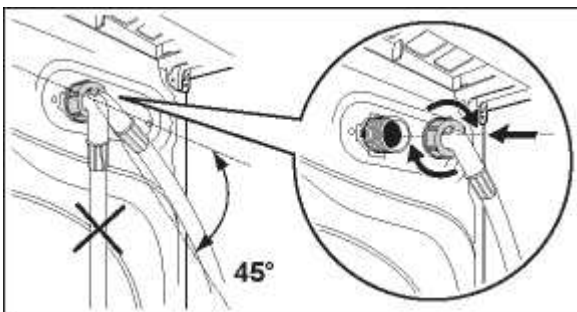
1. Close the water tap
2. Remove the water inlet hose from the water tap
3. Clean the filter in the inlet hose with a stiff brush.



4. Remove the inlet hose behind the appliance.
5. Clean the filter in the valve with a stiff brush or a towel.



6. Install the inlet hose again. Make sure that the couplings are tight to prevent leakages.



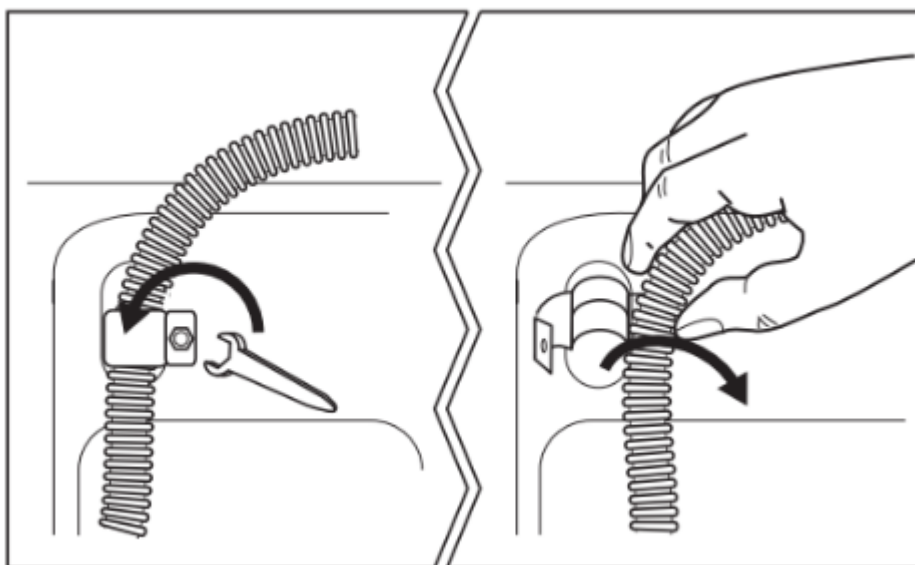
7. Open the water tap

## Frost Precautions

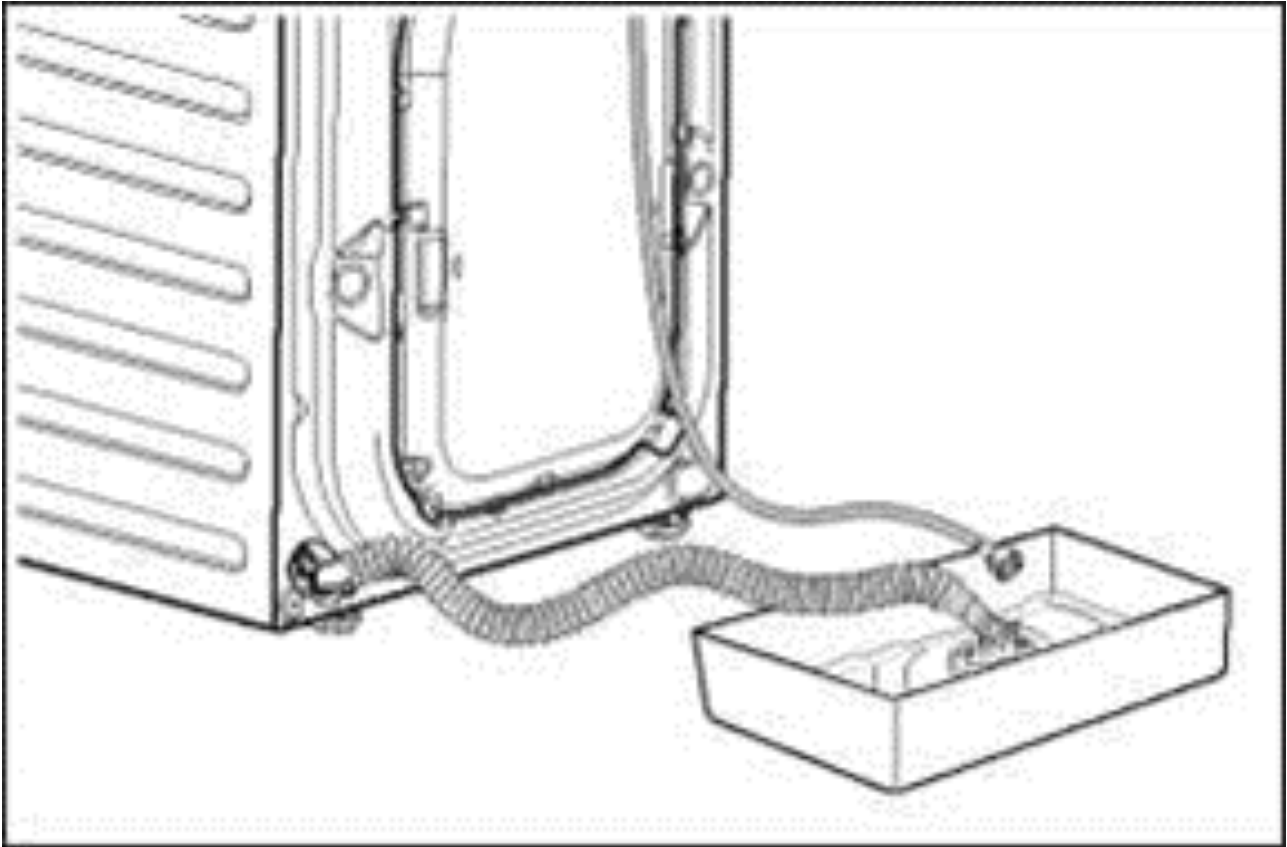
If the appliance is installed in an area where the temperature can be less than 0 °C, remove the remaining water from the inlet hose and the drain pump.

## Emergency Drain

1. Disconnect the mains plug from the mains socket. Turn off the water tap.
2. Remove the water inlet hose.
3. Remove the drain hose from the rear support and unhook it from sink or spigot.



4. Put the ends of the drain and inlet hose in a container. Let the water flow out of the hoses.




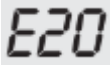
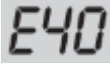

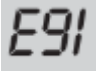
5. When no more water flows, install the inlet hose and the drain hose again.

## TROUBLESHOOTING

### Possible Failures

Certain problems are due to lack of simple maintenance or oversights, which can be solved easily without calling out an engineer. Before contacting your local Service Centre, please carry out the checks listed below.

Once the problem has been eliminated, press the Start/Pause button to restart the program. If after all checks, the problem persists, contact your local Service Centre.

Alarm Code:	
	The appliance does not fill with water properly.
	The appliance does not drain the water.
	The appliance door is open or not closed correctly. Please check the door!
	The mains supply is unstable. Wait until the mains supply is stable.
	No communication between electronic elements of the appliance. Switch off and switch on again.

Malfunction	Possible cause => Solution
<p><b>The washing machine does not start:</b></p>	<p>The door has not been closed. (Error code: <b>E40</b> ) =&gt; Close the door firmly.</p>
	<p>The plug is not properly inserted in the power socket. =&gt; Insert the plug into the power socket.</p>
	<p>There is no power at the socket. =&gt; Please check your domestic electrical installation.</p>
	<p>The Start/Pause touchpad has not been pressed. =&gt; Press the Start/Pause touchpad.</p>
	<p>The “Delay End” has been selected. =&gt; If the laundry are to be washed immediately, cancel the “Delay End”.</p>
	<p>The Main supply is unstable. (If <b>E40</b> appears in the display.) =&gt; Wait until the main supply is stable. Appliance will start automatically.</p>
<p><b>The machine does not fill the water:</b></p>	<p>The water tap is closed. (Error code: <b>E10</b> ) =&gt; Open the water tap.</p>
	<p>The inlet hose is squashed or kinked. (Error code: <b>E10</b> ) =&gt; Check the inlet hose connection.</p>
	<p>The filter in the inlet hose is blocked. (Error code: <b>E10</b> ) =&gt; Clean the water inlet hose filter.</p>
	<p>The door is not properly closed. (Error code: <b>E40</b> ) =&gt; Close the door firmly.</p>



<p><b>The machine fills then empties immediately:</b></p>	<p>The end of the drain hose is too low. (Error code: <b>E 10</b> ) =&gt; Refer to relevant paragraph in “water drainage” section.</p>
<p><b>The machine does not empty and/or does not spin:</b></p>	<p>The drain hose is squashed or kinked. (Error code: <b>E20</b> ) =&gt; Check the drain hose connection.</p>
	<p>The drain pump is clogged. (Error code: <b>E20</b> ) =&gt; Clean the drain filter.</p>
	<p>The option “Extra Silent” or “Rinse Hold” has been selected. =&gt; Press Start/Pause touchpad to drain the water or select spin program.</p>
	<p>The laundry is not evenly distributed in the drum. =&gt; Pause the machine and redistribute laundry manually.</p>
<p><b>There is water on the floor:</b></p>	<p>Too much detergent or unsuitable detergent (creates too much foam) has been used. =&gt; Reduce detergent quantity and use correct type of detergent (refer page 19).</p>
	<p>Check whether there are any leaks from one of the inlet hose fittings. It is not always easy to see this as the water runs down the hose; check to see if it is damp. =&gt; Check the water inlet hose connection.</p>
	<p>The drain hose is damaged. =&gt; Call Service.</p>
<p><b>Unsatisfactory washing results:</b></p>	<p>Too little detergent or unsuitable detergent has been used. =&gt; Increase detergent quantity or use different detergent (refer page 19).</p>
	<p>Stubborn stains have not been treated prior to washing. =&gt; Use commercial products to treat the stubborn stains.</p>

	<p>The correct temperature was not selected. =&gt; Check if you have selected the correct temperature.</p>
	<p>Excessive laundry load. =&gt; Reduce load.</p>
<p><b>The door will not open:</b></p>	<p>The program is still running. =&gt; Wait until the end of cycle.</p>
	<p>There is water in the drum. =&gt; You must drain the water to open the door (refer "Opening The Door" on page 16).</p>
	<p>This problem may be caused by a failure of the appliance. =&gt; Contact Service. If you need to open the door, please read carefully "Emergency door opening" on next page.</p>
<p><b>The machine vibrates or is noisy:</b></p>	<p>The transit bolts and packing have not been removed. =&gt; Check the correct installation of the appliance.</p>
	<p>The support feet have not been adjusted. =&gt; Check the correct levelling of the appliance.</p>
	<p>The laundry is not evenly distributed in the drum. =&gt; Pause the machine and redistribute laundry manually.</p>
	<p>There is very little laundry in the drum. =&gt; Load more laundry.</p>
	<p>Unstable floors eg. wooden floors. =&gt; Refer to relevant paragraph in "Positioning" section.</p>
<p><b>Cycle time longer than displayed:</b></p>	<p>Detergent over dose. =&gt; Reduce the detergent quantity or use another one. (Refer page 19 "Detergents Type And Quantity Of Detergent").</p>
	<p>Machine unbalance. =&gt; Redistribute laundry manually in the drum and start the spin phase again.</p>

<b>The cycle is shorter than the time displayed.</b>	The appliance calculated a new time according to the laundry load.
<b>Spinning starts late or the machine does not spin:</b>	<p>The electronic unbalance detection device has cut in because the laundry is not evenly distributed in the drum. The laundry is redistributed by reverse rotation of the drum.</p> <p>This may happen several times before the unbalance disappears and normal spinning can resume. If, after 10 minutes, the laundry is still not evenly distributed in the drum, the machine will not spin. In this case, redistribute the load manually and select the spin program.</p> <p>=&gt; Pause the machine and redistribute laundry manually.</p>
<b>The machine makes an unusual noise:</b>	Machine not installed properly. => Make sure the levelling of the appliance is correct. Refer to "Installation".
	Transit bolts or packaging not removed. => Make sure that the packaging and/or the transit bolts are removed. Refer to "Unpacking".
	The load may be too small. => Add more laundry in the drum.
<b>No water is visible in the drum:</b>	Machines based on modern technology operate very economically using very little water without affecting performance.

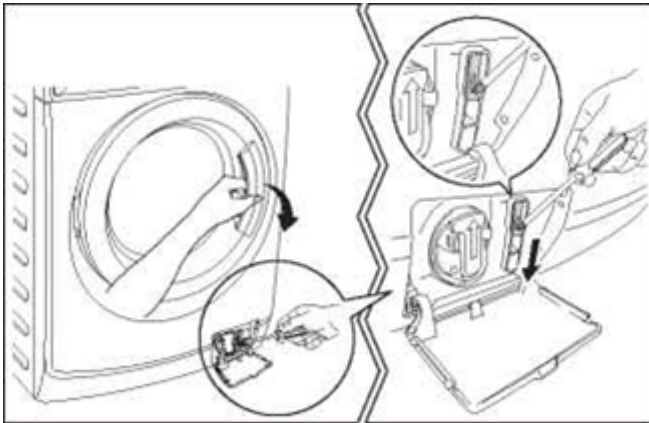
## Emergency Door Opening

In case of power failure or appliance failure the appliance door remains locked. The wash program continues when power is restored. If the door remains locked in case of failure, it is possible to open it using the emergency unlock feature

**To open the door proceed as follows:**

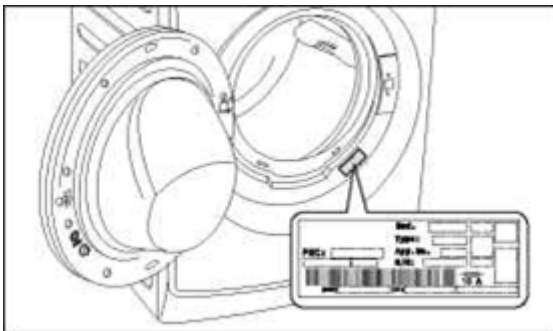
1. Turn the program selector dial to "Off" switch the appliance off.
2. Disconnect the mains plug from the mains socket.
3. Open the filter flap.

4. While pulling the emergency unlock strap (red strap) downward pull the door handle to open the door.



5. Take out the laundry.

6. Close the filter flap.



### Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.