

# TOWER®

over 100 YEARS of quality

## NANO COATED *CeraGlide*™

ROSE GOLD GARMENT STEAMER

T22014RGB  
T22014BLU



SAFETY AND INSTRUCTION MANUAL  
PLEASE READ CAREFULLY

\*Subject to registering your Extended Guarantee online at [www.towerhousewares.co.uk](http://www.towerhousewares.co.uk).



## Towerbrand

GREAT BRITISH DESIGN, INNOVATION  
AND EXCELLENCE SINCE 1912

Since the turn of the 20th century, Tower has been designing, developing and manufacturing housewares and small appliances used by millions of households throughout the UK and beyond. During the 1960s, the rise in popularity of pressure cooking saw Tower become the UK's largest producer of pressure cookers, right through into the late 1980s. In recent years the Tower brand has been reborn with an exciting and varied range of housewares and electrical appliances that have quickly reinstated the brand's richly deserved status as a household name.

## TOWER

Visit

[www.towerhousewares.co.uk](http://www.towerhousewares.co.uk)

for more fantastic products.

# Contents:

Thank you for purchasing this appliance from the Tower range.

Please read this manual carefully BEFORE using the appliance for your own safety.

It has been designed to provide many years of trouble-free use.

There are many benefits to using a Tower Garment Steamer:

- 1000W quickly and easily deals with even the toughest creases
- Generous 200ml water tank minimises the need for refills
- Continuous steam lasts for over 5 minutes
- Durable ceramic soleplate distributes heat evenly
- Lengthy 2.5m power cord

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See back page for Customer Service Information.

## Call us first, we can help.

With advice, spares and returns.

Visit our website: [towerhousewares.co.uk](http://towerhousewares.co.uk) Call: +44 (0)333 220 6066  
(8.30am to 6.00pm Monday-Friday)

# 1 - Specifications:

This box contains:  
Instruction Manual  
Garment Steamer  
Brush Attachment



## Structure of your appliance:

- |                    |                              |
|--------------------|------------------------------|
| 1. Nozzle panel    | 5. Handle                    |
| 2. Brush           | 6. Tank                      |
| 3. Power Indicator | 7. Water tank release button |
| 4. Switch          |                              |

## 2 - Technical Data:

Description: Garment Steamer  
Model: T22014RGB/T22014BLU  
Input: 220-240V ~50/60Hz  
Power Consumption: 1000W

### Documentation

We declare that this product conforms to the following product legislation in accordance with the following directive(s):

2014/30/EU	Electromagnetic Compatibility Directive.
2014/35/EU	Low Voltage Directive.
2011/65/EU	Restriction of Hazardous Substances Directive.
2009/125/EC	Eco-Design of Energy Related Products.

RK Wholesale LTD Quality Assurance, United Kingdom.

Should you encounter problems or require a replacement part, contact the Tower Customer Support Team: **+44 (0) 333 220 6066**.

Some spare parts may be ordered from the Tower website.  
Your warranty becomes void should you decide to use non Tower spare parts.  
Spare parts can be purchased from **[www.towerhousewares.co.uk](http://www.towerhousewares.co.uk)**

### **Guarantee for spare parts:**

The spares and accessories are guaranteed for 1 year from date of purchase.  
The main body and housing are guaranteed for the extended free warranty subject to registration.  
If any defect arises due to faulty materials of workmanship, the faulty products must be returned to the place of purchase within 12 months from the date of purchase.  
Refund or replacement is at the discretion of the retailer.

### 3 - Important Safety Information:

**Please read these notes carefully BEFORE using your Tower appliance**

- Check that the voltage of the main circuit corresponds with the rating of the appliance before operating.
- Please ensure that the appliance is used on a stable, level, and heat resistant surface.
- DO NOT immerse cords, plugs or any part of the appliance in water or any other liquid.
- DO NOT leave the appliance unattended while it is operating.
- Close supervision is necessary when any appliance is used by or near children or pets.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children should not play with the appliance.
- Cleaning and user maintenance should not be made by children without supervision.
- Switch off at the wall socket then remove the plug from the socket when not in use or before cleaning.
- If the supply cord or appliance is damaged, stop using the appliance immediately and seek advice from the manufacturer or its service agent or a similarly qualified person.
- DO NOT let the cord hang over the edge of a table or counter or let it come into contact with any hot surfaces.
- The use of accessory attachments is not recommended by the appliance manufacturer, apart from those supplied with this product. DO NOT use extension cords with the appliance.

- DO NOT pull the plug out by the cord as this may damage the plug and/or the cable.
- DO NOT use this product for anything other than its intended use.
- This appliance is for household use only.
- DO NOT carry the appliance by the power cord.
- DO NOT use the appliance outdoors.
- The temperature of accessible surfaces may be high when the appliance is operating.
- DO NOT let the cord touch any hot surfaces, such as stovetops, etc.
- **NOTE:** The steam head gets extremely hot during operation. NEVER touch the steam head when the unit is turned on.
- The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use.
- In the unlikely event the appliance develops a fault, stop using it immediately and seek advice from the Customer Support Team:  
**+44 (0) 333 220 6066**

## 4 - Before First Use

1. Remove your appliance from the packaging and carefully check the contents against the parts list.
2. Check that there is no damage to the cord or any visible damage to the body.
3. Dispose of the packaging in a responsible manner.
4. Remove any stickers or labels from the appliance
5. Stand the steamer upright and straighten the cord.
6. Before first use, turn the steamer on for a few minutes. This will help remove any impurities and odours resulting from the manufacturing process. Once the steamer has been purified, test it on an old piece of fabric to ensure the plate and water tank are clean of any residue.
7. To avoid a circuit overload, do not use the steamer with an extension socket.

## 5 - Using Your Appliance

### Filling the tank with water:

**CAUTION!** Before filling the tank with water make sure the appliance is unplugged.

1. To use the unit, start by filling up the water tank located at the bottom.
2. To fill up the water tank, first press the tank release button on the side of the unit to detach it from the main body of the steamer.
3. Once the water tank has been detached from the steamer, remove the pressure cap from the filling hole at the back of the water tank. To do this, insert a finger or fingernail into the small space at the top of the water tank cover and pull it firmly away from the main body of the unit. Once the water tank cover has been removed, fill the tank with fresh water. To ensure optimum performance, be careful not to fill the tank above the Max fill line.

Note: It is not necessary to undo the screws at the back of the water tank to fill it. DO NOT loosen any screws or attempt to disassemble the water tank.

4. When the tank has been filled with water, replace the pressure cap and slot the tank back into the main body of the unit until it clicks into place.
5. The steamer is now ready for normal use.

Note: When the water tank is empty or there is a build-up of limescale inside, the unit's operation will become noisier than usual and steam will stop emitting from the steam nozzle. When this occurs, re-fill the water tank or de-scale the unit as detailed in the 'Cleaning and Care' section of this instruction manual.

### To start using the garment steamer:

1. Fill the tank with water, as detailed above.
2. Once the tank has been filled and replaced into the main body of the steamer, plug the unit into an active mains socket. The red light-up indicator at the top of the steamer will begin to flash to indicate the unit is powered up and the heat-up process has begun.
3. When the water inside the unit reaches the correct temperature, the red light-up indicator will go out. The steamer is now ready for use.
4. When the steamer is ready, press the trigger at the front of the unit to begin releasing steam. The motor unit will vibrate slightly and steam will start emitting from the front nozzle.

Note: For optimum results, keep a distance of at least 5cm between the steamer and the garment or fabric.

- The unit will now operate continuously until the trigger is released or the unit is unplugged from the mains.

#### The Brush Attachment:

- This appliance is complete with a brush attachment, ideal for use with suits and other similar garments.
- To attach the brush to the main unit, line up the hole at the bottom of the attachment with the small tab underneath the steam nozzle and push it in until it locks into place.
- Once the underside of the brush is firmly secured into place, push the top part of the attachment up and back until it slots into place on the main body of the unit.
- The brush attachment is now ready for normal use.

Note: Ensure the attachment is firmly secured before attempting to use it.

## 6 - Troubleshooting

Problem	Solution
No operation.	<ul style="list-style-type: none"> <li>Ensure the appliance is plugged into the mains and that the socket switch is in the ON position.</li> <li>Ensure the water tank has been filled.</li> <li>If using the unit for the first time or after a long period, press the steam trigger for approximately 1 minute before using the unit. This helps push the water through the steam pipe.</li> <li>Check that the fuse is not damaged. Replace the fuse if necessary.</li> </ul>
The unit is vibrating and making a loud noise.	<ul style="list-style-type: none"> <li>The water tank is running low. Refill the water tank as detailed in the 'Filling the Water Tank' section.</li> <li>There may be limescale in the water tank. De-scale the unit as instructed in the 'Cleaning and Care' section of this instruction manual.</li> </ul>
There is a strange smell emitting from the unit on first use.	<ul style="list-style-type: none"> <li>This is normal. The smell derives from oils used during the manufacturing process, and will fade away after a few uses.</li> </ul>
The unit is leaking.	<ul style="list-style-type: none"> <li>The unit has not heated up sufficiently yet. Allow the unit to heat up fully before attempting to use.</li> </ul>
White flakes are coming out of the steam holes during operation.	<ul style="list-style-type: none"> <li>There is limescale in the water tank. De-scale the unit as instructed in the 'Cleaning and Care' section of this instruction manual.</li> </ul>
The unit is in operation but there is no steam.	<ul style="list-style-type: none"> <li>If the unit has not been used for a while, an airlock may have formed. Press the steam trigger for approximately 1 minute before using the unit. This helps push the water through the steam pipe.</li> <li>There may be limescale in the water tank. De-scale the unit as instructed in the 'Cleaning and Care' section of this instruction manual.</li> <li>The unit has not heated up sufficiently yet. Allow the unit to heat up fully before attempting to use.</li> </ul>

# 7 - Recycling

## DISPOSAL OF THE UNIT

Appliances bearing the symbol shown here may not be disposed of in domestic rubbish. You are required to dispose of old electrical and electronic appliances like this separately.

Please visit [www.recycle-more.co.uk](http://www.recycle-more.co.uk) or [www.recyclenow.co.uk](http://www.recyclenow.co.uk) for access to information about the recycling of electrical items.

Please visit [www.weeeireland.ie](http://www.weeeireland.ie) for access to information about the recycling of electrical items purchased in Ireland.

The WEEE directive, introduced in August 2006, states that all electrical items must be recycled, rather than taken to landfill.

Please arrange to take this appliance to your local Civic Amenity site for recycling, once it has reached the end of its life.



# 8 - Cleaning & Care

## Limescale:

If you live in a particularly hard water area, we recommend using bottled or distilled water.

**WARNING:** Never pour liquid cleaners for eliminating calcium into the water tank.

## De-Scaling:

**IMPORTANT!** Failure to de-scale your steamer may invalidate your guarantee.

If you do not de-scale your steamer regularly, the build-up of limescale may result in the following:

- The unit taking longer to heat up.
- Damage to the heating element.

## To Minimise Scale Build-Up:

- Empty the unit of water after each use.
- Do not allow water to stand in the unit overnight.
- Use filtered water instead of tap water to help reduce limescale build up.

## How To De-Scale:

- Any regular de-scaling agent may be used, provided the relevant instructions are observed. To avoid spillage, DO NOT overfill the unit if the de-scaling agent causes the water to foam.
- To clean the unit thoroughly of any de-calcification residue; let it go through several heating-up cycles using clean water with each cycle. Rinse the unit with clean water afterwards.
- It is advisable to remove limescale deposits from the unit at regular intervals.

### Removing Limescale Build-up:

If using a cleaning solution make sure to follow the instructions.

### Natural Cleaning Method for Limescale Removal:

- Fill the unit with equal parts water and vinegar (white wine vinegar, cider vinegar or lemon juice work particularly well). Allow the unit to heat up (pay attention that the contents do not boil over) and let it stand for 30-40 minutes.
- When finished empty the unit and rinse it with water.
- The unit should now be free from limescale and ready to be used again.

Clean the appliance regularly. This appliance contains no user serviceable parts and requires little maintenance. Leave any servicing or repair to qualified personnel.

- To clean, wipe the exterior with a slightly dampened soft cloth or sponge and dry with a cloth or paper towel.
- Do not use strong cleaners or abrasives that may scratch the surface, and never spray cleaners directly onto the unit.

Note: Empty the water tank after each use or when the unit will not be used for prolonged periods of time.

### IMPORTANT!

Do not use the appliance if the surface is wet or damp. ALWAYS make sure the steam outlet holes are dry before storing the appliance.

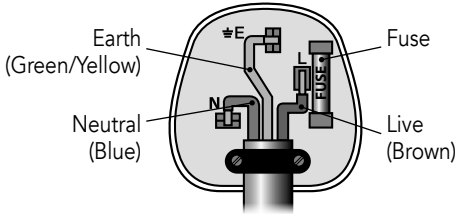
Store the appliance upright in a cool, dry place, out of the reach of children.

### **WARNING:**

Do not immerse any electrical part of the appliance in water such as motor units or plugs.

Please see cleaning section for further instructions.


# 9 - Wiring Safety for UK Use Only



## IMPORTANT

As the colours in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, please proceed as follows:

The wires in the mains lead are labelled in accordance with the following code:

Blue neutral [N] Brown live [L]  
Green/Yellow [EARTH] 

Plug Fitting Details (Where Applicable). The wire labelled blue is the neutral and must be connected to the terminal marked [N].

The wire labelled brown is the live wire and must be connected to the terminal marked [L].

The wire labelled green/yellow must be connected to the terminal marked with the letter [E].

On no account must either the brown or the blue wire be connected to the [EARTH] terminal.

Always ensure that the cord grip is fastened correctly.

The plug must be fitted with a fuse of the same rating already fitted and conforming to BS 1362 and be ASTA approved.

If in doubt consult a qualified electrician who will be pleased to do this for you.

### Non-Rewireable Mains Plug

If your appliance is supplied with a non-rewireable plug fitted to the mains lead and should the fuse need replacing, you must use an ASTA approved one (conforming to BS 1362 of the same rating).

If in doubt, consult a qualified electrician who will be pleased to do this for you.

If you need to remove the plug - disconnect it from the mains - then cut it off of the mains lead and immediately dispose of it in a safe manner. Never attempt to reuse the plug or insert it into a socket outlet as there is a danger of an electric shock.

**WARNING:**  
This appliance **MUST** be earthed!

# 10 - Warranty



As a thank you for purchasing one of our fantastic products, we are offering you an extra 2 years peace of mind in addition to your 1 year guarantee.

To receive your extra 2 year guarantee, register your appliance online within 28 days of purchase by visiting [www.towerhousewares.co.uk](http://www.towerhousewares.co.uk)



This product is guaranteed for 12 months from the date of original purchase. If any defect arises due to faulty materials of workmanship, the faulty products must be returned to the place of purchase. Refund or replacement is at the discretion of the retailer.

## The Following Conditions Apply:

- The product must be returned to the retailer with proof of purchase or a receipt.
- The product must be installed and used in accordance with the instructions contained in this instruction guide.
- It must be used only for domestic purposes.
- It does not cover wear and tear, cosmetic damage, misuse or consumable parts.
- Tower has limited liability for incidental or consequential loss or damage.

This guarantee is valid in the UK and Eire only.

The standard one year guarantee is only extended to the maximum available for each particular product upon registration of the product within 28 days of purchase. If you do not register the product with us within the 28 day period, your product is guaranteed for 1 year only.

To validate your extended warranty, please visit [www.towerhousewares.co.uk](http://www.towerhousewares.co.uk) and register with us online.

Please note that length of extended warranty offered is dependent on product type and that each qualifying product needs to be registered individually in order to extend its warranty past the standard 1 year.

Extended warranty is only valid with proof of purchase or receipt.

# 11 - Your Receipt

Affix your store receipt to this page for safe keeping.

# Notes

# TOWER®

*over 100 YEARS of quality*

*thank you!*

We hope you enjoy your appliance for many years. As a thank you for purchasing one of our fantastic products, we are offering you an extra 2 years peace of mind.

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