

# Refrigerator

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## User manual

RS57\*

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Free Standing Appliance

**SAMSUNG**

# Contents

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# Safety information

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Before using your new Samsung Refrigerator, please read this manual thoroughly to ensure that you know how to operate the features and functions that your new appliance offers safely and efficiently.

## What you need to know about the safety instructions

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- Warnings and Important Safety Instructions in this manual do not cover all possible conditions and situations that may occur.  
It is your responsibility to use common sense, caution, and care when installing, maintaining, and operating your appliance.
- Because these following operating instructions cover various models, the characteristics of your refrigerator may differ slightly from those described in this manual and not all warning signs may be applicable. If you have any questions or concerns, contact your nearest service center or find help and information online at [www.samsung.com](http://www.samsung.com).
- R-600a or R-134a is used as a refrigerant. Check the compressor label on the rear of the appliance or the rating label inside the fridge to see which refrigerant is used for your appliance. When this product contains flammable gas (Refrigerant R-600a), contact your local authority in regard to safe disposal of this product.
- In order to avoid the creation of a flammable gas-air mixture if a leak in the refrigerating circuit occurs, the size of the room in which the appliance may be sited depends on the amount of refrigerant used.

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- Never start up an appliance showing any signs of damage. If in doubt, consult your dealer. The room must be 1 m<sup>3</sup> in size for every 8 g of R-600a refrigerant inside the appliance.

The amount of refrigerant in your particular appliance is shown on the identification plate inside the appliance.

- Refrigerant squirting out of the pipes could ignite or cause an eye injury. When refrigerant leaks from the pipe, avoid any naked flames and move anything flammable away from the product and ventilate the room immediately.
  - Failing to do so may result in fire or explosion.
- To avoid contamination of food, please respect the following instructions:
  - Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
  - Clean regularly surfaces that can come in contact with food and accessible drainage systems.
  - Clean water tanks if they have not been used for 48 h; flush the water system connected to a water supply if water has not been drawn for 5 days.
  - Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
  - Two-star frozen-food compartments are suitable for storing pre-frozen food, storing or making icecream and making ice cubes.
  - One-, two- and three-star compartments are not suitable for the freezing of fresh food.

# Safety information

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- If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.

## Important safety symbols and precautions:

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Please follow all safety instructions in this manual. This manual uses the following safety symbols.

### **WARNING**

Hazards or unsafe practices that may result in **severe personal injury, property damage, and/or death.**

### **CAUTION**

Hazards or unsafe practices that may result in **severe personal injury and/or property damage.**

### **NOTE**

Useful information that helps users understand or benefit from the refrigerator.

These warning signs are here to prevent injury to you and others.

Please follow them carefully.

After reading this section, keep it in a safe place for future reference.

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## Important safety precautions

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WARNING; Risk of fire / flammable materials

### **WARNING**

- When positioning the appliance, ensure the supply cord is not trapped or damaged.
- Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- Fill with potable water only.
- Connect to potable water supply only.
- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not use mechanical devices or any other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or those who lack experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.

# Safety information

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- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision. Children aged from 3 to 8 years are allowed to load and unload refrigerating appliances.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The socket must be easily accessible so that the appliance can be quickly disconnected from the supply in an emergency.
  - It must be outside the area of the rear of the appliance.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- If the product is equipped with LED lamps, do not disassemble the Lamp Covers and LED lamps yourself.
  - Contact a Samsung service center.
  - Use only the LED Lamps provided by the manufacturer or its service agents.
- New hose-sets supplied with the appliance are to be used and old hose-sets should not be reused.
- Have the refrigerator's water supply connected only to a potable water supply. To operate the ice maker properly, water pressure of 206-861 kPa (30-125 psi) is required.

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- For the most efficient use of energy, please keep the all inner fittings such as baskets, drawers, shelves on the position supplied by manufacturer.
  - To get the best energy efficiency of this product, please leave all shelves, drawers and baskets on their original position.

## How to minimize the energy consumption

- Install the appliance in a cool, dry room with adequate ventilation.
- Ensure that it is not exposed to direct sunlight and never put it near a direct source of heat (radiator, for example).
  - Not to block any vents or grilles is recommended for energy efficiency.
  - Allow warm food to cool down before placing it in the appliance.
  - Put frozen food in the refrigerator to thaw. You can then use the low temperatures of the frozen products to cool food in the refrigerator.
  - Do not keep the door of the appliance open for too long when putting food in or taking food out.
  - The shorter time for which the door is open, the less ice will form in the freezer.
  - Clean the rear of the refrigerator regularly. Dust increases energy consumption.
  - Do not set temperature colder than necessary.
  - Ensure sufficient air exhaust at the refrigerator base and at the back wall of the refrigerator. Do not cover air vent openings.

# Safety information

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- Allow clearance to the right, left, back and top when installing. This will help reduce power consumption and keep your energy bills lower.

This appliance is intended to be used in household and similar applications such as

- staff kitchen areas in shops, offices and other working environments;
- farm houses and by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments;
- catering and similar non-retail applications.

## Severe warning signs for transportation and site

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### **WARNING**

- When transporting and installing the appliance, care should be taken to ensure that no parts of the refrigerating circuit are damaged.
  - Refrigerant leaking from the pipe work could ignite or cause an eye injury. If a leak is detected, avoid any naked flames or potential sources of ignition and air the room in which the appliance is standing for several minutes.

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- This appliance contains a small amount of isobutane refrigerant (R-600a), a natural gas with high environmental compatibility that is, however, also combustible. When transporting and installing the appliance, care should be taken to ensure that no parts of the refrigerating circuit are damaged.
  - When transporting and installing the refrigerator, do not touch the water hose on the back side of the refrigerator.
    - This may damage the refrigerator and as a result the water dispenser can not be used.

## Critical installation warnings

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### **WARNING**

- Do not install the refrigerator in a damp location or place where it may come in contact with water.
  - Deteriorated insulation on electrical parts may cause an electric shock or fire.
- Do not place this refrigerator in direct sunlight or expose it to the heat from stoves, room heaters, or other appliances.
- Do not plug several appliances into the same multiple power strip. The refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matches the voltage listed on the refrigerator's rating plate.
  - This provides the best performance and also prevents overloading of house wiring circuits, which could cause a fire hazard from overheated wires.

# Safety information

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- If the wall socket is loose, do not insert the power plug.
  - There is a risk of electric shock or fire.
- Do not use a power cord that has cracks or abrasion damage along its length or at either end.
- Do not bend the power cord excessively or place heavy objects on it.
- Do not pull or excessively bend the power cord.
- Do not twist or tie the power cord.
- Do not hook the power cord over a metal object, place a heavy object on the power cord, insert the power cord between objects, or push the power cord into the space behind the appliance.
- When moving the refrigerator, be careful not to roll over or damage the power cord.
  - This may result in an electric shock or fire.
- Never unplug your refrigerator by pulling on the power cord. Always grip the plug firmly and pull straight out from the outlet.
  - Damage to the cord may cause a short-circuit, fire, and/or electric shock.
- Do not use aerosols near the refrigerator.
  - Using aerosols near the refrigerator may cause an explosion or fire.
- Do not install this appliance near a heater or inflammable material.
- Do not install this appliance in a location where gas may leak.
  - This may result in an electric shock or fire.

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- This refrigerator must be properly located and installed in accordance with the instructions in this manual before you use it.
  - Connect the power plug in the proper position with the cord hanging down.
    - If you connect the power plug upside down, the wire can get cut off and cause a fire or electric shock.
  - Make sure that the power plug is not crushed or damaged by the back of the refrigerator.
  - Keep the packing materials out of reach of children.
    - There is a risk of death from suffocation if a child puts the packing materials on his or her head.
  - Do not install this appliance in a humid, oily or dusty location, in a location exposed to direct sunlight and water (rain drops).
    - Deteriorated insulation of electrical parts may cause an electric shock or fire.
  - If any dust or water is in the refrigerator, pull out power plug and contact your Samsung Electronics service center.
    - Otherwise there is a risk of fire.
  - Do not stand on top of the appliance or place objects (such as laundry, lighted candles, lighted cigarettes, dishes, chemicals, metal objects, etc.) on the appliance.
    - This may result in an electric shock, fire, problems with the product, or injury.
  - You need to remove all the protective plastic film before you initially plug the product in.

# Safety information

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- Children should be supervised to ensure that they do not play with the snap rings used for door adjustment or the water tube clips.
  - There is risk of death by suffocation if a child swallows a snap ring or water tube clip. Keep the snap rings and water tube clips out of children's reach.
- The refrigerator must be safely grounded.
  - Always make sure that you have grounded the refrigerator before attempting to investigate or repair any part of the appliance. Power leakages can cause severe electric shock.
- Never use gas pipes, telephone lines, or other potential lightning attractors as an electrical ground.
  - You must ground the refrigerator to prevent any power leakages or electric shocks caused by current leakage from the refrigerator.
  - This may result in an electric shock, fire, explosion, or problems with the product.
- Plug the power plug into the wall socket firmly. Do not use a damaged power plug, damaged power cord, or loose wall socket.
  - This may result in an electric shock or fire.
- The fuse on the refrigerator must be changed by a qualified technician or service company.
  - Failing to do so may result in an electric shock or personal injury.

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## Installation cautions

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### CAUTION

- Allow sufficient space around the refrigerator and install it on a flat surface.
  - If your refrigerator is not level, cooling efficiency and durability can be declined.
- Allow the appliance to stand for 2-3 hours before loading foods after installation and turning on.
- We strongly recommend you have a qualified technician or service company install the refrigerator.
  - Failing to do so may result in an electric shock, fire, explosion, problems with the product, or injury.

## Critical usage warnings

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### WARNING

- Do not insert the power plug into a wall socket with wet hands.
  - This may result in an electric shock.
- Do not store articles on the top of the appliance.
  - When you open or close the door, the articles may fall and cause personal injury and/or material damage.
- Do not insert hands, feet or metal objects (such as chopsticks, etc.) into the bottom or the back of the refrigerator.
  - This may result in an electric shock or injury.
  - Any sharp edges may cause a personal injury.

# Safety information

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- Do not touch the inside walls of the freezer or products stored in the freezer with wet hands.
  - This may cause frostbite.
- Do not put a container filled with water on the refrigerator.
  - If spilled, there is a risk of fire or electric shock.
- Do not keep volatile or flammable objects or substances (benzene, thinner, propane gas, alcohol, ether, LP gas, and other such products) in the refrigerator.
  - This refrigerator is for storing food only.
  - This may result in fire or explosion.
- Children should be supervised to ensure that they do not play with the appliance.
  - Keep fingers out of “pinch point” areas. Clearances between the doors and cabinet are necessarily small. Be careful when you open the doors if children are in the area.
- Do not put your fingers or children's fingers between the doors.
  - Keep fingers out of the left and right door gaps. Be careful when you open the doors if your fingers are in between the doors.
- Do not let children hang on the door or door bins. A serious injury may occur.
- Do not let children go inside the refrigerator. They could become trapped.
- Do not insert your hands into the bottom area under the appliance.
  - Any sharp edges may cause personal injury.

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- Do not store pharmaceutical products, scientific materials, or temperature sensitive products in the refrigerator.
    - Products that require strict temperature controls must not be stored in the refrigerator.
  - If you smell pharmaceutical or smoke, pull out power plug immediately and contact your Samsung Electronics service center.
  - If any dust or water is in Refrigerator, pull out power plug and contact your Samsung Electronics service center.
    - Otherwise there is a risk of fire.
  - Do not let children step on a drawer.
    - The drawer may break and cause them to slip.
  - Do not leave the doors of the refrigerator open while the refrigerator is unattended and do not let children enter inside the refrigerator.
  - Do not allow babies or children go inside the drawer.
    - It can cause death from suffocation by entrapment or personal injury.
  - Do not overfill the refrigerator with food.
    - When you open the door, an item may fall out and cause personal injury or material damage.
  - Do not spray volatile material such as insecticide onto the surface of the appliance.
    - As well as being harmful to humans, it may also result in an electric shock, fire, or problems with the product.
  - Never put fingers or other objects into the water dispenser hole, ice chute and ice maker bucket.
    - It may cause a personal injury or material damage.

# Safety information

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- Do not use or place any substances sensitive to temperature such as flammable sprays, flammable objects, dry ice, medicine, or chemicals near or inside of the refrigerator.
- Do not use a hair dryer to dry the inside of the refrigerator. Do not place a lighted candle in the refrigerator for removing bad odours.
  - This may result in an electric shock or fire.
- Fill the water tank, ice tray and water cubes only with potable water (mineral water or purified water).
  - Do not fill the tank with tea, juice or sports drink, this may damage the refrigerator.
- Do not stand on top of the appliance or place objects (such as laundry, lighted candles, lighted cigarettes, dishes, chemicals, metal objects, etc.) on the appliance. This may result in an electric shock, fire, problems with the product, or injury. Do not put a container filled with water on the appliance.
  - If spilled, there is a risk of fire or electric shock.
- Never stare directly at the UV LED lamp for long periods of time.
  - This may result in eye strain due to the ultraviolet rays.
- Do not put shelf in upside down. Shelf stopper could not work.
  - It may cause a personal injury because of glass shelf drop.
- If a gas leak is detected, avoid any naked flames or potential sources of ignition, and air the room in which the appliance is standing for several minutes.
  - Do not touch the appliance or power cord.

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- Do not use a ventilating fan.
  - A spark may result in explosion or fire.
  - Bottles should be stored tightly together so that they do not fall out.
  - This product is intended only for the storage of food in a domestic environment.
  - Do not attempt to repair, disassemble, or modify the refrigerator yourself.
  - Do not use any fuse (such as cooper, steel wire, etc.) other than a standard fuse.
  - If your refrigerator needs to be repaired or reinstalled, contact your nearest service center.
    - Failing to do so may result in an electric shock, fire, problems with the product, or injury.
  - If the refrigerator emits a burning smell or smoke, unplug the refrigerator immediately and contact your Samsung Electronics service center.
    - Failing to do so may result in an electric or fire hazards.
  - Pull the power plug out of the socket before changing the interior lamps of the refrigerator.
    - Otherwise, there is a risk of electric shock.
  - If you experience difficulty changing a non-LED light, contact a Samsung service center.
  - Plug the power plug into the wall socket firmly.
  - Do not use a damaged power plug, damaged power cord or loose wall socket.
    - This may result in an electric shock or fire.

# Safety information

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## Usage cautions

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### CAUTION

- Do not refreeze thawed food.
  - Frozen and thawed food will develop harmful bacteria faster than fresh.
  - The second thaw will break down even more cells, leaching out moisture and changing the integrity of the product.
- Do not thaw meat at room temperature.
  - Safety will depend on whether the raw product was handled properly.
- Do not place glass bottles or carbonated beverages into the freezer.
  - The container may freeze and break, and this may result in injury.
- Use only the ice maker provided with the refrigerator.
- If you will be away from home for a long period of time (on vacation, for example) and won't be using the water or ice dispensers, close the water valve.
  - Otherwise, water leakage may occur.
- If you won't be using the refrigerator for a very long period of time, (3 weeks or more) empty the refrigerator including the ice bucket, unplug it, close the water valve, wipe excess moisture from the inside walls, and leave the doors open to prevent odors and mold.
- To get the best performance from the product:
  - Do not place food too close to the vents at the rear of the refrigerator as this can obstruct free air circulation in the refrigerator compartment.

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- Wrap food up properly or place it in airtight containers before putting it into the refrigerator.
  - Please observe maximum storage times and expiration dates of frozen goods.
  - There is no need to disconnect the refrigerator from the power supply if you will be away for less than three weeks. However, if you will be away for more than three weeks, remove all the food and ice in the ice bucket, unplug the refrigerator, close the water valve, wipe excess moisture from the inside walls, and leave the doors open to prevent odors and mold.
  - Service Warranty and Modification.
    - Any changes or modifications performed by a 3rd party on this finished appliance are not covered under Samsung warranty service, nor is Samsung responsible for safety issues that result from 3rd party modifications.
  - Do not block the air vents inside the refrigerator.
    - If the air vents are blocked, especially with a plastic bag, the refrigerator can be over cooled. If a cooling period lasts too long, the water filter may break and cause water leakage.
  - Use only the ice-maker provided with the refrigerator.
  - Wipe excess moisture from the inside and leave the doors open.
    - Otherwise, odor and mold may develop.
  - If the refrigerator is disconnected from the power supply, you should wait for at least five minutes before plugging it back in.

# Safety information

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- When the refrigerator got wet by water, pull out the power plug and contact your Samsung Electronics service center.
- Do not strike or apply excessive force to any glass surface.
  - Broken glass may result in a personal injury and/or property damage.
- Fill the water tank and ice cube trays with potable water only (tap water, mineral water, or purified water).
  - Do not fill the tank with tea or a sports drink. This may damage the refrigerator.
- Be careful that your fingers are not caught in.
- If the refrigerator is flooded, make sure to contact your nearest service center.
  - There is a risk of electric shock or fire.
- Do not keep vegetable oil in your refrigerator's door bins. The oil can solidify, making it foul-tasting and difficult to use. In addition, the open container can leak and the leaked oil can cause the door bin to crack. After opening an oil container, it is best to keep the container in a cool and shaded place such as a cupboard or pantry.
  - Examples of vegetable oil: olive oil, corn oil, grape-seed oil, etc.

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## Cleaning cautions

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### CAUTION

- Do not spray water directly on the inside or outside the refrigerator.
  - There is a risk of fire or electric shock.
- Do not use a hair dryer to dry the inside of the refrigerator.
- Do not place a lighted candle in the refrigerator to remove bad odors.
  - This may result in an electric shock or fire.
- Do not spray cleaning products directly on the display.
  - Printed letters on the display may come off.
- If any foreign substance such as water has entered the appliance, unplug the power plug and contact your nearest service center.
  - Failing to do so may result in an electric shock or fire.
- Use a clean, dry cloth to remove any foreign matter or dust from the power plug blades. Do not use a wet or damp cloth when cleaning the plug.
  - Otherwise, there is a risk of fire or electric shock.
- Do not clean the appliance by spraying water directly onto it.
- Do not use benzene, thinner, or Clorox, Chloride for cleaning.
  - They may damage the surface of the appliance and may cause a fire.
- Never put fingers or other objects into the dispenser hole.
  - It may cause a personal injury or material damage.

# Safety information

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- Before cleaning or performing maintenance, unplug the appliance from the wall socket.
  - Failing to do so may result in an electric shock or fire.
- Use a clean sponge or soft cloth and a mild detergent in warm water to clean the refrigerator.
- Do not use abrasive or harsh cleansers such as window sprays, scouring cleansers, flammable fluids, muriatic acid, cleaning waxes, concentrated detergents, bleaches, or cleansers containing petroleum products on exterior surfaces (doors and cabinet), plastic parts, door and interior liners, and gaskets.
  - These can scratch or damage the material.
- Do not clean glass shelves or covers with warm water when they are cold. Glass shelves and covers may break if exposed to sudden temperature changes or impacts such as bumping or dropping.

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## Critical disposal warnings

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### **WARNING**

- Please dispose of the packaging material from this product in an environmentally friendly manner.
- Ensure that none of the pipes on the back of the refrigerator are damaged prior to disposal.
- When disposing of this refrigerator, remove the door/ door seals and door latch so that small children or animals cannot become trapped inside. Children should be supervised to ensure that they do not play with the appliance. If trapped inside, a child may get hurt or suffocate to death.
  - If trapped inside, the child may become injury and suffocate to death.
- Cyclopentane is used in the insulation. The gases in the insulation material require a special disposal procedure. Please contact your local authorities in regard to the environmentally safe disposal of this product.
- Keep all packaging materials well out of the reach of children, as packaging materials can be dangerous to children.
  - If a child places a bag over his or her head, the child could suffocate.

# Safety information

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## Additional tips for proper usage

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- In the event of a power failure, call the local office of your electric company and ask how long the failure is going to last.
  - Most power failures that are corrected in an hour or two will not affect your refrigerator temperatures. However, you should minimize the number of door openings while the power is off.
  - Should the power failure last more than 24 hours, remove and discard all frozen food.
- The refrigerator might not operate consistently (frozen contents can thaw or temperatures can become too warm in the frozen food compartment) if sited for an extended period of time in a location where ambient air temperatures are constantly below the temperatures for which the appliance is designed.
- In case of particular foods, keeping it under refrigeration can have a bad effect on preservation due to its properties.
- Your appliance is frost free, which means there is no need to manually defrost your appliance. This will be carried out automatically.
- Temperature rise during defrosting complies with ISO requirements. If you want to prevent an undue rise in the temperature of frozen food while the appliance defrosts, wrap the frozen food in several layers of newspaper.
- Do not re-freeze frozen foods that have thawed completely.

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- The temperature of two star section (sections) or compartment (compartments) which have two star symbol (☆☆) is slightly higher than other freezer compartment (compartments).

The two star section (sections) or compartment (compartments) is (are) based on the instruction and/or the condition as delivered.

## Instructions about the WEEE

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### Correct Disposal of This Product (Waste Electrical & Electronic Equipment) (Applicable in countries with separate collection systems)

This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

For information on Samsung's environmental commitments and product regulatory obligations, e.g. REACH, WEEE or Batteries, visit our sustainability page available via [www.samsung.com](http://www.samsung.com)

(For products sold in European countries and in the UK only)

# Installation

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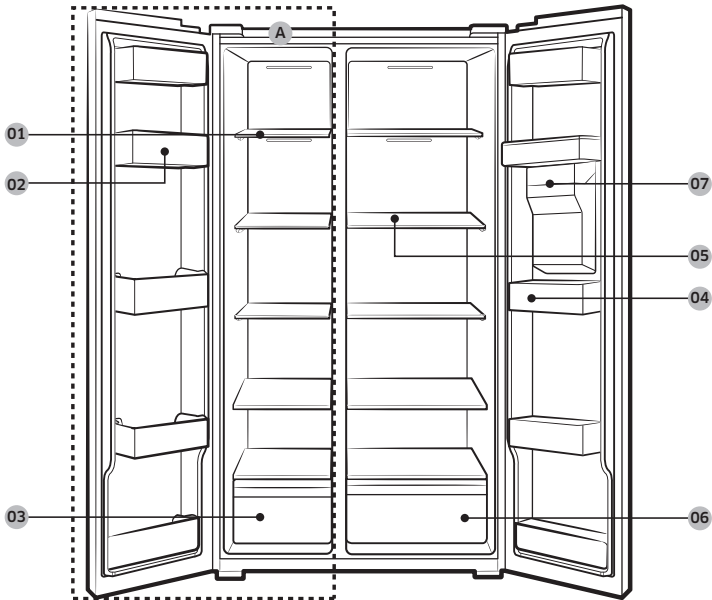
Follow these instructions carefully to ensure a proper installation of this refrigerator and to prevent accidents before using it.

 **WARNING**

- Use the refrigerator only for its intended purpose as described in this manual.
- Any servicing must be performed by a qualified technician.
- Dispose of the product packaging material in compliance with the local regulations.
- To prevent electric shock, unplug the power cord before servicing or replacements.

## Refrigerator at a glance

The actual appearance of your refrigerator may differ, depending on the model and the country.



- 01 Freezer shelves
- 02 Multipurpose freezer bin
- 03 Dried food and meat storage drawer
- 04 Fridge bin
- 05 Fridge shelves
- 06 Vegetable drawer
- 07 Water tank \*

A. Freezer

\* Applicable models only

### NOTE

The design of the egg container may differ with the model.

### CAUTION

For normal models, do not change the position of the freezer shelves. Freezer shelves have different lengths, and if you change the position, you may damage the product when closing the door.

# Installation

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## Step-by-step installation

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### **STEP 1** Select a site

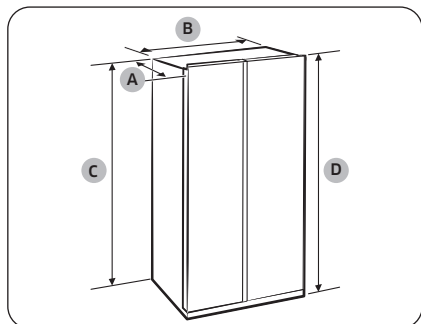
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Site requirements:

- Solid, level surface without carpeting or flooring that may obstruct ventilation
- Away from direct sunlight
- Adequate room for opening and closing the door
- Away from a heat source
- Room for maintenance and servicing

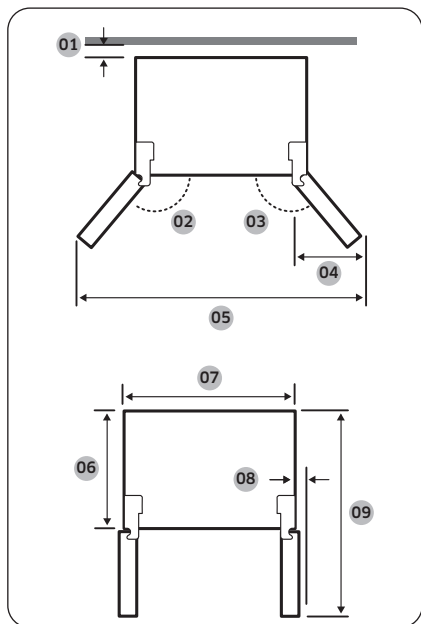
## Clearance

See the pictures and table below for space requirements for installation.



Depth "A"	654
Width "B"	912
Height "C"	1744
Overall Height "D"	1780

(unit: mm)



01	more than 50 mm recommended
02	165°
03	170°
04	564 mm
05	1730 mm
06	548 mm
07	912 mm
08	30 mm (without handle)
09	1103 mm

## NOTE

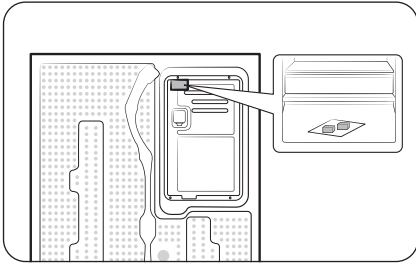
The measurements in the above table may differ, depending on the measuring method.

# Installation

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## STEP 2 Spacing (applicable models only)

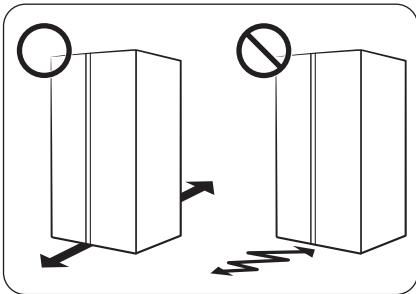
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1. Open the door and locate the provided spacer.
2. Unpack the spacer and attach it to the rear of the refrigerator as shown. It helps ventilate air to the rear wall and save power consumption.

## STEP 3 Flooring

---



- The surface to install the refrigerator must support a fully loaded refrigerator.
- To protect the floor, put a large piece of cardboard on each leg of the refrigerator.
- Once the refrigerator is in its final position, do not move it unless necessary to protect the floor. If you have to, use a thick paper or cloth such as old carpets along the movement path.

### NOTE

If the refrigerator cannot pass through the entrance due to its size, see the **Door removal for entrance** section in the Installation chapter.

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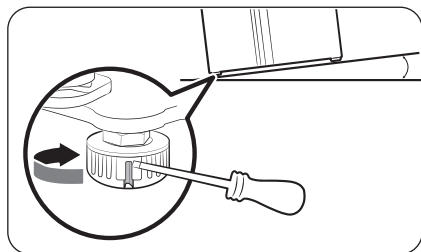
## STEP 4 Adjust the levelling feet

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### ⚠ CAUTION

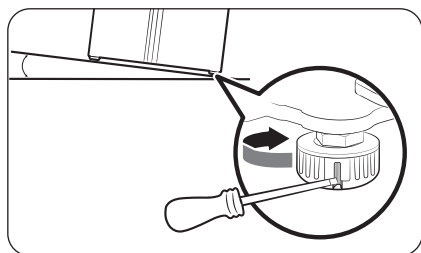
- The refrigerator must be levelled on a flat, solid floor. Failing to do so can cause damage to the refrigerator or physical injury.
- Levelling must be performed with an empty refrigerator. Make sure no food items remain inside the refrigerator.
- For safety reasons, adjust the front side a little higher than the rear side.

The refrigerator can be levelled using the front legs that have a special screw (leveller) for levelling purposes. Use a flat-head screwdriver for levelling.



#### To adjust the height of the freezer side:

Insert a flat-head screwdriver into the leveller of the freezer-side front leg. Turn the leveller clockwise to raise, or turn it counter clockwise to lower.



#### To adjust the height of the fridge side:

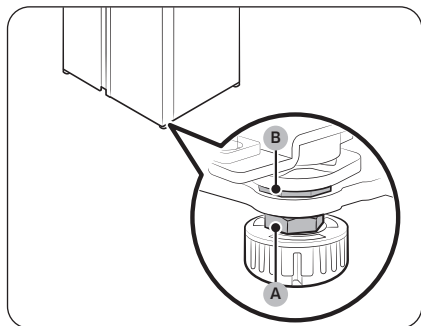
Insert a flat-head screwdriver into the leveller of the fridge-side front leg. Turn the leveller clockwise to raise, or turn it counter clockwise to lower.

# Installation

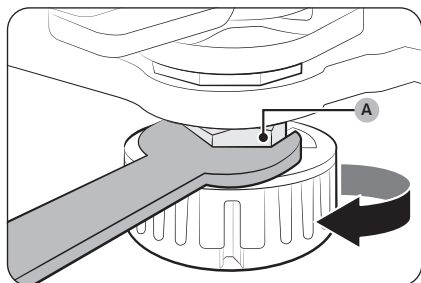
## STEP 5 Adjust the door height as well as the door gap

### To adjust the height of a door

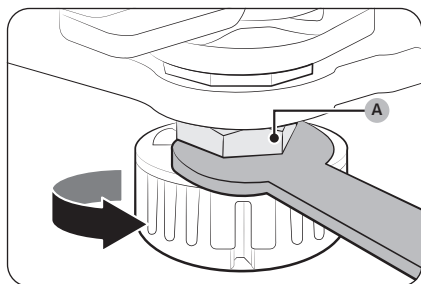
The height of a door can be adjusted using the clamp nut and the height nut on the front bottom of each door.



1. Open the door to adjust, and locate the two nuts (A) and (B) on the front bottom of the door.



2. With a 19 mm spanner (not provided), turn the **clamp nut (A)** clockwise to loosen. Then, open the door, and do the following inside the door.
  - To raise the door, turn the **height nut (B)** counter clockwise.
  - To lower the door, turn the **height nut (B)** clockwise.



3. When complete, tighten the **clamp nut (A)** by turning it counter clockwise.

---

## **STEP 6 Initial settings**

---

By completing the following steps, the refrigerator should be fully functioning.

1. Plug the power cord into the wall socket to turn the refrigerator on.
2. Open the door, and check if the interior light lights up.
3. Set the temperature to the coldest, and wait for about an hour. Then, the freezer will be slightly chilled, and the motor will run smoothly.
4. Wait until the refrigerator reaches the set temperature. Now the refrigerator is ready for use.

## **STEP 7 Final check**

---

When installation is complete, confirm that:

- The refrigerator is plugged into an electrical outlet and grounded properly.
- The refrigerator is installed on a flat, level surface with a reasonable clearance from the wall or the cabinet.
- The refrigerator is level and is sitting firmly on the floor.
- The door opens and closes freely, and the interior light turns on automatically when you open the door.

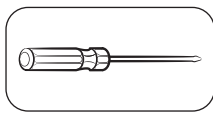
# Installation

## Door removal for entrance

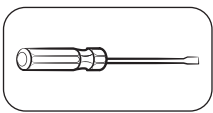
If the refrigerator cannot pass through the entrance due to its size, follow these instructions:

### Tools required (not provided)

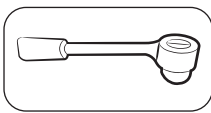
These tools are used for removing the doors.



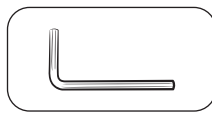
Phillips screwdriver



Flat-head screwdriver



Socket spanner  
(10 mm)

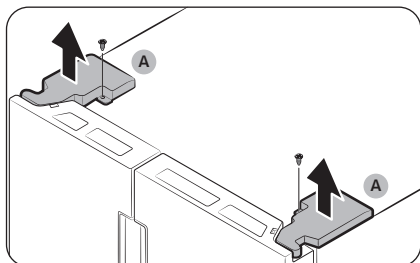


Allen spanner  
(5 mm)

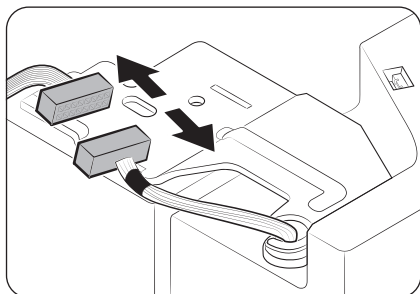
### Detach the doors

#### ⚠ CAUTION

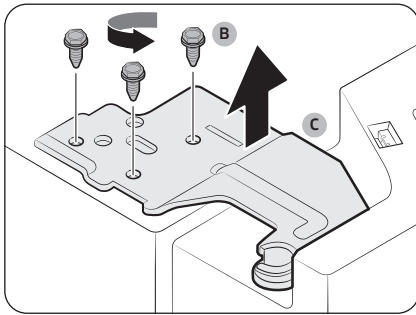
The door may fall off or over and damage itself during any of these steps. To prevent an accident, use extreme caution when performing these steps.



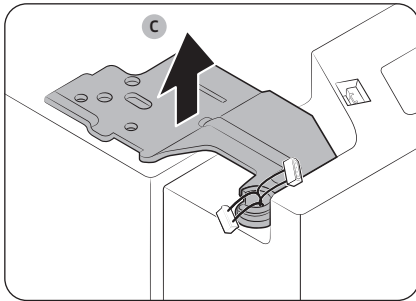
1. Use a Phillips screwdriver to unscrew the **hinge covers (A)** on the top of each door.
2. Open the doors to loosen the hinges and remove the hinge covers. Once the covers are removed, close the doors.



3. Disconnect the electrical harness.



4. Unscrew the **hinge screws (B)** counter clockwise, and remove the **upper hinge (C)**. Be careful as the door can fall on you, causing physical injury.



5. Remove the **hinges (C)** on both sides.
6. Gently lift up the doors one by one to remove. Use caution as the door may fall off or over.

# Installation

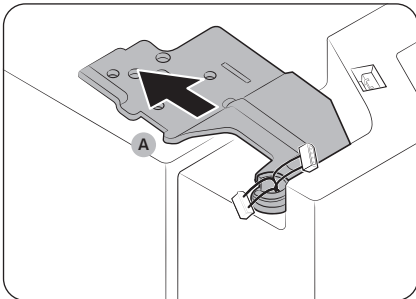
## Reattach the doors

### ⚠ CAUTION

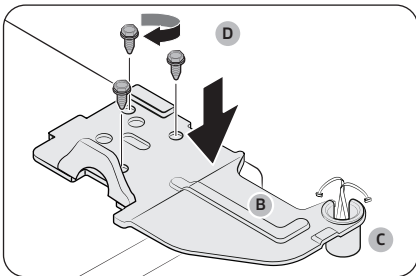
- Before reattaching the doors, make sure all the electrical connectors are properly connected.
- The freezer door must be reattached before the fridge door.
- Take care when removing the door to ensure that it does not fall on you.
- Be careful not to scratch.



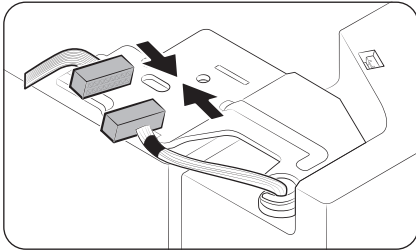
1. Hold the freezer door and hook to the hinge at the bottom of the refrigerator.



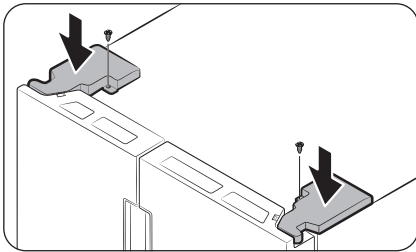
2. On the top side, insert the hinge (A) into the hinge slot.



3. Insert the upper hinge shaft (B) into the hinge hole (C). Make sure the hinge shaft is straight so that all screw holes are fully revealed. Then, tighten the hinge screws (D) clockwise.



4. Connect the electrical harness.

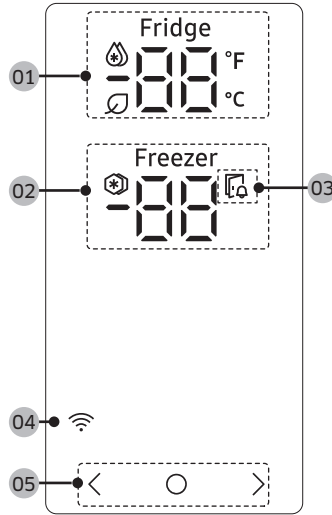


5. Insert the hinge covers with the front sides first, and then tighten the screws. Use a Phillips screwdriver for this step.




# Operations

## Main panel



The actual appearance of your main panel may differ from the figure and the main panel design is subject to change without notice.









<b>01</b> Fridge indicator	<ul style="list-style-type: none"> <li>Displays the current or desired temperature of the fridge.</li> <li>☰ indicates that the Power Cool function is on.</li> <li>The 🍃 icon appears when the AI Energy Mode is operating. You may turn on or off the AI Energy Mode in the SmartThings app. (applicable models only)</li> </ul>
<b>02</b> Freezer indicator	<ul style="list-style-type: none"> <li>Displays the current or desired temperature of the freezer.</li> <li>❄️ indicates that the Power Freeze function is on.</li> </ul>
<b>03</b> Door open indicator	<p>This indicator blinks with an alarm if the door is left open for more than 2 minutes.</p>
<b>04</b> Network connection indicator	<ul style="list-style-type: none"> <li>This icon indicates that the refrigerator is connected to a network.</li> <li>You can control and monitor your refrigerator on the SmartThings app. For more information, see the <b>SmartThings (applicable models only)</b> section.</li> </ul>






<b>05</b> Buttons	<ul style="list-style-type: none"> <li>• When the display is off, tap any button to wake up the display.</li> <li>• Use  to select the fridge or freezer and  or  to select the desired temperature or function for the selected compartment.</li> </ul>
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 **NOTE**

- The main panel is designed to stay off when the refrigerator is not in use. It only becomes active and lights up when you open the door or tap the buttons.
- If the door is left open for 5 minutes, internal light will blink for 5 minutes and turn off. It is to alert deaf and hard of hearing users that a door is open. Note that this function is normal.
- If the refrigerator is not connected to the SmartThings app, the Wi-Fi () icon blinks to alert you when opening the door. If you see the blinking Wi-Fi () icon, we recommend that you connect your refrigerator to the SmartThings app.




**Setting the desired temperature or function**

1. Tap any button (, , or ) to wake up the display.
  - This step may not apply to some models.
2. Tap  to select the fridge or freezer.
  - The selected compartment's indicator blinks.
  - The degrees Celsius symbol (°C) does not blink.
3. Tap  or  to select the desired temperature or function.
  - Refer to the table for available selection for each compartment.

<b>Fridge</b>	<ul style="list-style-type: none"> <li>• Available selection (Fahrenheit):  (Power Cool) ↔ 34 °F ↔ 35 °F ↔ 36 °F ↔ 37 °F ↔ 38 °F ↔ 39 °F ↔ 40 °F ↔ 41 °F ↔ 42 °F ↔ 43 °F ↔ 44 °F ↔  (Vacation)</li> <li>• Available selection (Celsius):  (Power Cool) ↔ 1 °C ↔ 2 °C ↔ 3 °C ↔ 4 °C ↔ 5 °C ↔ 6 °C ↔ 7 °C ↔  (Vacation)</li> <li>• Power Cool speeds up the cooling process at maximum fan speed. The fridge keeps running at full speed for two and a half hours and then returns to the previous temperature.</li> <li>• Use the Vacation function if you are going on vacation or a business trip, or if you do not intend to use the fridge for an extended time. The fridge temperature will be kept under 15 °C, but the freezer remains active as previously set.</li> <li>• When you activate the Vacation mode, "" appears on the fridge temperature indicator.</li> </ul>
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# Operations

Freezer	<ul style="list-style-type: none"><li>• Available selection (Fahrenheit):  (Power Freeze) ↔ -8 °F ↔ -7 °F ↔ -6 °F ↔ -5 °F ↔ -4 °F ↔ -3 °F ↔ -2 °F ↔ -1 °F ↔ 0 °F ↔ 1 °F ↔ 2 °F ↔ 3 °F ↔ 4 °F ↔ 5 °F</li><li>• Available selection (Celsius):  (Power Freeze) ↔ -23 °C ↔ -22 °C ↔ -21 °C ↔ -20 °C ↔ -19 °C ↔ -18 °C ↔ -17 °C ↔ -16 °C ↔ -15 °C</li><li>• Power Freeze speeds up the freezing process at maximum fan speed. The freezer keeps running at full speed for 50 hours and then returns to the previous temperature. To freeze large amounts of food, activate Power Freeze for at least 20 hours before putting food in the freezer.</li></ul> <p> <b>NOTE</b></p> <ul style="list-style-type: none"><li>• When you use Power Freeze function the energy consumption of the refrigerator will increase. Remember to turn it off when you don't need it and return the freezer to your original temperature setting.</li><li>• If you are going to use the freezer in the freeze mode, we strongly recommend that you use plastic containers to store food, especially vegetables.</li></ul>
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4. Wait for 5 seconds to confirm your selection.
  - The selected compartment's indicator stops blinking.

 **NOTE**

Using Power Cool or Power Freeze increases power consumption.

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## Changing the temperature scale

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You can switch the temperature scale between Fahrenheit and Celsius.

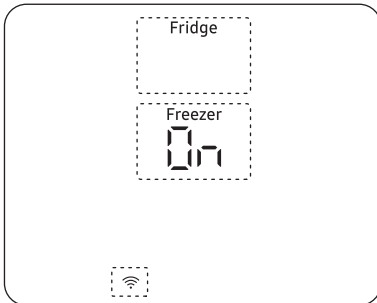
1. Tap any button (<, ○, or >) to wake up the display.
  - This step may not apply to some models.
2. Tap ○ until the °F and °C symbols on the fridge or freezer blink.
3. Tap < or > to select the desired temperature scale.
  - Tap < to select Fahrenheit.
  - Tap > to select Celsius.
4. Wait for 5 seconds or tap ○ to confirm your selection.
  - The °F and °C symbols stop blinking.

## Turning on or off the Wi-Fi (applicable models only)

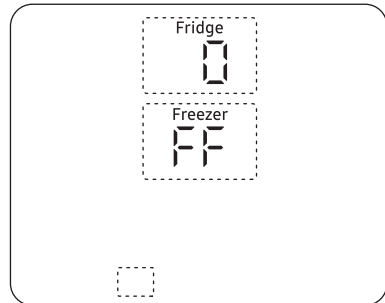
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To turn the Wi-Fi on or off, tap and hold ○ or > for 10 seconds. The display shows the status of Wi-Fi for 5 seconds (as shown in the figure).

Wi-Fi On



Wi-Fi Off



### NOTE

- You must turn on the Wi-Fi to connect the refrigerator to the SmartThings app.
- For more information, see the **SmartThings (applicable models only)** section.

# Operations

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## SmartThings (applicable models only)

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### Installation

Visit the Google Play Store, Galaxy Apps, or Apple App Store and search for “SmartThings”. Download and install the SmartThings app provided by Samsung Electronics to your smart device.

#### NOTE

- The supporting software version of the SmartThings app is subject to change according to the OS supporting policy the manufacturer provides. In addition, as for the SmartThings app or the functions that the app supports, the new application update policy on the existing OS version can be suspended due to usability or security reasons.
- The SmartThings app is subject to change without notice to improve usability or performance. As the mobile phone OS version is updated every year, the SmartThings is also updated continually according to the latest OS. If you have enquiries regarding the items mentioned above, please contact us on [st.service@samsung.com](mailto:st.service@samsung.com)
- Recommended encryption systems include WPA/TKIP and WPA2/AES. Any newer or non-standard Wi-Fi authentication protocols are not supported.
- Wireless networks may be affected by the surrounding wireless communication environment.
- If your Internet service provider has registered the MAC address of your PC or modem for identification, your Samsung Smart Refrigerator may fail to connect to the Internet. If this happens, contact your Internet service provider for technical assistance.
- The firewall settings of your network system may prevent your Samsung Smart Refrigerator from accessing the Internet. Contact your Internet service provider for technical assistance. If this symptom continues, contact a local Samsung service center or retailer.
- To configure the wireless access point (AP) settings, see the user manual of the AP (router).
- Samsung Smart Refrigerators support both Wi-Fi 2.4 GHz with IEEE 802.11 b/g/n and Soft-AP protocols. (IEEE 802.11 n is recommended.)
- Unauthorized Wi-Fi wireless routers may fail to connect to applicable Samsung Smart Refrigerators.

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## Samsung account

You are required to register your Samsung account to use the app. If you don't have a Samsung account, follow the app's onscreen instructions to create a free Samsung account.

## Getting started

Turn on the device you want to connect, open the SmartThings app on your phone, and then follow the instructions below.

If a pop-up appears saying that a new device has been found, tap **ADD NOW**.

If a pop-up doesn't appear, tap the **+** button, and then select the device you want to connect from the list of available devices.

If your device isn't in the list of available devices, tap **Supported Devices**, select the device type (Refrigerator), and then select the specific device model.

Follow the instructions in the app to set up your device. Once setup is complete, your refrigerator will appear as a "card" on your **Devices** screen.

## Refrigerator app

### Integrated control


You can monitor and control your refrigerator at home and on the go.

- Tap the refrigerator icon on the SmartThings Dashboard or tap the Devices icon at the bottom of the Dashboard, and then tap the refrigerator "card" to open the Refrigerator page.
- Check the operation status or notifications related to your refrigerator, and then change options or settings if necessary.

### **NOTE**

Some options or settings of the refrigerator may not be available for remote control.

# Operations

Category	Item	Description
Monitor & Control	Fridge temperature	You can set and monitor the desired temperature of the fridge.
	Power Cool	You can turn Power Cool on or off, and check the current settings.
	Freezer temperature	You can set and monitor the desired temperature of the freezer.
	Power Freeze	You can turn Power Freeze on or off, and check the current settings.
Alarms	Abnormally high temperature	This alarm is triggered when the fridge or freezer has abnormally high temperatures.
	Door opening	This alarm is triggered if the fridge or freezer door is open for more than 2 minutes.
AI Energy Mode *	<p>You can turn on or off the AI Energy Mode under the Energy menu in the SmartThings app.</p> <p>You can check the status of the AI Energy Mode on the SmartThings app. On some models, the  icon appears on the main panel to indicate that AI Energy Mode is operating. (applicable models only)</p> <p>Turning on the AI Energy Mode decreases energy consumption, but it may also reduce the cooling performance.</p>	

\* applicable models only

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## Special features

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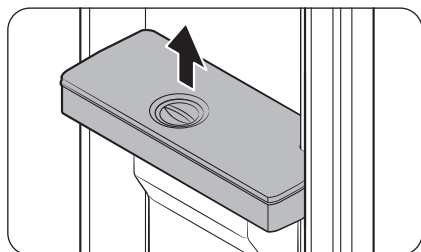
The refrigerator features user-oriented devices that you can use to benefit from.

### Water dispenser (applicable models only)

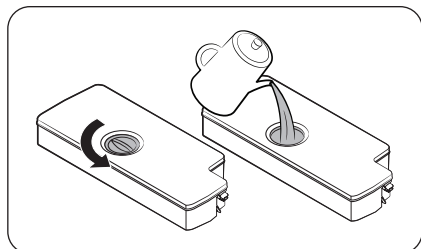
With the water dispenser, you can dispense water without opening the fridge door. The water tank must be filled with potable water before use.

#### To fill the water tank with potable water

Open the door and locate the water tank that is located in the door bin area.



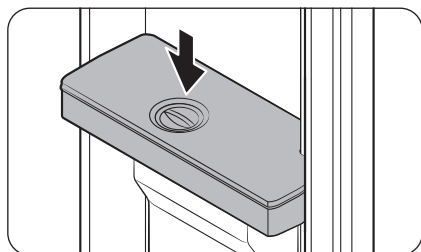
1. Hold both sides of the water tank and lift to remove.



2. Fill the water tank with potable water. Remove the cap and pour water.

#### NOTE

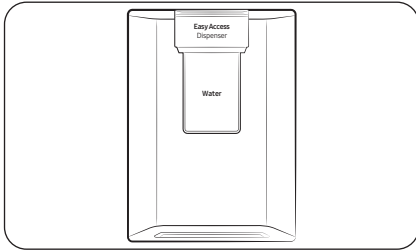
Before using the water tank for the first time, clean the water tank thoroughly, especially the nozzle. Regularly clean the water tank and the nozzle.



3. Reinsert the water tank and close the door. Make sure the water outlet of the water tank faces forward.

# Operations

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4. Put a water glass under the water outlet of the dispenser, and gently push the dispenser lever to dispense water.

## CAUTION

- The water dispenser is designed to dispense potable water. Fill the water tank only with potable water. Do not fill with any other liquids.
- Do not fill the water tank excessively, which causes an overflow.
- Do not try to fill the water tank without removing it from the door.
- Make sure that water tank is seated properly.
- Do not use the refrigerator without the water tank. This may reduce performance and efficiency.
- To prevent water bouncing, make sure the glass is in line with the dispenser lever.

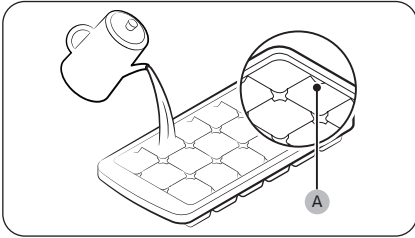
## NOTE

To secure more room, you can use the water tank to store food. In this case, remove the lid of the tank.

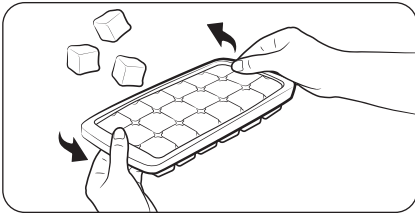
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## Ice making (applicable models only)

### Tray type



To make ice cubes, fill the tray with water up to the **maximum level (A)** marked on the inner rear of the tray.



To empty the ice tray, hold both ends of the tray and gently twist to remove the ice cubes.

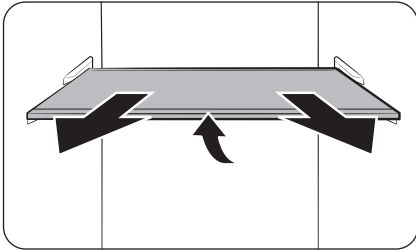
# Maintenance

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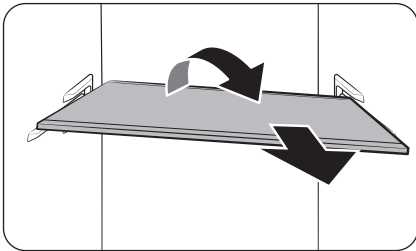
## Handle and care

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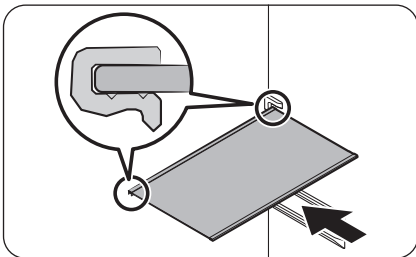
### Shelves (fridge/freezer) / Wine rack (applicable models only)



1. Pull out the shelf a little. Then, while lifting the rear side, pull out.



2. Twist the shelf diagonally to remove.



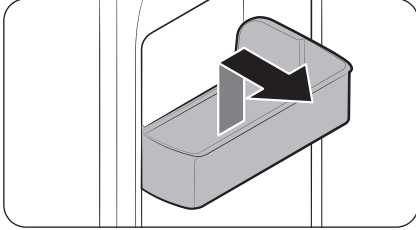
Before you insert the shelf, check the shape of the back of the shelf. Then, insert the shelf in the reverse order of removal.

#### CAUTION

- The shelf must be inserted correctly. Do not insert it upside down or back to front.
- Shelves are heavy, therefore be careful when you handle them.

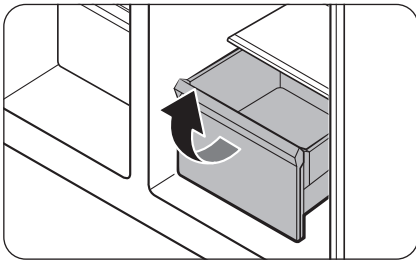
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## Door bins



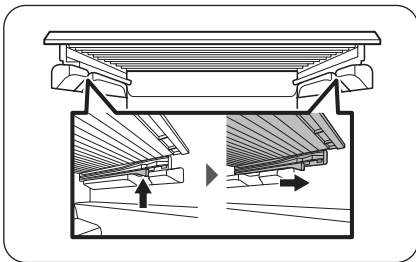
To remove a door bin, hold the front sides of the bin and gently lift up to remove.

## Drawers



To remove, pull the drawers out as far as they go, and then lift up slightly and pull.

## Drawer cover



While pushing the left and right hooks underneath the drawer cover, pull the drawer cover to remove.

# Maintenance

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## Cleaning

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### Interior and exterior

#### ⚠ WARNING

- Do not use benzene, thinner, or home/car detergent such as Clorox™ for cleaning purposes. They may damage the surface of the refrigerator and cause a fire.
- Do not spray water onto the refrigerator. This may cause electric shock.
- Do not put fingers or other objects into the dispenser hole.

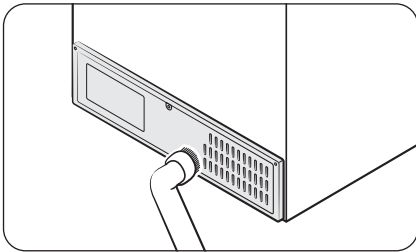
Regularly use a dry cloth to remove all foreign substances such as dust or water from the power plug terminals and contact points.

1. Unplug the power cord.
2. Use a moistened, soft, lint-free cloth or paper towel to clean the refrigerator's interior and exterior.
3. When done, use a dry cloth or paper towel to dry well.
4. Plug in the power cord.

### Rubber seals

If the rubber seals of a door become dirty, the door may not close properly and reducing refrigerator performance and efficiency. Use a mild detergent and damp cloth to clean the rubber seals. Then, dry well with a cloth.

### Rear panel



To keep cords and exposed parts of the rear panel free of dirt, vacuum the panel once or twice a year.

#### ⚠ CAUTION

Do not remove the rear panel cover. Electric shock may occur.

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## Replacement

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### Lamps

The lamps are not user-serviceable. To replace the lamps of the refrigerator, contact a local Samsung service centre.

### Lamp (Light Source)

This product contains a light source of energy efficiency class <G>.

The lamp(s) and/or control gear(s) are not user-serviceable. To replace the lamp(s) and/or control gear(s) in the product, contact a local Samsung service centre.

For detailed instructions on replacing lamp(s) or control gear(s) in your product, visit the Samsung website (<http://www.samsung.com>), go to Support > Support home, and then enter the model name.

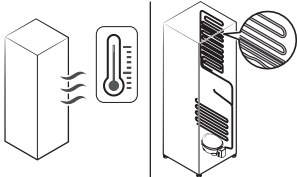
For detailed instructions on dismantling lamp(s) and/or control gear(s), simply follow the replacement instruction reached as described above.

# Troubleshooting

Before calling for service, review the checkpoints below. Any service calls regarding normal situations (No Defect Cases) will be charged to users.

## General

### Temperature

Symptom	Possible causes	Solution
Fridge/freezer does not operate. Fridge/freezer temperature is warm.	<ul style="list-style-type: none"> <li>Power cord is not plugged in properly.</li> </ul>	<ul style="list-style-type: none"> <li>Properly plug in the power cord.</li> </ul>
	<ul style="list-style-type: none"> <li>Temperature control is not set correctly.</li> </ul>	<ul style="list-style-type: none"> <li>Set the temperature lower.</li> </ul>
	<ul style="list-style-type: none"> <li>Refrigerator is located near a heat source or direct sunlight.</li> </ul>	<ul style="list-style-type: none"> <li>Keep the refrigerator away from direct sunlight or a heat source.</li> </ul>
	<ul style="list-style-type: none"> <li>Not enough clearance between refrigerator and nearby walls or cabinets.</li> </ul>	<ul style="list-style-type: none"> <li>We recommend that the gap between the refrigerator and nearby walls (or cabinets) is more than 50 mm.</li> </ul>
	<ul style="list-style-type: none"> <li>The refrigerator is overloaded. Food is blocking the refrigerator vents.</li> </ul>	<ul style="list-style-type: none"> <li>Do not overload the refrigerator. Do not allow food to block vents.</li> </ul>
Fridge/freezer is over-cooling.	<ul style="list-style-type: none"> <li>Temperature control is not set correctly.</li> </ul>	<ul style="list-style-type: none"> <li>Set the temperature higher.</li> </ul>
Interior wall is hot.	<ul style="list-style-type: none"> <li>Refrigerator has heat-proof piping in the interior wall.</li> </ul>	<ul style="list-style-type: none"> <li>To prevent condensation from forming, the refrigerator has heat-proof piping in the front corners. If the ambient temperature rises, this equipment may not work effectively. This is not a system failure.</li> </ul> 

Symptom	Possible causes	Solution
Lighting, Control Panel, Ice Maker, Water & Ice Dispenser do not operate simultaneously.	<ul style="list-style-type: none"> <li>Mode control is not set correctly.</li> </ul>	<ol style="list-style-type: none"> <li>Tap and hold <math>\bigcirc</math> and <math>\&gt;</math> simultaneously for 6 seconds.</li> <li>When the display blinks, press <math>\&gt;</math>.</li> <li>Select next button.</li> </ol> <ul style="list-style-type: none"> <li>If the Symptom continues after following these steps, please contact your Samsung Electronics Service Centre.</li> </ul>

## Odour

Symptom	Possible causes	Solution
Refrigerator has odours.	<ul style="list-style-type: none"> <li>Spoiled food.</li> </ul>	<ul style="list-style-type: none"> <li>Clean the refrigerator and remove any spoiled food.</li> </ul>
	<ul style="list-style-type: none"> <li>Food with strong odours.</li> </ul>	<ul style="list-style-type: none"> <li>Make sure strong smelling food is wrapped airtight.</li> </ul>

## Frost

Symptom	Possible causes	Solution
Frost around the vents.	<ul style="list-style-type: none"> <li>Food is blocking the vents.</li> </ul>	<ul style="list-style-type: none"> <li>Make sure no food blocks the refrigerator vents.</li> </ul>
Frost on interior walls.	<ul style="list-style-type: none"> <li>Door is not closed properly.</li> </ul>	<ul style="list-style-type: none"> <li>Make sure food does not block the door. Clean the door gasket.</li> </ul>

## Condensation

Symptom	Possible causes	Solution
Condensation forms on the interior walls.	<ul style="list-style-type: none"> <li>If door is left open, moisture enters the refrigerator.</li> </ul>	<ul style="list-style-type: none"> <li>Remove the moisture and do not leave a door open for extended periods of time.</li> </ul>
	<ul style="list-style-type: none"> <li>Food with high moisture content.</li> </ul>	<ul style="list-style-type: none"> <li>Make sure food is wrapped airtight.</li> </ul>

# Troubleshooting

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## Alarm

Symptom	Possible causes	Solution
An alarm sounds.	<ul style="list-style-type: none"><li>• If the temperature inside the fridge or freezer rises and stays high for a long time, the display will blink and an alarm will sound until the fridge or freezer cools down to a normal temperature.</li><li>• If the door is left open for more than two minutes, the alarm sounds until the door is closed.</li></ul>	<ul style="list-style-type: none"><li>• Press any button to turn off the alarm. Contact a local Samsung service centre if the alarm sounds again after 12 hours.</li></ul>

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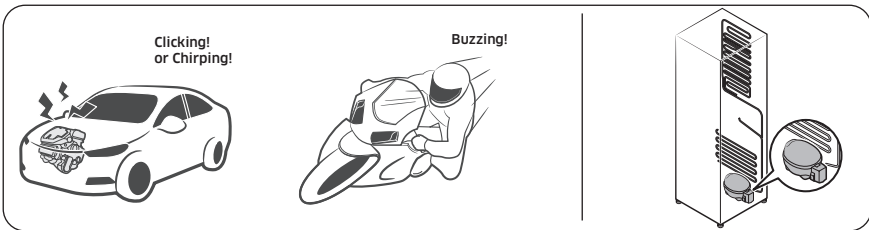
## Do you hear abnormal sounds from the refrigerator?

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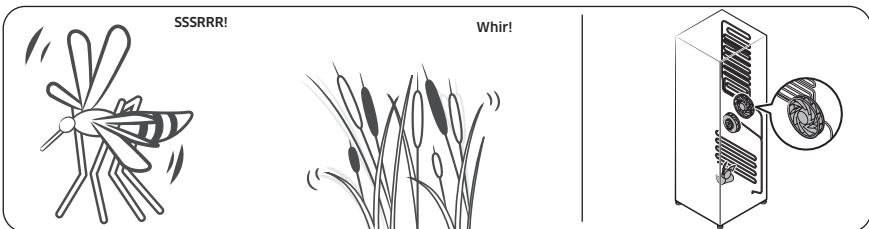
Before calling for service, review the checkpoints below. Any service calls related to normal sounds will be charged to the user.

### These sounds are normal.

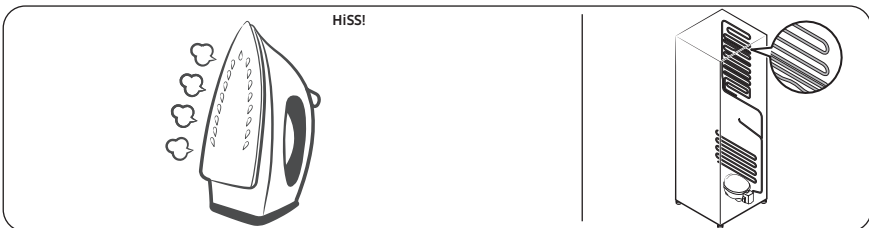
- When starting or ending an operation, the refrigerator may make sounds similar to a car engine igniting. As the operation stabilizes, the sounds will decrease.



- While the fan is operating, these sounds may occur. When the refrigerator reaches the set temperature, no fan sound will occur.



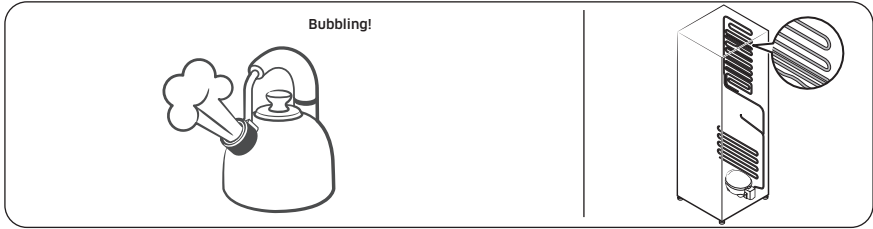
- During a defrost cycle, water may drip on the defrost heater, causing sizzling sounds.



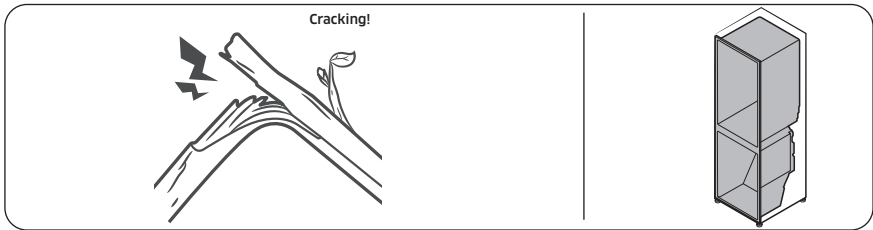
# Troubleshooting

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- As the refrigerator cools or freezes, refrigerant gas moves through sealed pipes, causing bubbling sounds.




- As the refrigerator temperature increases or decreases, plastic parts contract and expand, creating knocking noises. These noises occur during the defrosting cycle or when electronic parts are working.



- For ice maker models: When the water valve opens to fill the ice maker, buzzing sounds may occur.
- Because of pressure equalizing when opening and closing the refrigerator door, whooshing sounds may occur.

## SmartThings (applicable models only)

Symptom	Action
Could not find "SmartThings" in the app market.	<ul style="list-style-type: none"> <li>The supporting software version of the SmartThings app is subject to change according to the OS supporting policy the manufacturer provides. In addition, as for the SmartThings app or the functions that the app supports, the new application update policy on the existing OS version can be suspended due to usability or security reasons.</li> </ul>
The SmartThings app fails to operate.	<ul style="list-style-type: none"> <li>The SmartThings app is available for applicable models only.</li> <li>The old Samsung Smart Refrigerator app cannot connect with Samsung Smart Home models.</li> </ul>
The SmartThings app is installed but is not connected to my refrigerator.	<ul style="list-style-type: none"> <li>You must log into your Samsung account to use the app.</li> <li>Make sure that your router is operating normally.</li> <li>If the Wi-Fi icon on the refrigerator's display is off, this indicates that no network connection has been established yet. In this case, use the SmartThings app to connect and register your refrigerator to the access point (AP) of your house.</li> </ul>
Could not log into the app.	<ul style="list-style-type: none"> <li>You must log into your Samsung account to use the app.</li> <li>If you don't have a Samsung account, follow the app's onscreen instructions to create one.</li> </ul>
An error message appears when I try to register my refrigerator.	<ul style="list-style-type: none"> <li>Easy Connection may fail due to the distance from your access point (AP) or electrical interference from the surrounding environment. Wait a moment and try again.</li> </ul>
The SmartThings app is successfully connected to my refrigerator but does not run.	<ul style="list-style-type: none"> <li>Exit and restart the SmartThings app, or disconnect and reconnect the router.</li> <li>Power off the refrigerator, and then power it on again after 1 minute.</li> </ul>
The Wi-Fi icon is blinking. (  ) (applicable models only)	<ul style="list-style-type: none"> <li>Connect your refrigerator with the SmartThings app before use. When the connection is made successfully, the indicator stops blinking.               <ul style="list-style-type: none"> <li>If you fail to make connection or don't want to use the app, press and hold the &gt; button for 10 seconds. The indicator stops blinking with "O FF" shown on the temperature display.</li> </ul> </li> </ul>

# Open Source Announcement

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(For Wi-Fi models only)

The software included in this product contains open source software.

The following URL [http://opensource.samsung.com/opensource/SMART\\_TP1\\_0/seq/0](http://opensource.samsung.com/opensource/SMART_TP1_0/seq/0) leads to open source license information as related to this product.



# Appendix

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(For EU regions only)

## Safety Instruction

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- For the most efficient use of energy, please keep the all inner fittings such as baskets, drawers, shelves and ice cube tray on the position supplied by manufacturer.
- This refrigerating appliance is not intended to be used as a built-in appliance.

## Install Instruction

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### For refrigerating appliances with climate class

Depending on the climate class, This refrigerating appliance is intended to be used at ambient temperatures range as specified following table.

The climate class can be found on the rating plate. The product may not operate properly at temperatures outside of the specific range.

You can find climate class on label inside of your refrigerator

### Effective temperature range

The refrigerator is designed to operate normally in the temperature range specified by its class rating.

Class	Symbol	Ambient Temperature range (°C)	
		IEC 62552 (ISO 15502)	ISO 8561
Extended Temperate	SN	+10 to +32	+10 to +32
Temperate	N	+16 to +32	+16 to +32
Subtropical	ST	+16 to +38	+18 to +38
Tropical	T	+16 to +43	+18 to +43

### NOTE

The cooling performance and power consumption of the refrigerator may be affected by the ambient temperature, the door-opening frequency, and the location of the refrigerator. We recommend adjusting the temperature settings as appropriate.

# Appendix

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## Temperature Instruction

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### Recommended Temperature

The optimal temperature setting for food storage:

- Fridge: 3 °C
- Freezer: -19 °C

#### NOTE

The optimal temperature setting of each compartment depends on the ambient temperature. Above optimal temperature is based on the ambient temperature of 25 °C.

### Power Cool

Power Cool speeds up the cooling process at maximum fan speed. The fridge keeps running at full speed for two and a half hours and then returns to the previous temperature.

### Power Freeze

Power Freeze speeds up the freezing process at maximum fan speed. The freezer keeps running at full speed for 50 hours and then returns to the previous temperature. To freeze large amounts of food, activate Power Freeze for at least 20 hours before putting food in the freezer.

#### NOTE

When you use this function the energy consumption of the refrigerator will increase. Remember to turn it off when you don't need it and return the freezer to your original temperature setting.

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## How to store for best preservation (applicable models only)

Cover foods to retain moisture and prevent them from picking up odors from other foods. A large pot of food like soup or stew should be divided into small portions and put in shallow containers before being refrigerated. A large cut of meat or whole poultry should be divided into smaller pieces or placed in shallow containers before refrigerating.

### Placement of Foods

Shelves	Shelves should be adjustable to accommodate a variety of packages.
Specialized compartment (applicable models only)	Sealed crisper drawers provide an optimal storage environment for fruits and vegetables. Vegetables require higher humidity conditions while fruits require lower humidity conditions. Crispers are equipped with controls devices to control the humidity level. (*Depending on model and options) An adjustable temperature meat drawer maximizes the storage time of meats and cheeses.
Stored on the door	Don't store perishable foods in the door. Eggs should be stored in the carton on a shelf. The temperature of the storage bins in the door fluctuate more than the temperature in the cabinet. Keep the door closed as much as possible.
Freezer Compartment	You can store frozen food, make ice cubes and freeze fresh food in the freezer compartment.

### NOTE

Freeze fresh, undamaged food only. Keep food which is to be frozen away from food which is already frozen. To prevent food from losing its flavour or drying out, place in airtight containers.

# Appendix

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## Refrigerator & Freezer Storage Chart

The freshness longevity depends on temperature and exposure to moisture. Since product dates aren't a guide for safe use of a product, consult this chart and follow these tips.

### Milk products

Product	Refrigerator	Freezer
Milk	1 week	1 month
Butter	2 weeks	12 months
Ice cream	-	2-3 weeks
Natural cheese	1 month	4-6 months
Cream cheese	2 weeks	Not recommended
Yogurt	1 month	-

### Meat

Product	Refrigerator	Freezer
Fresh roasts, steaks, chops	3-4 days	2-3 months
Fresh ground meat, stew meat	1-2 days	3-4 months
Bacon	7 days	1 month
Sausage, Raw from pork, beef, turkey	1-2 days	1-2 months

### Poultry / Eggs

Product	Refrigerator	Freezer
Fresh poultry	2 days	6-8 months
Poultry salad	1 day	-
Eggs, Fresh in shell	2-4 weeks	Not recommended

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## Fish / Seafood

Product	Refrigerator	Freezer
Fresh fish	1-2 days	3-6 months
Cooked fish	3-4 days	1 month
Fish salad	1 day	Not recommended
Dried or pickled fish	3-4 weeks	-

## Fruits

Product	Refrigerator	Freezer
Apples	1 month	-
Peaches	2-3 weeks	-
Pineapple	1 week	-
Other fresh fruit	3-5 days	9-12 months

## Vegetables

Product	Refrigerator	Freezer
Asparagus	2-3 days	-
Broccoli, Brussels sprouts, green peas, mushrooms	3-5 days	-
Cabbage, cauliflower, celery, cucumbers, lettuce	1 week	-
Carrots, beets, radishes	2 weeks	-

# Appendix

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## Information for model and ordering spare parts

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### Model information

To access energy labelling information about this product on the European Product Registry for Energy Labelling (EPREL), scan QR-Code on the energy label.

You can find QR-Code on the energy label in your product box.

### Part information

- The minimum period during which spare parts, necessary for the repair of the appliance, are available
  - 7 Years thermostats, temperature sensors, printed circuit boards and light sources, door handles, door hinges, trays, baskets (boxes or drawers)
  - 10 Years door gaskets
- The minimum duration of the guarantee of the refrigerating appliance offered by the manufacturer 24 Months.
- Relevant information for ordering spare parts, directly or through other channels provided by the manufacturer, importer or authorized representative
- You can find professional repair information on <http://samsung.com/support>. You can find user servicing manual on <http://samsung.com/support>.

# Memo

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 **NOTE**

Hereby, Samsung declares that this radio equipment is in compliance with Directive 2014/53/EU and with the relevant statutory requirements in the UK.

The full text of the EU declaration of conformity and the UK declaration of conformity is available at the following internet address: The official Declaration of conformity may be found at <http://www.samsung.com>, go to Support > Search Product Support and enter the model name.

 **CAUTION (applicable models only)**

The 5 GHz WLAN function of this equipment may only be operated indoors. This equipment may be operated in all EU countries and in the UK.

	Frequency range	Transmitter power (Max)
Wi-Fi	2412 - 2472 MHz	20 dBm
	5120 - 5250 MHz	23 dBm
	5250 - 5350 MHz	20 dBm
	5470 - 5725 MHz	27 dBm
Bluetooth	2402 - 2480 MHz	20 dBm

UK	0333 000 0333	<a href="http://www.samsung.com/uk/support">www.samsung.com/uk/support</a>
IRELAND (EIRE)	0818 717100	<a href="http://www.samsung.com/ie/support">www.samsung.com/ie/support</a>
SOUTH AFRICA	0860 SAMSUNG (726 7864)	<a href="http://www.samsung.com/za/support">www.samsung.com/za/support</a>
NAMIBIA	08 197 267 864	<a href="http://www.samsung.com/africa_en/support">www.samsung.com/africa_en/support</a>
MAURITIUS	800 5050	<a href="http://www.samsung.com/africa_en/support">www.samsung.com/africa_en/support</a>
REUNION	0262 50 88 80	<a href="http://www.samsung.com/africa_fr/support">www.samsung.com/africa_fr/support</a>
MOZAMBIQUE	84 726 7864	<a href="http://www.samsung.com/africa_pt/support">www.samsung.com/africa_pt/support</a>



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