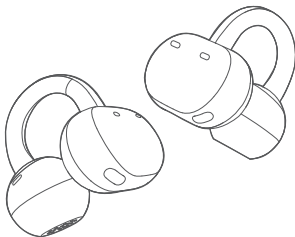




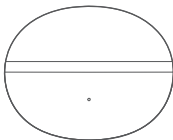
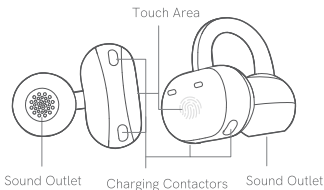
QCY Crossky C50

Open-Ear Clip-On
Wireless Earbuds



Download the QCY app to experience custom touch functions, EQ settings, firmware updates, and explore more.
Please use your mobile browser to scan the QR code and download the QCY app.

Overview



Charging Case



Type-C Cable

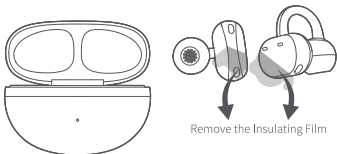
Note: The images in this manual are for reference only and may vary from the actual product. Please refer to the actual product for accuracy.

Bluetooth Pairing

Initial Pairing:

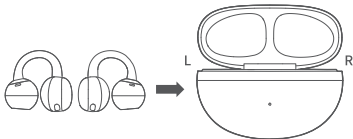
1. Take both earbuds out and remove the insulating film from each, return the earbuds to the charging case and close the lid.
2. Take the earbuds out again, the earbuds will power on automatically.

Refresh the Bluetooth device list on your phone and select "QCY Crossky C50" to connect.



Auto L/R Reset:

Place both earbuds back in the open case for 2 seconds - they'll automatically reassign left/right channels based on their slot position.

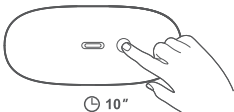
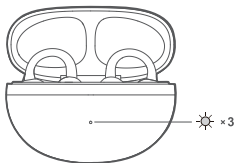


Reset

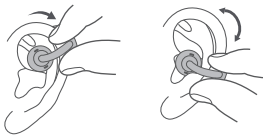
To reset the earbuds (For connection issues):

With the earbuds in the charging case and the lid open, press and hold the case button for 10 seconds until the earbuds' LEDs flash red and white alternately 3 times.

*Resetting the earbuds will clear the list of paired devices and reset all settings.



Wearing



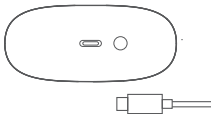
1. Clip the earbud onto the thinnest part of your ear.
2. Slide it downward and adjust the position to align the sound outlet vertically with the ear canal for optimal audio performance.

Note: Incorrect wearing may affect call quality and audio performance.

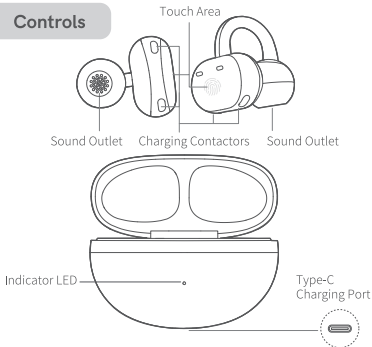
Earbuds Charging

Charging: Red light stays on.

Fully Charged: White light stays on.



Controls



-  Power on: Remove earbuds from case, tap and hold touch area for 1.5 seconds.
-  Power off: Place earbuds in the case and close the lid.
-  Answer/end call: Double-tap the touch area
-  Reject call: Tap and hold the touch area for 1.5 seconds.
-  Play/pause: Double-tap the touch area.
-  Next track: Triple-tap the touch area on the right earbud.
-  Voice Assistant: Triple-tap the touch area on the left earbud.

Customize in APP: Previous Track, Game Mode, Volume Control, etc.

Warranty

Your QCY product purchase is covered by a one-year limited manufacturer warranty from the date of delivery. Please ensure you retain your purchase receipt. If any defects occur due to quality issues within the warranty period, kindly bring both the warranty card and the purchase receipt to the authorized dealer for complimentary replacement services.

Model Number:
Date of Purchasing:
User's Name:
User's Phone:
User's Address:
Shop's Name:
Shop's Address:
Comments:

The manufacturer's warranty is void under the following circumstances but not limited to:

- Improper or inadequate maintenance or modification.
- Accident, misuse, abuse, contamination, or other external causes.
- The use of unspecified adapter and accessories.
- Malfunctions or damages resulting from natural disasters, earthquakes, lightning, abnormal voltage, or environmental factors.
- Damages that occur as a result of one's failure to follow the instructions.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1)This device may not cause harmful interference, and
- (2)This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Safety Precautions

1. Please carefully read and retain this user manual before using the product.
2. If the product is not used for an extended period (more than 2 weeks), please recharge it.
3. You must choose a charger produced by a legitimate manufacturer and certified by the national safety authority.
4. If your phone cannot detect the Bluetooth earbuds, either re-enter pairing mode or perform a factory reset on the Bluetooth earbuds. If there is a phone program error, close and reopen Bluetooth on the phone or restart the phone.
5. Do not disassemble or modify the battery, insert foreign objects, expose it to high temperatures, or immerse it in water or other liquids to prevent battery leakage, overheating, ignition, or explosion. Battery replacement should only be done by the manufacturer.
6. Do not drop, crush, or puncture the battery. Prevent external pressure that may lead to internal short circuits and overheating.
7. Do not dismantle or modify the earbuds for any reason, as it may result in fire, electronic breakdown, or permanent damage to the product.
8. Do not expose the product to extremely low or high temperatures (below 0°C or above 45°C).
9. Do not the product indicator light near the eyes of children or animals.
10. Do not use the product during thunderstorms, as it may cause abnormal operation and increase the risk of electric shock.
11. Do not use oil or other volatile liquids to clean the product.
12. please do not use this device for long periods of time and at high volume, as there is a risk of hearing damage.



Manufacturer: Dongguan Hele Electronics Co., Ltd.

Address: Room 101, Block 1, No.38, Daojiao Daohou Road, Daojiao Town, Dongguan City, Guangdong Province, China.

Notice: This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.



Wireless frequency: 2.402~2.480GHz

RF power of transmission: <4dBm

the power delivered by the charger must be between min 2 Watts required by the radio equipment, and max 5 Watts in order to achieve the maximum charging speed



® 219-258068

FCC ID:

RDR-BH25CT06A



RoHS

Made in China