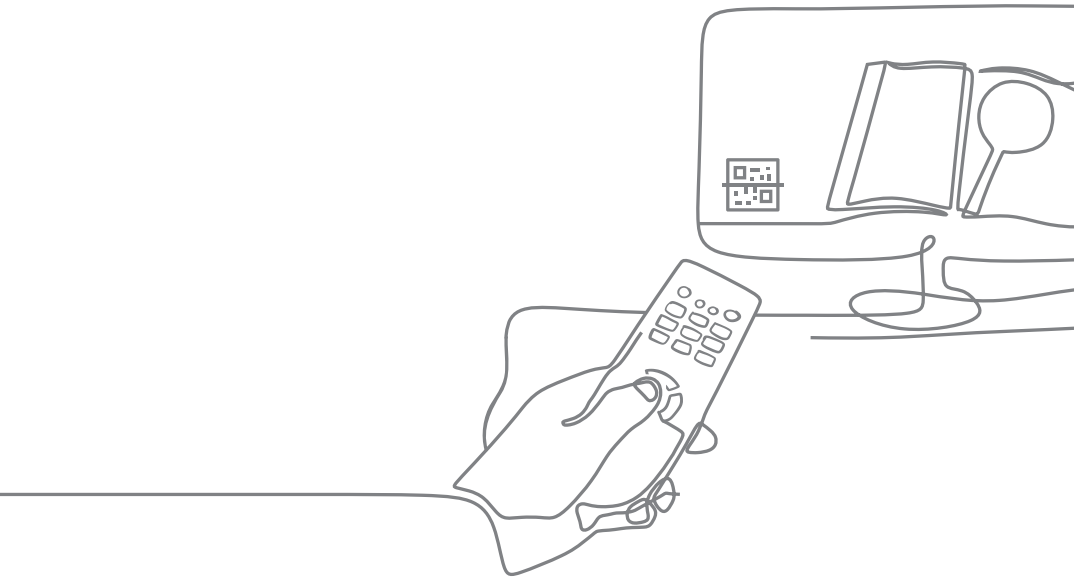
Hisense

55UR8SAU
65UR8SAU
75UR8SAU
85UR8SAU
100UR8SAU

QUICK
SETUP GUIDE

Before using the TV, please read this guide thoroughly and retain it for future reference.



20238227

English

Figures and illustrations in this manual are provided for reference only and may differ from actual product appearance.

Parts of the software function changes with the system upgrade.

If you encountered difficulty when setting up your TV, we suggest you refer to the troubleshooting tips in the User Manual or the E-Manual.

Find the E-Manual

This TV is equipped with a quick setup guide and embedded E-Manual (**Settings > Support > E-Manual**).

E-Manual support functions		
Search	**Try Now**	**QR Code**
Find the help you are looking for.	Go directly to the function page and try it.	Scan to open the E-Manual on your mobile device.

Contents

Installation 1
Appearance and Connection 6
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Accessories List

The following accessories are included with TV:

Quick Setup Guide × 1 Power Cord × 1 Remote Control × 1 Screw × 4 (100")
Screw × 8 (55"/65"/75"/85") Base Column × 2 (55"/65"/75"/85")
Base Plate × 1 (55"/65"/75"/85") Base Stand × 2 (100")
AAA Battery × 2 (For Solar Powered Remote, the battery is built in)

NOTE

- The accessories may be different from the list above due to different models, countries / regions. Please refer to the actual accessory bag.

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ATTENTION

RISK OF ELECTRIC SHOCK

Do not open the back cover.

In no case the user is allowed to operate inside the TV set. Only a qualified technician is entitled to operate.

This symbol alerts user about the presence of a dangerous voltage not isolated inside the product which can be sufficiently powerful to constitute a risk of electrocution.

This symbol alerts user about the presence of important operating instructions and maintenance in the document enclosed in the package.

Warning

Stability Hazard

A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- ALWAYS use cabinets or stands or mounting methods recommended by the manufacturer of the television set.
- ALWAYS use furniture that can safely support the television set.
- ALWAYS ensure the television set is not overhanging the edge of the supporting furniture.
- ALWAYS educate children about the dangers of climbing on furniture to reach the television set or its controls.
- ALWAYS route cords and cables connected to your television so they cannot be tripped over, pulled or grabbed.
- NEVER place a television set in an unstable location.
- NEVER place the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and television set to a suitable support.
- NEVER place the television set on cloth or other materials that may be located between the television set and supporting furniture.
- NEVER place items that might tempt children to climb, such as toys and remote controls, on the top of the television or furniture on which the television is placed.

If your existing television set is being retained or relocated, the same considerations as above should be applied.

Safeguards

Please read the following safeguards for your TV and retain for future reference.
Always follow all warnings and instructions marked on the television.

1. A note about safety and operating instructions

Read and follow all safety and operating instructions, and retain them safely for future reference.

2. Heed Warnings

Adhere to all warnings on the appliance and in the operating instructions.

3. Cleaning

Unplug the TV from the wall outlet before cleaning. Do not use liquid, abrasive, or aerosol cleaners. Cleaners can permanently damage the cabinet and screen. Use a lightly dampened cloth for cleaning.

4. Wall Mount Bracket

Wall mount bracket is only available for some models. If wall mount bracket is not supplied with this product, you can buy it at the local market.
Please refer to the Installing the Wall Mount Bracket page for dimensions.

5. Water and Moisture

Avoid dripping or splashing of liquids onto the product. Objects filled with liquids, such as vases, should not be placed above the product.

6. Setting

Do not place this TV on an unstable cart, stand or table. Placing the TV on an unstable base can cause the TV to fall, resulting in serious personal injuries as well as damage to the TV. Use only a cart, stand, bracket or table recommended by the manufacturer or salesperson.

7. Ventilation

Slots and openings in the cabinet are provided for ventilation, to ensure reliable operation of the TV and to protect it from overheating. Do not cover the ventilation openings in the cabinet and never place the set in a confined space such as built-in cabinet unless proper ventilation is provided. Leave a minimum 10cm gap all around the unit, the rear of the TV should be 6cm away from the wall.

8. Power Source

This TV should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supplied to your home, consult your appliance dealer or local power company.

9. Power-Cord Protection

Power- supply cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them, paying particular attention to cords at plug, wall outlets, and the point where they exit from the TV. MAIN plug on the power cord is used as the disconnect device, the disconnect device and socket-outlet shall be easily accessible.

10. Lightning

For added protection for this TV during a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the antenna or cable system. This will prevent damage to the TV due to lightning or power-line surge.

11. Power Lines

An outside antenna system should not be located in the vicinity of overhead power lines or other electric light or power circuits, or where it can fall into such power lines or circuits. Where installing an outside antenna system, extreme care should be taken to keep from touching such power lines or circuits as contact with them might be fatal.

12. Overloading

Do not overload wall outlets and extension cords as this can result in a risk of fire or electric shock.

13. Object and Liquid Entry

Never push objects of any kind into this TV through openings as they may touch dangerous voltage points or short-out parts that could result in fire or electric shock. Never spill liquid of any kind on or into the TV.

14. Outdoor Antenna Grounding

If an outside antenna or cable system is connected to the TV, be sure the antenna or cable system is grounded so as to provide some protection against voltage surges and built-up static charges.

15. Servicing

Do not attempt to service this TV yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.

16. Damage Requiring Service

Unplug the TV from the wall outlet and refer servicing to qualified service personnel under the following conditions:

(a) When the power - supply cord or plug is damaged.

(b) If liquid has been spilled, or objects have fallen into the TV.

(c) If the TV has been exposed to rain or water.

(d) If the TV does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions as an improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the TV to its normal operation.

(e) If the TV has been dropped or the cabinet has been damaged.

(f) When the TV exhibits a distinct change in performance - this indicates a need for service.

17. Replacement Parts

When replacement parts are required, be sure the service technician has used replacement parts specified by the manufacturer or have the same characteristics as the original part. Unauthorized substitutions may result in fire, electric shock or other hazards.

18. Safety Check

Upon completion of any service or repair to the TV, ask the service technician to perform safety checks to determine that the TV is in safe operating condition.

19. Heat

The product should be situated away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that produce heat.

20. Fire

The product should be situated away from naked flame sources such as lighted candle.

21. Off-gassing

The TV smells of plastic is normal and will dissipate over time.

Do not mix and use new batteries with old batteries, or batteries with different types. Do not expose batteries to heat such as direct sunlight or fire. Make sure the batteries' positive and negative ends are facing the correct direction.

The device should not be exposed to dripping and spraying and it cannot be placed under objects filled with liquids.

To fully disconnect the TV, remove power plug from wall socket. Be sure to have the wall socket and power plug readily accessible.

AC voltage: This symbol indicates that the rated voltage marked with the symbol is AC voltage.

Class II product : This symbol indicates that it does not require a safety connection of protective earthing (ground).

Installation

CAUTION

- Be sure to disconnect the AC power cord before installing a stand or wall mount brackets.
- The display on your TV is fragile. Make sure the TV screen is not scratched or damaged by hard objects or from pressure.
- After the installation is completed, make sure the TV is steady on a table or firmly attached to a wall mount, before removing all protective film, if any.

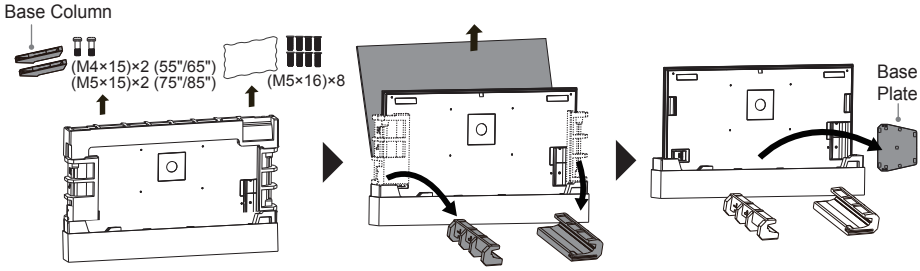
Installing the stand

Follow the illustrations and textual instructions below to complete the installation steps:
55"/65"/75"/85"

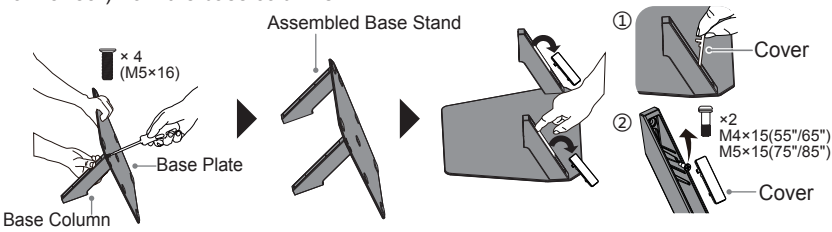
1. Take out 2 base columns, 8 screws (M5×16), base plate and side cushions. Place the side cushions as the illustration shows below.

NOTE

- There are 2 screws (M4×15 for 55"/65", M5×15 for 75"/85") inside the base columns.



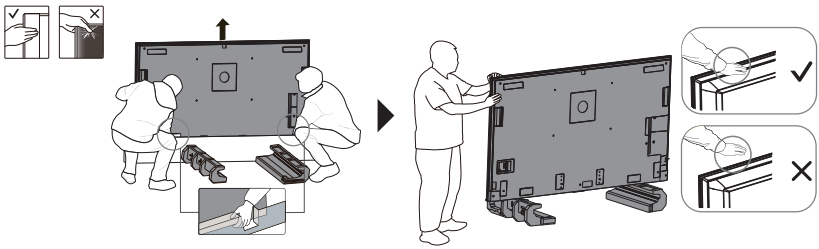
2. Secure the base columns and base plate together using 4 screws (M5×16), thus forming an assembled base stand.
   Remove 2 covers from the base columns and take out 2 screws (M4×15 for 55"/65", M5×15 for 75"/85") from the base columns.



3. Two people stand on each side of the TV. Hold the side of the TV with one hand and hold the bottom with the other hand. Lift and move the TV vertically to the side cushions. Do not pinch the screen when hold the TV.

NOTE

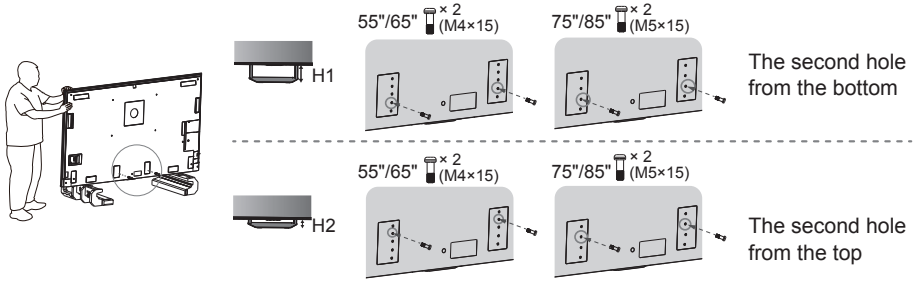
- One person holds the TV to prevent it from tipping during the whole installation process.



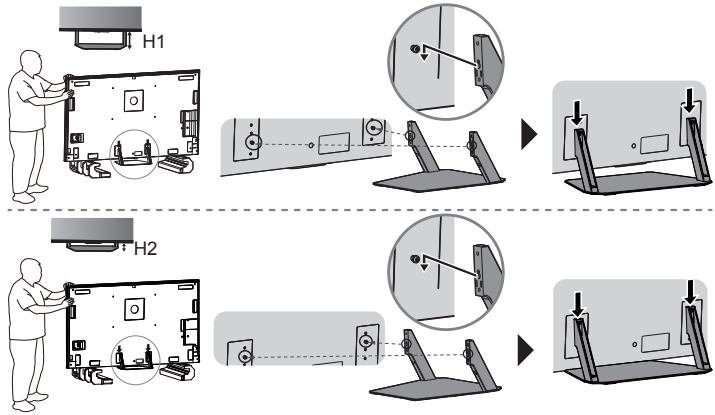
4. Secure the 2 screws (M4×15 for 55"/65", M5×15 for 75"/85") to screw holes on the back of TV as the illustration shows. You can adjust the height of base stand to H1 or H2.

NOTE

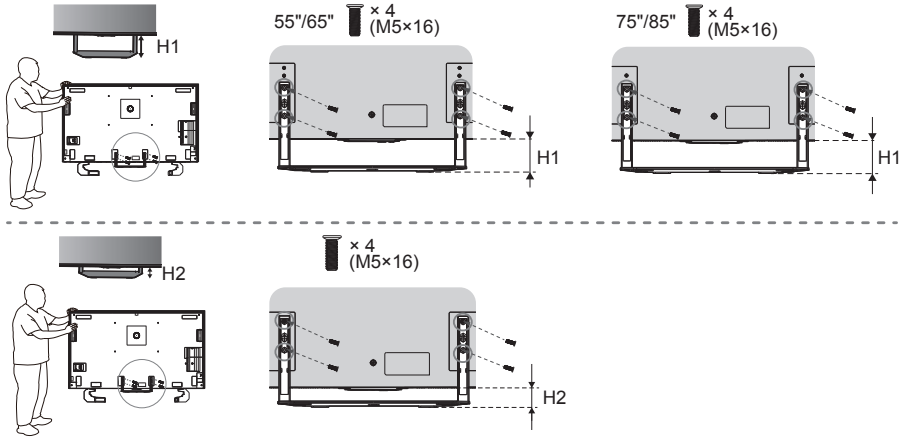
- If your TV is used with a soundbar, the H1 installation method with a high base stand is recommended; otherwise, the H2 installation method with a low base stand is recommended.



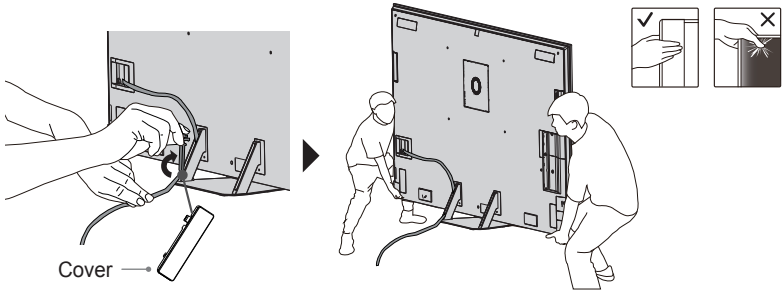
5. Align the holes on the assembled base stand with the two screws (M4×15 for 55"/65", M5×15 for 75"/85") on the TV, then hook it on and pull the assembled base stand downward.



6. Secure the assembled base stand to TV with 4 screws (M5×16).



7. You can tidy the cables into base columns and restore 2 covers. Then, move the TV to a desired place.

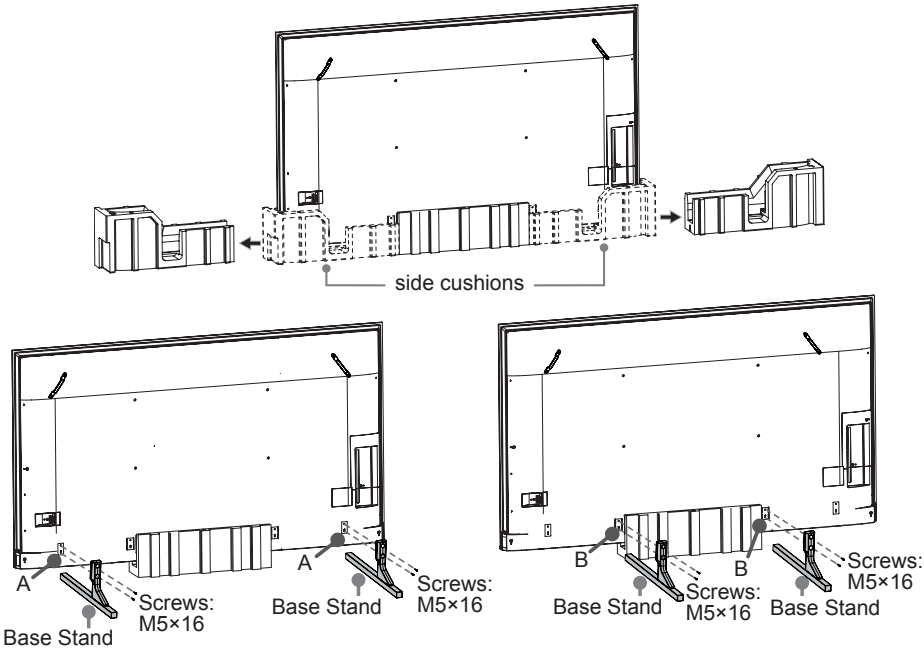


100"

NOTE: Three or more people are needed to install the TV. One person holds the TV to prevent tipping through the whole installation process.

1. One person holds the side of the TV, and the others remove the side cushions. Do not pinch the screen when hold the TV.
2. Insert the TV base stands into the bottom slots on your TV. Use the screws provided to secure each base stand tightly.
3. It takes three people to transport the TV. The weight of TV with base stands is 130.5 lbs (59.2 kg), the furniture where the TV is placed should be tough enough to support. Please make sure the width of the furniture is above 18.9 inches (480 mm).

Note: If your table is long enough to place the TV on top of, then insert the base stands into the screw holes 'A' that are shown in the illustration. If your table is NOT long enough, then insert the base stand into the screw holes 'B' that are shown in the illustration. Note that these two installation methods cannot be mixed.



Installing the wall mount bracket

55"/65"/75"/85"

Before mounting the TV, remove the TV stand if you have already attached it, and make sure the wall mount bracket supports the weight of your TV.

100"

Before you begin the third-party manufacturer instructions, be sure to do the following things:

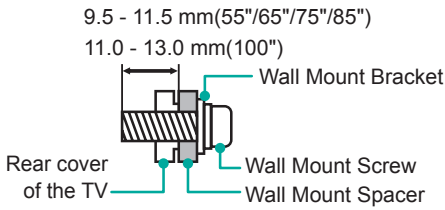
1. Keep the television vertically on the cushions. The TV weight without base stands is 127.4 lbs (57.8 kg), make sure the wall is tough enough before hanging the TV.
2. Remove the TV stands if you have already attached them.
3. Remove the TV handles if they hinder the TV mounting.

CAUTION

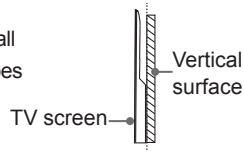
When mounting the TV on a wall, follow instructions provided with the wall mount bracket. If it is not correctly mounted, the TV may fall and cause property damage or personal injury.

- Place spacers between the TV and bracket.
- Standard dimensions are shown below.

Wall mount hole pattern (mm)	400 × 400 (55"/75") 400 × 300 (65") 600 × 400 (85") 800 × 400(100")
Wall mount screw size	M6 (55"/65"/75") M8 (85"/100")
Number of wall mount screw	4



- We do not recommend hanging the TV on a slanted wall, and when wall mounting make sure your television remains parallel to the wall and does not lean forward.

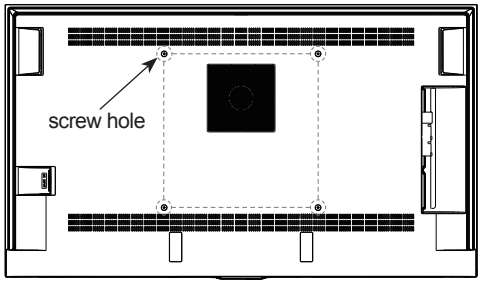


NOTE

- The diameter and length of the screws differ depending on the wall mount bracket model.
- Wall mount bracket is optional. Your TV may not have wall mount bracket. Please refer to the actual accessories.

Installing the P-Clip

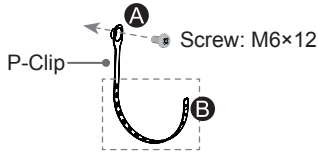
Please place the TV on a horizontally stable surface, and then use P-Clip to connect the TV and the wall or pillar. (Marked in the illustration below.)



Select a suitable screw hole based on the actual situation.

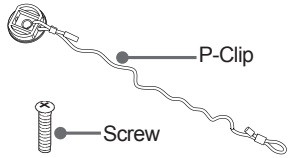
For 55"/65"/75"

1. Fix Ⓐ part of P-Clip to the screw hole on the back of TV set with a M6×12 screw.
2. Select a suitable hole of P-Clip on Ⓑ part and fix it to the wall or pillar with a ST4×25 screw.



For 85"/100"

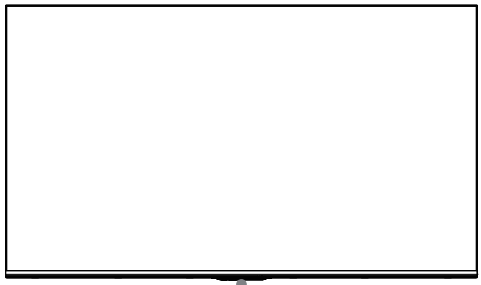
1. Fix the larger side of P-Clip to the screw hole on the back of TV set with a M8×30 screw.
2. Fix the other side of P-Clip to the wall or pillar.



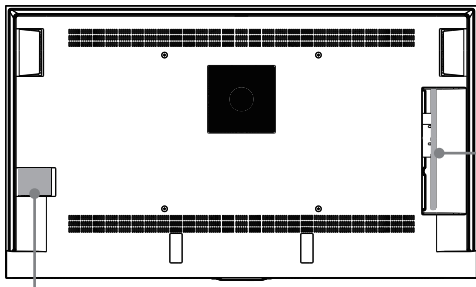
NOTE

- Insecure installation may cause the tilt or falling of the product, and further lead to personal injuries or product damages. If the method above can not fix the product, please consult the manufacturers.
- P-clip and corresponding screws may not included with TV set, please purchase them by yourself if necessary.

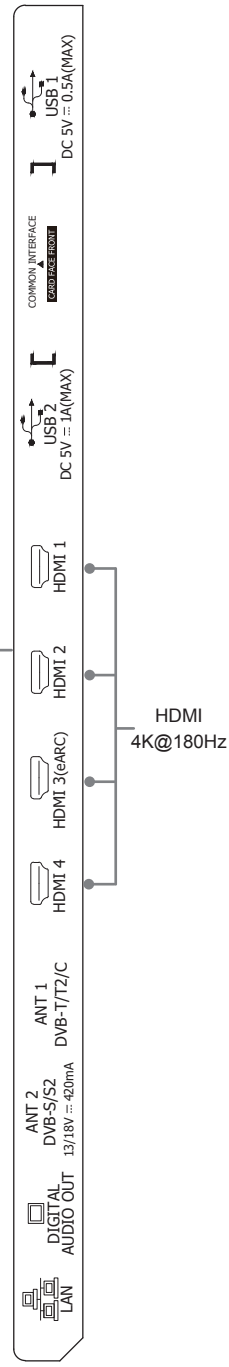
Appearance and Connection



- Power indicator
- Power button(Standby/Source)
- Light sensor
- MIC
- Voice indicator
- Built-in microphone control button



AC INPUT



NOTE

- ANT2 Jack supports power supply for satellite antenna (13/18V, 420mA max).
- DVB-S/S2 may not be applicable in some models/countries/regions.
- Check the jacks for position and type before making any connections. Loose connections can result in image or colour problems. Make sure that all connections are tight and secure.
- Not all A/V devices have the ability to connect to a TV, please refer to the user's manual of your A/V device for compatibility and connections procedure.
- Before connecting external equipment, remove the mains plug from the wall socket. Otherwise, it may cause electric shock.
- Powering on the TV requires several seconds to load programmes. Do not rapidly turn the TV off as it may cause the TV work abnormally.
- The Picture is Only for Reference.

Item	*Description*
Power indicator	The light is white in standby mode.
Power button (Standby / Source)	Press the button to turn the TV on. Press it again to bring up the control menu and move the focus between different inputs. Long press the button to make a selection.
Light sensor	The light-sensing function automatically adjusts the TV's backlight brightness to match the ambient light levels in the room, providing an optimised viewing experience. To enable or disable light sensor, please go to **Settings** > **Picture** > **Picture Mode Settings** > **Advanced Settings** > **Brightness** > **Light Sensor settings**, and toggle on or off **Automatic Light Sensor** as needed.
Built-in microphone control button	To use Hands-Free Wake-up, first turn on the built-in microphone control button.
ANT (DVB-T/T2/C)	Connect an outdoor VHF/UHF antenna or cable.
ANT (DVB-S/S2)	Connect an outdoor Satellite antenna.
HDMI	Connect an HDMI cable from an external equipment.
HDMI (eARC)	Connect an HDMI cable from an external digital audio system. Please note that it works only when the TV is connected to the audio receiver that supports the eARC function.
USB	Connect a USB device for browsing photos, listening to music and watching movies. **Note:** • When connecting a hard disk or a USB hub, always connect the mains adapter of the connected device to the power supply. If a USB 1.1 or USB2.0 device requires more than 500mA or 5V, the USB device may not be supported. Max supported current for USB 3.0 device is 1A (only for some models). Exceeding the max supported current may result in damage or data loss. • Certain digital cameras may not be compatible with the TV.
DIGITAL AUDIO OUT	Connect an optical cable from an external digital audio system.
LAN	Connect an Ethernet cable to access a network or the Internet.
COMMON INTERFACE	Insert the CI+ module for watching scrambled services like pay-tv channels or some HD channels. **Note:** • Do not repeatedly insert or remove the Common Access Module as this may damage the interface and cause a malfunction. • You must obtain a CI+ module and card from the service provider of the channels you want to watch. • CI+ is not supported in some countries and regions.

NOTE

- Before using Hands-Free Wake-up, connect your TV to the network. The Hands-Free Wake-up and some of its features are available on limited country/region/language.
- The location and names of the terminals on the TV may vary according to TV model, and not all terminals available on all models.

Remote Control

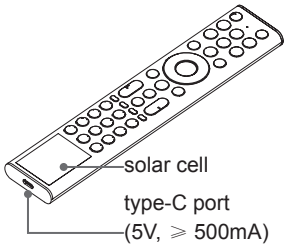
Buttons of remote control

BUTTON	*DESCRIPTION*
⏻	Power on/Standby
Home	Open V Home experience
Four colour buttons	Special function buttons
☰	Press to enter Menu
AI	Activate AI assistant. This feature cannot be enabled in some scenarios
▶II	Playpad keys
◎ (∧ / ∨ / < / >)	D-pad (up/down/left/right navigation buttons); when watching TV programmes, press left or right button to display the current programme information
OK	Confirmation button
⮌	Under the Menu or App, return to the previous place; for some models, long press to be used as EXIT
EXIT	Exit the menu or exit the application
🔇×	Mute and restore sound; for models with 🔇× SUBTITLE button, long press to be used as SUBTITLE
⌂	Display the Home screen
⮆	Select input sources
VOL	Volume (up/down)
CH	Channel (up/down)
🎙	Activate the microphone
Number button	Select a channel or input numbers
SUBTITLE	Activate or deactivate the subtitle mode
GUIDE	Display the Electronic Programme Guide; for models with GUIDE CH.LIST button, long press to be used as CH.LIST
CH.LIST	Display the Channel List on the screen
INFO	Display the current programme information; for models with INFO TEXT button, long press to be used as TEXT
TEXT	Turn on/off the teletext function
APP buttons	Quick access buttons to APP

NOTE

- The included remote control will vary depending on model, country/region. Check information according to the actual remote control in the accessory bag.
- Buttons listed here are for reference only. Actual remote control may vary depending on model, country/region.

Charging the Remote Control (for solar powered remote)



You can charge the remote by exposing the solar cell to light or using a USB type-C cable(not provided).

The type-C port is used for quick charging. When charging by type-C port, the red indicator will blink. When fully charged, the indicator will stop blinking first and then turn off.

NOTE

- Product image is only for reference, actual product may vary in appearance.
- The battery is not user replaceable. Do not try to remove or change the internal battery by yourself, cause it may cause damage to the battery/device, personal injury, fire or explosion.
- When you do not use the remote control, place it face up to make the solar cell expose to light. This will extend the remote control's operating time.
- Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas.
- Battery chemicals can cause a rash. If chemicals touch your skin, wash immediately.
- Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.
- Place the remote control correctly to prevent it from falling down.
- A battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

Pairing the Remote Control (only for Bluetooth remote control)

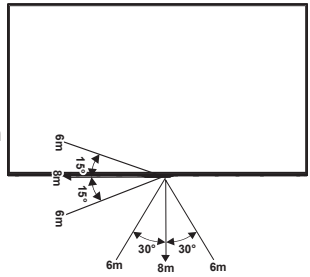
Pair the remote to the TV after you power it on. Keep the remote control within 3 metres from the TV. Press any button (except power and mic button) to pair.

NOTE

- In special cases, press and hold [☰] button to pair.
- If an unknown error occurred with the remote, then it could have been caused by interference. Try to remove what's causing the interference and pair it again.
- If an unknown error occurred in the remote control, please recharge by using type-C port and activate the remote control.
- The remote cannot be paired to the TV while the TV is in standby mode.

Remote Control Operation Range

1. The remote control can work at a distance of up to 8 metres in front of the TV set.
2. The remote control angle: taking the remote sensor as an apex, 6 metres away, its controlled horizontal angle is within ±30°, while the vertical angle is within ±15°.
3. The operating distance may vary depending on the brightness of the room.



Disposal of this unit

Product should not be damaged, dismantled or thrown in municipal waste.
It should be packed and handed over to authorised re-cycler.

Specifications

Features, appearance and specifications are subject to change without notice.

Item		*55"*	*65"*
Dimension (mm) (W × H × D)	Without Stand	1226 × 714 × 52	1446 × 837 × 52
	With Stand	1226 × 774 × 263 or 1226 × 744 × 263	1446 × 900 × 291 or 1446 × 870 × 291
Weight (kg)	Without Stand	15.0	21.0
	With Stand	18.2	25.0
Active Screen Size (Diagonal) (cm)		139	164
Audio power		10W × 2 + 20W + 5W × 2	10W × 2 + 20W + 5W × 2
Item		*75"*	*85"*
Dimension (mm) (W × H × D)	Without Stand	1668 × 963 × 52	1890 × 1088 × 59
	With Stand	1668 × 1029 × 310 or 1668 × 997 × 310	1890 × 1152 × 360 or 1890 × 1120 × 360
Weight (kg)	Without Stand	30.2	37.7
	With Stand	34.5	43.8
Active Screen Size (Diagonal) (cm)		189	215
Audio power		10W × 2 + 20W + 5W × 2	10W × 2 + 20W + 5W × 2
Item		*100"*	
Dimension (mm) (W × H × D)	Without Stand	2228 × 1280 × 59	
	With Stand	2228 × 1317 × 480	
Weight (kg)	Without Stand	57.8	
	With Stand	59.2	
Active Screen Size (Diagonal) (cm)		253	
Audio power		15W × 2 + 20W + 5W × 2	
Screen resolution		3840 × 2160	
Power consumption		Please refer to the rating label.	
Power supply		Please refer to the rating label.	
Standby Power		0.5W	
Receiving systems	Analog	PAL-D/K, B/G, I, SECAM-D/K, B/G	
	Digital	DVB-T/T2, DVB-C, DVB-S/S2	
Environmental conditions		Temperature: 5°C - 40°C Humidity: 20% - 80% RH Atmospheric pressure: 86 kPa - 106 kPa	

HDMI Input	RGB / 60Hz (640×480, 800×600, 1024×768) YUV / 60Hz (480i, 480p, 720p, 1080i, 1080p) YUV / 50Hz (576i, 576p, 720p, 1080i, 1080p) 24Hz 25Hz 30Hz 50Hz 60Hz (3840×2160) 120Hz 144Hz 165Hz 170Hz 180Hz (3840×2160) 120Hz 144Hz 165Hz 170Hz 180Hz 240Hz 288Hz 330Hz (2560×1440) 120Hz 144Hz 165Hz 170Hz 180Hz 240Hz 288Hz 330Hz (1920×1080)
Wireless LAN Standards	IEEE 802.11 a/b/g/n/ac/ax

Other Information

Disposal of Used Electrical & Electronic Equipment

Packaging and electrical goods should be recycled appropriately, and not treated as household waste. Please dispose of this equipment at your applicable collection point for the recycling of electrical & electronic equipment waste. By ensuring the correct disposal of this product, you will help prevent potentially hazardous to the environment and to human health, which could otherwise be caused by unsuitable waste handling of this product. The recycling of materials will help conserve natural resources. Please do not therefore dispose of your old electrical and electronic equipment with your household waste. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

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What is Freeview Plus?

Freeview Plus is a new television service delivered via broadband providing a state of the art Electronic Program Guide (EPG) and seamless access to catch-up TV across the free-to-air networks with the simple press of a button.

How does it work?

First ensure the TV is connected to internet and an antenna system. Then when you're watching TV, you'll briefly see a prompt at the top left of the screen. Press the 'Green' button on your remote to launch Freeview Plus. More information about Freeview Plus can be found on http://www.freeview.com.au/