

CZUR Shine Series Scanner – Setup Guide

1. Package Contents

Please check the box and make sure the following items are included:



If anything is missing or damaged upon delivery, please contact your seller or CZUR customer service as soon as possible.

2. Hardware Setup

1. Placement

- Lay the scan mat on a flat surface.
- Place the scanner on the mat, centered and facing you.

2. Connect Power and PC

- Use the USB cable to connect the scanner directly to your computer (avoid USB hubs).

3. Connect the Foot Pedal (Optional)

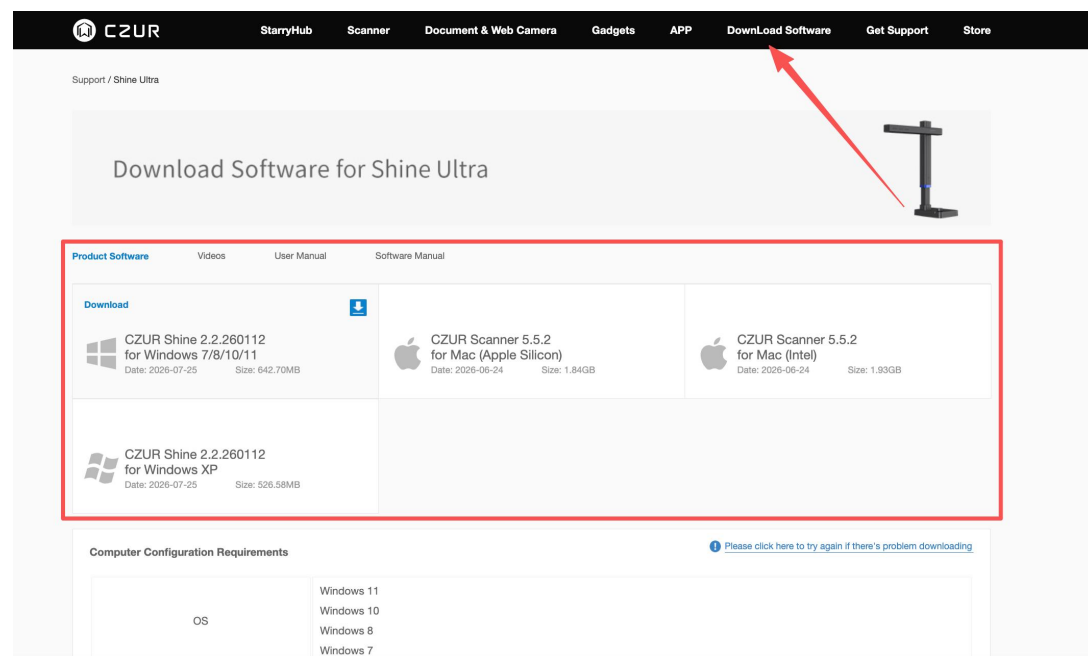
Plug the foot pedal into the port at the base of the scanner for hands-free triggering.

3. Software Installation

1. Download the Software

Visit CZUR Official Website: <https://www.czur.com/>

Go to the **Download** page, select your scanner model, and choose the operating system compatible with your device to download the software.



Download and install the **CZUR Scanner Software**.

Installation Notice:

If your antivirus software or security program blocks the installation or operation of the

software, please add the software to your antivirus whitelist or allowlist before proceeding.

2. First Launch

Open the software and follow the on-screen instructions to select language and complete setup.

The software will automatically detect the connected scanner.

4. First-Time Use

1. Launch the Software

Double-click the “CZUR Scanner” icon on your desktop.

Check that the device status shows “Connected” in the top right corner.

2. Enter the Serial Number

On the first launch, the software will prompt you to enter your scanner’s **Serial Number**.

You can find this number on a label located on the **bottom of the scanner**.

Enter it exactly as shown, including any letters or dashes

Serial Number Error: Please check that the serial number has been entered correctly and that all letters and numbers are accurate. Some characters, such as I (letter) and 1 (number), can be easily confused. **Please note that the serial number does not contain the number 1 (one).**

3. Set Preferences

Choose a scanning mode (Flat Document, Curved Book, Auto-Split, etc.).

Select a color mode (Color, Grayscale, Black & White).

Choose the output format (JPG, PDF, Word, Excel, etc.).

4. Place Your Document/Book

Position your document in the center of the scan mat, fully within the capture area.

For books, use the finger cots to hold pages down; the software will automatically remove finger images.

Tips: For Shine800A3 Pro, Shine Ultra, and Shine Ultra Pro: The scanner pole can be raised or lowered to accommodate different scanning sizes. When scanning A3-size documents, please raise the pole to the higher position to ensure the entire document is within the camera's field of view and captured completely.

5. Start Scanning

Click the capture button in the software or press the foot pedal to scan.

After scanning, use the software to crop, rotate, remove fingers, or apply OCR text recognition.

5. Tips & Notes

Ensure the scanning environment is well-lit, avoiding strong backlight.

Regularly check the CZUR website for software updates to improve performance.

6. Troubleshooting

- Device Not Detected

Ensure the USB connection is secure.

Try a different USB port or cable.

Confirm the latest CZUR Scanner software is installed.

- Blurry Scan Results

Keep the document stable during scanning.

Make sure the scan mat is flat and the document is positioned correctly.

Check the following settings:

- Flat Single Page mode: Make sure “Smart Black Edge Optimization” is unchecked.
- Facing Pages mode: Make sure both “Auto Page Mending” and “Smart Black Edge Optimization” are unchecked.